



BE SURE TO ATTEND THESE THOUGHT-PROVOKING GENERAL SESSIONS

Out of the Shadows: Poverty and Other Social Determinants of Health

Tuesday, March 21 | 11:00 AM–12:30 PM

Ensuring Access to Affordable Treatments

Tuesday, March 21 | 4:30–5:30 PM

Better Together: Healthy Aging for Pets and People

Wednesday, March 22 | 11:00 AM–Noon



Earn up
to 26
Free CEUs!
(See page 6.)




AGING
2017 IN AMERICA
ASA CONFERENCE

March 20-24
Chicago, Illinois

Conference Program



We gratefully acknowledge our sponsors for demonstrating their commitment to the field of aging



TITANIUM



AARP Foundation®

GOLD



BRONZE



Welcome to AiA17!

Our world is in the midst of an unprecedented transformation. No one knows what is going to happen next, but for these five days we are here as a community to discuss, to learn, to resolve and to support each other as professionals who share a commitment to improve the lives of older adults and their families.

As you will see in the pages of this book, programs throughout the Aging in America Conference will touch upon issues faced by all professionals in aging, from caregiving to aging policy. If you are concerned about what is going on at the national level in the U.S. there are several sessions that will interest you, including a new National Forum: A Message to the President, a highlighted session that takes an in-depth look at older voters, and our popular annual session, Panel of Pundits. See page 16 for a selection of policy programs.

We have also brought back our Managed Care Academy for the second year. These sessions represent the changing realities of the healthcare and aging services markets and explore ways that community-based organizations can build their business acumen to successfully engage in partnerships with healthcare organizations. See page 18 for more information on this program.

No matter which of the more than 500 sessions and events you choose to attend, we are confident you will walk away with new contacts and a renewed vision that will help you in your everyday work. We are here to make this the best experience possible. If you have any questions or need assistance, be sure to let us know.

Best wishes for an educational and inspirational experience!

ASA Board of Directors

ASA Leadership Committee Members

AiA17 Conference Co-Chairs and Outreach Committee Members

ASA Staff

Conference Co-Chairs



Beth Kallmyer
Vice President, Constituent
Services
Alzheimer's Association



Joyce Walker, MSSA, SHS
Vice President of
Community Development
PK Management, LLC



Jon Lavin
President and CEO
Age Options



Joyce Gallagher
Executive Director, Chicago
Department of Family and
Support Services; Chicago
Area Agency on Aging



Isaac Taggart, MSW
San Francisco Long Term
Care Ombudsman



Robyn Golden, LCSW
Director of Health and Aging
Rush University
Medical Center

ASA Leadership



Bob Blancato, MPA
ASA Chair & President,
Matz, Blancato & Associates



Robert Stein
President and CEO
American Society on Aging





How to Use This Book

This program book for the 2017 Aging in America Conference is designed to help you make the most of your experience at the conference. It has been organized to help you identify the activities that best serve your needs and interests, as well as plan your time at the conference more efficiently.

Table of Contents

The table of contents on the opposite page is your guide to this program and an excellent reference to finding the information you need. Take a moment to browse through it to get an overview of the program, and refer back to it frequently as needed.

Conference Hotels

All conference activities will take place at the Hyatt Regency Chicago. Look for floor plans on pages 174–175.

Finding What Interests You

This book provides a number of ways to identify what interests you. You can identify specific sessions by subject area (see index, page 163), search by presenter (see index, page 153), or you can peruse the schedule starting on pages 4–5, which provides an overview of conference activities. Full descriptions of sessions begin on page 57 and are organized by date and time.

Check the Addendum

Changes to the program that occurred after this book went to print will be available electronically and shown continuously on a screen in the registration area. Be sure to check it often for updates to the schedule.

Session Listings

Conference session listings are organized by day, followed by time slot, session type, focus area and then session number. The daily session listings start on page 57. Under the title of each session you will find the time and location of that session. Each listing also provides a short description of the session content and presenters. To make it easy to find session descriptions, all sessions are numbered chronologically according to the day upon which they fall (Monday sessions begin with MO followed by the session number, Tuesday is TU, Wednesday is WE, Thursday is TH, and Friday is FR.).

3:00–4:00 PM | 60-Minute Workshops

AGING IN COMMUNITY

TH245 Cantata's Experience With a New Model of Home Support

3:00 PM | Soldier Field (West Tower, Bronze Level)

Learn about a new model of home care called Take2 that enables elders to get the help at home that they need, when they need it. Teams of six work in neighborhoods and visit up to 40 clients in an eight-hour shift. We will explain the model then discuss the benefits and potential drawbacks from three perspectives: provider/business, team members, and clients/family.

Presenters: **Kevin Heraty**, MBA, Chief Marketing and Development Officer; **Michelle Sherburn**, PCC, CEO; both of Cantata Best Life Foundation.

Wear Your Badge!

Please wear your Conference Registration Badge for admission to educational programs. No one will be admitted to sessions without a badge. Exhibit-only badges are ineligible for access to educational programs. Some events require a ticket. Admission to those events requires both wearing a conference badge and presenting a ticket. To purchase tickets visit the conference registration desk.

Our Thanks to Aging in America, Inc.



Aging in America®
Continuing Care

ASA would like to express our appreciation to Aging in America, Inc., in New York for granting the use of their registered service mark, Aging in America®, for use as the theme of this conference. The compassionate and skilled staff of Aging in America, Inc., and its subsidiaries care for more than 5,000 people annually, with expanded services that include long-term skilled nursing, rehabilitative therapies, Alzheimer's and dementia care, home health services, social and medical model adult day health care, and an array of senior community services.

Table of Contents

How to use this book	2	WEDNESDAY, MARCH 22	
Conference Schedule at a glance	4	SESSION DESCRIPTIONS	95
Continuing Education Credit	6	90-Minute Workshops (9:00-10:30 AM)	96
General Sessions	8	General Session (11:00 AM-Noon)	102
Highlighted sessions	11	Poster Sessions (Noon-1:30 PM)	102
Public Policy programming	16	60-Minute Workshops (2:00-3:00 PM)	110
Managed Care Academy	18	60-Minute Workshops (3:30-4:30 PM)	114
Awards	20	Roundtables (4:45-5:45 PM)	118
ASA meetings	22	Peer Groups (6:00-7:00 PM)	124
Leadership Institute Program Agenda	24		
NATIONAL FORUMS & SUMMITS	27	THURSDAY, MARCH 23	
COLLABORATING ORGANIZATION PROGRAMS	34	SESSION DESCRIPTIONS	129
EXHIBIT HALL	41	90-Minute Workshops (9:00-10:30 AM)	130
Exhibit Hall Floor Plan	42	60-Minute Workshops (11:00 AM-Noon)	134
Exhibitor Index	43	90-Minute Workshops (1:00-2:30 PM)	138
Exhibitor Descriptions	44	60-Minute Workshops (3:00-4:00 PM)	142
MONDAY, MARCH 20		FRIDAY, MARCH 24	
SESSION DESCRIPTIONS	57	SESSION DESCRIPTIONS	149
90-Minute Workshops (12:30-2:00 PM)	58	APPENDIX	153
60-Minute Workshops (2:30-3:30 PM)	63	Conference Leadership	153
60-Minute Workshops (4:00-5:00 PM)	67	ASA Leadership	154
Peer Groups (5:15-6:15 PM)	71	ASA Supporters	156
TUESDAY, MARCH 21		Presenter Index	159
SESSION DESCRIPTIONS	75	Subject Index	163
90-Minute Workshops (9:00-10:30 AM)	76	Advertisers Index	173
General Session (11:00 AM-12:30 PM)	83	Hotel Floor Plans	174
60-Minute Workshops (1:30-2:30 PM)	83	Roundtable Floor Plan	176
60-Minute Workshops (3:00-4:00 PM)	87	Poster Session Floor Plan	177
General Session (4:30-5:30 PM)	91		

Throughout the conference chaplains are on call.

Should you wish to speak with a chaplain please call 914-980-3195 or 563-580-4411.

Monday, March 20

8:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM-Noon	Networking Orientation for First-Time Attendees, New Members, Students and Emerging Professionals	Plaza AB (East Tower, Green Level)
12:30-2:00 PM	BFA/NOMA CG Program—Creating an Inclusive Workplace for Diverse Older Workers	Regency D (West Tower, Gold Level)
12:30-2:00 PM	90-Minute Workshops & Symposia	Various locations
12:30-3:30 PM	National Forum on Family Caregiving	Regency AB (West Tower, Gold Level)
2:30-3:30 PM	60-Minute Workshops	Various locations
4:00-5:00 PM	60-Minute Workshops	Various locations
5:15-6:15 PM	Peer Group Meetings	Various locations

Tuesday, March 21

7:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
7:00-8:00 AM	Morning Exercise--Ladies in the Park and Men Who Dare to Try	Skyway 272 (East Tower, Blue Level)
7:30-9:00 AM	Morning Buzz with the STEP Group	Skyway 260 (East Tower, Blue Level)
8:30 AM-4:00 PM	The 11th Annual National Conference of Caregiver Advocates	Regency D (West Tower, Gold Level)
9:00-10:30 AM	What's Next Boot Camps	Toronto (West Tower, Gold Level)
9:00-10:30 AM	National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors' Health	Regency C (West Tower, Gold Level)
9:00-10:30 AM	90-Minute Workshops & Symposia	Various locations
9:00-10:30 AM	Managed Care Academy Boot Camp—Opportunities Found: Healthcare and Community-Based Providers	Crystal B (West Tower, Green Level)
9:00-4:00 PM	MHAN Constituent Group Program—Mental Health and Aging: Leveraging New Opportunities for Policy and Practice Change	Columbus AB (East Tower, Gold Level)
9:00-4:00 PM	LAIN Constituent Group Program—Diversity Within Diversity	Columbus EF (East Tower, Gold Level)
9:00-4:00 PM	LEARN Constituent Group Program—EngAGING the Whole Body-Mind Through All Life Cycles	Columbus IJ (East Tower, Gold Level)
9:00-4:00 PM	FORSA Constituent Group Program—Protecting Our Seniors: Interfaith Responses to Elder Abuse and Neglect	Columbus KL (East Tower, Gold Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM - 12:30 PM	General Session—Out of the Shadows: Poverty and Other Social Determinants of Health	Grand Ballroom (East Tower, Gold Level)
1:00-4:00 PM	National Forum—Message to the President on Aging Policy	Regency AB (West Tower, Gold Level)
1:00-4:00 PM	Site Visit—Northeast (Levy) Senior Center	West Tower Lobby
1:30-2:30 PM	60-Minute Workshops	Various locations
3:00-4:00 PM	STEP Speed Mentoring: Individual Mentoring	Skyway 260 (East Tower, Blue Level)
3:00-4:00 PM	60-Minute Workshops	Various locations
4:30-5:30 PM	General Session—Ensuring Access to Affordable Treatments	Grand Ballroom (East Tower, Gold Level)
5:30-7:00 PM	Exhibit Hall Grand Opening Reception	Riverside Exhibition Center (East Tower, Purple Level)
6:30-8:00 PM	Aging2-Pint-O Happy Hour	The Living Room (West Tower, Blue Level)
7:00-9:30 PM	Dine Around Chicago Progressive Dining Tour	West Tower Lobby

Wednesday, March 22

7:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
7:00-8:00 AM	Chair Chi: Seated Tai Chi for Movement Impaired Populations	Plaza A (East Tower, Green Level)
7:00-8:00 AM	YogaRate Stretch and Connect	Plaza B (East Tower, Green Level)
8:00-9:00 AM	Group Drumming for Wellness	Riverside Exhibition Center (East Tower, Purple Level)

8:00 AM-2:00 PM	Exhibit Hall Open	Riverside Exhibition Center (East Tower, Purple Level)
9:00-10:30 AM	90-Minute Workshops & Symposia	Various locations
9:00-10:30 AM	Managed Care Academy Boot Camp—Nursing-Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions	Crystal B (West Tower, Green Level)
9:00 AM-4:30 PM	HAN Constituent Group Program—Creating Unique Partnerships in Healthcare and Aging	Columbus AB (East Tower, Gold Level)
9:00 AM-4:30 PM	NEST Constituent Group Program—Co-design of Environments, Services and Technologies with an Aging Population	Columbus EF (East Tower, Gold Level)
9:00 AM-4:30 PM	MHAN Constituent Group Program—Trauma-Informed Services: Clinical Approaches to Support Resilience, Hope and Recovery in Older Adults	Columbus IJ (East Tower, Gold Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM-NOON	General Session—Better Together: Healthy Aging for Pets and People	Grand Ballroom (East Tower, Gold Level)
Noon-1:30 PM	Grab 'n' Go Lunch in the Exhibit Hall	Riverside Exhibition Center (East Tower, Purple Level)
Noon-1:30 PM	Poster Sessions	Riverside Exhibition Center (East Tower, Purple Level)
1:00-4:00 PM	Site Visit—Mather's - More Than a Cafe	West Tower Lobby
1:30-4:30 PM	Improving Care and Services for People With Dementia and Family Caregivers	Regency AB (West Tower, Gold Level)
1:30-4:30 PM	National Forum on LGBT Aging	Crystal B (West Tower, Green Level)
1:30-5:30 PM	Corps of Accomplished Professionals Inaugural Special Event	Michigan 2 (East Tower, Bronze Level)
2:00-3:00 PM	60-Minute Workshops	Various locations
3:30-4:30 PM	STEP Speed Mentoring: Group Mentoring	Skyway 260 (East Tower, Blue Level)
3:30-4:30 PM	60-Minute Workshops	Various locations
4:45-5:45 PM	Roundtables	Various locations
6:00-8:00 PM	Benjamin Rose Institute on Aging Reception	Plaza B (East Tower, Green Level)
6:00-8:00 PM	The 2016 Rosalinde Gilbert Innovations in Alzheimer's Disease Caregiving Legacy Awards	Crystal C (West Tower, Green Level)
6:00-7:00 PM	Peer Group Meetings	Various locations

Thursday, March 23

7:00-8:00 AM	Yoga, In the Spirit of Vanda Scaravelli and Diane Long	(East Tower, Green Level)
8:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
8:00-11:00 AM	Exhibit Hall Open	Riverside Exhibition Center (East Tower, Purple Level)
8:00 AM-6:00 PM	14th Annual What's Next Boomer Business Summit	Regency Ballroom Registration (West Tower, Gold Level)
9:00-10:30 AM	90-Minute Workshops & Symposia	Various locations
9:00-10:30 AM	Managed Care Academy Boot Camp—Measurement and Evaluation in Transitional Care: Lessons From the Field	Crystal B (West Tower, Green Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM-NOON	60-Minute Workshops	Various locations
1:00-4:00 PM	2017 Diversity Summit—Inequality Matters: Focus on Older Adult Homelessness	Crystal B (West Tower, Green Level)
1:00-4:00 PM	Site Visit—Heartland Housing & Center on Halsted Town Hall Apartments	West Tower Lobby
1:00-2:30 PM	90-Minute Workshops & Symposia	Various locations
3:00-4:00 PM	60-Minute Workshops	Various locations
6:00-7:30 PM	Final Night Reception	Crystal B (West Tower, Green Level)

Friday, March 24

8:00-11:00 AM	Registration Desk Open	Regency Ballroom Registration (West Tower, Gold Level)
9:00 AM-1:00 PM	ASA/APA Summit on Livable Communities—Planners & Aging Network Professionals Working Together to Plan Livable Communities for All Ages	Regency AB (West Tower, Gold Level)
9:00 AM-1:00 PM	2017 Managed Care Academy Summit	Regency C (West Tower, Gold Level)

ASA offers up to 26 free CEUs or a Certificate of Attendance at no additional cost to AiA attendees.

State licensure boards have final authority on the acceptance of individual courses. Please check with your state licensure board before filling out a CEU application if you have questions about whether it accepts continuing education units from the providers listed below.

Up to 26 CEUs have been approved for the following professions, please check below for notes or exceptions related to providers.

Go to www.asaging.org/continuing-education-credit for instructions to claim CEUs.

Care/Case Managers

NACCM—The National Academy of Certified Care Managers (Provider #1052)



CCMC—The Commission for Case Manager Certification (Provider #20133070)
Approved for 26 CE contact hours. Activity Code: C00025485. Approval #: 170000491



NCCDP/ICCDP—National Council of Certified Dementia Practitioners/
International Council of Certified Dementia Practitioners
ASA is a Certified Sponsor of professional continuing education with the National Council of Certified Dementia Practitioners and International Council of Certified Dementia Practitioners for members holding certifications as CDP, CDCM and CADDCT. Conference participants will be eligible to receive up to 26 CEUs. If you have questions about continuing education units please email sandra@nccdp.org



Drug and Alcohol Counselors

CAADAC—California Association of Alcoholism & Drug Abuse Counselors (Provider #4C-98-383-0218)

Fiduciaries (California)

CPFB—California Department of Consumer Affairs
Professional Fiduciaries Bureau –
Use Certificate of Attendance (COA).
Please note: accepts certificate of attendance for the following topic areas: conservatorship, guardianship, trusts, DPOA, CA Court Systems, and ethics.



Health Education Specialists

CHES/MCHES—Certified Health Education Specialists (Provider #100722).
Please Note: ASA reports CE recipients directly to NCHEC, please do not mail your certificate of approval.



Mental Health Professionals/Social Workers

ASWB—Association of Social Work Boards (Provider #1068)



NASW—National Association of Social Workers (Provider ID 886341639)
This program is Approved by the National Association of Social Workers (Approval # 886341369-6519) for 26 continuing education contact hours.



Nurses

CA-BRN—The California Board of Registered Nursing (Provider #CEP 2180)

Nursing Home Administrators

NAB—National Association of Boards of Examiners of Long Term Care Administrators.
Program Approval Number: 20180319-57.25-LCXX-IN



Occupational Therapists

ASA is an approved provider of continuing education for American Occupational Therapy Association (AOTA). Approval #3312.
Please refer to the following page for a list of sessions that have been reviewed and approved for AoTA CEUs.
Other sessions not listed may be attended at the discretion of the Occupational Therapist but will not be eligible for AoTA CEUs.
Please note: The assignment of AOTA CEUs does not imply endorsement of specific course content, products, or clinical procedures by AOTA.



Physicians

AAFP—American Academy of Family Physicians (Provider #9018559)
This Live activity, 2017 Aging in America Conference, with a beginning date of 03/20/2017, has been reviewed and is acceptable for up to 25.75 Elective credit(s) by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



Psychologists

APA—Alliant International University is an approved CEU Sponsor of the American Psychological Association

Senior Advisors

CSA—Society of Certified Senior Advisors



A Certificate of Attendance is also available for no additional charge.

AiA 2017 AoTA CEU Approved Sessions

Aging in Community:

- Aging and Disability Resource Centers: Promising Practices Across the Country
- National, State and Local Efforts to Reduce Falls Among Older Adults
- Leave Me Alone: The Live-Alone Projects
- Memory Care: Integrating the Physical and Social Environments
- The Benefits of an Integrative Memory Enhancement Program
- Fostering and Financing Age-Friendly Communities

Caregiving

- Empowering Consumers to Receive Truth in Treatment
- Using Technology in Long-Term Care
- In Their Own Words: Caring for Someone With Alzheimer's, Parkinson's or Huntington's
- Steps to HOPE: Building Health, Optimism, Purpose and Endurance for Dementia Caregivers
- Enjoying Meaningful Strength-Based Interactions With People Experiencing Dementia
- Finding Gratitude and Meaning in Family Caregiving: Strength-Based Psychotherapy
- So, Your Patient Can't Follow Directions?

Clinical Care and Transitions

- Reducing Fall Risk for Vulnerable Seniors
- Improving Outcomes for Acute Stroke Patients: Two Patient-Centered Models
- The POLST Paradigm: Care Across the Continuum Toolkit

Diversity and Cultures of Aging

- Replicable Models of Collaboration to Serve the Health Needs of LGBT Older Adults
- A Family-Centered Approach to Serving Latino Elders and Their Family Caregivers
- Caregiving in the LGBTQ Community
- Cultural Diversity and Caregiving: Improving Quality Elderly Care

Lifelong Learning, Wellness, Engagement

- Peng Tzu Ancient Longevity System: A Way to Joyful Aging
- Creativity as a Means to Expression of Emotions by Older Adults
- Benefits of Using Library Materials With Persons With Dementia
- Generation 2 Generation: Mutual Learning Between OT Students and Older Adults
- Changing the Dementia Paradigm: Creating Meaningful, Community-Based Engagement
- Implementing Your Brain Health Initiative: Practical Advice From the Field
- Seeing the Way to Healthy Aging: Eye Health Strategies
- Bridging the Gap Between Recreation and Healthcare

Mental Health

- Homelessness in Older Adults: Causes, Consequences and Solutions
- Responding to Older Victims of Domestic Violence and Sexual Abuse
- Positive Psychological Assessment and Dementia
- Suicide Assessment and Intervention With Older Adults
- Mental Health Care: Identifying Needs in Nontraditional Settings

Policy, Advocacy and Ethics

- Reliable, Integrated and Community-Anchored Care for Older Adults With Disabilities
- End-of-Life Decision-Making for People With Intellectual Disabilities
- Considering Sexual Expression in Long-Term Care: Policy and Practice

Technology, Accessibility & Transportation

- Building a Community-Based Sustainable Telehealth Intervention Program for Seniors
- Quantifying the Positive Effects of Music and Memory iPods and iPads for Dementia Care
- Technology Solutions to Collect and Analyze Data Outside Hospital Walls
- Improving Health and Wellness of Seniors Using Wearable Technology
- Innovative Design Applications for Creating Living Environments for All Ages and Abilities
- Aging and the ADA: What You Need to Know

Out of the Shadows: Poverty and Other Social Determinants of Health

Sponsored by
AARP Foundation. **AARP Foundation**

Tuesday, March 21 | 11:00 AM–12:30 PM

Grand Ballroom (East Tower, Gold Level)

CEU Credits: 1

Poverty isn't supposed to be part of the American dream, but for a startling number of older adults it is a fact of life. Led by AARP Foundation, a solutions-focused panel of experts will discuss the effects of poverty on nearly every aspect of well-being and share solutions that are making a difference.

Moderator: **Lisa Marsh Ryerson**, President, AARP Foundation.



Lisa Marsh Ryerson

Ensuring Access to Affordable Treatments

Sponsored by AARP and PhRMA.

Tuesday, March 21 | 4:30–5:30 PM

Grand Ballroom (East Tower, Gold Level)

CEU Credits: 1

Prescription drug costs and coverage are under increased scrutiny. As we enter an age of cutting-edge developments in medicine, including personalized therapies, conversations about value and delivering affordable treatments to consumers are more important than ever. Now is the time to have a larger conversation about the total cost of care and how to deliver better value to ensure consumers have access to the treatments and cures they need.

Moderator: **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging.

Presenters: **Leigh Purvis**, MPA, Director, Health Services Research, AARP Public Policy Institute; **Lori Reilly**, JD, Executive Vice President for Policy, Research & Membership, PhRMA.



Richard Browdie



Leigh Purvis



Lori Reilly

Better Together: Healthy Aging for Pets and People

Sponsored by Purina Pro Plan.

Wednesday, March 22 | 11:00 AM–Noon

Grand Ballroom (East Tower, Gold Level)

CEU Credits: 1

There are more than 80 million households in the U.S. with pets. Learn about the effect pets can have on the health and wellness of older adults, as well as parallels in aging for humans and pets. Presenters will highlight decades-long research efforts to better understanding aging in pets and how we can improve the quality and longevity of pets' lives. Specifically, this research has uncovered nutritional innovations that have implications on cognitive health in dogs as well as overall health and longevity in cats. Join us to learn about the impact of these discoveries on the lives of pets, as well as what they might teach us about human nutrition. You will also gain a greater understanding of the influence that pets can have, particularly on older adults, and how pets can help them stay healthy physically, mentally and emotionally.

Presenters: **Zara Boland**, BVSc, BE, MRCVS, PhD, Veterinarian, Nestlé Purina PetCare; **Steve Dale**, CABC, Author, Radio Host and Certified Animal Behavior Consultant, Black Dog Radio Productions, Inc.; **Steven Hannah**, Director of Molecular Nutrition, Nestlé Purina Petcare; **Matt Kaerberlein**, PhD, Professor, Department of Pathology and Director, Healthy Aging & Longevity Research Institute, University of Washington; **Gerardo Pérez-Camargo**, PhD, DVM, Global Pet Welfare and Behavior Manager, Nestlé Purina Petcare.



Zara Boland



Steve Dale



Steven Hannah



Matt Kaerberlein



Gerardo Pérez-Camargo



WHAT IF

YOUR
OLDER CAT'S
FOOD COULD
EXTEND HER LIFE?



New Purina® Pro Plan® Prime Plus™ includes a proprietary blend proven to **improve and extend the lives of cats age 7+.** (Findings based on cats exclusively fed a complete diet with the proprietary blend vs. cats fed the complete diet alone.) Discover how this breakthrough in nutrition can benefit cats 7 and older like yours at **ProPlan.com/PrimePlus.**

Available exclusively at Pet Specialty Retailers.



 **PURINA®**
PRO PLAN®
PRIME PLUS™
FOR ADULT CATS AGE 7+



WHAT IF

YOUR
OLDER DOG
DIDN'T HAVE
TO ACT HER AGE?

Around age 7, glucose metabolism changes in a dog's brain can affect memory, learning, awareness or decision-making. But Purina® Pro Plan® Bright Mind® Adult 7+ **promotes alertness and mental sharpness**. It's breakthrough nutrition that's helping dogs age 7 and older like yours think more like they did when they were younger. Discover more at BRIGHTMINDEFFECT.COM

Available exclusively at Pet Specialty Retailers.

Purina trademarks are owned by Société des Produits Nestlé S.A.



 **PURINA®**
PRO PLAN®
BRIGHT MIND® 

ADULT 7+

Aging and Disability Resource Centers: Promising Practices Across the Country

Sponsored by AARP.

Monday, March 20 | 12:30–2:00 PM

Roosevelt 3 (East Tower, Bronze Level)

CEU Credits: 1.5



Jean Accius



Lisa Alecxih



Joseph Lugo



Katie Roeper

Finding services and supports for people with self-care needs can be unnerving. However, states are transforming their fragmented LTSS access functions into single statewide Aging and Disability Resource Center/No Wrong Door systems to work better for consumers and their families. The AARP Scorecard project, funded by The SCAN Foundation and the Commonwealth Fund and in collaboration with the U.S. Administration for Community Living, researched promising practices to speed up the pace of change.

Presenters: **Jean Accius**, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; **Lisa Alecxih**, MPA, Senior Vice President and Director, Lewin Center for Aging & Disability Policy, The Lewin Group; **Joseph Lugo**, MA, Aging Services Specialist, Administration for Community Living; **Katie Roeper**, Assistant Commissioner, Virginia Department for Aging and Rehabilitative Services.

Influencers in Aging: Innovation and the Future of Aging in America

Sponsored by Next Avenue.

Monday, March 20 | 2:30–3:30 PM

Columbus GH (East Tower, Gold Level)

CEU Credits: 1



Michael Adams



Bob Blancato



Susan Donley



Terry Fulmer



Sarita Gupta

For the past two years *Next Avenue* has recognized 50 remarkable people who are redefining what it means to grow old in America. Join us for a conversation with some of the 2016 Influencers in Aging. They will discuss the future of aging in America and the role innovation will play.

Presenters: **Michael Adams**, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders (SAGE); **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Susan Donley**, Publisher and Managing Director, *Next Avenue*; **Terry Fulmer**, PhD, RN, FAAN, President, The John A. Hartford Foundation; **Sarita Gupta**, Executive Director, Jobs With Justice.

The Political Power of the 50+ Voter

Sponsored by AARP.

Tuesday, March 21 | 9:00–10:30 AM

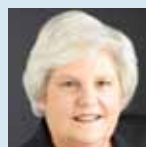
Regency AB (West Tower, Gold Level)



CEU Credits: 1.5



Bob Blancato



Nancy LeaMond



Amy Levin



Greg Strimple

The 50+ voter is a powerful force in today's politics and policymaking. As our elected leaders consider making big changes to our healthcare system—including Medicare—they better take notice. Join AARP's Nancy LeaMond and a bipartisan panel of leading public opinion experts to learn more about the influence 50+ voters have at the polls, where they stand on key issues and how they can shape the future of U.S. healthcare policy.

Welcoming remarks: **Bob Blancato**, President, Matz, Blancato & Associates, Chair, ASA Board Chair and AARP National Board Member.

Presenters: **Nancy LeaMond**, MCP, Executive Vice President, Chief Advocacy and Engagement Officer, AARP; **Amy Levin**, MA, Partner, Benenson Strategy Group; **Greg Strimple**, Founding Partner, GS Strategy Group.

Improving Quality in Programs Serving Individuals in Need of Long-Term Services and Supports

Sponsored by UnitedHealthcare Community & State.



Tuesday, March 21 | 9:00–10:30 AM

Columbian (West Tower, Bronze Level)

CEU Credits: 1.5

As states move to establish Medicaid managed long term supports and services programs, an important consideration will be how to leverage quality reporting and measurement to improve services and outcomes. A consistent quality framework lays the foundation for evidence-based decision-making and advocacy on MLTSS program design and implementation. Join us in a discussion with leading national aging stakeholders about the whys and hows of implementing a meaningful quality framework.

Presenters: **Catherine Anderson**, MPA, Senior Vice President, Policy and Strategy, UnitedHealthcare Community & State; **Erica Anderson**, MA, Senior Director, The National Association of States United for Aging and Disabilities.



Catherine Anderson

Coming of Age in Aging America: Documentary and Discussion

Sponsored by Vital Pictures.

Tuesday, March 21 | 9:00–10:30 AM

Michigan 1 (East Tower, Bronze Level)

CEU Credits: 1.5



This session will feature a screening of a major public television documentary, *Coming of Age in Aging America*, followed by a panel discussion and Q&A. The film offers a 10,000-foot view of the challenges and opportunities we face as an aging nation—with a takeaway message that an aging society is not just about old people.

Moderator: **Christine Herbes-Sommers**, MA, President and Executive Producer, Vital Pictures Inc.

Presenters: **Donna Butts**, Executive Director, Generations United; **Paul Irving**, JD, Chairman, Center for the Future of Aging, Milken Institute; **Nathaniel Kendall-Taylor**, PhD, CEO, FrameWorks Institute.



Donna Butts



Paul Irving



Nathaniel Kendall-Taylor

Caregiving as a Human Rights Issue: An International Perspective

Sponsored by WellMed Charitable Foundation.

Tuesday, March 21 | 1:30–2:30 PM

Wrigley (West Tower, Bronze Level)

CEU Credits: 1



Lyda Arevalo-Flechas



Lucija Barylak



Carol Zernial

Human rights is an underutilized, yet powerful approach when it comes to developing caregiving policies globally. Canada is leading the effort to recognize caregiving as a human rights issue. The United States and other countries are just beginning to think about the rights of the family caregiver in addition to the rights of the care recipient. Hear from a distinguished international panel on suggested human rights for caregivers to address societal expectations placed upon them, with or without their consent. Find out how the role of culture impacts the perceived human rights of caregivers, particularly among Latino caregivers.

Presenters: **Lyda Arevalo-Flechas**, PhD, MSN, RN, Advanced Geriatrics Nurse Fellow, Geriatric Research, Education & Clinical Center, South Texas Veterans Health Care System; **Lucija Barylak**, MSW, Advisor in Leading Practices in Social Gerontology Center West, University Affiliated Centre of the CSSS Cavendish; **Carol Zernial**, MSG, Executive Director, WellMed Charitable Foundation.

Telling a New Story: Using Research to Reframe Aging

Tuesday, March 21 | 1:30–2:30 PM

Crystal C (West Tower, Green Level)

CEU Credits: 1

The public has been found to have deeply held beliefs about older adults that significantly differ from those of aging experts. Over the last year, the FrameWorks Institute has developed and tested alternative ways to frame conversations about aging and older adults that create a more receptive platform for aging policy and service discussions. This session will review the findings from a study, which revealed that alternative framing is more effective in generating a more balanced thinking by the public.

Presenters: **Nathaniel Kendall-Taylor**, PhD, CEO, FrameWorks Institute; **Robert Stein**, CAE, MBA, President and CEO, American Society on Aging.



Nathaniel Kendall-Taylor



Robert Stein

21st Century Digital Communities: Technology that Supports Aging Needs

Sponsored by CDW Healthcare.

Tuesday, March 21 | 3:00–4:00 PM

Wrigley (West Tower, Bronze Level)

CEU Credits: 1

Global Technology Leader, Samsung and the largest U.S. Technology Solutions Provider, CDW, have partnered to create and implement a technology vision for the 21st century home for aging services and senior care providers. Learn how senior care environments are transformed with connected care solutions that improve safety, security, health and well-being of seniors. Also, understand practical steps on how you can implement some or all of this vision within your organization.

Presenters: **Ginna Baik**, Senior Care Business Strategist, CDW Healthcare; **David Rhew**, MD, Chief Medical Officer and Head of Health, Samsung Electronics America.



Ginna Baik



David Rhew

Continuing the Dialogue: The Dangers of Counterfeit Medicines— What Seniors and Everyone Working With Them Need to Know

Sponsored by PhRMA.

Tuesday, March 21 | 3:00–4:00 PM

Michigan 2 (East Tower, Bronze Level)

CEU Credits: 1



Counterfeit products are everywhere from the “brand name” purses for sale by street corner vendors to “cutting edge” technology at way below market prices. Consumers and merchants feel the economic sting of these counterfeit products, but they rarely if ever do they pose health hazards to those who are taken in by them. This is not the case with counterfeit medicines. The making of counterfeit drugs is a worldwide phenomenon—and it’s on the rise. Keeping our drug supply safe is a monumental task and America has the most comprehensive and effective program in the world. But as the counterfeiting of medicine grows and adapts to changing technology, it is important that consumers know about and protect themselves from the real dangers posed by these criminals and their fake products.

Following up on last year’s very successful and animated discussion, join us for a closer look at this issue. Learn about the incursions that criminals selling fraudulent and contaminated medicines are making into health systems and find out how to protect yourself and the seniors you serve from the danger.

Moderator: **Bob Blancato**, MPA, President, Matz, Blancato & Associates.

Presenter: **Shabbir Imber Safdar**, Director of National Outreach, Partnership for Safe Medicines.



Bob Blancato



Shabbir Imber Safdar

National Survey Unveils Perspectives and Implications on Aging Policies and Practices Across Decades

*Presented by the
Gary and Mary West Foundation.*

Wednesday, March 22 | 2:00–3:00 PM

Gold Coast (West Tower, Bronze Level)

CEU Credits: 1



Zia Agha



Louise Hawkey

A major national survey from West Health and NORC at the University of Chicago explores what it means to grow older, revealing important insights and perspectives across the decades—what really matters for healthcare, social services, quality of life, caregiving, priorities and lifestyle. Survey results will provide a cross-generational snapshot of aging in America today to better inform programs, policy and practice, and ensure successful aging for all.

Presenters: **Zia Agha**, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute; **Louise Hawkey**, PhD, MA, Senior Research Scientist, NORC at The University of Chicago.

Making Malnutrition Matter: Introducing a New Quality Blueprint for Action

Sponsored by Abbott Nutrition.

Thursday, March 23 | 9:00–10:30 AM

Randolph 2 (East Tower, Bronze Level)

CEU Credits: 1.5



Meredith Ponder Whitmire



Bob Blancato



Jeanne Blankenship

Up to one out of every two older Americans is at risk for malnutrition, yet there is a gap in the delivery of malnutrition care for older adults. The Defeat Malnutrition Today coalition has worked with other partners to develop a new national blueprint for action, which outlines potential actions to close the gap and improve health outcomes for older adults by addressing malnutrition care across the continuum of acute, post-acute and community settings. The blueprint also provides suggested strategies for policymakers, organizations, healthcare providers, patients and caregivers to address malnutrition. This session gives an overview of the blueprint and details how participants can integrate and align specific strategies with their own organization/agency agendas.

Presenters: **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Jeanne Blankenship**, MS, RDN, Vice President of Policy Initiatives and Advocacy, Academy of Nutrition and Dietetics; **Meredith Ponder Whitmire**, JD, Senior Associate, Matz, Blancato & Associates; **Lisa Zullig**, MS, Director of Nutrition Services, God's Love We Deliver.

Gender-Neutral Restrooms.

This year we will have two gender-neutral restrooms available, one in each tower of the hotel. The East Tower location will be on the Gold (ballroom) level behind the conference registration desk (available Monday through Thursday). The West Tower location will be on the Gold (Regency Ballroom) level near the Atlanta room (available Monday through Wednesday).

ASA and NCOA United: A Stronger Voice for Advocacy

Thursday, March 23 | 11:00 AM–Noon

Columbus AB (East Tower, Gold Level)

CEU Credits: 0

The Board Chairs of ASA and NCOA recently came together to discuss how we could leverage the combined strengths of our two organizations to jointly advocate for low-income older adults. This session brings us together to understand the perceived threats and opportunities under the new political landscape. Participants will leave with an understanding of ASA's and NCOA's mutual advocacy priorities, ideas for the best tools and specific steps they can take in their communities that have a national impact. Don't miss this lightening round of insights and ideas designed to move all of us to take action.

Presenters: **Howard Bedlin**, JD, MPS, Vice President, Public Policy and Advocacy, National Council on Aging; **William Benson**, Principal and Managing Partner, Health Benefits ABCs; **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **Josefina Carbonell**, Senior Vice President, Long-Term Care, Independent Living Systems, LLC; **Kevin Prindiville**, JD, Executive Director, Justice in Aging; **John Rother**, JD, President and CEO, National Coalition on Health Care; **Carol Zernial**, MSG, Executive Director, WellMed Charitable Foundation.



Howard Bedlin



William Benson



Bob Blancato



Richard Browdie



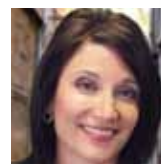
Josefina Carbonell



Kevin Prindiville



John Rother



Carol Zernial

Compassion & Choices

is a proud supporter of the Aging in America Conference. Compassion & Choices is the leading national nonprofit organization dedicated to improving care and expanding options at the end of life.

Visit us during the conference at booth #306.



CompassionAndChoices.org

Public Policy Programming

In response to the transformation in our administration, many programs at the Aging in America Conference explore aging policy and how we can engage in advocacy for our nation's older adults. Join the conversation by attending one or more of these programs.

2017 Panel of Pundits

Wednesday, March 22 | 9:00-10:30 AM

Regency AB (West Tower, Gold Level)

We are now in the second half of the Trump administration's first 100 days and a new Congress is back at work. What are the carry-over issues from the 2016 election that will drive the 2017 agenda in Washington? Will progress replace gridlock? Will issues of importance to older Americans and their families gain more visibility? What is the future of Social Security and Medicare in the new world of 2017? How much of a role did the older voter really play and did they vote their interests? These and other topics will be discussed. Always a hit at the conference, this session is not to be missed!

Presenters: **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **Yanira Cruz**, DrPH, President & CEO, National Hispanic Council on Aging (NHCOA); **Brooke Hollister**, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; **Jay Newton-Small**, Cofounder, MemoryWell; **John Rother**, JD, President and CEO, National Coalition on Health Care; **Joel White**, Founder and President, Horizon Government Affairs, LLC.



Bob Blancato



Richard Browdie



Yanira Cruz



Brooke Hollister



Jay Newton-Small



John Rother

National Forum: A Message to the President on Aging Policy

Tuesday, March 21 | 1:00-4:00 PM

Regency AB (West Tower, Gold Level)

Fee: \$15 (includes coffee and issue of *Generations*).

Sponsored by Compassion & Choices.

Based on the most recent issue of *Generations*, this program will address one area of domestic policy that demands renewed vision and action: The very substantial aging of the American population and the challenges and opportunities this demographic cohort presents to American society. Join more than a dozen experts and contributors to the issue of *Generations* as they explore solutions that appeal America's older adults and their families, as well as frame a positive message that reinforces core American values of individual responsibility and self-reliance along with support of families and the importance of family cohesion and social engagement in successful and healthy aging.

See page 29 for more information.

The Political Power of the 50+ Voter

Tuesday, March 21 | 9:00-10:30 AM

Regency AB (West Tower, Gold Level)

Sponsored by AARP.

Join AARP's Nancy LeaMond and a bipartisan panel of leading public opinion experts to learn about the powerful force of the 50+ voter in today's politics and policymaking. See page 11 for more information.

Also look for these sessions:

- ASA and NCOA United: A Stronger Voice for Advocacy (TH150)
- Mental Health and Aging Policy in the New Administration (TU217)
- Politics of Aging in the 21st Century (TH149)
- Federal Funding for Aging Programs: New Congress, New Administration and New Advocacy Opportunities (MO261)
- Let's Talk Senior Poverty: What Are We Doing About It? (TU215)
- Future of the Aging Services Network: Community Services (MO262)
- Advocacy in Motion: Taking Action Together (TU269)
- Seizing Healthcare Reform Opportunities: The Power of Mental Health and Aging Coalitions (TU273)
- A Social Insurance Approach to Financing Long-Term Care (TH231)
- Beltway Insiders Round-Up: What You Need to Know About Aging Policy Now (TH233)
- Age-Friendly Silicon Valley: Organizing and Moving Political Will (MO165)
- Provocateurs and Predictions (MO214)
- Social Security Spotlight: The Nation's Biggest (Hidden) Economic Stimulus (TH257)
- America's Eldercare Workforce: The Current State (WE153)

Supporting Those Who Care for Our Aging Population

The aging of the American population is dramatically altering the composition of our country, not just today, but for the foreseeable future. With a rising population that brings an increased demand for a diverse network of caregivers, CVS Health is committed to be part of the solution to help keep people on their path to better health.

cvshealth.com



ASA's 2017 Managed Care Academy

Leading the Field Forward

The goal of the Managed Care Academy is to provide you the information you need to achieve the triple aim of improved client outcomes, improved population health and reduction of costs.

Join ASA for the second annual Managed Care Academy. We are excited to offer even more opportunities to learn, network and grow your organization's knowledge and readiness for the managed care contracting environment. Feedback from 2016 was incredibly positive, so we're back and bigger than ever!

Register now and participate in up to **32 opportunities** to advance your organization's ability to meet the triple aim by transforming systems, updating practices, driving culture change and evaluating outcomes. Learn to truly thrive within the new managed care environment and improve services to older adults—the ultimate goal.

ASA is proud to host the comprehensive Managed Care Academy Summit on Friday, March 24. We are grateful to our funders and partners involved with the Aging and Disability Business Institute. The Summit will take attendees through the key elements of a community-based organization readiness assessment to recraft systems and processes in alignment with new business practices and changing incentives. See page 32 for the full Summit description.

And, don't miss three new Managed Care Academy Boot Camps and more than 28 workshops offered throughout the conference that focus on the critical issues and topics you need to know.

Managed Care Academy Sessions

Tuesday, March 21 | 9:00–10:30 AM

Managed Care Academy Boot Camp—Opportunities Found: Healthcare and Community-Based Providers

Wednesday, March 22 | 9:00–10:30 AM

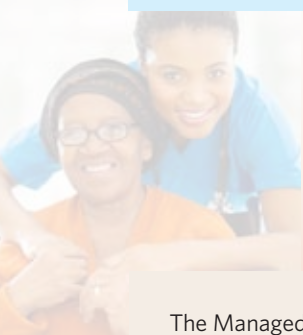
**Managed Care Academy Boot Camp—Nursing-Home-to-Community Transitions:
Real-World Examples of Partnerships and Interventions**

Thursday, March 23 | 9:00–10:30 AM

Managed Care Academy Boot Camp—Measurement and Evaluation in Transitional Care: Lessons From the Field

Friday, March 24 | 9:00 AM–1:00 PM

2017 Managed Care Academy Summit



The Managed Care Academy series of programs is part of a larger program, the Aging and Disabilities Business Institute. Each issue of *Aging Today* includes recurring columns about improving the ways healthcare is delivered to older adults and how community-based organizations can create sustainable business practices. Additionally, ASA has created multiple web seminars on the topic and will release a Managed Care Field Guide in the spring of 2017. This program is made possible by a three-year grant funded by The SCAN Foundation, The John A. Hartford Foundation, the Administration for Community Living, the Gary and Mary West Foundation, the Marin Community Foundation, and the Colorado Health Foundation. Learn more at www.asaging.org/adbi.

Workshops and Symposia

Monday, March 20

- 12:30–2:00 PM | Partners at Home: Building a Statewide CBO Network
- 12:30–2:00 PM | Monetizing Services to Meet Demand: Vision Rehabilitation for Seniors
- 12:30–2:00 PM | Aging and Disability Resource Centers: Promising Practices Across the Country
- 12:30–2:00 PM | Best Practices for Integrating Geriatrics Into Primary Care: Working With CBOs and the Aging Network
- 2:30–3:30 PM | Reliable, Integrated and Community-Anchored Care for Older Adults With Disabilities
- 2:30–3:30 PM | Responding to Caregiver Assessment in Medicaid Waiver Programs: Are We Ready?
- 2:30–3:30 PM | AAA Progression to Medical Partnerships

Tuesday, March 21

- 9:00–10:30 AM | Managing Complex Patients Through Integration With Community-Based Organizations
- 9:00–10:30 AM | Supervisory Leaders in Aging: Strengthening Healthcare and Social Service Delivery to Older Adults
- 9:00–10:30 AM | Meeting the Needs of Older Adults With LTSS Integration: Case Studies of Successful Programs
- 1:30–2:30 PM | AGEconnect: One Agency's Journey Into Private Pay Programming
- 3:00–4:00 PM | Paving the Way for Medicare Reimbursement: Learning Collaborative Lessons
- 3:00–4:00 PM | Technology Solutions to Collect and Analyze Data Outside Hospital Walls
- 3:00–4:00 PM | Quality Improvement for Long-Term Success

Wednesday, March 22

- 9:00–10:30 AM | A Call for Action: What CBOs Need to Support EBPs
- 2:00–3:00 PM | Community-Based Personalized Care Management Model Using Health Coaching
- 3:30–4:30 PM | Aging Into Homelessness: Collaboration, Advocacy and Implementation of Best Practices
- 3:30–4:30 PM | Effective Strategies for Long-Term Care Program Integration
- 3:30–4:30 PM | An Innovative System for Reducing Readmissions in Complex Older Patients
- 3:30–4:30 PM | Establishing a CMS-Qualified Clinical Data Registry for Home-Based Primary and Palliative Care

Thursday, March 23

- 9:00–10:30 AM | New Opportunities to Package Services and Integrate Payment Models for a Changing Healthcare Environment
- 9:00–10:30 AM | The Flourish Care Model: A Shared-Care Approach to Healthcare for Older Adults
- 11:00 AM–Noon | Building Integrated, Sustainable Networks for Chronic Disease Self-Management Education Programs
- 11:00 AM–Noon | It Takes a Community: Population Health Management for Members With Chronic Conditions
- 1:00–2:30 PM | Patient-Centered Medical Homes and Community-Based Organization Partnership in Caring for Older Adults
- 1:00–2:30 PM | A Delicate Balance: Statewide Collaborative for Evidence-Based Programs
- 1:00–2:30 PM | The Growing Administrative Diversity of Medicaid Long-Term Care Systems

ASA Awards

ASA is proud to recognize individuals and organizations for their leadership and innovation in the field aging. These award winners will be recognized at the General Session on Tuesday, March 21 at 11:00 AM.

Hall of Fame Award

Percil Stanford

President, Folding Voice

ASA's Hall of Fame Award recognizes an individual, age 65 or older, who has, through a lifetime of advocacy and leadership, enhanced elders' lives via demonstrated leadership at the national level.

Dr. E. Percil Stanford is president of Folding Voice, Washington, D.C. and president of KIND Corporation, San Diego, which provides housing for low-income elders. Stanford's decades-long dedication to gerontology and minority aging has influenced nonprofits, businesses, governmental and academic institutions, and individuals worldwide.

Stanford has played a crucial role at ASA for more than 40 years, starting with his tenure on the Board of what was formerly the Western Gerontological Society. He served as president there from 1975 to 1976, and is on the ASA Council of Presidents. He served on ASA's Board of Directors for many years and in 2001 was a founding member of the Network on Multicultural Aging (NOMA), and served on the NOMA Editorial Advisory Committee. Stanford also founded the Minority Concerns Committee, which is now the ASA Diversity and Inclusion Committee, and he regularly plays a leading role in ASA's Diversity Summit at the Aging in America Conference.

Stanford co-created Folding Voice in 2011 with his son, Dr. Dawan Stanford, after leaving his position in December 2010 as AARP's senior vice president and chief diversity and inclusion officer. His professional life, from its inception—aside from his military service—reflects a broad and deep involvement in gerontology. Stanford's early association with the first White House Conference on Aging (in 1961) while at Morgan State University set the stage for his desire to work on behalf of older adults.

At San Diego State University (SDSU) Stanford was instrumental in founding the Department of Gerontology, which included a certificate program, and bachelors and masters-degree programs. He directed research programs, and designed and taught SDSU undergraduate and graduate social work and gerontology courses for 30 years. He was the charter director of the University Center on Aging, establishing the National Institute on Minority Aging and directing several national programs under the Center's umbrella. As Professor Emeritus at SDSU, he continues his commitment to the gerontology program.



ASA Award

Paul Downey

President/CEO, Serving Seniors

The ASA Award recognizes an individual who has made outstanding and ongoing national contributions to aging-related service, research, administration or advocacy.

Paul Downey is the president and CEO of Serving Seniors, an internationally recognized nonprofit organization providing impactful services for seniors living in poverty. Since 1995, Downey has guided Serving Seniors' innovative efforts to provide supportive services, and has been a leader in the fight to provide affordable housing for older adults, opening a 200-unit, low-income, senior housing complex in 2003 and a second 150-unit senior affordable housing complex in 2007.

In his role at Serving Seniors, Downey oversees a transitional housing program for homeless elders in which they are connected with case managers who assess their needs to help them find meals, counseling and affordable housing. In the decade since its creation, Serving Seniors has helped more than 1,000 older adults to move off the streets, with a 92 percent success rate. An innovative and passionate champion for elders living in poverty, Downey's vision and his ability to surround himself with staff team members who possess the same commitment and values has built Serving Seniors from a small charity on the verge of going out of business into a cost-effective model worthy of replication.

Downey serves as Chair of the California Commission on Aging, the principal advisory board to the California governor and the state legislature. As well, he is San Diego Supervisor Dianne Jacob's appointee on the County of San Diego's Social Service Advisory Board, is past chair of the City of San Diego's Senior Affairs Advisory Board and also is past chair of the Dean's Advisory Committee for the College of Health and Human Services at San Diego State University. In addition, he writes monthly columns on aging-related topics.



Gloria Cavanaugh Award for Excellence in Training and Education

Senior Planet

(a program of Older Adults Technology Services)

The Gloria Cavanaugh Award for Excellence in Training and Education recognizes an individual who has made a significant contribution to training and education in the field of aging.

New York-based Older Adults Technology Services (OATS) created their **Senior Planet** training program in 2004 to pioneer innovative training and education models that harness the power of technology to change the way we age. These models have been widely adopted by providers, public agencies and corporations seeking to improve elders' health, social engagement and financial security.



Senior Planet programs have served an underserved audience of more than 30,000 seniors in-person since 2004, and hundreds of thousands more through online programs. The program reflects training that strengthens the competence of older adults to participate in and contribute to today's digital culture, where most Americans now routinely interact with each other, with institutions, and with information via a computerized device and digital interface. By teaching older adults how to use everyday technology such as the Internet, smartphones, and tablets OATS is bridging a generational divide, supporting seniors' (re-)integration into the mainstream culture, and improving the individual's ability to live independently within a connected society.

MindAlert Award

Center 4 Brain Health at Menorah Park

The MindAlert Award is given to a mental fitness program serving the general population of older adults developed by a nonprofit organization.



Launched in March 2014, **Center 4 Brain Health** at Menorah Park in Beachwood, Ohio, is the first non-pharmacological, non-hospital-based Brain Health Center in a senior care community in the United States. Created upon four pillars of brain health—cognitive fitness, emotional wellness, social well being and personal health—the Center provides a comprehensive, integrated approach to helping campus clients, community members and professionals understand, implement and improve brain health throughout Northeast Ohio and nationally. The Center offers a variety of programs and services that are designed to complement one another and to support adults on their personal brain health and wellness journey. The Center does not require any type of brain health concern or related diagnosis to access services. Informal feedback suggests that participants are interested in learning more about the brain and the relationship between mind-body wellness. Ultimately the Center strives to lead the way to translate the latest evidence-based brain health research into everyday practices as it offers low-cost brain health programming in a non-clinical setting to community-dwelling older adults.

Award for Excellence in Multicultural Aging

St. Barnabas Senior Services Los Angeles, California

The Award for Excellence in Multicultural Aging recognizes organizations that have demonstrated high-quality, innovative programs enhancing the lives of a multicultural aging population.

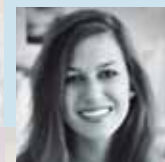
St. Barnabas Senior Services (SBSS) has been serving the aging and economically vulnerable residents of Los Angeles since 1908. Headed by President and CEO Rigo Saborio, SBSS provides services to multi-ethnic seniors at 25 locations throughout Los Angeles, and strives to create a vibrant and nurturing community for older adults, their caregivers and their families. SBSS's programming promotes healthy and holistic aging, prolongs independence, combats depression and enhances the dignity and overall quality of life for nearly 18,000 older adults annually. SBSS provides a safety net for thousands of at-risk seniors through the following services: nutrition, transportation, social services, civic engagement, and the wellness and longevity program.



Graduate Student Research Award

Marie Gualtieri

The Graduate Student Research Award is given to spur academic and clinical interest in the field of aging, and rewards the best unpublished graduate research paper on a completed project relevant to aging and applicable to practice.



Marie Gualtieri has committed her graduate career to the study of food insecurity among older Americans, and policies aimed at ameliorating this grave social issue. Gualtieri's paper, titled "The Overestimation of Social Support for Food Insecure Seniors," reviews factors underlying older adults' food insecurity, its impact and the role of social supports in combatting the food insecurity that threatens older adults' well-being. The paper not only explores elders' access to support, but also where support comes from, what kind of support is offered and the consistency of support to which they have access. Marie's findings yield important conclusions for understanding circumstances of food insecure people.

After completing her graduate studies, she intends to pursue a post-doc specializing in aging before advancing into a career where she can put her expertise to work addressing social problems facing aging Americans.

Mental Health and Aging Award

Robert (Bob) Rawlings

The Mental Health and Aging Award recognizes outstanding programs and services in mental health and aging.



Robert (Bob) Rawlings has had a passion throughout his career and in retirement to improve the lives of older adults with behavioral health disorders. He is known affectionately as the "Godfather" of mental health and aging coalitions. In 1991 he was instrumental in organizing the Oklahoma Mental Health and Aging Coalition, which was the first such coalition in the nation. Later that year, representing the National Association of State Mental Health Program Directors, he worked with the AARP and other national organizations to form the National Coalition on Mental Health and Aging. He served on the planning committee for the 1995 White House Mini-Conference on Mental Health and Aging and has been a delegate to several White House Conferences on Aging.

He retired from the Oklahoma Department of Mental Health and Substance Abuse Services after 17 years as director of the Aging Division. In that role, he worked with the public mental health system to develop specialized behavioral health services for older adults. His influence and expertise extend far beyond the state of Oklahoma, and he is respected nationwide.

ASA Meetings

All meetings are by invitation only unless otherwise noted.

Monday, March 20

8:00 AM-Noon	ASA Board Meeting	Crystal C (West Tower, Green Level)
2:15-3:30 PM	LGBT Aging Issues Network (LAIN) Council Meeting	Michigan Boardroom (East Tower, Bronze Level)
4:00-5:00 PM	Network on Multicultural Aging (NOMA) and Diversity and Inclusion Committee Meeting	Roosevelt 2 Boardroom (East Tower, Bronze Level)

Tuesday, March 21

7:30-8:30 AM	Business Forum on Aging (BFA) Council Meeting	Michigan Boardroom (East Tower, Bronze Level)
7:30-8:30 AM	Healthcare and Aging Network (HAN) Council Meeting	Roosevelt 2 Boardroom (East Tower, Bronze Level)
12:30-1:30 PM	Lifetime Education and Renewal Network (LEARN) Council Meeting	Columbus IJ (East Tower, Gold Level)
7:00-9:00 PM	Forum on Religion, Spirituality and Aging (FORSA) Council Meeting	Roosevelt 2 Boardroom (East Tower, Bronze Level)

Wednesday, March 22

8:00 AM-4:30 PM	<i>Generations</i> Editorial Advisory Board Meeting	Skyway 272 (East Tower, Blue Level)
-----------------	---	--

Thursday, March 23

7:00-9:00 AM	Network on Environments, Services and Technologies (NEST) Council Meeting	Randolph Boardroom (East Tower, Bronze Level)
7:30-9:00 AM	<i>Aging Today</i> Editorial Advisory Committee Meeting	Michigan Boardroom (East Tower, Bronze Level)
9:00-10:30 AM	Mental Health and Aging Network (MHAN) Council Meeting	Board of Trade (West Tower, 36th floor)
3:00-4:30 PM	National Coalition on Care Coordination Annual Meeting (open to all)	Skyway 260 (East Tower, Blue Level)
4:30-5:45 PM	Public Policy Committee	Roosevelt 2 Boardroom (East Tower, Bronze Level)



Let your voices be heard

AARP is committed to creating a new vision for aging – one complete with new stories, new innovations, and new ways for those 50-plus to pursue their passions. We can all change the dynamic of how we think about aging by changing the tune. Join us today and let your voices be heard.

AARP is proud to sponsor the 2017 Aging in America conference.

Learn more at www.aarp.org

AARP[®]
Real Possibilities

Leadership Institute Program Agenda

Monday, March 20 Crystal A (West Tower, Green Level)

8:00–9:00 AM

Registration Desk for Conference badge and book

9:00–9:15 AM

Welcome and Introductions

Krista Brown, Director of Education, American Society on Aging.

9:15 AM–5:00 PM

Managing to Lead with Style (lunch on your own)

This program uses online pre-work, engaging facilitation, and contemporary video to create a personalized learning experience. Using DiSC®, a simple and intuitive learning model, participants will discover their preferred behavioral style and will learn to adjust to the style needs of staff members when directing, delegating, motivating and developing them. They will also learn to influence and communicate more effectively with their bosses, by modifying their approach in order to meet those bosses' needs and preferences. The result: leaders who manage more effectively.

Presenter: **Robert Carpenter**, MBA, President, InSight Management Development.

5:15–6:15 PM

Peer Groups (optional)

6:30–8:00 PM

Leadership Networking Reception with ASA Board of Directors



Robert Carpenter



Michael Adams

Tuesday, March 21 Crystal A (West Tower, Green Level)

9:00–9:10 AM

Welcome to ASA

Bob Blancato, MPA, ASA Board Chair and President, Matz, Blancato & Associates.

9:10–10:30 AM

Cultivating the Next Generation of Leaders in Aging

Our esteemed panel of presenters explores the major shifts in the field of aging, including the impact of changing demographics, culture, policy, technological and other factors on leaders serving increasingly diverse communities. Drawing from personal and professional experience, they will share their views on what key elements are needed to cultivate the next generation of leaders in the ever-changing and challenging field of aging.

Presenters: **Kathy Greenlee**, JD, Vice President of Aging and Health Policy, Center for Practical Bioethics; **Michael Adams**, MA, JD, ASA Board Member, CEO, Services and Advocacy for GLBT Elders (SAGE); **Colette Browne**, DrPH, MSW, Richard & Rose Takasaki Endowed Professor, University of Hawaii at Manoa.



Kathy Greenlee



Colette Browne

11:00 AM–12:30 PM

General Session Grand Ballroom (East Tower, Gold Level)

1:30 PM–5:00 PM

Mastering the Work of Leaders – Part 1

Mastering the Work of Leaders helps participants understand their leadership behaviors and the best practices for crafting a vision, aligning others with it and executing that vision effectively in an organization. Moreover, it's an opportunity for leaders at all levels to reflect on how they approach each step of their work. With personalized tips and strategies that give clear direction and are easy to apply, Mastering the Work of Leaders helps leaders lead more effectively.

Robert Carpenter, MBA, President, InSight Management Development.

5:30–7:00 PM

Exhibit Hall Grand Opening and Reception (optional)

Riverside Exhibition Center (East Tower, Purple Level)

ASA thanks our supporters for making this program possible.



The Harry and Jeanette Weinberg Foundation, Inc.



Missouri Foundation
for Health
a catalyst for change



Wednesday, March 22 Crystal A (West Tower, Green Level)

9:00 AM–Noon

Mastering the Work of Leaders – Part 2

Mastering the Work of Leaders helps participants understand their leadership behaviors and the best practices for crafting a vision, aligning others with it and executing that vision effectively in an organization. Moreover, it's an opportunity for leaders at all levels to reflect on how they approach each step of their work. With personalized tips and strategies that give clear direction and are easy to apply, this program helps leaders lead more effectively.

Presenter: **Robert Carpenter**, MBA, President, InSight Management Development.

Noon–1:30 PM

Grab & Go Lunch in Exhibit Hall and Poster Sessions

Riverside Exhibition Center (East Tower, Purple Level)

2:00–4:30 PM

Choose optional conference workshop sessions (CEUs available)

4:45–5:45 PM

Roundtable Sessions Riverside Exhibition Center (East Tower, Purple Level)

6:00–7:00 PM

Peer Groups (optional)



Bruce Chernoff



Terry Fulmer



Emily Allen



Laura Trejo



Heather Menne



Salli Bollin

Thursday, March 23 Crystal A (West Tower, Green Level)

9:00–10:30 AM

Building Community Models of Collaboration

This session will highlight effective models of community collaboration and address the leader's role in forming successful alliances and partnerships. Learn from our panel of successful leaders who have worked across sectors, boundaries and silos, and have surmounted barriers to solve issues large and small, thus creating sustained improvement.

Presenters: **Bruce Chernoff**, MD, FACP, President and CEO, The SCAN Foundation; **Terry Fulmer**, PhD, RN, FAAN, President, The John A. Hartford Foundation; **Emily Allen**, Senior Vice President, Programs, AARP Foundation; **Laura Trejo**, MSG, MPA, General Manager, City of Los Angeles Department of Aging.

11:00 AM–Noon

Choose optional conference workshop sessions (CEUs available)

1:00–4:00 PM

2017 Diversity Summit Crystal B (West Tower, Green Level)

6:00–7:30 PM

ASA Final Night Reception (optional) Crystal B (West Tower, Green Level)

Friday, March 24 Regency D (West Tower, Gold Level)

9:00–11:00 AM

Leading the Development of a Community Project: What Leaders Need to Know

This session will highlight the benefits of a practice-research collaboration in order to add depth to an organization, identify best practices and evaluate for impact. Participants will be engaged to consider: Who will they reach with their project? How can they measure program effectiveness? What steps are needed to monitor project progress? How will the project's successes be maintained? Presenters will share different approaches that participants can use to translate research findings into practice in an effort to impact their communities.

Presenters: **Heather Menne**, PhD, Evaluator, Office of Performance and Evaluation, Administration for Community Living; **Salli Bollin**, MSW, Executive Director, Alzheimer's Association, Northwest Ohio Chapter.

11:00–11:45 AM

Institute Wrap-up and Adjournment

Krista Brown, Director of Education, American Society on Aging.



Isolation

is **more** than being alone. It's being at risk.

Prolonged isolation and loneliness erode well-being — equivalent to smoking 15 cigarettes a day.

That's why AARP Foundation is spearheading Connect2Affect, (connect2affect.org) a collaborative effort to end isolation and loneliness by helping to build the social connections we all need to thrive.

Stop by **Booth 303** to learn more and share your knowledge about how to connect and decrease loneliness and isolation.

Because when people connect, they affect each other's lives.

connect2affect™
Powered by AARP Foundation

National Forums/Summits and Collaborating Organization Programs



Monday, March 20

12:30-3:30 PM	National Forum on Family Caregiving	Regency AB (West Tower, Gold Level)
---------------	-------------------------------------	--

Tuesday, March 21

9:00-10:30 AM	National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors' Health	Regency C (West Tower, Gold Level)
---------------	---	---------------------------------------

1:00-4:00 PM	National Forum: A Message to the President on Aging Policy	Regency AB (West Tower, Gold Level)
--------------	--	--

8:30 AM-4:00 PM	Is Family Caregiving the Next Public Health Crisis? The 11th Annual National Conference of Caregiver Advocates	Regency D (West Tower, Gold Level)
-----------------	---	---------------------------------------

9:00-10:30 AM	What's Next Boot Camp: The Intergenerational Imperative	Toronto (West Tower, Gold Level)
---------------	---	-------------------------------------

9:00-10:30 AM	What's Next Boot Camp: Blueprint for the Longevity Marketplace	New Orleans (West Tower, Gold Level)
---------------	--	---

Wednesday, March 22

1:30-4:30 PM	National Forum on LGBT Aging	Crystal B (West Tower, Green Level)
--------------	------------------------------	--

1:30-4:30 PM	Improving Care and Services for People with Dementia and Family Caregivers	Regency AB (West Tower, Gold Level)
--------------	--	--

Thursday, March 23

8:00 AM-6:00 PM	14th Annual What's Next Boomer Business Summit	Regency Ballroom Registration (West Tower, Gold Level)
-----------------	--	---

1:00-4:00 PM	2017 Diversity Summit—Inequality Matters: Focus on Older Adult Homelessness	Crystal B (West Tower, Green Level)
--------------	--	--

Friday, March 24

9:00 AM-1:00 PM	ASA/APA Summit on Livable Communities: Planners & Aging Network Professionals Working Together to Plan Livable Communities for All Ages	Regency AB (West Tower, Gold Level)
-----------------	---	--

9:00 AM-1:00 PM	2017 Managed Care Academy Summit	Regency C (West Tower, Gold Level)
-----------------	----------------------------------	---------------------------------------

National Forum on Family Caregiving

Sponsored by GreatCall.

Monday, March 20 | 12:30–3:30 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 3

Fee: \$15 (includes beverages and copy of *Generations* journal).

Pre-registration is required.

Who is responsible for the care of older adults in the community? From this question, others naturally arise: Is this care the responsibility of family, society, or a partnership of both? If society has a role, how far should support extend? Will it target only those with financial need, or will it extend to middle-income families to ensure their long-term financial health? Will society fund services sufficiently to provide affordable substitute care on a sliding fee scale that will enable family members to continue to work? Or will we continue to see significant numbers of caregivers leave the workforce annually to support the health needs of a family member? These and other fundamental policy and values questions loom large in the future of evolving policy, integration of services, and emerging technologies.

This program will cover the significant acceleration of change in the evolution of family caregiving over the past 10 years. Join us for a review of these significant changes with expert authors, researchers and advocates who are tireless in their commitments to improve family caregiving systems and support.

Presenters: **Lynn Friss Feinberg**, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; **Gail Hunt**, President and CEO, National Alliance for Caregiving; **David Inns**, MBA, President & CEO, GreatCall, Inc.; **Kathleen Kelly**, MPA, Executive Director, Family Caregiver Alliance; **Scott Peifer**, MSW, MPPA, Vice President, Alliance Development, Aging2.0; **Jennifer Wolff**, PhD, Associate Professor, Johns Hopkins University.



Lynn Friss Feinberg



Gail Hunt



Kathleen Kelly



Scott Peifer



Jennifer Wolff



David Inns

National Summit on Oral Health:

Integrating Dental Care, Health and Wellness to Improve Seniors' Health

Funded by Gary and Mary West Foundation.

Tuesday, March 21 | 9:00–10:30 AM

Regency C (West Tower, Gold Level)

CEU Credits: 1.5

Fee: \$0. Pre-registration is required.

(includes beverages and a copy of *Generations* journal).



Shelley Lyford



Zia Agha



Paul Downey

Poor oral healthcare is a significant health crisis for seniors. In response to this need, the Gary and Mary West Senior Dental Center opened in San Diego in 2016 to provide low-income seniors with oral healthcare, while addressing overall health for a holistic, comprehensive care model which includes health, nutritional, and community support services. Panelists will discuss this integrated model and initial research findings that explore the model's scalability and replicability nationally.

Presenters: **Zia Agha**, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute; **Karen Becerra**, DDS, MPH, President and CEO, Gary and Mary West Senior Dental Center; **Paul Downey**, President and CEO, Serving Seniors; **Shelley Lyford**, MA, President and Chief Executive, Gary and Mary West Foundation; **Angela Stewart**, JD, Senior Director, Government Affairs, West Health Policy Center.

National Forum:

A Message to the President on Aging Policy

Sponsored by Compassion and Choices.

Tuesday, March 21 | 1:00–4:00 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 3

Fee: \$15 (includes coffee and issue of *Generations*). Pre-registration is required.



The first hundred days of a new Presidency affords a brief period of good will during which the newly elected leader can convert the lofty goals and rhetoric of a campaign to a practical plan of action and begin achieving little victories with both short and long-term initiatives.

Donald Trump has been in office for two months, busy with forming the cabinet and working with its members and other policy advisors to tackle major domestic and foreign policy issues. There is, however, one area of domestic policy that demands renewed vision and action: The very substantial aging of the American population, brought on by the long-awaited and now-present retirement of the baby boom generation, and the challenges and opportunities that this demographic cohort presents to American society.

This is the right time for action on aging issues and a great opportunity to champion solutions that appeal not only to the powerful political constituency of America's older adults, but to their families who often share their burdens and who, themselves, face a future of old age. It is also an opportunity to frame a positive message that reinforces core American values of individual responsibility and self-reliance as well as family support and the importance of family cohesion and social engagement in successful and healthy aging.

Presenters: **Jean Accius**, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; **Gretchen Alkema**, PhD, MSW, LCSW, Vice President, Policy and Communication, The SCAN Foundation; **Larry Atkins**, Executive Director, Long-Term Quality Alliance; **Cynthia Banks**, Director, County of Los Angeles Workforce Development, Aging and Community Services; **William Benson**, Principal and Managing Partner, Health Benefits ABCs; **Bob Blancato**, MPA, President, Matz, Blancato & Associates and Chair, ASA Board of Directors; **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **Kimberly Callinan**, PMP, MPP, Chief Program Officer, Compassion & Choices; **Robert Espinoza**, MPA, Vice President of Policy, Paraprofessional Healthcare Institute (PHI) National Headquarters; **Paul Forte**, PhD, MBA, Chief Executive Officer, Long Term Care Partners, LLC; **G. William Hoagland**, Senior Vice President, Bipartisan Policy Center; **Cindy Hounsell**, JD, President, Women's Institute for a Secure Retirement (WISER); **James Johnson**, PhD, MS, Professor of Strategy & Entrepreneurship and Director, Urban Investment Strategies Center, University of North Carolina at Chapel Hill; **Brian Lindberg**, MMHS, Executive Director, Consumer Coalition for Quality Health Care; **Cindy Mann**, JD, Partner, Manatt, Phelps & Phillips, LLP; **John Rother**, JD, President and CEO, National Coalition on Health Care; **Charles Sabatino**, JD, Director, Commission on Law and Aging, American Bar Association; **Robyn Stone**, DrPH, Executive Director, Center for Applied Research, LeadingAge.



Gretchen Alkema



Cynthia Banks



Kim Callinan



Robert Espinoza



Paul Forte



G. William Hoagland



James Johnson



Cindy Mann



John Rother



Robyn Stone



Charles Sabatino

National Forum on LGBT Aging

Wednesday, March 22 | 1:30–4:30 PM

Crystal B (West Tower, Green Level)

CEU Credits: 3

Fee: \$15 (includes coffee and issue of *Generations*). Pre-registration is required.

As the overall population of older adults expands, the cohort of LGBT older adults is also expanding. This cohort represents a diverse group of individuals who have historically been relegated to the margins of society. With seminal research studies focusing on LGBT aging and health, such as *The Aging and Health Report: Disparities and Resilience among Lesbian, Gay, Bisexual, and Transgender Older Adults*, as well as the long-awaited passage of civil rights legislation for LGBT individuals, progress has been made but more needs to be done in the realm of services, policy and research.

To begin the discussion on LGBT aging and highlight service, policy and research innovations, the American Society on Aging (ASA) devoted the Summer 2016 issue of its quarterly journal, *Generations*, to LGBT aging. ASA and the *Generations* Editorial Advisory Board invited esteemed Guest Editor, Karen Fredriksen-Goldsen, Professor and Director of Healthy Generations: Hartford Center of Excellence at the University of Washington, Seattle and leader of Aging with Pride: National Health, Aging, Sexuality and Gender Study, to guide and shape the issue's content. ASA also was pleased to receive support for the issue from the LGBT+ National Aging Research Center.

To further build on and expand the dialogue and knowledge sharing on LGBT aging, ASA presents the 2017 National Forum on LGBT Aging. Join our panel of experts, all contributors to the Summer 2016 issue of *Generations*, as they lay out the LGBT aging landscape and what professionals across the field of aging need to know to build knowledge, skills, and cultural competency to meet the complex needs of LGBT older adults. Interwoven within the discussion will be the recognition of the spirit, drive and resiliency that has propelled this diverse community forward.

Presenters: **Katherine Acey**, MS, Director, Strategic Collaborations, GRIOT Circle Inc; **Michael Adams**, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders (SAGE); **Jose Albino**, MA, Executive Director, GRIOT Circle Inc; **Paula Basta**, MDiv, Regional Director, Northeast (Levy) Senior Center, Chicago Department of Family & Support Services; **Brian de Vries**, PhD, Professor, Gerontology Programs, San Francisco State University; **Robert Espinoza**, MPA, Vice President of Policy, Paraprofessional Healthcare Institute (PHI) National Headquarters; **Vanessa Fabbre**, PhD, Assistant Professor, Washington University in St. Louis; **Karen Fredriksen-Goldsen**, PhD, Professor, School of Social Work and Director, Healthy Generations Hartford Center, University of Washington; **Charles Hoy-Ellis**, Assistant Professor, College of Social Work, University of Utah College of Social Work; **Donald Koepke**, MDiv, Director Emeritus, CLH Center for Spirituality and Aging; **Lisa Krinsky**, MSW, LICSW, Director, LGBT Aging Project, The Fenway Institute; **Barbara Satin**, Assistant Faith Work Director, National LGBTQ Task Force; **Imani Woody**, PhD, President and CEO, Mary's House for Older Adults, Inc.



Katherine Acey



Michael Adams



Paula Basta



Robert Espinoza



Charles Hoy-Ellis



Lisa Krinsky



Imani Woody



Jose Albino



Brian de Vries



Vanessa Fabbre



Karen Fredriksen-Goldsen



Donald Koepke



Barbara Satin

2017 Diversity Summit

Inequality Matters: Focus on Older Adult Homelessness

Thursday, March 23 | 1:00–4:00 PM

Crystal B (West Tower, Green Level)

CEU Credits: 3

Fee: \$15 (includes coffee service). Pre-registration is required.

Building upon the dialogue generated from the successful 2016 Diversity Summit: Inequality Matters, based on the exemplary paper “Inequality Matters” by Prudence L. Carter and Sean F. Reardon of Stanford University, this year’s summit will continue to utilize the four key domains of inequality (socioeconomic, health, political, and sociocultural) to examine more deeply the growing issue of older adult homelessness.

Given the complexity and intersectionality of the issue of older adult homelessness, ASA has brought together leaders from its Network on Multicultural Aging (NOMA), LGBT Aging Issues Network (LAIN), Network on Environments, Services and Technologies (NEST), and Diversity & Inclusion Committee in addition to a panel of esteemed presenters to explore older adult homelessness through the lens of diversity and inclusion. This lens includes exploration of risk factors, vulnerabilities, accessibility, and successful innovative programs and advocacy efforts. Special focus for the 2017 Summit will be on older veterans, indigenous elders, older persons with disabilities, and older women.

Presenters: **Randella Bluehouse**, BSW, BAP, Executive Director, National Indian Council on Aging; **Louis Colbert**, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; **Kim Hunt**, MPP, Executive Director, Pride Action Tank; **Margot Kushel**, MD, Professor, University of San Francisco School of Medicine; **Terri Lewinson**, PhD, LMSW, Associate Professor, School of Social Work, Georgia State University; **Kelly Melekis**, MSW, PhD, Assistant Professor, Skidmore College; **Eileen O’Brien**, AB, Director, Elders Living at Home Program, Boston Medical Center; **Kevin Prindiville**, JD, Executive Director, Justice in Aging; **E. Percil Stanford**, PhD, President, Folding Voice; **Thomas Weber**, Director of Care Management, Services and Advocacy for GLBT Elders (SAGE); **Ray Willis**, Director, Community Planning and Development, U.S. Department of Housing and Urban Development.



Randella Bluehouse



Kim Hunt



Terri Lewinson



Kelly Melekis



E. Percil Stanford



Ray Willis



Louis Colbert



Margot Kushel



Eileen O'Brien



Kevin Prindiville



Thomas Weber

2017 Managed Care Academy Summit

Presented by the Aging and Disability Business Institute.

Friday, March 24 | 9:00 AM–1:00 PM

Regency C (West Tower, Gold Level)

CEU Credits: 4



No fee for AiA17 conference registrants.

One-day rate: \$80 ASA Member/\$115 Non-member (includes coffee and light breakfast). Pre-registration is required.

This Summit will prepare community-based organizations (CBOs) to recraft systems, business practices, and processes resulting in effective responses to shifting incentives. Leadership teams who adapt to externally imposed changes are better positioned to bring about desired outcomes like value-oriented healthcare and a social service system that improves the older adult experience and care quality while driving down costs. Learn steps to start an organization on the road to robust new partnerships with healthcare providers and payers.

Agenda:

- 9:00–9:05 AM** | Welcome and Introductions. Presenter: **Bob Blancato**, ASA Board Chair
- 9:05–9:30 AM** | Preparing CBO's to Diversify Business Strategies and Better Serve Its Population. Presenter: **Bruce Chernof**, MD, FACP, President & CEO, The SCAN Foundation
- 9:30–10:10 AM** | Four Domains of Organizational Assessment. Presenter: **Lori Peterson**, CEO, Collaborative Consulting
- 10:10–10:30 AM** | Assessment Results and Insights Gained Shared by Two Organizations. Presenters: **Eli Gelardin**, Marin Center for Independent Living; **Christopher Lee**, President & CEO, Colorado Visiting Nurses Association
- 10:30–10:45 AM** | Open Questions to the Panel. Moderator: **Lori Peterson**
- 10:45–11:30 AM** | Exploring the External Environment. Community Needs, Potential Partners, Market Incentives for Medical-Social Partnering. Presenter: **Lori Peterson**, CEO, Collaborative Consulting.
- 11:30–11:50 AM** | Acumen From Leaders on Mapping the External Environment. Presenters: **Abigail Morgan**, Vice President of Planning and Quality Improvement (PQI), Akron Canton Area Agency on Aging and Disabilities; **Rigo J. Saborio**, President & CEO, St. Barnabas Senior Services.
- 11:50–12:10 PM** | Open Questions to the Panel. Moderator: **Lori Peterson**
- 12:10–12:40 PM** | A Review of the Significant Resources Available From the Aging and Disability Business Institute. Presenter: **Nora Super**, Chief, Programs and Services, National Association of Area Agencies on Aging.
- 12:40–12:55 PM** | How to Use Resources, Experts and Consultants Effectively. Presenter: **Timothy McNeill**, RN, MPH, Executive Director, Medical Mall Health Services.
- 12:55–1:00 PM** | Summary and Adjournment. Presenter: **Lori Peterson**.



Bob Blancato



Eli Gelardin



Christopher Lee



Timothy McNeill



Abigail Morgan



Lori Peterson



Rigo Saborio



Bruce Chernof



Nora Super

The Aging and Disability Business Institute is funded by The SCAN Foundation, The John A. Hartford Foundation, the Administration for Community Living, the Gary and Mary West Foundation, the Marin Community Foundation, and the Colorado Health Foundation. Under this grant, ASA is collaborating with n4A; other partners include Independent Living Research Utilization/National Center for Aging and Disability, Partners in Care Foundation, and Elder Services of the Merrimack Valley/Healthy Living Center of Excellence.

ASA/APA Summit on Livable Communities: Planners and Aging Network Professionals Working Together to Plan Livable Communities for All Ages

Sponsored by AARP.

Presented by the American Society on Aging (ASA)
and the American Planning Association (APA).

Friday, March 24 | 9:00 AM–1:00 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 4

Approved for 4 American Institute of Certified Planners (AICP) certification maintenance (CM) credits.

Fee: \$15 (includes coffee). Pre-registration is required.

Session-only attendee: \$50 (ASA Member/Non-member)



Urban planners work with communities of all sizes to envision the form of future growth that fosters livable communities. Aging Network professionals also create plans to help people live well in their homes and communities for as long as possible. Policy researchers provide crucial information and tools applicable to practitioners in the field

Join our esteemed panel of presenters representing the planning, aging network and policy research disciplines for an interactive and information rich summit.

Explore the latest planning tools including AARP's Livability Index and Future of Housing Toolkit. Learn about planning best practices from the field from speakers representing regional, county, city and urban/suburban communities. Engage with colleagues across disciplines in facilitated break-out groups to identify how to better collaborate to develop and implement policies and plans that advance livable communities for all people, regardless of their age or ability.

Presenters: **Bill Armbruster**, MS, Program Manager, AARP Network of Age Friendly Communities, and Associate State Director, AARP; **Cathy Boyer-Shesol**, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council; **James Drinan**, JD, Executive Director, American Planning Association; **Stephanie Firestone**, MUP, Senior Strategic Policy Advisor, AARP Office of International Affairs; **Jacqueline Forbes**, MS, Transportation Planner, Kane County Division of Transportation; **Esther Greenhouse**, MS, CAPS, Environmental Gerontologist, Esther Greenhouse, LLC; **Rodney Harrell**, PhD, Director, Livable Communities/Long-Term Services and Supports, AARP Public Policy Institute; **Laura Keyes**, BS, MS, AICP, Doctoral Student, University of North Texas; **Katherine Knapp**, MUP, Transportation & Mobility Coordinator, City of Evanston; **Nick Kushner**, MURP, MA, Project Manager, Age-Friendly DC; **Jana Lynott**, MP, AICP, Senior Strategic Policy Advisor, Transportation and Livable Communities, AARP Public Policy Institute; **Kim McCahill**, Director, Planning, Program Design and Grants Management, AgeOptions; **Robert Stein**, CAE, MBA, President and CEO, American Society on Aging; **Brad Winick**, MUPP, MArch, AICP, Consultant/Catalyst/Dot Connector, Planning/Aging.



James Drinan



Robert Stein



Cathy Boyer-Shesol



Stephanie Firestone



Esther Greenhouse



Katherine Knapp



Rodney Harrell



Laura Keyes



Jana Lynott



Brad Winick

What's Next Boot Camp: The Intergenerational Imperative

Presented by Mary Furlong and Associates.

Tuesday, March 21 | 9:00–10:30 AM

Toronto (West Tower, Gold Level)

No CEUs offered.

Fee: \$0. Pre-registration is required.



Lori Bitter

Increased longevity has created more living generations than we have ever experienced in human history. Daily headlines perpetuate a myth of generational angst between boomers and millennials. From the workplace to education to aging in place, the importance of productive intergenerational relationships has never been more vital. Hear the research, and see the projects and cases that are succeeding in promoting harmony and understanding. Understand how the longevity revolution is creating new life stages and changing expectations of what it means to be old, young and at midlife.

Presenters: **Lori Bitter**, MA, MS, CEO and President/Senior Strategist, The Business of Aging; **Amanda Cavaleri**, Entrepreneur in Gerontechnology and Intergenerational Design, Cavaleri Design & Strategy, LLC.

What's Next Boot Camp: Blueprint for the Longevity Marketplace

Presented by Mary Furlong and Associates.

Tuesday, March 21 | 9:00–10:30 AM

New Orleans (West Tower, Gold Level)

No CEUs offered.

Fee: \$0. Pre-registration is required.



Mary Furlong

Many entrepreneurs, corporations and nonprofits are developing business plans to harness the power of the longevity market. What are the steps to creating a strategy and business plan? How do nonprofits and for-profits work together to provide value and create new streams of revenue? This workshop is a step-by-step guide to providing you with tools to create a real revenue stream in the longevity market. Learn from two entrepreneurs and a venture investor about value creation and go to market strategy.

Presenters: **Mary Furlong**, EdD, CEO, Mary Furlong & Associates; **Elena Lipson**, MA, Principal and Founder, Mosaic Growth Partners; **Jeff Zimman**, Co-founder, Posit Science Corporation.

Is Family Caregiving the Next Public Health Crisis?

The 11th Annual National Conference of Caregiver Advocates

Presented by The National Alliance for Caregiving.

Tuesday, March 21 | 8:30 AM–4:00 PM

Regency D (West Tower, Gold Level)

CEU Credits: 0

Fee: \$50. Pre-registration is required.



Gail Hunt

After two decades working to improve the lives of America's family caregivers through research, innovation and advocacy, the National Alliance for Caregiving continues to look ahead.

We know caregiver stress can lead to serious health problems. As we examine the relationship between family caregiving and public health, namely caregiver stress, an aging population and a shrinking family caregiver workforce, we ask Is family caregiving the next public health crisis? Presentations for this all-day event will feature informed and diverse insights from public health experts, caregiving innovators and engaged advocates.

Presentation Topics

- Is Family Caregiving the Next Public Health Crisis? (Featured Speaker and Fireside Chat)
- Policy Perspectives on Public Health and Family Caregiving
- Presentations on Creative Caregiving, International Caregiving, and Caregiving Research
- Social and Cultural Perspectives on Public Health and Family Caregiving
- Inside-the-Beltway Updates on Family Caregiving Legislation & Advocacy

This event builds on work uncovered in the 2016 meeting, The Next 20 Years in Caregiving. The one-day program featured national experts on caregiving as we reflected on how far our society has come in supporting family caregivers, and what would be in store for caregiving 20 years from now. Over 175 caregiving advocates attended the 2016 program including representatives from the National Network of Caregiving Coalitions, a virtual network of 80+ state and local caregiving coalitions across the U.S.

Presenters: **Neelum Aggarwal**, MD, Staff, Rush Alzheimer's Disease Center; **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Sita Diehl**, MA, MSSW, Director, Policy & State Outreach, Advocacy & Public Policy, National Alliance on Mental Illness (NAMI); **Rick Greene**, MSW, Executive Advisor, National Alliance for Caregiving; **Gail Hunt**, President and CEO, National Alliance for Caregiving; **Lisa McGuire**, PhD, Lead, Alzheimer's Disease and Healthy Aging Program (AD+HAP), National Center for Chronic Disease Prevention and Health Promotion; **Darby Morhardt**, PhD, LCSW, Research Associate Professor of Cognitive Neurology & Alzheimer's Disease Center, Northwestern University; **Elena Rios**, MD, MSPH, President and CEO, National Hispanic Medical Association; **Judith Rocha**, LCSW, PhD Candidate, University of Illinois at Chicago; **Richard Schulz**, PhD, Director, University Center for Social and Urban Research, University of Pittsburgh; **Pernessa Seele**, DHL, MS, Founder and CEO, The Balm In Gilead, Inc.; **Jennie Smith-Peers**, Executive Director, Elders Share the Arts; **Melissa Williams**, Manager of Health Care, National Patient Advocate Foundation; **Meredith Ponder Whitmire**, JD, Senior Associate, Matz, Blancato & Associates **Michael Wittke**, BSW, Director of Advocacy, National Alliance for Caregiving.

Improving Care and Services for People with Dementia and Family Caregivers

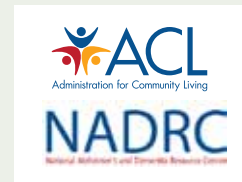
*Sponsored by the Administration for Community Living's
National Alzheimer's and Dementia Resource Center.*

Wednesday, March 22 | 1:30–4:30 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 3

Fee: \$0. Pre-registration is required.



Alzheimer's disease and other dementias cause memory loss, challenging behavioral symptoms and severe functional limitations. More than five million Americans are living with dementia, and that number is projected to increase to 13.8 million by 2050. Without any pharmacological treatments that slow or stop the progression of Alzheimer's disease and other dementias, individuals living with dementia and their caregivers will continue to require ongoing care and services that can meet their unique needs. This session will address national, state and local initiatives designed to improve care and services for people with dementia and family caregivers living in the community.

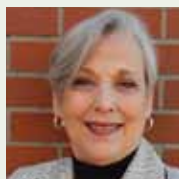
Presentations

Translating Evidence-Based Dementia Interventions to the Community: ADSP Grantee Experience

Establishing Research Priorities of Care and Services for People with Dementia and Family Caregivers

Living Alone With Dementia: Prevalence, Challenges and Strategies for Service Providers

Presenters: **Gayle Alston**, Director, RCI Training Center for Excellence, Rosalynn Carter Institute for Caregiving/Georgia Southwestern State University; **Elizabeth Gould**, MSW, LCSW, Co-Director, National Alzheimer's and Dementia Resource Center, RTI International; **Nancy Lee**, Masters Urban Plan, Policy Staff, Dementia Program and State Program Administrator Principal, Minnesota Department of Human Services and Minnesota Board on Aging; **Michael Lepore**, PhD, Senior Health Policy and Health Services Researcher, RTI International; **Erin Long**, MSW, Aging Services Program Specialist, Office of Supportive and Caregiver Services, Administration for Community Living; **Katie Maslow**, MSW, Visiting Scholar, Gerontological Society of America; **Heather Menne**, PhD, Social Science Analyst, U.S. Administration for Community Living; **Laura Mosqueda**, MD, FAAFP, AGSF, Associate Dean of Primary Care and Professor of Family Medicine and Gerontology, Keck School of Medicine of USC (University of Southern California); **Elizabeth Weaver**, MS, LSW, Project Manager, Dementia Capable Service Expansion, Southern Maine Agency on Aging; **Joshua Wiener**, PhD, Distinguished Fellow, Aging, Disability and Long-Term Care, RTI International.



Gayle Alston



Elizabeth Gould



Nancy Lee



Michael Lepore



Katie Maslow



Heather Menne



Laura Mosqueda



Liz Weaver



Joshua Wiener

The New Economy: Seizing the Longevity Opportunity

Generate economic growth and new opportunities for your business or start-up.

Learn from the companies, authors and experts who are leading the growth of the boomer and senior market at the **14th Annual What's Next Boomer Business Summit!** Advance your understanding of the longevity economy and capitalize on the What's Next community to accelerate growth for your organization. Don't miss the nation's #1 event for making deals, finding partnerships and launching products and services for older consumers.

Thursday, March 23 | 8:00 AM–6:00 PM

Regency Ballroom (West Tower, Gold Level)

Fee: \$275. Preregistration is required.

CEU Credits: 0.

Register today to experience the extraordinary network of companies, innovators, and thought leaders in the longevity marketplace.

Your registration includes:

- Networking breakfast
- Data and insights from analysts and thought leaders
- Keynote sessions
- Experts & Authors luncheon
- Networking reception at the close of the summit
- New Economy Showcase and Exhibits
- Speed Dealing

What's Next Boomer Business Summit

is at the forefront of trends, innovations and conversations about the booming longevity economy. It is the only meeting place for Fortune 100 companies, startups, thought leaders and nonprofit organizations to share data, stories and best practices for targeting the most lucrative consumer demographic in the world. **This is the conference where deals get done!**

2017 Learning Tracks

As the name implies, we are on a continuing search for what's new and what's next. **We don't just strive to think different.**

What's Next is different—and future-focused. Our 2017 tracks include:

MARKETING AND SALES

- Create, Co-create, or Curate: Your **Content Marketing** Strategy
- Own Your Audience: **Communities of Purpose**
- **Acquisition & Retention:** Mobile, Social, Video and Print

GERONTECHNOLOGY

- How **IoT, Gamification, Virtual and Augmented Reality** Are Changing Aging
- The Role of **Artificial Intelligence and Robotics** in Care
- What Is "**Sustainable Humanity**"?
- **Digital Agents**—Tools for Enhancing the Lives of Older Adults

OPPORTUNITIES IN LONGEVITY

- **Home:** Aging in Place, Senior Housing, Caregiving, Tech-enabled Homecare, Shared Housing, On Demand: Enabling Aging in Place
- **Finance:** Elder Fraud, Financial Tools for Caregiving, Mobile Money Handling
- **End of Life:** Mental Acuity, Financial Monitoring, Healthcare Directives, Family Decisions
- **Successful Aging:** Purpose, Body Computing, Beauty and Fashion

ENTREPRENEURSHIP

- **Partnering** for Distribution: Lessons for the Aspiring and Established Entrepreneur
- **Building** Sales and Customer Care for an Aging Population
- **Follow the Money:** Financing, Investor Priorities, and the Team
- **Pitch** for Distribution

Produced by:



Co-Produced by:



What's Next Featured Speakers



Sally Abrahms



Ginna Baik



Lori Bitter



Wendi Burkhardt



Elisa Camahort Page



Patrick Crotty



Wayne Duan



Richard Eisenberg



Sharon Emek



Christopher Farrell



Ted Fischer



Mary Furlong



Mary M. Gallagher



Julie Halpert



Kerry Hannon



Mary Haynes



Adam Heller



Daniel Herman



Jody Holtzman



John Hopper



David Inns



John Lee



Justin Lin



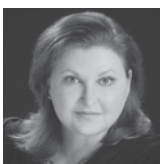
Joe Mansueto



Mark Miller



Jim Murphy



Lilian Myers



Kevin O'Brien



Laurie Orlov



Sherwin Sheik



Eric Taub



Daniel Trigub



David Weigelt



Chris Wong



George Yedinak



Charlotte Yeh



Jack York



Gabe Zichermann

Keynote Speakers:

Jody Holtzman, Senior Vice President, Market Innovation, AARP

Joe Mansueto, Founder & Executive Chairman, Morningstar

Lilian Myers, IBM Industry Academy Aging Initiative - Global Co-Leader, IBM

David Weigelt, Vice President of Innovation, Home Instead Senior Care

Gabe Zichermann, CEO, Onward

Presenters:

Sally Abrahms, Writer and Blogger on Aging and Boomers for AARP, GreatCall, Next Avenue

Dave Austin, Managing Director, Influent50, An AARP Services Agency

Ginna Baik, Strategic Business Development Executive, CDW Healthcare

Jeff Bennett, CEO, Higi

Lori Bitter, President & Senior Strategist, The Business of Aging

Wendi Burkhardt, CEO and Co-Founder, Silvernest

Elisa Camahort Page, Chief Community Officer, SheKnows Media

Michael Carroll, Chief Marketing Officer, TripleTree

Yoon-Jin Chang, Co-Founder, Director of Business Development, LifeSite

Patrick Crotty, Founder & President, Beatha Group

Carol Cummings, Sr. Director of Optimum Life, Brookdale Senior Living, Inc.

Susan Davis, Chairman, Susan Davis International

Susan Donley, Digital Media Publisher and Managing Director, Next Avenue

Lilly H. Donohue, Chief Executive Officer, Holiday Retirement

Jennifer Draklellis, Senior Director of Innovation and Business Development, UnitedHealthcare Medicare & Retirement, UnitedHealthcare

Margaret Drumheller, Market Innovation Director, AARP

Wayne Duan, Director of Digital Commerce, Walgreens

Richard Eisenberg, Senior Web Editor of the Money & Security and Work & Purpose, Next Avenue & Managing Editor, PBS

Sharon Emek, President & CEO, Work At Home Vintage Experts LLC (WAHVE)

Kristin Ewald, Principal, ContentLab Biz

Christopher Farrell, Senior economics contributor, Marketplace & Economics commentator, Minnesota Public Radio

Ted Fischer, VP of Business Development, Hasbro, Inc.

Steve French, Managing Partner and Owner, NMI

Mary Furlong, CEO, Mary Furlong & Associates

Marc Gaber, VP, Chief Information Officer, LCS

Mary M. Gallagher, Senior Vice President, Chief Marketing Officer, Seniorlink

Cheri Geraffo, National Account Director, UnitedHealthcare

Tammy Gordon, Founder, Verified Strategy

Prab Goriparthi, Director, Health & Compliance Programs, CGI

Conor Green, Principal, TT Capital Partners

Dore Hainer, Partner & CEO, CCD Innovation

Julie Halpert, Freelance Journalist and Author, *Newsweek*, *The New York Times*, *The Huffington Post*, etc.

Kerry Hannon, Columnist, Editor, & Writer, *The New York Times*, *Forbes*, *Money*, *U.S. News & World Report*, and *USA Today*

Mary Haynes, CEO, Nazareth Homes & Sacred Heart Village

Adam Heller, Vice President, Ziegler Healthcare Investment Banking

Dan Hermann, Senior Managing Director, Ziegler

Juliet Holt Klinger, MA Senior Director, Dementia Care, Brookdale Senior Living, Inc.

John Hopper, Chief Investment Officer, Ziegler Link-Age Longevity Fund, LP

David Inns, CEO, GreatCall, Inc.

Tamara Jurgenson, A2Chicago Chapter Ambassador, Aging2.0

Elizabeth Kelly, Director of Policy, United Income

Barbara Kleger, President, Kleger Associates

Nancy LeaMond, Executive Vice President & Chief Advocacy and Engagement Officer, Communities, States and National Affairs, AARP

John Lee, Sr. Director, Medicare, Walgreens

Justin Lin, Founder & CEO, Envoy

Elena Lipson, Principal and Founder, Mosaic Growth Partners

Jason Macko, Senior Innovation Specialist, UnitedHealth Group

Jeff Makowka, Director, Market Innovation, AARP

Jeff Maltz, CEO & Co-Founder, SilverRide

Ken McCord, Vice President of Operations Services, Comfort Keepers, a Sodexo Brand

Mark Miller, Publisher & Editor, RetirementRevised

Colin Milner, CEO, International Council on Active Aging

James Murphy, Vice President, Medicare & Retirement, UnitedHealthcare

Kevin O'Brien, Senior Account Manager, Government & Advocacy, Google

Laurie M. Orlov, Founder, Aging in Place Technology Watch

James Riina, Director Strategic Consulting, NMI (Natural Marketing Institute)

Katie Roper, Vice President of Advertiser Sales and Marketing, Caring.com

Sheri Rose, Executive Director, Thrive Center Inc.

Sophie Schmitt, CEO, Seniosphere Conseil

Sherwin Sheik, President & CEO, CareLinx

Maria Siambekos, CEO, Vynca

Michael Skaff, Chief Operating Officer and Privacy Officer, Masons of California

Sherri Snelling, Executive Director - Thought Leadership, Keck Medicine of USC

Eric Taub, Writer, Technology and Business, New York Times

Louis Tenenbaum, Writer on Policy, Investment, Aging Society

Dianne Timmering, Spirituality Co-Founder and VP of Healthcare Policy & Legislative Affairs, Signature Healthcare

Patrice Tremor, Principal Consultant, Content Marketing, Demand Generation & Customer Acquisition, ContentLab Biz

Daniel Trigub, Healthcare Partnerships, Lyft

Paul Vogelzang, Host of The Not Old - Better Show

Jeff Williams, Chief Coach, Bizstarters.com

Brad Winick, Planning & Aging Consultant

Chris Wong, Chairman & CEO, LifeSite

George Yedinak, Publisher & Founder, Senior Housing News, & Executive, Aging Media

Charlotte Yeh, AARP Services, Inc.

Clayton Yeko, Senior Care Account Manager, CDW Healthcare

Jack York, CEO & Co-founder, It's Never 2 Late (iN2L)

Jeff Zimman, Chairman, Posit Science Corporation

What's Next Sponsors

Platinum	Gold	Silver	Bronze
 Real Possibilities	 people you can count on™		
 HEALTHCARE			
	 To us, it's personal.	 a sodexo brand	
	 HASBRO'S COMPANION PETS	 Digitally Smoother Technology	 Real your brain.
			 Work At Home Vintage Experts
			
			

GOBOLDLY



**America's
Biopharmaceutical
Companies**

GoBoldly.com

**PhRMA is a proud sponsor of the
2017 Aging in America Conference.**

Exhibit Hall | March 21-23

The Exhibit Hall at Aging in America features more than 100 exhibits highlighting products, services and programs that will help you in your work with older adults. We've created many opportunities for you to spend time in the Exhibit Hall. Make sure you set aside some time to visit the hall, network with industry leaders, experience live demonstrations and learn about the latest innovations in the field.

Visit the Exhibit Hall during these hours:

Tuesday, March 21

Exhibit Hall Grand Opening Reception: 5:30–7:00 PM

Wednesday, March 22

Exhibit Hall Open: 8:00 AM–2:00 PM

Grab & Go Lunch: Noon–1:30 PM

Thursday, March 23

Exhibit Hall Open: 8:00–11:00 AM

Join us for a grand opening celebration in the Exhibit Hall on Tuesday evening. Enjoy appetizers and beverages while you mingle with exhibitors and your peers. Be sure to come to the Exhibit Hall for a free lunch on Wednesday! See the following pages for a list of exhibitors and descriptions.



Win Great Prizes!

Try out the Exhibit Hall Bingo game for a chance to win! Look for a bingo card in your tote bag and stop by participating exhibitor booths to get your card stamped.

Prize drawings will be held on **Wednesday at 8:30 AM and 1:00 PM** and **Thursday at 8:30 AM**. You must be present to win.

Prizes include:

- AiA18 full conference registration
- iPad Mini
- ASA 2018 membership
- AiA18 two-night hotel accommodations in San Francisco
- \$100 Visa Gift Card
- \$50 Starbucks Gift Card



NEW! PRODUCT THEATER Riverside Exhibit Hall | Booth 530

Tuesday, March 21 | 6:30–7:00 PM

LTSS: Delivering Efficient, High-Quality, Person-Centered Care Through NCQA Accreditation Programs

Sponsored by National Committee for Quality Assurance (NCQA).



In recent years, states have begun contracting with private MCOs to deliver long-term services and supports (LTSS). Organizations providing managed LTSS are partnering with community-based organizations to deliver these services. States and MCOs need assurance that their partners can coordinate care effectively across medical, behavioral and social services and help keep people in their preferred setting—often their home and community. NCQA, the nation's leader in healthcare quality and the largest accreditor of health plans, will share how accreditation provides a framework for organizations coordinating LTSS to become more efficient, improve patient-centered care and integration, and position themselves as more attractive contracting partners.

Presenter: **Paige Cooke**, Assistant Director, Customer Engagement, NCQA.

Wednesday, March 22 | 12:30–1:00 PM

Aging in (Every) Place: Self-Driving Miss Daisy

Sponsored by Securing America's Future Energy (SAFE) and co-sponsored by Transdev North America.

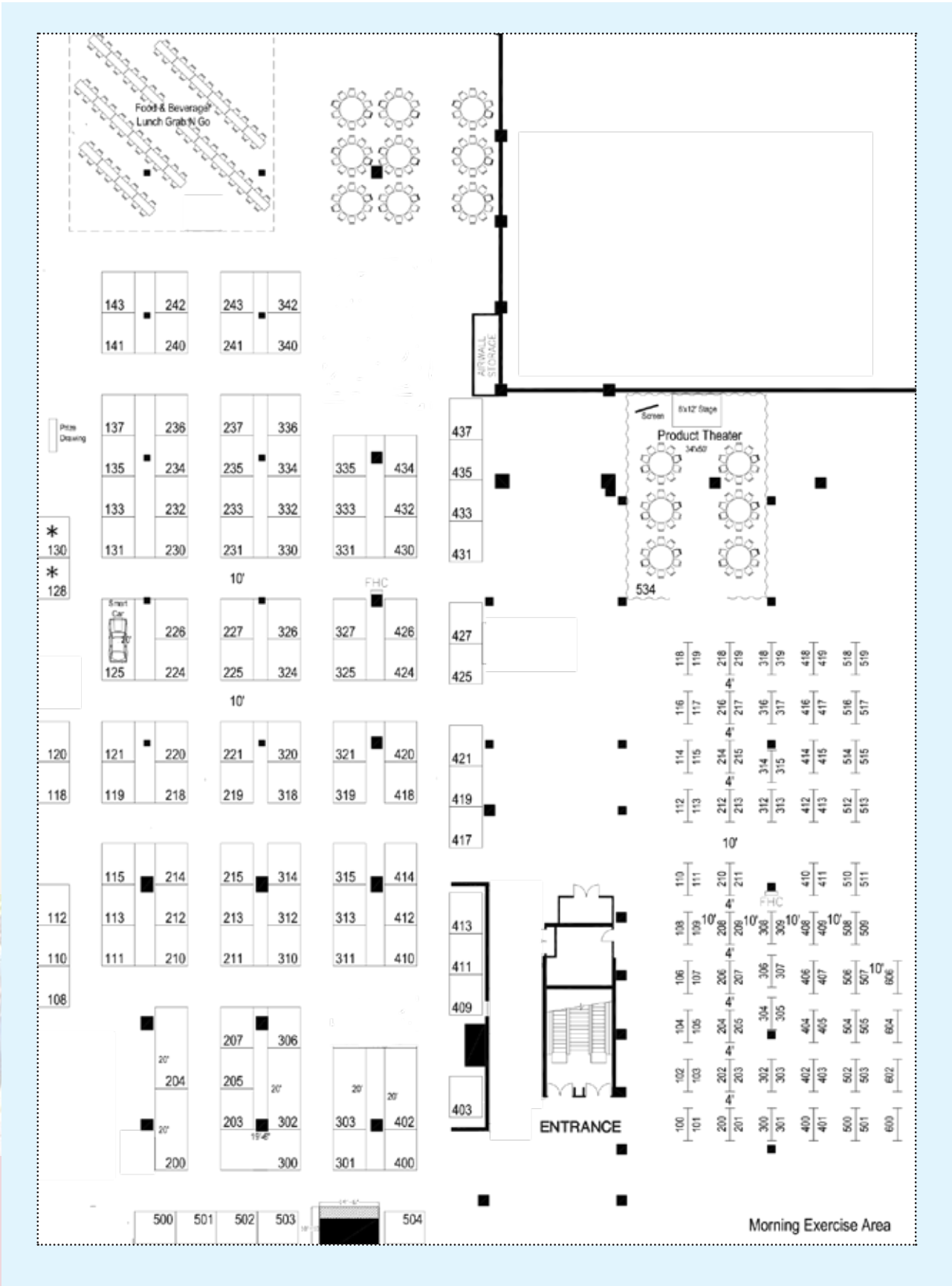


Mobility is one of the leading impediments to aging in community. Decreased mobility associated with aging is related to declining health, increased isolation, the cost of owning and operating a private car, and limitations of public transportation. Technology such as autonomous vehicles can provide solutions to these challenges, allowing more seniors to live healthier, more independent lives.

Presenters: **Robbie Diamond**, President and CEO, SAFE; **Michael Marcus**, Principal, Consultants for Community Resources.



Exhibit Hall | March 21-23



Exhibitor	Booth
BeThere24@Care & Alert Systems Co.	118
CapTel Captioned-Outreach	119
U.S. Fire Administration	120
Securing America's Future Energy (SAFE)	125/127
Cure Alzheimer's Fund	128
National Center for Health Statistics	130
Casa Central Community Service Center	131
Society for Social Work Leadership in Health Care	133
Paraprofessional Healthcare Institute (PHI)	135
National Library Service for the Blind and Physically Handicapped	137
IAGG 2017 World Congress	141
National Resource Center on Native American Aging	143
AARP	200/202
Sanofi Pasteur	201
Caring Senior Service	203
USC Leonard Davis School of Gerontology	204/206
National Center on Elder Abuse at the Keck School of Medicine	205
NuStep, Inc.	207
CaptionCall	210
Gold Leaf Design Group, Inc.	211
Accessible Solutions, Inc.	212
University of Massachusetts Boston	213
Lifeshare Technologies	214
Notify, Inc.	215
Visiting Angels	218
CMI Health	219
Health and Aging Policy Fellows Program	220
GLSS Kiosk for Living Well	221
24th Annual National Senior Health & Fitness Day(R) - May 31st	224
Hi-Dow International	225
ACP's Personalized Senior Health Calendars & Wellness Booklets	226
Valley Senior Services/Traditions Frozen Senior Meals	227
National Social Life, Health and Aging Project (NSHAP) & NORC at the University of Chicago	230
Health and Retirement Study	231
CircleTalk	232
United States Social Security Administration	233
REST (Respite Education and Support Tools)	234
Michigan Retirement Research Center	235
The U of L Institute for Sustainable Health & Optimal Aging	236
Consortium for Older Adult Wellness (COAW)	237
Alcoholics Anonymous	240
Judson University	241
Abbey Press Publications	242
National Asian Pacific Center on Aging (NAPCA)	243
Purina Pro Plan	300/302
Care1st Health Plan	301
AARP Foundation	303/305
Defeat Malnutrition Today	304
Compassion & Choices	306

Exhibitor	Booth
Journeyworks Publishing	310
Advanced Telehealth Solutions	311
MJM Innovations	312
Routledge	313
PeerPlace Network	314
NCQA	315
Independent Living Systems	318
Humana At Home	319
Cawley Company	320
Association for the Healthcare Environment (AHE)	321
University of Nebraska at Omaha - Dept of Gerontology	324
TBH Brands LLC—Total Brain Health	325
Integrative Memory Enhancement Program	326
Home Delivery Incontinent Supplies	327
Concordia University Chicago	330
Consumer Financial Protection Bureau—Office for Older Americans	331
Meals on Wheels America	332
California Lutheran Homes Center for Spirituality and Aging	333
National Council on Aging	334
Federal Trade Commission	335
Benjamin Rose Institute on Aging	336
MDS Foundation, Inc.	340
FDA Center for Drug Evaluation and Research (CDER)	342
CDW Healthcare	400
Home Instead Senior Care	402/404
WellMed Charitable Foundation	403
Mom's Meals NourishCare	409
Calmoseptine, Inc.	410
Alzheimer's Association	411
Exordium Networks, Inc.	412
Hasbro's Joy for All	413
Project Lifesaver International	414
Hamilton CapTel	417
Wells Fargo Life Management Services	418
Today's Geriatric Medicine	419
Tunstall	420
Veterans Home Care, LLC	421
Wolters Kluwer	424
Western Union	425
Amramp	426
New England Cognitive Center	427
Eastern Illinois University Aging Studies Graduate Program	430
Penny Dell Puzzles	431
FDA Office of Women's Health	432
National Association of Area Agencies on Aging (n4a)	433
National Institute on Aging	434
Resources for Persons Aging with Vision Loss	435
Hadley Institute for the Blind and Visually Impaired	437
Otto Trading Inc.	503
Panasonic Consumer Electronics Company	504

24th Annual National Senior Health & Fitness Day® - May 31

Booth 224

The 24th Annual National Senior Health & Fitness Day® is the nation's largest older adult health and wellness event, to be held Wednesday, May 31, 2017. On this day, more than 1,000 groups will host local health promotion events for more than 100,000 older adults across the country. Local groups interested in participating and hosting events must register in order to legally use the event name and logo, which are federal trademarks. Visit booth 224 for details and free event registrations for conference attendees. Our website: fitnessday.com.

AARP

Booths 200 & 202

AARP is a nonprofit, nonpartisan organization, with a membership of nearly 38 million that helps people turn their goals and dreams into 'Real Possibilities' by changing the way America defines aging. With staffed offices in all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands, AARP works to strengthen communities and promote the issues that matter most to families such as healthcare security, financial security and personal fulfillment. Learn more at aarp.org.

AARP Foundation

Booths 303 & 305

AARP Foundation's vision is a country free of poverty where no older person feels vulnerable. As the charitable arm of AARP, we work to ensure that low-income older adults have nutritious food, livable housing, a steady income and strong and sustaining bonds. Stop by booth 303 to learn more, or visit aarpfoundation.org.

Abbey Press Publications

Booth 242

Abbey Press Publications provides CareNotes, offering help and hope to the hurting. CareNotes have helped hospital and health-care workers, volunteers, chaplains, visiting nurses and caregivers for over 25 years provide healing words of encouragement and guidance to those they serve. These booklets highlight important issues including aging and long-term care, end of life, grief and loss, healthcare, physical and mental illness, personal healing, spiritual care and family care. Learn more at carenotes.com.

Accessible Solutions, Inc.

Booth 212

Accessible Solutions, Inc., has developed a software solution specifically for agencies that serve the aging population. Our flagship product, ServTracker, is a comprehensive software solution with a wide range of tools that makes managing, tracking, reporting and billing of senior services easy, cost-effective and reliable. Historically mired in paperwork and manual processes, we show senior agencies and community service providers how to automate operations, use paperless mobile solutions and more easily manage clients, employees, vendors, and volunteers with one simple solution, saving time and money. Learn more at accessiblesolutions.us.

ACP's Personalized Senior Health Calendars & Wellness Booklets

Booth 226

American Custom Publishing's personalized senior health education calendars offer your organization a cost-effective way to reach seniors with your key program information every day of the year. Our award-winning, evidence-based health calendars and new wellness booklets are the only products of their kind that meet ALL CMS guidelines for communications, marketing and Medicare's senior health and wellness priorities. New for 2017: ACP's personalized Senior Health & Wellness Guide Booklets. Visit booth 226 for free review copies of our calendars and new senior health and wellness booklets. For details, visit seniorcalendars.com and SeniorWellnessGuides.com.

Advanced Telehealth Solutions

Booth 311

Advanced TeleHealth Solutions utilizes the latest technology to provide remote clinical care to seniors, improving overall quality of life, physical function and safety. Innovative strategies offer 24-hour clinical support, reducing ER visits and readmissions. Emerging technology allows ATHS to expand care options, enriching the lives of seniors and enhancing family caregiver and patient satisfaction. Learn more at advanced-telehealth.com.

Alcoholics Anonymous

Booth 240

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for A.A. membership; we are self-supporting through our own contributions. A.A. is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy; and neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety. Learn more at aa.org.

Alzheimer's Association

Booth 411

The Alzheimer's Association is the leading voluntary health organization in Alzheimer's care, support and research. Our mission is to eliminate Alzheimer's disease through the advancement of research, to provide care and support for all affected, and to reduce the risk of dementia through the promotion of brain health. Learn more at alz.org.

Amramp

Booth 426

With wheelchair ramps, lifts, vertical platform lifts and other accessibility products, Amramp protects people with mobility challenges from slip-and-fall accidents by providing safe access into, out of and around their homes. Rent or buy. Installed in days. FREE evaluation. Call 800-649-5215 or visit amramp.com.

Association for the Healthcare Environment (AHE)

Booth 321

The Association for the Healthcare Environment (AHE) of the American Hospital Association is the professional organization of choice for professionals responsible for caring for the patient and resident care environment across all care settings; including hospitals, long term care, continuing care retirement communities and ambulatory care. AHE represents, defines, and advances over 2,000 professionals working to ensure quality outcomes and healthy communities. Learn more at ahe.org.

Benjamin Rose Institute on Aging

Booth 336

Benjamin Rose Institute on Aging advances support for older adults and caregivers. Founded in 1908, Benjamin Rose provides direct service to older adults and their caregivers, engages in applied social research, and leads advocacy efforts in support of older adults. Learn more at benrose.org.

BeThere24@Care & Alert Systems Co.

Booth 118

The BeThere24™ 24/7 home-monitoring solution provides critical client activity data, alerts your caregivers if anything should happen to you, and can forecast the occurrence of illness by tracking activity that alters from your norm. One of the best things about it is that you don't wear a thing. It's pure freedom to live normally as you age in dignity. And it's a smart system, which means it learns from your daily activities what is normal for you. Learn more at bethere24.com.

California Lutheran Homes Center for Spirituality and Aging

Booth 333

The California Lutheran Homes (CLH) Center for Spirituality and Aging provides education and resources about spirituality as it is experienced in the aging process for both faith and long-term care communities. Established in 1999, the Center is a respected resource for those interested in connecting in advocacy and education around the spiritual issues and journey of aging, whether or not in a religious or faith tradition.

Calmoseptine, Inc.

Booth 410

Calmoseptine® Ointment protects and helps heal skin irritations from moisture such as urinary and fecal incontinence. It is also effective for irritations from perspiration, wound drainage, fecal and vaginal fistulas and feeding tube site leakage. Calmoseptine® temporarily relieves discomfort and itching. Free samples at our booth! Learn more at calmoseptine.com.

CapTel Captioned-Outreach

Booth 119

CapTel Outreach is a support organization for CapTel Captioned Telephone products and services. CapTel Outreach Representatives conduct training sessions, educational seminars, and informative presentations to educate consumers on CapTel services. In addition, CapTel Outreach Representatives perform on-site service, including installations, troubleshooting and user training for CapTel IP-based products. Learn more at captel.com.

CaptionCall

Booth 210

CaptionCall's revolutionary captioning telephone, iPad app and red carpet installation service are complimentary for the hard of hearing. The service is provided for free by the FCC's Americans with Disabilities Act. Learn more at captioncall.com.

Care1st Health Plan

Booth 301

At Care1st Health Plan, we believe in proactive patient care with dignity for all of our members, regardless of their health or socioeconomic status. Our commitment is to provide healthcare that is medically superior, ethically driven and—above all—centered on our patients and their real-world needs. Learn more at care1st.com.

Caring Senior Service

Booth 203

Caring Senior Service provides superior in-home care for seniors who make aging in place their first choice. We use a systematic method we call GreatCare® to deliver the very best care each and every time we serve a client. For over 25 years we've helped seniors remain healthy, happy and home. Learn more at caringseniorservice.com.

Casa Central

Booth 131

Casa Central is the largest Hispanic social service agency in the Midwest. Since 1954, Casa Central has provided an array of award-winning programming for children, youth, families and older adults. For more than 40 years, the agency has provided compassionate and trustworthy care to older adults. Our home care services and Adult Wellness Center offer bilingual and culturally responsive services, to support older adults' independence and their emotional, cognitive and physical well-being. Learn more at casacentral.org.

Cawley Company

Booth 320

Introducing the world one name badge at a time, Cawley Company can supply you with our large selection of name badges/accessories, lapel pins, small indoor signage, plaques, awards and personalization equipment. Learn more at thecawleyco.com.

CDW Healthcare

Booth 400

CDW is a leading provider of technology solutions to business, government, education and healthcare. A Fortune 500 company, CDW was founded in 1984 and employs approximately 6,800 coworkers. For the 12 months ending June 30, 2013, the company generated net sales of more than \$10.4 billion. For more information, visit CDW.com.

CircleTalk

Booth 232

CircleTalk delivers social engagement programs. We train CircleTalk Leaders to offer circles that create belonging, connection and relationships. CircleTalk is a curriculum-driven, structured conversational program that disrupts the trend toward isolation and loneliness as seniors transition into retirement communities. Learn more at circuitalk.org.

CMI Health

Booth 219

CMI Health is meeting the needs of aging and chronically ill patients with devices that leverage "smart" technology for remote testing, monitoring and management of medication compliance, pulmonary diseases, diabetes, heart disease and sleep disorders by healthcare professionals, facilities and family members. Our Reddot award-winning Smart Pillbox was featured on NBC's Today Show as one of the hot picks from the 2017 Consumer Electronics Show. Learn more at cmihealth.com.

Compassion & Choices

Booth 306

With 450,000 supporters, Compassion & Choices is the nation's largest organization advocating to improve and expand options for end-of-life care. C&C also offers a wide range of resources to help people make end-of-life care plans, in collaboration with their healthcare providers and loved ones. Learn more at compassionandchoices.org.

Concordia University Chicago

Booth 330

Rooted in the gospel of Jesus Christ, Concordia University Chicago was founded to equip men and women to serve and lead with integrity, competence and compassion. As a Christian university, Concordia Chicago strives for excellence in all facets of education. Within the College of Graduate Studies, CUC created the Center for Gerontology to make a difference in the lives of older adults and their families. Learn more at gradschool.cuchicago.edu.

Consortium for Older Adult Wellness (COAW)

Booth 237

COAW, the Consortium for Older Adult Wellness, offers Workshop Wizard software as a service, our proven data management and tracking system that allows users to easily track data from workshops, referrals and trainings. COAW is a national leader in engaging and inspiring adults, communities and health systems in realizing their prevention, wellness and self-management potential. COAW provides wellness programs for adults by connecting health systems to community-based organizations in health self-management and falls prevention, through evidence-based classes. Visit us at booth #237 for a Workshop Wizard demonstration. Learn more at COAW.org.

Consumer Financial Protection Bureau - Office for Older Americans

Booth 331

The Consumer Financial Protection Bureau (CFPB) is the federal agency working to make markets for consumer financial products and services transparent and fair for you and your family. The Office for Older Americans is an office within the CFPB dedicated to helping Americans ages 62 and older make sound financial decisions. Meet our staff and learn about our work and publications! Learn more at consumerfinance.gov.

Cure Alzheimer's Fund

Booth 128

Cure Alzheimer's Fund catalyzes and supports research with the highest probability of preventing, slowing or reversing Alzheimer's disease. Cure Alzheimer's Fund has received a 100 Point Perfect Score from the nonprofit rating agency Charity Navigator. This designation was given to 50 of the 8,000 charities they evaluate. Every penny of every donation goes directly to funding research, as the Board of Directors covers all other expenses. Learn more at curealz.org.

Defeat Malnutrition Today

Booth 304

The Defeat Malnutrition Today coalition is a diverse alliance of community, healthy aging, nutrition, advocacy, health care professional, faith-based, and private sector stakeholders and organizations who share the goal of achieving the recognition of malnutrition as a key indicator and vital sign of older adult health. Learn more at defeatmalnutrition.today.

Eastern Illinois University Aging Studies Graduate Program

Booth 430

EIU has a proven track-record of educating students and supporting their career paths in the aging field since 1981. It is one of four graduate programs in aging studies/gerontology to hold the prestigious National Program of Merit designation from the Association of Gerontology for Higher Education. It is multidisciplinary and includes courses from six different academic units. Time to completion is an average of five semesters, and an online program is offered. Learn more at eiu.edu/ma_geron.

Exordium Networks Inc.

Booth 412

Exordium Networks is dedicated to providing state-of-the-art, customized complete technology solutions and 24/7/365 support services for managed IT solutions, telephony, managed wifi, and a nurse call/senior care app; thereby reducing the number of vendors you need to interact with. Our mission is to provide the technology needed to increase the quality of care offered in senior living communities while keeping the cost low—without compromising on quality of solutions and services. That is our strength. Learn more at exordiumnetworks.com.

FDA Office of Women's Health

Booth 432

The U.S. Food and Drug Administration Office of Women's Health addresses the health issues of the nation's women by disseminating free publications on a variety of health topics including safe medication use, menopause, heart health and depression. The office also funds scientific research and collaborates with national organizations to sponsor outreach initiatives. Learn more at fda.gov/womens.

FDA Center for Drug Evaluation and Research (CDER)

Booth 342

The FDA's Center for Drug Evaluation and Research (CDER) makes sure that safe and effective drugs are available to improve the health of the American people. CDER ensures that prescription and over-the-counter drugs, both brand name and generic, work correctly and that the health benefits outweigh known risks. Learn more at fda.gov.

Federal Trade Commission

Booth 335

The Federal Trade Commission (FTC) is a national consumer protection agency that works to prevent fraud, deception and unfair business practices. The FTC has many free resources for older adults, including our scam prevention tips in "Pass It On" and our identity theft recovery tools at IdentityTheft.gov. Learn more at ftc.gov.

GLSS Kiosk for Living Well

Booth 221

The Kiosk for Living Well is a fun place that conducts serious business. As a "one stop health center without walls," the Kiosk uses a variety of magnets to invite consumer interest, including opportunities to explore consumer-friendly virtual technologies—many delivered through the Its Never 2 Late technology platform—that open an array of new possibilities for consumers to improve their health and well-being. Learn more at thekioskforlivingwell.org.

Gold Leaf Design Group, Inc.

Booth 211

Gold Leaf Design Group designs and produces original decorative elements inspired by nature. Choose from our line of innovative wall decor, sculpture, artifacts and furniture, or let us create a custom solution for your specific project. Learn more at GoldLeafChicago.com.

Hadley Institute for the Blind and Visually Impaired

Booth 437

The Low Vision Focus @ Hadley is a FREE multimedia distance education program that features a variety of tools for older adults who experience vision loss, helping them to maintain an independent lifestyle. We offer practical ways to address daily living skills unique to low vision through audio lectures, short instructional videos, courses and webinars. Learn more at hadley.edu.

Hamilton CapTel

Booth 417

The Hamilton CapTel® Senior Care Program ensures that seniors are connected with family, friends and caregivers through the availability of a no-cost Hamilton CapTel phone. Since 2003, Hamilton CapTel has made more than 80 million captioned telephone conversations possible for individuals with hearing loss. When seniors listen and read captions of everything said on the phone, the results are amazingly clear. Learn more at hamiltoncaptel.com.

Hasbro's Joy for All

Booth 413

JOY FOR ALL Companion Pets are designed to bring comfort, companionship and fun to elder loved ones. With realistic fur and pet-like sounds and sensors that respond to petting and hugs with familiar pet-like actions, Companion Pets deliver a soothing, joyful experience that inspire smiles, laughter and fond memories for people of all ages. Learn more at joyforall.com.

Health and Aging Policy Fellows Program

Booth 220

The Health Aging Policy Fellows Program is supported by The Atlantic Philanthropies and The John A. Hartford Foundation. It provides professionals in aging with the experience and skills to develop and implement policies that positively affect older Americans. Learn more at healthandagingpolicy.org.

Health and Retirement Study

Booth 231

The University of Michigan's Health and Retirement Study (HRS) provides rich longitudinal data for the community of scientific and policy researchers who study the health, economics and demography of aging. The HRS is based on biennial interviews of over 20,000 individuals representing the U.S. population over age 50. HRS datasets are available free of charge from our website: hrsonline.isr.umich.edu.

Hi-Dow International

Booth 225

Hi-Dow International is the leading manufacturer and distributor of bio-electric muscle simulators. We specialize in pain management and recovery. All of our devices are FDA approved in the U.S.; CE in Europe, and carry a 510k certificate for insurance purposes. Learn more at hidow.com.

Home Delivery

Incontinent Supplies Co., Inc.

Booth 327

Home Delivery Incontinent Supplies is a one stop solution for bladder control products, gloves, wipes, nutritional products, and aids to daily living. We offer free samples, free shipping and customized scheduling. Our team works with both the clients and case managers to make the entire process easy. Call 1-866-997-8771 to get started! Learn more at hdis.com.

Home Instead Senior Care

Booths 402 & 404

Home Instead Senior Care is the world's largest provider of in-home care. From activities of daily living to Alzheimer's care, the Home Instead network of 1,081 offices is ready to serve nationwide! We manage chronic conditions, as well as complex medication management needs with a full service pharmacy, Simple Meds. Learn more at homeinstead.com.

Humana At Home

Booth 319

Humana At Home is a division of one of the largest healthcare companies in the country. Humana At Home helps people remain independent at home, even when faced with medical, functional and behavioral challenges. We provide care management, skilled nursing, homecare and other in-home support to chronically ill and disabled individuals. People who receive Humana At Home services live longer and go to the hospital less. To learn more about Humana At Home, visit Humana.com/AtHome.

IAGG 2017 World Congress

Booth 141

The International Association of Gerontology and Geriatrics (IAGG) 2017 World Congress takes place July 23-27, 2017 in San Francisco, bringing together more than 6,000 attendees from 80-plus countries in the fields of medicine, science, psychological science, finance, technology, public policy and more. The World Congress provides a unique platform to connect multiple disciplines and inspire collaborative engagement to address approaches and challenges for improving the quality of life of the world's aging population. Visit iagg2017.org or drop by Booth 141 for more information.

Independent Living Systems

Booth 318

Independent Living Systems (ILS) is a health-services company that delivers turn-key healthcare solutions to millions of America's frail, special needs and aging populations. In partnership with state governmental agencies, health plans, PACE organizations, and community-based organizations, ILS provides managed support services aimed at improving health outcomes and reducing costs. Learn more at ilshealth.com.

Integrative Memory Enhancement Program

Booth 326

Integrative Memory Enhancement Program (IMEP) is an innovative response to early memory loss created by the St. Johns County Council on Aging for use in a classroom setting. IMEP is a structured, researched-based program that integrates the mind, body and brain connections to boost cognitive reserve and minimize the progression of memory loss or dementia. The program incorporates mental agility exercises, physical movement, diaphragmatic breathing, guided relaxation and thought production. Learn more at coasjc.com/imep.

Journeyworks Publishing

Booth 310

Since 1994, thousands of senior service agencies have relied on Journeyworks materials to help them promote healthy aging. Our pamphlets and booklets are filled with encouraging advice and practical tips that have been extensively reviewed by professionals and the populations they serve. Our catchy titles, easy-to-read text and colorful illustrations combine to engage readers, and our materials can be branded with your logo and contact information to help your clients stay in touch. Learn more at journeyworks.com.

Judson University

Booth 241

Judson University is a private university with campuses located in Elgin and Rockford, Illinois. We offer more than 50 different major and minors for traditional, graduate and adult students. Judson University is fully accredited by the Higher Learning Commission and consistently ranks among the Top-Tier of Regional Colleges in the Midwest by *U.S. News and World Report*. Several undergraduate and graduate programs are available in the evening/online accelerated model for adult professional students. Classes are offered one night per week in Elgin, Rockford, or online. Learn more at JudsonU.edu.

Lifeshare Technologies

Booth 214

LifeShare is a "one-stop shop" for all things necessary to deliver a unique experience to residents, families and staff at your community. Specializing in resident communication, LifeShare offers digital signage that includes activity resources as well as notifications, calendaring and a free mobile app. Pair that with an in-room engagement feature personalized for each resident, and it's easy to see why LifeShare has become one of the most sought after technology companies for senior living communities to partner with. Learn more at lifesharetech.com.

MDS Foundation, Inc.

Booth 340

Mission: The MDS Foundation, Inc. (MDSF) is an international organization devoted to the support and education of patients and healthcare providers with innovative research in the fields of MDS and related myeloid neoplasms in order to accelerate progress leading to the control and cure of these diseases. Vision: By building an international community of physicians, researchers and patients, we will make potentially curative therapies available for all patients with MDS. Learn more at mds-foundation.org.

Meals on Wheels America

Booth 332

Meals on Wheels operates in virtually every community in America to address senior hunger and isolation. Learn more at mealsonwheelsamerica.org.

Michigan Retirement Research Center

Booth 235

MRRC promotes high quality research on retirement and Social Security policy, communicates findings to the policy community and the public, enhances access to relevant research data, and helps to train new scholars. MRRC serves the public and policy community as an authoritative source of information on a range of issues related to retirement income security. MRRC is one of three centers funded by the Social Security Administration through the Retirement Research Consortium. Learn more at mrrc.isr.umich.edu.

MJM Innovations

Booth 312

MJM Innovations improves senior and transportation programs with participant management software and outsourced management services. We provide software and technology to support AAAs, senior centers, congregate meal sites and home care services to automate data entry and track participant activities. Learn more at mjminnovations.com.

Mom's Meals NourishCare

Booth 409

Mom's Meals NourishCare is a leading provider of nutrition solutions delivered to senior's and patient's homes nationwide. Only Mom's Meals offers fresh-made meals that are dietitian-designed and chef-prepared with up to 60 nutritious meal choices for every order. Menus for the leading health conditions include heart-healthy, diabetic-friendly, renal-friendly, cancer support, gluten free, vegetarian and now pureed. Learn more at momsmeals.com.

National Asian Pacific Center on Aging (NAPCA)

Booth 243

NAPCA's mission is to preserve and promote the dignity, well-being, and quality of life of Asian Americans and Pacific Islanders (AAPIs) as they age. Learn more at napca.org.

National Association of Area Agencies on Aging (n4a)

Booth 433

The National Association of Area Agencies on Aging (n4a) is a 501c(3) membership association representing America's national network of 622 area agencies on aging (AAAs) and providing a voice in the nation's capital for the 256 Title VI Native American aging programs. The primary mission of n4a is to build the capacity of our members so they can help older adults and people with disabilities live with dignity and choices in their homes and communities for as long as possible. Learn more at n4a.org.

National Center for Health Statistics

Booth 130

The National Center for Health Statistics (NCHS) provides statistical information that guides actions and policies to improve the health of the American people. As the nation's principal health statistics agency, NCHS leads the way with accurate, relevant, and timely data. The NCHS exhibit will feature the latest publication and data releases. Learn more at cdc.gov/nchs.

National Center on Elder Abuse at the Keck School of Medicine

Booth 205

The National Center on Elder Abuse (NCEA) is dedicated to increasing identification and reporting of elder abuse. The NCEA operates as a resource center, providing up-to-date information regarding policy, research, training, best practices, news and resources on elder abuse, neglect and exploitation for policy makers and professionals in the elder justice field, as well as the public. Learn more at ncea.acl.gov.

National Council on Aging

Booth 334

The National Council on Aging (NCOA) has been helping people ages 60+ meet the challenges of aging for more than 65 years by partnering with nonprofit organizations, government and businesses to provide innovative community programs and services, online tools and advocacy. Learn more at ncoa.org.

National Institute on Aging

Booth 434

The National Institute on Aging, part of the National Institutes of Health, leads a broad scientific effort to understand the nature of aging and provides leadership in aging and Alzheimer's research, training, health information dissemination, and other programs. The NIA offers a wide variety of free publications available at nia.nih.gov.

National Library Service for the Blind and Physically Handicapped

Booth 137

The National Library Service for the Blind and Physically Handicapped offers a free national library program providing braille and recorded materials to persons who cannot see regular print or handle print materials. Patrons are loaned playback equipment free of charge for use with talking books and magazines. Learn more at loc.gov/nls.

National Resource Center on Native American Aging

Booth 143

The National Resource Center on Native American Aging is committed to identifying Native elder health and social issues. Through education, training, and technical assistance, we assist in developing community-based solutions to improve the quality of life and delivery of related support services to the Native aging population. Learn more at nrcnaa.org.

National Social Life, Health and Aging Project & NORC at the University of Chicago

Booth 230

The National Social Life, Health, and Aging Project (NSHAP) is a NIA-funded, nationally representative, longitudinal study of community-dwelling older adults in the U.S., carried out by NORC at the University of Chicago every five years since 2005. Survey and biomeasure data are publicly available through ICPSR and facilitate cutting-edge research on the well-being and social worlds of older adults. Wave 3 reinterviewed Wave 1 and 2 respondents and their partners, plus a new cohort of baby boomers. Learn more at norc.org/NSHAP.

NCQA

Booth 315

NCQA, the nation's leader in healthcare quality and the largest accreditor of health plans, will share how accreditation provides a framework for organizations coordinating LTSS to become more efficient, improve patient-centered care and integration, and position themselves as more attractive contracting partners. NCQA invites you to see our presentation in the Product Theater in the exhibit hall on Tuesday, March 21 at 6:00 pm. Learn more at NCQA.org.

New England Cognitive Center

Booth 427

The New England Cognitive Center is a nonprofit organization that develops nationally recognized, evidence-based cognitive fitness programs. NECC programs are designed to be delivered in small group formats. Program levels range from those for people wishing to maximize cognitive functioning to those for individuals with moderate to severe Alzheimer's disease and dementia. Learn more at cognitivecenter.org.

Notify, Inc.

Booth 215

Notified is an innovative mobile app and platform that ensures accuracy, efficiency and ease with which home care services are delivered and managed. Notified was built with specific target groups in mind: the home care company, its employees, and most important of all, the customers and their families. Maximize proof of services rendered and ease the billing process through the exportation of collected staff data, completed care plans, digital signatures and so much more! Learn more at notifyapps.com.

NuStep, Inc.

Booth 207

NuStep recumbent cross trainers deliver a safe, low impact, total-body workout that helps users of virtually all functional abilities build cardiovascular and muscle strength, improve balance and enhance brain health. Learn more at nustep.com.

Otto Trading Inc

Booth 503

Otto Trading is the distributor of the hand-held portable digital massager, TENS unit. Learn more at unimedmassager.com.

Panasonic Consumer Electronics Company

Booth 504

Based in Newark, NJ, Panasonic Consumer Electronics Company is a division of Panasonic Corporation of North America, the principal North American subsidiary of Panasonic Corporation. The company offers a wide range of consumer solutions in the U.S. including LUMIX Digital Cameras, Camcorders, Blu-ray players, Home Audio, Cordless Phones, Home Appliances, Beauty, Grooming, Wellness and Personal Care products and more. To learn more about our products, visit shop.panasonic.com.

PeerPlace Network

Booth 314

PeerPlace provides web-based collaborative software that enables community-wide case management and care coordination for health and human service agencies. Supported initiatives for state and local governments include: ADRC/No Wrong Door, AAA/NAPIS & NORS Compliance Reporting, Care Transitions, eLTSS, SHIPs, APS, Balance Incentive Programs, Health Information Exchanges & Provider Management. Learn more at peerplace.com.

Penny Dell Puzzles

Booth 431

Penny Dell Puzzles offers pencil puzzles and coloring books to help keep aging minds active and engaged. Used in group settings or on an individual basis, puzzles and coloring activities strengthen focus and problem solving skills, and are a stress-management tool that can entertain for hours. We are your resource for bulk purchase options designed to meet your program needs and budget. Learn more at pennydellpuzzles.com.

Paraprofessional Healthcare Institute (PHI)

Booth 135

PHI's trainers, researchers and policy experts work together to learn what works, and what doesn't, in meeting the needs of direct-care workers and their clients in a variety long-term care settings. They share lessons through hands-on coaching, training and consulting to help them deliver high-quality care. They support policymakers and advocates in crafting evidence-based policies to advance quality care. Learn more at phinational.org.

Project Lifesaver International

Booth 414

Project Lifesaver is a 501(c)(3) nonprofit organization that equips and trains police, fire, sheriff, search and rescue, VA hospitals, assisted living facilities and nursing homes how to electronically locate and interact with individuals that have wandered and become lost due to Alzheimer's, autism, Down syndrome, or any other cognitive disorder. Learn more at projectlifesaver.org.

Purina Pro Plan

Booths 300 & 302

At Purina® Pro Plan® we are redefining what pet nutrition can do so you can help your pet live the best life possible. Our wide range of dry foods, wet foods and snacks, sold exclusively at pet specialty stores, can be found in specialized platforms formulated for your pets unique needs. For more information, visit proplan.com.

Resources for Persons Aging With Vision Loss

Booth 435

Promoting best practice in service delivery and adjustment for individuals aging with vision loss through continuing education, collaboration, technical assistance, training and online resources. Learn more at oib-tac.org.

REST (Respite Education and Support Tools)

Booth 234

REST (Respite Education and Support Tools) is a train-the-trainer course that prepares individuals to conduct respite training, equipping REST Companions to provide respite to support caregivers who are caring for people with disabilities and healthcare needs across the lifespan. Learn more at restprogram.org.

Routledge

Booth 313

Routledge Journals, a division of Taylor & Francis, is a leading publisher of gerontology research. Visit the Routledge Journals booth to learn about our products and services, and to request free copies of our publications in the gerontology portfolio and related fields. Find our journals online at tandfonline.com.

Sanofi Pasteur

Booth 201

Sanofi Pasteur provides pediatric, adult and travel vaccines for diseases such as diphtheria, tetanus, pertussis, polio, Haemophilus influenzae type B, influenza, rabies, typhoid fever, yellow fever, and meningococcal disease. To learn more about our products, visit our exhibit or go to sanofipasteur.com.

Securing America's Future Energy (SAFE)

Booths 125 & 127

SAFE is committed to reducing America's oil dependence. Mobility is one of the leading impediments to aging in community. Decreased mobility associated with aging is related to declining health, increased isolation, the cost of owning and operating a private car, and limitations of public transportation. Technology like autonomous vehicles can provide solutions to these challenges, allowing more seniors to live healthier, more independent lives. SAFE invites you to our presentation in the Product Theater in the exhibit hall on Wednesday, March 22 at 12:30 PM. Learn more at secureenergy.org.

Society for Social Work Leadership in Health Care

Booth 133

The Society for Social Work Leadership in Health Care is an association of 700 members who are dedicated to promoting the universal availability, accessibility, coordination and effectiveness of healthcare, with a focus on the psychosocial components of health and illness. Mission: The SSWLHC shall, through the strength of our members, support emerging leaders in all roles, provide leadership knowledge and skills, and be the force for advocacy through its collective leadership in all health-care arenas. Learn more at sswlhc.org.

TBH Brands LLC - Total Brain Health

Booth 325

Total Brain Health believes everyone deserves to know how to boost their brain power! Our TBH Toolkits are scientifically-grounded brain fitness programs for professionals to teach brain health and memory strategies. Founded in 2000 by Cynthia R. Green, PhD, a leader in the field of cognitive wellness, TBH provides cognitive training using a powerful social-based training model, combined with hands-on learning and the power of groups to promote healthy memory and brain function. Learn more at totalbrainhealth.com.

The U of L Institute for Sustainable Health & Optimal Aging

Booth 236

The U of L Institute for Sustainable Health & Optimal Aging empowers older adults to flourish. We work to achieve this by building collaborative community networks of psychosocial transdisciplinary research, evidence-based practice models, age-friendly product innovation, and creative educational models. Learn more at optimalaginginstitute.org.

Today's Geriatric Medicine

Booth 419

Today's Geriatric Medicine provides advertisers with a unique opportunity to connect with an expanding audience of geriatrics professionals and care team members, including geriatricians, primary care physicians, nurse practitioners, physician assistants, dietitians, social workers and occupational/physical therapists. Learn more at todaysgeriatricmedicine.com.

Tunstall

Booth 420

Tunstall Healthcare is a world leading provider of connected healthcare solutions. With more than 50 years' experience developing innovative connected health solutions, we provide service in 51 countries and support more than 3.5 million people worldwide every day. We provide medication management and medical alert solutions, as well as a wide variety of sensors that monitor the home. Stop by Booth #420, to learn more about our products and services. Learn more at tunstall.com.

United States Fire Administration

Booth 120

Older adults have an increased risk of dying in a fire. The U.S. Fire Administration (USFA) works to prevent older adult fire deaths with educational materials, safety tips, public service announcements and handouts developed by the USFA and other organizations. Our free materials are yours to use when educating older adults and their caregivers about the importance of home fire safety. Learn more at usfa.fema.gov.

United States Social Security Administration

Booth 233

Social Security's online services are convenient and secure. SSA's website provides general or specific information on Social Security, and the public can apply for retirement and disability benefits as well as Medicare prescription drug cost Extra Help online, conduct other business or obtain information without making an appointment, calling or visiting a Social Security office. Learn more at socialsecurity.gov.

University of Massachusetts Boston

Booth 213

Gerontology at UMass Boston will present information about our graduate programs offered at the doctoral, master's and certificate levels. Additionally, we will distribute information about research conducted within our Gerontology Institute and Center for Social and Demographic Research on Aging, as well as programs provided by the Pension Action Center and the Osher Lifelong Learning Institute at UMass Boston. Learn more at geront.umb.edu.

University of Nebraska at Omaha, Department of Gerontology

Booth 324

Since 1973, the Department of Gerontology at the University of Nebraska Omaha delivers education to students in Omaha, Lincoln, and online. Education paths include the BS, MA and PhD in Gerontology. Certificates and a minor are also available at the undergraduate and graduate levels. Learn more at gerontology.unomaha.edu.

USC Leonard Davis School of Gerontology

Booths 204 & 206

Founded in 1975, the USC Davis School of Gerontology is the oldest and largest school of its type in the world. We offer the most comprehensive selection of gerontology degree programs found anywhere, a variety of outstanding research opportunities and a challenging yet supportive academic environment. Learn more at gero.usc.edu.

Valley Senior Services/ Traditions Frozen Senior Meals— an Elior Company

Booth 227

Valley Senior Services/Traditions supplies senior nutrition products and services. Learn more at valleyinc.com.

Veterans Home Care, LLC

Booth 421

The mission of Veterans Home Care is to assist veterans who protected our freedom to stay in their homes and live with dignity. Learn more at veteranshomecare.com.

Visiting Angels

Booth 218

Visiting Angels is the leading company for non-medical home care in the United States, with 570 offices nationally to serve the senior community with aids to daily living. Learn more at visitingangels.com.

WellMed Charitable Foundation

Booth 403

The mission of the WellMed Charitable Foundation is to support seniors and their family caregivers. We offer several caregiver programs, including the evidence-based Stress-Busting Program for Family Caregivers. This program is available in three formats: A program for family caregiver of persons with dementia, a general program for all family caregivers, and a Spanish adaptation for family caregivers of persons with dementia. This program has been demonstrated to reduce caregiver stress, burden, depression, and to increase the caregiver's sense of control. Master Training and licensing is available through the WellMed Charitable Foundation. More information is available at our booth in the Exhibit Hall or at wellmedgives.org.

Wells Fargo Life Management Services

Booth 418

Wells Fargo Life Management Services provides a customized plan to help individuals live an active and independent life. Experienced professionals work with clients to proactively manage their wealth, as well as their health care and personal well-being. Learn more at www.wellsfargo.com/the-private-bank.

Western Union

Booth 425

Western Union takes consumer protection seriously and has a comprehensive program that deters fraudsters and helps protect consumers from fraud. Stop by our booth to learn more about our fraud programs and how Western Union can assist you in helping potential victims of fraud. Visit our website at wu.com/fraudawareness.

Wolters Kluwer

Booth 424

Wolters Kluwer Health is a leading global provider of medical information and point-of-care solutions for the healthcare industry. Our solutions are designed to help professionals build clinical competency and improve practice so that healthcare organizations can succeed in value-based care delivery models. We offer premier medical, nursing and allied health content; clinical decision support tools; drug information and patient surveillance; structured documentation and coding; healthcare terminology, data management and systems interoperability solutions; precision medical research tools; and continuing medical education solutions. Our leading product solutions include Lippincott, Ovid®, UpToDate® and others. Learn more at lww.com.



We're here all day, every day for those facing dementia.

- Our free 24/7 Helpline (800.272.3900) offers round-the-clock information, support and referrals.
- We provide education and support for those living with dementia and their caregivers in communities across the country.
- Our website, alz.org, provides reliable information and easy access to resources including our Alzheimer's and Dementia Caregiver Center and free education programs.

The Alzheimer's Association is pleased to welcome the Aging in America Conference to Chicago. **Visit us at booth #411.**

alzheimer's  association®

800.272.3900 | alz.org®

POSSIBILITIES

Reimagine Your Community
With Technology



March 20–24, 2017

Aging in America Conference

Hyatt Regency Chicago | 151 E. Wacker Drive | Chicago, IL

Please come and see us at our speaking sessions around how technology is transforming aging. At CDW Healthcare, we understand your focus is on people, not technology. That's why we make it our business to bring you the guidance, responsive support and comprehensive services you need to take the best possible care of your residents with technology solutions tailored to your communities' needs.

CDW HEALTHCARE GETS IT

- Assists 15,000 healthcare organizations nationwide
- Works with 85% of healthcare organizations in the U.S.
- Maintains a catalog of over 100,000 products
- Partners with over 1,000 manufacturers

Follow us on Twitter @CDW_Healthcare
CDW.com/communiT | 800.500.4239

**Visit CDW Healthcare's
booth #400 to learn more.**



MKT21313 © CDW Healthcare LLC, 200 N. Milwaukee Avenue, Vernon Hills, IL 60061 | 800.500.4239

2017 Monthly Solutions

for Senior Care Professionals



FREE Continuing Education Units (CEU)

Attend a web conference and earn free CEUs. These CEUs are offered in cooperation with the American Society on Aging. CEUs are available for 60 days following the live event. For more information and to complete the required pre-registration, go to:

CaregiverStress.com/ProfessionalEducation

2017 Schedule

10:00 AM Pacific / 11:00 AM Mountain / 12:00 PM Central / 1:00 PM Eastern

Living at Home with Diabetes	March 1
Understanding the Value of Home Care	April 12
Seniors and Medication Management	May 3
Caring for Someone with Alzheimer's	June 7
Managing COPD at Home	July 12
Healthy Nutrition and Mealtime for Seniors	August 2
Navigating Senior Care Options	September 4
Preventing Senior Scams	October 4
Support for the Working Family Caregiver	November 8
Loss of Independence and Isolation	December 6



All webinars will be presented by
Lakelyn Hogan.

Lakelyn is a Caregiver Advocate for Home Instead Senior Care. Lakelyn works to educate professionals, families and communities on issues seniors face. In the spring of 2017, Lakelyn will graduate with a Master of Arts in Social Gerontology from the University of Nebraska—Omaha.

She also earned a Master's in Business Administration and her undergraduate education focused on marketing and communications studies. Lakelyn has professional experience in the private and public sectors of senior care services. She has worked on special projects for UNO's Department of Gerontology and the local Area Agency on Aging. Lakelyn is in her third year serving as the co-chair of the Nebraska Chapter of the Alzheimer's Association's Dementia Care Conference. Lakelyn has a passion for helping others, especially aging adults and their families.

For more information and to complete the required pre-registration, go to:

CaregiverStress.com/ProfessionalEducation

Each Home Instead Senior Care franchise office is independently owned and operated. © 2017 Home Instead, Inc.

Monday, March 20 | Schedule at a glance

8:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM-Noon	Networking Orientation for First-Time Attendees, New Members, Students and Emerging Professionals	Plaza AB (East Tower, Green Level)
12:30-2:00 PM	BFA/NOMA CG Program—Creating an Inclusive Workplace for Diverse Older Workers	Regency D (West Tower, Gold Level)
12:30-2:00 PM	90-Minute Workshops & Symposia	Various locations
12:30-3:30 PM	National Forum on Family Caregiving	Regency AB (West Tower, Gold Level)
2:30-3:30 PM	60-Minute Workshops	Various locations
4:00-5:00 PM	60-Minute Workshops	Various locations
5:15-6:15 PM	Peer Group Meetings	Various locations



WORKING TOGETHER TO MAKE A DIFFERENCE

Cigna is proud to be a sponsor of
the Aging in America Conference

Thank you to the American Society on Aging. We are here to support you with health plans for older adults and people with disabilities who need help. Together, we make a difference.



Together, all the way.®

English – ATTENTION: If you speak English, language assistance services, free of charge are available to you. Call 1-866-487-4331 (TTY: 7-1-1). **Spanish** – ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-487-4331 (TTY: 7-1-1). **Polish** – UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-487-4331 (TTY: 7-1-1). Cigna-HealthSpring complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna-HealthSpring cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. © 2016 Cigna INT_16_41327 02012016

11:00 AM–Noon | Networking Event

MO101 Networking Orientation for First-Time Attendees, New Members, Students and Emerging Professionals

11:00 AM | Plaza AB (East Tower, Green Level)

Is this your first Aging in America Conference? Are you new to ASA? Are you looking to meet other members? This is a great opportunity to meet peers and get critical information you need to get the most out of the conference. Experienced ASA leaders will be on hand to answer your questions.

Presenters: **Paula Basta**, MDiv, Regional Director, Northeast (Levy) Senior Center, Chicago Department of Family & Support Services; **Letia Boseman**, MPH, DHSc(c), CHES, Senior Public Health Analyst, Division of Diabetes Translation, Centers for Disease Control and Prevention; **Kate Krajci**, MA, LCSW, Founder, Life Changes Counseling and Care Planning; **Peter Reed**, PhD, MPH, Director and Professor, University of Nevada Reno Sanford Center for Aging; **Joyce Walker** MSSA, MSSA, SHS, Vice President of Community Development, PK Management, LLC.

12:30–3:30 PM

National Forum**MO103 National Forum on Family Caregiving**

12:30 PM | Regency AB (West Tower, Gold Level)

Sponsored by GreatCall.

Fee: \$15 (includes beverages and copy of *Generations* journal). Pre-registration is required.

Who is responsible for the care of older adults in the community? From this question, others naturally arise: Is this care the responsibility of family and society, or a partnership of both? If society has a role, how far should support extend? Will society fund services sufficiently to provide affordable substitute care on a sliding-fee scale that will enable family members to continue to work? Or will we continue to see significant numbers of caregivers leave the workforce annually to support the health needs of a family member? These and other fundamental policy and values questions loom large in the future of evolving policy, integration of services and emerging technologies.

This program will cover the significant acceleration of change in the evolution of family caregiving during the past ten years. Join us for a review of these significant changes with expert authors, researchers and advocates who are tireless in their commitments to improve family caregiving systems and support.

Presenters: **Lynn Friss Feinberg**, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; **Gail Hunt**, President and CEO, National Alliance for Caregiving; **David Inns**, MBA, President & CEO, GreatCall, Inc.; **Kathleen Kelly**, MPA, Executive Director, Family Caregiver Alliance; **Scott Peifer**, MSW, MPPA, Vice President, Alliance Development, Aging2.0; **Jennifer Wolff**, PhD, Associate Professor, Johns Hopkins University.

12:30–2:00 PM

Constituent Group Program**MO105 Creating an Inclusive Workplace for Diverse Older Workers**

12:30 PM | Regency D (West Tower, Gold Level)

Sponsored by CVS Health.

Co-presented by ASA's Network on Multicultural Aging (NOMA) and Business Forum on Aging (BFA).

Fee: \$0. Pre-registration is required.

What are businesses doing to cultivate a workforce that fosters creativity and inclusion and reflects the diversity of the communities they serve? Join us for an afternoon of knowledge and networking with the best and brightest experts and colleagues currently working on how to cultivate and grow our future inclusive workforce. Our esteemed presenters will address such topics as strategies for addressing employment barriers for older workers of all abilities and ways to increase opportunities for job promotion and job training essential for an inclusive future workforce. Additionally, we will explore best practices in addressing challenges older workers face, such as caregiving and management of their own chronic health conditions. A networking reception will follow the programming.

Presenters: **Genie Cohen**, MA, CEO, International Association of Jewish Vocational Services; **Barbara Hoenig**, MPH, Senior Consultant, Mature Workers and Workforce Initiatives; **A. Olivia Lang**, MS, MDiv, Senior Advisor, Workforce Initiatives; **Ivy Latimer**, MS, Director, EEO/Affirmative Action & Strategic Diversity Management; all of CVS Health; **Eun Jeong Lee**, PhD, SCSEP National Director, National Asian Pacific Center on Aging (NAPCA); **Carol Salter**, Assistant Vice President Workforce Solutions, Easterseals National Headquarters; **John Thompson**, PhD, CPM, FAAMA, Executive Director, Midlands Community Development Corporation.

12:30–2:00 PM

Highlighted Session

**MO107 Aging and Disability Resource Centers:
Promising Practices Across the Country****12:30 PM | Roosevelt 3 (East Tower, Bronze Level)***Sponsored by AARP.*

Finding services and supports for people with self-care needs can be unnerving. However, states are transforming their fragmented LTSS access functions into single statewide Aging and Disability Resource Center/No Wrong Door systems to work better for consumers and their families. The AARP Scorecard project, funded by The SCAN Foundation and the Commonwealth Fund and in collaboration with the U.S. Administration for Community Living, researched promising practices to speed up the pace of change.

Presenters: **Jean Accius**, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; **Lisa Alecxih**, MPA, Senior Vice President and Director, Lewin Center for Aging & Disability Policy, The Lewin Group; **Joseph Lugo**, MA, Aging Services Specialist, Administration for Community Living; **Katie Roeper**, Assistant Commissioner, Virginia Department for Aging and Rehabilitative Services.

12:30–2:00 PM | 90-Minute Workshops

AGING IN COMMUNITY

**MO109 Advancing Trauma-Informed Care:
Applying Early Findings From ACL/AoA's
Holocaust Survivor Program****12:30 PM | Acapulco (West Tower, Gold Level)**

Presenters will share examples of new and innovative partnerships and programs that are helping to expand the range of culturally competent and trauma-informed service offerings available to Holocaust survivors, and will offer strategies for how these efforts can be replicated in the broader aging services network.

Presenters: **Leah Bergen**, Project Manager, The Jewish Federations of North America; **Yuliya Gaydayenko**, MA, LMSW, Senior Director of Older Adult Services, Jewish Family Service of Metropolitan Detroit; **June Gutterman**, EdD, CEO, Jewish Family Services of Columbus, Ohio; **Greg Link**, MA, Director, Office of Supportive and Caregiver Services, U.S. Administration for Community Living.

**MO111 HECM and Housing: An Aging-in-Place
Tool With Multiple Applications****12:30 PM | San Francisco (West Tower, Gold Level)**

The home equity conversion mortgage (HECM) is a widely misunderstood and complex product that has been underutilized by the senior population because of the complexity and past abuses. Recent changes attempt to bring the product more mainstream, and recent research indicates that a HECM added to a retirement plan can increase the likelihood of NOT outliving retirement funds. Often considered a product of last resort, this perception is changing due to recent changes, research and media.

Presenters: **Richard Glover**, Director Reverse Mortgage Division; **John Pollitt**, HECM Specialist; both of American Fidelity Mortgage Services, Inc.

MO113 Leave Me Alone: The Live-Alone Projects**12:30 PM | Michigan 2 (East Tower, Bronze Level)**

The numbers of people who live alone in the community and have Alzheimer's disease and related disorders (ADRD) are growing at staggering rates. Services for this population are scarce and interventions are often unsuccessful. This workshop will report on three projects in California that identify, assess and connect people living alone with ADRD to programs and services to help them continue to live at home independently and safely.

Presenters: **Stefanie Bonigut**, MSW, Family Care Specialist, Alzheimer's Association; **Brooke Hollister**, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; **Rachel Kast**, MSW, Dementia Care Specialist, Alzheimer's Association; **Cathleen Ladd**, Vice President, Programs, Alzheimer's Greater Los Angeles.

**MO115 National, State and Local Efforts
to Reduce Falls Among Older Adults****12:30 PM | Randolph 1 (East Tower, Bronze Level)**

The National Council on Aging's National Falls Prevention Resource Center and the Administration for Community Living will provide updates on national efforts to prevent falls among older adults, including grants to states and Tribal organizations to implement evidence-based falls prevention programs. Presenters will highlight best practices, lessons learned, outcomes and sustainability strategies.

Presenters: **Kathleen Cameron**, MPH, Senior Director, Center for Healthy Aging, National Council on Aging; **Mary Hertel**, Healthy Aging Programs Consultant, Minnesota Board on Aging; **Carlene Russell**, MS, RDN, LDN, Nutrition Program Director, Iowa Department on Aging; **Shannon Skowronski**, MPH, MSW, Aging Services Program Specialist, U.S. Administration for Community Living.

Symposium

**MO117 The Little Home That Could: A Traditional
Home Person-Centered Success Story****12:30 PM | Columbus KL (East Tower, Gold Level)**

Since 2013, the state of Kansas has been incentivizing person-centered care through a pay-for-performance program entitled PEAK (Promoting Excellent Alternatives in Kansas nursing homes). This program provides structure and a shared definition as well as a rigorous evaluation system. The majority of early adopters have been nonprofit and CCRCs but for one exception, Medicalodges Columbus. Learn how this very traditional for-profit, corporate-operated home has broken the mold with some dramatic successes.

Presenters: **Gayle Doll**, PhD, Associate Professor, Kansas State University Center on Aging; **Amy Higgins**, RN, Administrator, Medicalodges Columbus; **Travis McBride**, Regional Vice President, Medicalodges, Inc.; **Judith Poey**, PhD, Postdoctoral Fellow, Center on Aging, Kansas State University.

BUSINESS & LEADERSHIP

MO119 Innovative Community Responses to LGBTQ Aging**12:30 PM | Columbian (West Tower, Bronze Level)**

Despite their increased experiences of discrimination, the voices and faces of LGBT older adults are notably absent from post-marriage public dialogue and awareness-building campaigns to ban discriminatory practices in employment, housing and public accommodations. In this session, attendees will learn about local and national models for centering the voices of LGBTQ older adults to identify service and policy gaps and advocacy opportunities.

Presenters: **Jacqueline Boyd**, Owner, The Care Plan; **Kim Hunt**, MPP, Executive Director, Pride Action Tank; **Serena Worthington**, MAAT, Director of National Field Initiatives, Services and Advocacy for GLBT Elders (SAGE).

MO121 Inspiring Innovation to the 50+ Consumer**12:30 PM | Roosevelt 1 (East Tower, Bronze Level)**

Inspiring innovation begins and ends with your consumer. Join GfK and the AARP as they share some recent innovation inspirations derived from GfK Consumer Life/Roper Reports. We'll walk through some of the inspirations, discuss the trends behind them and learn how these consumer-driven inspirations are the foundation for the AARP's market-oriented innovation success.

Presenters: **Andrew Gorman**, Senior Advisor, Technology Programs at AARP; **Andreina Rangel**, MBA, Senior Strategic Advisor, Insights and Innovation, 50+ Research & Insights, AARP Public Policy Institute; **Kathy Sheehan**, MBA, Executive Vice President, GfK Consumer Trends/Roper Reports.

Symposium

MO123 Meet the Grantmakers**12:30 PM | Randolph 3 (East Tower, Bronze Level)**

This session will give attendees an opportunity to learn about the grantmaking process directly from those who make the grant decisions. Presenters will describe the different types of grantmaking foundations, how to approach and talk to potential funders, and trends among foundations.

Presenters: **Therese Ellery**, Senior Program Officer, Aging Program, Rose Community Foundation; **Jolene Fassbinder**, MSG, MACM, Program Officer, Archstone Foundation; **Michael Marcus**, MSW, Principal, Consultants for Community Resources; **Aaron Merki**, Program Officer, Harry & Jeanette Weinberg Foundation; **Mary O'Donnell**, MA, Senior Program Officer, The Retirement Research Foundation.

MO125 Why Nonprofits Should Care About Earned Income**12:30 PM | Toronto (West Tower, Gold Level)**

Every organization has expertise, a service, a product or intellectual property that can be converted into an earned income stream. The challenge is we can't see this when we are focused on the day-to-day operations of our programs. Learn how the Patterson Foundation successfully developed and implemented earned income offerings with nonprofit organizations and how you can do it too.

Presenters: **Larry Clark**, Managing Partner, No Margin No Mission; **Debra Jacobs**, President & CEO, The Patterson Foundation; **Michael Oxman**, MS, Managing Partner, No Margin No Mission.

CLINICAL CARE & TRANSITIONS

Symposium

MO127 Best Practices for Integrating Geriatrics Into Primary Care: Working With CBOs and the Aging Network**12:30 PM | Regency C (West Tower, Gold Level)**

Members of five Midwestern Geriatrics Workforce Enhancement Programs will discuss key features of their projects, which all have the goal to educate the healthcare workforce about patient and family-centered care for older adults and to integrate geriatrics into primary care. Attendees will learn tips and best practices for enhancing geriatric education and effectively integrating geriatrics into primary care.

Presenters: **Stacy Barnes**, PhD, MGS, Director, Wisconsin Geriatric Education, Marquette University; **Marla Berg-Weger**, PhD, LCSW, Professor, Executive Director, Geriatric Education Center, Saint Louis University School of Social Work; **Erin Emery-Tiburcio**, PhD, ABPP, Associate Professor, Department of Behavioral Sciences; **Robyn Golden**, MA, LCSW, Director of Health and Aging; both of Rush University Medical Center; **Valerie Gruss**, PhD, APN, CNP-BC, Principal Investigator/Project Director; **Memoona Hasnain**, MD, MHPE, PhD, Director, Patient-Centered Medicine Scholars Program; both of University of Illinois at Chicago; **Jason Molony**, AM, Project Manager, University of Chicago Medicine.

DIVERSITY & CULTURES OF AGING

MO129 Chicago-Shanghai: Learning From Each Other as Our Populations Age**12:30 PM | New Orleans (West Tower, Gold Level)**

Since 2014, Chicago Sister Cities International Chicago-Shanghai Social Service Exchange Program has organized yearly exchanges between these two vibrant cities. Members of the 2015 Chicago delegation will share lessons learned from this municipality of 24M people, 2.7M age 65+. We'll show pictures of housing and social service programs, address the impact of the One Child Policy and Central Government Planning, and reflect on the benefits of international idea exchanges.

12:30–2:00 PM

Presenters: **Nancy Flowers**, LCSW, Community Education Program Manager, LIFE Institute for Learning, Rainbow Hospice and Palliative Care; **Phyllis Mitzen**, MSW, Consultant, Center of LTC Reform, Health and Medicine Policy Research Group; **Andrew Teitelman**, LCSW, Director, Senior Services & Health Initiatives, Chicago Housing Authority.

Symposium

MO131 Replicable Models of Collaboration to Serve the Health Needs of LGBT Older Adults

12:30 PM | Columbus AB (East Tower, Gold Level)

How are the health issues and concerns of LGBT older adults similar and different from other aging populations? What are the issues and concerns of older adults infected and affected by HIV? How do we break the research, social service and medical services silos to treat the whole person? These questions and more will be explored in this symposium. Learn about collaborations on cutting-edge, person-centered programs and interventions for lesbian, gay, bisexual and transgender older adults.

Presenters: **Porsha Hall**, MPH, MAG, Health & Wellness Program Manager, Services and Advocacy for GLBT Elders (SAGE); **Jeffrey Kwong**, DNP, MPH, Associate Professor of Nursing, Columbia University; **William Mendez**, MSW, Care Manager; **Thomas Weber**, Director of Care Management; both of Services and Advocacy for GLBT Elders (SAGE).

MO133 Strategic Model for Social Change for an Aging Community in West Hollywood

12:30 PM | Randolph 2 (East Tower, Bronze Level)

This session will present a project that built on the City of West Hollywood's history of community collaboration to create discussion of, and activism around, reducing ageism. In particular, how West Hollywood plans to serve older LGBT and long-term HIV/AIDS survivors and immigrants from the former Soviet Union, each with varying needs, will be discussed.

Presenters: **Marci Eads**, PhD, Managing Principal, Health Management Associates Community Strategies; **David Giugni**, Social Services Manager; **Elizabeth Savage**, Director, Human Services and Rent Stabilization; both of City of West Hollywood.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

MO135 Creating Service Opportunities in Aging Services

12:30 PM | Gold Coast (West Tower, Bronze Level)

Aging programs frequently use volunteers to assist with basic tasks. We can expand these models of service in ways that can benefit our programs, while meeting the needs of partnering organizations. Presenters will describe partnership models that include internships, stipend programs, agency partnerships and other models that build service enterprise.

Presenters: **Sheryl Fuller**, LMSW, Division Director, Older Adult Services; **Tara Rullo**, LCSW, Director, Project ORE; **Karen Taylor**, MAJCS, Program Director; all of Educational Alliance.

MO137 Monetizing Services to Meet Demand: Vision Rehabilitation for Seniors

12:30 PM | Comiskey (West Tower, Bronze Level)

As our community ages, we can expect to see a dramatic increase in age-related progressive vision loss. How can we meet the growing need for vision rehabilitation services? Learn how including private pay and cost-shared services allow us to reach individuals who would not otherwise qualify for a subsidized service intended for older adults in poverty. Join a discussion of how to develop private pay and sliding-fee scale models for programming.

Presenters: **Susan Anderson**, Community Services Lead; **John Filek**, Programs Director; **Kate Grathwol**, PhD, President and CEO; all of Vision Loss Resources.

MO139 Partners at Home: Building a Statewide CBO Network

12:30 PM | Michigan 1 (East Tower, Bronze Level)

As the healthcare system evolves to address the social determinants of health, community-based providers can leverage their social service expertise to establish profitable partnerships with health payers. Members of a California CBO collaborative will discuss the crucial role CBO coalition-building plays in securing health payer partnerships. Presenters will discuss strategies for partnership-building and for growing entrepreneurial culture within mission-driven nonprofits.

Presenters: **Carol Castillon**, MSG, Deputy Director of Operations, Aging & Independence Services; **Holly Hagler**, President & CEO, Community SeniorServ; **W. June Simmons**, MSW, President and CEO, Partners in Care Foundation; **Sue Tatangelo**, MAOM, Chief Resource Officer, Camarillo Health Care District.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

MO141 Creativity as a Means to Expression of Emotions by Older Adults

12:30 PM | Columbus EF (East Tower, Gold Level)

This workshop will demonstrate the potential value of engaging in creative art-making activities and expression of emotions in older adults. A study conducted at senior residences in Sweden showed that engaging in creative and meaningful activities can produce inner growth, sense of purpose, enhanced communication, social connectivity, and increased well-being.

Presenters: **Britt Eksell**, PhD, Health Psychologist; **Christiane Manzella**, PhD, FT, Seleni Institute; **Val Sereno**, MA, Faculty, School of Visual Arts.

MO143 Media Portrayals of Aging and the Influence of Aging Experts

12:30 PM | Columbus IJ (East Tower, Gold Level)

Aging is predominantly portrayed negatively in the media, consequently influencing public opinion. While scientific information that informs these stories has evolved to include more positive portrayals of aging, media coverage lags behind. Several strategies for changing the way aging is portrayed in the media will be discussed in depth.

Presenters: **Caitlin Adams**, MA, Staff Associate, Columbia Aging Center; **Dorian Block**, MS, Senior Staff Associate, Columbia Aging Center; **Jackie Crosby**, MBA, Pulitzer Prize-Winning Business Reporter, *Star Tribune* (Minneapolis); **Ruth Finkelstein**, ScD, Associate Director, Robert N. Butler Columbia Aging Center.

MO145 Texercise Select: Teaming Up to Take Charge in Texas

12:30 PM | Columbus CD (East Tower, Gold Level)

Learn how the Texas Department of Aging and Disability Services created an evidence-based program (EBP) from their Texercise Aging and Living Well program. Texas A&M's Program on Healthy Aging department provided EBP development, implementation and evaluation expertise. Texercise Select combined the best of EB skills with established Texercise materials to create a proven and effective physical activity and nutrition workshop.

Presenters: **Doris Howell**, MPH, CHWI, Assistant Director, EBP; **Cindy Quinn**, EBP Coordinator; both of Center for Population Health & Aging, School of Public Health, Texas A&M University; **Holly Riley**, Manager, Aging Services Coordination, Texas Health and Human Services Commission.

MO147 What's Data Got to Do With It? Research Informed Strategies to Address Senior Hunger

12:30 PM | Soldier Field (West Tower, Bronze Level)

This session will cover the prevalence, causes and consequences of food insecurity—the lack of access at all times to enough food to lead a healthy lifestyle—among the aging population. We will highlight the effective ways in which Meals on Wheels America and the Feeding America network of food banks partner to serve older adults, and provide attendees with resources to better understand senior hunger and nutrition assistance programs available in their own communities.

Presenters: **Ucheoma Akobundu**, PhD, RD, Director of Project Management and Impact, Meals on Wheels America; **Emily Basten**, MBA, Senior Manager of Program Development; **Monica Hake**, MSW, Manager of Social Policy Research & Analysis; both of Feeding America.

MENTAL HEALTH

MO149 New Strategies for Engaging Older Adults in Behavioral Health Services

12:30 PM | Wrigley (West Tower, Bronze Level)

The session will share the results of newly implemented programming and programs under development intended to engage older adults in behavioral health services. Background on the need for these services will be provided as well as discussion of common barriers faced when attempting to provide behavioral health services that are specific to older adults. Lessons learned and a variety of program models will be shared.

Presenters: **Shannon Baggerman**, MSW/LCSW, Older Adult Program Coordinator, Washington County Disability, Aging & Veteran Services; **Stephanie Barnett-Herro**, MA, Older Adult Systems of Care Coordinator, Clackamas County Behavioral Health; **Lauren Fontanarosa**, MPH, Regional Coordinator, Older Adult Behavioral Health, Multnomah County Aging, Disability and Veterans Services; **Kim Jackson**, MA, Older Adult Behavioral Health Program Coordinator, Washington County Behavioral Health.

POLICY, ADVOCACY & ETHICS

MO151 Case Study of Minnesota's Efforts to Reform Long-Term Care Financing

12:30 PM | Atlanta (West Tower, Gold Level)

The session will discuss a case study of the efforts of Minnesota to reform its long-term care financing system. It will focus on the process and the results of Minnesota's activities to achieve reform, and review and comment on its activities and outcomes. The workshop will assess Minnesota's movement toward its vision of a system that is universal, stable, includes public and private roles and affordable for middle income households.

Presenters: **John Cutler**, JD, Senior Fellow, National Academy of Social Insurance; **LaRhae Knatterud**, MAPA, Director, Aging Transformation, Minnesota Department of Human Services, Aging Division; **John O'Leary**, MBA, President, O'Leary Marketing Associates LLC; **Eileen Tell**, MPH, Principal and CEO, ET Consulting LLC.

Symposium

MO153 Identifying and Reporting Elder Abuse in Primary Care Settings

12:30 PM | Michigan 3 (East Tower, Bronze Level)

The WellMed healthcare system partnered with Texas Adult Protective Services (APS) to identify and report abuse of older, primary care patients. Two APS caseworkers embedded in WellMed trained 826 clinicians in 63 clinics on abuse and its screening using the Elder Abuse Suspicion Index (EASI); 12,000+ EASIs were completed and 578 suspected abuse victims were reported to APS. Findings from APS worker interviews, clinician training, EASI screenings, and a caregiver intervention will be described.

Presenters: **Deborah Billa**, Grants Manager, WellMed Charitable Foundation; **Ann Cortez**, District Director, Texas Department of Family and Protective Services; **Farida Ejaz**, PhD, LISW-S, Senior Research Scientist II; **Miriam Rose**, MEd, Senior Research Analyst; both of Benjamin Rose Institute on Aging; **Carol Zernial**, MSG, Executive Director, WellMed Charitable Foundation.

RELIGION, SPIRITUALITY & MEANING

MO155 Bringing Religious and Caregiver Perspectives to Health and Wellness Programs

12:30 PM | Water Tower (West Tower, Bronze Level)

In 2016, NCOA collaborated with two nationally renowned rabbis to develop a Jewish-focused Aging Mastery Program to introduce faith-based perspectives to its rapidly growing health and wellness program. This session will describe the rationale, experience and results so far of a multi-community pilot program to test Jewish-focused AMP and will discuss implications and opportunities for a Christian AMP. We will also report initial findings from an AMP for a caregivers pilot program in Pittsburgh.

Presenters: **Richard Address**, DMin, Founder and Director, Jewish Sacred Aging; **Emily Dessem**, MSW, Director, Aging Mastery Program Community Partnerships, National Council on Aging; **Alexis Winsten Mancuso**, MPM, Assistant Executive Director, Jewish Community Center of Greater Pittsburgh.

TECHNOLOGY, ACCESSIBILITY
& TRANSPORTATION

Symposium

MO157 An Innovative Model of Technology Strategies That Promote Aging in Place in Low-Income Housing Settings

12:30 PM | Crystal B (West Tower, Green Level)

This expert panel will provide a model of innovative and evidence-based technology-driven strategies that promote aging in place for older adults in low-income housing. Learn how this model has been successfully implemented through a Minnesota Department of Human Services Live Well at Home grant. Strategies include Healthsense, It's Never 2 Late, Care-giver Tablets, and CARES Dementia Training.

Presenters: **Catherine Berghoff**, Vice President of Innovation and Care Solutions, Avinity; **Joseph Gaugler**, PhD, Long-Term Care Professor in Nursing, University of Minnesota School of Nursing; **John Hobday**, Founder and CEO, HealthCare Interactive®, Inc; **Jack York**, Founder, It's Never 2 Late.

Symposium

MO159 Building a Community-Based Sustainable Telehealth Intervention Program for Seniors

12:30 PM | Columbus GH (East Tower, Gold Level)

The impact of a low-cost telehealth intergenerational program with community-dwelling older adults will be discussed. The purpose of the program is to raise awareness of wellness within skyrocketing healthcare costs, and reduce 30-day hospital readmission and ER visits. Information to replicate the study will be provided.

Presenters: **Mae Carpenter**, MS, Commissioner, Westchester County Department of Senior Programs and Services; **Jean Coppola**, PhD, Associate Professor, Pace University; **John Migliaccio**, PhD, President, Maturity Mark Services Co.; **Colette Phipps**, MSW, Research Analyst, Westchester County Department of Senior Programs and Services; **David Putrino**, PhD, Director of Telemedicine and Virtual Rehabilitation, Burke Medical Research Institute.

MO161 Quantifying the Positive Effects of Music and Memory iPods and iPads for Dementia Care

12:30 PM | Haymarket (West Tower, Bronze Level)

This session will discuss the implementation and findings from a pilot study to assess engagement of Music & Memory and iPads for individuals with dementia residing in six Wisconsin-based Assisted Living Communities. The study was conducted by University of Wisconsin-Madison, Center for Health Systems Research and Analysis.

Presenters: **Debra Dodds**, MA, Team Gerontologist, Generation Connect; **Jay Ford**, PhD, FACHE, FHIMSS, Associate Scientist, Center for Health Systems Research and Analysis, University of Wisconsin-Madison College of Engineering; **Julie Hyland**, Director, Wisconsin Music & Memory Student Program, Music & Memory; **Michael Potteiger**, Entrepreneur Studies, Founder, Generation Connect.

2:30–3:30 PM

Highlighted Session

MO163 Influencers in Aging: Innovation and the Future of Aging in America

2:30 PM | Columbus GH (East Tower, Gold Level)

Sponsored by Next Avenue.

For the past two years *Next Avenue* has recognized 50 remarkable people who are redefining what it means to grow old in America. Join us for a conversation with some of the 2016 Influencers in Aging. They will discuss the future of aging in America and the role innovation will play.

Presenters: **Michael Adams**, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders (SAGE); **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Susan Donley**, Publisher and Managing Director, *Next Avenue*; **Terry Fulmer**, PhD, RN, FAAN, President, The John A. Hartford Foundation; **Sarita Gupta**, Executive Director, Jobs With Justice.

2:30–3:30 PM | 60-Minute Workshops

AGING IN COMMUNITY

MO165 Age-Friendly Silicon Valley: Organizing and Moving Political Will

2:30 PM | Crystal C (West Tower, Green Level)

In 2015, using the Ecological Model of Aging, Santa Clara County and its 15 diverse cities embarked on a regional initiative to guide individual cities and the county to join the World Health Organization Network of Age Friendly cities. Learn how the multidisciplinary team developed a community organizing model engaging seniors, stakeholders and elected officials in the process.

Presenters: **Tracey Gott**, MA, Recreation Supervisor, City of San Jose; **Vanessa Merlano**, MS, RD, Older Adults Injury Prevention Health Education, Santa Clara County Public Health; **Diana Miller**, MA, Seniors' Agenda Project Manager, Santa Clara County Social Services; **Mary O'Meara**, MA, Recreation Superintendent, City of San Jose.

MO167 Creating a New Normal: Sustainability Lessons From an Adult Day Service Plus Program

2:30 PM | Atlanta (West Tower, Gold Level)

A common pitfall of evidence-based interventions is the difficulty of integrating them into everyday practice. We will describe the implementation of the Adult Day Service Plus Program in two centers in which the Normalization Process Theory served as a framework for planning, adaptation, integration and evaluation. Emphasis will focus on processes necessary to embed this multifaceted care management program into routinized practice.

Presenters: **Linda Samia**, RN, PhD, Associate Professor, University of Southern Maine; **Elizabeth Weaver**, MS, LSW, Project Manager, Dementia Capable Service Expansion, Southern Maine Agency on Aging.

MO169 Empowering Consumers Through the Home Care Registry**2:30 PM | New Orleans (West Tower, Gold Level)**

A consumer who chooses to live at home needs a quality home care registry and, in many cases, assistance in hiring and sustaining the perfect caregiver. This session will provide insight into the development of a highly efficient quality home care registry and the role of consumer mentors and care coaches. Both consumer mentors and care coaches work with the consumer throughout the process to ensure a positive and sustainable relationship between the consumer and caregiver.

Presenters: **Kelly Dearman**, JD, MA, Executive Director, San Francisco In Home Supportive Services Public Authority; **Mary Tinker**, MBA, Director, Public Authority Services, Sourcewise.

MO171 Plan Your Lifespan: Developing and Testing a Tool for Planning in Advance for Major Life Events**2:30 PM | Acapulco (West Tower, Gold Level)**

While many people plan for life events like buying a house or retirement, many fail to plan for health events that may occur in the last quarter of life, such as hospitalization, falls or memory loss. A tool for planning in advance for major life events developed with input from older adults and caregivers will be presented, as well as outcomes from a randomized control trial of the tool.

Presenters: **Lee Lindquist**, MD, MPH, MBA, Associate Professor, Feinberg School Medicine; **Gayle Shier Kricke**, MSW, Doctoral Candidate; both of Northwestern University.

MO173 Twenty Years and Counting: A Sustainable Model for Helping Seniors Age in Place**2:30 PM | Michigan 1 (East Tower, Bronze Level)**

Umbrella of the Capital District helps seniors remain in their homes and communities by recruiting retirees who wish to remain active and earn a little extra spending money to do home maintenance and provide other non-healthcare-related assistance. We will share what we have learned over our 20-year history and provide a model for creating a self-sustaining nonprofit to help seniors age in place.

Presenters: **Ron Byrne**, Director; **Rebecca Stanley**, MA, Volunteer Staff; both of Umbrella of the Capital District.

BUSINESS & LEADERSHIP**MO175 Control and Performance Opportunities Within an Aging Workforce****2:30 PM | Randolph 3 (East Tower, Bronze Level)**

As we grow older our bodies, minds and social situations alter. These changes can put ourselves, our people and ultimately our businesses at risk. Some of these risks are avoidable with ample planning and understanding within the workplace. Good risk management and prevention strategies can be used to generate improvements in your business. This workshop will help reframe the challenges of your current workplace.

Presenters: **Caroline Howe**, PhD, Executive Director; **Hayley Kearney**, MS, Director of Joy & Abundance; both of ThinkHowe Pty Ltd.

MO177 Demonstrating Return on Investment for Health Promotion Programs**2:30 PM | Columbian (West Tower, Bronze Level)**

Health promotion programs inform and empower patients to make better healthcare choices, connect patients to services, improve patient activation and increase patient health confidence. However, those who work in health promotion often struggle to make the financial argument to maintain or expand their programming. This workshop will discuss how Rush Health & Aging established a business case for their health promotion programming.

Presenters: **Ishani Patel**, MS-HSM, Student, Health Systems Management; **Padraic Stanley**, MSW, Program Coordinator, Rush Health & Aging; both of Rush University Medical Center.

MO179 Project Runway: Disrupting Ageism in the Fashion Industry**2:30 PM | Toronto (West Tower, Gold Level)**

During this session panelists will discuss the history of ageism in American culture, ageism in the fashion industry, and strategies to combat ageism in the fashion industry. What can fashion schools and fashion houses do to change the culture? What innovations are already occurring?

Presenters: **Lynda Flowers**, JD, MSN, RN, Senior Strategic Policy Advisor, AARP; **Sara Kozlowski**, Director of Education and Professional Development, Council of Fashion Designers of America; **Brendan McCarthy**, MFA, Assistant Professor of Fashion Design, Parsons School of Design at the New School; **Jonathan Stevens**, MPH, MBA, Senior Vice President, Thought Leadership, AARP.

CAREGIVING**MO181 Empowering Consumers to Receive Truth in Treatment****2:30 PM | Randolph 2 (East Tower, Bronze Level)**

Most baby boomers, like other Americans, want to die at home with loved ones. But one out of every five U.S. adults will die in the ICU. This session will educate participants on research conducted with patients, their loved ones, caregivers, providers and other experts in order to develop innovative tools that will help aging Americans understand treatment options and communicate their values and goals in a way that builds trust with their doctors and loved ones.

Presenters: **Kimberly Callinan**, PMP, MPP, Chief Program Officer; **Kimberly Taccini**, National Director of Social Marketing; both of Compassion & Choices.

MO183 Geriatric Care Management: The Next Employee Benefit**2:30 PM | Haymarket (West Tower, Bronze Level)**

Since 1996 the Family Caregivers Network has provided K-C employees information, support and advocacy on a variety of caregiving issues and awareness of essentials for a better life for elders or adults with disabilities. Learn about a geriatric care manager program created by the Network to better assess the value and requirements for meeting the growing demand for assistance.

2:30–3:30 PM

Presenters: **Joel Hopper**, MBA, ITS Business Analyst, Kimberly-Clark Corporation, Family Caregivers Network; **Mary Pitsch**, CSW, MSW, CMC, Founder and Aging Life™ Care Manager, Embrace Care Management, LLC.

MO185 Transitioning In-Service Communication Training to an Interactive Online Format

2:30 PM | Soldier Field (West Tower, Bronze Level)

The Changing Talk (CHAT) Communication Training Intervention successfully improves nursing home staff communication by reducing elderspeak and increasing person-centered topics. This presentation will describe this process and results of pilot testing of the online modules demonstrating equivalent effects on knowledge and recognition of appropriate communication practices.

Presenters: **Nor Hashidah Abdhamid**, PhD, Instructional Designer, University of Iowa College of Public Health; **Kristine Williams**, RN, PhD, FGSA, FAAN, Sally Mathis Hartwig Professor in Gerontological Nursing, University of Iowa College of Nursing.

MO187 Using Technology in Long-Term Care

2:30 PM | Michigan 2 (East Tower, Bronze Level)

We will discuss several examples of the use of technology by elders and their caregivers in long-term care including home care, post acute rehabilitation, and the nursing home. The use of these devices, including tablets, virtual rehabilitation, kiosks, and computer technology has impacted both the care provided and the outcomes for elders.

Presenters: **Tammy Marshall**, Chief Experience Officer; **Joann Reinhardt**, PhD, Director of Research; both of The New Jewish Home.

CLINICAL CARE & TRANSITIONS

MO189 On-the-Ground Experiences of Integrating Research With Older Adults in Primary Care

2:30 PM | Regency D (West Tower, Gold Level)

The Ambulatory Integration of Medical and Social (AIMS) Model, developed by Rush University Medical Center's Health and Aging Department (RHA), utilizes master's level social workers to address patients non-medical needs. RHA is currently studying the AIMS Model in primary care with patients who are 50+ and have multiple chronic conditions. This session will highlight the research assistants experiences of integrating research with older adults in primary care.

Presenters: **Michelle Newman**, MPH, Coordinator of Interprofessional Program Development; **Patricia Reid**, Research Assistant; **Matthew Vail**, MA, LCSW, Clinical Social Worker; all of Rush University Medical Center.

MO191 Reducing Fall Risk for Vulnerable Seniors

2:30 PM | Comiskey (West Tower, Bronze Level)

Gateway Wellness Network (GWN) is a nonprofit that extends healthcare from the clinic into the community through a network of program providers. GWN providers offer services to improve the health of older adults through evidence-based health programs, comprehensive in-home assessments and

benefits assistance. GWN and Affinia Healthcare (FQHC) partner together to refer older adult patients at risk for falls into community-based fall risk reduction programs. Methods and results will be shared.

Presenters: **Sonia Deal**, RN, MSN, LNHA, CHCEF, Director of Practice Transformation, Clinical Integrations, Affinia Healthcare; **Juliet Simone**, MPH, Community Health Manager, OASIS Institute.

DIVERSITY & CULTURES OF AGING

MO193 A Perfect Storm (With a Rainbow): LGBTQ Aged Care Reforms and Inclusive Practice in Australia

2:30 PM | Regency C (West Tower, Gold Level)

Recently a perfect storm has been brewing in the Australian aged care landscape resulting in influential reforms and initiatives for LGBTQ inclusive aged care. This workshop will outline the reform pathway, a case study and provide a practical toolkit for participants.

Presenters: **Pauline Crameri**, Manager, Val's Cafe @ GLHV; **Sunil Patel**, GradDip, Manager, Training and Resource Development, GLHV; both of Australian Research Centre in Sex, Health & Society, La Trobe University.

MO195 Designing and Evaluating Cultural Competency Trainings

2:30 PM | San Francisco (West Tower, Gold Level)

The mark of cultural competency is comfort with ambiguity, but how do you measure something so subjective? Join us for a discussion of the best practices for designing training programs meant to foster cultural competency, as well as strategies for measuring training effectiveness and outcomes. Participants will leave with sample activities, evaluations and advice for creating effective training materials.

Presenters: **Nancy Giunta**, PhD, MSW, Associate Professor and Acting Director, Silberman School of Social Work, Hunter College City University of New York; **Tim Johnston**, PhD, Director of National Projects, Services and Advocacy for GLBT Elders (SAGE); **Lisa Krinsky**, MSW, LICSW, Director, LGBT Aging Project, The Fenway Institute.

MO197 LGBT Senior Housing: Critical Questions and Perspectives

2:30 PM | Roosevelt 3 (East Tower, Bronze Level)

Safe and affordable housing for LGBT older adults is a critical aspect of well-being in later life. Over the past 10 years, multiple housing developments geared toward LGBT older adults have been developed around the country. In addition, training programs are aimed at addressing the needs of LGBT older adults living in "mainstream" senior housing. This symposium will present critical questions and perspectives on the current state of LGBT senior housing and future directions in the field.

Presenters: **Vanessa Fabbre**, PhD, Assistant Professor, Washington University in St. Louis; **Britta Larson**, MA, Director of Senior Services Program, Center on Halsted; **Tripp Mills**, Deputy Director Senior Services Department, Los Angeles LGBT Center; **Sherrill Wayland**, MSW, Manager, National Projects, Services and Advocacy for GLBT Elders (SAGE).

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

MO199 AAA Progression to Medical Partnerships

2:30 PM | Gold Coast (West Tower, Bronze Level)

AAAs progression in developing fundable collaborations with health and medical partners is a natural evolution of the Older Americans Act. Examples of development at the health plan or funder level, as well as initiatives at the local level will be shared. Examples will include contractual possibilities with veteran facilities, health plans, hospitals, FQHCs and physician groups.

Presenters: **Lynn Kellogg**, MPA, CEO; **Christine Vanlandingham**, Fund and Product Development Officer; both of Region IV Area Agency on Aging.

MO201 Modest Investment in Food and Heat Assistance May Reduce Nursing Home Admissions

2:30 PM | Water Tower (West Tower, Bronze Level)

Social factors, including food access, are increasingly recognized as affecting both health and healthcare utilization. Learn how Benefits Data Trust, Johns Hopkins School of Nursing and the Hilltop Institute instituted a longitudinal analysis to determine the correlation between public benefits, health outcomes and healthcare costs. The potential savings generated in healthcare costs are astounding.

Presenters: **Laura Samuel**, PhD, Assistant Professor, Johns Hopkins University School of Nursing; **Ginger Zielinskie**, MBA, President, Benefits Data Trust.

MO203 Responding to Caregiver Assessment in Medicaid Waiver Programs: Are We Ready?

2:30 PM | Columbus IJ (East Tower, Gold Level)

In the context of a dramatically changing long-term services and supports (LTSS) context nationwide, the State of Ohio is positioned to roll out a new caregiver assessment to be used by Medicaid home and community-based waiver agencies in 2017. In preparation, we conducted a statewide study to evaluate the capacity and readiness of Medicaid LTSS organizations to respond to assessed caregiver needs and strengths. We present findings from our study and implications for LTSS policy and practice.

Presenters: **Robert Applebaum**, MSW, PhD, Professor, Department of Sociology and Gerontology and Director of the Ohio Long-Term Care Research Project; **Kathryn McGrew**, PhD, Senior Research Scholar; both of Scripps Gerontology Center at Miami University.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

MO205 Creating the Super Volunteer: Expanding the Role of Volunteers

2:30 PM | Michigan 3 (East Tower, Bronze Level)

This session presents examples of LTC providers who currently screen and train people to provide non-medical staff support to include personal care for residents. These “super” volunteers possess a passion for and commitment to serving older adults. In addition, this session presents supporting research that

clearly reveals that volunteers can be, and desire to be, trained for the purpose of supporting professional care staff resulting in a paradigm shift in the way we view and use volunteers.

Presenters: **Paul Falkowski**, PhD, Executive Director; **Madeline Wahl**, MOL, Assistant Director; both of Community 360.

MO207 Integrative Eldercare and Transformative Mediation: A Wellness and Prevention Model

2:30 PM | Roosevelt 1 (East Tower, Bronze Level)

Having a voice in decision-making about your healthcare treatment is important. Learn about a multi-generational, multi-party, multi-issue prevention and wellness model that utilizes an integrative transformative mediation team consisting of a social worker, lawyer and mediator. By planning in advance, older adults can be sure that family, friends and/or healthcare providers know their wishes.

Presenters: **Charles Hill**, Family Mediator, PAIDEIA Educational Consulting & Mediation; **Deborah Terry-Hays**, MA, MSW, Senior Director, Organizational Development, Sound Generations.

MO209 Peng Tzu Ancient Longevity System: A Way to Joyful Aging

2:30 PM | Columbus CD (East Tower, Gold Level)

Learn about ancient longevity Taoist techniques, employing several types of meditation and energy exercises. The use of the system has shown improvement in overall health, stamina and vitality. The techniques are relatively easy to learn and results are achieved quickly. Use of these practices, together with other modern scientific modalities, can offer healthier, more active and enjoyable aging.

Presenters: **Peter Hudoba**, MD, Research Director; **Zhi Gang Sha**, Spiritual Teacher, Universal Soul Services; both of Sha Research Foundation.

MO211 Using Music and Technology to Drastically Improve Our Lives as We Age

2:30 PM | Wrigley (West Tower, Bronze Level)

Music listening, active singing, moving to music and playing instruments can have transformational and ongoing benefits for older adults. Learn about the concepts, technologies and best practices that can help you harness the power of music as medicine for your organization or yourself. Join us to identify goals, navigate hurdles and discuss practical implementation solutions.

Presenters: **GINNA Baik**, Senior Care Business Strategist, CDW Healthcare; **Andy Tubman**, MT-BC, Co-Founder, Musical Health Technologies, SingFit.

POLICY, ADVOCACY & ETHICS

MO213 Elder Financial Protection Networks: Successes and Challenges

2:30 PM | Randolph 1 (East Tower, Bronze Level)

There is a growing consensus among experts and practitioners that multidisciplinary collaboration improves response and reduces the problem of elder financial exploitation. Join us to discuss the findings of a recent study of 23 community networks. We will discuss their successes and challenges in a

2:30–3:30 PM and 4:00–5:00 PM

number of areas including activities, membership, and sustainability. We will also discuss the FAST model, a network that reviews suspected cases of elder financial exploitation.

Presenters: **Jenefer Duane**, Senior Program Analyst, Office for Older Americans, Consumer Financial Protection Bureau; **Jon Hofacker**, Adult Protective Services Specialist, AgeOptions.

ASA Chairs' Lecture

MO214 Provocateurs and Predictions

2:30 PM | Columbus AB (East Tower, Gold Level)

Based on the popular TV show format of *The View*, this session will engage you in a lively and provocative repartee about the new world of aging. Noted leaders in our field will opine on the latest research on the image of aging, reasons why advocacy has not delivered more results, new players and disruptors in aging services, and the future of the aging network. Join us in this wide ranging exchange that will stimulate, inform and entertain.

Presenters: **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **John Feather**, PhD, CEO, Grantmakers in Aging; **Robyn Golden**, MA, LCSW, Director of Health and Aging, Rush University Medical Center; **Joanne Handy**, RN, MS, Former President & CEO Emeritus, LeadingAge California.

MO215 Reliable, Integrated and Community-Anchored Care for Older Adults With Disabilities

2:30 PM | Crystal B (West Tower, Green Level)

This session will describe the MediCaring Communities model, which improves services for elder Medicare beneficiaries with multiple chronic conditions and functional limitations through longitudinal care planning, better-coordinated and more desirable medical services, fully funded and integrated social services, and local monitoring and management of the area's quality and supply of services.

Presenters: **Elizabeth Blair**, MPP, Research and Management Associate, Center for Elder Care and Advanced Illness; **Joanne Lynn**, MD, MA, MS, Director, Center for Elder Care and Advanced Illness; **Anne Montgomery**, MS, Deputy Director; both of Altarum Institute.

RELIGION, SPIRITUALITY & MEANING

MO217 Exploring the Role of Ethical Wills and Spiritual Legacies in Faith Communities and Beyond

2:30 PM | Columbus EF (East Tower, Gold Level)

The retelling of stories keeps religions alive and transmits spiritual values and precepts to those who follow a particular tradition. Adherents of these traditions must pass on their beliefs and values to others and to the wider tradition. By leaving a spiritual legacy, persons share values and beliefs with other generations and find meaning in their own living and dying. Ethical wills can be an effective tool for leaving this legacy.

Presenters: **Marty Richards**, MSW, LICSW, Retired Gerontological Social Worker, Richards and Richards; **Stephen Sapp**, MDiv, PhD, Emeritus Professor of Religious Studies, University of Miami.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

MO219 Policy to Practice: Assistive Technology and Aging

2:30 PM | Columbus KL (East Tower, Gold Level)

Learn about implementation of effective policies and recent assistive technology (AT) developments that have produced positive life-changing results for individuals as they age. AT Act Programs have created models of quality AT services throughout the U.S. and are assisting seniors in living, learning, working and playing. This presentation will focus on putting knowledge into action, sharing models and exploring AT trends to watch.

Presenters: **Rob Groenendaal**, Assistive Technology Programs, Administration for Community Living; **Carolyn Phillips**, MEd, Director, Tools For Life.

4:00–5:00 PM | 60-Minute Workshops

AGING IN COMMUNITY

MO221 Alliance for Healthy Aging: A Collective Impact Approach to Creating Age Friendly Communities

4:00 PM | Michigan 3 (East Tower, Bronze Level)

The session will outline the development and work to date of New Hampshire's Alliance for Healthy Aging, a collective impact approach to address aging issues. The Alliance is a state wide collaboration of numerous, diverse stakeholders working toward a shared agenda and vision in creating an age friendly NH.

Presenters: **Laura Davie**, MA, Co-Director, Center on Aging and Community Living/University of New Hampshire; **Jennifer Rabalais**, MA, Project Director, UNH Institute on Disability.

MO223 Designing and Evaluating a Community-Based Falls Prevention Program

4:00 PM | Randolph 2 (East Tower, Bronze Level)

This session will provide an overview of the design and evaluation of an educational falls prevention program for community-dwelling older adults. The five-week program was developed based on sound theoretical underpinnings to reduce fear of falling and enhance falls efficacy and the program was evaluated using a pre- and post-test design for effectiveness and participant satisfaction.

Presenters: **Jennifer Triphen**, EdD, Assistant Professor; **Diana Venskus**, PhD, Associate Professor; both of Marymount University.

MO225 Here, There, Everywhere: Innovative Implementation of Falls Prevention Assessment and Programming

4:00 PM | Acapulco (West Tower, Gold Level)

The CDC developed STEADI (Stopping Elderly Accidents, Deaths & Injuries) with the intent of providing tools and educational materials to identify patients at various levels of risk for a fall, identify modifiable risk factors, and offer effective interventions. Learn how STEADI has been implemented in innovative ways.

Presenters: **Dianne Davis**, MPH, Senior Director, Health Self Management Services, Partners in Care Foundation; **Patti League**, RN, Program Manager A Matter of Balance; **Gloria Neault**, MSN, RN, Program Manager, Clinical Services; both of MaineHealth.

MO227 Peer Support for Older Adults Living With Hypertension and Diabetes in High-Risk Communities

4:00 PM | Roosevelt 1 (East Tower, Bronze Level)

Learn how JASA's Peer Navigation Program aims to address the disproportionately high rates of diabetes, hypertension and preventable hospitalizations. Peer Navigators aged 65+ have learned to manage their conditions and are committed to helping others to do the same, and to overcome any barriers they may face in the healthcare system and facilitate access to medical care, emotional and social support.

Presenters: **Arielle Basch**, MPH, MBA, Director of Program Development; **Merianne Fabian**, MA, Project Director; **Elaine Rockoff**, LCSW, Director of Community-Based Programs; all of Jewish Association Serving the Aging (JASA).

MO229 Providing LTSS for a Growing Older Population: A Case Study of One State's Experience

4:00 PM | Gold Coast (West Tower, Bronze Level)

Learn about a 24-year longitudinal study that examines trends in long-term services and supports for Ohio in the national context. Over this two-decade time period the system has changed dramatically, creating a much wider array of options for older people with disabilities. Despite this progress, future challenges are considerable.

Presenters: **Robert Applebaum**, MSW, PhD, Professor, Department of Sociology and Gerontology and Director of the Ohio Long-Term Care Research Project; **Shahla Mehdizadeh**, MA, PhD, Adjunct Associate Professor, Department of Sociology and Gerontology and Senior Research Scholar; both of Scripps Gerontology Center at Miami University.

MO231 Quality Improvement: Consumer Satisfaction Surveys in Home Health Agencies and Hospices

4:00 PM | Comiskey (West Tower, Bronze Level)

Providers and researchers will come together to discuss different perspectives to effectively participating in consumer satisfaction surveys such as the Consumer Assessment of Healthcare Providers and Systems surveys, how to use the findings to improve quality of care, and how to increase response rates in order to have reliable findings.

Presenters: **Farida Ejaz**, PhD, LISW-S, Senior Research Scientist II; **Julie Rentsch**, MA, Senior Research Analyst; both of Benjamin Rose Institute on Aging.

MO233 Villages on the Move: An Overview of the Growth of the Village Movement

4:00 PM | Toronto (West Tower, Gold Level)

The presentation will address the importance and benefits of the village model; provide a historical background; discuss the unique characteristics of the model; report on the village movement's growth and the challenges being faced by villages;

discuss what is on the horizon in sustaining replication; and identify potential impacts villages could have in supporting aging in community.

Presenters: **Natalie Galucia**, MSW, Executive Director, Village to Village Network; **Susan Poor**, MPH, Principal, Susan Poor Consulting; **Joel Shapira**, Board Member; **Mandy Summerson**, President; both of Village to Village Network.

BUSINESS & LEADERSHIP

MO235 Project Renewment 2.0: A Retirement Model for Career Women

4:00 PM | Columbus KL (East Tower, Gold Level)

This workshop will describe a process and content that enable career women to transition from a gratifying career to their next chapter in life. The 2.0 represents what's new since its inception in 1999. Small groups of like-minded women meet to discuss topics relevant to their transitions extending from work to retirement and also mid-to-later life. Results of 35 groups will be discussed.

Presenters: **Joyce Cohen**, Life Planning Specialist, Unconventional Wisdom; **Helen Dennis**, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates.

CAREGIVING

MO237 Dementia Training: Taking It to the Next Level

4:00 PM | Soldier Field (West Tower, Bronze Level)

This presentation will address how one continuing care retirement community addressed training on all levels of staff and residents to help provide support throughout the continuum for those suffering from memory loss. Learn how train-the-trainer techniques in small groups increased understanding of what is happening in the brain, how to positively approach those in distress, and how body language plays a role.

Presenters: **Lynn Ensinger**, BSN, RN, Director of Clinical Services; **Michele Tarsitano-Amato**, MA, ATR-BC, CDP, Director of Creative Arts Therapy; both of Kendal at Oberlin.

MO239 How To Engage, How To Live: Making Life Easier for Your Family Caregivers Through Education and Activities

4:00 PM | Roosevelt 3 (East Tower, Bronze Level)

Presenters will share how community-based organizations can support family caregivers by distributing easy-to-understand educational books co-authored by leading experts in the field of aging and chronic disease to the families they serve and also generate financial support from community businesses for their organization.

Presenters: **Scott Silkknitter**, President, ROS Therapy Systems; **Ellen Whitlock**, Executive Director, Senior Resources of Guilford.

MO241 Innovative Practice Model to Decrease the Use of Antipsychotics in Long-Term Care Settings

4:00 PM | Columbus EF (East Tower, Gold Level)

There is an alarmingly high percentage of residents living with Alzheimer's and other forms of dementia on antipsychotics in long-term care. Having prescribers just write to discontinue the

4:00–5:00 PM

medications does not provide long-term success. This presentation will describe an innovative model using an APRN and RN to not only decrease the percentage of antipsychotics, but also improve patient well-being and improve staff satisfaction.

Presenters: **Bethany Cheatham**, RN, Program Coordinator; **Angela Norman**, DNP, GNP, ACNP, Associate Director, Arkansas Aging Initiative; both of University of Arkansas for Medical Sciences.

MO243 Meeting the Needs of Caregivers With Evidence-Based Programs

4:00 PM | Michigan 1 (East Tower, Bronze Level)

This session will review the challenges faced by family caregivers in caring for their loved ones, and the possible negative impacts on the caregivers' mental and physical health. We will discuss a suite of evidence-based programs that have proven to improve perceived stress, subjective caregiver burden, depression and sense of control of participating caregivers.

Presenters: **Deborah Billa**, Grants Manager, WellMed Charitable Foundation; **Sharon Lewis**, RN, PhD, FAAN, President, Stress-Busting Program, LLC; **Carol Zernial**, MSG, Executive Director, WellMed Charitable Foundation.

DIVERSITY & CULTURES OF AGING

MO245 Massachusetts State Commission on LGBT Aging: Implementing Policy Change and Service Improvement

4:00 PM | Columbus IJ (East Tower, Gold Level)

Massachusetts convened the country's first statewide Special Legislative Commission on Lesbian, Gay, Bisexual & Transgender Aging in 2014. In 2015 the Commission produced a comprehensive report addressing overarching recommendations to state government for changes to long-term support services, health, housing, and legal issues to benefit LGBT older adults and caregivers. This session will review the Commission's recommendations and their implementation.

Presenters: **Lisa Krinsky**, MSW, LICSW, Director; **Robert Linscott**, MTS, Assistant Director; both of LGBT Aging Project, The Fenway Institute.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

MO247 Building Volume Through Evidence-Based Programs

4:00 PM | Columbus CD (East Tower, Gold Level)

This session will focus on how CBOs can leverage their expertise in designing and delivering evidence-based health and social programs to build client volume, secure healthcare contracts, and increase referrals from healthcare partners. Panelists will provide perspectives on implementing, marketing, scaling and sustaining CDSME, falls prevention and other evidence-based programming.

Presenters: **Sandy Atkins**, MPA, Vice President, Strategic Initiatives, Partners in Care Foundation; **Kathleen Cameron**, MPH, Senior Director, Center for Healthy Aging, National Council on Aging; **Nora Super**, MPA, Chief, Programs and Services, National Association of Area Agencies on Aging (n4a).

MO249 Insights From a National Business Acumen Learning Collaborative for Nutrition Programs

4:00 PM | Columbian (West Tower, Bronze Level)

The learning collaborative is an emerging setting for providing training and technical assistance to community-based organizations seeking to hone business acumen skills that support healthcare integration. Learn how the National Resource Center on Nutrition and Aging is working to identify practice models to help ready local nutrition providers to be part of the new healthcare and LTSS system.

Presenters: **Ucheoma Akobundu**, PhD, RD, Director of Project Management and Impact, Meals on Wheels America; **Molly Haroz**, MFA, Director of Nutrition Programs, LifeCare Alliance.

MO251 Partnering With Municipalities: Building Sustainable Bridges Between Community and Clinic

4:00 PM | Wrigley (West Tower, Bronze Level)

Learn about positive outcomes from an expanding partnership between a healthcare system, nonprofit wellness organization and a municipality. Falls prevention and self-management are showing return on investment. This successful partnership demonstrates reduced healthcare costs and engaged community members.

Presenters: **Maripat Gallas**, Director of Implementation; **Lynnzy McIntosh**, Executive Director; both of Consortium For Older Adult Wellness.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

MO255 Innovative Community-Clinical Linkages: Engaging Older Adults in Physical Activity

4:00 PM | Randolph 1 (East Tower, Bronze Level)

Learn about EnhanceFitness (EF), an evidence-based group physical activity program for older adults. EF is disseminated by Sound Generations and is offered at community organizations. Collaborating with physical therapists (PTs) offers an opportunity for community-clinical linkages to connect older adults to EF.

Presenters: **Paige Denison**, Director, Health and Wellness and National Director, EnhanceFitness/EnhanceWellness, Sound Generations; **Marlana Kohn**, MPH, Data Analyst/Research, Health Promotion, University of Washington; **Maureen Pike**, BSN, MPH, Technical Advisor, Chronic Disease Program, YMCA of the USA.

MENTAL HEALTH

MO257 Mental Health Self-Care: Practical Mind/Body Prevention and Applications

4:00 PM | New Orleans (West Tower, Gold Level)

Mental health self-care, practical mind/body prevention and applications will be described and discussed for older adults. The clusters of signs of mental health problems will be named, and various researched mind/body approaches will be described. Understand how the body and mind interact and how we can use the energy of the mind to heal the body.

Presenters: **Christine Gordon**, PhD, RT, Associate Professor Emeritus; **Veronika Ospina-Kammerer**, PhD, MSW, MFT, RN, Associate Professor and Director of BSW; both of Saint Leo University.

MO259 Oxycontin and a Whiskey Chaser: Substance Use Disorder in an Aging Population

4:00 PM | San Francisco (West Tower, Gold Level)

Older adult opioid addiction, often complicated with alcohol, has skyrocketed, yet prolonged opioid use exacerbates chronic pain. Quality of life and saving lives are at issue when we explore holistic treatment of addiction, chronic pain management, and personal recovery growth. The session informs its topic with the stunning facts and generational, evidence-based treatment approaches that include ways in which older adults engage in their own treatment, chronic pain management and recovery.

Presenters: **Rick Cullen**, JD, LCSW, Lead Therapist, Older Adult Program; **Terrance Macho**, MS, LADC, CAP, Primary Counselor for the Center of Older Adult Recovery; both of Hanley Center at Origins.

POLICY, ADVOCACY & ETHICS

MO261 Federal Funding for Aging Programs: New Congress, New Administration and New Advocacy Opportunities

4:00 PM | Water Tower (West Tower, Bronze Level)

With a new Congress and Administration in place, your advocacy is more important than ever. Join in-the-trenches professional advocates to learn how, when, and where you can make a difference. DC-based policy experts will bring you the latest news from Capitol Hill—along with a helpful translation of post-election year dynamics—on the budget process, funding for key aging programs, current legislation, the new Administration's priorities, and more.

Presenters: **Lindsey Copeland**, JD, Director of Public Policy and Advocacy, Lutheran Services in America; **Amy Gotwals**, MA, Chief, Public Policy and External Affairs, National Association of Area Agencies on Aging (n4a).

ASA Chair's Lecture

MO262 Future of the Aging Services Network: Community Services

11:00 AM | Columbus AB (East Tower, Gold Level)

The direction of financing services for older people is creating incentives for organizations that serve older people in the community to become healthcare organizations eligible for payment under Medicare and Medicaid, becoming fundamentally different in character. Medicare rules and policies regarding plan coverage bring with them significant organizational challenges and differences. Learn about the implications for the agencies, for communities and for the future of the aging network nationally.

Presenter: **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

MO263 Addressing Social Isolation Through Technology

4:00 PM | Columbus GH (East Tower, Gold Level)

Research suggests that social relationships are as important for good health as diet and exercise. However, providing social experiences to homebound elders is difficult. Learn how the Virtual Senior Center, a technology-driven service that connects older adults to one another for live, interactive interplay, is transforming the lives of older homebound adults.

Presenters: **David Dring**, Executive Director, Selfhelp's Virtual Senior Center; **Gerri Fiterman-Persin**, Director, Center for Healthy Living and Volunteers, CJE SeniorLife.

MO265 Gadgets or Godsend: How to Understand and Leverage Digital Technologies to Help Seniors

4:00 PM | Atlanta (West Tower, Gold Level)

Technology continues to evolve at a rapid pace. When you hear of the latest innovations, do you view them as "just gadgets" or as godsend that can enable older adults to maintain independence or for caregivers to provide effective and efficient care? Engage in a fun, interactive exercise to generate your own ideas for leveraging digital technologies in support of your program objectives.

Presenters: **Stephen Ewell**, MBA, MSITS, Executive Director, Consumer Technology Association Foundation; **Scott Peifer**, MSW, MPPA, Vice President, Alliance Development, Aging2.0; **Eric Schneider**, MD, Senior Vice President for Policy and Research, Commonwealth Fund; **Mike Yeaton**, Chief Strategy Officer, Empire Health Foundation.

MO267 Innovative Design Applications for Creating Living Environments for All Ages and Abilities

4:00 PM | Michigan 2 (East Tower, Bronze Level)

This session will explore designing with the future in mind using a universal design platform to accommodate a wide range of lifestyles. Learn about a barrier-free design to provide housing options to accommodate seniors, multigenerational lifestyles and independent living. Technology is the key component that will allow us to remain in our homes as we age.

Presenters: **Constance Cassell**, Founder, Mobile One Group; **Wanda Gozdz**, CAPS, ASID Allied, President, Golden Age Living, LLC; **Ron Wickman**, MArch, AAA, MRAIC, Architect.

MO269 Technology and a Multigenerational Staff

4:00 PM | Randolph 3 (East Tower, Bronze Level)

This session will cover introduction, education and implementation of new technology with a multigenerational staff. With some offices spanning three or four different generations, technology acceptance can vary greatly among staff. We will address challenges and solutions for success.

Presenters: **Vy Chazen**, Social Media Guru, Mather LifeWays Institute on Aging; **Jeffrey Rose**, MBA, Café Manager, Mather LifeWays.

5:15–6:15 PM | Peer Group Meetings

AGING IN COMMUNITY

MO271 Intergenerational Programs and Issues Peer Group

5:15 PM | Columbus EF (East Tower, Gold Level)

Attend this forum for networking and to discuss program development and collaboration, advocacy and research in the intergenerational field. Discuss and share ideas on how to develop and maintain intergenerational programs and build age-friendly communities. Participants will share their work and interests in this area to encourage collaboration and shared knowledge in working with children, youth and older adults.

Conveners: **Emily Patrick**, Project Manager, Generations United; **Maureen Statland**, MA, Geriatric Case Management, Consultant, Aging & Intergenerational Programs.

MO273 Veterans and Aging Services Peer Group

5:15 PM | Columbus IJ (East Tower, Gold Level)

A need exists to more effectively collaborate and work together to better serve the needs of our aging veteran population. Join us as we share stories, solutions and ways to collaborate more effectively across agencies to serve older veterans.

Conveners: **John Gallina**, Co-founder; **Vicki Thomas**, Special Projects Director; both of Purple Heart Homes.

BUSINESS & LEADERSHIP

MO275 Retirement Planning Peer Group

5:15 PM | Skyway 265 (East Tower, Blue Level)

This dynamic peer group discussion will address current and challenging retirement planning and life planning issues. The meaning of the new retirement, boomer influences and concerns, holistic planning, retirement security and finances, best practices, lessons learned and uncharted territory will be part of our conversation.

Conveners: **Helen Dennis**, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates; **Sandra Timmermann**, EdD, Business and Aging Strategist.

DIVERSITY & CULTURES OF AGING

MO277 LGBT Aging Peer Group

5:15 PM | Columbus AB (East Tower, Gold Level)

This is an opportunity for all LGBT members and allies who are participating in the AiA conference to gather and hear what others are doing around the country. It is a time to make announcements, share and hear from others what programs and activities are working throughout the country, as they pertain to LGBT aging issues.

Conveners: **Paula Basta**, MDiv, Regional Director, Northeast (Levy) Senior Center, Chicago Department of Family & Support Services; **Terri Clark**, MPH, CHES, Prevention Services Coordinator, Action Wellness.

LIFELONG LEARNING,
WELLNESS & ENGAGEMENT**MO279 Healthcare and Aging Peer Group**

5:15 PM | Acapulco (West Tower, Gold Level)

Participants will have an opportunity to learn about ASA's Healthcare and Aging Network constituent group. HAN members are interested in a variety of issues affecting diverse populations, including managing high-risk populations, coordinating care across the continuum of home, community and institutional settings, working with diverse constituencies, promoting maximum health and functional independence, and strengthening consumer involvement in healthcare.

Conveners: **Letia Boseman**, MPH, DHSc(c), CHES, Senior Public Health Analyst, Division of Diabetes Translation, Centers for Disease Control and Prevention; **Velma Carter-Dryer**, MSW, LSW, ACSW, Social Worker, Penn State Milton S. Hershey Medical Center.

MO281 Recreation Program Professionals Peer Group

5:15 PM | Columbus KL (East Tower, Gold Level)

Meet other professionals in the field of program planning and administration. If you are with parks and recreation, senior centers, residential communities or just are passionate about programming, join us!

Conveners: **Cheryl Brown**, Program Coordinator; **Cayce Cheairs**, Recreation Specialist; **Brenda Kramer**, Recreation Manager; all of Seattle Parks and Recreation.

MENTAL HEALTH

MO283 Alzheimer's and Related Dementias Peer Group

5:15 PM | Toronto (West Tower, Gold Level)

Join us for networking and a facilitated discussion of new trends in care for people living with Alzheimer's disease or a related dementia. Potential topics for discussion include strategies to improve Alzheimer's healthcare, evidence-based programs, healthcare reform, provider training, early stage programming, home and community-based services, person-centered care and ethnic outreach strategies.

Conveners: **Debra Cherry**, PhD, Executive Vice President, Alzheimer's Greater Los Angeles; **Kate Gordon**, MSW, Health Policy Analyst, Splaine Consulting; **Elizabeth Gould**, MSW, LCSW, Co-Director, National Alzheimer's and Dementia Resource Center, RTI International.

MO285 Social Work Peer Group

5:15 PM | Columbus CD (East Tower, Gold Level)

Join social work leaders and colleagues (practitioners, administrators, researchers, educators and policy advocates) to discuss current issues, resources, and challenges in gerontological social work. Presenters will highlight their organizations' work in aging over the previous year and will facilitate networking among participants.

Conveners: **Chris Herman**, MSW, LICSW, Senior Practice Associate, National Association of Social Workers; **Sarah Swords**, LCSW, Clinical Assistant Professor, School of Social Work, The University of Texas at Austin School of Social Work.

POLICY, ADVOCACY & ETHICS**MO287 Elder Justice Peer Group****5:15 PM | Columbus GH (East Tower, Gold Level)**

The elder justice peer group offers a networking opportunity for U.S. and international conference participants to exchange information and ideas about elder abuse prevention; elder justice promotion; programs, services, education, research and advocacy; and World Elder Abuse Awareness Day.

Conveners: **Susan Aziz**, MA, Consultant on Aging; **Patricia Brownell**, PhD, Associate Professor Emeritus of Social Service, Fordham University.

RELIGION, SPIRITUALITY & MEANING**MO289 Religion and Spirituality Peer Group****5:15 PM | Skyway 260 (East Tower, Blue Level)**

Join the Forum on Religion, Spirituality and Aging peer group for fellowship with other professionals from a wide variety of professions working with the spiritual needs of older adults. We will discuss current cutting-edge issues in the field.

Convener: **Nancy Gordon**, MDiv, Director, CLH Center for Spirituality and Aging.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION**MO291 Aging and Disability Peer Group****5:15 PM | Skyway 272 (East Tower, Blue Level)**

Join us to network and discuss issues and trends in the area of aging with disabilities. Share your experiences, programs and innovations enhancing the lives of older Americans with I/DD and other disabilities. We will discuss emerging provider and system level promising approaches to supporting people aging with disabilities and assuring that individuals and their families have a key role in the planning process.

Conveners: **Tamar Heller**, PhD, Distinguished Professor and Head, University of Illinois at Chicago; **Lisa Peters-Beumer**, MPH, Board Chair, National Adult Day Services Association.



Accreditation of Case Management for Long-Term Services and Supports

Guiding Organizations That Help People Live Happier, Healthier Lives

Do you coordinate Long-Term Services and Supports (LTSS)?

Come to NCQA booth #315 to learn how you can deliver more efficient, person-centered care and become a more attractive contracting partner.

Or visit ncqa.org/AIA for more information.



HEAR & BE HEARD LOUD & CLEAR



Introducing the new **KX-TGM450** Amplified Cordless Phone from Panasonic.

Features

- » Volume booster amplifies call volume up to 50dB
- » 6-level (and custom) tone settings for handsets
- » Adjustable ringer volume up to 112dB
- » Slow Talk (Real Time Voice & Answering System Messages)
- » Bright LEDs light up when phone rings
- » Large, backlit LCDs, keypads and touch buttons
- » Talking keypad, phonebook and caller ID
- » Expands to 6 handsets

Visit us at
Booth #504
to see and hear the
Panasonic KX-TGM450
amplified cordless
phone system
for yourself.

Learn more at shop.panasonic.com/amplified.

Panasonic

Wells Fargo Life Management Services welcomes you to Aging in America 2017



Addressing personal and financial issues all day, every day, so your client can focus on what matters most—true independence.

At Wells Fargo, we'll work with you and your client to create and deliver premium customized wealth and life management solutions. Discover how our dedicated team of Life Management Services Specialists can help families with:

- Health care planning coordination
- Medical claims processing
- Asset and liability management
- Financial planning and tax preparation
- Community services coordination
- Stage-of-life planning and care

We understand that no one is immune from the issues of aging and Wells Fargo Life Management Services is here to help. To learn more about how we can work with you, contact our national office at 1-866-397-0888.

wellsfargoprivatebank.com

Wealth Planning ■ Banking ■ Trust ■ Investments ■ Insurance

Together we'll go far



Investment and Insurance Products:

- NOT FDIC Insured
- NO Bank Guarantee
- MAY Lose Value

Wells Fargo Private Bank provides financial services and products through Wells Fargo Bank, N.A. and its affiliates. Deposit and loan products offered through Wells Fargo Bank, N.A. Member FDIC. Insurance products are available through Insurance subsidiaries of Wells Fargo & Company and underwritten by non-affiliated Insurance Companies. Not available in all states.

© 2017 Wells Fargo Bank, N.A. All rights reserved. NMLSR ID 399801

(IHA-3854301) Valid through 06/01/18



Tuesday, March 21 | Schedule at a glance

7:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
7:00-8:00 AM	Morning Exercise--Ladies in the Park and Men Who Dare to Try	Skyway 272 (East Tower, Blue Level)
7:30-9:00 AM	Morning Buzz with the STEP Group	Skyway 260 (East Tower, Blue Level)
8:30 AM-4:00 PM	The 11th Annual National Conference of Caregiver Advocates	Regency D (West Tower, Gold Level)
9:00-10:30 AM	What's Next Boot Camps	Toronto (West Tower, Gold Level)
9:00-10:30 AM	National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors' Health	Regency C (West Tower, Gold Level)
9:00-10:30 AM	90-Minute Workshops & Symposia	Various locations
9:00-10:30 AM	Managed Care Academy Boot Camp—Opportunities Found: Healthcare and Community-Based Providers	Crystal B (West Tower, Green Level)
9:00-4:00 PM	MHAN Constituent Group Program—Mental Health and Aging: Leveraging New Opportunities for Policy and Practice Change	Columbus AB (East Tower, Gold Level)
9:00-4:00 PM	LAIN Constituent Group Program—Diversity Within Diversity	Columbus EF (East Tower, Gold Level)
9:00-4:00 PM	LEARN Constituent Group Program—EngAGING the Whole Body-Mind Through All Life Cycles	Columbus IJ (East Tower, Gold Level)
9:00-4:00 PM	FORSA Constituent Group Program—Protecting Our Seniors: Interfaith Responses to Elder Abuse and Neglect	Columbus KL (East Tower, Gold Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM - 12:30 PM	General Session—Out of the Shadows: Poverty and Other Social Determinants of Health	Grand Ballroom (East Tower, Gold Level)
1:00-4:00 PM	National Forum—Message to the President on Aging Policy	Regency AB (West Tower, Gold Level)
1:00-4:00 PM	Site Visit—Northeast (Levy) Senior Center	West Tower Lobby
1:30-2:30 PM	60-Minute Workshops	Various locations
3:00-4:00 PM	STEP Speed Mentoring: Individual Mentoring	Skyway 260 (East Tower, Blue Level)
3:00-4:00 PM	60-Minute Workshops	Various locations
4:30-5:30 PM	General Session—Ensuring Access to Affordable Treatments	Grand Ballroom (East Tower, Gold Level)
5:30-7:00 PM	Exhibit Hall Grand Opening Reception	Riverside Exhibition Center (East Tower, Purple Level)
6:30-8:00 PM	Aging2-Pint-O Happy Hour	The Living Room (West Tower, Blue Level)
7:00-9:30 PM	Dine Around Chicago Progressive Dining Tour	West Tower Lobby

7:00–8:00 AM | Morning Exercise

TU101 Ladies in the Park and Men Who Dare to Try

7:00–8:00 AM | Skyway 272 (East Tower, Blue Level)

Based on fun, this morning class will have you doing all sorts of things. Catering to all abilities, Ladies in the Park and Men Who Dare to Try was created for community. Come play and get sweaty (if you choose to). The chance of you laughing is pretty much 100%. We are hilarious.

Presenter: **Hayley Kearney**, Director of Joy & Abundance, Think-Howe Pty Ltd.

7:30–9:00 AM

Morning Buzz With the STEP Group

7:30 AM | Skyway 260 (East Tower, Blue Level)

Join your fellow students and emerging professionals for coffee and continental breakfast before you start your day. Make a new friend or conference buddy and share notes during the week. Open to students and emerging professionals only.

Presenter: **Isaac Taggart**, MSW, Field Service Coordinator, San Francisco Long-Term Care Ombudsman, Felton Institute.

8:30 AM–4:00 PM

Collaborating Organization Program**TU103 Is Family Caregiving the Next Public Health Crisis? The 11th Annual National Conference of Caregiver Advocates**

8:30 AM | Regency D (West Tower, Gold Level)

Presented by The National Alliance for Caregiving.

Fee: \$50. Pre-registration is required.

After two decades working to improve the lives of America's family caregivers through research, innovation, and advocacy, the National Alliance for Caregiving continues to look ahead. We know caregiver stress can lead to serious health problems. As we examine the relationship between family caregiving and public health, namely caregiver stress, an aging population, and a shrinking family caregiver workforce, we ask "Is Family Caregiving the Next Public Health Crisis?"

See page 35 for more information about this program.

9:00–10:30 AM

National Summit**TU105 National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors' Health**

9:00 AM | Regency C (West Tower, Gold Level)

Funded by Gary and Mary West Foundation.

Poor oral healthcare is a significant health crisis for seniors. In response to this need, the Gary and Mary West Senior Dental Center opened in San Diego in 2016 to provide low-income seniors with oral healthcare, while addressing overall health for a holistic, comprehensive care model which includes health, nutritional, and community support services. Panelists will discuss this integrated model and initial research findings that explore the model's scalability and replicability nationally.

Presenters: **Zia Agha**, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute; **Karen Becerra**, DDS, MPH, President and CEO, Gary and Mary West Senior Dental Center; **Paul Downey**, President and CEO, Serving Seniors; **Shelley Lyford**, MA, President and Chief Executive, Gary and Mary West Foundation; **Angela Stewart**, JD, Senior Director, Government Affairs, West Health Policy Center.

9:00–10:30 AM

Highlighted Session**TU107 The Political Power of the 50+ Voter**

9:00 AM | Regency AB (West Tower, Gold Level)

Sponsored by AARP.

The 50+ voter is a powerful force in today's politics and policy-making. As our elected leaders consider making big changes to our healthcare system—including Medicare—they better take notice. Join AARP's Nancy LeaMond and a bipartisan panel of leading public opinion experts to learn more about the influence 50+ voters have at the polls, where they stand on key issues and how they can shape the future of U.S. healthcare policy.

Welcoming remarks: **Bob Blancato**, President, Matz, Blancato & Associates, Chair, ASA Board Chair and AARP National Board Member.

Presenters: **Nancy LeaMond**, MCP, Executive Vice President, Chief Advocacy and Engagement Officer, AARP; **Amy Levin**, MA, Partner, Benenson Strategy Group; **Greg Strimple**, Founding Partner, GS Strategy Group.

9:00–10:30 AM

Highlighted Session

TU109 Improving Quality in Programs Serving Individuals in Need of Long-Term Services and Supports

9:00 AM | **Columbian (West Tower, Bronze Level)**

Sponsored by UnitedHealthcare Community & State.

As states move to establish Medicaid managed long-term supports and services programs, an important consideration will be how to leverage quality reporting and measurement to improve services and outcomes. A consistent quality framework lays the foundation for evidence-based decision-making and advocacy on MLTSS program design and implementation. Join us in a discussion with leading national aging stakeholders about the whys and hows of implementing a meaningful quality framework.

Presenter: **Catherine Anderson**, MPA, Senior Vice President, Policy and Strategy, UnitedHealthcare Community & State; **Erica Anderson**, MA, Senior Director, The National Association of States United for Aging and Disabilities.

9:00–10:30 AM

Highlighted Session

TU111 Coming of Age in Aging America: Documentary and Discussion

9:00 AM | **Michigan 1 (East Tower, Bronze Level)**

Sponsored by Vital Pictures.

This session will feature a screening of a major public television documentary, *Coming of Age in Aging America*, followed by a panel discussion and Q&A. The film offers a 10,000-foot view of the challenges and opportunities we face as an aging nation—with a takeaway message that an aging society is not just about old people.

Presenters: **Donna Butts**, Executive Director, Generations United; **Christine Herbes-Sommers**, MA, President and Executive Producer, Vital Pictures Inc.; **Paul Irving**, JD, Chairman, Center for the Future of Aging, Milken Institute; **Nathaniel Kendall-Taylor**, PhD, CEO, FrameWorks Institute.

9:00–10:30 AM | 90-Minute Sessions

AGING IN COMMUNITY

Symposium

TU113 Housing, Health, Advocacy and Program Services for Aging Veterans and Their Caregivers

9:00 AM | **Columbus GH (East Tower, Gold Level)**

Today's veterans, with an average income below \$36,000 per year, face housing and health challenges. This session will explore the coordinated services needed to ensure they are able to live full lives in their homes with adequate income, housing and health-care, and the respect due to them. Aging services need to join forces to provide needed service and advocates on their behalf.

Presenters: **Louis Colbert**, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; **Leslie Fried**, JD, Senior Director, Center for Benefits Access, National Council on Aging; **John Gallina**, Co-founder, Purple Heart Homes; **Vicki Thomas**, Special Projects Director, Purple Heart Homes.

TU115 Memory Care: Integrating the Physical and Social Environments

9:00 AM | **Columbus CD (East Tower, Gold Level)**

When dementia is viewed as a disability rather than as an illness, the memory care environment becomes a critically important part of treatment. This session will focus on how the physical and social environments in memory care can contribute to independence, functioning, well-being and community. Innovative approaches to programming and design in memory care will be discussed.

Presenters: **Vincent Antenucci**, MA, Research and Training Manager; **Cameron Camp**, PhD, Director of Research; both of Center for Applied Research in Dementia; **William Kotich**, Associate; **Charles Schreckenberg**, AIA, Principal; both of Braun & Steidl Architects, Inc.

TU117 Political & Financial Sustainability of Age-Friendly Community Initiatives

9:00 AM | **Comiskey (West Tower, Bronze Level)**

Each age-friendly community initiative is unique and location-specific, but all face political and financial sustainability challenges. Sometimes the key challenges include competing with other important issues (affordable housing, homelessness, safe streets, sustainability/resiliency, etc.) for support. Other times the key issues include linking and leveraging other ongoing public and private programs and entities. And everywhere there is the struggle to secure patient funding.

Presenters: **Cathy Boyer-Shesol**, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council; **Valerie Coleman**, MUP, Program Analyst, San Francisco Department of Aging and Adult Services; **Martin Lyons**, MBA, Assistant City Manager/CFO, City of Evanston; **Brad Winick**, MUPP, MArch, AICP, Consultant/Catalyst/Dot Connector, Planning/Aging.

TU119 Seniors and Seizures: A Training Program for Organizations Serving Older Adults

9:00 AM | Soldier Field (West Tower, Bronze Level)

The Epilepsy Foundation has facilitated the Seniors and Seizures Training Program, which is designed to provide caregivers and staff of adult day care centers, senior centers, long-term-care facilities, nursing homes and other senior-serving organizations with strategies to better recognize and respond to seizures among older adults. This session will provide an opportunity to engage in a hands-on replication of this training.

Presenters: **Ayesha Akhtar**, Director of Education, Epilepsy Foundation Greater Chicago; **Phyllis Givens**, MPH, Program Manager, Epilepsy Foundation; **Shannon Skowronski**, MPH, MSW, Aging Services Program Specialist, U.S. Administration for Community Living.

TU121 When Life Happens: Managing Financial Events Such as Divorce or Loss of a Spouse

9:00 AM | Roosevelt 3 (East Tower, Bronze Level)

Both divorce and widowhood can be extremely emotional and often unexpected events. This is especially true for women who are more likely to experience negative financial consequences due to the loss of a spouse. This workshop will address the financial challenges and risks associated with these life events and offer strategies to help minimize the challenges through careful planning and accessing resources.

Presenters: **Cindy Hounsell**, JD, President, Women's Institute for a Secure Retirement; **John Migliaccio**, PhD, President, Maturity Mark Services Co.; **Sandra Timmermann**, EdD, Business and Aging Strategist.

BUSINESS & LEADERSHIP

Symposium

TU123 Rejuvenate, Reconstruct, Re-create: Rethinking Your Falls Prevention Coalition

9:00 AM | Gold Coast (West Tower, Bronze Level)

This interactive panel discussion will introduce the history of three state falls prevention coalitions, provide examples of how to expand from traditional coalition models in leadership, membership and funding; how to utilize a variety of tools including social media, data collection, evaluation and continuing education; and how to foster collaborative partnerships with a diverse array of stakeholders such as healthcare organizations, policy makers, and community-based service organizations.

Presenters: **Doris Howell**, MPH, Evidence-Based Program Director; **Cindy Quinn**, Evidence-Based Programs Coordinator, Program on Healthy Aging; both of Texas A&M University; **Juliet Simone**, MPH, Community Health Manager, OASIS Institute.

TU125 Supervisory Leaders in Aging: Strengthening Healthcare and Social Service Delivery to Older Adults

9:00 AM | Acapulco (West Tower, Gold Level)

Supervisory Leaders in Aging (SLA), an initiative of the National Association of Social Workers (NASW) and the John A. Hartford Foundation, improves the delivery of healthcare and social services to older adults by strengthening the

supervision of staff providing direct social services. Presenters will describe SLA implementation processes, outcomes and sustainability strategies.

Presenters: **Chris Herman**, MSW, LICSW, Senior Practice Associate, National Association of Social Workers; **Daniel Kaplan**, PhD, MSW, Assistant Professor, Adelphi University School of Social Work; **Joel Rubin**, Executive Director, National Association of Social Workers, Illinois Chapter; **Danylle Rudin**, Executive Director, The Florence V. Burden Foundation.

TU127 Training Makes a Difference: What Matters for Long-Term Care Ombudsmen

9:00 AM | Randolph 2 (East Tower, Bronze Level)

To stay competitive and successful practitioners need to continuously improve their skills. The Office of State Long-Term Care Ombudsman in Georgia has developed training for Ombudsman representatives, community education, in-service training for facility staff and more. This workshop will discuss the training offered, including hours, materials used and curriculum content.

Presenters: **Liang-Lin Chao**, MA, MBA/MPH, CMC, Ombudsman Services Coordinator; **Kim Johnson-Prince**, JD, Ombudsman Services Coordinator; **Jeff Taylor**, BSN, RN, Northwest Georgia Legal Services Program; all of Office of the Georgia State Long-Term Care Ombudsman.

Symposium

TU129 Transforming Senior Communities Through Purpose

9:00 AM | Water Tower (West Tower, Bronze Level)

Imagine a senior community built intentionally from the inside out with a unified sense of purpose among the staff, residents and families. Faced with ever-changing legislation, a shortage of qualified candidates, increased employee turnover and myriad other challenges, senior care organizations are considering new ways to build and develop their workforce to create transformative communities for residents and their families.

Presenters: **Jim Finkelstein**, MBA, President & CEO, FutureSense LLC; **Adriene Iverson**, RCFE, Vice President of Strategy and Business Development, Elder Care Alliance; **Scott Kaiser**, MD, CIO, Motion Picture & Television Fund; **Sheila Repeta**, Senior Consultant, FutureSense, LLC.

TU131 What's Next Boot Camp: Blueprint for the Longevity Marketplace

9:00 AM | New Orleans (West Tower, Gold Level)

Presented by Mary Furlong & Associates.

Many entrepreneurs, corporations and nonprofits are developing business plans to harness the power of the longevity market. What are the steps to creating a strategy and business plan? How do nonprofits and for-profits work together to provide value and create new streams of revenue? This workshop is a step-by-step guide to providing you with tools to create a real revenue stream in the longevity market. Learn from two entrepreneurs and a venture investor about value creation and go-to-market strategy.

Presenters: **Mary Furlong**, EdD, CEO, Mary Furlong & Associates; **Elena Lipson**, Principal and Founder, Mosaic Growth Partners.

CAREGIVING

TU133 From Early Stage and Beyond: Two Evidence-Based Programs Working Together to Bridge Gaps in Care**9:00 AM | Randolph 1 (East Tower, Bronze Level)**

There are many evidence-based programs designed to provide support for persons living with dementia and family caregivers, but many do not provide ongoing support. Learn about SHARE, a six-session care planning intervention for early stage dementia care dyads. BRI Care Consultation provides ongoing, telephone-based information and support. Together, these two programs provide assistance from diagnosis through the entire care journey.

Presenters: **David Bass**, PhD, Senior Vice President; **Silvia Orsulic-Jeras**, MA, Senior Research Analyst II; **Branka Primetica**, MSW, Senior Research Analyst II; **Carol Whitlatch**, PhD, Assistant Director; all of Center for Research, Benjamin Rose Institute on Aging.

DIVERSITY & CULTURES OF AGING

TU135 A Family-Centered Approach to Serving Latino Elders and Their Family Caregivers**9:00 AM | Haymarket (West Tower, Bronze Level)**

Learn about tools and techniques for making aging services more culturally relevant to Latino older adults, their families and their caregivers, with the goal of creating greater access to services. The session will examine a case study on engaging with Latino elders and fostering local Latino leadership. A workbook on culturally relevant practices will be distributed.

Presenters: **Therese Ellery**, Senior Program Officer, Aging Program; **Carlos Martinez**, Managing Director; **Tony Tapia**, Network Director, Colorado Latino Agewave; **Daniela Young**, Latino Community Foundation of Colorado; all of Rose Community Foundation.

TU137 Alzheimer's Disease and the LGBT Community: Addressing Challenges and Exploring Solutions**9:00 AM | Columbus EF (East Tower, Gold Level)**

Part of a full-day program presented by ASA's LGBT Aging Issues Network (LAIN).

Join SAGE and the Alzheimer's Association as they present the findings of a joint project focused on uncovering the compounded challenges faced by members of the LGBT community who are living with, or caring for someone with Alzheimer's or other dementias. In addition, you are invited to be a part of the conversation by providing feedback on the project and helping to identify solutions.

Presenters: **Marshawn Brown**, Communications Director, Diversity and Inclusion, Alzheimer's Association; **Tim Johnston**, PhD, Director of National Projects, Services and Advocacy for GLBT Elders (SAGE).

TU139 Cultural Awareness in Dementia Care**9:00 AM | Roosevelt 1 (East Tower, Bronze Level)**

An understanding of cultural context and norms is needed to promote health equity and enhance person-centered dementia care for diverse ethnic and cultural communities. Latino and Somali cultural consultants will present the results of the cultural infusion of the Minnesota Board on Aging's Dementia Capability training, as well as their experience in working with service providers to strengthen their capacity to provide culturally enhanced services to persons with dementia and their caregivers.

Presenters: **Steven Chapman**, MA, Cultural Consultant and Member of the Minnesota Chippewa Tribe; **Farhiya Farah**, MPH, CHES, President, GlobeGlow Consulting and Research; **Nancy Lee**, MUP, Policy Staff, Dementia Program and State Program Administrator Principal, Minnesota Department of Human Services and Minnesota Board on Aging.

9:00 AM–4:00 PM | Constituent Group Program**Diversity Within Diversity****Presented by ASA's LGBT Aging Issues Network (LAIN).**

Within the LGBTQ community are multiple intersections of race, class, age, gender and other identities that have enormous personal, professional, social and economic impact. Professionals who work with older LGBTQ people need to understand this "diversity within diversity" in order to effectively bring services to this community. This program offers presentations focusing on the intersection of challenges faced by members of the LGBT community that are living with, or caring for, someone with Alzheimer's or other dementia; highlighting a community organization serving the needs of black LGBTQ women on the South Side of Chicago; and exploring bisexuality through the lens of sexual and gender identity. Attendees will have multiple opportunities to learn the ways in which complexities of experience and circumstances have multiple important implications for professionals.

Look for these sessions as part of this program:

TU137 Alzheimer's Disease and the LGBT Community: Addressing Challenges and Exploring Solutions

TU199 Some of Us are Brave: Considerations for Designing Older Adult Programming for Black LGBTQ Women

TU251 Bisexuality: What's Aging Got to Do With It?

TU141 The Intersectionality of Race, Gender and Immigration Status in Long-Term Care**9:00 AM | Michigan 3 (East Tower, Bronze Level)**

The issues facing the direct care workforce and family caregivers require new approaches that legitimize the importance of care work and build on the connections between the need for care and a strong home care workforce. Presenters will describe the collaborative work of Caring Across Generations and partners in developing a movement that acknowledges the intersectionality of care issues and the development of policies that increase access to long-term care.

Presenters: **Sameera Hafiz**, Advocacy Director, National Domestic Workers Alliance; **Josephine Kalipeni**, MA, Director of Policy and Partnerships, Caring Across Generations; **Daniel Wilson**, Director of Federal Affairs, Paraprofessional Healthcare Institute (PHI); **Serena Worthington**, MAAT, Director of National Field Initiatives, Services and Advocacy for GLBT Elders (SAGE).

**INTEGRATED CARE NETWORKS/
BUSINESS ACUMEN****Managed Care Academy****TU143 MCA Boot Camp—Opportunities Found: Healthcare and Community-Based Providers****9:00 AM | Crystal B (West Tower, Green Level)**

Fee: \$0. Pre-registration is required.

This session of the American Society on Aging's Managed Care Academy will focus on the current priorities found in healthcare; the opportunities to collaborate to achieve better outcomes; the importance of a patient- and family-centered approach; the importance of measures which prove performance and value; and the priority of primary care linked to social service supports.

Presenter: **Brian Duke**, MHA, MBE, System Director, Senior Services, Main Line Health.

TU145 Managing Complex Patients Through Integration With Community-Based Organizations**9:00 AM | San Francisco (West Tower, Gold Level)**

Learn how community-based organizations can integrate with other parts of the healthcare system to support and manage complex patients through an innovative staffing model with in-depth knowledge of resources and a software program that monitors for positive outcomes with a unique approach focused on population health and brain health.

Presenters: **Connie Benton Wolfe**, MA, President and CEO, Aging & In-Home Services; **Malaz Boustani**, MD, MPH, Professor of Aging Research, Founding Director and Chief Implementation and Innovation Officer, Center for Health Innovation and Implementation Science, Indiana University; **James Vandagriff**, President and CEO, Preferred Population Health Management.

**LIFELONG LEARNING,
WELLNESS & ENGAGEMENT****TU147 Aged to Perfection: Engaging Older Adults Through University Partnerships for Learning and Wellness****9:00 AM | Columbus IJ (East Tower, Gold Level)**

Part of a full-day program presented by ASA's Lifetime Education and Renewal Network (LEARN).

Two university-based programs have the common goal of enhancing older adults' wellness and healthy aging. One expands students' knowledge about older adults to positively impact typical perceptions of life after age 65. Older adults were involved in the development and teaching of the course. The other examines how colleges and universities engage their retirees for service and learning. Highlighted are partnerships that can serve as models for community learning programs focused on longevity, healthy aging and wellness.

Presenters: **Rachelle Alioto**, MSW, Director of Education and Programming, University of Wisconsin, Milwaukee; **Janette Brown**, EdD, Assistant Vice Provost, USC Emeriti Center University of

9:00 AM–4:00 PM | Constituent Group Program**EngAGING the Whole Body-Mind through all Life Cycles****Presented by ASA's Lifetime Education and Renewal Network (LEARN).**

Healthy aging certainly involves exercise, good nutrition and socialization, but the brain, while benefiting from the aforementioned, demands more than passive engagement. Lifelong learning is no longer a new concept, but an essential component of maintaining a healthy, fulfilled individual throughout the life cycle. The three sessions in this program examine different lifelong learning concepts: intergenerational learning and teaching, wellness programs, people engaged in activity outside the context of their lives' usual trajectory, presentation of unique subject matter and a history of, and predictions for, continuing developments and research in this field.

Look for these sessions as part of this program:

- TU147 Aged to Perfection: Engaging Older Adults Through University Partnerships for Learning and Wellness
- TU207 Bringing Astrophysics to Older Adults: Making Science Meaningful
- TU267 Older Adults and Education: What It Was, What It Is and What It Could Be

9:00 AM–4:00 PM | Constituent Group Program

Mental Health and Aging: Leveraging New Opportunities for Policy and Practice Change

Presented by **ASA's Mental Health and Aging Network (MHAN)** and **National Council on Mental Health and Aging (NCMHA)**.

This daylong program begins with mental health and aging policy experts and pundits discussing what the new Administration and members of Congress need to do to address the behavioral health needs of older Americans. Then following is a panel of senior executive leadership from federal agencies sharing initiatives to address older adult behavioral health issues. Concluding the day, a panel of state coalition representatives discuss strategies for improving planning, service delivery and funding for older adults in states' efforts to redesign health/behavioral health care systems.

Look for these sessions as part of this program:

- TU157 Educating the Executive Branch and New Policymakers on Mental Health and Older Adult Issues
- TU217 Mental Health and Aging Policy in the New Administration
- TU273 Seizing Healthcare Reform Opportunities: The Power of Mental Health and Aging Coalitions

Southern California; **Mary Beth Petersen**, Resident and Volunteer Coordinator of Resident Involvement; **Donna Spars**, Vice President; both of Saint John's On The Lake.

TU149 Aging Mastery Program: Important New Evidence About Program Outcomes

9:00 AM | Atlanta (West Tower, Gold Level)

NCOA's Aging Mastery Program® is a fun and engaging community-based educational and behavior change program that has grown from five to 160 communities in three years. This session will provide an overview of new program developments, present the findings of a major quasi-experiment in 14 communities in New York State, including evidence of its impact provide an overview of new program developments, on several dimensions of the health and well-being of older adults.

Presenters: **Mark Clark**, MSW, President and CEO, Pima Council on Aging;; **Emily Dessem**, MSW, Director, Aging Mastery Program Community Partnerships; **James Firman**, MBA, EdD, President and CEO; both of National Council on Aging; **Karol Tapias**, MSW, Associate Executive Director, LiveOn NY.

TU151 Early Outcomes of Fit & Strong! Plus: An Exercise/Weight-Loss Program to Treat Osteoarthritis

9:00 AM | Randolph 3 (East Tower, Bronze Level)

Overweight older adults with osteoarthritis (OA) face increased risk for disability. However, no evidence-based programs target weight and OA simultaneously. Fit & Strong! is an evidence-based exercise program for persons with OA that improves lower extremity strength, mobility, pain and function. We will present findings from the Fit & Strong! Plus trial, which adds weight loss to the program.

Presenters: **Andrew DeMott**, Project Manager, Center for Research on Health and Aging; **Marian Fitzgibbon**, PhD, Professor of Medicine and Director for Health Research and Policy; **Susan Hughes**, PhD, Professor and Director, Center for Research on Health and Aging; **Lisa Tussing-Humphreys**, PhD, MS, RD, Assistant Professor of Medicine, Assistant Director of The Cancer Center; all of University of Illinois at Chicago.

Symposium

TU153 Highlights and Practical Uses of New NSHAP Wave 3 Longitudinal Data

9:00 AM | Crystal C (West Tower, Green Level)

The National Social Life, Health and Aging Project (NSHAP) is an NIA-funded, nationally representative study of older adults in the United States. Presenters will highlight preliminary findings from newly collected Wave 3 data to showcase NSHAP's breadth, versatility and utility for researchers, practitioners and the public. This innovative, longitudinal data set includes thousands of Wave 1 and Wave 2 returning respondents, as well as an entirely new cohort of baby boomers.

Presenters: **Alexis Howard**, MA, Graduate Student; **Melissa Howe**, PhD, Research Scientist; **Haena Lee**, MA, Graduate Research Assistant; **Veronica McSorley**, MPH, Graduate Research Assistant; **Katie O'Doherty**, MA, Senior Survey Director, Health Sciences Department; **Alicia Riley**, MA, MPH, Graduate Research Assistant; **Jaclyn Wong**, MA; all of NORC at The University of Chicago.

TU155 What's Next Boot Camp: The Intergenerational Imperative

9:00 AM | Toronto (West Tower, Gold Level)

Presented by Mary Furlong and Associates.

Pre-registration is required. No CEUs offered.

Increased longevity has created more living generations than we have ever experienced in human history. Daily headlines perpetuate a myth of generational angst between boomers and millennials. From the workplace to education to aging in place the importance of productive intergenerational relationships has never been more vital. Hear the research, and see the projects and cases that are succeeding in promoting harmony and understanding. Understand how the longevity revolution is creating new life stages and changing expectations of what it means to be old, young and at midlife.

Presenters: **Lori Bitter**, MA, MS, CEO and President/Senior Strategist, The Business of Aging; **Amanda Cavaleri**, Entrepreneur in Gerontechnology and Intergenerational Design, Cavaleri Design & Strategy, LLC.

MENTAL HEALTH

TU157 Educating the Executive Branch and New Policymakers on Mental Health and Older Adult Issues

9:00 AM | Columbus AB (East Tower, Gold Level)

Part of a full-day program presented by ASA's Mental Health and Aging Network (MHAN) and National Council on Mental Health and Aging (NCMHA).

Now is the time to educate the new administration and new policymakers on the behavioral health care needs of older adults. Join mental health and aging policy experts and pundits to discuss what the new Administration and members of Congress need to do to address the behavioral health needs of older Americans. Based on population growth of older adults in the U.S., if new public policies are not implemented, the impending silver tsunami of behavioral health conditions that older adults will experience will overwhelm governments, communities and family caregivers. Learn what actions can be taken at the federal level to shape implementation of programs and initiatives at the local level.

Presenters: **Frederic Blow**, PhD, Professor, Director and Research Scientist, University of Michigan Addiction Center; **Lynn Friss Feinberg**, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; **Robyn Golden**, MA, LCSW, Director of Health and Aging, Rush University Medical Center; **Willard Mays**, MA, Consultant, National Coalition on Mental Health and Aging.

POLICY, ADVOCACY & ETHICS

TU159 Innovative Partnerships for Disruption of Elder Abuse

9:00 AM | Michigan 2 (East Tower, Bronze Level)

Creating innovative partnerships is critical to achieving collective impact to raise public awareness of elder abuse and to improve response systems' ability to protect at-risk adults. The Cobb Elder Abuse Task Force has linked community partners to

enhance the quality of life for thousands of older adults. Gain insight to plan similar programs to combat elder abuse.

Presenters: **Joe Gavalis**, Law Enforcement Coordinator, Cobb Elder Abuse Task Force; **Jessica Gill**, MPH, MCHES, Executive Director, Cobb Senior Services; **Jason Marbutt**, JD, Senior Assistant District Attorney, Cobb County Judicial Court; **Heather Strickland**, Assistant Special Agent in Charge, Georgia Bureau of Investigation.

TU161 Meeting the Needs of Older Adults With LTSS Integration: Case Studies of Successful Programs

9:00 AM | Wrigley (West Tower, Bronze Level)

A growing number of forward-thinking health plans and provider-sponsored organizations address the full needs of their members by integrating LTSS with medical care. These programs improve healthcare outcomes and quality of life, and have the potential to lower costs through decreased hospital and nursing home utilization. Presenters will describe the strategies programs have used to integrate LTSS and the benefits for older adults and their families.

Presenters: **Francine Pechnik**, Vice President, Long-Term Care, UnitedHealthcare Community Plan; **Amy Scribner**, Division Director, Community Living Services, Institute on Aging; **Anne Tumlinson**, MA, Principal and Owner, Anne Tumlinson Innovations, LLC; **Jennifer Windh**, MPP, Research Director, Long-Term Quality Alliance.

RELIGION, SPIRITUALITY & MEANING

TU163 Faith Congregations and Family Caregivers: A Spiritually Cooperative Approach to Elder Abuse

9:00 AM | Columbus KL (East Tower, Gold Level)

Part of a full-day program presented by Forum on Religion, Spirituality and Aging (FORSA).

The Senate Special Committee on Aging estimates that there may be as many as five million victims of elder abuse, neglect and exploitation each year. The majority of elder abuse occurs at the hands of family and frontline healthcare workers. More than any other demographic, elders are involved in or contacted by their clergy. This session will highlight the importance of healthcare workers, family caregivers, clergy and congregations in the prevention of elder abuse.

9:00 AM–4:00 PM | Constituent Group Program

Protecting Our Seniors: Interfaith Responses to Elder Abuse and Neglect

Presented by ASA's Forum on Religion, Spirituality and Aging (FORSA).

Many vulnerable older persons are at increased risk for abuse and neglect, yet knowledge about elder abuse lags as much as two decades behind the fields of child abuse and domestic violence. Elder abuse inherently has spiritual connotations, including violence and non-violence; power and vulnerability; healing and forgiveness. Prevention of abuse is an area that calls for a coordinated, systematic approach that includes policymakers, healthcare workers, caregivers, clergy and congregations working together. An august lineup of speakers will explore how an interfaith approach can be used to protect the estimated five million victims of elder abuse, neglect and exploitation.

Look for these sessions as part of this program:

- TU163 Faith Congregations and Family Caregivers: A Spiritually Cooperative Approach to Elder Abuse
- TU223 Creating Safe Temporary Shelter in Long-Term Care: Promising Practices for Abuse Intervention
- TU277 The Power of Healing: Awareness and Prevention of Elder Abuse and Neglect From a Spiritual Perspective

11:00 AM–12:30 PM and 1:30–2:30 PM

Presenters: **Susan Archibald**, PhD, Academic Department Chair, Kaplan University; **Eboni Green**, PhD, Co-Founder, Caregiver Support Services.

11:00 AM–12:30 PM

General Session

TU165 Out of the Shadows: Poverty and Other Social Determinants of Health

11:00 AM–12:30 PM | Grand Ballroom (East Tower, Gold Level)

Sponsored by AARP Foundation.

Poverty isn't supposed to be part of the American dream, but for a startling number of older adults it is a fact of life. Led by AARP Foundation, a solutions-focused panel of experts will discuss the effects of poverty on nearly every aspect of well-being and share solutions that are making a difference.

Presenter: **Lisa Marsh Ryerson**, President, AARP Foundation.

1:00–4:00 PM | Site Visit

Northeast (Levy) Senior Center

1:00 PM | Meet in West Tower Lobby

Fee: \$45. Pre-Registration is required.

Visit one of the largest and most diverse senior centers in the city of Chicago. It was established over 35 years ago on the northeast side of Chicago, which continues to reflect the growing, ever-changing and ethnically diverse face of aging. Observe a large Arthritis Foundation fitness class along with line dancing, karaoke and state-of-the-art computer lab, and see the other programs and activities offered. Join us for an afternoon of fun at a local city-run senior center, where our goal continues to be keeping seniors active and engaged in their neighborhoods, so they may continue to live in their homes for as long as possible.

1:00–4:00 PM

National Forum

TU167 Message to the President on Aging Policy

1:00 PM | Regency AB (West Tower, Gold Level)

Sponsored by Compassion & Choices.

Fee: \$15. (includes coffee and issue of *Generations*). Pre-registration is required.

There is one area of domestic policy that demands renewed vision and action: The very substantial aging of the American population brought on by the long-awaited and now-present retirement of the baby boom generation, and the challenges and opportunities that this demographic cohort present to American society. Now is the time for action on aging issues and a great opportunity to champion solutions that appeal not only to the powerful political constituency of America's older adults, but also to their families who often share their burdens and who, themselves, face a future of old age.

See page 29 for more information.

1:30–2:30 PM

Highlighted Session

TU169 Caregiving as a Human Rights Issue: An International Perspective

Sponsored by WellMed Charitable Foundation.

1:30 PM | Wrigley (West Tower, Bronze Level)

Human rights is an underutilized, yet powerful approach when it comes to developing caregiving policies globally. Canada is leading the effort to recognize caregiving as a human rights issue. The United States and other countries are just beginning to think about the rights of the family caregiver, in addition to the rights of the care recipient. Hear from a distinguished international panel on suggested human rights for caregivers to address societal expectations placed upon them with or without their consent. Find out how the role of culture impacts the perceived human rights of caregivers, particularly among Latino caregivers.

Presenters: **Lyda Arevalo-Flechas**, PhD, MSN, RN, Advanced Geriatrics Nurse Fellow, Geriatric Research, Education & Clinical Center, South Texas Veterans Health Care System; **Lucija Barylak**, MSW, Advisor in Leading Practices in Social Gerontology Center West, University Affiliated Centre of the CSSS Cavendish; **Carol Zernial**, MSG, Executive Director, WellMed Charitable Foundation.

1:30–2:30 PM | 60-Minute Workshops

AGING IN COMMUNITY

TU171 Communicating With Older Adults: Medium, Mode and Message

1:30 PM | Acapulco (West Tower, Gold Level)

The growth of the older population will increase the need and demand for support, not only for older adults themselves but also for their informal caregivers. A recent countywide needs assessment showed that lack of awareness and information were the biggest barriers to accessing services and resources. Factors that can contribute to optimizing interaction and communication and enhancing outreach will be discussed, as well as recommendations from seniors and caregivers.

Presenters: **Thomas Jankowski**, PhD, Associate Director for Research; **Carrie Leach**, MPA, Research Associate; both of Institute of Gerontology at Wayne State University.

TU173 Customized Help for Older Identity Theft Victims

1:30 PM | Randolph 1 (East Tower, Bronze Level)

A recent U.S. Department of Justice study says an estimated 17.6 million people—including 7.6 million people over age 50—were victims of identity theft in 2014. Victims spend money and time addressing theft-related damage and are distressed, but few contact law enforcement for help. Attendees will learn how to help victims use IdentityTheft.gov, a one-stop federal resource, to report ID theft, get customized documents needed for recovery, and create personal accounts for ongoing help.

Presenters: **Lisa Schifferle**, JD, Attorney; **Bridget Small**, JD, Consumer Education Specialist; both of Federal Trade Commission.

TU175 Evidence-Based Management: Successful Implementation and Impact

1:30 PM | Toronto (West Tower, Gold Level)

The session will explore the implementation of a systematized approach to evidence-based management, including the application of program generated evidence (data) as a basis for program management, enhancement and evolution. Use of well-established instruments within the context of an agency service delivery model will be presented as a frame of reference for the development of leading edge initiatives.

Presenters: **Susan Hirsch**, MSW, LSW, Director Care Partner and Community Initiatives; **Jeffrey Klein**, FACHE, MBA, President and CEO; both of Nevada Senior Services.

TU176 Guiding Principles for Age-Friendly Communities

1:30 PM | San Francisco (West Tower, Gold Level)

This workshop will present 10 guiding principles for age-friendly community practice. Developed by Age-Friendly Sarasota, each principle will be described and illustrated with practical examples that can be adopted by current and prospective age-friendly communities throughout the nation.

Presenter: **Kathy Black**, PhD, Age-Friendly Sarasota Initiative Consultant, The Patterson Foundation.

TU177 Sharing Housing: Aging in Place Without Isolation

1:30 PM | Atlanta (West Tower, Gold Level)

Sharing housing is a realistic option for older adults, if they can imagine it. This session will explore the barriers to shared housing, of ageism and fear, and the opportunities to overcome those barriers with models and community examples. You will learn the 21 benefits of sharing housing as well as steps to promote this solution in your community, practice and organization.

Presenters: **Janet Cramer**, AB, MS, SEP, Psychotherapist, Cramer Marriage and Family Therapy; **Annamarie Pluhar**, MDiv, CEO and Founder, Sharing Housing.

TU179 The Catalytic Effect of the First Senior Center in a Community With Many Seniors but Few Services

1:30 PM | Regency C (West Tower, Gold Level)

The proposal addresses the establishment of the first senior center in a community with many older adult residents but few services, and the belief that no services were needed. Its success became a catalyst for the development of community senior services and the recognition of the importance of senior needs on the local agenda.

Presenters: **Jaclynn Faffer**, DSW, President and CEO, Jewish Family & Community Services of Southwest Florida; **Mary George**, Vice President of Community Grants, Community Foundation of Collier County.

BUSINESS & LEADERSHIP

TU181 Workplace Bullying: Supporting Mental Health Professionals in Their Work With Aging Targets

1:30 PM | Columbian (West Tower, Bronze Level)

This session will address workplace bullying, understanding the impact and developing ways to address and prevent it. Mental health professionals have few opportunities to share experiences and knowledge with other helping professionals. Enhance your current counseling toolbox by joining us to share ideas and interventions through case studies.

Presenters: **Kathy Bonnar**, EdD, Assistant Professor of Counselor Education, The Adler School of Professional Psychology; **Judy Skorek**, EdD, Clinical Mental Health Counseling Program Director, Adler University.

CAREGIVING

TU183 Advance Planning for People With Dementia and Their Families

1:30 PM | New Orleans (West Tower, Gold Level)

Early planning for both financial and healthcare needs can empower people with dementia to have a voice in making important decisions about where they will live, how their finances will be managed, and what types of healthcare they will receive, including end-of-life and palliative care. This session will highlight the benefits of planning, types of advance directives, how decision-making capacity affects planning, communicating with families and available resources.

Presenters: **Stephanie Hughes**, MPP, Research Public Health Analyst, RTI International; **Erin Long**, MSW, Aging Services Program Specialist, Office of Supportive and Caregiver Services, Administration for Community Living; **Christy Nishita**, PhD, Interim Director, UH Center on Aging; **Charles Sabatino**, JD, Director, Commission on Law and Aging, American Bar Association.

TU185 Building a Trained, Stable and Inclusive Direct Care Workforce

1:30 PM | Water Tower (West Tower, Bronze Level)

One of the most compelling challenges facing society is its ability to ensure a stable direct care/service workforce to meet the growing demand. Without a stable, well-educated, well-compensated and well-prepared workforce, the needs of older adults will go unmet or suffer drastically. Innovative programs for a health- and long-term care workforce must include direct-care workers, employers, family caregivers, educators and advocates.

Presenters: **Diane Findley**, Executive Director, Iowa CareGivers; **Maribel Slinde**, LMSW, Retired.

TU187 Caring for the Caregiver: Prepare to Care

1:30 PM | Randolph 3 (East Tower, Bronze Level)

This workshop will provide insight on the development and execution of the AARP Michigan Caregiving workshop series pilot. This culturally competent workshop series addresses the needs of caregivers. The series created a supportive system among caregivers, providing access to expert and culturally competent caregiving resources for mind, body, spirit, services and financial security of the caregiver.

1:30–2:30 PM

Presenters: **Mary Clark**, PhD, Assistant Dean, College of Pharmacy & Health Sciences, Wayne State University; **Lisa Whitmore Davis**, MPA, Associate State Director, Community Engagement, AARP.

TU189 In Their Own Words: Caring for Someone With Alzheimer's, Parkinson's or Huntington's

1:30 PM | Haymarket (West Tower, Bronze Level)

Caring for someone with Alzheimer's, Parkinson's or Huntington's requires special fortitude. Caregiver Action Network created training videos for these three caregiving situations by using real-life experiences from family caregivers. Learn how instruction, encouragement and advice from fellow caregivers can be enormously helpful, and how personal advice is enabling family caregivers to become better advocates for their loved ones' care.

Presenters: **Jane Hamilton**, MSN, BSN, RN, Founder, Partners on the Path LLC; **John Schall**, MPP, Chief Executive Officer, Caregiver Action Network.

CLINICAL CARE & TRANSITIONS

TU193 Food Insecurity Among Older Adults: Screening and Community Intervention Strategies

1:30 PM | Columbus CD (East Tower, Gold Level)

This presentation will highlight the need to address food insecurity through healthcare provider screenings and community-based interventions. A new toolkit featuring best practices and resources will be highlighted, along with a new, free online training. The training is one that healthcare providers can complete for continuing education credits, and generally access for information and strategies focused on addressing food insecurity.

Presenters: **Alexandra Ashbrook**, JD, LLM, Director of Special Projects and Initiatives, Food Research and Action Center; **Alexandra Lewin-Zwerdling**, PhD, MPA, Senior Advisor, AARP Foundation; **Jennifer Pooler**, MPP, Senior Research Associate, IMPAQ International LLC.

TU195 Transitional Steps: The Evolution of a Care Transitions Program Beyond CCTP

1:30 PM | Roosevelt 1 (East Tower, Bronze Level)

Learn how The Senior Alliance (TSA) partnered with Botsford Beaumont Hospital on a pilot project to take care transitions beyond CCTP and reduce readmissions. Working with 600 traditional Medicare patients, TSA introduced a pharmacist to conduct medication reviews and consultations by live high-definition video during the home visit.

Presenters: **Jason Maciejewski**, MPA, Chief Information and Planning Officer; **Kari West**, Care Transitions Manager; both of Senior Alliance Inc.

DIVERSITY & CULTURES OF AGING

TU197 Improving Access for Asian American and Pacific Islander Older Adults

1:30 PM | Randolph 2 (East Tower, Bronze Level)

The Asian American and Pacific Islander (AAPI) population is the fastest growing segment of the U.S. older adult population, and almost half are limited-English proficient (LEP). LEP older adults face increased barriers in accessing information and services. This presentation will identify LEP AAPI populations, trends, needs and barriers, and focus on the best practices and strategies for how to better reach and engage LEP AAPI older adults.

Presenters: **Heather Chun**, Director of Technical Assistance; **Wesley Lum**, PhD, MPH, President and CEO; both of National Asian Pacific Center on Aging.

TU199 Some of Us Are Brave: Considerations for Designing Older Adult Programming for Black LGBTQ Women

1:30 PM | Columbus EF (East Tower, Gold Level)

Part of a full-day program presented by ASA's LGBT Aging Issues Network (LAIN).

Although the older adult movement is becoming more inclusive, Black LGBTQ women are often left out of the larger LGBTQ older adult movement conversation. Affinity Community Services is an organization that has been catering to the needs of Black LGBTQ women on the south side of Chicago for over 20 years. This panel will highlight the experiences of aging Black LGBTQ women.

Presenter: **Imani Rupert-Gordon**, MSW, Executive Director, Affinity Community Services.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

TU201 AGEconnect: One Agency's Journey Into Private Pay Programming

1:30 PM | Comiskey (West Tower, Bronze Level)

This session will tell the story of one area agency on aging's journey to create and launch a private pay program called AGEconnect. Information on development, implementation, marketing and outcomes will be presented. Participants will be given the nuts and bolts of developing private pay programs as a way to enhance services, reach new populations and better serve their communities.

Presenters: **Melissa Elliott**, MSW, Vice President of Programs and Services; **Mary Lynn Kasunic**, MS, CPM, President & CEO; **Lacey Knowles**, AGEconnect Program Manager; all of Area Agency on Aging, Region One.

TU203 HRSA's Geriatric Workforce Enhancement Program and Area Agencies on Aging

1:30 PM | Michigan 1 (East Tower, Bronze Level)

The Geriatrics Workforce Enhancement Program supports the development of a healthcare workforce that improves health outcomes for older adults by integrating geriatrics with primary care, maximizing patient and family engagement, and transforming the healthcare system. Learn about how this program works directly with community-based organizations to support older adults.

Presenters: **Terry Fulmer**, PhD, RN, FAAN, President, The John A. Hartford Foundation; **Jennifer Severance**, PhD, Assistant Professor and Program Director, Institute of Healthy Aging, Center for Geriatrics, University of North Texas Health Science Center; **Donald Smith**, MA, Vice President, Community Development Division and Director, Area Agency on Aging, United Way of Tarrant County; **Nora Super**, MPA, Chief, Programs and Services, National Association of Area Agencies on Aging (n4a).

TU205 Interdisciplinary Teams, Training, Team Regard and Turnover Intention in Social Work

1:30 PM | Gold Coast (West Tower, Bronze Level)

This session will strengthen understanding of social work within interdisciplinary palliative care and hospice teams. Training strategies and results from the interprofessional Coleman Palliative Medicine Training program will be provided. Results from a 2016 study of social workers from Illinois Medicare-certified hospice programs will address job satisfaction, spiritual well-being and team regard.

Presenters: **Holly Nelson-Becker**, PhD, Professor; **Kimberly Sangster**, MSW, MDiv, PhD(c), Graduate Student, School of Social Work; both of Loyola University Chicago.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TU207 Bringing Astrophysics to Older Adults: Making Science Meaningful

1:30 PM | Columbus IJ (East Tower, Gold Level)

Part of a full-day program presented by ASA's Lifetime Education and Renewal Network (LEARN).

Older adults are craving meaningful lifelong learning opportunities. Academics and researchers have a plethora of knowledge that doesn't always translate well into content that is appropriate for older adults. This session features a collaboration between The University of Chicago Department of Astronomy and Astrophysics; KAVLI Institute, Forward Chicago, Chicago's AAA, and a gerontologist who trained the academics on how to best present to older adults.

Presenters: **Joyce Gallagher**, MA, Executive Director, Senior Services, Area Agency on Aging, Chicago Department of Family and Support Services; **Daniel Grin**, PhD, RN, Assistant Professor of Physics and Astronomy, Haverford College; **Karen Kolb Flude**, MS, RFG, Principal, Age with Ease.

TU209 Inspiring Good Health Through Health Partnerships in a Public Housing Authority

1:30 PM | Roosevelt 3 (East Tower, Bronze Level)

The Chicago Housing Authority (CHA) supports senior residents' efforts to lead healthy lives and age in place. This workshop will describe a health partnership initiative that includes an application review process and opportunities to provide health education and screening services to seniors. Criteria for approval and examples of health partnership programming will be provided.

Presenters: **Evelyn Almeida**, Senior Service Coordinator; **Venis Frazier**, Senior Service Supervisor, Resident Services; **Andrew Teitelman**, LCSW, Director, Senior Services & Health Initiatives; all of Chicago Housing Authority.

TU211 Protecting Against Common Types of Fraud

1:30 PM | Soldier Field (West Tower, Bronze Level)

Older Americans are frequent targets of fraud. This workshop will introduce participants to a free, reliable resource from the National Endowment for Financial Education: Financial Workshop Kits. This fraud workshop is designed to help people learn to recognize various types of fraud, respond to fraud and take steps to prevent targeted types of fraud.

Presenter: **Mary Jeannette Schultz**, MA, Manager of Financial Workshop Kits, National Endowment for Financial Education.

POLICY, ADVOCACY & ETHICS

TU213 Ahead of the Curve or Behind the Times? Reverse Mortgage Myth Busting

1:30 PM | Michigan 3 (East Tower, Bronze Level)

Reverse Mortgage myth busters! Reverse mortgages have changed significantly in recent years. It can be challenging, even for experts, to keep up with the facts. As the Home Equity Conversion Mortgage (HECM) program continues to evolve, many outdated assumptions persist about these unique home equity loans. This workshop assembles a diverse group of policy experts to clarify what's new and true about HECM reverse mortgages.

Presenters: **Amy Ford**, MBA, Senior Director, Home Equity Initiatives and Social Accountability, National Council on Aging; **James Miner**, MA Public Policy, Policy Analyst, Consumer Financial Protection Bureau; **Lori Trawinski**, PhD, CFP, Director, Banking and Finance, Economic and Consumer Security Team, AARP Public Policy Institute.

ASA Chair's Lecture

TU215 Let's Talk Senior Poverty: What Are We Doing About It?

1:30 PM | Columbus GH (East Tower, Gold Level)

New measures of economic security reveal that poverty rates among older adults are high and growing. This is especially true among seniors of color, women and LGBT seniors. So what, as an aging advocacy community, are we doing about it?

Presenters: **Paul Nathanson**, JD, Special Counsel; **Kevin Prindiville**, JD, Executive Director; both of Justice in Aging.

TU217 Mental Health and Aging Policy in the New Administration

1:30 PM | Columbus AB (East Tower, Gold Level)

Part of a full-day program presented by ASA's Mental Health and Aging Network (MHAN) and National Council on Mental Health and Aging (NCMHA).

A new federal administration offers new opportunities for addressing the unmet behavioral health needs of older Americans. This session will be an interactive panel discussion with senior executive leadership from federal agencies sharing their current and planned initiatives to address older adult behavioral health issues.

1:30–2:30 PM and 3:00–4:00 PM

Presenters: **Brian Altman**, JD, Director, Division of Policy Innovation, Substance Abuse and Mental Health Services Administration (SAMHSA); **Willard Mays**, MA, Consultant, National Coalition on Mental Health and Aging; **Edwin Walker**, JD, Acting Assistant Secretary for Aging and Acting ACL Administrator, U.S. Administration for Community Living/Administration on Aging.

1:30–2:30 PM

Highlighted Session

TU219 Telling a New Story: Using Research to Reframe Aging

1:30 PM | Crystal C (West Tower, Green Level)

The public has been found to have deeply held beliefs about older adults that significantly differ from those of aging experts. Over the last year, the FrameWorks Institute has developed and tested alternative ways to frame conversations about aging and older adults that create a more receptive platform for aging policy and service discussions. This session will review the findings from a study, which revealed that alternative framing is more effective in generating a more balanced thinking by the public.

Presenters: **Nathaniel Kendall-Taylor**, PhD, CEO, FrameWorks Institute; **Robert Stein**, CAE, MBA, President and CEO, American Society on Aging

TU221 The Coordinated Care Initiative: California's Experience With the Duals Demonstration

1:30 PM | Michigan 2 (East Tower, Bronze Level)

This session will offer a broad overview of California's effort to integrate Medicare and Medicaid through its dual financial alignment demonstration, including outreach, education and communications efforts, health plans' innovation to implement the program, and evaluation of beneficiaries' experiences. We will discuss the future of the program and improved care for dual eligibles.

Presenters: **Athena Chapman**, MPP, Director of State Programs, California Association of Health Plans; **Carrie Graham**, PhD, MGS, Assistant Director of Research, University of California; **Hilary Haycock**, MPP, President, Harbage Consulting.

RELIGION, SPIRITUALITY & MEANING

TU223 Creating Safe Temporary Shelter in Long-Term Care: Promising Practices for Abuse Intervention

1:30 PM | Columbus KL (East Tower, Gold Level)

Part of a full-day program presented by Forum on Religion, Spirituality and Aging (FORSA).

This presentation will focus on elder abuse prevention and response, identifying the types of elder abuse, signs and barriers to reporting. Participants will learn ways to increase and strengthen multidisciplinary coordination in their own facilities and with their community partners, including faith leaders, Adult Protective Services, prosecutors, police, ombudsmen, social service programs, hospitals, and other community partners.

Presenters: **Eboni Green**, PhD, Co-Founder, Caregiver Support Services; **Tovah Kasdin**, JD, Director, ElderSAFE Center, Charles E. Smith Life Communities.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

TU225 The Power of Storytelling to Engage, Educate and Energize

1:30 PM | Crystal B (West Tower, Green Level)

Digital storytelling is an effective tool for empowering your community, attracting potential donors, and educating policy-makers and stakeholders. Learn how the National Indian Council on Aging used storytelling to give voice to their Elder members' concerns and shared those concerns with the aging network.

Presenters: **Randella Bluehouse**, BSW, BAP, Executive Director; **Rebecca Morgan**, MLS, Project Coordinator; both of National Indian Council on Aging.

3:00–4:00 PM

Highlighted Sessions

TU227 21st Century Digital Communities: Technology that Supports Aging Needs

3:00 PM | Wrigley (West Tower, Bronze Level)

Sponsored by CDW Healthcare.

Global technology leader, Samsung and largest U.S. Technology solutions provider, CDW, partner to create and implement a technology vision for the 21st century home the aging services and senior care providers. Learn how senior care environments are transformed with connected care solutions that improve safety, security, health and well-being of seniors. Also, understand practical steps on how you can implement some or all of this vision within your organization.

Presenters: **GINNA Baik**, Senior Care Business Strategist, CDW Healthcare; **David Rhew**, MD, Chief Medical Officer and Head of Health, Samsung Electronics America.

TU228 Continuing the Dialogue: The Dangers of Counterfeit Medicines--What Seniors and Everyone Working With Them Needs to Know

3:00 PM | Michigan 2 (East Tower, Bronze Level)

Sponsored by PhRMA.

The making of counterfeit drugs is a worldwide phenomenon—and it's on the rise. Keeping our drug supply safe is a monumental task and America has the most comprehensive and effective program in the world. But as the counterfeiting of medicine grows and adapts to changing technology, it is important that consumers know about and protect themselves from the real dangers posed by these criminals and their fake products.

Following up on last year's very successful and animated discussion, join us for a closer look at this issue. Learn about the incursions that criminals selling fraudulent and contaminated

medicines are making into health systems and find out how to protect yourself and the seniors you serve from the danger.

Moderator: **Bob Blancato**, MPA, President, Matz, Blancato & Associates, and Chair, ASA Board.

Presenter: **Shabbir Imber Safdar**, Director of National Outreach, Partnership for Safe Medicines.

3:00–4:00 PM | 60-Minute Workshops

AGING IN COMMUNITY

TU229 A Guide to Partnerships: Nursing Programs and Supportive Housing Sites

3:00 PM | Acapulco (West Tower, Gold Level)

Partnerships with nursing programs and supportive housing settings provide an opportunity to explore the wide range of benefits for future nurses as well as older adults living in community. This session will chronicle a five-year collaboration with Hebrew SeniorLife and Curry College School of Nursing, along with Simmons School of Nursing. The session will focus on planning, implementation and evaluation of this dynamic intergenerational program.

Presenters: **Laura Baber**, MS, Community Outreach and Program Coordinator, Hebrew SeniorLife; **Mary McCarthy**, MEd, Director of Community Life, Hebrew SeniorLife Simon C. Fireman Community; **Maureen O'Shea**, DNP, AGPCNP-BC, Associate Professor, Curry College School of Nursing.

TU231 A Model for Collective Impact: Baltimore Neighborhood Provider Collaborative

3:00 PM | Atlanta (West Tower, Gold Level)

Learn about the Baltimore Neighborhood Provider Collaborative formed by three organizations, the focus of which is to build upon each organization's strengths, share resources and fill the gaps in wraparound services to benefit the health, wellness and care coordination of chronically ill older adults, enabling them to live independently in their communities for as long as possible.

Presenters: **Elizabeth Briscoe**, BME, CPM, Executive Director, Action in Maturity; **Carmel Roques**, MA, Chief Executive Officer, Keswick Multi-Care Center.

TU233 How to Get and Manage Your First Small Grant in Aging Services

3:00 PM | Toronto (West Tower, Gold Level)

Learn the why and how of getting a small grant to start your program in aging services. The workshop will focus on how to find small community funders and to how to work with volunteers to write your proposal and work with grants management.

Presenters: **Carol Hegeman**, MS, President, Hegeman Consulting; **William Lane**, PhD, CEO, William Lane Associates, LLC.

TU235 Innovative Approaches to Measure Program Impact and Identify Partnership Opportunities

3:00 PM | Gold Coast (West Tower, Bronze Level)

Demand for home-based services is growing and resources are constrained. Consequently, community organizations are

exploring partnerships with healthcare providers and payers to provide additional services with a goal of improving outcomes and lowering costs. Learn how Meals on Wheels organizations are defining their value by assessing client's health outcomes and healthcare utilization, understanding program capabilities and defining the healthcare landscape in efforts to foster partnerships.

Presenters: **Ucheoma Akobundu**, PhD, RD, Director of Project Management and Impact, Meals On Wheels America; **Emily Gadbois**, PhD, Project Coordinator, Brown University; **Andrea Morris**, PhD, MPH, Principal Investigator, West Health Institute; **Kali Thomas**, MA, PhD, Assistant Professor of Health Services, Brown University.

TU237 The Benefits of an Integrative Memory Enhancement Program

3:00 PM | New Orleans (West Tower, Gold Level)

This session will explain what an integrative memory enhancement program is and who might benefit. It includes information on the various healing modalities and therapeutic components that support overall brain and body health. Information about aging and strategies to improve mental abilities will be included.

Presenters: **Kathy Cinney**, IMEP Assistant Manager; **Michele Sanchez**, LPN, CDP; both of St Johns County Council on Aging.

BUSINESS & LEADERSHIP

TU239 Developing Marketing Communication Plans for Selling Evidence-Based Programs

3:00 PM | Columbian (West Tower, Bronze Level)

With much public emphasis on the development of evidence-based programs for older adults and family caregivers, there have been few resources available to educate service providing agencies and consumers about the availability of these programs. This workshop focuses on best practices for taking evidence-based programs to the marketplace through the development and implementation of marketing communication plans.

Presenters: **Jennifer Cardellini**, Research Assistant and Marketing Specialist; **Anne-Marie Connors**, MA, Vice President of Institutional Advancement; both of Benjamin Rose Institute on Aging.

TU241 STEP Speed Mentoring: Individual Mentoring

3:00 PM | Skyway 260 (East Tower, Blue Level)

The Students and Emerging Professionals Network presents an opportunity for Speed Mentoring at ASA. In this session, mentors and mentees meet for at least two rotations, giving mentees an opportunity to meet at least two potential mentors. Mentees will have the opportunity to practice their self-introductions and be clear about their objectives for potential mentoring. Participants must have completed a short survey to confirm participation in this limited-space event.

Presenter: **Isaac Taggart**, MSW, Field Service Coordinator, San Francisco Long-Term Care Ombudsman, Felton Institute.

3:00–4:00 PM

CAREGIVING

TU243 Short Breaks, Big Impact: Education and Support for Respite Providers**3:00 PM | San Francisco (West Tower, Gold Level)**

REST is an evidence supported training program that uses a train-the-trainer approach to prepare individuals to provide respite, to support caregivers nationwide. During this session, updated data will be shared and we will explore how family caregivers feel about respite they receive from the trained REST Companions.

Presenters: **Lynn Ackerman**, PhD, Lead Investigator, Ackerman Research; **Lois Sheaffer**, Program Director, REST.

TU245 Steps to HOPE: Building Health, Optimism, Purpose and Endurance for Dementia Caregivers**3:00 PM | Soldier Field (West Tower, Bronze Level)**

Stress and burden are common challenges for the caregiver of someone with dementia; however, the real culprit may be chronic loss and grief that is part of the experience. In this session participants will learn about ambiguous loss, a unique loss felt by caregivers of people with dementia, and effective problem-solving strategies that caregivers can use to reduce ambiguity, promote resilience and improve self-care.

Presenters: **Susan Favaro**, MSW, LCSW, Social Worker, Banner Alzheimer's Institute; **Carol Long**, PhD, RN, FPCN, FAAN, Principal and Founder, Capstone Healthcare & Palliative Care Essentials.

CLINICAL CARE & TRANSITIONS

TU247 Beyond the Bedside: Interprofessional Education on Transitions of Care**3:00 PM | Roosevelt 1 (East Tower, Bronze Level)**

This session will focus on a new curriculum at Rush University Medical Center that teaches medical and nursing students about transitions of care. In this experiential learning activity, students are paired with a master's level social worker to assess actual patients during their transition from hospital to home. The groups then meet for a facilitated debrief to discuss insights gained relating to patient-centered transitions of care and interprofessional collaboration.

Presenters: **Jessica Erwin**, MSW, LCSW, Bridge Social Worker; **Stacey Jirik**, Bridge Social Worker; **Walter Rosenberg**, LCSW, MSW, Associate Director; all of Rush University Medical Center.

TU249 Reducing Hospital Re-Admissions With Telemedicine and Medication Reconciliation**3:00 PM | Columbus CD (East Tower, Gold Level)**

Medication reconciliation and education is critical to improving the lives of older adults post-hospitalization. Providing a mechanism by which each patient discharged from a nursing facility has their medications reconciled is important to their success and safety at home. Live pharmacist education reduces risks of hospitalizations. Innovative, mobile, on-demand technology allows a pharmacist to engage a patient at the time of discharge and provide reconciliation and education on their medications.

Presenters: **Jeff Neasmith**, Partner, RXConcile; **Chad Worz**, PharmD, President, Medication Managers, LLC.

DIVERSITY & CULTURES OF AGING

TU251 Bisexuality: What's Aging Got to Do With It?**3:00 PM | Columbus EF (East Tower, Gold Level)**

Part of a full-day program presented by ASA's LGBT Aging Issues Network (LAIN).

Aging bisexuals remain a hidden population. They are often merged into discussions of gay, lesbian and/or transgender aging without considering how their experiences overlap with and diverge from those of LGT people. This workshop will explore bisexuality through the lens of sexual and gender identity, recognizing the fluidity and complexity of both. Using current research, we will explore bisexual aging and provide strategies for providing inclusive programming for bisexual constituents.

Presenters: **Terri Clark**, MPH, CHES, Prevention Services Coordinator, Action Wellness; **Sarah Jen**, MSW, PhC, Graduate Student, School of Social Work, University of Washington School of Social Work; **Tim Johnston**, PhD, Director of National Projects, Services and Advocacy for GLBT Elders (SAGE).

TU253 Job Training Programs for Older Adults: Helping Diverse Elders Find Meaningful Employment**3:00 PM | Randolph 3 (East Tower, Bronze Level)**

Three member organizations of the Diverse Elders Coalition offer job training programs for the older adults they serve. This discussion will share success stories from the federally funded SCSEP program, as well as privately funded job training programs like SAGEWorks, and will highlight the many ways that job training programs are improving lives for elders of color, LGBT elders and American Indian/Alaska Native elders.

Presenters: **Susan Chapman**, Senior Community Service Employment Program Director for the National Indian Council on Aging; **Diosdado Gica**, EdD, Chief Program Officer, Services and Advocacy for GLBT Elders; **Eun Jeong Lee**, PhD, SCSEP National Director; **Wesley Lum**, PhD, MPH, President and CEO; both of National Asian Pacific Center on Aging; **Jenna McDavid**, National Managing Coordinator, Diverse Elders Coalition.

TU255 Shades of Caregiving**3:00 PM | Columbus GH (East Tower, Gold Level)**

The demographic makeup of today's caregiver is vast. Different regions of the country will find caregivers hailing from a number of cultural backgrounds. As a result, misunderstandings can arise in communication, delivery of services and cultural awareness. This panel will open the discussion up to include the healthcare professionals' role in educating the client on these realities.

Presenters: **Tom Callahan**, CPC, SRES, Director of Senior Living Resources, Archer Law Office, LLC; **Karlyn Williams**, MS, GCM, Owner, A+ Senior Care, LLC; **Imani Woody**, PhD, President and CEO, Mary's House for Older Adults, Inc.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

TU257 Paving the Way for Medicare Reimbursement: Learning Collaborative Lessons

3:00 PM | Regency C (West Tower, Gold Level)

This session features two first-generation business acumen learning collaboratives hosted by the National Council on Aging to achieve integrated, sustainable service systems for chronic disease self-management education programs. Aging professionals from 15 states participated to obtain Medicare reimbursement for their programs. Challenges, learnings and outcomes will be highlighted, along with tools and resources.

Presenters: **Kathleen Cameron**, MPH, Senior Director, Center for Healthy Aging, National Council on Aging; **Kristie Kulinski**, MSW, Aging Services Program Specialist, Administration for Community Living; **Robert Mapes**, MSW, Director of Program and Community Support, AgeOptions; **Carol Montoya**, Outreach and Network Relations Coordinator, Florida Health Networks.

TU259 Quality Improvement for Long-Term Success

3:00 PM | Water Tower (West Tower, Bronze Level)

Quality improvement is not an option, but a necessity for community-based care agencies as demands for their services and expertise rise. It is not enough to comply with standards, but instead CBOs must emerge as leaders in the healthcare continuum. We will discuss best practices for internal capacity building around quality, including developing a committee, standardizing processes, conducting strategic data collection and implementing a feedback system to act on measures and achieve outcomes.

Presenters: **Sandy Atkins**, MPA, Vice President, Strategic Initiatives; **Tahirah Farris**, MPL, Director, Quality and Metrics; **W. June Simmons**, MSW, President and CEO; all of Partners in Care Foundation.

TU261 The Magic of a New and Enhanced LTSS Coordination Role in Diverse Settings

3:00 PM | Haymarket (West Tower, Bronze Level)

This session will discuss a collaboration to integrate the most effective person-centered planning, coordination and navigation elements from both aging and disabilities networks to create a new “enhanced” coordination role with additional key competencies that inspire consumers to actively engage in their own healthcare.

Presenters: **Valerie Parker Callahan**, MA, Director, Planning and Development; **Carol Suleski**, RN, MBA, Director of New Initiatives; both of Greater Lynn Senior Services.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TU263 Benefits of Using Library Materials With Persons With Dementia

3:00 PM | Michigan 3 (East Tower, Bronze Level)

Until recently, the benefits of using library materials with persons living with dementia had not yet been studied. In 2016, the National Institutes of Health/National Library of Medicine

funded a target project study into the benefits of sharing the award-winning Tales & Travel library program with persons with dementia, increasing cognitive and social interactions and improving relationships with caregivers.

Presenters: **Mary Beth Riedner**, MLS, Chair, Alzheimer’s and Related Dementias Interest Group, Association of Specialized and Cooperative Library; **Susan Wesner**, PhD, Assistant Professor and Chair, Professional Studies, Judson University.

TU265 Facilitating Purpose Beyond the Self in Older Adults

3:00 PM | Randolph 2 (East Tower, Bronze Level)

This session will present research on purpose beyond the self in older adults and information about innovative programming that supports this critical feature of positive aging. Presenters will discuss the meaning, measurement, importance and prevalence of purpose in aging populations and how practitioners and organizations can help individuals, even those facing serious health and financial challenges, develop purposeful engagements.

Presenters: **Anne Colby**, PhD, Consulting Professor, Stanford University; **Helen Dennis**, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates; **Jim Emerman**, Executive Vice President, Encore.org.

TU267 Older Adults and Education: What It Was, What It Is and What It Could Be

3:00 PM | Columbus IJ (East Tower, Gold Level)

*Part of a full-day program presented by ASA’s
Lifetime Education and Renewal Network (LEARN).*

Learn about the unique history of the lifelong learning movement in the United States and what’s on the horizon for healthy aging through university-level social learning. Hear about the latest trends in national and international lifelong learning research, and join us for a discussion about curriculum design. Don’t miss the opportunity to also discuss the challenges and opportunities faced by lifelong learning providers across the country.

Presenters: **Linda Maurice**, MA, Director, Lifelong Learning Institute, Nova Southeastern University; **Ann Simanis**, Associate Vice President of Advancement and Engagement, Road Scholar; **Sandra Von Doetinchem**, Dipl Paed (MEd), Institutional/Policy Analyst at University of Hawai’i at Manoa and Founder, Silverlearning.org.

POLICY, ADVOCACY & ETHICS

TU269 Advocacy in Motion: Taking Action Together

3:00 PM | Comiskey (West Tower, Bronze Level)

Does your agency or organization want to amplify the voices of those you serve through advocacy? Learn how to set your advocates in motion by encouraging consumers, providers and professionals to become civically engaged. You will be equipped to start your own initiative through the exchange of information, resources and tools to help develop a volunteer’s capacity to participate in advocacy-related activities.

Presenters: **Cyndi Rossi**, Legislative Liaison, Western Reserve Area Agency on Aging (WRAAA); **William Tarter**, MPA, Policy and Planning Associate and Community Advocacy, The Center for Community Solutions.

3:00–4:00 PM and 4:30–5:30 PM

TU271 Introducing the National Center on Law and Elder Rights**3:00 PM | Roosevelt 3 (East Tower, Bronze Level)**

In fall 2016, Justice in Aging, in collaboration with leaders in the legal community, launched a centralized and integrated National Center for Law and Elder Rights (NCLER). The NCLER is a comprehensive center providing a strategic combination of training and assistance to state and local aging and disability organizations and legal services. This session will introduce the NCLER leaders and share insight about their new resources for the aging network.

Presenters: **Jennifer Goldberg**, JD, Directing Attorney; **Kevin Prindiville**, JD, Executive Director; both of Justice in Aging.

TU273 Seizing Healthcare Reform Opportunities: The Power of Mental Health and Aging Coalitions**3:00 PM | Columbus AB (East Tower, Gold Level)**

Part of a full-day program presented by ASA's Mental Health and Aging Network (MHAN) and National Council on Mental Health and Aging (NCMHA).

During a time of unprecedented systems change, partnership among diverse stakeholders is key to ensuring that the needs of older adults with mental health issues is effectively addressed in reform efforts. This session will feature a panel of state coalition representatives discussing strategies for improving planning, service delivery and funding for older adults in state's efforts to redesign their health and behavioral healthcare systems.

Presenters: **Deborah Allen**, MSW, Executive Director, Pennsylvania Behavioral Health and Aging Coalition; **A. Viviana Criado**, MPA, ABD, State/Local Coalition Representative, California Elder Mental Health and Aging Coalition; **Michael O'Donnell**, Executive Director, Illinois Community Health & Aging Collaborative.

TU275 Twenty Years of Fighting Financial Exploitation of Elders**3:00 PM | Michigan 1 (East Tower, Bronze Level)**

This multidisciplinary panel will offer their 90 years of combined expertise and perspectives to examine five cases of financial exploitation. They will illustrate the ethical, aging and theoretical constructs in financial exploitation cases; the criminal justice responses; and the successes and failures of our current system of responding to financial exploitation.

Presenters: **Rebecca Morgan**, JD, Boston Asset Management Chair in Elder Law, Stetson University School of Law; **Pamela Teaster**, PhD, Professor and Director, Center for Gerontology, Virginia Tech; **Randolph Thomas**, MA, President, National Committee for the Prevention of Elder Abuse.

RELIGION, SPIRITUALITY & MEANING**TU277 The Power of Healing: Awareness and Prevention of Elder Abuse and Neglect From a Spiritual Perspective****3:00 PM | Columbus KL (East Tower, Gold Level)**

Part of a full-day program presented by Forum on Religion, Spirituality and Aging (FORSA).

In a culture where elder abuse and neglect are submerged in silence, this workshop will speak to the role faith leaders and members of religious congregations could and should play in addressing this often hidden, but serious issue. The focus is to give clergy and lay volunteers tools to educate their communities and to provide support to recognize elder abuse, facilitate healing of trauma by healing of the spirit and ultimately prevent abuse and neglect.

Presenters: **Sophia (Fieke) Dijkstra**, BSPT, MAT, Geriatric Physical Therapist, Program Manager, Aging Gracefully; **Nancy Gordon**, MDiv, Director, CLH Center for Spirituality and Aging.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION**TU279 Technology Solutions to Collect and Analyze Data Outside Hospital Walls****3:00 PM | Randolph 1 (East Tower, Bronze Level)**

Hospitals and patients share the same goal: discharging directly home from hospitals. If this is to come to fruition in value-based care models, data collection shouldn't end once a patient leaves the hospital. Learn how a combination of smart devices and human touch points in the home can be a low-cost solution for continued monitoring.

Presenters: **Chad Fotheringham**, Senior Care Advocate and Entrepreneur, American Senior Care; **Josh Luke**, PhD, FACHE, Chief Strategy Officer and Senior Health Policy Consultant, Nelson Hardiman & Compliant, USC Price.

4:30–5:30 PM**General Session****TU281 Ensuring Access to Affordable Treatments****4:30 PM | Grand Ballroom (East Tower, Gold Level)**

Sponsored by AARP.

Prescription drug costs and coverage are under increased scrutiny. As we enter an age of cutting-edge developments in medicine, including personalized therapies, conversations about value and delivering affordable treatments to consumers are more important than ever. Now is the time to have a larger conversation about the total cost of care and how to deliver better value to ensure consumers have access to the treatments and cures they need.

Presenters: **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **Leigh Purvis**, MPA, Director, Health Services Research, AARP Public Policy Institute; **Lori Reilly**, JD, Executive Vice President for Policy, Research & Membership, PhRMA.

5:30–7:00 PM

Exhibit Hall Grand Opening Reception**Riverside Exhibition Center (East Tower, Purple Level)**

Join us for appetizers and cocktails as you connect with your peers and learn about the latest resources and solutions that can help you in your work with older adults.

6:30–8:00 PM

Aging2-Pint-o Happy Hour**The Living Room (West Tower, Blue Level)**

Everyone's invited to join Aging2.0 in the "The Living Room" to meet and mingle, enjoy the fire, and keep the innovation conversation going. Hang out with Scott Peifer from Aging2.0 headquarters, members of the Aging 2.0 Chicago Chapter, and key players in the Chicago aging innovation start-up scene. Small plates and beverages will be available for purchase.

7:00–9:30 PM

Dine Around Chicago Progressive Dining Tour**West Tower Lobby**

Fee: \$82. Pre-registration is required. Must have ticket to attend.

Embark on a journey to Chicago's best restaurants. You will travel around Chicago in a stylish coach to enjoy appetizers served at the first restaurant (a trendy River North restaurant), the main course at the second restaurant (Chicago-style deep dish pizza), and dessert at a third restaurant (upscale restaurant with views overlooking Chicago skyline). This dining tour offers a unique and unforgettable way to interact with other ASA attendees and experience Chicago.



Overcoming Loneliness Starts with a Connection



Hamilton® CapTel® 2400i

Social isolation can adversely affect the emotional, mental and even physical well-being of older adults. One study found the health impact of loneliness equates to smoking 15 cigarettes a day.[†] For many, hearing loss only adds to feelings of detachment from friends and family.

Fortunately, there are immediate, effective solutions. The no-cost* Hamilton® CapTel® phone enables healthy, meaningful connections by making it possible to listen and read word-for-word captions of everything said on the phone.

To learn how creating connections can help alleviate the impact of loneliness, visit Hamilton CapTel at [Aging in America, Booth #417](#).

Need more info? Let's talk

Call: 877-662-4144

Visit: HamiltonCapTel.com/sc0320

[†]Source: Social Relationships and Mortality Risk: A Meta-analytic Review.
Julianne Holt-Lunstad and Timothy B. Smith, BYU

The Hamilton CapTel 2400i requires telephone service and high-speed Internet access. WiFi Capable.

* Independent third-party professional certification required.

Copyright © 2017 Hamilton Relay. All rights reserved. • Hamilton is a registered trademark of Nedelco, Inc. d/b/a Hamilton Telecommunications. • CapTel is a registered trademark of Ultratec, Inc.

Internet Protocol Captioned Telephone Service (IP CTS) is regulated and funded by the Federal Communications Commission (FCC) and is designed exclusively for individuals with hearing loss. To learn more, visit www.fcc.gov.

HamiltonCapTel.com

020117



#IAGG2017

JULY
23-27
2017

IAGG WORLD CONGRESS

OPENING CEREMONY AND LECTURE SPEAKERS



LINDA FRIED, MD
Columbia University
Benefiting From The Third Demographic Dividend

Adding years to our lives offers two huge opportunities: a new life stage for people globally, and the opportunity to design it for meaning and benefit to the individual,

their families, and society. Key to unleashing these opportunities are investing in health so that people arrive at older age healthy and stay healthy, and building new roles and responsibilities for this new life stage, and the social institutions that enable all older adults having the opportunities that match their needs and goals. Such an approach could enable building a previously unforeseen Third Demographic Dividend, in which the assets of an aging population are brought to fruition, and societies are stronger because of longer lives. Envisioning the opportunities could set goals across sectors with alignment.



JO ANN JENKINS
AARP
Disrupt Aging

We have made tremendous progress when it comes to global aging. Yet, societies have not kept up with the advancements that science, technology and innovation are making possible.

Jo Ann Jenkins, CEO of AARP, believes it is time to coalesce around this progress and create a movement to "Disrupt Aging"—to change the conversation about what it means to grow older so aging can be something to look forward to; not something to fear. She will talk about the need to challenge outdated beliefs and spark new solutions so more people can choose how they want to live and age.

Listen to thought leaders as they provide their unique perspectives on aging
at the IAGG 2017 World Congress in San Francisco.

REGISTER TODAY iagg2017.org/openingceremony

Visit iagg2017.org to learn more.
Sign up to receive news and updates.



Global Aging and Health:
Bridging Science, Policy, and Practice

. I N N O V A T E . I N C U B A T E . I N V I G O R A T E .

Wednesday, March 22 | Schedule at a glance

7:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
7:00-8:00 AM	Chair Chi: Seated Tai Chi for Movement Impaired Populations	Plaza A (East Tower, Green Level)
7:00-8:00 AM	YogaRate Stretch and Connect	Plaza B (East Tower, Green Level)
8:00-9:00 AM	Group Drumming for Wellness	Riverside Exhibition Center (East Tower, Purple Level)
8:00 AM-2:00 PM	Exhibit Hall Open	Riverside Exhibition Center (East Tower, Purple Level)
9:00-10:30 AM	90-Minute Workshops & Symposia	Various locations
9:00-10:30 AM	Managed Care Academy Boot Camp—Nursing-Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions	Crystal B (West Tower, Green Level)
9:00 AM-4:30 PM	HAN Constituent Group Program—Creating Unique Partnerships in Healthcare and Aging	Columbus AB (East Tower, Gold Level)
9:00 AM-4:30 PM	NEST Constituent Group Program—Co-design of Environments, Services and Technologies with an Aging Population	Columbus EF (East Tower, Gold Level)
9:00 AM-4:30 PM	MHAN Constituent Group Program—Trauma-Informed Services: Clinical Approaches to Support Resilience, Hope and Recovery in Older Adults	Columbus IJ (East Tower, Gold Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM-NOON	General Session—Better Together: Healthy Aging for Pets and People	Grand Ballroom (East Tower, Gold Level)
Noon-1:30 PM	Grab 'n' Go Lunch in the Exhibit Hall	Riverside Exhibition Center (East Tower, Purple Level)
Noon-1:30 PM	Poster Sessions	Riverside Exhibition Center (East Tower, Purple Level)
1:00-4:00 PM	Site Visit—Mather's - More Than a Cafe	West Tower Lobby
1:30-4:30 PM	Improving Care and Services for People With Dementia and Family Caregivers	Regency AB (West Tower, Gold Level)
1:30-4:30 PM	National Forum on LGBT Aging	Crystal B (West Tower, Green Level)
1:30-5:30 PM	Corps of Accomplished Professionals Inaugural Special Event	Michigan 2 (East Tower, Bronze Level)
2:00-3:00 PM	60-Minute Workshops	Various locations
3:30-4:30 PM	STEP Speed Mentoring: Group Mentoring	Skyway 260 (East Tower, Blue Level)
3:30-4:30 PM	60-Minute Workshops	Various locations
4:45-5:45 PM	Roundtables	Various locations
6:00-8:00 PM	Benjamin Rose Institute on Aging Reception	Plaza B (East Tower, Green Level)
6:00-8:00 PM	The 2016 Rosalinde Gilbert Innovations in Alzheimer's Disease Caregiving Legacy Awards	Crystal C (West Tower, Green Level)
6:00-7:00 PM	Peer Group Meetings	Various locations

7:00–8:00 AM | Morning Exercise**WE101 Chair Chi: Seated Tai Chi for Movement Impaired Populations****7:00 AM | Plaza A (East Tower, Green Level)**

Chair Chi is a gentle exercise program developed by Pat Griffith to help people receive the benefits of traditional Tai Chi Chuan in the comfort and safety of their chair. This allows people who cannot stand or do not feel confident with their balance to participate.

Presenter: **Patrick Griffith**, Founder, Chair Chi.

WE103 YogaRate Stretch and Connect**7:00 AM | Plaza B (East Tower, Green Level)**

YogaRate Stretch and Connect is a 60-minute morning exercise session with gentle, easy-to-follow yoga poses and postures blended with basic martial art techniques. YogaRate is geared toward balance, flexibility, and physical conditioning. Guided techniques encourage stress release, mental focus, improved flexibility, and increased energy and vitality to start the day. All levels and abilities.

Presenter: **Crystal McGaha**, NSU Graduate Student of Gerontology.

8:00–9:00 AM | Morning Exercise**WE105 Group Drumming for Wellness****8:00 AM | Riverside Exhibition Center (East Tower, Purple Level)**

Warm up your body and spirit by making MUSIC! We'll use our bodies, drums, and various hand percussion instruments to groove together. You'll also learn techniques and resources for bringing these group drumming experiences back to your community. No prior music experience required! You may bring your own drum; instruments will also be provided.

Presenter: **Rachelle Norman**, MA, MT-BC, Founder, Soundscaping Source LLC.

9:00–10:30 AM | 90-Minute Workshops**AGING IN COMMUNITY****WE107 Housing With Services: A Model That Works****9:00 AM | Haymarket (West Tower, Bronze Level)**

Affordable Housing for seniors is no longer just bricks and mortar. Creative Housing and Services has created a team approach to housing that provides services and activities to care for the whole person (mind, body and spirit) through their Creative Plus Program. The team will share their challenges, funding opportunities and resident success stories.

Presenters: **Christina Cerrato**, MA, COS, CPM, Director of Operations, Affordable Housing; **Sylvia Karl**, MSG, Vice President, Affordable Housing; both of Episcopal Community and Services.

WE109 The Community Reinvestment Program: How Illinois Is Improving the Way We Serve Seniors**9:00 AM | Wrigley (West Tower, Bronze Level)**

Learn how the Illinois Department on Aging has launched an innovative new initiative serving seniors in Illinois who are not eligible for Medicaid. This person-centered program will allow the state to continue providing services to older adults in Illinois in a fiscally responsible manner regardless of their Medicaid eligibility status while offering greater flexibility in service delivery.

Presenters: **Jean Bohnhoff**, Director; **Jennifer Reif**, Deputy Director; **Matt Ryan**, Chief of Staff; all of Illinois Department on Aging.

WE111 The Well-Home Network: Building Partnerships to Advance a National System of Services and Supports**9:00 AM | Columbus GH (East Tower, Gold Level)**

National Center for Healthy Housing, Families USA and Leading-Age are forming The Well-Home Network, a national network of housing where person-directed care and services can make aging safely at home a reality for all American seniors. The panel will discuss the financing, data and policy barriers—and solutions—to building this national network.

Presenters: **Joseph Ditre**, JD, Consultant; **Nancy Rockett Eldridge**, MS, Executive Director, National Center for Healthy Housing; **Robyn Stone**, DrPH, Executive Director, Center for Applied Research, LeadingAge.

BUSINESS & LEADERSHIP**WE113 Age Smart Employer Awards: A Replicable Model for Innovative Employer Engagement****9:00 AM | Toronto (West Tower, Gold Level)**

Learn about how the Age Smart Employer Awards reward employers who recruit, retain and engage workers of all ages, including older workers, and encourage others to do the same. Innovative approaches to employer engagement will be discussed.

Presenters: **Caitlin Adams**, MA, Staff Associate, Columbia Aging Center; **Dorian Block**, MS, Senior Staff Associate, Columbia Aging Center; **Ruth Finkelstein**, ScD, Associate Director, Robert N. Butler Columbia Aging Center; **Amy Scherber**, Founder, President, Amy's Breads; **Clayton Shedd**, MPA, Senior Director of Business Development, Columbia Business School.

WE115 Starting a Jobs Center for Workers 45+**9:00 AM | Acapulco (West Tower, Gold Level)**

Many job seekers would like to work longer, but many find it challenging to find that next job. Learn how a jobs center for workers 45+ offers candidates retraining options, coaching, professional networking groups and job clubs, job seeker/ employer events, a resource room, a free job board and paid and unpaid internships. Candidates get what they need and find work in half the time that it takes others.

Presenters: **Joan Cirillo**, MS, Executive Director; **Martha Fields**, MA, Program Manager, ABLE AgeWorks; **Mark Gyurina**, MS, Chief Program Officer; all of Operation A.B.L.E. of Greater Boston.

9:00–10:30 AM

CAREGIVING

WE117 Cancer Caregiving in the U.S.**9:00 AM | Crystal C (West Tower, Green Level)**

The majority of the 2.8 million Americans caring for a loved one with cancer are caring for an adult 50 or older. Join us for a conversation on the needs of these friends and family members, as we discuss findings from the “Cancer Caregiving in the U.S.” report. We will also feature caregiving resources from the American Cancer Society.

Presenters: **Rachel Cannady**, Strategic Director, Cancer Caregiver Support, American Cancer Society, Inc; **Margaret Longacre**, PhD, Assistant Professor of Public Health, Arcadia University; **Michael Wittke**, Director of Advocacy, National Alliance for Caregiving.

ASA Chair’s Lecture**WE119 Families Caring for an Aging America: A Vision for the Future****9:00 AM | Regency C (West Tower, Gold Level)**

Better support for family caregivers is among the most significant overlooked challenges facing the diverse and rapidly aging U.S. population, their families and society. This session will highlight findings and recommendations from a consensus report on family caregiving from the prestigious National Academies of Sciences, Engineering and Medicine (formerly the Institute of Medicine). Members of the committee of experts who developed the report will discuss where improvement is needed now.

Presenters: **Maria Aranda**, PhD, Associate Professor, University of Southern California; **Lynn Friss Feinberg**, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; **Charles Sabatino**, JD, Director, Commission on Law and Aging, American Bar Association; **Richard Schulz**, PhD, Director, University Center for Social and Urban Research, University of Pittsburgh; **Jennifer Wolff**, PhD, Associate Professor, Johns Hopkins University.

Symposium**WE121 Faith-Related Programs in Dementia Care, Support and Education****9:00 AM | Randolph 3 (East Tower, Bronze Level)**

This session will provide information about five faith-related programs that focus on various aspects of dementia. Two are adult day programs for people with dementia with faith-related components. Three are multifaceted initiatives focused on caring for and supporting people with dementia and their caregivers and educating clergy and the community about dementia from a faith-based perspective.

Presenters: **Tracey Brown**, Executive Director, Amazing Place; **Erin Long**, MSW, Aging Services Program Specialist, Office of Supportive and Caregiver Services, Administration for Community Living; **Patty Mouton**, RCFE, Vice President, Outreach & Advocacy, Alzheimer’s Association Orange County Chapter; **Sari Shuman**, MPH, MSW, Research Public Health Analyst, RTI International.

WE123 Practical Implementation of One-on-One Support for Community Caregivers**9:00 AM | Comiskey (West Tower, Bronze Level)**

Looking to set up a caregiver support program in your area? This session will offer actionable suggestions for tailoring your program to what caregivers in your area need. From funding and marketing to intimate portraits of caregiving situations, we will share the lessons we learned in implementing an expanded REACH II model in Pennsylvania.

Presenters: **Emily Anderson**, MSW, Care Coach; **Amanda Cetra**, MS, Care Coach; **Lisa Evans**, Service Coordination Unit Director; all of Familylinks, Inc.

WE125 Providing Empowered Caregiving Solutions: A Mindfulness-Based Model of Care**9:00 AM | Water Tower (West Tower, Bronze Level)**

A 2015 AARP report revealed that twice as many unpaid family caregivers report higher levels of emotional stress than of physical strain. More than half wish they had more help to learn techniques for self-care and how to manage stress. Professional caregivers and clinicians report similar needs. Join us to learn mindfulness caregiving techniques that have been successful.

Presenters: **Geoffrey Dunlop**, Director of Marketing; **George Kellar**, Executive Director; **Roy Remer**, Director of Training; all of Zen Hospice Project.

CLINICAL CARE & TRANSITIONS**WE127 Hypertension Management: Housing as a Platform for Change****9:00 AM | Regency D (West Tower, Gold Level)**

Learn how the Support and Services at Home (SASH) Program in Vermont identified hypertension as one of its participants’ top chronic conditions and developed a model for healthcare delivery. Review the challenges and success that the SASH Team encountered and review various use case scenarios.

Presenters: **Stefani Hartsfield**, SASH Operations and HIT Manager, Cathedral Square Corp; **Jeanne Hutchins**, MA, Executive Director, Center on Aging, University of Vermont; **Kristi Poehlmann**, BSN, SASH Health Systems Educator/Nurse Consultant, Cathedral Square Corp.

DIVERSITY & CULTURES OF AGING**WE129 Caregiving in the LGBTQ Community****9:00 AM | Gold Coast (West Tower, Bronze Level)**

LGBT older adults are more likely to be single and less likely to have children than their non-LGBT peers, leaving many without traditional sources of care in their later years. At the same time, LGBT people are more likely to become caregivers themselves. For these reasons and others, caregiving in the LGBTQ community has its own unique challenges and considerations. Learn what the differences are, what resources are available, and how you can best support LGBT caregivers in your community.

Presenters: **Jacqueline Boyd**, Owner, The Care Plan; **Alex Kent**, MPA, Program Replication Coordinator; **Thomas Weber**, Director of Care Management; both of Services and Advocacy for GLBT Elders (SAGE); **Imani Woody**, PhD, President and CEO, Mary's House for Older Adults, Inc.

Symposium

WE131 Cultivating Strengths in Aging Communities

9:00 AM | **Randolph 1 (East Tower, Bronze Level)**

The Elder Equity Consortium (NAPCA, NAPPM, NCBA, NICOA, and SAGE) brings a thorough knowledge of the unique needs and concerns of each population they serve. Their diverse perspectives offer an inclusive vision of both the strengths and disparities of each community, while creating solutions and advocacy focused on elders. This interactive session will provide an opportunity to share insights and techniques about effective outreach and meaningful involvement with a person-centered approach.

Presenters: **Randella Bluehouse**, BSW, BAP, Executive Director, National Indian Council on Aging; **Angie Boddie**, MA, Director of Health Programs, National Caucus & Center on Black Aging, Inc.; **Heather Chun**, Director of Technical Assistance, National Asian Pacific Center on Aging; **Rebecca Morgan**, MLS, Project Coordinator, National Indian Council on Aging; **Sherrill Wayland**, MSW, Manager, National Projects, Services and Advocacy for GLBT Elders.

WE133 Utilizing a Community Network to Leverage Knowledge and Resources to Serve LGBT Older Adults

9:00 AM | **Roosevelt 3 (East Tower, Bronze Level)**

Learn about how the Chicago Network for LGBT Aging has served as a vital hub for providers and community members concerned about the needs of this underserved and growing population. As a volunteer-led organization, the Network has successfully fostered collaborations and networking among a diverse group of stakeholders by leveraging technology and affiliate resources.

Presenters: **Britta Larson**, MA, Director of Senior Services Program, Center on Halsted; **Matthew Vail**, MA, LCSW, Clinical Social Worker, Rush University Medical Center; **Serena Worthington**, MAAT, Director of National Field Initiatives, Services and Advocacy for GLBT Elders (SAGE).

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

Managed Care Academy

WE135 Boot Camp: Nursing Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions

9:00 AM | **Crystal B (West Tower, Green Level)**

Fee: \$0. Pre-registration is required.

Hear how a California health plan has partnered with community-based organizations in the aging and disability networks to successfully transition Medicaid and dual eligible beneficiaries from LTC facilities to the community. The health plan will share its efforts with California's Money Follows the Person program, as well as a pilot program. The panel will share challenges, and provide real-life examples of strategies and interventions used to overcome the challenges.

Presenters: **Araceli Garcia**, MSG, LTSS Provider Relations Liaison; **Leiloni Herrera**, MSW, LTSS Clinical Social Worker; **Pamela Mokler**, MSG, Vice President, Long Term Services & Supports; all of Care1st Health Plan.

WE137 Prove It: Managing Outcomes in an Aging Services Agency

9:00 AM | **Michigan 3 (East Tower, Bronze Level)**

Defining and measuring outcomes is essential on many levels for service providers. Stakeholders, agency leadership and staff, persons served, and funders want to know how dollars are being used, with what effect and how efficiently. This session will cover one agency's effort to implement a comprehensive outcomes management system based on the CARF model.

Presenters: **Katherine Honeywell**, LCSW, Director of Social Services, Northfield; **Julie Lamberti**, LCSW, Director, Program Evaluation and Quality Assurance; **Jordan Luhr**, MBA, Executive Director; **Cynthia Phon**, LCSW, Director, House of Welcome Adult Day Services; all of North Shore Senior Center.

WE139 Strategies for Success: Cutting-Edge Partnerships in an Era of Health Transformation

9:00 AM | **Columbus AB (East Tower, Gold Level)**

This session is part of a full-day program presented by ASA's Healthcare and Aging Network (HAN).

The number of older Americans will nearly double over the next 25 years. This growth presents unique opportunities and challenges for community-based organizations (CBOs). At the same time, there is growing recognition that the supports CBOs provide are critical in helping older adults remain healthy. This session will examine the vital need for partnerships between CBOs and healthcare, as well as provide some examples of successful strategies for developing and sustaining these relationships.

9:00–10:30 AM

Presenters: **Gary Cook**, MA, MBA, President & CEO, Direction Home Akron Canton Area Agency on Aging; **Brian Duke**, MHA, MBE, System Director, Senior Services, Main Line Health; **Leigh Ann Eagle**, Health & Wellness Project Director, Mac Inc. AAA; **Robyn Golden**, MA, LCSW, Director of Health and Aging, Rush University Medical Center; **Shannon Skowronski**, MPH, MSW, Aging Services Program Specialist, U.S. Administration for Community Living.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

WE141 A Call for Action: What CBOs Need to Support EBPs

9:00 AM | Roosevelt 1 (East Tower, Bronze Level)

The Evidence-Based Leadership Council (EBLC) is developing trainings and a call to action summit for small to mid-size CBOs to build capacity for implementing multiple EBPs. EBLC members will facilitate a discussion to learn from CBOs what skills, training and tools they have and need for success. Before the discussion, EBLC will summarize lessons learned from the field.

Presenters: **Paige Denison**, Director, Health and Wellness and National Director, EnhanceFitness/EnhanceWellness, Sound Generations; **Stephanie FallCreek**, DSW, President and CEO, Fairhill Partners; **Jennifer Raymond**, MBA, Director, Evidence-Based Programs, Elder Services of Merrimack Valley, Inc.

WE143 Alzheimer's: Giving Voice in Song

9:00 AM | Randolph 2 (East Tower, Bronze Level)

The session will focus on Giving Voice Chorus, a choir for people with Alzheimer's and their care partners. Presenters will describe the structure of and participation in this chorus, conduct an experiential participation exercise, and explain neurological activity within the brain during singing. The psychosocial dynamic of vital involvement as a lens to enrich both sets of processes and for grounding future efforts will be discussed.

Presenters: **Helen Kivnick**, PhD, LP, Professor, School of Social Work, University of Minnesota School of Social Work; **Mary Lenard**, Director, Giving Voice Chorus/Giving Voice Initiative; **Jan Maier**, BSN, RN, MPH, Musician/Retired Senior Research Analyst, Research Triangle Institute.

WE145 Generation 2 Generation: Mutual Learning Between OT Students and Older Adults

9:00 AM | Michigan 2 (East Tower, Bronze Level)

The transition from home to an independent living community may pose a variety of contextual, psychosocial and occupational challenges for older adults. Learn about a pilot program that facilitates the adaptation in a reciprocal learning environment between OT students and older adults. Preliminary data suggests intergenerational learning is an effective way to help elders find meaning and purpose in a new socio-personal context.

Presenters: **Adele Breen-Franklin**, OTD, JD, OTR/L, Assistant Professor, Department of Occupational Therapy; **Wendy Fox**, MOT, OTR/L, Assistant Professor of Occupational Therapy; **Steven San**, Student; all of University of the Sciences in Philadelphia.

WE147 Seniors Serving Seniors: Impact of Engagement on Life Satisfaction

9:00 AM | Columbus KL (East Tower, Gold Level)

As the older adult population increases so does interest in ensuring their health and function. This session will highlight the Senior Companion Program (SCP), a volunteer-based program of seniors providing companionship to vulnerable elders, which is an excellent example of civic engagement. Learn how the SCP keeps them motivated and engaged.

Presenters: **Mary Austrom**, PhD, Professor, Associate Dean and Leader IAD, Indiana University School of Medicine; **Ellen Brown**, MA, CPM, Senior Service Director, Catholic Charities Indianapolis; **Hugh Hendrie**, MB, ChB, Professor of Psychiatry, Indiana University Center for Aging Research; **Yvonne Lu**, PhD, RN, Associate Professor, Department of Science Nursing Care, Indiana University School of Nursing; **Genevieve Waterman**, MS, MASM, Program Associate, Economic Security, National Council on Aging.

9:00 AM–4:30 PM | Constituent Group Program

Creating Unique Partnerships in Healthcare and Aging

Presented by ASA's Healthcare and Aging Network (HAN).

Unique partnerships exist throughout healthcare and aging in order to support older adults and families. This program highlights three themes of unique partnerships: successful strategies for healthcare and community-based organization partnerships, aging service providers partnerships with managed healthcare organizations to better serve individuals living with Alzheimer's disease who are dually eligible, and national initiatives and partnerships aimed at preventing vision loss and blindness. All three sessions will include recommendations for creating unique partnerships in healthcare and aging.

Look for these sessions as part of this program:

- WE139 Strategies for Success: Cutting-Edge Partnerships in an Era of Health Transformation
- WE415 You Can Do It Too! Healthcare and Aging Organizations Partner to Improve Dementia Care
- WE477 Seeing the Way to Healthy Aging: Eye Health Strategies

MENTAL HEALTH

WE149 Trauma and Resilience: Understanding and Using Trauma-Informed Services With Older Adults

9:00 AM | Columbus IJ (East Tower, Gold Level)

This session is part of a full-day program presented by ASA's Mental Health and Aging Network (MHAN).

The experience of trauma can lead to both physical and psychological distress in older adults, including stress-related disorders, depression and anxiety. Join our panel of experts as they explore the fundamental principles of trauma-informed care, including the importance of cultivating a trauma-informed culture, integration of trauma-informed service approaches into practice, and the importance of cultivating and supporting resilience, hope and recovery in older adults. A special focus will be on trauma-informed services for the Holocaust survivor population.

Presenters: **Tobi Abramson**, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; **Laura Gilman**, MSW/MA, LCSW, Care Management Team Manager, Jewish Family Services of Greater Kansas City; **Vivian Sauer**, MSW, Consultant, Jewish Family Service of Los Angeles; **Brian Sims**, MD, Senior Director Medical Behavioral Health, National Association of State Mental Health Program Directors.

POLICY, ADVOCACY & ETHICS

WE151 2017 Panel of Pundits

9:00 AM | Regency AB (West Tower, Gold Level)

By the time we meet as a conference community we will be in the first 100 days of Trump's administration, and a new Congress will be back at work. What are the carry-over issues from the 2016 election that will drive the 2017 agenda in Washington? Will progress replace gridlock? Will issues of importance to older Americans and their families gain more visibility? What is the future of Social Security and Medicare in the new world of 2017? How much of a role did the older voter really play and did they vote their interests? These and other topics will be discussed.

Presenters: **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **Yanira Cruz**, DrPH, President & CEO, National Hispanic Council on Aging; **Brooke Hollister**, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; **Jay Newton-Small**, Cofounder, MemoryWell; **John Rother**, JD, President and CEO, National Coalition on Health Care; **Joel White**, Founder and President, Horizon Government Affairs, LLC.

WE153 America's Eldercare Workforce: The Current State

9:00 AM | Atlanta (West Tower, Gold Level)

Key factors regarding the eldercare workforce will be presented by contributors to the Spring 2016 issue of *Generations*, "America's Eldercare Workforce: Who Will Be There to Care?" The focus will be on the three key domains: current demographics, training and deploying, and methods for growing and developing this critical workforce.

Presenters: **Robert Espinoza**, MPA, Vice President of Policy; **Sue Misiorski**, BSN, National Director of Coaching and Consulting Services; **Daniel Wilson**, Director of Federal Affairs; all of Paraprofessional Healthcare Institute (PHI); **Amy York**, Executive Director, Eldercare Workforce Alliance.

WE155 Community Education of Options for Financing LTC

9:00 AM | Soldier Field (West Tower, Bronze Level)

A community awareness campaign to increase knowledge of options for long-term care is underway in Hawaii. The purpose is to correct widespread misinformation, to encourage families to plan, and to build support for a limited public LTC insurance proposal. The session will present webpage and media messages as well as describe community forums and the impact of these efforts.

Presenters: **Lori Tshako**, LSW, ACSW, Wellness Coordinator, Maui County Office on Aging; **Eldon Wegner**, PhD, Professor Emeritus of Sociology; **Sarah Yuan**, PhD, Associate Specialist, Center on the Family; both of University of Hawaii at Manoa.

9:00 AM–4:30 PM | Constituent Group Program

Trauma-Informed Services:

Clinical Approaches to Support Resilience, Hope & Recovery in Older Adults

Presented by ASA's Mental Health and Aging Network (MHAN).

The experience of trauma can lead to both physical and psychological distress in older adults, including stress-related disorders, depression and anxiety. This day-long program explores the fundamental principles of trauma-informed care, including promoting a trauma-informed culture, integration of trauma-informed service approaches into practice, and the importance of cultivating and supporting resilience, hope and recovery in older adults. Special focus areas include the Holocaust survivor population, homeless older adults, and older victims of domestic violence and sexual abuse.

Look for these sessions as part of this program:

- WE149 Trauma and Resilience: Understanding and Using Trauma-Informed Services With Older Adults
- WE421 Homelessness in Older Adults: Causes, Consequences and Solutions
- WE479 Responding to Older Victims of Domestic Violence and Sexual Abuse

Symposium

WE157 Person-Centered Care Initiatives: State and National Model Programs

9:00 AM | Columbus CD (East Tower, Gold Level)

A variety of person-centered care (PCC) initiatives have been developed and implemented across the country for LTSS consumers. This workshop will present details on two state and two national PCC initiatives that focus on home and community-based and residential care.

Presenters: **Katherine Abbott**, PhD, MGS, Assistant Professor of Gerontology, Scripps Gerontology Center at Miami University; **Howard Degenholtz**, PhD, Associate Professor, University of Pittsburgh; **Joseph Lugo**, MA, Aging Services Specialist, Administration for Community Living; **Kathryn McGrew**, PhD, Senior Research Scholar, Scripps Gerontology Center at Miami University; **Kimberly Van Haitsma**, PhD, Associate Professor and Director, Program for Person-Centered Living Systems of Care, Pennsylvania State University; **Diana White**, PhD, Senior Research Associate, Institute on Aging, Portland State University.

RELIGION, SPIRITUALITY & MEANING

WE159 Spiritual Care Issues for Family Violence or Neglect in Long-Term Care

9:00 AM | New Orleans (West Tower, Gold Level)

Family violence is a significant concern in the United States. For some seniors it may reflect incidents from many years earlier, and for some it may be the reason for entrance into long-term care. As seniors seek to discover the meaning of their lives, this critical event often resurfaces, often during dialogue with a spiritual care provider. This session will examine how the nature of the senior's perception of God can contribute to discovering spiritual resources.

Presenters: **James Ellor**, PhD, DMin, DCSW, LCSW, Professor, Baylor University; **Donald Koepke**, MDiv, Director Emeritus, CLH Center for Spirituality and Aging; **James Seeber**, DMin, PhD, Professor of Gerontology, Northern State University.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

WE161 Access: Innovative Mobility Options for Seniors

9:00 AM | Columbian (West Tower, Bronze Level)

This session will report the planning, implementation and results of a transportation pilot program for seniors using a transportation network company. It will include a report of the data collected, including costs and service efficiency. Case studies will examine the impact of the service for individual project participants, which may include video clips.

Presenters: **Andre Danzy**, Program Manager; **Andre Gregory**, MPA, Program Manager; **Darrell Jackson**, MA, CPM, Deputy Director; **Kenneth Vanhooose**, BM, MRE, Interim Division Manager; all of Fulton County Aging & Youth Services Department.

WE163 On Participation: Co-Design of Services

9:00 AM | Columbus EF (East Tower, Gold Level)

This session is part of a full-day program presented by ASA's Network on Environments, Services and Technologies (NEST).

While governments and public services recognize the importance of community member input, we struggle to directly connect input and actual policy and community change, and to understand what it takes to support and sustain meaningful community engagement. This session will explore co-design of services from research and practice perspectives, presenting case studies and insights from research on how to create policy change and impact service design through community member engagement.

Presenters: **Kristin Bodiford**, PhD, MBA, Principal, Community Strengths; **Virginia Dize**, MSG, Co-Director, National Aging and Disability Transportation Center, National Association of Area Agencies on Aging; **Laura Keyes**, MS, AICP, Doctoral Student, University of North Texas; **Philip Stafford**, PhD, Former Director, Center On Aging and Community, Indiana University.

9:00 AM–4:30 PM | Constituent Group Program

Co-design of Environments, Services and Technologies with an Aging Population

Presented by ASA's Network on Environments, Services and Technologies (NEST).

While end-users of new products, services and environments may be consulted in the development process, less frequently are they re-positioned as co-creators. NEST presenters will argue that co-design and true participation lead to greater success and a better fit with the needs and lifestyles of older consumers and those who relate to them. Sessions will provide examples of best practice in participatory design across a range of issues and challenge audience participants to incorporate increased levels of participation and engagement of older adults and people with disabilities in their work.

Look for these sessions as part of this program:

WE163 On Participation: Co-Design of Services

WE435 Improving Health and Wellness of Seniors Using Wearable Technology

WE489 Co-Designing Environments: The Way Forward

WE165 Your Digital Mission: How Social Technology Can Advance Your Organization's Service

9:00 AM | Michigan 1 (East Tower, Bronze Level)

In today's increasingly connected world, an organization's digital footprint is more critical than ever. How is your organization using social media and web tools to advance its mission in smart ways? In this session, Next Avenue and Diverse Elders Coalition will share strategies, techniques and best practices to help make your social media presence a critical part of how your organization delivers service to its clients or members.

Presenters: **Susan Donley**, Publisher and Managing Director, Next Avenue; **Bryce Kirchoff**, Director of Audience Engagement, Next Avenue; **Jenna McDavid**, National Managing Coordinator, Diverse Elders Coalition.

11:00 AM–Noon

General Session

WE167 Better Together: Healthy Aging for Pets and People

11:00 AM | Grand Ballroom (East Tower, Gold Level)

Sponsored by Purina Pro Plan.

There are more than 80 million households in the U.S. with pets. Learn about the effect pets can have on the health and wellness of older adults, as well as parallels in aging for humans and pets. Presenters will highlight decades-long research efforts to better understanding aging in pets and how we can improve the quality and longevity of pets' lives. Specifically, this research has uncovered nutritional innovations that have implications on cognitive health in dogs as well as overall health and longevity in cats. Join us to learn about the impact of these discoveries on the lives of pets, as well as what they might teach us about human nutrition. You will also gain a greater understanding of the influence that pets can have, particularly on older adults, and how pets can help them stay healthy physically, mentally and emotionally.

Presenters: **Zara Boland**, BVSc, BE, MRCVS, PhD, Veterinarian, Nestlé Purina PetCare; **Steve Dale**, CABC, Author, Radio Host and Certified Animal Behavior Consultant, Black Dog Radio Productions, Inc.; **Steven Hannah**, Director of Molecular Nutrition, Nestlé Purina Petcare; **Matt Kaeberlein**, PhD, Professor, Department of Pathology and Director, Healthy Aging & Longevity Research Institute, University of Washington; **Gerardo Perez-Camargo**, PhD, DVM, Global Pet Welfare and Behavior Manager, Nestlé Purina Petcare.

11:00 AM–Noon and Noon–1:30 PM

Noon–1:30 PM | Networking Event

Grab 'n' Go Lunch in the Exhibit Hall

Full conference registration includes a complimentary lunch. Pre-registration is required. You must have a ticket to pick up your lunch.

Grab a quick lunch in the Exhibit Hall and network with others while you visit the exhibits and check out poster session presentations. The free lunch includes a sandwich (turkey or vegetarian), chips and bottled water.

Noon–1:30 PM | Poster Sessions

Poster sessions feature large posters highlighting aging-related projects, research and practices. Presenters speak informally about their work while attendees connect directly and personally with them. The posters will be displayed downstairs in the Riverside Center. Take the escalator down from the registration/ballroom area. See page 177 for a diagram of the poster placements. Please note: Poster Sessions are not approved for continuing education credit.

AGING IN COMMUNITY

WE171 Aging at Home: Expanding the Caregiving Team to Include Distant Family

Noon | Riverside Center East, Board 415
(East Tower, Purple Level)

Presenter: **Elizabeth Tait**, PhD, MHS, Associate Professor, Western Carolina University.

WE173 Analysis of Word Patterns Used by Older Adults When Talking About Diabetes

Noon | Riverside Center East, Board 409
(East Tower, Purple Level)

Presenter: **Marjorie Getz**, MA, MPhil, Associate Professor, Methodist College.

WE175 CDC STEADI in Practices: Screening and Assessment

Noon | Riverside Center East, Board 509
(East Tower, Purple Level)

Presenter: **Gloria Neault**, MSN, RN, Program Manager, Clinical Services, MaineHealth.

WE177 Elder Voices on Community Issues

Noon | Riverside Center East, Board 307
(East Tower, Purple Level)

Presenter: **Stephanie Herbers**, MPH, MSW, Center Manager, Friedman Center for Aging, Institute for Public Health, Washington University in St. Louis.

WE179 How Georgia Saved Its Failing Senior Centers

Noon | Riverside Center East, Board 309
(East Tower, Purple Level)

Presenter: **Allison Bernal**, Chief Nutritionist, State of Georgia Division of Aging Services.

Noon–1:30 PM

WE181 In the Spirit: A Novel Spiritual Health Education Curriculum for Formal CaregiversNoon | Riverside Center East, Board 513
(East Tower, Purple Level)Presenter: **Heather Renter**, PhD, Gerontology, Assistant Professor, Grand Valley State University.**WE183 Innovative Disaster Management Resources: Protecting Vulnerable Populations in Remote Communities**Noon | Riverside Center East, Board 109
(East Tower, Purple Level)Presenter: **James Hagen**, PhD, MBA, MPH, NHA, Professor, St. Xavier University.**WE185 Integrating Elder Law and Veterans Legal Clinic**Noon | Riverside Center East, Board 501
(East Tower, Purple Level)Presenters: **Lenora Lee**, PhD, Administrative Director, Paralegal; **James Pietsch**, JD, Professor of Law, William S. Richardson School of Law; both of University of Hawaii at Manoa.**WE187 Intergenerational Service Learning: A Model for Volunteer Caregiving and Patient-Centered Care**Noon | Riverside Center East, Board 203
(East Tower, Purple Level)Presenter: **C. Oren Renick**, JD, MPH, ThM, MA, Professor, School of Health Administration, Texas State University.**WE189 Keeping Elders at Home Through Patient Activation: A Study of Rural Elders in Washington State**Noon | Riverside Center East, Board 503
(East Tower, Purple Level)Presenter: **Anna Tresidder**, MPH, PhD, Assistant Professor, Eastern Washington University.**WE191 Memory Care Navigation: Connecting Hawaii's Families to Needed Dementia Supports and Services**Noon | Riverside Center East, Board 300
(East Tower, Purple Level)Presenter: **Christy Nishita**, PhD, Interim Director, University of Hawaii Center on Aging.**WE193 Resources for Caregivers of Veterans With Dementia**Noon | Riverside Center East, Board 219
(East Tower, Purple Level)Presenters: **Bret Hicken**, PhD, Geriatric Domain Lead; **Chris Turner**, Program Specialist; Veterans Rural Health Resource Center, Western Region.**WE195 The Overestimation of Social Support for Food-Insecure Seniors**Noon | Riverside Center East, Board 404
(East Tower, Purple Level)Presenter: **Marie Gualtieri**, MA, Doctoral Student, North Carolina State University and ASA Graduate Student Research Award Winner.**BUSINESS & LEADERSHIP****WE197 Generational Differences in Key Work Outcomes Among Working Adults**Noon | Riverside Center East, Board 511
(East Tower, Purple Level)Presenters: **Deborah Olson**, PhD, Professor, University of La Verne; **Kenneth Shultz**, PhD, Professor of Psychology, California State University San Bernardino.**WE199 Keep It Simple and Make It Accessible: Best Practices in Age-Friendly Print and Digital Communications**Noon | Riverside Center East, Board 602
(East Tower, Purple Level)Presenter: **Irene Stewart**, Planner, Aging and Disability Services, Seattle Human Services Department.**WE201 Wisdom Keepers: Engaging Wise, Experienced People to Improve the Community**Noon | Riverside Center East, Board 413
(East Tower, Purple Level)Presenter: **Robert Horne**, MBA, Wisdom Keeper, BOD, Vision 2030.**CAREGIVING****WE203 Alzheimer's Alarming Impact on American Family Finances**Noon | Riverside Center East, Board 405
(East Tower, Purple Level)Presenters: **Kerry Finegan**, MSW, Team Lead, Contact Center; **Kathleen Madl**, LCSW, Associate Director; both of Alzheimer's Association.**WE205 Alzheimer's Relief Care Grants Bring Respite, Home Care and Hope to Thousands Nationwide**Noon | Riverside Center East, Board 515
(East Tower, Purple Level)Presenter: **Megan Hix**, Strategic Partnerships Engagement Manager, Home Instead Senior Care.**WE207 Characteristics and Outcomes of People With Family or Friend Caregivers in Medicare**Noon | Riverside Center East, Board 410
(East Tower, Purple Level)Presenters: **Aubree Booth**, Analyst; **Kris Gardner**, MS, Analytics Consultant; **Gregory Horlander**, Process Owner; **Jason Pieratt**, MS, Analytics Consultant; all of Humana Inc.

WE209 Engaging Caregivers With Understandable and Interactive Personalized Health Content

Noon | Riverside Center East, Board 200
(East Tower, Purple Level)

Presenter: **Debra Kelsey-Davis**, RN, MHSA, President and Founder, S2S Solutions, Ltd.

WE211 Helpers' Spirituality in Home-Based Caregiving for Frail Elders

Noon | Riverside Center East, Board 215
(East Tower, Purple Level)

Presenter: **Jung Hee Lee**, Assistant Professor, Fort Hays State University.

WE213 Identifying People Who Have Caregivers That Are Not Documented in Medicare

Noon | Riverside Center East, Board 418
(East Tower, Purple Level)

Presenters: **Kris Gardner**, MS, Analytics Consultant; **Gregory Horlander**, Process Owner; **Jason Pieratt**, MS, Analytics Consultant, all of Humana Inc.

WE215 Impact of the Dementia Dialogues Train-the-Trainer Model

Noon | Riverside Center East, Board 308
(East Tower, Purple Level)

Presenters: **Marc Guest**, MPH, MSW, CPH, CSW, Research Assistant, University of Kentucky; **Macie Smith**, EdD, Program Development and Training Manager, University of South Carolina/Arnold School of Public Health's Office for the Study of Aging.

WE217 Improving Health in Long-Term Care: Effectiveness of Direct Care Worker Oral Health Training

Noon | Riverside Center East, Board 502
(East Tower, Purple Level)

Presenter: **Brad Richardson**, PhD, Research Scientist, The University of Iowa School of Social Work National Resource Center for Family Centered Practice.

WE219 Improving Primary Care of Older Adults: The Northwest Geriatrics Workforce Enhancement Center

Noon | Riverside Center East, Board 316
(East Tower, Purple Level)

Presenter: **Barbara Cochrane**, PhD, RN, FAAN, Professor and Director, de Tornyay Center for Healthy Aging, University of Washington.

WE221 Latinos Raising Grandchildren in Central Florida: Pathways, Decision-Making and Well-Being

Noon | Riverside Center East, Board 213
(East Tower, Purple Level)

Presenter: **Julia Arroyo**, MA, Doctoral Candidate, University of Florida.

WE223 Leveraging Technology to Engage the Caregiver Workforce and Improve Outcomes

Noon | Riverside Center East, Board 312
(East Tower, Purple Level)

Presenter: **Jay Patel**, PharmD, MBA, Clinical Transformation Officer, Seniorlink.

WE225 Ohio Partners in Dementia Care: Results From a Translation Study of BRI Care Consultation

Noon | Riverside Center East, Board 411
(East Tower, Purple Level)

Presenters: **David Bass**, PhD, Senior Vice President; **Keith Kearney**, MSW, Senior Research Analyst; **Branka Primetica**, MSW, Senior Research Analyst II; all of Center for Research, Benjamin Rose Institute on Aging.

WE227 On Your Side: Online Support and Education for Individuals With Primary Progressive Aphasia

Noon | Riverside Center East, Board 407
(East Tower, Purple Level)

Presenter: **Darby Morhardt**, PhD, LCSW, Research Associate Professor of Cognitive Neurology & Alzheimer's Disease Center, Northwestern University.

WE229 Organization-Level Readiness: Sarasota, Florida Project for Dementia-Capable Agencies

Noon | Riverside Center East, Board 204
(East Tower, Purple Level)

Presenter: **Pamela Baron**, MSW, Director of Senior Services, Jewish Family & Children's Service of the Suncoast, Inc.

WE231 Prioritizing the Relationship Between Older Persons and Caregivers in Person-Centered Care

Noon | Riverside Center East, Board 514
(East Tower, Purple Level)

Presenter: **Allyson Washburn**, PhD, Associate Professor, Department of Psychology, National University.

WE233 Programming for Custodial Grandparents: Effectiveness of Non-Traditional Formats for Providing Services

Noon | Riverside Center East, Board 202
(East Tower, Purple Level)

Presenter: **Andrea Smith**, PhD, LMSW, Professor, Western Michigan University.

WE235 Promoting the Health of Rural Caregivers Through the Caregiver Literacy Series

Noon | Riverside Center East, Board 417
(East Tower, Purple Level)

Presenter: **Elaine Jurkowski**, PhD, MSW, Professor, School of Social Work, Southern Illinois University.

Noon–1:30 PM

WE237 Re-evaluating the Old and Reclaiming the New: Results From a Dyadic Storytelling InterventionNoon | Riverside Center East, Board 306
(East Tower, Purple Level)Presenters: **Lauren Dowden**, MSW, Social Worker, Northwestern University; **Darby Morhardt**, PhD, LCSW, Research Associate Professor of Cognitive Neurology & Alzheimer's Disease Center, Northwestern University; **Marcia Spira**, PhD, LCSW, Professor, School of Social Work, Loyola University.**WE239 Respite Care Share: Caring for the Caregiver**Noon | Riverside Center East, Board 401
(East Tower, Purple Level)Presenter: **Joy Johnston**, Founder, Respite Care Share.**WE241 Statin Medications in Alzheimer's Disease: Helpful or Harmful?**Noon | Riverside Center East, Board 211
(East Tower, Purple Level)Presenter: **Candice Ryan**, PsyD, Post-doctoral Psychology Resident, Kaiser Permanente Medical Center.**WE243 The Legacy of Caregiving: An Adult Rite of Passage**Noon | Riverside Center East, Board 207
(East Tower, Purple Level)Presenter: **Patricia Southard**, MA, MLIS, Independent Scholar.**WE245 Understanding Support Needs in Spouses and Adult Children Caring for Elders With Depression**Noon | Riverside Center East, Board 500
(East Tower, Purple Level)Presenter: **Chen Daniel Wang**, MSc Student, University of Toronto.**WE247 Using Social Media, PSAs and Grassroots Efforts to Rebrand Caregiving as a Second Career**Noon | Riverside Center East, Board 402
(East Tower, Purple Level)Presenter: **Charlene Neu**, MA, MS, Client Care Director, Mature Caregivers.**WE249 When Caregiving Ends: The Experiences of Former Family Caregivers of People With Dementia**Noon | Riverside Center East, Board 506
(East Tower, Purple Level)Presenters: **Kristin Corey**, MSN, ANP-BC, GNP-BC, PhD Candidate, University of Massachusetts, Dartmouth.**CLINICAL CARE & TRANSITIONS****WE251 An Interprofessional Approach to Education Through Use of Simulation Technology**Noon | Riverside Center East, Board 117
(East Tower, Purple Level)Presenter: **Bernadette Kauffman**, MS, Occupational Therapist, Mayo Clinic.**WE253 Building Linkages for Care Transitions: A Model for Transformation and Innovation**Noon | Riverside Center East, Board 212
(East Tower, Purple Level)Presenter: **Monique Barber**, MPH, MBA, Project Manager, JPS Health Network.**WE255 Can Physical Activity Protect Against Cognitive Decline? A Comparison of Two Literature Reviews**Noon | Riverside Center East, Board 102
(East Tower, Purple Level)Presenter: **Joyce Sligar**, PT, MBA, MA, CEEAA, Senior University Lecturer, Governors State University.**WE257 Effectiveness of a Collaborative Continuum of Care Model for Patients and Families With Dementia**Noon | Riverside Center East, Board 111
(East Tower, Purple Level)Presenter: **Terese McManis**, RN, Aging Adult Services Manager, Stanford Health Care.**WE259 Falls Risk Management: Implementing Evidence-Based, Tailored Exercise Across the Continuum**Noon | Riverside Center East, Board 100
(East Tower, Purple Level)Presenter: **Rebecca Tarbert**, PT,DPT, GCS, CLT, Physical Therapist, Genesis Rehab Services.**WE261 Five Factors That Impact Hospital Readmission in the Aging Population and What We Are Doing About It**Noon | Riverside Center East, Board 210
(East Tower, Purple Level)Presenter: **Tiffany Clack**, MSN, RN, APRN, ANP-BC, GNP, Baylor Scott & White Health.**WE263 How Music Can Reduce Agitation and Make Communication More Meaningful for Dementia Center Clients**Noon | Riverside Center East, Board 400
(East Tower, Purple Level)Presenters: **Neila Donovan**, PhD, Associate Professor; **Catherine Pinas**, Undergraduate Honors Thesis Student; both of Louisiana State University; **Dana Territo**, QDCP, Director of Services, Alzheimer's Services of the Capital Area.**WE265 Maintaining Momentum While Minimizing Meds: Perceived Benefits of Long-Term Acupuncture**Noon | Riverside Center East, Board 205
(East Tower, Purple Level)Presenter: **Rachel Pagones**, Doctoral candidate, Yo San University.

WE267 Society of Trauma Nurses Geriatric Trauma Special Interest Group**Noon | Riverside Center East, Board 108**
(East Tower, Purple Level)Presenter: **Kai Bortz**, MSN, RN-BC, CMSRN, CNC, Society of Trauma Nurses, Lehigh Valley Health Network.**WE269 The Status of Geriatric Care in the United States: America's Need for More Geriatricians****Noon | Riverside Center East, Board 600**
(East Tower, Purple Level)Presenter: **Erin Van Landingham**, MA, Grants and Contracts Manager, Family Eldercare.**WE271 Using the Music and Memory Program in a Dementia Activity Center****Noon | Riverside Center East, Board 216**
(East Tower, Purple Level)Presenters: **Neila Donovan**, PhD, Associate Professor; **Bonnie Dupre**, Undergraduate Honors Student; both of Louisiana State University; **Dana Territo**, QDCP, Director of Services, Alzheimer's Services of the Capital Area.**WE273 Vaginal Atrophy: Patient Concerns and Treatment Preferences****Noon | Riverside Center East, Board 419**
(East Tower, Purple Level)Presenter: **Courtney Hughes**, PhD, MS, Senior Researcher, ReJuVey.**DIVERSITY & CULTURES OF AGING****WE275 Community Engagement With African-American Clergy: Faith-Based Model for Culturally Competent Practices****Noon | Riverside Center East, Board 314**
(East Tower, Purple Level)Presenter: **Karen Bullock**, PhD, LCSW, Department Head and Professor, Department of Social Work, North Carolina State University.**WE277 Differentials in Frailty and Injury Risk by Race, Ethnicity and Nativity****Noon | Riverside Center East, Board 301**
(East Tower, Purple Level)Presenter: **Alexis Howard**, MA, Graduate Student, NORC at The University of Chicago.**WE279 Exercise Behaviors Among African-American Retirees: Identity and Motivation Factors****Noon | Riverside Center East, Board 209**
(East Tower, Purple Level)Presenter: **George Shaw**, PT, MSPT, Licensed Physical Therapist/Doctoral Candidate, Georgia State University.**WE281 Implementing Nutrition Education Programs for Immigrant Asian American and Pacific Islander Older Adults****Noon | Riverside Center East, Board 408**
(East Tower, Purple Level)Presenters: **Annie Feng**, MSW, SCSEP National Assistant; **Eun Jeong Lee**, PhD, SCSEP National Director; both of National Asian Pacific Center on Aging (NAPCA).**WE283 Influence of Mental Health Service Structure on Perceptions and Utilization by Puerto Rican Older Adults****Noon | Riverside Center East, Board 505**
(East Tower, Purple Level)Presenter: **Daniel Velez Ortiz**, PhD, Associate Professor, Michigan State University.**WE285 Measuring Sexual Orientation Disclosure vs. Concealment Across Age Groups****Noon | Riverside Center East, Board 406**
(East Tower, Purple Level)Presenter: **Eddy Elmer**, MA, PhD Student, Social Gerontology, Vrije Universiteit Amsterdam.**WE287 Older Lesbians' Experiences With Home Care: A National Qualitative Study****Noon | Riverside Center East, Board 214**
(East Tower, Purple Level)Presenter: **Sandra Butler**, PhD, MSW, Professor, University of Maine School of Social Work.**WE289 Partnership for PCOR in Aging and Disability Research****Noon | Riverside Center East, Board 414**
(East Tower, Purple Level)Presenters: **Amy Eisenstein**, PhD, Director of Research; **Nissa Romanowski**, MPH, Research Coordinator; both of CJE SeniorLife.**WE291 Self-Management of Diabetes Among Older Latinos: The Role of Written Care Plans and Self Efficacy****Noon | Riverside Center East, Board 508**
(East Tower, Purple Level)Presenter: **Valentine Villa**, PhD, Professor, School of Social Work Director, Applied Gerontology Institute, UCLA School of Public Health.**WE293 Smoking Among Older Sexual Minority Women: Effects of Age and Sexual Orientation****Noon | Riverside Center East, Board 412**
(East Tower, Purple Level)Presenter: **Sarah Jen**, MSW, PhC, Graduate Student, School of Social Work, University of Washington School of Social Work.**WE295 The Voices of African American Female Elders on Health****Noon | Riverside Center East, Board 119**
(East Tower, Purple Level)Presenter: **Leslie Roundtree**, DHSc, MBA, OTR/L, Chairperson, Chicago State University.

Noon–1:30 PM

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

WE297 Be VisionAware: Cutting Through the Confusion of Vision Rehabilitation Services

Noon | Riverside Center East, Board 105
(East Tower, Purple Level)

Presenter: **Priscilla Rogers**, PhD, Program Director VisionAware, American Foundation for The Blind.

WE299 Rethinking Dementia: Accelerating Change

Noon | Riverside Center East, Board 313
(East Tower, Purple Level)

Presenter: **Lisa Misenhimer**, MSW, Director, Rethinking Dementia: Accelerating Change.

WE301 Study of Consistency as a Organizational Trait of Area Agencies on Aging in the State of California

Noon | Riverside Center East, Board 512
(East Tower, Purple Level)

Presenter: **Maria Painter**, EdD, Professor, University of LaVerne.

WE303 Trends in Competitive Forces and Nursing Home Financial Performance

Noon | Riverside Center East, Board 504
(East Tower, Purple Level)

Presenter: **Justin Lord**, MBA, Doctoral Student, University of Alabama at Birmingham.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

WE305 How Telling Life Stories Impacts the Well-Being of Older Adults

Noon | Riverside Center East, Board 104
(East Tower, Purple Level)

Presenter: **Jordan Stein**, PhD, Senior Research Associate, Mather LifeWays Institute on Aging.

WE307 A Comprehensive Evaluation of a Lifelong Learning Program: Program 60

Noon | Riverside Center East, Board 116
(East Tower, Purple Level)

Presenter: **KyongWeon Lee**, MSW, PhD(c), Graduate Student, Department of Social Work, The Ohio State University.

WE309 Activities to Support Still-Developing Identities in Care Settings

Noon | Riverside Center East, Board 110
(East Tower, Purple Level)

Presenter: **Karen Sheriff LeVan**, PhD English, Professor, Hesston College.

WE311 Art-Based Intervention in Health and Quality of Life

Noon | Riverside Center East, Board 519
(East Tower, Purple Level)

Presenter: **Nakyung Rhee**, MA, PhD(c), Graduate Student, The Ohio State University.

WE313 Blaze a Trail: Cobb County Seniors Hike to Health During Older Americans Month

Noon | Riverside Center East, Board 510
(East Tower, Purple Level)

Presenter: **Felicia Alingu**, MPH, CPH, Outcomes Program Specialist, Cobb Senior Services.

WE315 Brain Health and the Triple Aim: Care, Health and Cost

Noon | Riverside Center East, Board 606
(East Tower, Purple Level)

Presenter: **Krystal Culler**, MA, DBH Candidate, Director, Center 4 Brain Health, Menorah Park Center for Senior Living.

WE317 Can Memory Training Remediate Mild Cognitive Impairment?

Noon | Riverside Center East, Board 318
(East Tower, Purple Level)

Presenter: **Ian McDonough**, PhD, Assistant Professor, Department of Psychology, The University of Alabama, Associate of the Alabama Research Institute on Aging.

WE319 Collaboration of Therapeutic Recreation and Caring Canine Service to Improve Patient Well-Being

Noon | Riverside Center East, Board 101
(East Tower, Purple Level)

Presenter: **Carol Graziano**, CTRS, Recreation Therapist, Mayo Clinic Hospital.

WE321 Developing, Field-Testing and Using the Medication Use Questionnaire for Older Adults

Noon | Riverside Center East, Board 217
(East Tower, Purple Level)

Presenter: **Madelyn Iris**, PhD, Retired Associate Professor at Northwest University & Director of Research, CJE SeniorLife.

WE323 Encouraging Health Promotion Within a Diverse Population of Low-Income Older Adults

Noon | Riverside Center East, Board 403
(East Tower, Purple Level)

Presenter: **Ruth Walker**, PhD, Assistant Professor, Missouri State University.

WE325 Improving Self-Efficacy Among Community-Dwelling Older Adults: A Medication Management Intervention

Noon | Riverside Center East, Board 507
(East Tower, Purple Level)

Presenter: **Ashkan Zarrieneh**, MPH, Student, University of Illinois at Chicago.

WE327 Insights and Lessons From a 12-Session Tai Chi Training Intervention

Noon | Riverside Center East, Board 206
(East Tower, Purple Level)

Presenters: **Judith Hirschfeld**, MSA, Trauma Injury Prevention Specialist, Mount Carmel Hospital System.

WE329 Internet Health Information and the Patient-Health Professional Relationship

Noon | Riverside Center East, Board 303
(East Tower, Purple Level)

Presenter: **TimMarie Williams**, Assistant Professor of Health Sciences/Gerontology Program Director, Armstrong State University.

WE331 Older Adults and Life Satisfaction: Comparison of Passive and Active Leisure

Noon | Riverside Center East, Board 118
(East Tower, Purple Level)

Presenter: **Dongwook Cho**, Doctoral Candidate, Assistant Professor, Alcorn State University.

WE333 Older Adults' Savoring Ability Impacts Health Through Happiness and Depression Pathways

Noon | Riverside Center East, Board 218
(East Tower, Purple Level)

Presenter: **Jennifer Smith**, PhD, Director of Research, Mather LifeWays Institute on Aging.

WE335 Teaming with a School of Pharmacy to Provide Evidence-Based Medication Management Services

Noon | Riverside Center East, Board 604
(East Tower, Purple Level)

Presenter: **Colleen Massey**, MS, Director of Operations, Massachusetts College of Pharmacy and Health Sciences.

WE337 The Benefits of Light-to-Moderate Physical Activity for Older Adults

Noon | Riverside Center East, Board 304
(East Tower, Purple Level)

Presenter: **Kevin Hawkins**, PhD, Vice President, Advanced Analytics, Optum.

WE339 The Harvard Crooners: Giving Older Adults a Creative Voice Through Participatory Singing

Noon | Riverside Center East, Board 315
(East Tower, Purple Level)

Presenter: **Alan Yang**, A.B. Candidate, President-Elect, Harvard MIHNUET.

WE341 The Health Legacy Program for Women: Analysis of Diabetes History and Habits

Noon | Riverside Center East, Board 517
(East Tower, Purple Level)

Presenter: **Garett Griffith**, MS, Laboratory Manager & Research Coordinator, University of Illinois at Chicago.

WE343 U3A Study Groups in Taiwan

Noon | Riverside Center East, Board 107
(East Tower, Purple Level)

Presenter: **Hsiao-Mei Hu**, PhD, Assistant Professor, Southern Taiwan University of Science and Technology.

MENTAL HEALTH**WE345 How Caring for a Dog Fulfills the Desire to Be Needed for Older Adults**

Noon | Riverside Center East, Board 112
(East Tower, Purple Level)

Presenter: **Ranell Mueller**, PhD, Student, University of Kentucky.

WE347 Identifying Needs and Addressing Gaps in Substance Abuse and Mental Health Among Senior Hoosiers

Noon | Riverside Center East, Board 518
(East Tower, Purple Level)

Presenter: **Eric Evans**, MA, Director of Prevention Services, Geminus Corporation.

WE349 Results of UCLA Loneliness Scale Administration to LBFE Chicago Elders

Noon | Riverside Center East, Board 106
(East Tower, Purple Level)

Presenters: **William Heard**, PsyD(c), Research Intern/Clinical PsyD Student; **Ann Wohlberg**, MA, Director of Program; both of Little Brothers - Friends of the Elderly.

WE351 Treating Depression and Anxiety in Elders and Caregivers Using Evidence-Based Models

Noon | Riverside Center East, Board 302
(East Tower, Purple Level)

Presenters: **Romilla Batra**, MD, MBA, Chief Medical Officer; **Pedro Carbajal-Madrid**, LCSW, ICM Supervisor; **Denise Likar**, Vice President, Independence at Home; all of SCAN Health Plan.

POLICY, ADVOCACY & ETHICS**WE353 Amplified Voices: Art-Based Inquiry Into Elder Communication**

Noon | Riverside Center East, Board 103
(East Tower, Purple Level)

Presenter: **Erin Partridge**, Life Enrichment Specialist, Elder Care Alliance.

WE355 Assessing Effectiveness of a Person-Centered and Participant-Directed Workforce Model for the Aging

Noon | Riverside Center East, Board 201
(East Tower, Purple Level)

Presenters: **Nancy Hooyman**, MSW, PhD, Professor of Gerontology and Dean Emeritus, University of Washington; **Mark Sciegaj**, PhD, MPH, Professor of Health Policy, College of Health and Human Development, Penn State University.

Noon–1:30 PM and 1:00–4:30 PM

WE357 Effects of the Affordable Care Act on Preventive Service Use by Impoverished Medicare Beneficiaries

Noon | Riverside Center East, Board 113
(East Tower, Purple Level)

Presenter: **Louanne Bakk**, PhD, Assistant Professor and Director, Institute on Innovative Aging Policy and Practice, The University at Buffalo, School of Social Work.

WE359 Geriatric Caregiving in Botswana: The Numbers, the Story and the Impact

Noon | Riverside Center East, Board 305
(East Tower, Purple Level)

Presenter: **Tobokane Manthai**, PhD(c), Graduate Student, School of Social Work, University of Iowa.

WE361 Reporting What Might Be Elder Abuse: Complex Decisions and Intricate Ethics

Noon | Riverside Center East, Board 317
(East Tower, Purple Level)

Presenter: **Rebecca Laster**, MSS, Doctoral Candidate, Bryn Mawr College Graduate School of Social Work.

WE363 Staging Advocacy: Portrait of a Caregiver

Noon | Riverside Center East, Board 319
(East Tower, Purple Level)

Presenter: **Nancy Madsen**, MS, Caregiver Support Program Manager, Utah Division of Aging and Adult Services.

WE365 Understanding the Medicare Program and Related Subsidies: A Racial and Ethnic Comparison

Noon | Riverside Center East, Board 115
(East Tower, Purple Level)

Presenters: **Louanne Bakk**, PhD, Asst Professor and Director, Institute on Innovative Aging Policy and Practice, The University at Buffalo, School of Social Work; **Diane Oyler**, Program Officer, Health Foundation for Western & Central New York.

RELIGION, SPIRITUALITY & MEANING

WE367 The Meaning of Wisdom in a Community of Religious Sisters

Noon | Riverside Center East, Board 208
(East Tower, Purple Level)

Presenters: **Holly Nelson-Becker**, PhD, Professor; **Hien Nguyen**, MSW, PhD Student; both of Loyola University Chicago.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

WE369 Does Virtual Reality Lead to Real Relationships Among Older Adults?

Noon | Riverside Center East, Board 114
(East Tower, Purple Level)

Presenters: **Catherine O'Brien**, MPH, PhD, Director of Research; **Jennifer Smith**, PhD, Director of Research; both of Mather LifeWays Institute on Aging.

WE371 Empathy vs. Benevolence: Online Privacy and Security

Noon | Riverside Center East, Board 516
(East Tower, Purple Level)

Presenter: **Galina Madjaroff**, MA, Clinical Assistant Professor, Program Director, Erickson School, UMBC.

WE373 Integrated eTechnology: Eldercare for the 21st Century

Noon | Riverside Center East, Board 416
(East Tower, Purple Level)

Presenter: **Rima Tarraf**, MSc, Research and Evaluation Consultant, Alberta Health Services.

1:00–4:00 PM | Site Visit

Mather's—More Than a Cafe

1:00 PM | Meet in West Tower Lobby

Fee: \$45. Pre-registration is required.

This model has been described by *The New York Times* as a sleek meld of Starbucks, Bally's and Elderhostel. Created by Mather LifeWays, a nonprofit organization dedicated to creating Ways to Age Well™, the Cafe pulls customers into the experience through the restaurant, which is open to all ages. Adults 50 and better discover endless possibilities in fitness classes, lectures, technology classes and social connections. Enjoy exploring the freshly renovated, modern, vibrant space, learning more about the underlying philosophy of the Cafe Plus Concept, and engaging with current customers to understand what is different about this community-based services approach.

1:30–4:30 PM

National Forum

WE375 National Forum on LGBT Aging

1:30 PM | Crystal B (West Tower, Green Level)

Fee: \$15 (includes coffee and issue of *Generations* on LGBT Aging). Pre-registration is required.

As the overall population of older adults expands, the cohort of LGBT older adults is also expanding. This cohort represents a diverse group of individuals who have historically been relegated to the margins of society. With seminal research studies focusing on LGBT aging and health, as well as the long-awaited passage of civil rights legislation for LGBT individuals, progress has been made but more needs to be done in the realm of services, policy and research. Join our panel of experts as they lay out the LGBT aging landscape and what professionals across the field of aging need to know to build knowledge, skills, and cultural competency to meet the complex needs of LGBT older adults. Interwoven within the discussion will be the recognition of the spirit, drive and resiliency that has propelled this diverse community forward.

See page 30 for more information.

1:30–4:30 PM

Collaborating Organization Program

WE377 Improving Care and Services for People With Dementia and Family Caregivers

1:30 PM | Regency AB (West Tower, Gold Level)

Sponsored by the Administration for Community Living's National Alzheimer's and Dementia Resource Center.

Fee: \$0. Pre-registration is required.

Alzheimer's disease and other dementias cause memory loss, challenging behavioral symptoms, and severe functional limitations. This session will address national, state and local initiatives designed to improve care and services for people with dementia and family caregivers living in the community.

See page 36 for more information..

1:30–4:30 PM | Networking Event

WE379 Corps of Accomplished Professional (CAPs) Inaugural Special Event

1:30 PM | Michigan 2 (East Tower, Bronze Level)

Fee: \$15 (includes networking reception).

Pre-registration is required.

No CEU credits offered.

Are you a seasoned, accomplished professional at the pinnacle of your career and thinking about next steps? Then CAPs is for you! The purpose of the new ASA Corps of Accomplished Professionals (CAPs) is to provide a home for accomplished professionals within ASA to stay connected to the field of aging and to one another, to enhance their professional and personal growth, and to enable them to use their talent and experience to give back to the organization and its members. Join CAPs founders and other accomplished colleagues for a dynamic mix of content, interactive discussions, peer exchange and focus group. Right after the program, join us for a networking reception to continue the conversation.

Presenters: **Tobi Abramson**, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; **William Benson**, Principal and Managing Partner, Health Benefits ABCs; **Jennie Chin Hansen**, RN, MS, FAAN, Former Chair, AARP Board; **Louis Colbert**, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; **Helen Dennis**, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates; **Lynn Friss Feinberg**, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; **Joanne Handy**, RN, MS, Former President & CEO, LeadingAge California; **Marty Richards**, MSW, LICSW, Retired Gerontological Social Worker, Richards and Richards; **Sandra Timmermann**, EdD, Business and Aging Strategist.

Funded by a generous contribution from Age Wave.

2:00–3:00 PM

Highlighted Session

WE381 National Survey Unveils Perspectives and Implications on Aging Policies and Practices Across Decades

2:00 PM | Gold Coast (West Tower, Bronze Level)

Presented by the Gary and Mary West Foundation.

A major national survey from West Health and NORC at the University of Chicago explores what it means to grow older, revealing important insights and perspectives across the decades—what really matters for healthcare, social services, quality of life, caregiving, priorities and lifestyle. Survey results will provide a cross-generational snapshot of aging in America today to better inform programs, policy and practice, and ensure successful aging for all.

Presenters: **Zia Agha**, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute; **Louise Hawkley**, PhD, MA, Senior Research Scientist, NORC at The University of Chicago.

2:00–3:00 PM | 60-Minute Workshops

AGING IN COMMUNITY

WE383 Coordination of Dementia Services in Virginia

2:00 PM | New Orleans (West Tower, Gold Level)

This presentation will highlight Virginia's unique approach to coordinating dementia services by providing an overview of grant-funded projects, which deliver services for persons with dementia and caregivers, and other initiatives prompted by the goals of the state plan. Presenters will share successes, lessons learned, resources and tools.

Presenters: **Devin Bowers**, MPH, Dementia Services Coordinator, Virginia Department for Aging and Rehabilitative Services; **Courtney Tierney**, MSW, Director, Prince William County Department of Social Services.

WE385 Dementia Live™: Caring for Someone You Don't Understand

2:00 PM | Plaza AB (East Tower, Green Level)

Dementia Live emphasizes empathetic caregiving through sensory simulation and provides an inside-out understanding of dementia. To elevate person-centered care practices, care providers must first gain an understanding of what dementia is and how the individual with dementia feels when challenged with cognitive and sensory changes. This is experiential learning that simulates cognitive and sensory impairment, giving participants a greater awareness and understanding of the constant struggles affecting persons with dementia.

2:00–3:00 PM

Please note: This training is a 15-minute, high-impact experience, where you will be immersed into life with dementia, resulting in a deeper understanding of what it is like to live with cognitive impairment and sensory change. Registration is limited to 32 attendees. Sign up for 15-minute time-slots on a first come/first serve basis outside the session room.

Presenters: **Deborah Allen**, MSW, Executive Director, Pennsylvania Behavioral Health and Aging Coalition.

WE387 Establishing an Adult Day Services Center on Tribal Land: Navigating Sovereignty Issues**2:00 PM | Atlanta (West Tower, Gold Level)**

Due to the sovereignty status of tribal nations in the United States, establishing a state-licensed adult day services center on tribal land can present obstacles in meeting state licensure requirements. State licensing requires official inspections by the state fire marshal, and the state health inspector, whose agencies have no jurisdiction on tribal lands. Learn what is required to establish an official visit by agencies.

Presenters: **April Collman**, Executive Director, Adult Day Services, Inc.; **George Goggleye**, Human Services Director, Minnesota Chippewa Tribe.

WE389 Fostering and Financing Age-Friendly Communities**2:00 PM | Columbus GH (East Tower, Gold Level)**

Older adults thrive when they age within their communities. Yet, truly successful aging requires access to critical support, including quality healthcare, support services, transportation options, affordable housing, social interaction and more. This session will explore the PACE model and how two innovative PACE providers are combining supportive services with affordable senior housing to help low-income seniors stay in their own homes and communities.

Presenters: **Peter Fitzgerald**, MS, Executive Vice President for Policy and Strategy, National PACE Association; **Ian Wiesner**, MPAff, Manager, Business Development, Capital Impact Partners.

WE391 Got Attitude? How Experience Influences Attitudes**2:00 PM | Acapulco (West Tower, Gold Level)**

How do young people view older adults? How does working with older adults affect our own attitudes toward aging? Research indicates that education and exposure can change perceptions and re-set negative stereotypes. This workshop will focus on how DOROT's intergenerational programs influence attitude change and encourage participants to discuss how working with older adults has affected their feelings about their own aging process.

Presenters: **Ali Hodin Baier**, Associate Executive Director for Programs, Volunteers and Evaluation; **Sara Peller**, MA, LCSW, Associate Executive Director; both of DOROT, Inc.

WE393 Measuring and Improving Elder Economic Security**2:00 PM | Columbus CD (East Tower, Gold Level)**

Nearly half of all older adults are economically insecure, struggling with rising healthcare bills, inadequate nutrition, limited access to transportation, diminished savings and job loss. Participants will learn about the Elder Economic Security Standard Index, engagement strategies to connect seniors with a network of community resources and tools that connect seniors to assistance.

Presenters: **Jan Mutchler**, PhD, Professor, University of Massachusetts Boston; **Genevieve Waterman**, MS, MASM, Program Associate, Economic Security, National Council on Aging.

WE395 Meeting the Needs of Seniors in Flint, Michigan**2:00 PM | Crystal A (West Tower, Green Level)**

The water crisis in Flint, Michigan, brought national attention but very little focus on the impact the crisis had on the senior population. AARP conducted a study to assess the unmet needs of Flint seniors, which included both qualitative and quantitative methods. This session highlights the methodology used to assess this vulnerable population, the results from the study, and lessons learned.

Presenters: **Katherine Bridges**, MGS, Senior Research Advisor; **Cassandra Burton**, MA, Senior Research Advisor; **Paula Cunningham**, MA, State Director; all of AARP.

WE397 Shoestring Start-Up: Developing a Volunteer Caregiving Program in an Urban Environment**2:00 PM | Toronto (West Tower, Gold Level)**

This session will unpack the importance of community organizing for developing volunteer caregiving programs on a tight budget. Participants will learn to identify potential partners to leverage support for starting a program. We will look at the particularities of starting a neighborhood-based program in an urban environment.

Presenters: **Janet Seckel-Cerrotti**, Executive Director; **Christina Waybright**, MDiv, Community Outreach and Education Coordinator; both of FriendshipWorks.

BUSINESS & LEADERSHIP**WE399 Picking Up the Slack: Not All For-Profit Law Firms Lack a Heart****2:00 PM | Haymarket (West Tower, Bronze Level)**

People don't like talking to lawyers and they especially don't like talking to a "for-profit" lawyer. What they don't know is that a number of elder law firms are picking up the slack from the overburdened nonprofit sector and thriving without cheating a client. Sometimes people need more than just a Medicaid application.

Presenters: **Carl Archer**, Esq., CELA, Principal; **Tom Callahan**, CPC, SRES, Director of Senior Living Resources; both of Archer Law Office, LLC.

CAREGIVING

WE401 Adopting a State Plan for Family Caregivers and Making It Work

2:00 PM | Water Tower (West Tower, Bronze Level)

A state plan can enhance your state's support of family caregivers. This session will detail challenges faced by family caregivers, strategies for addressing those challenges across poor, rural, diverse communities, and collaborative implementation of these strategies by business, nonprofits and state, local and tribal governments.

Presenters: **Myles Copeland**, Cabinet Secretary, New Mexico Aging & Long-Term Services Department; **Eugene Varela**, MPA, State Director, AARP.

WE403 Caregivers of Adults With Mental Illness: Results of a National Study

2:00 PM | Comiskey (West Tower, Bronze Level)

This session will present the results of a national study conducted by the National Alliance of Caregiving in collaboration with the National Alliance on Mental Illness and Mental Health America. This is the first national survey of caregivers of an adult with mental illness, and the presenters will discuss the challenges faced by these caregivers and suggest policy solutions to these issues.

Presenters: **Sita Diehl**, MA, MSSW, Director, Policy and State Outreach, Advocacy and Public Policy, National Alliance on Mental Illness; **Rick Greene**, MSW, Executive Advisor, National Alliance for Caregiving.

WE405 What Good is Caregiver Assessment Without a Care Plan?

2:00 PM | Wrigley (West Tower, Bronze Level)

Without essential knowledge, skills and proven processes, professionals are not able to use information gathered from caregiver assessments. This presentation will identify the types of tools, knowledge and skills needed to create viable and acceptable care plans to meet caregiver needs, and will discuss implications for selecting and implementing an array of evidence-based interventions.

Presenters: **Jessica Jacobs**, MSW, COO; **Rhonda Montgomery**, PhD, Founder and CEO; both of Tailored Care Enterprises LLC.

CLINICAL CARE & TRANSITIONS

WE407 Care Transitions: Making a Better Program for Patients

2:00 PM | Roosevelt 1 (East Tower, Bronze Level)

Learn how Catholic Charities used lessons learned to design a more effective program for patients. A collaboration with Sinai Health Systems, the program targets patients at highest risk and provides ongoing case management to reduce readmission. Data shows that focused, continuous case management and coordination between the healthcare system and CBOs reduces costs overall and increases patient health and satisfaction.

Presenters: **Meisha Lyons**, MPA, Associate Vice President, Care Coordination; **Jeremiah Royster**, MA, Hospital Transition Program, Supervisor; both of Catholic Charities of the Archdiocese of Chicago.

DIVERSITY & CULTURES OF AGING

WE409 Let's Talk Medicare Fraud: How to Create Discussion Groups With Limited-English-Speaking Elders

2:00 PM | Columbian (West Tower, Bronze Level)

In order to find culturally appropriate ways to encourage limited-English-speaking consumers to prevent and report healthcare fraud, the Illinois SMP at AgeOptions and the Coalition of Limited English Speaking Elderly led discussion groups with older adults in Cook County. We will discuss the process, lessons learned and possibilities for replication.

Presenters: **Eliza Chan**, Wellness and Benefit Access Officer, Chinese American Service League; **Jason Echols**, MSW, Health Care Consumer Protection Coordinator, AgeOptions.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

WE411 Communities, Caregivers and Individuals: Why Malnutrition Matters

2:00 PM | Regency D (West Tower, Gold Level)

Learn about malnutrition's impact on healthcare costs/outcomes and quality of life. Community-based organizations (CBOs) face an increased number of seniors with malnutrition; this emerging reality also offers opportunities for new partners/funding sources. A coalition of public/private organizations is launching a CBO "Malnutrition Toolkit" to link malnutrition care across the continuum and share important resources for older adults and caregivers to identify and address malnutrition.

Presenters: **Mary Arensbery**, PhD, RD, Director, Health Policy and Programs, Abbott Nutrition; **Alexandra Lewin-Zwerdling**, PhD, MPA, Senior Advisor, AARP Foundation; **Judy Simon**, MS, RD, LDN, Nutrition and Health Promotion Programs Manager, Maryland Department of Aging; **Mary Walsh**, MEd, Senior Technical Assistance Liaison, National Council on Aging.

WE413 Community-Based Personalized Care Management Model Using Health Coaching

2:00 PM | Roosevelt 3 (East Tower, Bronze Level)

Learn about innovative, personalized and integrated lifestyle management and evidence-based solutions for aging populations that go beyond traditional models. Programming based on tenants of behavior modification, care coordination, patient advocacy and primary care physician/client relationships using health goals as the primary driver of change.

Presenters: **Beth Kollas**, MS, PhD, Executive Director, Health Outcomes; **Bethany Meadows**, MHR, Project and Program Manager, Health Strategies; both of YMCA of Central Florida.

WE415 You Can Do It Too! Healthcare and Aging Organizations Partner to Improve Dementia Care

2:00 PM | Columbus AB (East Tower, Gold Level)

This session is part of a full-day program presented by ASA's Healthcare and Aging Network (HAN).

The national pilot projects to better serve people with both Medicare and Medicaid have fostered creative partnerships between aging and healthcare organizations. Using Alzheimer's as an example, develop skills and acquire tools to approach

2:00–3:00 PM

healthcare systems, make a business case for your services, train care management staff, and provide lower literacy caregiver education.

Presenters: **Gretchen Brickson**, Senior Director, Managed Long-Term Services and Supports, LA Care Health Plan; **Debra Cherry**, PhD, Executive Vice President, Alzheimer's Greater Los Angeles; **W. June Simmons**, MSW, President and CEO, Partners in Care Foundation.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

WE417 Changing the Dementia Paradigm: Creating Meaningful, Community-Based Engagement

2:00 PM | Michigan 1 (East Tower, Bronze Level)

Menorah Park, the Sanford Center for Aging's Volunteer Programs, and Seattle Parks and Recreation offer three unique approaches to enhancing quality of life for persons living with dementia through fostering meaningful experiences. Representatives from each organization will share best practices and lessons learned from their innovative community-based programs.

Presenters: **Jennifer Baker**, Project Director, RSVP, University of Nevada Reno Sanford Center for Aging; **Cayce Cheairs**, Recreation Specialist, Seattle Parks and Recreation; **Krystal Culler**, MA, DBH Candidate, Director, Center 4 Brain Health, Menorah Park Center for Senior Living.

WE419 Implementing Your Brain Health Initiative: Practical Advice From the Field

2:00 PM | Michigan 3 (East Tower, Bronze Level)

Demand for brain fitness training programs is growing, and active aging professionals are increasingly called upon to deliver comprehensive brain wellness initiatives. This presentation offers real-world solutions for implementing a brain health strategy that reflects the state of the science and integrates your community's unique culture and current offerings.

Presenters: **Peggy Bargmann**, RN, BSN, Director, Brain Fitness Club; **Cynthia Green**, PhD, President, Total Brain Health; **Debbie Knight**, MS, Director of Wellness Programs, Galloway Ridge.

MENTAL HEALTH

WE421 Homelessness in Older Adults: Causes, Consequences and Solutions

2:00 PM | Columbus IJ (East Tower, Gold Level)

This session is part of a full-day program presented by ASA's Mental Health and Aging Network (MHAN).

This session will discuss the aging of the homeless population in the U.S., including the elevated risk of homelessness of those born in the second half of the baby boom. We will discuss pathways to homelessness, and how these differ within the population of people experiencing homelessness. We will outline the consequences of homelessness and potential solutions.

Presenter: **Margot Kushel**, MD, Professor, University of San Francisco School of Medicine.

POLICY, ADVOCACY & ETHICS

WE423 End-of-Life Decision-Making for People With Intellectual Disabilities

2:00 PM | Crystal C (West Tower, Green Level)

This workshop will review the perspectives of people who live with developmental disabilities and how they view contemporary practices related to care planning and advance directives. The session will provide a forum to explore the range of issues presented in the preparation of an advance directive, including the complexity in identifying the best interests of the person with a severe cognitive disability.

Presenters: **Tina Campanella**, MA, Chief Executive Officer, Quality Trust for Individuals with Disabilities; **Tamar Heller**, PhD, Distinguished Professor and Head, University of Illinois at Chicago.

WE425 Legal Planning for Dementia: What Case Managers, Nurses and Social Workers Need to Know

2:00 PM | Soldier Field (West Tower, Bronze Level)

Case managers, nurses and social workers are faced with ethical challenges when dealing with patients involving diminished capacity. Attorneys must distinguish between incapacity and diminished capacity and the increasing need for temporary guardianship as individuals are diagnosed earlier and not legally prepared.

Presenters: **Kathleen Moriarty**, RN, MSN, CCDS, CCM, Director of Case Management and Social Services, Northshore University Health System; **Kerry Peck**, JD, Managing Partner, Attorneys at Law, Peck Ritchey LLC.

WE427 What a Guardian Is Supposed to Do: Using Standards to Improve Guardian Performance and Address Abuse

2:00 PM | Randolph 1 (East Tower, Bronze Level)

This session will describe the perception of guardianship as a safeguard against, and a source of, elder abuse. It will explore the challenges guardians face in fulfilling their court-appointed role, and the guidance and judicial oversight needed, with an emphasis on the use of person-centered guardian standards of performance and decision-making.

Presenters: **Julie Schoen**, JD, Deputy Director, National Center on Elder Abuse at the Keck School of Medicine of USC; **Erica Wood**, JD, Assistant Director, American Bar Association.

RELIGION, SPIRITUALITY & MEANING

WE429 Developing With Faith

2:00 PM | Randolph 2 (East Tower, Bronze Level)

Translating missions into a senior living community is at the essence of nonprofit sponsors, but even more challenging when it's a faith-based community. Faith-based organizations reflect a sense of spiritual purpose in their mission statements that often gets lost in the development process even though it's a fundamental value proposition. Faith-based sponsors involved in the development process are more likely to reflect the spiritual foundation of their mission in the final product.

Presenters: **Nancy Gordon**, MDiv, Director, CLH Center for Spirituality and Aging; **Cornelia Hodgson**, BArch, President, C.C. Hodgson Architectural Group.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

WE431 Care Compass Online Services for Family Caregivers

2:00 PM | Regency C (West Tower, Gold Level)

Care Compass is an innovative online portal allowing family caregivers to either self-administer or use the telephone for intake and assessment components and to access information, training, resources and services through personalized dashboards. Preliminary evaluation results will be shared across three pilot test sites. The sample includes caregivers providing care to adults with chronic care conditions and cognitive impairments.

Presenters: **Donna Benton**, PhD, Research Assistant Professor of Gerontology, Los Angeles Caregiver Resource Center; **Kathleen Kelly**, MPA, Executive Director, Family Caregiver Alliance.

WE433 Developing a One-Call, One-Click Transportation System

2:00 PM | Randolph 3 (East Tower, Bronze Level)

Learn how Waukesha County, Wisconsin, is dealing with its fractured specialized transportation system. This session will present efforts to research, design, test and implement a one-call, one-click system utilizing collective impact and design thinking. Learn how unexpected partners are working together to make sure that every older adult has access to transportation.

Presenters: **Kathleen Gale**, Executive Director, Interfaith Senior Programs; **Mike Glasgow**, Nutrition and Transportation Services Supervisor, Aging & Disability Resource Center of Waukesha County.

WE435 Improving Health and Wellness of Seniors Using Wearable Technology

2:00 PM | Columbus EF (East Tower, Gold Level)

This session is part of a Constituent Group program presented by ASA's Network on Environments, Services and Technologies (NEST).

One in two hospital re-admissions are those over the age of 65. What if, upon discharge, a senior could receive a wearable device to track activity and heartbeat to empower them to proactively support their health and wellness? This session will answer that question and illustrate the efficacy of wearables for seniors. It will discuss how an analytics platform could help benchmark and capture trends to provide real-time data to support care.

Presenters: **Ginna Baik**, Senior Care Business Strategist, CDW Healthcare; **JP Bewley**, MBA, CEO, Big Cloud Analytics.

WE437 New Technologies Supporting Creation and Sharing in Art Therapy With Older Adults

2:00 PM | Columbus KL (East Tower, Gold Level)

This workshop shares research undertaken in an assisted living and skilled nursing setting, exploring how technology can enhance art therapy to empower older adults with cognitive impairment. Interactive technologies can extend the reach of resident voices within the care venue, encouraging other community members to view them as creative and engaged individuals.

Presenters: **Caroline Edasis**, MAAT, Manager of Art Therapy, Mather LifeWays; **Amanda Lazar**, PhD, Postdoctoral Fellow; **Anne Marie Piper**, PhD, Assistant Professor; both of Northwestern University.

3:30–4:30 PM | Networking Event

WE439 STEP Speed Mentoring: Group Mentoring

3:30 PM | Skyway 260 (East Tower, Blue Level)

In this session, ASA's Students and Emerging Professionals Network presents an opportunity for group mentoring. Mentees will have at least two rounds in a group setting to discuss career or leadership questions. Participants must have completed a short survey to confirm participation in this limited-space event.

Moderator: **Isaac Taggart**, MSW, Field Service Coordinator, San Francisco Long-Term Care Ombudsman, Felton Institute.

3:30–4:30 PM | 60-Minute Workshops

AGING IN COMMUNITY

WE441 Brain Health Programs Are a Hot Topic in Illinois

3:30 PM | Wrigley (West Tower, Bronze Level)

Learn how University of Illinois Extension's educators have been providing outreach education on brain health for 10 years through workshops and webinars. Their statewide initiative seeks to educate the public about age-related memory problems versus abnormal loss to better validate their concerns and promote strategies that contribute to a healthy mind and body.

Presenters: **Chelsey Byers**, MA, Adult Life and Aging Educator; **Molly Hofer**, MA, Extension Educator, Family Life; both of University of Illinois Extension.

WE443 Breaking the Mold: Innovatively Designing Space to Foster Community and Improve Health

3:30 PM | Toronto (West Tower, Gold Level)

Social isolation and declining health are common among older adults. This workshop will share an innovative approach to designing space, one that moves beyond functionality and enables older adults to build community and improve their health and quality of life. Through the lens of Town Hall Apartments, Chicago's first LGBT-friendly senior housing project, we will demonstrate how the project team worked to create a place for residents to flourish.

Presenters: **Michael Hanley**, AIA, LEED AP, Senior Associate, Gensler; **Britta Larson**, MA, Director of Senior Services Program, Center on Halsted.

WE445 Building and Sustaining a Thriving Senior Center

3:30 PM | Columbus GH (East Tower, Gold Level)

In spite of recent discussion across the nation regarding the viability of senior centers, Longmont Senior Services in Colorado has been operating and growing a successful facility for more than 40 years. It continues to thrive and draw new customers and partners. Join us to learn the elements that have contributed to building and sustaining this senior center.

Presenters: **Euvaldo Valdez**, Director, Friends of the Longmont Senior Center; **Michele Waite**, Director, City of Longmont Senior Services.

3:30–4:30 PM

WE447 Experiencing Renewal by Reflecting on Life and Legacy With Younger Generations**3:30 PM | Atlanta (West Tower, Gold Level)**

This presentation will address the powerful impact of intergenerational legacy work. Using case studies from Lasting Impressions: DOROT's Legacy Project, we will demonstrate how pairing older adults with teens and college volunteers promotes healthy aging, provides opportunity to find meaning and attend to unfinished business, increases happiness, fosters intergenerational appreciation and connection and can be accomplished regardless of physical strength.

Presenters: **Wendy Handler**, LMSW, Manager, Lasting Impressions; **Judy Ribnick**, LCSW, MA, Director of Community Services; both of DOROT, Inc.

WE449 From A to Z: Making Intergenerational Programs Easy**3:30 PM | Acapulco (West Tower, Gold Level)**

There is national buzz about all things intergenerational. In this workshop, attendees will learn just what "intergenerational" means, why these programs are necessary, see examples of programs engaging adults 60+ and youth and key steps to build effective programs.

Presenters: **Julie Shaw**, MS, Intergenerational Facilitator; **Andrea Weaver**, MS, Executive Director; both of Bridges Together.

WE451 How a Reverse Mortgage Can Improve the Lives of Older Americans**3:30 PM | New Orleans (West Tower, Gold Level)**

This session will debunk the myths and misconceptions around the use of reverse mortgages and educate participants on how powerful a reverse mortgage can be when implemented correctly. Using real case examples, presenters will share how reverse mortgages are a financial tool that can increase the quality of life for older Americans, while maintaining home ownership.

Presenters: **Karen Knerem**, Senior Consultant/Social Worker Training, Resource Connections for Older Adults LLC; **Ken Krajewski**, Managing Director, Head of Reverse Mortgages, The PrivateBank.

WE453 State of the Village Movement**3:30 PM | Water Tower (West Tower, Bronze Level)**

This session will provide an overview of the current state of the Village Movement using data from a 2016 organizational survey of operational villages nationwide. We will describe changes the organizational field has undergone over the last four years, including auspices, fees, services, member characteristics, village coalitions and factors associated with village failure.

Presenters: **Carrie Graham**, PhD, MGS, Assistant Director of Research, University of California; **Kate Hoepke**, MBA, Executive Director, San Francisco Village; **Roscoe Nicholson**, MA, Senior Research Associate, Mather Lifeways Institute on Aging.

BUSINESS & LEADERSHIP**WE455 Rethinking Power: Leadership for a New Culture****3:30 PM | Randolph 1 (East Tower, Bronze Level)**

Organizations tend to focus first on enacting the changes that cause the least disruption to their fundamental systems. Practices and environments are altered, but underlying power dynamics stay the same. This workshop will explore creative approaches to leadership that are fully participatory and engage all levels of staff in meaningful change.

Presenters: **William Keane**, MBA, Consultant in Aging, Keane Inc.; **Wendy Lustbader**, MSW, Affiliate Associate Professor, School of Social Work, University of Washington.

CAREGIVING**WE457 Enjoying Meaningful Strength-Based Interactions With People Experiencing Dementia****3:30 PM | Columbian (West Tower, Bronze Level)**

This session will help you to better understand 13 strengths that people with dementia tend to exhibit, and will describe specific strategies for communicating based on these strengths. We'll explore the importance of belonging and ways to communicate based on strengths to ensure that a sense of belonging occurs for both the caregiver and the person experiencing dementia. Improved relationships and reduction of challenging behaviors result.

Presenters: **Marya Kain**, MS/CMC, Aging Life Care Manager, Interim HealthCare; **Renee Rand**, RN, BSN, MSHA, Vice President of Operations/Co-Owner, Interim HealthCare.

WE459 Innovations and Transformations in Caregiving: Five Years in Retrospect**3:30 PM | Gold Coast (West Tower, Bronze Level)**

Recognizing the pivotal role played by friends and family caregivers, the Amherst H. Wilder Foundation attracted significant private funding in 2011 enabling us to reshape and transform caregiver services and supports. In this session, we will revisit our five years of learning about caregiver self-identification, developing program models suited to the realities of today's caregivers and galvanizing community networks in support of caregivers.

Presenters: **Maureen Kenney**, MPA, Director of Aging Services; **Christin Lindberg**, MA, Research Associate; both of Amherst H. Wilder Foundation.

WE461 The DAWN Method: Giving Wings to Habilitative Care Through Plato, Maslow, Langer and Kahneman**3:30 PM | Columbus KL (East Tower, Gold Level)**

This presentation demonstrates how meeting the emotional needs caused by the progressive cognitive impairment of dementia will reduce behaviors and ultimately caregiver stress. Learn about simple tools and techniques built on principles drawn from the works of Plato, Abraham Maslow, Ellen Langer and Daniel Kahneman.

Presenters: **Judy Cornish**, JD, Founder, the DAWN Method; **Glenda Hawley**, PhD, Grief Therapy, The Dawn Method.

CLINICAL CARE & TRANSITIONS

WE463 An Innovative System for Reducing Readmissions in Complex Older Patients

3:30 PM | Michigan 1 (East Tower, Bronze Level)

Learn how the interdisciplinary team at MedStar's Center for Successful Aging partnered with receiving sub-acute facilities, community organizations and technology developers to reduce 30-day readmission rates for geriatric patients with complex medical, functional and psychosocial needs. The program's success is attributed to: identifying high-risk patients prior to discharge, improving handoff communication and monitoring specific risk indicators.

Presenters: **Carolyn Ford**, Service Line Director; **George Hennawi**, MD, Chief, Geriatrics; both of MedStar Health.

WE465 Effective Strategies for Long-Term Care Program Integration

3:30 PM | Roosevelt 1 (East Tower, Bronze Level)

This presentation will highlight innovative strategies using program integration to support state long-term-care initiatives. The intersection of pre-admission screening and resident review programs with two key LTC initiatives (NF transition incorporating new MDS guidance for PASRR linkage, and Federal Reform of Training Requirements for LTC facilities using integration in PASRR program training and individualized care) will be discussed.

Presenters: **Janet Spinelli**, PhD, PCNS, NAPP Board Chair, National Association of PASRR Professionals; **Lila Starr**, PASRR Program Manager/Older Adult Mental Health Specialist, Iowa Department of Human Services; **Andrea Womack**, MA, Director of Compliance, Ascend, A MAXIMUS Company.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

WE467 Aging Into Homelessness: Collaboration, Advocacy and Implementation of Best Practices

3:30 PM | Regency D (West Tower, Gold Level)

Managed healthcare plans are facing challenges in managing the medical, behavioral health and long-term services and support needs of older adults and people with disabilities experiencing homelessness. Attendees will hear how a California health plan is working collaboratively with community-based organizations to provide innovative solutions.

Presenters: **Pamela Mokler**, MSG, Vice President, Long-Term Services & Supports; **Yolanda Tenorio**, LTSS Disability & Homeless Liaison; both of Care1st Health Plan.

WE469 Caregiving: A Social Enterprise Story

3:30 PM | Roosevelt 3 (East Tower, Bronze Level)

This workshop will present the Catholic Charities of Santa Clara County's Day Break Cares four-pronged social enterprise caregiving model. It provides services to clients along a continuum of care between home and adult day services; develops a

trained workforce that can help professionalize caregiving; provides employment to individuals that desire a career in healthcare; and provides opportunities for upward mobility.

Presenters: **Tatiana Colon**, MPA, Division Director, Older Adult Services, Catholic Charities of Santa Clara County; **Felipe de la Fuente**, MS, MBA, CEO & Founder, Senior Growth US; **Jennifer Hitchcock**, Home Care Program Manager, Catholic Charities of Santa Clara County.

WE471 Tools for Building Prosperous Partnerships

3:30 PM | Haymarket (West Tower, Bronze Level)

If you are feeling overwhelmed as you work to execute your organization's mission, then this session is for you. In a world where resources are being cut, but workloads are increasing, partnerships are a must to execute your mission and change the face of aging. Join us to discover the tools your organization needs to build lasting, prosperous partnerships.

Presenters: **Megan Hix**, Strategic Partnerships Engagement Manager; **Lakelyn Hogan**, MBA, Caregiver Advocate; both of Home Instead Senior Care.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

WE473 Bridging the Gap Between Recreation and Healthcare

3:30 PM | Regency C (West Tower, Gold Level)

Research shows staying active with fitness, arts and learning produces health benefits including disease prevention, improved mental capacity and increased well-being. As the medical profession begins to acknowledge the importance of recreation programming for seniors, how can we invite them to be an active part of supporting the work we do? Learn about innovative programs that are creating a bridge between recreation and healthcare.

Presenters: **Cheryl Brown**, Program Coordinator; **Cayce Cheairs**, Recreation Specialist; **Brenda Kramer**, Recreation Manager, Seattle Parks and Recreation.

WE475 Isolation to Connection: Uplifting Caregiving Families and Strengthening Community

3:30 PM | Columbus CD (East Tower, Gold Level)

Caregivers, weary of planning and managing every moment, miss being out in the world with the person in their care. Neighbors seek opportunities to share their talents and passions with others. The broader community strives to become dementia-friendly. Learn how Saturday Connections bridges these gaps by linking caregivers, care receivers and other community members in new ways that strengthen personal and civic ties.

Presenters: **Jenny West**, Community Educator; **Beth Wiggins**, MSW, Director of Caregiver Support and Aging; both of FamilyMeans.

WE477 Seeing the Way to Healthy Aging: Eye Health Strategies

3:30 PM | Columbus AB (East Tower, Gold Level)

This session is part of a full-day program presented by ASA's Healthcare and Aging Network (HAN).

Age-related eye diseases and other eye problems threaten older adults' ability to perform activities of daily living, and they are

3:30–4:30 PM

leading causes of disability, depression, isolation, falls, the loss of independence and the inability to drive. Experts will discuss national initiatives and partnerships aimed at preventing vision loss and blindness and will highlight projects, best practices and recommendations for promoting and implementing strategies to reduce eye-related health problems among older adults.

Presenters: **Letia Boseman**, MPH, DHSc(c), CHES, Senior Public Health Analyst, Division of Diabetes Translation, Centers for Disease Control and Prevention; **Meg McCoy**, JD, MPH, Former Study Director, The National Academies of Sciences, Engineering, and Medicine; **Jeff Todd**, JD, MS, Senior Vice President, Prevent Blindness.

MENTAL HEALTH

WE479 Responding to Older Victims of Domestic Violence and Sexual Abuse

3:30 PM | Columbus IJ (East Tower, Gold Level)

This session is part of a Constituent Group program presented by ASA's Mental Health and Aging Network (MHAN).

As the population ages, reports of abuse of older adults are rising. In many cases, the abuser is an intimate partner, adult child or other family member or caregiver of the older victim. This session will address how to identify and effectively respond to domestic violence and sexual abuse in later life. Using case studies, this interactive workshop will focus on the dynamics of abuse in later life; practical strategies to address safety needs and enhance the quality life of older victims.

Presenter: **Bonnie Brandl**, MSW, Director, National Clearinghouse and Abuse in Later Life (NCALL).

POLICY, ADVOCACY & ETHICS

WE481 Dementia: A Global Health Priority

3:30 PM | Michigan 3 (East Tower, Bronze Level)

Dementia impacts all levels of society and should be addressed by all levels of government. This session will provide the latest developments in global dementia policy; including the World Health Organization global dementia plan of action, cross-national comparisons of dementia plan activities and accomplishments, and the role of the U.S. government as a global leader in dementia care and research.

Presenters: **Kate Gordon**, MSW, Health Policy Analyst, Splaine Consulting; **Brooke Hollister**, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; **Michael Splaine**, Principal, Splaine Consulting.

WE483 Establishing a CMS Qualified Clinical Data Registry for Home-Based Primary and Palliative Care

3:30 PM | Crystal C (West Tower, Green Level)

Currently, no nationally recognized quality of care framework or measures for home-based medical care practices exists. By establishing a CMS-approved Qualified Clinical Data Registry (QCDR), this project equips home-based medical care to engage in value-based care. Utilizing the QCDR, practices can engage in payer-required reporting, continuous performance measurement, benchmarking, population health management and continuous quality improvement.

Presenters: **Bruce Leff**, MD, Professor, School of Medicine, Johns Hopkins Bayview Medical Center; **Gregory Norman**, PhD, Senior Director, Clinical Research, West Health Institute; **Christine Ritchie**, MD, MSPH, Professor of Medicine, University of California, San Francisco.

WE485 Improve and Streamline Decision-Making With an In-House Bioethics Committee

3:30 PM | Soldier Field (West Tower, Bronze Level)

Ethical dilemmas and difficult decisions arise everywhere. Examples from level-of-care transitions to skilled nursing survey issues will demonstrate the value of the bioethics approach used at Springpoint Senior Living. We will outline the development, marketing and use of an in-house bioethics committee to help resolve dilemmas, to educate staff and residents, and to guide policy.

Presenters: **Robin Hoffman**, Chaplain, Springpoint Senior Living; **Linda Rose**, MS, RN, APN, LNHA, Senior Vice President Health Services, Springpoint Senior Living Foundation.

RELIGION, SPIRITUALITY & MEANING

WE487 Pathways to Faith-Based Caregiving: Models for Churches and Synagogues

3:30 PM | Randolph 2 (East Tower, Bronze Level)

This workshop will focus on the development and implementation of a caregiver self-care education program that incorporates an interactive curriculum for all caregivers with content and exercises designed to address the spiritual and cultural needs of different faith communities.

Presenters: **Madelyn Iris**, PhD, Retired Associate Professor at Northwest University and Director of Research, CJE SeniorLife; **Sarah Stein**, MA, Manager of Community Programs, AgeOptions.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

WE489 Co-Designing Environments: The Way Forward

3:30 PM | Columbus EF (East Tower, Gold Level)

This session is part of a Constituent Group program presented by ASA's Network on Environments, Services and Technologies (NEST).

Engaging older adults in the design of new environments enables professionals to employ methods that elevate the voice and role of end-users. Methods range from focus groups, to observation, to full co-design. We will argue that these participation methods result in better outcomes that are more compatible with the lifestyles and needs of older adults. This session examines the role of co-designed environments in housing, transportation and more.

Presenters: **Megan Basnak**, AIA, CAPS, Architectural Research Associates, Center for Inclusive Design & Environmental Access, IDeA Center, University at Buffalo; **Michael Goldberg**, Executive Director, Heartland Housing, Inc; **Karen Kolb Flude**, MS, RFG, Principal, Age with Ease; **Edward Olson**, MS, President, E j j Olson & Associates.

WE491 Technology for Social Change**3:30 PM | Randolph 3 (East Tower, Bronze Level)**

The presentation focuses on the social implications of models that reframe what it means to age in today's digital world. Learn about a dynamic social impact organization that builds sustainable new systems to change the way we age and works with government agencies, community-based organizations, national advocacy groups and major corporations to engineer solutions that put technology into the hands of older adults.

Presenters: **Kimberly Brennsteiner**, MA, Director of Programs; **Thomas Kamber**, PhD, Executive Director; both of Older Adults Technology Services.

WE493 Tracking AAA Services Within Senior Centers**3:30 PM | Comiskey (West Tower, Bronze Level)**

Area agencies on aging and community-based agencies do great work to serve the aging population. One key step in making our work known is to ensure an ability to track services provided. Learn how the Los Angeles County Area Agency on Aging implemented a data collection system for tracking clients. MySeniorCenter is a fully automated, touchscreen check-in and reporting system designed specifically for senior centers.

Presenters: **Anna Avdalyan**, MBA, Program Manager, Aging & Adult Services; **Lorenza Sanchez**, Assistant Director; both of Los Angeles County Community and Senior Services.

4:45–5:45 PM | Roundtables**AGING IN COMMUNITY****WE495 Aging Chicago Style: Volunteers Shaping the Community for Their Future****4:45 PM | Riverside Center East, Table 40**

Forward Chicago is an all-volunteer, grassroots nonprofit that supports people of all ages to age in community. Forward Chicago's approach is different than other membership-based initiatives as there is no cost involved for participants, volunteer leaders drive the organization, and no paid staff. This session explores the evolution of leadership where volunteers design their own roles; successful volunteer-driven initiatives to support aging in community; and lessons learned.

Presenters: **Karen Kolb Flude**, MS, RFG, Principal, Age with Ease; **Helene Wineberg**, RN, Vice President, Forward Chicago.

WE497 Common Data Elements for Residential Care Settings**4:45 PM | Riverside Center East, Table 28**

This session addresses common data elements (CDEs) for residential care settings. We will review the National Institutes of Health CDE initiative and recent work identifying candidate CDEs for residential care settings. We will engage in facilitated discussion of the candidate CDEs with particular attention to the feasibility of operationalizing the CDEs in practice, and will rate the potential value of the candidate CDEs for supporting high quality, person-centered, residential care.

Presenter: **Michael Lepore**, PhD, Senior Health Policy and Health Services Researcher, RTI International.

WE499 Employment and Housing Services for Homeless Seniors**4:45 PM | Riverside Center East, Table 42**

Justa Center is the only day resource center in the U.S. serving seniors over 55. This presentation will outline how we staff and fund comprehensive services for homeless seniors living on the streets or in shelters. If our ultimate goal is to move them into safe housing; what are the necessary components and the process to be successful in our mission. How can other communities replicate the Justa model knowing the homeless elder population will double in the next four years?

Presenters: **Mary Lynn Kasunic**, MS, CPM, President & CEO, Area Agency on Aging Region One; **Barbara Lewkowitz**, MPA, Executive Director, Justa Center.

WE501 Increasing Disability and Service Needs in Ohio's Middle Age (45-64) Population**4:45 PM | Riverside Center East, Table 30**

Nationally, there are higher percentages of adults approaching retirement (i.e., ages 45-64) with disability and functional limitations. In Ohio a similar trend is being seen with increasing numbers of pre-retirement individuals using Medicaid paid long-term services and supports. This session compares Ohio and the nation's population of 45 to 64 year olds on demographic, health, and healthcare service use factors related to increasing disability and service needs.

Presenters: **Shahla Mehdizadeh**, MA, PhD, Adjunct Associate Professor, Department of Sociology & Gerontology and Senior Research Scholar, Scripps Gerontology Center at Miami University; **Heather Menne**, PhD, Social Science Analyst, U.S. Administration for Community Living.

WE503 Joyful Connections! A Structured Social Club for People With Memory Loss**4:45 PM | Riverside Center East, Table 43**

Joyful Connections! meets every weekday for residents of JCHE subsidized housing requiring extra support during late afternoon hours when needs increase for those with memory loss. The program is based on the Habilitation Therapy Model and is designed to promote social connections, inspire creativity and imagination, reduce negative behaviors and cultivate a sense of purpose. Each two-hour session consists of exercise, healthy refreshments and a therapeutic activity.

Presenter: **Caren Silverlieb**, MMHS, Director, Strategic Planning and Partner, Jewish Community Housing for the Elderly.

WE505 Senior Center 2.0**4:45 PM | Riverside Center East, Table 16**

See how a senior center is working to provide innovative and holistic services which promote aging in place. Through the development of an urban farm and greenhouse operation, Senior Services Plus, Inc. is increasing seniors' access to organic, fresh food and healthy prepared meals. In addition, find out how they are using holistic wellness services to improve quality of life for seniors as they age.

4:45–5:45 PM

Presenters: **Jonathan Becker**, MA, Executive Director; **Lucas Hale**, Wellness Coordinator; both of Senior Services Plus.

WE507 Serving Our Aging Neighbors: It Takes a Community

4:45 PM | Riverside Center East, Table 10

The delivery of home-based older adult services includes some expected and some unexpected partners in service delivery. The best models that serve frail older adults living in the community mobilize the efforts of publicly funded programs, schools, community service programs and civic groups in win-win partnerships. Efforts relate to emergency situations as well as day-to-day functions.

Presenter: **Joseph Tornello**, LCSW, MSW, President and CEO, Meals on Wheels of Staten Island, Inc.

WE509 Tips and Techniques for Living Well With Age-Related Vision Loss

4:45 PM | Riverside Center East, Table 48

Are you the caregiver for someone who is experiencing vision loss but you don't quite know how to help? This session will provide an overview of some of the most common age-related eye conditions as well as quick and easy adaptations that can be made to help older adults manage their vision loss.

Presenter: **Doug Anzlovar**, MS, Vice President, Education, and Training, Hadley Institute for the Blind and Visually Impaired.

WE511 Training the Next Generation of Geriatric Social Workers: Two Graduate Program Models

4:45 PM | Riverside Center East, Table 7

This roundtable will give an overview of two different graduate school social work models that train students in practice with older adults. We will discuss the demographics of the student population, as well as special field placements/internships that are focused on working with older adults in a variety of settings. Additional seminar and training opportunities offered to the graduate students will also be discussed.

Presenters: **Susan Brot**, LMSW, Associate Director of Field Education and Advisement, Touro College Graduate School of Social Work; **Sarah Swords**, LCSW, Clinical Assistant Professor, The University of Texas at Austin School of Social Work.

WE513 Unleash the Power of Self-Directed Volunteer Teams

4:45 PM | Riverside Center East, Table 47

Self directed volunteer teams are a proven volunteer development model, system and process designed to be powerfully transformative and take organizational performance to a new level. Harness this model in your organization to build your capacity and to solve community problems.

Presenter: **Christine Beatty**, Senior Center and Services Director, Madison Senior Center.

BUSINESS & LEADERSHIP

WE515 The Storymercial: The Best Communication

4:45 PM | Riverside Center East, Table 1

Working with older adults requires careful and precise communication. Learning to use storytelling is a powerful way to circumvent objections and long-held beliefs that may hinder important life transitions. Content marketing, collateral creation and other marketing information can be loaded with powerful stories that create openness to change. The storymercial is a powerful tool that can be learned and duplicated easily.

Presenter: **Connie Mason-Michaelis**, CEO, Just Now Old Enough.

CAREGIVING

WE517 A New Perspective on Caregiver Stress and Trauma

4:45 PM | Riverside Center East, Table 23

This session will present a set of symptoms often exhibited by primary family caregivers of older adults (PFCOA) and show how these mimic characteristics of PTSD. It aims to provoke discourse about the physiological and behavioral effects of intensive caregiving and assess where current responses fall short. It will then offer a new model for understanding the caregiver experience called OTSD (ongoing traumatic stress disorder), which recognizes how PFCOAs manage in a continuing crisis state.

Presenter: **Sarina Issenberg**, LSW, MSW, Program Manager and Counselor, Caregivers Reducing Stress Program, Lutheran Settlement House Senior Center.

WE519 Building Stronger Family Caregivers

4:45 PM | Riverside Center East, Table 15

There are many aspects of caregiving that families may be unaware of, or not sure where to turn for help. In this industry we have taught people only to look for resources when they are in a crisis; the idea of pre-planning is not relevant in our lives because our belief system says it will never happen to us. As leaders in our industry we need to normalize learning and understanding about the aging process and resources. So, how does a state or community begin the process of normalizing the need to pre-plan?

Presenter: **Bobbi Jo Leggett**, Director of Caregiver Outreach Services, Center for Active Generations.

WE521 Caregivers and Technology: What's Going Wrong?

4:45 PM | Riverside Center East, Table 26

Family caregivers are stretched thin, helping with everything from medications to housecleaning. Technologists are bursting with innovations to lighten the burden. Many are even free. But caregivers have not embraced new tools designed to make their lives easier. Why not? Katie Roper will present new research from Caring.com on the very low adoption of caregiving technology, and will facilitate a discussion around what we can do to encourage people to take advantage of the tools that exist.

Presenter: **Katie Roper**, MBA, Vice President of Sales, Caring.com.

WE523 Clinical Applications for Caregivers of Individuals With a Neurocognitive Disorder**4:45 PM | Riverside Center East, Table 4**

This workshop will provide an overview on caregiver burden and practical applications. Caregiver burden will be explored through the lens of stress theory, role theory, grounded optimism, grief, communication skills and coping skills. The need for help and support that individual and family interventions provide may improve the quality of life for the caregiver, which in turn may improve the quality of life for the care recipient.

Presenter: **Philip Daniels**, MSPC, Instructor of Alcohol & Drug Abuse and Doctoral Student, University of Florida.

WE525 Family Feud!: Solving Communication Issues Within Families**4:45 PM | Riverside Center East, Table 36**

The goal of this roundtable is to help professionals that find themselves in the center of family conflict. Discuss how to better assist adult siblings in avoiding and overcoming family feuds that result from caring for an aging parent. Explore the benefits of a teamwork approach to caregiving that will result in family harmony and better care for their loved one.

Presenters: **Megan Hix**, Strategic Partnerships Engagement Manager; **Lakelyn Hogan**, MBA, Caregiver Advocate; both of Home Instead Senior Care.

WE527 Legal Issues with Family Caregivers**4:45 PM | Riverside Center East, Table 34**

There are legal standards that govern all actions taken by a caregiver, even if the caregiver is a family member. Other interested family members, such as siblings who are not acting as the day-to-day caregivers, are generally allowed to sue the caregiver for a variety of infractions, especially regarding money or property that would have passed to those family members upon the death of the informed individual. This session will highlight some of the legal rules that need to be considered.

Presenter: **Barry Kozak**, JD, LL.M., MPP, President, Retirement HELP, Inc.

CLINICAL CARE & TRANSITIONS**WE529 Assessing and Addressing Health Literacy: A Critical Skill for the Healthcare Team****4:45 PM | Riverside Center East, Table 31**

Low health literacy is associated with a risk of poor health outcomes. People most at risk experience multiple health disparities, including access to care, effective communication with healthcare providers, and decreased treatment adherence. Attendees will become familiar with the impact of health literacy on health outcomes and learn evidence-based strategies to improve communication and understanding of illness and treatment options through shared decision-making techniques.

Presenter: **Juliette Kleinman**, MSW, LCSW, ACSW, Senior Manager VOICES 60+, Department of Social Work Programs, Hospital for Special Surgery.

WE531 Filling the Gap in Oral Health for Older Adults: A Community Guide to Program Implementation**4:45 PM | Riverside Center East, Table 45**

The Administration for Community Living and the Office on Women's Health are collaborating to identify and promote community-based oral health programs for older adults in the United States. The final product will be a public website with two main components: a searchable database of community-based oral health programs and the Community Guide to Adult Oral Health Program Implementation, which provides program development resources to communities designing oral health programs for older adults.

Presenter: **Phantane Sprowls**, MPA, Program Analyst, U.S. Administration for Community Living/Administration on Aging.

WE533 Nurse-Led Transitional Care: Community Case Management Program Since 1995**4:45 PM | Riverside Center East, Table 3**

The Community Case Management (CCM) program consistently demonstrates a reduction in readmissions and ED visits. Data is tracked and published in an annual report. This session will include a discussion of the CCM program including the tools used to assess and identify patient/family needs, measurements of data gathered, referral sources, admission criteria, caseload, process for providing interventions, reasons for referrals, strengths of the program, and patient/provider satisfaction surveys.

Presenter: **Janice Goldsmith**, MSN, Community Case Manager, Poudre Valley Hospital, University of Colorado Health.

WE535 The Gap in Meal Services for Seniors Living With Chronic or Life-Altering Illness**4:45 PM | Riverside Center East, Table 9**

This session will review the gap in meal and nutrition services between our country's response to malnutrition and food insecurity for individuals with serious illnesses regardless of age. We will also consider how medical nutrition therapy services that are accessed as a core part of the healthcare system can support an aging population that is also dealing with the onset of chronic or life-altering illnesses.

Presenter: **Dorella Walters**, MPA, Senior Director of Program Services, God's Love We Deliver.

DIVERSITY & CULTURES OF AGING**WE537 Advocating for LGBT Seniors in the Healthcare Industry****4:45 PM | Riverside Center East, Table 5**

This roundtable discussion will highlight specific cases of LGBT discrimination in the healthcare setting; and how to address common mistakes using education and understanding.

Presenter: **Tanya Witt**, Resident Services Coordinator, Triangle Square, Los Angeles LGBT Center.

4:45–5:45 PM

WE539 Beyond Translation: Reaching Out to the Latino Community Through a Bicultural Lens

4:45 PM | Riverside Center East, Table 24

This session will highlight the importance of understanding the history and cultural norms of the Latino community in a service area when creating an outreach plan. Incorporating literacy levels, cultural sensitivity, and other techniques into outreach materials and deliverables will be discussed.

Presenter: **Margarita Bermudez**, MSW, Manager, Latino Services, Alzheimer's Greater Los Angeles.

WE541 Educating Law Students on Legal Issues Elders Face

4:45 PM | Riverside Center East, Table 6

In this session we will discuss the legal issues faced by elders across the globe, how legal issues may cross borders, how we can effectively educate law students about the legal issues facing their clients, and how to look to other countries for solutions to the same issues.

Presenters: **Rebecca Morgan**, JD, Boston Asset Management Chair in Elder Law; **JR Swanegan**, JD, Assistant Dean of International Programs, Office of International Programs; both of Stetson University College of Law.

WE543 Multiculturalism and Aging: Embracing Versus Assimilating Culture for Improved Outcomes with Older Adults

4:45 PM | Riverside Center East, Table 13

Over the past century there has been a change for immigrants in the United States that affects social service organizations. With the globalization of world markets, the dynamics have shifted from trying to Americanize immigrants to embracing their language, culture and homeland roots. Learn how these trends provide new challenges to social service organizations as they work to improve the lives of older adults.

Presenter: **Ralph Choate**, MSG, National Director of Customer Service, Public Partnerships, LLC.

WE545 Unique Challenges Faced by Older Ethnic Minorities in the United States

4:45 PM | Riverside Center East, Table 46

What are the unique challenges facing ethnic minority older adults in the United States, in particular immigrant elders from South Asia? What challenges do the caregivers face when caring for those from other cultures and those who have different religious backgrounds? What are the health disparities in these minority groups? These questions and more will be discussed.

Presenter: **Shaista Kazmi**, President and Founder, Apna Ghar LLC.

**INTEGRATED CARE NETWORKS/
BUSINESS ACUMEN****WE547 Fee-For-Service or Managed Care? Investigating Dual Eligible Consumer Preferences for Healthcare**

4:45 PM | Riverside Center East, Table 49

Cal MediConnect is a managed care demonstration program designed to integrate the financing and delivery of Medicare and Medi-Cal benefits. Uptake and retention of Cal MediConnect has fallen far below expectations. Learn how the CHOICE study investigated the decision-making behaviors and preferences of those eligible for Cal MediConnect in Los Angeles, California. The findings can inform communication strategies that are more responsive to consumer preferences and better support their decision making.

Presenter: **Kathryn Kietzman**, PhD, MSW, Research Scientist, UCLA Center for Health Policy Research.

**LIFELONG LEARNING, WELLNESS
& ENGAGEMENT****WE549 A Pathway to Wellness through Nature Writing in Parks**

4:45 PM | Riverside Center East, Table 29

This presentation will describe an intergenerational nature writing program held in city parks. Growing evidence suggests that exposure to natural "green" settings results in benefits for health and cognition, including improvement in immune response, mental clarity and problem solving skills. Since the 1980s over 200 studies on reflective writing demonstrate positive impact on physical and emotional health and working memory. This community program combined these two powerful modalities.

Presenter: **Paula Hartman-Stein**, PhD, Clinical Geropsychologist, Center for Healthy Aging.

WE551 Active Learning Strategies in the Gerontology Classroom

4:45 PM | Riverside Center East, Table 18

This workshop is intended to provide an overview of the benefits of active learning in the gerontology classroom. Strategies for engaging students in active learning will be provided. Participants will be encouraged to share their experiences with active learning with other roundtable attendees.

Presenter: **Dana Sawchuk**, PhD, Associate Professor, Department of Sociology, Wilfrid Laurier University.

WE553 Alzheimer's: Is Prevention the Cure?

4:45 PM | Riverside Center East, Table 11

Alzheimer's disease is perhaps the most well-known form of dementia, recognizable by the sheer numbers of afflicted individuals, and one of the largest public health scares in modern day times. There is no cure for Alzheimer's, but there is much in the way of promising recent and emerging research, focusing on prevention. We will share some of that emerging research, identifying a proactive approach to brain health.

Presenter: **Rhonda Hamborsky**, MA, Graduate Student, University of Nebraska Omaha.

WE554 Brain Science Update: Practical Applications to the Active Aging Setting

4:45 PM Riverside Center East, Table 50

This roundtable will provide a high-level update on the current state of the cognitive wellness science, including a review of the lifestyle behavioral interventions that show greatest promise in optimizing intellectual function and lowering dementia risk, the controversy regarding brain fitness software efficacy, and the growing evidence for using lifestyle behavioral interventions with cognitively challenged individuals.

Presenter: **Cynthia Green**, PhD, President, Total Brain Health.

WE555 Cognitive Wellness Centers: The Way of the Future

4:45 PM | Riverside Center East, Table 38

As the field of brain fitness enters its second decade, innovative models for the next phase of interventions to promote cognitive health are materializing. One promising model is that of a cognitive wellness center that provides a one-stop shop for brain health. This presentation will survey the lessons learned from previous cognitive intervention models, existing wellness centers serving other disease populations, and the use of technology in promoting brain health.

Presenters: **Sherrie All**, PhD, Owner and Director, Chicago Center for Cognitive Wellness; **Jean Coppola**, PhD, Associate Professor, Pace University.

WE557 Lessons from Seniors in Community Living and Long-Term Care on Keeping Meaning Alive

4:45 PM | Riverside Center East, Table 44

Keeping meaning alive can be challenging when changes occur through losses, retirement, relationships and health concerns leading individuals and couples to senior community living. Learn about an experimental group from an assessment unit. We will describe how sharing, healing stories, discoveries and memories of being their best brought feelings of worth, contentment and connections with old and new neighbors, easing their transitions.

Presenter: **Phoebe Van Ham**, MSW, LCSW, BCC, Director and Therapist, Coaching and Therapeutic Interaction.

WE559 Novel Approach to Establishing Creativity Workshops in Independent Living

4:45 PM | Riverside Center East, Table 27

This discussion will share best practices when engaging socially isolated older adults living in an older adult independent living environment. We tested a gamified cultural training program on 100 older adults, exploring how they engage with courses about the arts and performance and testing elements of gamified learning theory.

Presenters: **Aaron Hagedorn**, PhD, Instructional Assistant Professor; **George Shannon**, MSG, PhD, Assistant Professor; both of USC Leonard Davis School of Gerontology.

WE561 Prevent Alzheimer's in 12 Minutes a Day: A Super-Brain Formula at Your Fingertips

4:45 PM | Riverside Center East, Table 14

Recent scientific research suggests that there are now proven ways to prevent Alzheimer's disease utilizing an integrative or holistic medical program. For more than two decades, The Alzheimer's Research and Prevention Foundation (ARPF) has championed the 4 Pillars of Alzheimer's Prevention. This exciting interactive program will share the ARPF's second pillar, Stress Management with Yoga and Meditation.

Presenter: **Laura Kokoska**, RN, Scientific Advisory Council/Educational Outreach, Alzheimer's Research and Prevention Foundation.

WE563 Quality of Life as Quality of Care

4:45 PM | Riverside Center East, Table 20

We all aspire to the provision of quality of care for those individuals that we serve. However, quality of care under the medical model does not always guarantee quality of life. We need new paradigms, processes, and tools to help us incorporate quality of life into goals for quality of care.

Presenter: **Carol Krohm**, MD, MPH, Volunteer Inpatient Unit/Community, JourneyCare Foundation.

WE565 Sharing the Fun of Online Learning With Seniors

4:45 PM | Riverside Center East, Table 41

Online courses are emerging as a way to provide older adults with lifelong learning opportunities, despite geographical and mobility restrictions. This presentation focuses on a pilot class teaching memoir writing. The speakers will share the results of this dynamic program, ideas for future online offerings and practical tips on what to keep in mind when planning such a course.

Presenter: **Anne Cardale**, Program Director, Maine Senior College Network, University of Southern Maine.

WE567 Successful Elements of Aging in Place

4:45 PM | Riverside Center East, Table 19

In 2014 Pasadena Senior Center was one of five California sites recognized by Senator Carol Liu for innovative programs and services. We offer 65 classes a week and administer 22+ social service programs monthly. We produce two major annual events, one for 2,000 senior athletes and another for 1,200 Angelinos interested in healthy aging. We provide a comprehensive selection of programs and services for aging in place and serve more than 10,000 older adults every year.

Presenter: **Akila Gibbs**, Executive Director, Pasadena Senior Center.

WE569 The "What, Why, How" of Integrating the Arts in Dementia Care

4:45 PM | Riverside Center East, Table 35

Providing a comprehensive guide to initiate an arts program, the session will discuss the positive impact of arts to promote social stimulation, discovery and joy for persons with memory loss, and will cover practical information on integrating the arts in

4:45–5:45 PM

dementia care. Guidelines and expectations to ensure the success of a dementia-specific arts program will be discussed along with resources and key considerations to assist in planning and implementing an arts program.

Presenter: **Anne Mondro**, MFA, Associate Professor, University of Michigan Stamps School of Art & Design.

WE571 Why Young Adults Should Know About Advance Care Planning

4:45 PM | Riverside Center East, Table 8

Considering that lack of awareness is the most frequently reported barrier to ACP, learning about ACP as a young adult might aid in overcoming this barrier. We will report on our research regarding young adults', knowledge, attitudes, and perceptions of ACP and how we instituted a school-wide ACP program for students in the health professions. Acquainting young adults with ACP topics may aid them in making decisions for their elders and eventually for themselves.

Presenters: **Cathy Elrod**, PT, PhD, Professor; **Jennifer Tripken**, EdD, Assistant Professor; both of Marymount University.

MENTAL HEALTH

WE573 Implementing Peer-Delivered Behavioral Health Services in Aging Settings

4:45 PM | Riverside Center East, Table 21

The U.S. healthcare system is challenged with providing effective physical and mental healthcare for the rapidly growing older adult population. Peer-delivered services is a growing practice in behavioral healthcare that is applicable to aging services. This presentation will discuss a promising practice of integrating certified older adult peer specialists in aging and behavioral health settings as well as long-term services and supports.

Presenter: **Hilary Cantiello**, MLA, Research Coordinator, Center for Mental Health Policy and Services Research, University of Pennsylvania..

WE575 Time Does Not Heal All Wounds: The Evidence Supporting Trauma-Informed Practice With Older Adults

4:45 PM | Riverside Center East, Table 32

Too often assessments and interventions for older adult clients focus on medical illnesses and impairments in functioning, and fail to attend to the developmental or more complex experiences of the older adult's life. Traumatic experiences are rampant among many sub-populations of older adults, and cause mental health disorders and psychosocial dysfunction. This presentation seeks to inform clinicians as to the scope of this problem in the interest of promoting trauma-informed practice.

Presenter: **Karen Leaf**, MSW, Adjunct Assistant Professor, USC Suzanne Dworak-Peck School of Social Work.

POLICY, ADVOCACY & ETHICS

WE577 Abuse Prevention in Residential Long-Term Care: Resident-Specific Planning

4:45 PM | Riverside Center East, Table 17

Minnesota law requires residential facilities that serve vulnerable adults to conduct two types of abuse prevention planning on a routine basis: an assessment of the physical plant and assessment of individual residents' susceptibility to harm by or to others. This roundtable will discuss policies and practices designed to deter harm through regular, thoughtful review of the environment and the individuals who reside there.

Presenters: **Iris Freeman**, MSW, Board Chair, Minnesota Elder Justice Center; **Kevin Hansen**, PhD, JD, LLM, Assistant Professor, Health Care Administration Program (CHAASE), University of Wisconsin, Eau Claire.

WE579 Applying the Principles of Bioethics to Support Patients at the End of Life

4:45 PM | Riverside Center East, Table 22

Once it was common to speak of nature taking its course, but today many patients have some control to hasten or stall dying by choosing or refusing treatment. Our duty to empower patients to make their own decisions, even as they make choices that appear to interfere with our obligation to do good, mitigate harm and responsibly allocate scarce healthcare resources often presents serious ethical dilemmas. A proven ethical model will be discussed

Presenter: **Eileen Zenker**, LCSW, MSW, CCM, Clinical Manager, Care Management Network, Humana At Home, Senior Bridge.

WE581 Cannabis for Older Adults

4:45 PM | Riverside Center East, Table 33

Cannabis, both medical and recreational, is being legalized throughout the United States. This session will discuss whether the wave of legalization is a boon for the aging community and how, or if, either medicinal or recreational cannabis can address the health, chronic care, long-term care, isolation, and other challenges facing the aging community and their caregivers.

Presenter: **Ajay Gupta**, CISSP, MBA, CEO, Health Solutions Research, Inc.

WE583 The Art of Balancing Self-Determination and Protection

4:45 PM | Riverside Center East, Table 12

Research shows that empowering individuals with differing abilities to actively participate in personal decision-making can improve outcomes and reduce the risk of abuse and exploitation. This session explores abuse, neglect/self-neglect and exploitation and the use of supported decision-making to improve outcomes and reduce the risk of harm to individuals with differing abilities.

Presenter: **Evelyn Gay**, MA, Director, Elder Rights Project, Georgia-Cares.

RELIGION, SPIRITUALITY & MEANING

**WE585 New Rituals for New Life Stages:
Creating Moments of Meaning For Our Aging****4:45 PM | Riverside Center East, Table 2**

Longevity has produced a variety of new stages of life. Baby boomers have been in the forefront of creating new rituals, secular as well as faith-based, that inform and give substance to these new stages, thus creating moments of meaning. We will explore a variety of these new rituals and blessings that are in use and have been used in this expanding world of aging.

Presenter: **Richard Address**, DMin, Founder and Director, Jewish Sacred Aging.

**WE587 Old Age, Sickness and Death:
The Liberating Practice of the
Buddha's Five Daily Recollections****4:45 PM | Riverside Center East, Table 25**

Participants will learn the basics of Vipassana/Mindfulness meditation, and go on to learn the 5 Daily Reflections of the Buddha. We will have a group discussion on how and why doing this practice can lead to an experience of being more present in each moment, and how precious each moment is to live as fully as possible, at every age.

Presenter: **Betty Harrison**, MA, Chair, Health Wellness & Nutrition, Kaplan University.

TECHNOLOGY, ACCESSIBILITY
& TRANSPORTATION**WE589 ABCs of In-Home Technology for
Post-Acute Patients****4:45 PM | Riverside Center East, Table 39**

Come get an overview of how post-acute patients and their families are utilizing technology in the home environment. Learn about the types of technology they are using and for what purposes, how they access and pay for the products, and the benefits they receive. In addition, learn how vendors are selling their products to home care agencies and consumers and the key components necessary to successfully implement technology in senior homes.

Presenter: **Claudia Cook**, MSW, Care Consultant, LivHOME, Inc.

**WE591 Telephone Reassurance, Monitoring
and Reminder Applications****4:45 PM | Riverside Center East, Table 37**

CareRinger is an automated telephone service that has many applications for our aging communities. This presentation will focus on the applications and lessons learned. At the end of the session, the audience will have a better understanding of this telephone-based technology for home care, implementation issues and solutions.

Presenter: **Henry Chan**, MS, MBA, Founder, CareRinger.

6:00–7:00 PM | Peer Group Meetings

AGING IN COMMUNITY

WE593 Adult Day Services Peer Group**6:00 PM | Soldier Field (West Tower, Bronze Level)**

Join us for this opportunity to network with providers, researchers and other stakeholders to discuss issues and trends important to the ADS industry. Share your successes and challenges, and meet with leaders of the National Adult Day Services Association and National Center for Health Statistics to hear about the latest research and updates on issues that impact providers.

Conveners: **Kathleen Kolenda**, MA, Vice President Adult Day Services, Easterseals Southern California; **Jessica London**, PhD, Senior Service Fellow, National Center on Health Statistics, Centers for Disease Control and Prevention; **Lisa Peters-Beumer**, MPH, Board Chair, National Adult Day Services Association.

WE595 Age-Friendly Livable Communities Peer Group**6:00 PM | Acapulco (West Tower, Gold Level)**

In this peer group we will discuss models and approaches of collaboration for community development that are generative. These approaches recognize, appreciate, connect, engage and build upon existing strengths, assets and initiatives in communities.

Convener: **Philip Stafford**, PhD, Former Director, Center On Aging and Community, Indiana University.

WE597 Area Agencies on Aging Peer Group**6:00 PM | Atlanta (West Tower, Gold Level)**

Professionals from area agencies on aging will gather together, share updates and talk with n4a representatives.

Conveners: **Jonathan Lavin**, MPA, CEO, AgeOptions; **Sandy Markwood**, MS, CEO, National Association of Area Agencies on Aging (n4a).

**WE599 Geriatric Disaster Preparedness
and Resilience Peer Group****6:00 PM | Michigan Boardroom (East Tower, Bronze Level)**

Come share your experiences and concerns regarding the new regulations for Medicare/Medicaid programs on emergency preparedness. Targeted services include skilled nursing, intermediate care facilities, home health agencies, federally qualified healthcare and others that serve aging and disabled populations. Participants will also discuss practical approaches and resources that may be useful within agencies and facilities.

Convener: **Melen McBride**, PhD, RN, FGSA, Associate Director Emerita, Stanford Geriatric Education Center.

BUSINESS & LEADERSHIP

WE601 STEP Peer Group**6:00 PM | Columbus GH (East Tower, Gold Level)**

The goal of this peer group is to strengthen interprofessional connections among students and emerging professionals and to increase the capacity of a workforce trained to care for older adults and their families. The purpose is to deliberately carve out a space for emerging professionals to convene, build

6:00–7:00 PM and 6:00–8:00 PM

collaborative bonds and transdisciplinary networks that will exist beyond the annual conference.

Convener: **Donna Hearn**, Assistant Chair, Department of Psychology, University of Virginia.

CAREGIVING

WE603 Family Caregiving Peer Group

6:00 PM | Columbus CD (East Tower, Gold Level)

This interactive peer group will focus on family caregiving. Information will be shared on new services and legislation in the United States. Additionally, the facilitators will discuss new caregiver research and services globally.

Conveners: **Brian Duke**, MHA, MBE, System Director, Senior Services, Main Line Health; **Rick Greene**, MSW, Executive Advisor; **Gail Hunt**, President and CEO; both of National Alliance for Caregiving.

WE605 Research Peer Group

6:00 PM | Columbus AB (East Tower, Gold Level)

This peer group will provide a forum for researchers and practitioners to discuss issues related to applied research and its application to policy and practice.

Conveners: **Farida Ejaz**, PhD, LISW-S, Senior Research Scientist II, Benjamin Rose Institute on Aging; **Joann Reinhardt**, PhD, Director of Research, The New Jewish Home.

DIVERSITY & CULTURES OF AGING

WE607 Global Aging Peer Group

6:00 PM | Columbus EF (East Tower, Gold Level)

Global aging peer group members will create connections among professionals in the United States and abroad who work with or on behalf of older people in diverse places. International and U.S. attendees are invited to participate.

Conveners: **Susan Aziz**, MA, Consultant on Aging; **James Sykes**, MA, Senior Advisor for Aging Policy, University of Wisconsin, School of Medicine & Public Health.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

WE609 Lifelong Learning Practitioners and Researchers Peer Group

6:00 PM | Columbus KL (East Tower, Gold Level)

This peer group will provide an opportunity for lifelong learning researchers and practitioners (instructors, program planners, program coordinators, trainers and others) to meet and talk with national and international peers. It will be a chance to share ideas and concerns with others in the field.

Convener: **Sandra Von Doetinchem**, Dipl Paed (MEd), Institutional/Policy Analyst, University of Hawai'i at Manoa and Founder, Silverlearning.org.

MENTAL HEALTH

WE611 Mental Health and Aging Peer Group

6:00 PM | Columbus IJ (East Tower, Gold Level)

This peer group is open to all conference participants who are interested in the behavioral health of older Americans. It is jointly sponsored by the ASA Mental Health and Aging Network and the National Coalition on Mental Health and Aging. For the purposes of this session, behavioral health includes mental health, substance use and dementia.

Conveners: **Willard Mays**, MA, Consultant, National Coalition on Mental Health and Aging; **Peter Reed**, PhD, MPH, Director and Professor, University of Nevada Reno Sanford Center for Aging.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

WE613 Technology and Aging Peer Group

6:00 PM | Toronto (West Tower, Gold Level)

This peer group will discuss the exciting and growing field of technology and aging. Participants are invited to discuss their favorite products, showcase new and existing companies and share exciting opportunities and upcoming trends. Please join us in this diverse peer group to meet other "techies," find out the latest and greatest in our field and identify new opportunities.

Conveners: **Ginna Baik**, Senior Care Business Strategist, CDW Healthcare; **Karen Kolb Flude**, MS, RFG, Principal, Age with Ease.

6:00-8:00 PM | Networking Events

Benjamin Rose Institute on Aging Reception

6:00 PM | Plaza B (East Tower, Green Level)

Join us for a reception celebrating the launch of the SHARE (Support, Health, Activities, Resources, Education) program and the continued success of BRI Care Consultation, our two evidence-based programs that advance support for older adults and caregivers. Appetizers and beverages will be served.

The 2016 Rosalinde Gilbert Innovations in Alzheimer's Disease Caregiving Legacy Awards

6:00 PM | Crystal C (West Tower, Green Level)

Join us for a reception honoring this year's winners of the Rosalinde Gilbert Innovations in Alzheimer's Disease Caregiving Legacy Awards. These programs focus on improving the lives of adults with Alzheimer's disease and their family caregivers through creative expression programming, targeting diverse/multicultural communities, and organizing for advocacy and policy changes. The Rosalinde and Arthur Gilbert Foundation and the National Center on Caregiving of Family Caregiver Alliance are pleased to host this reception and invite everyone to attend. Appetizers and beverages will be served.

AGING (i)fe CARE®

A S S O C I A T I O N

(formerly the National Association of Professional Geriatric Care Managers)

Call on the Experts in Aging Well...

*...when looking for excellence in comprehensive services
for aging or disabled adults and their families*

ALCA
8
knowledge
areas



AGING (i)fe CARE®
A S S O C I A T I O N

Aging Life Care™, also known as geriatric care management, is a holistic, client-centered approach to caring for older adults or others facing ongoing health challenges. Working with families, the expertise of Aging Life Care Professionals® provides the answers at a time of uncertainty. Their guidance leads families to the actions and decisions that ensure quality care and an optimal life for those they love, thus reducing worry, stress and time off of work for family caregivers.

Visit



FIND AN AGING LIFE
CARE EXPERT

for qualified, experienced
professionals at aginglifecare.org

The Aging Life Care Professional is educated and experienced in any of several fields related to Aging Life Care / care management, including, but not limited to nursing, gerontology, social work, or psychology, with a specialized focus on issues related to aging and elder care.



Stand united, join the movement.

 @NationalCenteronElderAbuse

 @NCEAatUSC

 <https://ncea.acl.gov> & <http://eldermistreatment.usc.edu>

 Find us on LinkedIn: **National Center on Elder Abuse At KSOM of USC**

 NCEA@med.usc.edu

 1-855-500-3537 (ELDR)

JOIN THE MOVEMENT

- **NCEA Elder Bytes e-newsletter** keeps you current.
- **NCEA Elder Abuse Listserv** is a forum where students and professionals exchange information and seek assistance.
- **NCEA Technical Assistance** provides the lay public and professionals with resource information regarding individual cases and more.
- **NCEA Training Materials, Factsheets and Tools** guide personnel engaged in prevention, identification and treatment efforts.



UNIVERSITY OF NEBRASKA AT OMAHA
GERONTOLOGY

LEADING THE WAY IN GERONTOLOGY SINCE 1973

OMAHA/LINCOLN/ONLINE

Visit the University of Nebraska at Omaha – Booth #324

Our Programs Include:

- Ph.D. in Gerontology
- Social Gerontology, MA (thesis or non-thesis tracks available)*
- Bachelor of Science in Gerontology
- Undergraduate or Graduate Certificate*
- Dual Graduate Degrees in Gerontology and Law
- Graduate Certificate in Gerontology with a concentration in Interior Design*
- Bachelor of General Studies with a concentration in Gerontology*

***AVAILABLE ONLINE**



LEARN MORE AT

GERONTOLOGY.UNOMAHA.EDU



UNO Gerontology



@UNOGerontology

UNIVERSITY OF
Nebraska
Omaha

The University of Nebraska does not discriminate based on race, color, ethnicity, national origin, sex, pregnancy, sexual orientation, gender identity, religion, disability, age, genetic information, veteran status, marital status, and/or political affiliation in its programs, activities, or employment. 0518ADGERO0117

Thursday, March 23 | Schedule at a glance

7:00-8:00 AM	Yoga, In the Spirit of Vanda Scaravelli and Diane Long	(East Tower, Green Level)
8:00 AM-6:00 PM	Registration Desk Open	Grand Foyer Registration (East Tower, Gold Level)
8:00-11:00 AM	Exhibit Hall Open	Riverside Exhibition Center (East Tower, Purple Level)
8:00 AM-6:00 PM	14th Annual What's Next Boomer Business Summit	Regency Ballroom Registration (West Tower, Gold Level)
9:00-10:30 AM	90-Minute Workshops & Symposia	Various locations
9:00-10:30 AM	Managed Care Academy Boot Camp—Measurement and Evaluation in Transitional Care: Lessons From the Field	Crystal B (West Tower, Green Level)
9:00 AM-6:00 PM	Press Room Open	Skyway 261 (East Tower, Blue Level)
11:00 AM-NOON	60-Minute Workshops	Various locations
1:00-4:00 PM	2017 Diversity Summit—Inequality Matters: Focus on Older Adult Homelessness	Crystal B (West Tower, Green Level)
1:00-4:00 PM	Site Visit—Heartland Housing & Center on Halsted Town Hall Apartments	West Tower Lobby
1:00-2:30 PM	90-Minute Workshops & Symposia	Various locations
3:00-4:00 PM	60-Minute Workshops	Various locations
6:00-7:30 PM	Final Night Reception	Crystal B (West Tower, Green Level)



Each Home Instead Senior Care® franchise office is independently owned and operated. © 2017 Home Instead, Inc. All Rights Reserved.

It's our turn to pick up where you've left off.

Your care plan. Our CAREGiversSM.

From personal care to hospice care support or any care needs in between, you can trust we are in this together.

HomeInstead.com

**Home
Instead**
SENIOR CARE®
To us, it's personal.

Stop by our booth.
402/404

7:00–8:00 AM | Morning Exercise

TH101 Yoga, In the Spirit of Vanda Scaravelli and Diane Long

7:00 AM | Plaza AB (East Tower, Green Level)

An approach to yoga with emphasis on connecting with the spine. Relaxing the outer shell of muscles and finding movement from rest.

Presenter: **Douglas Paulsen**, Director, Senior Activity Center, Oklahoma City Parks and Recreation.

8:00 AM–6:00 PM

Collaborating Organization Program**TH103 14th Annual What's Next Boomer Business Summit**

8:00 AM–6:00 PM | Regency Ballroom (West Tower, Gold Level)

Learn from the companies, authors, and experts who are leading the growth of the boomer and senior market. Advance your understanding of the longevity economy and capitalize on the What's Next community to accelerate growth for your organization.

See page 37 for more information.

9:00–10:30 AM

Highlighted Session**TH105 Making Malnutrition Matter: Introducing a New Quality Blueprint for Action**

9:00 AM | Randolph 2 (East Tower, Bronze Level)

Sponsored by Abbott Nutrition.

Up to one out of every two older Americans is at risk for malnutrition, yet there is a gap in the delivery of malnutrition care for older adults. The Defeat Malnutrition Today coalition has worked with other partners to develop a new national blueprint for action, which outlines potential actions to close the gap and improve health outcomes for older adults by addressing malnutrition care across the continuum of acute, post-acute and community settings. The blueprint also provides suggested strategies for policymakers, organizations, healthcare providers, patients and caregivers to address malnutrition. This session gives an overview of the blueprint and details how participants can integrate and align specific strategies with their own organization/agency agendas.

Presenters: **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Jeanne Blankenship**, MS, RDN, Vice President of Policy Initiatives and Advocacy, Academy of Nutrition and Dietetics; **Meredith Ponder Whitmire**, JD, Senior Associate, Matz, Blancato & Associates; **Lisa Zullig**, MS, Director of Nutrition Services, God's Love We Deliver.

9:00–10:30 AM | 90-Minute Workshops

AGING IN COMMUNITY**TH107 Age-Friendly Yarmouth: An Intergenerational Approach**

9:00 AM | Haymarket (West Tower, Bronze Level)

By showcasing the Age-Friendly Yarmouth journey, we will present the barriers and opportunities of using an intergenerational lens with the WHO Age-Friendly Community framework and unpack a conversation on ageism. We will invite attendees to share experiences and knowledge, innovating new thoughts and building collective impact without domination by one community approach.

Presenters: **Kathleen Bailey**, MA, Director of Senior Services, Yarmouth Senior Center; **Janet Hively**, PhD, Co-Founder and U.S. Liaison, Pass It On Network; **Janice Matheson**, Member, Yarmouth Age Friendly Team.

TH109 Critical Missing Links to Elder Justice: Coalitions of Faith- and Community-Based Programs and Shelters

9:00 AM | Columbus CD (East Tower, Gold Level)

Elder abuse response is multifaceted. Elders can't be left in or returned to their homes where perpetrators reside. This workshop will focus on how the shelter model leverages resources to fill critical service gaps for victims. We will examine the missing links to elder safety, including holistic faith and community-based coalitions and programs, and elder sheltering.

Presenters: **Sarah Duval**, JD, Staff Attorney, Center for Elder Law and Justice; **Jackie Schroeder**, MSW, Director of SAFE: Stop Abuse of Elders, CHANA; **Joy Solomon**, JD, Director and Managing Attorney, Harry and Jeanette Weinberg Center for Elder Abuse Prevention at the Hebrew Home at Riverdale.

TH111 Housing Older Adults: Advocating for Expanded and Appropriate Options

9:00 AM | Michigan 3 (East Tower, Bronze Level)

This session will explore preserving and expanding choice in housing stock and creating homes that are safe and healthy for aging. Aging network professionals will obtain tools to engage in making more affordable, accessible and appropriate housing options available at the local level and ensuring that housing is connected to the community so that people can continue to thrive as they age.

Presenters: **Cindy Campbell**, Director of International & Philanthropic Innovation, Office of Policy Development & Research, HUD; **Stephanie Firestone**, MUP, Senior Strategic Policy Advisor, AARP Office of International Affairs; **Kathy Sykes**, MA, Senior Advisor for Aging and Public Health, United States Environmental Protection Agency.

TH113 Success Stories of a Social Model Respite Center for Alzheimer's and Dementia Care

9:00 AM | Columbus AB (East Tower, Gold Level)

A Respite Center provides significant components in helping caregivers avoid burnout and institutional care. Moreover, in the social model approach in dementia care, the care recipient enjoys a purposeful day in a non-threatening environment. This session will provide an essential guide for developing a successful best-practice, specialized, holistic respite day center model.

Presenters: **Barbara Auten**, CFRE, Executive Director, Alzheimer's Services of the Capital Area; **Neila Donovan**, PhD, Associate Professor, Louisiana State University; **Mary Schillings**, MSW, Program Coordinator/Social Worker, Hood Memorial Hospital; **Dana Territo**, QDCP, Director of Services, Alzheimer's Services of the Capital Area.

BUSINESS & LEADERSHIP

TH115 Culture Change in Long-Term Care: Community-Driven Versus Expert-Driven Approaches

9:00 AM | Gold Coast (West Tower, Bronze Level)

Recent decades have seen a proliferation of culture change approaches; however, most approaches remain theoretically underdeveloped. Drawing on data from a culture change initiative guided by critical participatory action research, this session will address this theoretical gap by elucidating key differences between community-driven and expert-driven approaches, offering compelling support for the former.

Presenters: **Jennifer Carson**, PhD, Research Assistant Professor; **Peter Reed**, PhD, MPH, Director and Professor; both of University of Nevada Reno Sanford Center for Aging.

TH117 Retirement Planning and Financial Gerontology in China and Korea: An International Symposium

9:00 AM | Michigan 2 (East Tower, Bronze Level)

Today's retirement planning in China is characterized by high private savings rates, insufficient public pensions, and employer provided pensions. In the U.S., defined-contribution plans create a need for wealth-span advisors who understand both gerontology and finance. For 25 years financial gerontology has introduced gerontology to financial professionals in the U.S. Our symposium discusses how this education and training are being shared with academics and practitioners in China.

Presenters: **Neal Cutler**, PhD, Research Director, National Geriatrics; **Joo Han**, University of North Carolina at Greensboro; **Janice Wassel**, PhD, Visiting Professor and Senior Research Scholar, Western Kentucky University; **April Yanyuan Wu**, Mathematica Policy Research.

Symposium

CAREGIVING

TH119 Preparing to Care: Supporting the Needs of Caregivers

9:00 AM | Wrigley (West Tower, Bronze Level)

Join us as we explore two fundamental pillars of caregiver support: respite and training. We will discuss the characteristics of caregiver and care receiver that predict unmet needs for respite and what are some evidence-based solutions, how to evaluate a caregiver's preparation and readiness to care during transitions, the value of including caregivers in professional healthcare teams, meeting the training and support needs of caregivers, and more.

Presenters: **Claire Dowers-Nichols**, MHR, Program Director, Oklahoma Healthy Aging, University of Oklahoma Department of Geriatric Medicine; **Christie North**, MBA, Executive Lead, Taking Care of Our Parents; **Tonya Rideaux**, MSN, Assistant Program Director, Oklahoma Healthy Aging Initiative; **Miriam Rose**, MEd, Senior Research Analyst, Benjamin Rose Institute on Aging; **Debra Scammon**, Professor of Marketing, University of Utah.

CLINICAL CARE & TRANSITIONS

TH121 Improving Outcomes for Acute Stroke Patients: Two Patient-Centered Models

9:00 AM | Comiskey (West Tower, Bronze Level)

Almost one million acute stroke patients are discharged from U.S. hospitals every year, with the majority returning home. For many stroke patients and caregivers, navigating the transition between hospital discharge and home involves substantial psychosocial and health-related challenges. This presentation reports early results of a randomized controlled trial of two patient-centered intervention models, and reviews implications for practice.

Presenters: **Paul Freddolino**, PhD, Professor, School of Social Work; **Anne Hughes**, PhD, MSW, Associate Professor, School of Social Work; **Sarah Swierenga**, PhD, Director, Usability/Accessibility Research and Consulting; **Amanda Woodward**, PhD, Associate Professor; all of Michigan State University.

DIVERSITY & CULTURES OF AGING

TH123 Addressing the Social Care Needs of Older LGBT Veterans

9:00 AM | Roosevelt 3 (East Tower, Bronze Level)

Little attention has been paid to addressing the unique needs of older veterans who are sexual and gender minorities. Many who served prior to the repeal of "Don't Ask, Don't Tell" experienced conflict between LGBT identities and being in the armed forces. This workshop will explore existing data on older LGBT veterans, provide a personal perspective on being an older LGBT veteran, and describe the SAGEVets program aimed at improving the well-being of this population.

Presenters: **Mariann Mankowski**, PhD, Assistant Professor, West Virginia University; **Ron Swanda**, Advocate; **Thomas Weber**, Director of Care Management, Services and Advocacy for GLBT Elders (SAGE).

Symposium

TH125 Civic Engagement: Helping Diverse Elders Find Their Political Voices

9:00 AM | Michigan 1 (East Tower, Bronze Level)

In 2016, the Diverse Elders Coalition launched a partnership with Caring Across Generations to amplify the voices of American Indian-Alaskan Native elders, Asian American and Pacific Islander elders, Hispanic elders and LGBT elders across the United States. This panel of leaders from diverse aging organizations will discuss the campaign's strategy and its results and offer guidance for other organizations and individuals looking to amplify the voices of elders in their communities.

Presenters: **Michael Adams**, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders; **Randella Bluehouse**, BSW, BAP, Executive Director, National Indian Council on Aging; **Yanira Cruz**, DrPH, President & CEO, National Hispanic Council on Aging; **Quyen Dinh**, MPP, Executive Director, Southeast Asia Resource Action Center; **Wesley Lum**, PhD, MPH, President and CEO, National Asian Pacific Center on Aging; **Jenna McDavid**, National Managing Coordinator, Diverse Elders Coalition.

TH127 Listening to the Underserved: Techniques for Gathering Information to Inform Programming

9:00 AM | Columbian (West Tower, Bronze Level)

Listening is a key first step in developing and improving services to meet the needs of older adults. This workshop will share techniques for gathering data from underserved elders, including indigenous and minority elders. These techniques include listening sessions, focus groups, key informant interviews and surveys. Presenters also will share tips on how to use collaboration to find and recruit hard-to-reach participants.

Presenters: **Kathryn Braun**, DrPH, Professor, University of Hawaii at Manoa; **Colette Browne**, DrPH, MSW, Richard & Rose Takasaki Endowed Professor, University of Hawaii at Manoa; **Paula Carter**, PhD, Director, National Resource Center on Native American Aging; **Nancy Furlow**, PhD, Director, National Resource Center for Alaska Native Elders.

TH129 No Ways Tired: Serving LGBT Elders of Color

9:00 AM | Columbus GH (East Tower, Gold Level)

The LGBTQ elder community of color is growing significantly. Compared to the non-white aging community, this community is more likely to live in isolation, disproportionately live in poverty and cope with significant disparities across areas related to physical and mental health. This presentation will prescribe solutions to the challenges affecting this population.

Presenters: **Katherine Acey**, MS, Director, Strategic Collaborations, GRIOT Circle Inc; **Jose Albino**, MA, Executive Director, GRIOT Circle Inc; **Imani Rupert-Gordon**, Masters Social Work, Executive Director, Affinity Community Services; **Imani Woody**, PhD, President and CEO, Mary's House for Older Adults, Inc.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

TH131 Building Integrated, Sustainable Networks for Chronic Disease Self-Management Education Programs

9:00 AM | Columbus IJ (East Tower, Gold Level)

This session will showcase the National Council on Aging's "Roadmap to Community-Integrated Health Care," including a demonstration of their multi-level online Toolkit. The Toolkit is designed to help organizations implementing chronic disease self-management education (CDSME) and other evidence-based programs develop integrated delivery models to obtain payment for their services. Two community-based organizations will share their experiences putting learnings from the Toolkit into practice.

Presenters: **Kathleen Cameron**, MPH, Senior Director, Center for Healthy Aging, National Council on Aging; **Leigh Ann Eagle**, Health & Wellness Project Director, Mac Inc. AAA; **Kristie Kulinski**, MSW, Aging Services Program Specialist, U.S. Administration for Community Living; **Lynnzy McIntosh**, Executive Director, Consortium For Older Adult Wellness.

Managed Care Academy

TH133 MCA Boot Camp: Measurement and Evaluation in Transitional Care—Lessons From the Field

9:00 AM | Crystal B (West Tower, Green Level)

Fee: \$0. Pre-registration is required

Transitional care has been a major focus of health reform efforts, spurring the development of programs to reduce 30-day hospital readmissions. This session will highlight lessons learned from federal transitional care initiatives, considerations for evaluating transitional care programs, and methods for sites to create their own data-measurement processes to ensure initiatives are capturing the full story of how they improve patient experiences transitioning home from the hospital.

Presenters: **Carol Castillon**, MSG, Deputy Director of Operations, Aging & Independence Services; **Robyn Golden**, MA, LCSW, Director of Health and Aging, Rush University Medical Center; **Joanne Lynn**, MD, MA, MS, Director, Center for Elder Care and Advanced Illness, Altarum Institute; **Walter Rosenberg**, LCSW, MSW, Associate Director, Rush University Medical Center.

TH135 New Opportunities to Package Services and Integrate Payment Models for a Changing Healthcare Environment

9:00 AM | Columbus EF (East Tower, Gold Level)

Panelists will examine the new landscape of healthcare payment policy and its implications for aging and disability CBOs looking to package their services to meet payers' needs that may include

9:00–10:30 AM

such core services as transportation and nutrition. Learn how CBOs can utilize business acumen strategies to strategically bundle, price, market and sell their services that demonstrates their value to a payers' bottom line. Panelists will also explore novel integrated payment models.

Presenters: **Virginia Dize**, MSG, Co-Director, National Aging and Disability Transportation Center, National Association of Area Agencies on Aging (n4a); **Linda Netteville**, MA, RD, LD, Vice President, Program Development and Impact, Meals on Wheels America; **Marisa Scala-Foley**, MGS, Director, Office of Integrated Care Innovations, U.S. Administration for Community Living; **Nora Super**, MPA, Chief, Programs and Services, National Association of Area Agencies on Aging (n4a).

TH137 The Flourish Care Model: A Shared-Care Approach to Healthcare for Older Adults

9:00 AM | Randolph 1 (East Tower, Bronze Level)

To promote effective care coordination and quality care for older adults in rural areas, the Flourish Care model developed partnerships between primary care practices, local Area Agencies on Aging, and community coalitions as part of a federal grant to promote quality care for older adults. This presentation reports on the lessons learned in creating this model of care and the outcomes achieved for older adults served through this coordinated healthcare model. Two case studies will be shared.

Presenters: **Joseph D'Ambrosio**, Director of Health Innovation and Sustainability; **Anna Faul**, Executive Director, both of University of Louisville Institute For Sustainable Health & Optimal Aging; **Barbara Gordon**, MA, Director, Social Services, Kentuckiana Regional Planning and Development Agency.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TH139 Cleveland Foundation's Encore Cleveland Initiative

9:00 AM | Roosevelt 1 (East Tower, Bronze Level)

Launched in 2013 by the Cleveland Foundation, Encore Cleveland helps to connect and fund a network of organizations to provide experienced Greater Clevelanders (ages 50+) with an array of meaningful opportunities in the community. This workshop will address the Encore Cleveland initiative and how the network organizations are utilizing mature individuals to address community needs.

Presenters: **Melanie Collins**, Encore Program Manager, Mature Services Inc; **Kara Copeland**, MS, Program Officer, Cleveland Foundation; **Stephanie FallCreek**, DSW, President and CEO, Fairhill Partners; **Paul Magnus**, Vice President of Workforce Development, Mature Services Inc; **Jessica (Walker) Westropp**, MA, Workforce Development Manager, WIRE-Net.

Symposium

TH141 Project Talent: Tell Your Story

9:00 AM | Randolph 3 (East Tower, Bronze Level)

Since 2010, Project Talent (PT) researchers have attended hundreds of 50th high school reunions for the original participants of the 1960 study. We heard stories that surprised and moved us. We realized that PT is more than an aging study; it is a living portrait of one of the most transformational generations in American history. We will showcase findings of the recently initiated PT aging study, paired with the voices of those who are being studied.

Presenters: **Deanna Achorn**, PhD, Director of Survey Research, Project Talent, American Institutes for Research; **Tara Gruenewald**, PhD, MPH, Associate Professor, California State University, Long Beach; **Susan Lapham**, Vice President, American Institutes for Research; **Andrew London**, PhD, Professor of Sociology, Syracuse University.

TH143 The Impact of Cognitive Programs on Cognitive Loss Related to Alzheimer's and Dementia

9:00 AM | Water Tower (West Tower, Bronze Level)

The presentation will report the progress in the areas of ongoing program development and empirical research conducted on NECC's award-winning evidence-based cognitive programs. Discussion topics include an overview of a new program for early Alzheimer's disease and a broadening of the research initiative, resulting in more data generation and a better understanding of program impact.

Presenters: **Jeffrey Buchanan**, PhD, Professor of Psychology, Minnesota State University Mankato; **Patti Said**, MA, Executive Director, New England Cognitive Center; **Katherine Stypulkowski**, Graduate Student, Minnesota State University Mankato.

Symposium

POLICY, ADVOCACY & ETHICS

TH145 Combating Guardianship and Conservatorship Abuse: Challenges and Successes

9:00 AM | Columbus KL (East Tower, Gold Level)

As the boomer population ages, the numbers of people affected by guardianship and conservatorship will rise tremendously. The principle is noble: Make sure that those who cannot take care of themselves have someone or an institution watching out for their interests. But the system is rife with abuse and exploitation. We'll discuss what's been done to improve it, what problems persist and what professionals who work with older adults need to know.

Presenters: **Cate Boyko**, MPA, Audit Program Manager, Minnesota Judicial Branch; **Emily Gurnon**, MS, Senior Content Editor, Health and Caregiving, *Next Avenue*; **Terry Hammond**, JD, Attorney, Terry Hammond & Associates; **Naomi Karp**, JD, Senior Policy Analyst, Consumer Financial Protection Bureau, Office for Older Americans; **Jennifer Wright**, JD, Law Professor, University of St. Thomas.

Symposium

TH147 Considering Sexual Expression in Long-Term Care: Policy and Practice

9:00 AM | Soldier Field (West Tower, Bronze Level)

What is sexuality and why is it so seldom spoken of when talking about older adults, particularly those in long-term care? Expert panelists will use the white paper entitled “Capacity for Sexual Consent in Dementia in Long-Term Care” as a framework for the discussion. Strategies about sexual expression for all residents, including LGBT populations, will be explored. Concepts important for guiding policy and procedure development will be reviewed.

Presenters: **Terri Clark**, MPH, CHES, Prevention Services Coordinator, Action Wellness; **Gayle Doll**, PhD, Associate Professor, Kansas State University Center on Aging; **Daniel Kuhn**, LCSW, Vice President of Education, All Trust Home Care; **Joe Sample**, MPA, MA, Executive Director, Heritage Area Agency on Aging.

Symposium

TH149 Politics of Aging in the 21st Century

9:00 AM | Crystal C (West Tower, Green Level)

The politics of aging are becoming increasingly significant with the aging of the population and the growth of the Social Security and Medicare programs. This session will focus on the implications of the 2016 elections for aging public policy.

Presenters: **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **Larry Polivka**, MSW, PhD, Director, Claude Pepper Center, Florida State University; **Robyn Stone**, DrPH, Executive Director, Center for Applied Research, LeadingAge.

11:00 AM–Noon

Highlighted Session

TH150 ASA and NCOA United: A Stronger Voice for Advocacy

11:00 AM | Columbus AB (East Tower, Gold Level)

The Board Chairs of ASA and NCOA recently came together to discuss how we could leverage the combined strengths of our two organizations to jointly advocate for low-income older adults. This session brings us together to understand the perceived threats and opportunities under the new political landscape. Participants will leave with both understanding of ASA's and NCOA's mutual advocacy priorities, ideas for the best tools and specific steps they can take in their own communities that have a national impact. Don't miss this lightening round of insights and ideas designed to move all of us to take action.

Presenters: **Howard Bedlin**, JD, MPS, Vice President, Public Policy and Advocacy, National Council on Aging; **William Benson**, Principal and Managing Partner, Health Benefits ABCs; **Bob Blancato**, MPA, President, Matz, Blancato & Associates and ASA Board Chair; **Richard Browdie**, MBA, President and CEO, Benjamin Rose Institute on Aging; **Josefina Carbonell**, Senior VP, Long-Term Care, Independent Living Systems, LLC; **Kevin Prindiville**, JD, Executive Director, Justice in Aging; **John Rother**, JD, President and CEO, National Coalition on Health Care; **Carol Zernial**, MSG, Executive Director, WellMed Charitable Foundation and NCOA Board Chair.

11:00 AM–Noon | 60-Minute Workshops

AGING IN COMMUNITY

TH151 Celebrating Seniors: A Community Program Celebrating Aging and Engaging Older Adults

11:00 AM | Columbus EF (East Tower, Gold Level)

This workshop will provide an overview of Celebrating Seniors and offer a model of implementation for individuals wishing to create similar programming in their own communities. Additionally, participants will come away with a toolkit for community development and service related to reframing aging in a manner that celebrates and improves the lives of older adults.

Presenters: **James Flanagan**, MBA, Owner, Bentron Financial Group, Inc.; **Patricia Connery Koko**, Treasurer, Celebrating Seniors Coalition; **Lydia Manning**, PhD, MGS, Associate Professor of Gerontology, Concordia University Chicago Center for Gerontology.

TH153 Disrupting Practice to Reframe Aging

11:00 AM | Michigan 2 (East Tower, Bronze Level)

Aging is often defined by the challenges of growing older, creating a needs-based narrative that impacts services and how we see and relate to older adults. We need a new field of practice in aging built on assets, strengths, purpose and meaning that empowers older adults and partners with them to shape their own aging future. Come and help build this future.

11:00 AM–Noon

Presenters: **Lindsay Goldman**, LMSW, Deputy Director, Healthy Aging, New York Academy of Medicine; **Rimas Jasin**, MPA, MA, Executive Director, Presbyterian Senior Services Corporate Office; **Terry Kaelber**, MPA, Director, Community Engagement Projects; **Nora Moran**, LMSW, Policy Analyst; both of United Neighborhood Houses.

TH155 From Acute to Chronic: Empowering People With HIV to Manage Their Care

11:00 AM | **Randolph 3 (East Tower, Bronze Level)**

Early detection and advanced treatment options have made it possible to manage HIV as an ongoing chronic condition. This session will share findings from the *HIV: The Long View* report, and will share how evidence-based chronic disease self-management education programs can empower people with HIV to manage their care.

Presenters: **Jonathan Appelbaum**, MD, Professor, Clinical Sciences, AAHIVM Board Member, Florida State University; **Kathleen Zuke**, MPH, Program Associate, National Chronic Disease Self-Management Education Resource Center, National Council on Aging.

TH157 How to Access VA Benefits

11:00 AM | **Columbus IJ (East Tower, Gold Level)**

This session will educate professionals specializing in helping older veterans, surviving spouses and dependent children of veterans. We will discuss the benefits provided by the Department of Veteran Affairs, as they pertain to helping our veterans age in place with dignity.

Presenters: **Rae Camilo**, Regional Manager; **Dale Swartzfager**, VetAssist Program Specialist; both of Veterans Home Care, LLC.

TH159 The Home as a Strategic Asset in Retirement

11:00 AM | **Michigan 3 (East Tower, Bronze Level)**

Many older adults want to remain in their current homes, but may not know how to ensure that it is a safe and viable alternative for them—or how to make it so if it is not. Also, they may be misinformed about how and whether to leverage their home as a strategic financial asset in retirement. This session explores older adults' decisions about whether/how to safely age in place and best use the home as a strategic retirement asset.

Presenters: **Amy Ford**, MBA, Senior Director, Home Equity Initiatives and Social Accountability; **Jay Greenberg**, ScD, MA, Chief Executive Officer; both of National Council on Aging; **Eileen Tell**, MPH, Principal and CEO, ET Consulting LLC; **Sandra Timmermann**, EdD, Business and Aging Strategist.

TH161 Transforming Communities for Veterans: VA and Community Partnerships

11:00 AM | **Gold Coast (West Tower, Bronze Level)**

Often older adult veterans are not aware of the programs and services available to them, including healthcare. Awareness is one of the most important ingredients for helping veterans connect to community-based programs, services and healthcare. Learn how the VA and community partners came together, created a coalition and improved veterans' access to care.

Presenters: **Barbara Gordon**, MA, Director, Social Services, Kentuckiana Regional Planning and Development Agency; **Lori Paris**, MSW, VA Social Worker, Veterans Administration.

CAREGIVING

TH163 Caring for the Professional Caregivers

11:00 AM | **Columbian (West Tower, Bronze Level)**

Our work relies upon engaged, empathic care; however, as workers and organizations we can use knowledge of compassion satisfaction, compassion fatigue, secondary trauma and ways we can improve self-care for individuals and organizations. Through viewing a segment of the documentary, "Portraits of Professional Caregivers: Their Passion Their Pain," and discussion of results from CARIE's Better Jobs, Better Care demonstration, program participants will be able to share strategies for self and organizational improvement.

Presenters: **Diane Menio**, MS, Executive Director, Center for Advocacy for the Rights and Interests of Elderly (CARIE); **Cyndee Wishkovsky**, MSSA, Specialist in Aging and Elder Care, CBW Partners.

ASA Chair's Lecture

TH165 Breaking Stereotypes: A Spotlight on Male Family Caregivers

11:00 AM | **Columbus CD (East Tower, Gold Level)**

While the typical family caregiver is a 49-year-old woman, caregivers on the whole are becoming as diverse as the American population. Although men currently represent 40% of caregivers, they are an understudied population. As a nation, we must raise the visibility and support for caregiving families to keep them from burning out. This session will highlight what we know about male caregivers, examine their experiences and discuss ways to provide meaningful support.

Presenters: **Jean Accius**, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; **Louis Colbert**, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; **Brian Duke**, MHA, MBE, System Director, Senior Services, Main Line Health; **Bryant Greene**, MBA, Administrator and Multi Franchise Unit Owner, Always Best Care Senior Services.

TH167 Finding Gratitude and Meaning in Family Caregiving: Strength-Based Psychotherapy

11:00 AM | **Wrigley (West Tower, Bronze Level)**

Many counseling techniques for family caregivers focus on reducing stress. But implicit in these approaches is the idea that the caregiving experience is negative. Presenters will use case examples to present a psychotherapy for helping caregivers reap caregiving's potential for positive rewards, including personal and spiritual growth and an enhanced sense of purpose.

Presenters: **Barry Jacobs**, PsyD, Director of Behavioral Sciences, Prospect Crozer Springfield Hospital; **Julia Mayer**, PsyD, Clinical Psychologist.

TH169 Proof of Excellence in Validating Emerging Models of Care in Memory Care

11:00 AM | Water Tower (West Tower, Bronze Level)

Montefiore Medical Center embraced some of the foremost models of dementia care when it expanded its program with a new assisted living Memory Care Pavilion. Learn about the outcome from an architecture and operations standpoint and a post occupancy evaluation that was conducted to validate and assess three key assumptions that had directed the design and operational strategies of the new building.

Presenters: **Cornelia Hodgson**, President, C.C. Hodgson Architectural Group; **Lauren Rock**, MBA, Post-Acute Strategist, LeaderStat.

TH171 So, Your Patient Can't Follow Directions?

11:00 AM | Crystal B (West Tower, Green Level)

When a person experiences dementia, it is often assumed that this individual is unable to learn new information or retrieve previously learned information. This presentation will review concepts such as errorless learning, procedural memory, and adjusting expectations according to the person's best abilities. Published methods for achieving successful outcomes with rehabilitation will support the presentation.

Presenters: **Mary Casper**, MA, Corporate Rehabilitation Consultant; **Cathleen Johnson**, MS, OTR/L; both of HCR ManorCare.

TH173 Stronger Together: How to Unite Your Caregiving Coalition With Key Stakeholders

11:00 AM | Columbus KL (East Tower, Gold Level)

Grow your coalition's reach by forming the right partnerships. This session will feature best practices and practical advice about how to connect with key stakeholders and maintain those relationships. We will focus on a variety of practices from groups in diverse regions of the country in both the aging and disability communities.

Presenters: **Anne Ellermets**, MPA, Director of Contracted Services and Program Development, Area Agency on Aging of Western Michigan; **Michael Wittke**, Director of Advocacy, National Alliance for Caregiving; **Toula Wootan**, MSH, Community Development Officer, Community Hospice of Northeast Florida.

TH175 When the Tables Turn: Navigating the Caregiver Terrain

11:00 AM | Michigan 1 (East Tower, Bronze Level)

Aging professionals are trained to advise others navigating the care maze, but even the most seasoned professional is challenged when the tables turn. Learn how negotiating the health-care system, professional responsibilities, family, financial and social issues can take on an entirely new meaning, requiring professionals to draw on accumulated knowledge and resources.

Presenters: **Tobi Abramson**, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; **Janice Blanchard**, MSPH, President, Aging Better, Together; **Robyn Golden**, MA, LCSW, Director of Health and Aging, Rush University Medical Center.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

TH179 It Takes a Community: Population Health Management for Members With Chronic Conditions

11:00 AM | Roosevelt 3 (East Tower, Bronze Level)

Medicare enrollees with chronic conditions and functional limitations represent more than half of Medicare's highest spenders, and are more likely to use hospital inpatient and emergency department services. Learn how to meet their health and long-term services and supports needs and keep them living at home where they prefer to be.

Presenters: **Joan Hatem-Roy**, MSW, LICSW, Assistant Executive Director, Elder Services of Merrimack Valley, Inc.; **Robert Schreiber**, MD, CMD, Medical Director Evidence Based Programs, Hebrew SeniorLife.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TH181 Evaluation of Evidence-Based Programs for Asian Older Adults With Limited English Proficiency

11:00 AM | Randolph 1 (East Tower, Bronze Level)

This session will focus on the lessons and challenges of providing the evidenced-based, Check Change Control program to monitor and manage blood pressure for culturally and ethnically diverse older adults with limited English proficiency. Check Change Control was adapted using phone-based delivery to Chinese, Korean and Vietnamese older adults 55 years and older.

Presenters: **Cevadne Lee**, MPH, CHES, Multicultural Initiatives Director, American Heart Association; **Eun Jeong Lee**, PhD, SCSEP National Director; **Miriam Suen**, MA, SCSEP Los Angeles Project Director; both of National Asian Pacific Center on Aging (NAPCA).

TH183 Grownups Wanted: Intergenerational Program Best Practices and Rewards

11:00 AM | Crystal C (West Tower, Green Level)

Participants will explore the benefits of intergenerational volunteer work for older adults. Intergenerational programs are a win-win for society, benefiting multiple generations, while being cost effective. Learn best practices for intergenerational programs, health and social benefits for older adult volunteers and strategies for volunteer recruitment and retention.

Presenters: **Jeanne Foster**, National Tutoring Manager; **Shelby Schroeder**, MSW, National Health Manager; both of OASIS Institute National Headquarters.

11:00 AM–Noon

POLICY, ADVOCACY & ETHICS

TH185 Aging Expectations, Attitudes and Perceptions of College Students

11:00 AM | Columbus GH (East Tower, Gold Level)

The Institute for Gerontology conducted a study to investigate the expectations, attitudes and perceptions of college students regarding their own aging related to their perceived leisure activity, life satisfaction, health status, socialization, housing needs and financial well-being. Correlation on aging expectations and potential gaps in relation to resources they anticipate being available and the level of personal preparedness they anticipate undertaking as they advance in age will be discussed.

Presenters: **Della Ann Campbell**, PhD, APN, NE-BC, CNL, Faculty; **Manuel Ferreira**, EdD, Associate Dean School of Arts and Sciences; **Muriel Shore**, EdD, Dean and Professor, School of Nursing and Director, Institute for Gerontology; **David Turi**, PhD, Faculty; **Kathleen Vito**, PhD, Professor; all of Felician University.

TH189 Elder Abuse Awareness and Prevention: Training for Home Care Aides

11:00 AM | Soldier Field (West Tower, Bronze Level)

To assist in better identification and reporting of elder abuse among older adults living in the community, a new training was developed for home-care aides. Aides, who work one-on-one with clients and often develop close bonds, may be told about, witness, or suspect abuse is happening. This training prepares them to identify, respond and report suspected abuse of their clients.

Presenters: **Betsey Crimmins**, JD, Senior Attorney, Greater Boston Legal Services; **Hayley Gleason**, MSW, MS, UMass Boston; **Lisa Gurgone**, MS, Executive Director, Home Care Aide Council.

TH191 Reducing the Impact of Ageism on Victim Services

11:00 AM | Comiskey (West Tower, Bronze Level)

This session will explore the nuances of ageism, the effects of ageism and how victim services may be viewed by older adults. We will explore ways to make services for those victimized in later life more sensitive, welcoming and accessible to older adults. The presenters will also discuss dementia, Alzheimer's and differing abilities and how to empower victims through self determination.

Presenters: **Maro Casparian**, Director of Consumer Protection; **Linda Loflin Pettit**, Victim and Community Outreach Program Manager; both of Denver City Attorney's Office; **Jessica Naberhaus**, MPA, Senior Social Caseworker, City and County of Denver.

RELIGION, SPIRITUALITY & MEANING

TH193 The Spiritual Dimension of Change and Transition in the Elder Years

11:00 AM | Crystal A (West Tower, Green Level)

In the life of elders, one is living in a time of radical, deeply unsettling change. With every change comes loss and the need for healthy grieving and experiencing a new sense of hope. Presenters will describe how crossing the bridge from the pain of loss to hope requires that we acknowledge what has happened and that we find ways to support those we serve and care for the caregivers.

Presenters: **Wayne Fitzpatrick**, MM, MS, MA, Managing Director of Senior Care and Transition Services, Maryknoll Fathers & Brothers; **Mary Hopkins**, OP, MS, Third/Fourth Age and Retirement Consultant, Sinsinawa Dominican Sisters.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

TH195 Aging and the ADA: What You Need to Know

11:00 AM | Randolph 2 (East Tower, Bronze Level)

This session offers an overview of the Americans with Disabilities Act and its relevance across the lifespan. The presenters will review topics covering employment, access to healthcare and the obligations of state/local government entities and places of public accommodations to eliminate barriers to their programs and services. The session will review key concepts of the ADA such as disability disclosure, workplace accommodation, universal design and effective communication.

Presenters: **Jennifer Perry**, Access Specialist, Cornell University; **Jeffrey Tamburo**, LMSW, Training & Content Development Associate, Cornell University, Yang-Tan Institute on Employment & Disability.

1:00–4:00 PM | Site Visit

Heartland Housing & Center on Halsted Town Hall Apartments

1:00 pm | Meet in West Tower Lobby

Fee: \$45. Pre-registration is required.

Town Hall Apartments is one of the nation's first affordable housing developments designed to meet the needs of lesbian, gay, bisexual and transgender (LGBT) seniors. Located in the heart of a vibrant LGBT-friendly neighborhood, the project features spacious community rooms, a computer room, fitness room and outdoor terrace. Residents are provided with extensive case management services, comprehensive employment programs designed for LGBT older adults and a rich variety of social programs.

1:00–4:00 PM

National Summit

TH196 2017 Diversity Summit Inequality Matters: Focus on Older Adult Homelessness

1:00 PM | Crystal B (West Tower, Green Level)

Fee: \$15 (includes coffee service). Pre-registration is required.

Building upon the dialogue generated from the successful 2016 Diversity Summit: Inequality Matters, based on the exemplary paper "Inequality Matters" by Prudence L. Carter and Sean F. Reardon of Stanford University, this year's summit will continue to utilize the four key domains of inequality (socioeconomic, health, political and sociocultural) to examine more deeply the growing issue of older adult homelessness. Special focus will be on older veterans, indigenous elders, older persons with disabilities, and older women.

See page 31 for more information.

1:00–2:30 PM | 90-Minute Workshops

AGING IN COMMUNITY

Symposium

TH197 Age-Friendly Communities Across the Nation: Distinctive Approaches

1:00 PM | Columbus GH (East Tower, Gold Level)

This symposium will describe diverse age-friendly communities located across the United States including: Chicago, New York City, San Francisco, Sarasota and Washington, D.C. Tenets of the World Health Organization age-friendly cities and communities processes and the eight domains of livability will be reviewed. Each age-friendly community will share key distinctive approaches associated with initiative success.

Presenters: **Kathy Black**, PhD, Age-Friendly Sarasota Initiative Consultant, The Patterson Foundation; **Ebony Dill**, PhD, Coordinator of Research and Evaluation, Division on Domestic Violence, Chicago Department of Family and Support Services, City of Chicago; **Joyce Gallagher**, MA, Executive Director, Senior Services Area Agency on Aging, Chicago Department of Family and Support Services; **Lindsay Goldman**, LMSW, Deputy Director, Healthy Aging, New York Academy of Medicine; **Gail Kohn**, MHA, Age-Friendly DC Coordinator, DC Office of the Deputy Mayor for Health and Human Services; **Catherine Spensley**, MSW, LCSW, Senior Division Director, Felton/Family Service Agency of San Francisco.

ASA Chair's Lecture

TH199 Age-Friendly Efforts 2.0

1:00 PM | Randolph 2 (East Tower, Bronze Level)

As older adults explore their own next chapter in life, communities are navigating what's next for age-friendly programs. Increases in population, advances in technology, and shifts in paradigms have resulted in the evolution of aging programs. The traditional response placed responsibility on families to care for their aging relatives. This session will explore the next frontier of age-friendly policy and programs, and how communities can position themselves on the leading edge.

Presenters: **Mary Blumberg**, MS, Manager, Strategic Planning and Development, Atlanta Regional Commission; **Cathy Boyer-Shesol**, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council; **John Feather**, PhD, CEO, Grantmakers in Aging; **Laura Keyes**, MS, AICP, Doctoral Student, University of North Texas; **Jayla Sanchez-Warren**, Area Agency on Aging Director, Denver Regional Council of Governments.

Symposium

TH201 Healthy Aging Actions to Advance the National Prevention Strategy

1:00 PM | Columbus KL (East Tower, Gold Level)

This symposium will present an overview of *Healthy Aging in Action*, a new report by the National Prevention Council that identifies strategies to promote healthy aging, actions to implement these strategies, and federal and local examples. The goal is to inform future federal initiatives, as well as local efforts to support healthy aging.

Presenters: **Julie Bobitt**, PhD, Assistant Director, Interdisciplinary Health Sciences, University of Illinois; **Amanda Lehning**, MSW, PhD, Assistant Professor, University of Maryland Baltimore School of Social Work; **Lisa McGuire**, PhD, Lead, Alzheimer's Disease and Healthy Aging Program (AD+HAP), National Center for Chronic Disease Prevention and Health Promotion; **Kathy Sykes**, MA, Senior Advisor for Aging and Public Health, United States Environmental Protection Agency; **Brigitte Ulin**, MPH, Director of the National Prevention Strategy, Centers for Disease Control and Prevention.

TH203 Preventing and Responding to Bullying Between Older Adults

1:00 PM | Roosevelt 1 (East Tower, Bronze Level)

Community is an important aspect of successful aging, but communities often involve conflict and tension. How can we manage the bullying, aggression or harms that often arise when people share the same spaces? Join us as we address how to identify bullying behavior, strategies for preventing bullying, successful interventions, and ways to support staff in creating a welcoming atmosphere.

Presenters: **Paula Basta**, MDiv, Regional Director, Northeast (Levy) Senior Center, Chicago Department of Family & Support Services; **Tim Johnston**, PhD, Director of National Projects, Services and Advocacy for GLBT Elders (SAGE); **Britta Larson**, MA, Director of Senior Services Program, Center on Halsted.

TH205 Vital Involvement in Service Coordination: Engagement and Meaningful Living

1:00 PM | Roosevelt 3 (East Tower, Bronze Level)

Healthy aging may be defined as living a long, productive and meaningful life. Based on an approach implemented in 85 HUD 202 housing properties, we will describe a way to promote culture change in aging practice, focusing on later life opportunities to maximize one's knowledge, strengths and interests. This approach weaves together the arts and vital involvement practice and promotes community engagement, meaningful living and a high quality of life.

Presenters: **Carol Byers**, MSG, Quality Assurance Manager; **Linda Duncan**, MSG, Assistant Vice President; both of AHEPA Management Company; **Helen Kivnick**, PhD, LP, Professor, School of Social Work, University of Minnesota School of Social Work; **Amanda Kline**, Quality Assurance Manager; **Betty Montgomery**, Director of Quality Assurance; both of AHEPA Management Company.

BUSINESS & LEADERSHIP

TH207 Understanding How Families Access and Use LTSS

1:00 PM | Columbus EF (East Tower, Gold Level)

Whether the need for long-term care emerges suddenly due to medical crisis or gradually as a result of illness or aging, consumers face many challenges as they seek out appropriate and affordable care options. This session explores findings from a study of how consumers identify LTSS care options, the information sources they rely upon, and how adequately consumer needs are being met.

Presenters: **Sandy Markwood**, MS, CEO, National Association of Area Agencies on Aging (n4a); **Eileen Tell**, MPH, Principal and CEO, ET Consulting LLC; **Steve Vandegrift**, CEO, Pipeline Success.

TH209 When I'm 65: Educating and Engaging Communities About Retirement Realities

1:00 PM | Comiskey (West Tower, Bronze Level)

Following the introduction of the *When I'm 65* documentary and engagement program at the AiA16 conference, the Investor Protection Institute will present program developments and resources accessible to ASA members. Program developments include engagement videos developed by states and other updates on what various states are doing to implement the program.

Presenters: **Don Blandin**, MPA, President and CEO, Investor Protection Trust; **Kerry Hannon**, Contributing Editor/Columnist/Author, *The New York Times*, *PBS Next Avenue*, *Forbes*; **Cindy Hounsell**, JD, President, Women's Institute for a Secure Retirement (WISER).

CAREGIVING

TH211 Innovation in Direct Care Worker Training

1:00 PM | Columbus AB (East Tower, Gold Level)

Three organizations funded by CMS/CMMI's Health Care Innovations Award implemented robust training programs for direct care workers caring for complex/high-risk patients. Preliminary data indicate positive effects on direct care workers' reported skillset and confidence to perform their jobs. This session will describe the training programs, elaborate on preliminary outcomes, describe implementation successes and challenges, and discuss implications for replication.

Presenters: **Corinne Eldridge**, Executive Director, California Long-Term Care Education Center; **Jennifer Satorius**, MSW, Research Scientist; **Lynne Snyder**, PhD, MPH, Senior Research Scientist; both of NORC at The University of Chicago.

Symposium

CLINICAL CARE & TRANSITIONS

TH213 Patient-Centered Medical Homes and Community-Based Organization Partnership in Caring for Older Adults

1:00 PM | Wrigley (West Tower, Bronze Level)

This symposium will highlight a white paper, "Patient-Centered Medical Homes (PCMHs) and the Care of Older Adults" by the Hartford PCMH Change Agents Program. PCMHs are now recognizing the need for connecting to community-based organizations that have access to long-term service supports, self-management programs, care transitions programs and dealing with social determinant needs. The approach to partnership will be explored.

Presenters: **Joan Hatem-Roy**, MSW, LICSW, Assistant Executive Director; **Jennifer Raymond**, MBA, Director, Evidence-Based Programs; both of Elder Services of Merrimack Valley, Inc.; **Robert Schreiber**, MD, CMD, Medical Director, Evidence-Based Programs, Hebrew SeniorLife.

TH215 The POLST Paradigm: Care Across the Continuum Toolkit

1:00 PM | Water Tower (West Tower, Bronze Level)

The POLST Paradigm: Care Across the Continuum Toolkit is a resource for hospitals, nursing homes, hospices and primary care offices that work with persons who are seriously ill or frail and potentially near death. Learn best practices in how to implement the POLST Paradigm to improve care in your facility and your community.

Presenters: **Mercedes Bern-Klug**, PhD, Associate Professor, University of Iowa School of Social Work; **Jane Dohrmann**, MSW, Director, Honoring Your Wishes, Iowa City Hospice; **Amy Vandenbroucke**, JD, Executive Director, National POLST Paradigm.

DIVERSITY & CULTURES OF AGING

TH217 Cultural Diversity and Caregiving: Improving Quality in Elder Care

1:00 PM | Columbus CD (East Tower, Gold Level)

The rates and quality of elder care vary across cultures. Learn how cultural perceptions of the caregiving role, use of support services and clinical presentations of cognitive and psychological changes have different effects on quality of care, and how decisions are impacted by cultural and social expectations, traditions and stigma.

Presenters: **Vini Kalra**, Graduate Student, Illinois School of Professional Psychology; **Kevin Kukoleck**, PsyD, Director, Northwest Suburban Intern Consortium; **Dorothy Nguyen**, MA, PsyD(c), Doctoral Student, Illinois School of Professional Psychology; **Emily Sproule**, Northwest Suburban Intern Consortium.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

TH219 A Delicate Balance: Statewide Collaborative for Evidence-Based Programs

1:00 PM | Randolph 1 (East Tower, Bronze Level)

A statewide collaborative for evidence-based programs is challenging in today's changing health services environment. Learn how reduced funding prompted aging network agencies, public health, cooperative extension services and community-based organizations to collaborate on education and training for patients, caregivers, direct-care workers, health professionals and students.

Presenters: **Dawn Contreras**, PhD, Institute Director, Health and Nutrition; **Joan Ilardo**, PhD, Director, Michigan Aging Education Colla; both of Michigan State University, College of Human Medicine; **Karen McCloskey**, MA, Arthritis Program Coordinator, Michigan Department of Health & Human Services; **Angela Zell**, MPH, Project Coordinator, Office of Research, Michigan State University, College of Human Medicine.

Symposium

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TH221 Beyond Entertainment: Using Outcomes and Innovation to Elevate Programming

1:00 PM | Michigan 2 (East Tower, Bronze Level)

Join us for this panel discussion about how wellness is evolving for seniors. We'll cover a wide range of topics spanning partnerships for improving your programming to equipment that works. We'll talk about how to measure program success and software options that might make your work life easier. Learn about options that are budget friendly and attainable without capital investments.

Presenters: **Bethany Garrity**, MS, Director, National Institute for Fitness and Sport (NIFS); **Sara Kyle**, MEd, PhD, Director of Operations, Nicoya Health & Lifestyle Management; **Jolene Moore**, MEd, MS, Corporate Director of Lifestyles, Vi Living; **Kelly Stranburg**, MEd, EP-C, CSCS, Director of Vitality and Well-being, Sharon Towers.

Symposium

TH223 Bureau of Sages: Incorporating Older Adults Voices Into Meaningful Research

1:00 PM | Columbus IJ (East Tower, Gold Level)

The Bureau of Sages is a research advisory group aiming to incorporate older adult voices into research. The symposium will consist of a few of the advisory members presenting insights from their experience in being part of the bureau. The project evaluator and director will discuss the bureau to date and outline steps moving forward. We will create a dialogue around the idea of participatory research and the need to include older adults that are typically excluded from research.

Presenters: **Morna Brothers**, MSW, MA, Social Services Worker, Lieberman Center for Health and Rehabilitation; **Amy Eisenstein**, PhD, Director of Research; both of CJE SeniorLife; **Hailee Gibbons**, MS, PhD(c), Research Intern and Doctoral Candidate, CJE SeniorLife and University of Illinois, Chicago.

Symposium

TH225 On Being an Aging Woman: A Conversation

1:00 PM | Crystal A (West Tower, Green Level)

Tapping into the lived experience of women of all ages provides insights into the aging experience. Brief opening statements, small group discussion and larger group conversation will create a sense of community among participants. Critical gerontology and feminist scholarship hold that critical knowledge is lost if we do not hear from the people whose lives are affected by the subjects we are studying. Each year this is one session where our voices are heard with intensity and passion.

Presenters: **Joan Ditzion**, MSW, MA, Social Worker/Educator, Founder and Co-Author of *Our Bodies Ourselves*; **Connie Goldman**, MA, President, Connie Goldman Productions; **Martha Holstein**, PhD, Writer/Trainer; **Phyllis Mitzen**, MSW, Consultant, Center of LTC Reform, Health and Medicine Policy Research Group.

MENTAL HEALTH

TH227 Developing an Interprofessional Community-Based Research Team to Promote Older Adult Health

1:00 PM | Michigan 1 (East Tower, Bronze Level)

A primary aim within the Healthy Brain, Healthy Mind Interprofessional Research Collaborative is to develop a sustainable interprofessional geriatric research infrastructure across the state of Oklahoma. This presentation will highlight the challenges of establishing a community-based research team and outline steps to ensure success.

Presenters: **Andrew Dentino**, MD, FACP, AGSF, FGSA, Clinical Director, OHAI Central Region, Professor and Vice Chairman, University of Oklahoma Department of Geriatric Medicine; **Keith Kleszynski**, PhD, Assistant Program Director, Oklahoma Healthy Aging Initiative; **Kristen Sirocco**, PhD, Associate Professor, University of Oklahoma Health Sciences Center.

1:00–2:30 PM

TH229 Positive Psychological Assessment and Dementia**1:00 PM | Michigan 3 (East Tower, Bronze Level)**

Learn about a two-phase study that developed and tested an accessible protocol to assess the positive psychological experiences, functions and attributes of people diagnosed with mild to moderate dementia, specifically, meaning in life, optimism, satisfaction with life, gratitude, subjective happiness and resilience. Presenters will describe in detail how to utilize this assessment protocol.

Presenters: **Jocelyn McGee**, MSG, PhD, Global Health, Culture and Aging Research Fellow; **Dennis Myers**, PhD, LCSW, Kronzer Professor of Family Studies, Department of Social Work; both of Baylor University.

Symposium

POLICY, ADVOCACY & ETHICS

TH231 A Social Insurance Approach to Financing Long-Term Care**1:00 PM | Columbian (West Tower, Bronze Level)**

The lack of universal, cost-effective coverage for long-term care (LTC) is a looming crisis for the U.S. One viable solution to the challenge of financing LTC to support the daily living needs of seniors and individuals with disabilities would be the creation of a social insurance program dedicated to this purpose. The panel will discuss how such a program could be structured and implemented.

Presenters: **Alexandra Bradley**, MPH, Health Policy Analyst, National Academy of Social Insurance; **Howard Gleckman**, Senior Fellow, Tax Policy Center, The Urban Institute; **Megan Juring**, Program Officer, The SCAN Foundation; **Benjamin Veghte**, PhD, Vice President for Policy, National Academy of Social Insurance.

Symposium

TH233 Beltway Insiders Round-Up: What You Need to Know About Aging Policy Now**1:00 PM | Crystal C (West Tower, Green Level)**

Leading aging advocates will give attendees a comprehensive overview of policy issues affecting older adults and caregivers. Come learn about legislative and policy initiatives most likely to move in a new Congress and Administration and how you can help shape federal policy to the betterment of older adults. Policy topics will include HCBS, Medicare, LTSS financing, older workers and workforce development, federal budget, elder justice, nutrition, accessible transportation and more.

Presenters: **Howard Bedlin**, JD, MPS, Vice President, Public Policy and Advocacy, National Council on Aging; **Bob Blancato**, MPA, President, Matz, Blancato & Associates; **Jennifer Dexter**, Assistant Vice President, Government Relations, Easterseals National Headquarters; **Amy Gotwals**, MA, Chief, Public Policy and External Affairs, National Association of Area Agencies on Aging (n4a); **Anthony Sarmiento**, Executive Director, Senior Service America Inc.

Symposium

TH235 Innovative Strategies to Combat Financial Exploitation**1:00 PM | Gold Coast (West Tower, Bronze Level)**

This panel will provide information on new and innovative strategies being employed to combat financial exploitation of older adults. Each panelist will provide a unique perspective about implementation of strategies from the national policy level to successful use of multidisciplinary teams, incorporation of the financial services industry, the latest technological solutions and how each impacts individual clients.

Presenters: **Jilene Gunther**, MSW, JD, Senior Strategic Policy Advisor, AARP; **Shelly Jackson**, PhD, Elder Abuse and Financial Exploitation, US DOJ, Elder Justice Initiative; **Judith Kozlowski**, JD, Expert Consultant, Administration for Community Living; **Liz Loewy**, JD, General Counsel & Senior Vice President, EverSafe; **Stephanie Skees**, MSW, Case Specialist, Elder Client Initiatives, Compliance Department, Wells Fargo Advisors, LLC.

Symposium

TH237 The Growing Administrative Diversity of Medicaid Long-Term Care Systems**1:00 PM | Randolph 3 (East Tower, Bronze Level)**

Public long-term-care systems have been changing rapidly since 2000. This symposium will focus on the most important changes from the perspective of the aging network.

Presenters: **Robert Applebaum**, MSW, PhD, Professor and Director of Long-Term Care Project, Miami University Scripps Gerontology Center; **Larry Polivka**, MSW, PhD, Director, Claude Pepper Center, Florida State University; **Robyn Stone**, DrPH, Executive Director, Center for Applied Research, LeadingAge.

Symposium

TH239 What's in a Name: How Social Security Terminology Affects Retirement Decisions**1:00 PM | Soldier Field (West Tower, Bronze Level)**

Many people take Social Security benefits early. While there are circumstances in which early retirement and claiming Social Security as soon as possible can be emotionally and rationally the right decision, in many cases it can have negative consequences for the individuals and their family members. Join us to learn about factors that affect this decision.

Presenters: **Laith Alattar**, PhD, Social Science Research Analyst, Social Security Administration; **Jeffrey Love**, PhD, Director, Strategic Issues Research, AARP; **Rebecca Perron**, PhD, Senior Research Advisor, AARP; **Debra Whitman**, PhD, Executive Vice President Policy, Strategy and International Affairs, AARP.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

TH241 The San Francisco Tech Council: A Unique Multi-Stakeholder Approach to Digital Inclusion

1:00 PM | Haymarket (West Tower, Bronze Level)

San Francisco is proud of its innovative culture, yet 30% of city residents age 65+ lack home Internet access compared to 4% under age 45. The multi-sector SF Tech Council addresses this gap through advancing digital inclusion for older adults and people with disabilities so all can participate in the city's connected community. Learn about the background, structure and work of the Council and how to start a Tech Council in your community.

Presenters: **Anne Hinton**, MA, Co-Chair, San Francisco Tech Council; **David Lindeman**, PhD, Director, CITRIS Health Initiative, University of California Berkeley; **Scott Mauvais**, Director, Technology & Civic Innovation, Microsoft.

3:00–4:00 PM | 60-Minute Workshops

AGING IN COMMUNITY

TH245 Cantata's Experience With a New Model of Home Support

3:00 PM | Soldier Field (West Tower, Bronze Level)

Learn about a new model of home care called Take2 that enables elders to get the help at home that they need, when they need it. Teams of six work in neighborhoods and visit up to 40 clients in an eight-hour shift. We will explain the model then discuss the benefits and potential drawbacks from three perspectives: provider/business, team members, and clients/family.

Presenters: **Kevin Heraty**, MBA, Chief Marketing and Development Officer; **Michelle Sherbun**, PCC, CEO; both of Cantata Best Life Foundation.

TH247 College and Community: Partnership to Empower Older Adults

3:00 PM | Roosevelt 1 (East Tower, Bronze Level)

The workshop will present an innovative service delivery model via a partnership between a university and senior residences. Novel programming, Let's Go, targeting wellness to ensure health, safety, and continued participation in valued occupations is presented. The related research, efficacy of the program and the potential for implementation in other sites across the country will be discussed.

Presenters: **Heather McNally**, Resident Service Coordinator, California Commercial Investment Group, Inc.; **Claire Mulry**, OTD, Assistant Professor, Occupational Therapy, Kean University.

TH249 Encore Talent Works: Models and Resources From Around the U.S.

3:00 PM | Columbus KL (East Tower, Gold Level)

The use of encore talent—the skills and life experience of adults after midlife—has become a defining feature of initiatives by community foundations and nonprofits that have found ways to match this talent with community need. This session will look at models from New York City, Cleveland and Denver. Resources and new research on the impact that encore talent can deliver will be shared.

Presenters: **Kara Copeland**, MS, Program Officer, Cleveland Foundation; **Therese Ellery**, Senior Program Officer, Aging Program, Rose Community Foundation; **Jim Emerman**, Executive Vice President, Encore.org; **Terry Kaelber**, MPA, Director, Community Engagement Projects, United Neighborhood Houses.

TH251 Integrating Back Into the Community From LTC: The Impact of Comprehensive Case Management

3:00 PM | Columbus GH (East Tower, Gold Level)

This presentation will report on the health and well-being outcomes of an intensive case management program provided to older adults transitioning from long-term care to independent living. Individuals discharged from long-term-care facilities were provided apartments with various support and case management services provided on site. A quasi-experimental, longitudinal, mixed-method study was conducted to evaluate the impact on their lives.

Presenters: **William Dionne**, Executive Director; **Dozene Guishard**, EdD, Director, Metro East 99th Street Adult Day Project; both of Carter Burden Center for the Aging Inc; **Manoj Pardasani**, PhD, LCSW, ACSW, Associate Dean and Associate Professor, Fordham University Graduate School of Social Service.

TH253 Naturally Occurring Retirement Communities: The New York Experience

3:00 PM | Columbus CD (East Tower, Gold Level)

For nearly 20 years the New York City Department for the Aging has supported the NORC (naturally occurring retirement community) program model to promote aging in the community. Learn how this model has been successful in providing needed services to older adults and building a strong sense of community.

Presenters: **Ronald Bruno**, MSW, Executive Director, Morningside Retirement and Health Services; **Karen Taylor**, MA, Assistant Commissioner, New York City Department for the Aging.

TH255 Transforming Dementia Care and Quality of Life Using Innovative Touchscreen Computer Engagement

3:00 PM | Columbus AB (East Tower, Gold Level)

When faced with the epidemic of dementia and dementia-related disorders, Westminster-Canterbury used an innovative practice of engaging residents with touchscreen computer technology to yield positive outcomes with several biomarkers and quality of life. Learn about this first-of-its-kind research study.

Presenters: **Victoria Crenshaw**, PhD, Senior Director of Resident Life and Health Services, Westminster-Canterbury on Chesapeake Bay; **Jack York**, Founder, It's Never 2 Late.

ASA Chair's Lecture

TH257 Social Security Spotlight: The Nation's Biggest (Hidden) Economic Stimulus

3:00 PM | Wrigley (West Tower, Bronze Level)

We will demonstrate the often-unrecognized positive economic impact of Social Security at various geographic and political levels to demonstrate its importance at the state and local levels. Results are displayed in innovative ways using interactive maps and tables illustrating results for each state and all counties in the U.S.

Presenters: **Peter Arno**, PhD, Senior Fellow and Director of Health Policy Research, University of Massachusetts Amherst, Political Economy Research Institute; **Carroll Estes**, PhD, Chair of the Board of Directors, National Committee to Preserve Social Security and Medicare Foundation.

CAREGIVING

TH259 CareAware: Help and Hope for Family Caregivers

3:00 PM | Randolph 1 (East Tower, Bronze Level)

CareAware's Help and Hope for Family Caregivers is a six-part video series and accompanying resources designed for use in caregiver support groups. This session will introduce this free resource and describe how the series has been implemented as part of a faith community outreach in Central Indiana. The series also is available for webinars, classes, community presentations and individual viewing.

Presenters: **Mary Austrom**, PhD, Professor, Associate Dean and Leader IAD, Indiana University School of Medicine; **Orion Bell**, MBA, President and CEO; **Dana Robinson**, Director, Marketing and Communications; both of CICOA Aging and In-Home Solutions.

TH261 Disrupting the Image of the Male Caregiver

3:00 PM | Michigan 1 (East Tower, Bronze Level)

There are currently 40 million family caregivers in the U.S. providing unpaid care valued at about \$470 billion a year. While caregiving can be rewarding and positive, many family caregivers experience significant physical, psychological, and financial stressors with their caregiving role. While family caregivers are predominantly female, men are increasingly acting as caregivers. Understanding their experiences and identifying policy solutions to meet their unique needs is vital.

Presenters: **Jean Accius**, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; **Aisha Bonner**, PhD, Research Advisor, AARP; **Cassandra Burton**, MA, Senior Research Advisor, AARP.

TH263 The Family Caregiver Platform Project: A Grassroots Movement to Expand Support for Caregivers

3:00 PM | Columbus EF (East Tower, Gold Level)

This workshop will describe how the Center for Elder Care and Advanced Illness built a grassroots movement involving 14 national partners and an array of volunteers to increase policy-

maker awareness of the issues facing family caregivers through use of the state party platform system. This process allows state citizens to connect with state politicians, state parties, and others on important issues, enabling family caregivers to form a strong united voice.

Presenters: **Elizabeth Blair**, MPP, Research and Management Associate, Center for Elder Care and Advanced Illness; **Josephine Kalipeni**, MA, Director of Policy and Partnerships, Caring Across Generations; **Anne Montgomery**, MS, Deputy Director, Altarum Institute.

CLINICAL CARE & TRANSITIONS

TH265 Preventing Unnecessary Placement of Mentally Ill Older Adults in Skilled Nursing Facilities

3:00 PM | Columbian (West Tower, Bronze Level)

Behavioral health is emerging as one of the primary target areas for healthcare reform. Learn how the Bridge Model's person-centered, social work-led approach to transitional care, which traditionally was designed for older adults, has shown promising results when adapted for implementation at a local Chicago hospital's behavioral health unit.

Presenters: **Renee Alvarez**, MPH, Policy Analyst, Center for Long Term Care Reform, Health & Medicine Policy Research Group; **Amy Crawford**, MSW, Bridge Model National Office and Transitional Care Program Manager; **Jessica Grabowski**, AM, LCSW, Director of Social Services; both of Aging Care Connections; **Shabbir Zarif**, MD, Assistant Professor, Clinical Psychiatry, Loyola University Medical Center.

DIVERSITY & CULTURES OF AGING

TH267 Addressing Gaps in Inclusion of LGBT Populations in State Plans on Aging

3:00 PM | Michigan 3 (East Tower, Bronze Level)

On June 21, the ACL proposed program instruction that encourages state plans on aging to include LGBT older adults as a group with "greatest social need." This session will discuss how current state plans address and assess the needs of LGBT populations through targeted outreach, data collection and special programs. Tools will be introduced that may assist state units on aging in drafting LGBT-inclusive goals and measurable objectives.

Presenters: **James Moorhead**, MA, Aging Services Coordinator, State of Georgia Division of Aging Services; **Sherrill Wayland**, MSW, Manager, National Projects, Services and Advocacy for GLBT Elders (SAGE).

TH269 National Honor Our LGBT Elders Day: Bring It to Your Community

3:00 PM | Randolph 3 (East Tower, Bronze Level)

The LGBT Health Resource Center of Chase Brexton Health Care launched National Honor Our LGBT Elders Day in May 2016 to draw awareness to and appreciation for the lifetime of contributions made by LGBT elders. Learn how to join this national movement and how bringing this and other programming to your agency/community can positively impact the lives of LGBT older adults.

Presenters: **Kelli Abbott**, MSW, Community Outreach Counselor, LGBT Health Resource Center, Chase Brexton Health Services; **Alex Kent**, MPA, Program Replication Coordinator, Services and Advocacy for GLBT Elders (SAGE); **Nate Sweeney**, MA, LNHA, Executive Director, LGBT Health Resource Center, Chase Brexton Health Services.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TH271 CircleTalk: Enter as Strangers, Leave as Friends

3:00 PM | Columbus IJ (East Tower, Gold Level)

This session will allow participants to experience the CircleTalk method to enrich relationships and purposeful engagement among seniors. They will learn how this curriculum and program supports building trust, connection and a sense of belonging wherever seniors gather. They also will learn key techniques for leading circles to facilitate a positive, supportive and safe group experience.

Presenters: **Cammie Cloman**, Certified CircleTalk Leader; **Deborah Skovron**, Director/Creative Director; both of CircleTalk.

MENTAL HEALTH

TH273 Embracing a Trauma-Informed Service Approach

3:00 PM | Comiskey (West Tower, Bronze Level)

As residents age or are exposed to challenges such as building renovations and on-site or off-site relocation, their previous experience with trauma can impact their resiliency and capacity to manage stressful situations. Embracing a trauma-informed service approach takes into account resident and staff experience of traumatic events and the effect they can have on individuals and the community.

Presenters: **Susan Dichter**, MS, Director of Social and Supportive Services; **Megan Mariner**, MA, Social Service Supervisor; both of Northern California Presbyterian Homes and Services.

TH275 Mental Health Care: Identifying Needs in Nontraditional Settings

3:00 PM | Roosevelt 3 (East Tower, Bronze Level)

The mental health needs of older adults often go unnoticed and undiagnosed. This session will highlight identifying and treating geriatric mental health needs in non-traditional settings. Assessment and treatment includes PHQ-9 and other screening tools, along with evidence-based practice modalities. This session will explore successes and challenges in providing care.

Presenters: **Tobi Abramson**, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; **Harriet Blank**, LCSW, Director Geriatric Services, Ohel Children's Home and Family Services.

TH277 Suicide Assessment and Intervention With Older Adults

3:00 PM | Michigan 2 (East Tower, Bronze Level)

The older adult with suicidal ideation can be one of the most challenging aspects of clinical practice. Conversely, the chronically suicidal client can lead to clinician complacency, a potentially dangerous situation. This session will share assessment tools that can be put to immediate use. Specific intervention strategies will be shared.

Presenters: **Rosann Corcoran**, MSW, LCSW, Manager, Counseling Services; **Sharon Dornberg-Lee**, AM, LCSW, Clinical Supervisor, Counseling Services; both of CJE SeniorLife.

POLICY, ADVOCACY & ETHICS

TH279 Building Successful Statewide Elder Abuse Awareness and Elder Justice Initiatives

3:00 PM | Water Tower (West Tower, Bronze Level)

We are stronger when we work together. Nothing could be truer in the field of elder abuse/elder justice as multidisciplinary, multi-stakeholder and multimedia initiatives are the key to success. Learn how the California Association of Area Agencies on Aging worked to develop a successful elder abuse awareness and elder justice initiative. Presenters will share their successes, challenges, tools and strategies.

Presenters: **Cynthia Banks**, Director, County of Los Angeles Workforce Development; **Alexandra Pierce**, MSW, Deputy Director, Merced County Human Services Agency.

TH281 Developing a Comprehensive Model to Address the Needs of Elder Abuse Victims

3:00 PM | Gold Coast (West Tower, Bronze Level)

This session describes the New York City Department for the Aging's roadmap for growing an \$800,000 voluntary elder abuse services program into a \$4,000,000 program serving abused elders in a state that does not require mandatory reporting. The roadmap included advocacy with stakeholders for additional government funding, development of interdisciplinary teams, capacity-building, public awareness, and more.

Presenters: **Donna Corrado**, PhD, Commissioner; **Caryn Resnick**, Deputy Commissioner; both of New York City Department for the Aging.

TH283 Medicare's Limited Income NET Program

3:00 PM | Randolph 2 (East Tower, Bronze Level)

Medicare's Limited Income NET Program is a temporary prescription drug plan for low-income Medicare beneficiaries that have no other drug coverage. The program is designed to eliminate gaps in coverage for beneficiaries who have aged into Medicare and were unaware that they needed to enroll in a Medicare part D plan. This presentation will provide an overview of the program and eligibility requirements.

Presenters: **Kell Dixon**, Pharmacy Consultant; **Cheryl Payne**, Associates, Process Consultant; both of Medicare's Limited Income NET Program.

3:00–4:00 PM and 6:00–7:30 PM

TH285 Welcome to Illinois: Advocating for Older Persons in the Midst of an Extended Stalemate

3:00 PM | Haymarket (West Tower, Bronze Level)

Illinois experienced a monumental political standoff, which resulted in a state budget impasse lasting for the entire state fiscal year. Learn how the aging network in the state demonstrated remarkable resiliency, commitment and patience, and how they refused to die and fought to continue services.

Presenters: **Joyce Gallagher**, MA, Executive Director, Chicago Area Agency on Aging, Chicago Department of Family and Support Services; **Jonathan Lavin**, MPA, President and CEO, AgeOptions.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

TH287 Mobile Technology and Aging: How Seniors Are Keeping Up and Connecting

3:00 PM | Crystal A (West Tower, Green Level)

Many stereotypes exist about seniors' use of technology (or lack thereof). Our longitudinal research over the last five years shows how the aging population is effectively using technology to stay connected to issues, peers and family. Learn how using our PN Styles survey can help us identify trends and behaviors and make predictions about the future of seniors' technology use.

Presenters: **Justin Greeves**, Senior Vice President; **Rosemay McGillan**, Executive Vice President and Partner, Healthcare; both of Porter Novelli.

We are *Gerontologists,*
and *Life* **is our work!**

**During the conference,
learn more about the USC Davis School
and our programs at Booth 204/206.**

USC Leonard Davis
School of Gerontology

gero.usc.edu • (213) 740-5156 • LDSgero@usc.edu

6:00–7:30 PM

Final Night Reception

Crystal B (West Tower, Green Level)

Sponsored by PK Management and Senior Lifestyle.

Fee: \$0. Pre-registration is required.

ASA's 2017 Aging in America Conference offers many opportunities for networking, and this evening reception is one not to miss. Join your colleagues for an evening with hors d'oeuvres, an open bar, delightful conversation, music, dancing and a fun surprise or two. Come and meet other attendees, ASA board members, participants in our leadership institute, conference co-chairs, and committee members.

**The University of Southern California
Leonard Davis School of Gerontology
proudly offers the largest selection of
gerontology programs in the world:**

B.S. in Human Development and Aging
B.S. in Lifespan Health
M.S. in Gerontology 🍷
M.A. in Gerontology 🍷
Master of Aging Services Management 🍷
Master of Long-Term Care Administration 🍷
M.S. in Nutrition, Healthspan and Longevity
Graduate Certificate in Gerontology
Ph.D in Gerontology
Ph.D in Biology of Aging

🍷 = program available both on campus and online

Managed care web seminars available on demand

The Aging and Disability Business Institute Series, a collaboration of n4a and ASA, has archived a web seminar series to help prepare, educate and support community-based organizations and healthcare payers to provide quality care and services. See below for recorded web seminars you can access.

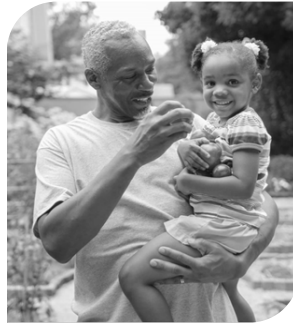
- We Know We Do Good Work, Now What? How to Package Your CBO Services to Attract Interest From Payers
- Is My Organization Ready? Assessing CBO Capacity to Partner With Health Care Entities
- Leadership and Change Management for Community-Based Organizations
- AAAs and Hospitals—Partnerships Toward Common Goals
- It Takes a Community: Population Health Management for Members With Chronic Conditions and Functional Needs
- Tapping into New Payment and Delivery Models: An Innovative AAA-ACO Partnership to Improve Care and Reduce Costs
- A Promising Collaboration: Managed Care and Independent Living
- Preparing Community-Based Organizations for Successful Health Care Partnerships: How to Make the Business Case
- Finding Champions and Building Partnerships between CBOs and Healthcare Entities
- Times of Transformation: The Changing LTSS Environment for the Aging and Disability Networks

www.asaging.org/adbi



Make a difference.

Humana At Home care management helps vulnerable adults remain independent at home.



Join the Humana At Home Team

We need professionals to help serve



Humana members who receive short-term and long-term care management as part of their insurance benefit



Private pay clients who purchase care management and homecare in 50 cities across the US



Employees who have Employee Assistance benefits with companies who contract with Humana At Home

Email CMNetwork@Humana.com to learn more about joining the Humana At Home Care Management Network

Come Visit Us at Booth #319

Be Sure to See Our Presentations:

Poster Presentation – Wed. 3/22/17

- 12:00 PM – 1:30 PM, 8493: Identifying people who have caregivers that are not documented in Medicare
- 12:00 PM – 1:30 PM, 8499: Characteristics and outcomes of people with family or friend caregivers in Medicare

Speakership – Wed. 3/22/17

- 4:45 PM – 5:45 PM: Applying the principles of bioethics to support aging patients – Eileen Zenker, MSW

Humana

At Home™

Visit Humana.com/AtHome



Center for
Mature Market
EXCELLENCE®

LEADERS IN
BUSINESS AND
AGING FOR
OVER 30 YEARS

www.thehartford.com/lifetime

"I have no problem
with growing older...
but I have zero
interest in
being old."



nextavenue™
where grown ups keep growing

Everyday, Next Avenue publishes stories and reporting that unleash the power of older Americans. We are public media's first and only national service for the booming older population. [Visit us at nextavenue.org.](http://nextavenue.org)

Produced for the PBS system by



EvidenceToPrograms.com

An interactive toolkit for identifying, selecting and implementing evidence-based programs

Learn more about EBP's and select one for your organization.

Get tips and recommendations for implementing EBP's.

Useful for all organizations, regardless of their previous experience with EBP's.



EvidenceToPrograms.com is brought to you by:



SENIOR LIFESTYLE
is proud to support
THE AMERICAN SOCIETY ON AGING
as part of our mission to provide affordable, luxury living lifestyles and exceptional care to seniors across the nation.

- Independent Living
- Assisted Living
- Memory Care
- Skilled Nursing

Discover all we have to offer at SENIORLIFESTYLE.COM

SENIOR LIFESTYLE
PRIORITY SENIORS COMMUNITIES

COMING THIS SPRING to PUBLIC TELEVISION
A New Documentary and Website
www.theagingamericaproject.com



**COMING OF AGE
IN AGING AMERICA**

Sneak Preview at the ASA Conference
March 21, 2017 9:00-10:30 am
Panelists: Nat Kendall-Taylor, Donna Butts, Paul Irving

FR101 2017 Managed Care Academy Summit

Presented by the Aging and Disability Business Institute.

Friday, March 24 | 9:00 AM–1:00 PM

Regency C (West Tower, Gold Level)

CEU Credits: 4



No fee for AiA17 conference registrants.

One-day rate: \$80 ASA Member/\$115 Non-member (includes coffee and light breakfast). Pre-registration is required.

This Summit will prepare community-based organizations (CBOs) to recraft systems, business practices, and processes resulting in effective responses to shifting incentives. Leadership teams who adapt to externally imposed changes are better positioned to bring about desired outcomes like value-oriented healthcare and a social service system that improves the older adult experience and care quality while driving down costs. Learn steps to start an organization on the road to robust new partnerships with healthcare providers and payers.

Agenda:

- 9:00–9:05 AM | Welcome and Introductions. Presenter: **Bob Blancato**, ASA Board Chair
- 9:05–9:30 AM | Preparing CBO's to Diversify Business Strategies and Better Serve Its Population.
Presenter: **Bruce Chernof**, MD, FACP, President & CEO, The SCAN Foundation
- 9:30–10:10 AM | Four Domains of Organizational Assessment. Presenter: **Lori Peterson**, CEO, Collaborative Consulting
- 10:10–10:30 AM | Assessment Results and Insights Gained Shared by Two Organizations. Presenters: **Eli Gelardin**, Marin Center for Independent Living; **Christopher Lee**, President & CEO, Colorado Visiting Nurses Association
- 10:30–10:45 AM | Open Questions to the Panel. Moderator: **Lori Peterson**
- 10:45–11:30 AM | Exploring the External Environment. Community Needs, Potential Partners, Market Incentives for Medical-Social Partnering. Presenter: **Lori Peterson**, CEO, Collaborative Consulting.
- 11:30–11:50 AM | Acumen From Leaders on Mapping the External Environment. Presenters: **Abigail Morgan**, Vice President of Planning and Quality Improvement (PQI), Akron Canton Area Agency on Aging and Disabilities; **Rigo J. Saborio**, President & CEO, St. Barnabas Senior Services.
- 11:50–12:10 PM | Open Questions to the Panel. Moderator: **Lori Peterson**
- 12:10–12:40 PM | A Review of the Significant Resources Available From the Aging and Disability Business Institute.
Presenter: **Nora Super**, Chief, Programs and Services, National Association of Area Agencies on Aging.
- 12:40–12:55 PM | How to Use Resources, Experts and Consultants Effectively. Presenter: **Timothy McNeill**, RN, MPH, Executive Director, Medical Mall Health Services.
- 12:55–1:00 PM | Summary and Adjournment. Presenter: **Lori Peterson**.



Bob Blancato



Eli Gelardin



Christopher Lee



Timothy McNeill



Abigail Morgan



Lori Peterson



Rigo Saborio



Bruce Chernof



Nora Super

The Aging and Disability Business Institute is funded by The SCAN Foundation, The John A. Hartford Foundation, the Administration for Community Living, the Gary and Mary West Foundation, the Marin Community Foundation, and the Colorado Health Foundation. Under this grant, ASA is collaborating with n4A; other partners include Independent Living Research Utilization/National Center for Aging and Disability, Partners in Care Foundation, and Elder Services of the Merrimack Valley/Healthy Living Center of Excellence.

FR102 ASA/APA Summit on Livable Communities: Planners and Aging Network Professionals Working Together to Plan Livable Communities for All Ages

Sponsored by AARP.

Presented by the American Society on Aging (ASA)
and the American Planning Association (APA).

Friday, March 24 | 9:00 AM–1:00 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 4

Approved for 4 American Institute of Certified Planners (AICP) certification maintenance (CM) credits.

Fee: \$15 (includes coffee). Pre-registration is required.

Session-only attendee: \$50 (ASA Member/Non-member)



Urban planners work with communities of all sizes to envision the form of future growth that fosters livable communities. Aging Network professionals also create plans to help people live well in their homes and communities for as long as possible. Policy researchers provide crucial information and tools applicable to practitioners in the field

Join our esteemed panel of presenters representing the planning, aging network and policy research disciplines for an interactive and information rich summit.

Explore the latest planning tools including AARP's Livability Index and Future of Housing Toolkit. Learn about planning best practices from the field from speakers representing regional, county, city and urban/suburban communities. Engage with colleagues across disciplines in facilitated break-out groups to identify how to better collaborate to develop and implement policies and plans that advance livable communities for all people, regardless of their age or ability.

Presenters: **Bill Armbruster**, MS, Program Manager, AARP Network of Age Friendly Communities, and Associate State Director, AARP; **Cathy Boyer-Shesol**, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council; **James Drinan**, JD, Executive Director, American Planning Association; **Stephanie Firestone**, MUP, Senior Strategic Policy Advisor, AARP Office of International Affairs; **Jacqueline Forbes**, MS, Transportation Planner, Kane County Division of Transportation; **Esther Greenhouse**, MS, CAPS, Environmental Gerontologist, Esther Greenhouse, LLC; **Rodney Harrell**, PhD, Director, Livable Communities/Long-Term Services and Supports, AARP Public Policy Institute; **Laura Keyes**, BS, MS, AICP, Doctoral Student, University of North Texas; **Katherine Knapp**, MUP, Transportation & Mobility Coordinator, City of Evanston; **Nick Kushner**, MURP, MA, Project Manager, Age-Friendly DC; **Jana Lynott**, MP, AICP, Senior Strategic Policy Advisor, Transportation and Livable Communities, AARP Public Policy Institute; **Kim McCahill**, Director, Planning, Program Design and Grants Management, AgeOptions; **Robert Stein**, CAE, MBA, President and CEO, American Society on Aging; **Brad Winick**, MUPP, MArch, AICP, Consultant/Catalyst/Dot Connector, Planning/Aging.



James Drinan



Robert Stein



Cathy Boyer-Shesol



Stephanie Firestone



Esther Greenhouse



Katherine Knapp



Rodney Harrell



Laura Keyes



Jana Lynott



Brad Winick

ASA and USC Offer New Online Courses in Understanding and Preventing Elder Mistreatment

In partnership with **USC Leonard Davis School of Gerontology**, **American Society on Aging** is offering two online educational courses in **Elder Mistreatment**.

Understanding Abuse and Neglect
launched in January and will repeat in August
and

Prevention of Abuse and Neglect
launches in June and will also repeat in August

Additionally, our flagship courses, **Fundamentals of Gerontology** and **Managing Health and Chronic Conditions in Older Adults** return, with courses starting in April and August.

Successful participants will earn a certificate of completion from USC, and CEUs are offered from select accreditation providers.



USC Davis

Leonard Davis School of Gerontology

www.asaging.org/USC-gero

DON'T WORRY.

BE COVERED

BE HEALTHY.

Care1st Health Plan has you covered from head to toe, no matter your age, income status or level of need. That's because you deserve more than just a great health plan – you deserve great options.

Care1st

HEALTH PLAN

An affiliate of Blue Shield of California

1-855-905-3825 (TTY:711)

8am to 6pm, Monday through Friday

www.care1st.com

Care1st is an independent licensee of the Blue Shield Association

Join us in enabling successful aging for our nation's seniors.



Our mission is to enable seniors to successfully age in place, with access to high-quality, affordable health and support services that preserve and protect their dignity, quality of life and independence.

Learn more about our work: westhealth.org | [@WestHealth](https://twitter.com/WestHealth) | facebook.com/WestHealth

Aging in America Conference Leadership

AiA17 Conference Co-Chairs

Beth Kallmyer

Vice President, Constituent Services
Alzheimer's Association

Joyce Walker, MSSA, SHS

Vice President of Community Development
PK Management, LLC

Jon Lavin

President and CEO
Age Options

Joyce Gallagher

Executive Director, Chicago Department
of Family and Support Services
Chicago Area Agency on Aging

Isaac Taggart, MSW

San Francisco Long Term
Care Ombudsman

Robyn Golden, LCSW

Director of Health and Aging
Rush University Medical Center

AiA17 Outreach Committee

Barbara Hoenig

CVS Health

Brian Duke

Main Line Health

Eboni Green

Caregiver Support
Services

Karen Kolb Flude

Age with Ease

Kate Krajci

Life Changes Chicago

Louis Colbert

Philadelphia Corporation
for Aging

Mary Staackmann

North Shore Senior Center

Paula Basta

Chicago Department of
Family & Support Services

Julie Bobitt

University of Illinois at
Urbana Champaign

Sheri Boyle
Dario Bracco
Gwen Brandfass
Kathryn Braun
Corita Brown
Krista Brown
Ronald Bruno
Christine Bryson-Lazo
Shirley Buchanan
William Cabin
Tom Callahan
Jennifer Campbell
Mae Carpenter
Mary Beth Caruso
Susan Cherco
Debra Cherry
Ralph Choate
Mary Clark
Barbara Conforti
Kyaien Conner
Chad Corbett
Barbara Crowley
Chanda Crutcher
Maggie Darcey
Holly Deni
Paige Denison
Rita Dichele
Florence Dimitroff-Garcia
Debra Dodds
Cheryl Donovan
Sue Doss
Claire Dowers-Nichols
Katharina Dress
Ruth Drew
W. Roy Earnest
Leisa Easom
Deborah Edmonds
Amy Eisenstein
Farida Ejaz
Lynette Evans
Vanessa Fabbre
Paul Falkowski
Mary Fallon
Jolene Fassbinder
Leah Ferster
Evelyn Gay
Marjorie Getz
Jessica Gill
Nancy Giunta
Robin Goldberg-Glen
Barbara Gordon
Kate Gordon
Yelena Gorina

Cynthia Grant
Pearl Graub
Carol Graziano
Eboni Green
Jill Hall
Joanne Handy
Bob Harootyan
Mary Hart
Donna Hearn
Lisa Heisler
Christine Hennessey
Brian Hentz
Chris Herman
Maria Hernandez-Peck
Doreen Higgins
Barbara Hoenig
Amy Horowitz
Susan Howland
Gail Hunt
Jeanne Hutchins
Yvette Huyghue-Pannell
Debra Jacobs
Rebecca Johnson
Cheryl Johnston
David Kane
Mary Lynn Kasunic
Christine Katzenmeyer
Bernadette Kauffman
William Keane
Teresa Keeler
Kathryn Kietzman
Cozzie King
Melodye Kleinman
Juliette Kleinman
Donald Koepke
Mick Koffend
Karen Kolb Flude
Judith Kozlowski
Kate Krajci
Lisa Krinsky
Sara Kyle
Alma Labunski
Anna-Liisa LaCroix
Daniel Lai
Jonathan Lavin
Kathryn Lawler
Lenora Lee
Cheryl Levinson
Yvonne Lu
Wendy Lustbader
Jason Maciejewski
Linda Madsen
Juliet Madubata

Daniel Maher
Tobokane Manthai
Joseph Mason
Linda Maurice
Willard Mays
Natalie Mazzullo
Dennis McCarthy
Susan McConn
Erin McInrue
Karen McKeehan
Sharon McKenzie
Alixie McNeill
Kelly Melekis
Heather Menne
Paul Metoyer
Laurie Miller
Diana Miller
Rhonda Montgomery
Darby Morhardt
Brenda Munson
Ronald Nakasone
Ian Nelson
Kathie Neu Organ
Michelle Newman
Denise Niese
James Oberle
Catherine O'Brien
Crystal Odom
Emilie Owens
Cynthia Palmieri
Kristen Paris
Sandra Pastore
Sara Peller
Lisa Peters-Beumer
Donna Phillips Mason
Cynthia Phon
Beverley Pitman
Meredith Ponder
Joy Powell
Branka Primetica
Kay Quatroche
Cindy Quinn
Lee Reimann
Joann Reinhardt
Susan Rhodes
Marty Richards
Holly Riley
Naomi Rodda
Miriam Rose
Jeffrey Rose
Anita Rosen
Robert Rosenblatt
Caroline Ryan

Patti Said
Stephen Sapp
John Schall
Vicki Schmall
Mariam Schrage
Harriet Scott
Tina Seidel
Joy Silver
Ann Simanis
William Smith
Matthew Smith
Andrea Smith
Phyllis Snyder
Mary Staackmann
Louise Starman
Maureen Statland
Karen Stein
Denise Stewart
Jane Straker
Cynthia Stuen
Carol Suleski
Kathleen Sullivan
Jeanette Takamura
Michele Tarsitano-Amato
Kimberly Taylor
Debbie Taylor
John Thompson
Claudia Thorne
Nancy Tyler
Nicole Urban
Satya Verma
Donna Wagner
Joyce Walker MSSA
Brittany Wang
Fara Waugh
Eldon Wegner=
Lawrence Weiss
G. Jay Westbrook
Erin Westphal
Charles Whitlock
Lisa Whitmore Davis
Amy Wiatr-Rodriguez
Beth Wiggins
Brad Winick
Dona Wishart
Ramey Wood
Karen Wood
Terri Worman
Serena Worthington
Sherri Zabko-McGuire
Carol Zernial

AiA17 Peer Reviewers

Tobi Abramson
Kimberly Acquaviva
Gretchen Alkema
Sherrie All
Nan Anderson
Lynne Anker-Unnever
Eve Anthony
Juanita-Dawne Bacsu
Patricia Baldwin
Candace Baldwin
Rhonda Bandy
Share Bane
Paula Basta
Nicole Batsch
Christine Beatty
Barbara Bedney
Dianne Belli
Joshua Berrett
Lori Bitter
Harriet Blank
Susanne Bleiberg-Seperson
Marietta Bobba
Kristin Bodiford
Kathy Bonnar
Nancy Bortinger
Letia Boseman
Beth Boyer-Kollas
Cathy Boyer-Shesol

Officers and Board of Directors

Chair

Bob Blancato

Chair-Elect

Karyne Jones

Immediate Past Chair

Lynn Friss Feinberg

Secretary

Robert Eckardt

Treasurer

Lisa Gables

Members

Jean Accius
Michael Adams
Cynthia Banks
William Benson
Pinchas Cohen
Paul Downey
Brian Duke
Stacey Easterling
Joyce Gallagher
Brooke Hollister
Cynthia Hutchins
Paul Irving
Kathryn Kietzman
Karen Kolb Flude
Rebecca Morgan
Scott Peifer
Joy Powell
Kevin Prindiville
John Rother
Olympia Terrell
John Thompson

Executive Committee

Chair

Bob Blancato

Chair-Elect

Karyne Jones

Immediate Past Chair

Lynn Friss Feinberg

Treasurer

Lisa Gables

Secretary

Robert Eckardt

Member

Michael Adams

Audit Committee

Chair

Michael Adams

Ex-Officio Member

Karyne Jones

Members

Cynthia Banks
Stacey Easterling
John Thompson

Finance Committee

Chair

Lisa Gables

Ex-Officio Member

Bob Blancato

Members

Brian Duke
Stacey Easterling
Robert Eckardt
Karyne Jones
Kevin Prindiville

Nominating Taskforce

Chair-Elect

Karyne Jones

Members

Dianne Belli
Colette Browne
Brian Duke
Lynn Friss Feinberg
Karen Kolb Flude
Cynthia Stuen

Awards Committee

Chair

Michael Adams

Immediate Past Chair

Carol Hegeman

Members

Dianne Belli
Colette Browne
Helen Dennis
Karyne Jones
Stephen Sapp

Diversity & Inclusion Committee

Chair

Jordan Lewis

Immediate Past Chair

Joyce Walker MSSA

Members

TeAnna Abraham
Jean Accius
Florence Dimitroff-Garcia
Farida Ejaz
Nancy Giunta
Juliet Madubata
Kimberly Taylor
Brandi Williamson

Membership Committee

Chair

Kathy Brandt

Members

Jean Accius
Andrew Alden
Cynthia Banks
Judi Bonilla
Velma Carter-Dryer
Alicia de Jong-Davis
Scott Dingfield
Vanessa Fabbre
Scott Peifer
Peter Reed
Kelli Tungate

Public Policy Committee

Chair

William Benson

Members

Cynthia Banks
Bob Blancato
Richard Browdie
Alan Brown
Walter Dawson
Claire Dowers-Nichols
Paul Downey
Joyce Gallagher
Jessica Gill
Amy Herr
Brooke Hollister
Sharon Johnson
Teresa Keeler
Jeffrey Klein
Heather Menne
Sridevi Mohan
Anita Rosen
John Rother
Phyllis Snyder

Business Forum on Aging (BFA) Council

Chair

Barbara Hoenig

Members

Lita Kleger
Suzanne Schmitt
Phyllis Snyder
Beth Tracton-Bishop
Jamie van den Bergh

Forum on Religion, Spirituality & Aging (FORSA) Council

Chair

Nancy Gordon

Members

Jade Angelica
Salli Bollin
Sophia (Fieke) Dijkstra
Wayne Fitzpatrick
Ebony Green
Nancy Hardin
Mary Hopkins
Sharon Johnson
Donald Koepke
Stephen Sapp
A. Smiley

FORSA Editorial Advisory Committee

Chair

John Sanders

Members

Sophia (Fieke) Dijkstra
Marty Richards

Healthcare and Aging Network (HAN) Council

Chair

Teresa Keeler

Immediate Past Chair

Debra Cherry

Members

Letia Boseman
Velma Carter-Dryer
Mary Ann Clute
Jodi Cohn
Claire Dowers-Nichols
Molly Gavin
Robyn Golden
Elizabeth Gould
Katie Maslow
Heather Menne
Shannon Skowronski
Joy Powell

HAN Editorial Advisory Committee

Michelle Barclay
Letia Boseman
Jodi Cohn
Elizabeth Gould

LGBT Aging Issues Network (LAIN) Council

Chair

Paula Basta

Members

Mark Brennan-Ing
Tom Callahan
Terri Clark
Cathy Croghan
Holly Deni
Cynthia Grant
Greg Link
Daniel Maher
Hilary Meyer
Serena Worthington

LAIN Editorial Advisory Committee

Chair

Holly Deni

Members

Terri Clark
Eboni Green
Maria Hernandez-Peck
Leland Kiang
Britta Larson

Lifetime Education and Renewal Network (LEARN) Council

Chair

Sandra Von Doetinchem

Members

Joshua Berrett
Judi Bonilla
Michelle Buhman
Florence Dimitroff-Garcia
Greg Finch
Linda Maurice
Janna Overstreet
Ann Simanis
Mary Staackmann
Terri Tobey

Mental Health and Aging Network (MHAN) Council

Chair

Peter Reed

Members

Jill Bader
Deborah Bier
Pamela Braverman Schmidt
Andrew Capehart
Rosanna Cook
Maria Hernandez-Peck
Kate Krajci
Cheryl Levinson
Willard Mays
Cindy Richard
Erlene Rosowsky
Vivian Sauer
Kim Stansbury
Sharon White
Kimberly Williams

Network on Environments, Services and Technologies (NEST) Council

Chair

Philip Stafford

Members

Ginna Baik
Kristin Bodiford
Virginia Dize
Laura Keyes
Karen Kolb Flude
David Lindeman
Melen McBride
Dennis McCarthy
Dianne McGill
Kristen Paris

Network on Multicultural Aging (NOMA) Council

Chair

John Thompson

Members

Salli Bollin
Nancy Giunta
Carmenza Millan
Mona Negm
Maria Oquendo-Scharneck
Terri Tobey
Lisa Whitmore Davis

Students & Emerging Professionals (STEP) Committee

Chair

Isaac Taggart

Immediate Past Chair

Jarmin Yeh

Members

Rita Dichele
Cheryl Donovan
Fanta Gibson
Donna Hearn
Sung Kwon
Kristen Paris
Flora Prieto
Cindy Richard
Jeffrey Rose
Gayle Shier Kricke
Jennie Smith-Peers
Sandra Von Doetinchem

Aging Today Editorial Advisory Committee

Chair

Robyn Golden

Immediate Past Chair

Fernando Torres-Gil

Members

Jennie Chin Hansen
Pinchas Cohen
Marie-Therese Connolly
Robert Espinoza
Eric Kingson
Carol Levine
Barbara Meltzer
Paul Nathanson
David Nevison

Generations Editorial Advisory Board

Chair

Susan Reinhard

Immediate Past Chair

Richard Browdie

Members

Jean Accius
Colette Browne
Walter Dawson
Leisa Easom
Terry Fulmer
Pearl Graub
Brian Lindberg
Wendy Lustbader
Cheryl Phillips
Larry Polivka
Kevin Prindiville
Charles Sabatino
Jeanette Takamura
Bill Walsh
Carol Whitlatch

Leadership Coordinating Council

Chair

Karen Kolb Flude

Ex-Officio Member

Bob Blancato

Members

Michael Adams
Paula Basta
William Benson
Kathy Brandt
Robyn Golden
Nancy Gordon
Linda Haghi
Barbara Hoenig
Jordan Lewis
Maria Oquendo-Scharneck
Peter Reed
Susan Reinhard
Philip Stafford
Isaac Taggart
Sandra Von Doetinchem

Policy Response Team

Chair

William Benson

Members

Paul Downey
Jessica Gill
Robyn Golden
Brooke Hollister
Jeffrey Klein
Jonathan Lavin
Heather Menne
Anita Rosen
Jeanette Takamura

Council of Presidents

Robert Atchley
Bob Blancato
Richard Browdie
Jennie Chin Hansen
Louis Colbert
Carl Eisdorfer
Carroll Estes
Charles Fahey
John Feather
Lynn Friss Feinberg
Robyn Golden
Joanne Handy
Alice Kethley
Marian Lupu
Paul Nathanson
E. Percil Stanford
Cynthia Stuen
Jeanette Takamura
Fernando Torres-Gil
W. Roy Van Orman
Donna Yee

ASA STAFF

Carole Anderson, Vice President, Education
Krista Brown, Director of Education
Alison Hood, Editor
Linda Jones, Director of Marketing
Keith Kuo, Operations Manager, Education Programs
Anna Kuvshinova, Conference Manager
Robert Lowe, COO
Steve Moore, Education Programs and Web Seminar Producer
Jutka Mandoki, Membership Director
Patricia Morazan, Senior Coordinator, Educational Programs
Vicky Nguyen, Director of Accounting
Robert Stein, President and CEO
June Zhu, Accounting Assistant

\$750-\$1000

Jean Accius
Michael Adams
Bob Blancato
Pinchas Cohen
Robert Eckardt
Scott Peifer

\$500-\$749

William Benson
Brian Duke
Lynn Friss Feinberg
Jay Greenberg
Cynthia Hutchins
Karyne Jones
Karen & Justin Kolb Flude
Kevin Prindiville

\$100-\$499

Cynthia Banks
Jennie Chin Hansen
Paul Downey
Stacey Easterling
Lisa Gables
Joyce Gallagher
Brooke Hollister
Paul Irving
Kathryn Kietzman
Jonathan Lavin
Robert Stein
John Thompson

Up to \$99

Janet Abrams
Tobi Abramson
Lisa Adams
Julie Allen Aldrich
Lorre Anderson
Monica Anderson
Ruth Anderson
Robert Applebaum
Matt Arba
Patrick Arbore
Renee Aten
Julie Bach
Felixia Barias
Jennifer Batra
Jennifer Bauman
Erin Beasley
Suzanne Beatty
Robert Best
Martha Bial
John Bishop
Meghan Board
Bonnie Boilini
Reggie Bok
Salli Bollin
Bertha Bonert
Cathy Boyer-Shesol
Jane Brock
Renee Brooksbank
Mary Brown
Teresaa Brown
Mary Ann Buckley
Nancy Burner
Alice Bybee
Laura Campbell
Lynn Carr
Adriana Carr
Erin Cassidy-Eagle
Kevin Centala
Christian Clausen
Elizabeth Cobbs
Patricia Cohen
Linda Coleman
Sheila Collins
Janet Cramer
Linda Cronk
Kaye Davis
Sharon DeMasters
Susan Dillon
Thomas Dillon
Scott Dingfield
Sebastian Divine
Connie Donahue-Comtois
Lynette Dorenzo
Suzanne Dunn
Roy Earnest
Elizabeth Edgerly
Richard Eisenberg
Peter Elliott
Rob Ence
Carroll Estes
Lois Etienne
Linda Felix

Antonio Fevola
Jeff Fiebig
La Quan Fields
James Flanagan
William Flynn
Carolyn Fredricks
Allison Freeman
Janet Gentleman-Ingersoll
Sheri Gibson
Jamie Gilbert
David Gillcrist
William Gingold
Lester Gingold
Neil Gluckin
Bonnie Goodman
Zoe Goodwin
Jill Gordon
Lavinia Goto
Elizabeth Gould
Bryant Greene
Christopher Grunow
David Haack
Carol Hackman
Linda Harootyan
Leslie Hasche
Cheryl Hassoldt
kay haubenreiser
David Helgeson
Kathleen Hendriksen
Donna Heronimus
Maureen Hewitt
Pat Hilgendorf
Gretchen Hill
Charles Hill
Anne Hinton
Barbara Hogan-Zarro
Dinah Huff
Pamela Hughes
Pamela (Tracie)
Hunter-Bowens
Laurie Intondi
Nancy Jack
Cynthia Jacobs
Dana Jessup Swan
Adrienne Johnson
Mark Johnson
David Kadonoff
Roy Katsuda
Shaista Kazmi
Joey Keahiolalo
Cliff Keene
Maureen Kellen-Taylor
Elizabeth Kensinger
Barbara Keppel
Laura Keyes
Leland Kiang
Michael Kirtland
Richard Kiy
LaRhae Knatterud
Gail Kohn
Patricia Connery Koko
Karen Kolb Flude
Colleen Koziara

Janna Kresanek
Nancy Krody
Esther Langston
Kelly Lanzon
Edith Lederberg
Richard Levy
Yen-Ju Lin
Brian Lindberg
Shannon Lindquist
Arlene Littleton
Jerri Locke
Beth Long-Higgins
Elissa Maas
Peggy Macko
Mary Macnab
Maureen Maigret
Pamela Major
Anna Maria Maldonado
Julia Mantice
Tammy Marshall
LeaAnn Maynard
Donald McCaul
Erin McLeod
Mark Meiners
Linda Mertz
Fred Meyer
John Migliaccio
Diane Millar
Tripp Mills
Robert Minton
Phyllis Mitzen
Melissa Mmansfield
Nancy Morrow-Howell
Dan Mustard
Joshua Nadzam
Michael O'Donnell
Melinda Oliver
Diana Ossana
Mark Owen
Maria Painter
Vandana Pant
Kadambari Parekh
Pamela Parkinson
Mary Paul
Sheri Peifer
Daniel Pepper
Lori Peterson
Cheri Pierson-White
Princess Pope
Olivia Powell
Todd Price
Risa Ratliff
Lisa Reidinger
Marcia Relyea
Marva Ricketts
Kathryn Ringham
Susan Rodgers
Cynthia Roman
Anita Rosen
Abby Rosenthal
John Rother
Deborah Routley
Deborah Rozell

Tish Rudnicki
Daniel Ruth
Montserrat Salvat
Lily Sarafan
Debra Scammon
John Schall
Louise Schroeder
Mary Jeannette Schultz
Martha Schunk
Harriet Scott
Jennifer Scott
Michael Shapiro
Irene Shemaria
Masaaki (Ishi) Shiraishi
Kimberly Sloan
Donald Smith
Jill Smith
Cayla Smith
Michael Smyer
Mary Starck
Lois Steinberg
Julia Stoumbos
Wendy Strobel Gower
Christy Sue
Mike Summers
Al Sutton
Amira Tame
Julia Tarbill
Ellen Taxman
Olympia Terrell
Angela Thomas
Elizabeth Tinsley
Holly Tolley
Joseph Tornello
Karen Tracy
Nancy Trout
Kelli Tungate
Nancy Tyler
Michael Ungari
Jim Vanden Bosch
Linda Victor
Lois Wagh/ Aronstein
Donna Wagner
Lisa Walts
Adrienne Watts
Leon Watts
Dian Weddle
Ron Wickman
Leslie Williams
Karlyn Williams
Patrice Willoughby
Kristen Witt
Valerie Wolfe
Tamara Wolske
Norine Wong
Amanda Woodward
Russell Wylie
Sibyl Yau
Amy York
Stuart Zimring
Elisa Zygmunt

Aging in (Every) Place Self-Driving Miss Daisy



Securing America's
Future Energy

More than half of the population over age 65 lack reliable access to transportation. Securing America's Future Energy (SAFE) is a non-profit leading the effort to deploy **autonomous vehicles**, an exciting new option that can offer low-cost, accessible transportation to older adults and other underserved populations.



LEADING THE WAY IN
**CONNECTED HEALTH
FOR ACTIVE AGING**



**SUPPORTING
ACTIVE AGING**



**EMPOWERING
CAREGIVERS**



**IMPROVING
OUTCOMES**

From the makers of easy-to-use
health and safety products

jitterbug | lively

Learn more at: www.greatcall.com



SCAN IS PROUD TO SUPPORT THE 2017

Aging in America Conference

www.scanhealthplan.com

Ensure practical, evidence-based content for the rapidly expanding home health care specialty for optimal care of patients.

Discover new approaches to controversial issues

when you turn every page of this peer-reviewed journal—uniquely dedicated to advancing the education and training on current procedures, technology, medications, quality initiatives, and safety in the home healthcare specialty.

**Only 46.99! For less than \$4.70 an issue—
Your personal subscription includes:**

VISIT LWW.COM—add *Home Healthcare Now* to your cart
& enter **WFK350ZZ** at checkout to activate your discount!



ATTENTION FACILITY MANAGERS:

Let us help your health professionals enhance their knowledge in home health care. Special pricing available.

Contact rany.aing@wolterskluwer.com for more information.



Wolters Kluwer

homehealthcarenow.org

7-K140

Partnering to Promote Healthy Caregivers



To learn more about our highest level evidence-based programs for caregivers:

- Stress-Busting Program for Family Caregivers of Persons with Dementia
- Stress-Busting Program for Spanish-speaking Family Caregivers of Persons with Dementia
- Stress-Busting Program for Family Caregivers of Persons with Chronic Conditions

Visit us at **Booth 403** in the Exhibit Hall

For more information, visit us at:
www.caregiversos.org or call Toll Free 866.390.6491



UnitedHealthcare

Helping older Americans, their families
and caregivers live healthier lives.

 UnitedHealthcare®

Note: Numbers refer to the SESSION number NOT the page number. All sessions are listed in numerical order by day and begin with this first two letters of the day upon which the session falls (MO= Monday; TU=Tuesday; WE=Wednesday; TH=Thursday; FR=Friday).

Abbott, Katherine.....	WE157	Basta, Paula.....	MO101, MO277, WE375, TH203	Browne, Colette.....	TH127	Connors, Anne-Marie.....	TU239
Abbott, Kelli.....	TH269			Brownell, Patricia.....	MO287	Contreras, Dawn.....	TH219
Abramson, Tobi.....	WE149, WE379, TH175, TH275	Basten, Emily.....	MO147	Bruno, Ronald.....	TH253	Cook, Claudia.....	WE589
Accius, Jean.....	MO107, TU167, TH165, TH261	Batra, Romilla.....	WE351	Buchanan, Jeffrey.....	TH143	Cook, Gary.....	WE139
Acey, Katherine.....	WE375, TH129	Beatty, Christine.....	WE513	Bullock, Karen.....	WE275	Copeland, Kara.....	TH139, TH249
Achorn, Deanna.....	TH141	Becerra, Karen.....	TU105	Burton, Cassandra.....	WE395, TH261	Copeland, Lindsey.....	MO261
Ackerman, Lynn.....	TU243	Becker, Jonathan.....	WE505	Butler, Sandra.....	WE287	Copeland, Myles.....	WE401
Adams, Caitlin.....	MO143, WE113	Bedlin, Howard.....	TH150, TH233	Butts, Donna.....	TU111	Coppola, Jean.....	MO159, WE555
Adams, Michael.....	MO163, WE375, TH125	Bell, Orion.....	TH259	Byers, Carol.....	TH205	Corcoran, Rosann.....	TH277
Address, Richard.....	MO155, WE585	Benson, William.....	TU167, WE379, TH150	Byers, Chelsey.....	WE441	Corey, Kristin.....	WE249
Aggarwal, Neelum.....	TU103	Benton Wolfe, Connie.....	TU145	Byrne, Ron.....	MO173	Cornish, Judy.....	WE461
Agha, Zia.....	TU105, WE381	Benton, Donna.....	WE431	Callahan, Tom.....	TU255, WE399	Corrado, Donna.....	TH281
Akhtar, Ayesha.....	TU119	Bergen, Leah.....	MO109	Callinan, Kimberly.....	MO181, TU167	Cortez, Ann.....	MO153
Akobundu, Ucheoma.....	MO249, MO147, TU235	Berghoff, Catherine.....	MO157	Cameron, Kathleen.....	MO247, MO115, TU257, TH131	Cramer, Janet.....	TU177
		Berg-Weger, Marla.....	MO127			Cramer, Pauline.....	MO193
Alattar, Laith.....	TH239	Bermudez, Margarita.....	WE539	Camilo, Rae.....	TH157	Crawford, Amy.....	TH265
Albino, Jose.....	WE375, TH129	Bernal, Allison.....	WE179	Camp, Cameron.....	TU115	Crenshaw, Victoria.....	TH255
Alecxi, Lisa.....	MO107	Bern-Klug, Mercedes.....	TH215	Campanella, Tina.....	WE423	Criado, A. Viviana.....	TU273
Alingu, Felicia.....	WE313	Bewley, JP.....	WE435	Campbell, Cindy.....	TH111	Crimmins, Betsey.....	TH189
Alioto, Rachelle.....	TU147	Billa, Deborah.....	MO243, MO153	Campbell, Della Ann.....	TH185	Crosby, Jackie.....	MO143
Alkema, Gretchen.....	TU167	Black, Kathy.....	TU176, TH197	Cannady, Rachel.....	WE117	Cruz, Yanira.....	WE151, TH125
All, Sherrie.....	WE555	Blair, Elizabeth.....	MO215, TH263	Carbajal-Madrid, Pedro.....	WE351	Cullen, Rick.....	MO259
Allen, Deborah.....	TU273, WE385	Blancato, Bob.....	MO163, TU103, TU167, TU228, WE151, TH105, TH149, TH150, TH233, FR101	Carbonell, Josefina.....	TH150	Culler, Krystal.....	WE417, WE315
Almeida, Evelyn.....	TU209			Cardale, Anne.....	WE565	Cunningham, Paula.....	WE395
Alston, Gayle.....	WE377	Blanchard, Janice.....	TH175	Cardellini, Jennifer.....	TU239	Cutler, John.....	MO151
Altman, Brian.....	TU217	Blandin, Don.....	TH209	Carpenter, Mae.....	MO159	Cutler, Neal.....	TH117
Alvarez, Renae.....	TH265	Blank, Harriet.....	TH275	Carson, Jennifer.....	TH115	Dale, Steve.....	WE167
Anderson, Catherine.....	TU109	Blankenship, Jeanne.....	TH105	Carter, Paula.....	TH127	D'Ambrosio, Joseph.....	TH137
Anderson, Emily.....	WE123	Block, Dorian.....	MO143, WE113	Carter-Dryer, Velma.....	MO279	Daniels, Philip.....	WE523
Anderson, Erica.....	TU109	Blow, Frederic.....	TU157	Casparian, Maro.....	TH191	Danzy, Andre.....	WE161
Anderson, Susan.....	MO137	Bluehouse, Randella.....	TU225, WE131, TH125, TH196	Casper, Mary.....	TH171	Davie, Laura.....	MO221
Antenucci, Vincent.....	TU115			Cassell, Constance.....	MO267	Davis, Dianne.....	MO225
Anzlovar, Doug.....	WE509	Blumberg, Mary.....	TH199	Castillon, Carol.....	MO139, TH133	de la Fuente, Felipe.....	WE469
Appelbaum, Jonathan.....	TH155	Bobitt, Julie.....	TH201	Cerrato, Christina.....	WE107	de Vries, Brian.....	WE375
Applebaum, Robert.....	MO203, MO229, TH237	Boddie, Angie.....	WE131	Cetra, Amanda.....	WE123	Deal, Sonia.....	MO191
		Bodiford, Kristin.....	WE163	Chan, Eliza.....	WE409	Dearman, Kelly.....	MO169
Aranda, Maria.....	WE119	Bohnhoff, Jean.....	WE109	Chan, Henry.....	WE591	Degenholtz, Howard.....	WE157
Archer, Carl.....	WE399	Boland, Zara.....	WE167	Chao, Liang-Lin.....	TU127	DeMott, Andrew.....	TU151
Archibald, Susan.....	TU163	Bonigut, Stefanie.....	MO113	Chapman, Athena.....	TU221	Denison, Paige.....	MO255, WE141
Arensberg, Mary.....	WE411	Bonnar, Kathy.....	TU181	Chapman, Steven.....	TU139	Dennis, Helen.....	MO235, MO275, TU265, WE379
Arevalo-Flechas, Lyda.....	TU169	Bonner, Aisha.....	TH261	Chapman, Sue.....	TU253		
Arno, Peter.....	TH257	Booth, Aubree.....	WE207	Chazen, Vy.....	MO269	Dentino, Andrew.....	TH227
Arroyo, Julia.....	WE221	Bortz, Kai.....	WE267	Cheairs, Cayce.....	MO281, WE417, WE473	Dessem, Emily.....	MO155, TU149
Ashbrook, Alexandra.....	TU193	Boseman, Letia.....	MO101, MO279, WE477	Cheatham, Bethany.....	MO241	Dexter, Jennifer.....	TH233
Atkins, Larry.....	TU167	Boustani, Malaz.....	TU145	Chernof, Bruce.....	FR101	Dichter, Susan.....	TH273
Atkins, Sandy.....	MO247, TU259	Bowers, Devin.....	WE383	Cherry, Debra.....	MO283, WE415	Diehl, Sita.....	TU103, WE403
Austrom, Mary.....	WE147, TH259	Boyd, Jacqueline.....	MO119, WE129	Chin Hansen, Jennie.....	WE379	Dijkstra, Sophia (Fieke).....	TU277
Auten, Barbara.....	TH113	Boyer-Shesol, Cathy.....	TU117, TH199, FR102	Cho, Dongwook.....	WE331	Dill, Ebony.....	TH197
Avdalyan, Anna.....	WE493	Boyko, Cate.....	TH145	Choate, Ralph.....	WE543	Dinh, Quyen.....	TH125
Aziz, Susan.....	MO287, WE607	Bradley, Alexandra.....	TH231	Chun, Heather.....	TU197, WE131	Dionne, William.....	TH251
Baber, Laura.....	TU229	Brandl, Bonnie.....	WE479	Cinney, Kathy.....	TU237	Ditre, Joseph.....	WE111
Baggerman, Shannon.....	MO149	Braun, Kathryn.....	TH127	Cirillo, Joan.....	WE115	Ditzion, Joan.....	TH225
Baik, Ginna.....	MO211, TU227, WE435, WE613	Breen-Franklin, Adele.....	WE145	Clack, Tiffany.....	WE261	Dixon, Kell.....	TH283
Bailey, Kathleen.....	TH107	Brennsteiner, Kimberly.....	WE491	Clark, Larry.....	MO125	Dize, Virginia.....	WE163, TH135
Baker, Jennifer.....	WE417	Brickson, Gretchen.....	WE415	Clark, Mark.....	TU149	Dodds, Debra.....	MO161
Bakk, Louanne.....	WE357, WE365	Bridges, Katherine.....	WE395	Clark, Mary.....	TU187	Dohrmann, Jane.....	TH215
Banks, Cynthia.....	TU167, TH279	Brown, Cheryl.....	MO281, WE473	Clark, Terri.....	MO277, TU251, TH147	Doll, Gayle.....	MO117, TH147
Barber, Monique.....	WE253	Brown, Ellen.....	WE147	Cloman, Cammie.....	TH271	Donley, Susan.....	MO163, WE165
Bargmann, Peggy.....	WE419	Brown, Janette.....	TU147	Cochrane, Barbara.....	WE219	Donovan, Neila.....	WE271, WE263, TH113
Barnes, Stacy.....	MO127	Brown, Marshawn.....	TU137	Cohen, Genie.....	MO105	Dornberg-Lee, Sharon.....	TH277
Barnett-Herro, Stephanie.....	MO149	Browdie, Richard.....	MO214, MO262, TU167, TU281, WE151, TH149, TH150	Cohen, Joyce.....	MO235	Dowden, Lauren.....	WE237
Baron, Pamela.....	WE229			Colbert, Louis.....	TU113, WE379, TH165, TH196	Dowers-Nichols, Claire.....	TH119
Barylak, Lucija.....	TU169	Brown, Cheryl.....	MO281, WE473	Colby, Anne.....	TU265	Downey, Paul.....	TU105
Basch, Arielle.....	MO227	Brown, Ellen.....	WE147	Coleman, Valerie.....	TU117	Drinan, James.....	FR102
Basnak, Megan.....	WE489	Brown, Janette.....	TU147	Collins, Melanie.....	TH139	Dring, David.....	MO263
Bass, David.....	TU133, WE225	Brown, Marshawn.....	TU137	Collman, April.....	WE387	Duane, Jenefer.....	MO213
		Brown, Tracey.....	WE121	Colon, Tatiana.....	WE469	Duke, Brian.....	TU143, WE139, WE603, TH165

Duncan, Linda	TH205	Fuller, Sheryl	MO135	Gupta, Sarita	MO163	Horne, Robert	WE201
Dunlop, Geoffrey	WE125	Fullmer, Terry	MO163, TU203	Gurgone, Lisa	TH189	Hounsell, Cindy	TU121, TU167, TH209
Dupre, Bonnie	WE271	Furlow, Nancy	TH127	Gurmon, Emily	TH145	Howard, Alexis	TU153, WE277
Duval, Sarah	TH109	Gadbois, Emily	TU235	Gutterman, June	MO109	Howe, Caroline	MO175
Eads, Marci	MO133	Gale, Kathleen	WE433	Gyurina, Mark	WE115	Howe, Melissa	TU153
Eagle, Leigh Ann	WE139, TH131	Gallagher, Joyce	TU207, TH197, TH285	Hafiz, Sameera	TU141	Howell, Doris	MO145, TU123
Echols, Jason	WE409	Gallas, Maripat	MO251	Hagedorn, Aaron	WE559	Hoy-Ellis, Charles	WE375
Edasis, Caroline	WE437	Gallina, John	MO273, TU113	Hagen, James	WE183	Hu, Hsiao-Mei	WE343
Eisenstein, Amy	WE289, TH223	Galucia, Natalie	MO233	Hagler, Holly	MO139	Hudoba, Peter	MO209
Ejaz, Farida	MO231, MO153, WE605	Garcia, Araceli	WE135	Hake, Monica	MO147	Hughes, Anne	TH121
Eksell, Britt	MO141	Gardner, Kris	WE213, WE207	Hale, Lucas	WE505	Hughes, Courtney	WE273
Eldridge, Corinne	TH211	Garritty, Bethany	TH221	Hall, Porsha	MO131	Hughes, Stephanie	TU183
Ellermets, Anne	TH173	Gaugler, Joseph	MO157	Hamborsky, Rhonda	WE553	Hughes, Susan	TU151
Ellery, Therese	MO123, TU135, TH249	Gavalis, Joe	TU159	Hamilton, Jane	TU189	Hunt, Gail	MO103, TU103, WE603
Elliott, Melissa	TU201	Gay, Evelyn	WE583	Hammond, Terry	TH145	Hunt, Kim	MO119, TH196
Ellor, James	WE159, TH229	Gaydayenko, Yuliya	MO109	Han, Joo	TH117	Hutchins, Jeanne	WE127
Elmer, Eddy	WE285	Gelardin, Eli	FR101	Handler, Wendy	WE447	Hyland, Julie	MO161
Elrod, Cathy	WE571	George, Mary	TU179	Handy, Joanne	MO214, WE379	Iardo, Joan	TH219
Emerman, Jim	TU265, TH249	Getz, Marjorie	WE173	Hanley, Michael	WE443	Inns, David	MO103
Emery-Tiburcio, Erin	MO127	Gibbons, Hailee	TH223	Hannon, Kerry	TH209	Iris, Madelyn	WE487, WE321
Ensinger, Lynn	MO237	Gibbs, Akila	WE567	Hansen, Kevin	WE577	Irving, Paul	TU111
Erwin, Jessica	TU247	Gica, Diosdado	TU253	Haroz, Molly	MO249	Issenberg, Sarina	WE517
Espinoza, Robert	TU167, WE153, WE375,	Gill, Jessica	TU159	Harrell, Rodney	FR102	Iverson, Adriene	TU129
Estes, Carroll	TH257	Gilman, Laura	WE149	Harrison, Betty	WE587	Jackson, Darrell	WE161
Evans, Eric	WE347	Giugni, David	MO133	Hartman-Stein, Paula	WE549	Jackson, Janet	WE167
Evans, Lisa	WE123	Giunta, Nancy	MO195	Hartsfield, Stefani	WE127	Jackson, Kim	MO149
Ewell, Stephen	MO265	Givens, Phyllis	TU119	Hashidah Abdhahid, Nor	MO185	Jackson, Shelly	TH235
Fabbre, Vanessa	MO197, WE375	Glasgow, Mike	WE433	Hasnain, Memoona	MO127	Jacobs, Barry	TH167
Fabian, Merianne	MO227	Gleason, Hayley	TH189	Hatem-Roy, Joan	TH179, TH213	Jacobs, Debra	MO125
Faffer, Jaclynn	TU179	Gleckman, Howard	TH231	Hawkins, Kevin	WE337	Jacobs, Jessica	WE405
Falkowski, Paul	MO205	Glover, Richard	MO111	Hawkey, Louise	WE381	Jankowski, Thomas	TU171
FallCreek, Stephanie	WE141, TH139	Goggleye, George	WE387	Hawley, Glenda	WE461	Jasin, Rimas	TH153
Farah, Farhiya	TU139	Goldberg, Jennifer	TU271	Haycock, Hilary	TU221	Jen, Sarah	TU251, WE293
Farris, Tahirah	TU259	Goldberg, Michael	WE489	Heard, William	WE349	Jirik, Stacey	TU247
Fassbinder, Jolene	MO123	Golden, Robyn	MO214, MO127, TU157,	Hearn, Donna	WE601	Johnson, Cathleen	TH171
Faul, Anna	TH137		WE139, TH133, TH175	Hegeman, Carol	TU233	Johnson, James	TU167
Favaro, Susan	TU245	Goldman, Connie	TH225	Heller, Tamar	MO291, WE423	Johnson-Prince, Kim	TU127
Feather, John	MO214, TH199	Goldman, Lindsay	TH153, TH197	Hendrie, Hugh	WE147	Johnston, Joy	WE239
Feng, Annie	WE281	Goldsmith, Janice	WE533	Hennawi, George	WE463	Johnston, Tim	MO195, TU137,
Ferreira, Manuel	TH185	Gordon, Barbara	TH137, TH161	Heraty, Kevin	TH245		TU251, TH203
Fields, Martha	WE115	Gordon, Christine	MO257	Herbers, Stephanie	WE177	Juring, Megan	TH231
Filek, John	MO137	Gordon, Kate	MO283, WE481	Herbes-Sommers, Christine	TU111	Jurkowski, Elaine	WE235
Findley, Diane	TU185	Gordon, Nancy	MO289, TU277, WE429	Herman, Chris	MO285, TU125	Kaeberlein, Matt	WE167
Finegan, Kerry	WE203	Gorman, Andrew	MO121	Herrera, Leiloni	WE135	Kaelber, Terry	TH153, TH249
Finkelstein, Jim	TU129	Gott, Tracey	MO165	Hertel, Mary	MO115	Kain, Marya	WE457
Finkelstein, Ruth	MO143, WE113	Gotwals, Amy	MO261, TH233	Hicken, Bret	WE193	Kaiser, Scott	TU129
Firestone, Stephanie	TH111, FR102	Gould, Elizabeth	MO283, WE377	Higgins, Amy	MO117	Kalipeni, Josephine	TU141, TH263
Firman, James	TU149	Gozdz, Wanda	MO267	Hill, Charles	MO207	Kalra, Vini	TH217
Fiterman-Persin, Gerri	MO263	Grabowski, Jessica	TH265	Hinton, Anne	TH241	Kamber, Thomas	WE491
Fitzgerald, Peter	WE389	Graham, Carrie	TU221, WE453	Hirsch, Susan	TU175	Kaplan, Daniel	TU125
Fitzgibbon, Marian	TU151	Grathwol, Kate	MO137	Hirschfeld, Judith	WE327	Karl, Sylvia	WE107
Fitzpatrick, Wayne	TH193	Graziano, Carol	WE319	Hitchcock, Jennifer	WE469	Karp, Naomi	TH145
Flanagan, James	TH151	Green, Cynthia	WE419, WE554	Hively, Janet	TH107	Kasdin, Tovah	TU223
Flowers, Lynda	MO179	Green, Eboni	TU163, TU223	Hix, Megan	WE471, WE525, WE205	Kast, Rachel	MO113
Flowers, Nancy	MO129	Greenberg, Jay	TH159	Hoagland, G. William	TU167	Kasunic, Mary Lynn	TU201, WE499
Fontanarosa, Lauren	MO149	Greene, Bryant	TH165	Hobday, John	MO157	Kauffman, Bernadette	WE251
Forbes, Jacqueline	FR102	Greene, Rick	TU103, WE403, WE603	Hodgson, Cornelia	WE429, TH169	Kazmi, Shaista	WE545
Ford, Amy	TU213, TH159	Greenhouse, Esther	FR102	Hodin Baier, Ali	WE391	Keane, William	WE455
Ford, Carolyn	WE463	Greeves, Justin	TH287	Hoenig, Barbara	MO105	Kearney, Hayley	MO175, TU101
Ford, Jay	MO161	Gregory, Andre	WE161	Hoepke, Kate	WE453	Kearney, Keith	WE225
Forte, Paul	TU167	Griffith, Garrett	WE341	Hofacker, Jon	MO213	Kellar, George	WE125
Foster, Jeanne	TH183	Griffith, Patrick	WE101	Hofer, Molly	WE441	Kellogg, Lynn	MO199
Fotheringham, Chad	TU279	Grin, Daniel	TU207	Hoffman, Robin	WE485	Kelly, Kathleen	MO103, WE431
Fox, Wendy	WE145	Groenendaal, Rob	MO219	Hogan, Lakelyn	WE471, WE525	Kelsey-Davis, Debra	WE209
Frazier, Venis	TU209	Gruenewald, Tara	TH141	Hollister, Brooke	MO113, WE151, WE481	Kendall-Taylor, Nathaniel	TU111, TU219
Freddolino, Paul	TH121	Gruss, Valerie	MO127	Holstein, Martha	TH225	Kenney, Maureen	WE459
Fredriksen-Goldsen, Karen	WE375	Gualtieri, Marie	WE195	Honeywell, Katherine	WE137	Kent, Alex	WE129, TH269
Freeman, Iris	WE577	Guest, Marc	WE215	Hooyman, Nancy	WE355	Keogh, Bridget	WE573
Fried, Leslie	TU113	Guishard, Dozene	TH251	Hopkins, Mary	TH193	Keyes, Laura	WE163, TH199, FR102
Friss Feinberg, Lynn	MO103, TU157,	Gunther, Jilenne	TH235	Hopper, Joel	MO183	Kietzman, Kathryn	WE547
	WE119, WE379	Gupta, Ajay	WE581	Horlander, Gregory	WE213, WE207	Kirchoff, Bryce	WE165

Kivnick, Helen.....	WE143, TH205	Lindberg, Brian.....	TU167,	Meadows, Bethany.....	WE413	Pardasani, Manoj.....	TH251
Klein, Jeffrey.....	TU175	Lindberg, Christin.....	WE459	Mehdizadeh, Shahla.....	MO229, WE501	Paris, Lori.....	TH161
Kleinman, Juliette.....	WE529	Lindeman, David.....	TH241	Melekis, Kelly.....	TH196	Parker Callahan, Valerie.....	TU261
Kleszynski, Keith.....	TH227	Lindquist, Lee.....	MO171	Mendez, William.....	MO131	Partridge, Erin.....	WE353
Kline, Amanda.....	TH205	Link, Greg.....	MO109	Menio, Diane.....	TH163	Patel, Ishani.....	MO177
Knapp, Katherine.....	FR102	Linscott, Robert.....	MO245	Menne, Heather.....	WE377, WE501,	Patel, Jay.....	WE223
Knatterud, LaRhae.....	MO151	Loewy, Liz.....	TH235	Merki, Aaron.....	MO123	Patel, Sunil.....	MO193
Knerem, Karen.....	WE451	Loflin Pettit, Linda.....	TH191	Merlano, Vanessa.....	MO165	Patrick, Emily.....	MO271
Knight, Debbie.....	WE419	London, Andrew.....	TH141	Migliaccio, John.....	MO159, TU121	Paulsen, Douglas.....	TH101
Knowles, Lacey.....	TU201	Long, Carol.....	TU245	Miller, Diana.....	MO165	Payne, Cheryl.....	TH283
Koepke, Donald.....	WE159, WE375	Long, Erin.....	TU183, WE121, WE377	Miller, Taralyn.....	WE385	Pechnik, Francine.....	TU161
Kohn, Gail.....	TH197	Longacre, Margaret.....	WE117	Mills, Tripp.....	MO197	Peck, Kerry.....	WE425
Kohn, Marlana.....	MO255	Lord, Justin.....	WE303	Miner, James.....	TU213	Peifer, Scott.....	MO265, MO103, WE613
Koko, Patricia Connery.....	TH151	Love, Jeffrey.....	TH239	Misenhimer, Lisa.....	WE299	Peller, Sara.....	WE391
Kokoska, Laura.....	WE561	Lu, Yvonne.....	WE147	Misiorski, Sue.....	WE153	Perez-Camargo, Gerardo.....	WE167
Kolb Flude, Karen.....	TU207, WE489,	Lugo, Joseph.....	MO107, WE157	Mitzen, Phyllis.....	MO129, TH225	Perron, Rebecca.....	TH239
	WE495, WE613	Luhr, Jordan.....	WE137	Mokler, Pamela.....	WE135, WE467	Perry, Jennifer.....	TH195
Kolenda, Kathleen.....	WE593	Luke, Josh.....	TU279	Molony, Jason.....	MO127	Peters-Beumer, Lisa.....	MO291, WE593
Kollas, Beth.....	WE413	Lum, Wesley.....	TU197, TU253, TH125	Mondro, Anne.....	WE569	Petersen, Mary Beth.....	TU147
Kotich, William.....	TU115	Lustbader, Wendy.....	WE455	Montgomery, Anne.....	MO215, TH263	Peterson, Lori.....	FR101
Kozak, Barry.....	WE527	Lyford, Shelley.....	TU105	Montgomery, Betty.....	TH205	Phillips, Carolyn.....	MO219
Kozlowski, Judith.....	TH235	Lynn, Joanne.....	MO215, TH133	Montgomery, Rhonda.....	WE405	Phipps, Colette.....	MO159
Kozlowski, Sara.....	MO179	Lynott, Jana.....	FR102	Montoya, Carol.....	TU257	Phon, Cynthia.....	WE137
Krajci, Kate.....	MO101	Lyons, Martin.....	TU117	Moore, Jolene.....	TH221	Pieratt, Jason.....	WE213, WE207
Krajewski, Ken.....	WE451	Lyons, Meisha.....	WE407	Moorhead, James.....	TH267	Pierce, Alexandra.....	TH279
Kramer, Brenda.....	MO281, WE473	Macho, Terrance.....	MO259	Moran, Nora.....	TH153	Pietsch, James.....	WE185
Krinsky, Lisa.....	MO195, MO245, WE375	Maciejewski, Jason.....	TU195	Morgan, Abigail.....	FR101	Pike, Maureen.....	MO255
Krohm, Carol.....	WE563	Madjaroff, Galina.....	WE371	Morgan, Rebecca.....	TU225, WE131	Pinas, Catherine.....	WE263
Kuhn, Daniel.....	TH147	Madl, Kathleen.....	WE203	Morgan, Rebecca.....	TU275, WE541	Piper, Anne Marie.....	WE437
Kukoleck, Kevin.....	TH217	Madsen, Nancy.....	WE363	Morhardt, Darby.....	TU103, WE227, WE237	Pitsch, Mary.....	MO183
Kulinski, Kristie.....	TU257, TH131	Magnus, Paul.....	TH139	Moriarty, Kathleen.....	WE425	Pluhar, Annamarie.....	TU177
Kushel, Margot.....	WE421, TH196	Maier, Jan.....	WE143	Morris, Andrea.....	TU235	Poehlmann, Kristi.....	WE127
Kushner, Nick.....	FR102	Mankowski, Mariann.....	TH123	Mosqueda, Laura.....	WE377	Poey, Judith.....	MO117
Kwak, Jung.....	TH237	Mann, Cindy.....	TU167	Mouton, Patty.....	WE121	Polivka, Larry.....	TH149, TH237
Kwong, Jeffrey.....	MO131	Manning, Lydia.....	TH151	Mueller, Ranell.....	WE345	Pollett, John.....	MO111
Kyle, Sara.....	TH221	Manthai, Tobokane.....	WE359	Mulry, Claire.....	TH247	Ponder Whitmire, Meredith.....	TU103, TH105
Ladd, Cathleen.....	MO113	Manzella, Christiane.....	MO141	Mutchler, Jan.....	WE393	Pooler, Jennifer.....	TU193
Lamberti, Julie.....	WE137	Mapes, Robert.....	TU257	Myers, Dennis.....	TH229	Poor, Susan.....	MO233
Lane, William.....	TU233	Marbutt, Jason.....	TU159	Naberhaus, Jessica.....	TH191	Potteiger, Michael.....	MO161
Lang, A. Olivia.....	MO105	Marcus, Michael.....	MO123	Nathanson, Paul.....	TU215,	Primetica, Branka.....	TU133, WE225
Lapham, Susan.....	TH141	Mariner, Megan.....	TH273	Neasmith, Jeff.....	TU249	Prindiville, Kevin.....	TU215, TU271,
Larson, Britta.....	MO197, WE133,	Markwood, Sandy.....	WE597, TH207	Neault, Gloria.....	MO225, WE175		TH150, TH196
	WE443, TH203	Marshall, Tammy.....	MO187	Nelson-Becker, Holly.....	TU205, WE367	Purvis, Leigh.....	TU281
Laster, Rebecca.....	WE361	Martinez, Carlos.....	TU135	Netterville, Linda.....	TH135	Putrino, David.....	MO159
Latimer, Ivy.....	MO105	Maslow, Katie.....	WE377	Neu, Charlene.....	WE247	Quinn, Cindy.....	MO145, TU123
Lavin, Jonathan.....	WE597, TH285	Mason-Michaelis, Connie.....	WE515	Newman, Michelle.....	MO189	Rabalais, Jennifer.....	MO221
Lazar, Amanda.....	WE437	Massey, Colleen.....	WE335	Newton-Small, Jay.....	WE151	Rand, Renee.....	WE457
Leach, Carrie.....	TU171	Matheson, Janice.....	TH107	Nguyen, Dorothy.....	TH217	Rangel, Andreina.....	MO121
Leaf, Karen.....	WE575	Maurice, Linda.....	TU267	Nguyen, Hien.....	WE367	Raymond, Jennifer.....	WE141, TH213
League, Patti.....	MO225	Mauvais, Scott.....	TH241	Nicholson, Roscoe.....	WE453	Reed, Peter.....	MO101, WE611, TH115
LeaMond, Nancy.....	TU107	Mayer, Julia.....	TH167	Nishita, Christy.....	TU183, WE191	Reid, Patricia.....	MO189
Lee, Cevadne.....	TH181	Mays, Willard.....	TU157, TU217, WE611	Norman, Angela.....	MO241	Reif, Jennifer.....	WE109
Lee, Christopher.....	FR101	McBride, Melen.....	WE599	Norman, Gregory.....	WE483	Reilly, Lori.....	TU281
Lee, Eun Jeong.....	MO105, TU253,	McBride, Travis.....	MO117	Norman, Rachelle.....	WE105	Reinhardt, Joann.....	MO187, WE605
	WE281, TH181	McCahill, Kim.....	FR102	North, Christie.....	TH119	Remer, Roy.....	WE125
Lee, Haena.....	TU153	McCarthy, Brendan.....	MO179	O'Brien, Catherine.....	WE369	Renick, C. Oren.....	WE187
Lee, Jung Hee.....	WE211	McCarthy, Mary.....	TU229	O'Brien, Eileen.....	TH196	Renter, Heather.....	WE181
Lee, KyongWeon.....	WE307	McCloskey, Karen.....	TH219	O'Doherty, Katie.....	TU153	Rentsch, Julie.....	MO231
Lee, Lenora.....	WE185	McCoy, Meg.....	WE477	O'Donnell, Mary.....	MO123	Repeta, Sheila.....	TU129
Lee, Nancy.....	TU139, WE377	McDavid, Jenna.....	TU253, WE165, TH125	O'Donnell, Michael.....	TU273	Resnick, Caryn.....	TH281
Leff, Bruce.....	WE483	McDonough, Ian.....	WE317	O'Leary, John.....	MO151	Rhee, Nakyung.....	WE311
Leggett, Bobbi Jo.....	WE519	McGaha, Crystal.....	WE103	Olson, Deborah.....	WE197	Rhew, David.....	TU227
Lehning, Amanda.....	TH201	McGee, Jocelyn.....	TH229	Olson, Edward.....	WE489	Ribnick, Judy.....	WE447
Lenard, Mary.....	WE143	McGillan, Rosemay.....	TH287	O'Meara, Mary.....	MO165	Richards, Marty.....	MO217, WE379
Lendon, Jessica.....	WE593	McGrew, Kathryn.....	MO203, WE157	Orsulic-Jeras, Silvia.....	TU133	Richardson, Brad.....	WE217
Lepore, Michael.....	WE377, WE497	McGuire, Lisa.....	TU103, TH201	O'Shea, Maureen.....	TU229	Rideaux, Tonya.....	TH119
Lewinson, Terri.....	TH196	McIntosh, Lynny.....	MO251, TH131	Ospina-Kammerer, Veronika.....	MO257	Riedner, Mary Beth.....	TU263
Lewin-Zwerdling, Alexandra.....	TU193, WE411	McManis, Terese.....	WE257	Oxman, Michael.....	MO125	Riley, Alicia.....	TU153
Lewis, Sharon.....	MO243	McNally, Heather.....	TH247	Oyler, Diane.....	WE365	Riley, Holly.....	MO145
Lewkowitz, Barbara.....	WE499	McNeill, Timothy.....	FR101	Pagones, Rachel.....	WE265	Rios, Elena.....	TU103
Likar, Denise.....	WE351	McSorley, Veronica.....	TU153	Painter, Maria.....	WE301	Ritchie, Christine.....	WE483

Robbins, Laura.....	TU219	Shaw, Julie.....	WE449	Taggart, Isaac.....	TU241, WE439	Weber, Thomas.....	MO131, WE129,
Robinson, Dana.....	TH259	Sheaffer, Lois.....	TU243	Tait, Elizabeth.....	WE171		TH123, TH196
Rocha, Judith.....	TU103	Shedd, Clayton.....	WE113	Tamburo, Jeffrey.....	TH195	Wegner, Eldon.....	WE155
Rock, Lauren.....	TH169	Sheehan, Kathy.....	MO121	Tapia, Tony.....	TU135	Wesner, Susan.....	TU263
Rockett Eldridge, Nancy.....	WE111	Shepherd, Marvin.....	TU228	Tapias, Karol.....	TU149	West, Jenny.....	WE475
Rockoff, Elaine.....	MO227	Sherbun, Michelle.....	TH245	Tarbert, Rebecca.....	WE259	West, Kari.....	TU195
Roeper, Katie.....	MO107	Sheriff LeVan, Karen.....	WE309	Tarraf, Rima.....	WE373	Westropp, Jessica (Walker).....	TH139
Rogers, Priscilla.....	WE297	Shier Kricke, Gayle.....	MO171	Tarsitano-Amato, Michele.....	MO237	White, Diana.....	WE157
Romanowski, Nissa.....	WE289	Shore, Muriel.....	TH185	Tarter, William.....	TU269	White, Joel.....	WE151
Roper, Katie.....	WE521	Shultz, Kenneth.....	WE197	Tatangelo, Sue.....	MO139	Whitlatch, Carol.....	TU133
Roques, Carmel.....	TU231	Shuman, Sari.....	WE121	Taylor, Jeff.....	TU127	Whitlock, Ellen.....	MO239
Rose, Jeffrey.....	MO269	Silknitter, Scott.....	MO239	Taylor, Karen.....	MO135	Whitman, Debra.....	TH239
Rose, Linda.....	WE485	Silverlieb, Caren.....	WE503	Taylor, Karen.....	TH253	Whitmore Davis, Lisa.....	TU187
Rose, Miriam.....	MO153, TH119	Simanis, Ann.....	TU267	Teaster, Pamela.....	TU275	Wickman, Ron.....	MO267
Rosenberg, Walter.....	TU247, TH133	Simmons, W. June.....	MO139, TU259, WE415	Teitelman, Andrew.....	MO129, TU209	Wiener, Joshua.....	WE377
Rossi, Cyndi.....	TU269	Simon, Judy.....	WE411	Tell, Eileen.....	MO151, TH159, TH207	Wiesner, Ian.....	WE389
Rother, John.....	TU167, WE151, TH150	Simone, Juliet.....	MO191, TU123	Tenorio, Yolanda.....	WE467	Wiggins, Beth.....	WE475
Roundtree, Leslie.....	WE295	Sims, Brian.....	WE149	Territo, Dana.....	WE271, WE263, TH113	Williams, Karlyn.....	TU255
Royster, Jeremiah.....	WE407	Sirocco, Kristen.....	TH227	Terry-Hays, Deborah.....	MO207	Williams, Kristine.....	MO185
Rubin, Joel.....	TU125	Skees, Stephanie.....	TH235	Thomas, Kali.....	TU235	Williams, Melissa.....	TU103
Rudin, Danylle.....	TU125	Skorek, Judy.....	TU181	Thomas, Randolph.....	TU275	Williams, TimMarie.....	WE329
Rullo, Tara.....	MO135	Skovron, Deborah.....	TH271	Thomas, Vicki.....	MO273, TU113	Willis, Ray.....	TH196
Rupert-Gordon, Imani.....	TU199, TH129	Skowronski, Shannon ..	MO115, TU119, WE139	Thompson, John.....	MO105	Wilson, Daniel.....	TU141, WE153
Russell, Carlene.....	MO115	Sligar, Joyce.....	WE255	Tierney, Courtney.....	WE383	Windh, Jennifer.....	TU161
Ryan, Candice.....	WE241	Slinde, Maribel.....	TU185	Timmermann, Sandra.....	MO275, TU121,	Wineberg, Helene.....	WE495
Ryan, Matt.....	WE109	Small, Bridget.....	TU173		WE379, TH159	Winick, Brad.....	TU117, FR102
Ryerson, Lisa.....	TU165	Smith, Andrea.....	WE233	Tinker, Mary.....	MO169	Winsten Mancuso, Alexis.....	MO155
Sabatino, Charles.....	TU167, TU183, WE119	Smith, Donald.....	TU203	Todd, Jeff.....	WE477	Wishkovsky, Cyndee.....	TH163
Saborio, Rigo.....	FR101	Smith, Jennifer.....	WE369, WE333	Tornello, Joseph.....	WE507	Witt, Tanya.....	WE537
Said, Patti.....	TH143	Smith, Macie.....	WE215	Trawinski, Lori.....	TU213	Wittke, Michael.....	TU103, WE117, TH173
Salter, Carol.....	MO105	Smith-Peers, Jennie.....	TU103	Tresidder, Anna.....	WE189	Wohlberg, Ann.....	WE349
Samia, Linda.....	MO167	Snyder, Lynne.....	TH211	Trippen, Jennifer.....	MO223, WE571	Wolff, Jennifer.....	MO103, WE119
Sample, Joe.....	TH147	Solomon, Joy.....	TH109	Tsuhako, Lori.....	WE155	Womack, Andrea.....	WE465
Samuel, Laura.....	MO201	Southard, Patricia.....	WE243	Tubman, Andy.....	MO211	Wong, Jaclyn.....	TU153
San, Steven.....	WE145	Spars, Donna.....	TU147	Tumlinson, Anne.....	TU161	Wood, Erica.....	WE427
Sanchez, Lorenza.....	WE493	Spensley, Catherine.....	TH197	Turi, David.....	TH185	Woodward, Amanda.....	TH121
Sanchez, Michele.....	TU237	Spinelli, Janet.....	WE465	Turner, Chris.....	WE193	Woody, Imani.....	TU255, WE129,
Sanchez-Warren, Jayla.....	TH199	Spira, Marcia.....	WE237	Tussing-Humphreys, Lisa.....	TU151		WE375, TH129
Sangster, Kimberly.....	TU205	Splaine, Michael.....	WE481	Ulin, Brigitte.....	TH201	Wootan, Toula.....	TH173
Sapp, Stephen.....	MO217	Sproule, Emily.....	TH217	Vail, Matthew.....	MO189, WE133	Worthington, Serena.....	MO119, TU141, WE133
Sarmiento, Anthony.....	TH233	Sprowls, Phantane.....	WE531	Valdez, Euvaldo.....	WE445	Worz, Chad.....	TU249
Satin, Barbara.....	WE375	Stafford, Philip.....	WE163, WE595	Van Haitsma, Kimberly.....	WE157	Wright, Jennifer.....	TH145
Satorius, Jennifer.....	TH211	Stanford, E. Percil.....	TH196	Van Ham, Phoebe.....	WE557	Wu, April Yanyuan.....	TH117
Sauer, Vivian.....	WE149	Stanley, Padraic.....	MO177	Van Landingham, Erin.....	WE269	Yang, Alan.....	WE339
Savage, Elizabeth.....	MO133	Stanley, Rebecca.....	MO173	Vandagriff, James.....	TU145	Yeaton, Mike.....	MO265
Sawchuk, Dana.....	WE551	Starr, Lila.....	WE465	Vandegrift, Steve.....	TH207	York, Amy.....	WE153
Scala-Foley, Marisa.....	TH135	Statland, Maureen.....	MO271	Vandenbroucke, Amy.....	TH215	York, Jack.....	MO157, TH255
Scammon, Debra.....	TH119	Stein, Jordan.....	WE305	Vanhooose, Kenneth.....	WE161	Young, Daniela.....	TU135
Schall, John.....	TU189	Stein, Robert.....	TU219, FR102	Vanlandingham, Christine.....	MO199	Yuan, Sarah.....	WE155
Scherber, Amy.....	WE113	Stein, Sarah.....	WE487	Varela, Eugene.....	WE401	Zarif, Shabbir.....	TH265
Schifferle, Lisa.....	TU173	Stevens, Jonathan.....	MO179	Veghte, Benjamin.....	TH231	Zarrieneh, Ashkan.....	WE325
Schillings, Mary.....	TH113	Stewart, Angela.....	TU105	Velez Ortiz, Daniel.....	WE283	Zell, Angela.....	TH219
Schneider, Eric.....	MO265	Stewart, Irene.....	WE199	Venskus, Diana.....	MO223	Zenker, Eileen.....	WE579
Schoen, Julie.....	WE427	Stone, Robyn.....	TU167, WE111, TH149, TH237	Villa, Valentine.....	WE291	Zernial, Carol.....	MO243, MO153,
Schreckenberger, Charles.....	TU115	Stranburg, Kelly.....	TH221	Vito, Kathleen.....	TH185		TU169, TH150
Schreiber, Robert.....	TH179, TH213	Strickland, Heather.....	TU159	Von Doetinchem, Sandra.....	TU267, WE609	Zielinskie, Ginger.....	MO201
Schroeder, Jacke.....	TH109	Stypulkowski, Katherine.....	TH143	Wahl, Madeline.....	MO205	Zuke, Kathleen.....	TH155
Schroeder, Shelby.....	TH183	Suen, Miriam.....	TH181	Waite, Michele.....	WE445	Zullig, Lisa.....	TH105
Schultz, Mary Jeannette.....	TU211	Suleski, Carol.....	TU261	Walker MSSA, Joyce.....	MO101		
Schulz, Richard.....	TU103, WE119	Summerson, Mandy.....	MO233	Walker, Edwin.....	TU217		
Sciegaj, Mark.....	WE355	Super, Nora.....	MO247, TU203,	Walker, Ruth.....	WE323		
Scribner, Amy.....	TU161		TH135, FR101	Walsh, Mary.....	WE411		
Seckel-Cerrotti, Janet.....	WE397	Swanda, Ron.....	TH123	Walters, Dorella.....	WE535		
Seeber, James.....	WE159	Swanegan, JR.....	WE541	Wang, Chen Daniel.....	WE245		
Seele, Pernessa.....	TU103	Swartzfager, Dale.....	TH157	Washburn, Allyson.....	WE231		
Sereno, Val.....	MO141	Sweeney, Nate.....	TH269	Wassel, Janice.....	TH117		
Severance, Jennifer.....	TU203	Swierenga, Sarah.....	TH121	Waterman, Genevieve.....	WE147, WE393		
Sha, Zhi Gang.....	MO209	Swords, Sarah.....	MO285, WE511	Waybright, Christina.....	WE397		
Shannon, George.....	WE559	Sykes, James.....	WE607	Wayland, Sherrill.....	MO197, WE131, TH267		
Shapira, Joel.....	MO233	Sykes, Kathy.....	TH111, TH201	Weaver, Andrea.....	WE449		
Shaw, George.....	WE279	Taccini, Kimberly.....	MO181	Weaver, Elizabeth.....	MO167, WE377		

Note: Numbers refer to the SESSION number NOT the page number. All sessions are listed in numerical order by day and begin with this first two letters of the day upon which the session falls (**MO**= Monday; **TU**=Tuesday; **WE**=Wednesday; **TH**=Thursday; **FR**=Friday).

Aging in Community		TU117	Political and Financial Sustainability of Age-Friendly Community Initiatives	WE185	Integrating Elder Law and Veterans Legal Clinic
MO107	Aging and Disability Resource Centers: Promising Practices Across the Country	TU119	Seniors and Seizures: A Training Program for Organizations Serving Older Adults	WE187	Intergenerational Service Learning: A Model for Volunteer Caregiving and Patient-Centered Care
MO109	Advancing Trauma-Informed Care: Applying Early Findings From ACL/ AoA's Holocaust Survivor Program	TU121	When Life Happens: Managing Financial Events Such as Divorce or Loss of a Spouse	WE189	Keeping Elders at Home Through Patient Activation: A Study of Rural Elders in Washington State
MO111	HECM and Housing: Aging-in-Place Tool With Multiple Applications	TU171	Communicating With Older Adults: Medium, Mode and Message	WE191	Memory Care Navigation: Connecting Hawaii's Families to Needed Dementia Supports and Services
MO113	Leave Me Alone: The Live-Alone Projects	TU173	Customized Help for Older Identity Theft Victims	WE193	Resources for Caregivers of Veterans With Dementia
MO115	National, State and Local Efforts to Reduce Falls Among Older Adults	TU175	Evidence-Based Management: Successful Implementation and Impact	WE195	The Overestimation of Social Support for Food-Insecure Seniors
MO117	The Little Home That Could: A Traditional Home Person-Centered Success Story	TU176	Guiding Principles for Age-Friendly Communities	WE383	Coordination of Dementia Services in Virginia
MO165	Age-Friendly Silicon Valley: Organizing and Moving Political Will	TU177	Sharing Housing: Aging in Place Without Isolation	WE385	Dementia Live™: Caring for Someone You Don't Understand
MO167	Creating a New Normal: Sustainability Lessons From an Adult Day Service Plus Program	TU179	The Catalytic Effect of the First Senior Center in a Community With Many Seniors but Few Services	WE387	Establishing an Adult Day Services Center on Tribal Land: Navigating Sovereignty Issues
MO169	Empowering Consumers Through the Home Care Registry	TU229	A Guide to Partnerships: Nursing Programs and Supportive Housing Sites	WE389	Fostering and Financing Age-Friendly Communities
MO171	Plan Your Lifespan: Developing and Testing a Tool for Planning in Advance for Major Life Events	TU231	A Model for Collective Impact: Baltimore Neighborhood Provider Collaborative	WE391	Got Attitude? How Experience Influences Attitudes
MO173	Twenty Years and Counting: A Sustainable Model for Helping Seniors Age in Place	TU233	How to Get and Manage Your First Small Grant in Aging Services	WE393	Measuring and Improving Elder Economic Security
MO221	Alliance for Healthy Aging: A Collective Impact Approach to Creating Age Friendly Communities	TU235	Innovative Approaches to Measure Program Impact and Identify Partnership Opportunities	WE395	Meeting the Needs of Seniors in Flint, Michigan
MO223	Designing and Evaluating a Community-Based Falls Prevention Program	TU237	The Benefits of an Integrative Memory Enhancement Program	WE397	Shoestring Start-Up: Developing a Volunteer Caregiving Program in an Urban Environment
MO225	Here, There, Everywhere: Innovative Implementation of Falls Prevention Assessment and Programming	WE107	Housing With Services: A Model That Works	WE441	Brain Health Programs Are a Hot topic in Illinois
MO227	Peer Support for Older Adults Living With Hypertension and Diabetes in High-Risk Communities	WE109	The Community Reinvestment Program: How Illinois Is Improving the Way We Serve Seniors	WE443	Breaking the Mold: Innovatively Designing Space to Foster Community and Improve Health
MO229	Providing LTSS for a Growing Older Population: A Case Study of One State's Experience	WE111	The Well-Home Network: Building Partnerships to Advance a National System of Services and Supports	WE445	Building and Sustaining a Thriving Senior Center
MO231	Quality Improvement: Consumer Satisfaction Surveys in Home Health Agencies and Hospices	WE171	Aging at Home: Expanding the Caregiving Team to Include Distant Family	WE447	Experiencing Renewal by Reflecting on Life and Legacy With Younger Generations
MO233	Villages on the Move: An Overview of the Growth of the Village Movement	WE173	Analysis of Word Patterns Used by Older Adults When Talking About Diabetes	WE449	From A to Z: Making Intergenerational Programs Easy
MO271	Intergenerational Programs and Issues Peer Group	WE175	CDC STEADI in Practices: Screening and Assessment	WE451	How a Reverse Mortgage Can Improve the Lives of Older Americans
MO273	Veterans and Aging Services Peer Group	WE177	Elder Voices on Community Issues	WE453	State of the Village Movement
TU111	Coming of Age in Aging America: Documentary and Discussion	WE179	How Georgia Saved Its Failing Senior Centers	WE495	Aging Chicago Style: Volunteers Shaping the Community for Their Future
TU113	Housing, Health, Advocacy and Program Services for Aging Veterans and Their Caregivers	WE181	In the Spirit: A Novel Spiritual Health Education Curriculum for Formal Caregivers	WE497	Common Data Elements for Residential Care Settings
TU115	Memory Care: Integrating the Physical and Social Environments	WE183	Innovative Disaster Management Resources: Protecting Vulnerable Populations in Remote Communities	WE499	Employment and Housing Services for Homeless Seniors
				WE501	Increasing Disability and Service Needs in Ohio's Middle Age (45-64) Population

WE503	Joyful Connections! A Structured Social Club for People With Memory Loss	TH251	Integrating Back Into the Community From LTC: The Impact of Comprehensive Case Management	WE115	Starting a Jobs Center for Workers 45+
WE505	Senior Center 2.0	TH253	Naturally Occurring Retirement Communities: The New York Experience	WE197	Generational Differences in Key Work Outcomes Among Working Adults
WE507	Serving Our Aging Neighbors: It Takes a Community	TH255	Transforming Dementia Care and Quality of Life Using Innovative Touchscreen Computer Engagement	WE199	Keep It Simple and Make It Accessible: Best Practices in Age-Friendly Print and Digital Communications
WE509	Tips and Techniques for Living Well with Age-Related Vision Loss	FR102	ASA/APA Summit on Livable Communities—Planners and Aging Network Professionals Working Together to Plan Livable Communities for All Ages	WE201	Wisdom Keepers: Engaging Wise, Experienced People to Improve the Community
WE511	Training the Next Generation of Geriatric Social Workers: Two Graduate Program Models			WE379	Corps of Accomplished Professional (CAPs) Inaugural Special Event
WE513	Unleash the Power of Self Directed Volunteer Teams			WE399	Picking Up the Slack: Not All For-Profit Law Firms Lack a Heart
WE593	Adult Day Services Peer Group			WE439	STEP Speed Mentoring: Group Mentoring
WE595	Age-Friendly Livable Communities Peer Group			WE455	Rethinking Power: Leadership for a New Culture
WE597	Area Agencies on Aging Peer Group			WE515	The Storymercial, the Best Communication
WE599	Geriatric Disaster Preparedness and Resilience Peer Group			WE601	STEP Peer Group
TH107	Age-Friendly Yarmouth: An Intergenerational Approach	MO101	Networking Orientation for First-Time Attendees, New Members, Students and Emerging Professionals	TH103	14th Annual What's Next Boomer Business Summit
TH109	Critical Missing Links to Elder Justice: Coalitions of Faith- and Community-Based Programs and Shelters	MO119	Innovative Community Responses to LGBTQ Aging	TH115	Culture Change in Long-Term Care: Community-Driven Versus Expert-Driven Approaches
TH111	Housing Older Adults: Advocating for Expanded and Appropriate Options	MO121	Inspiring Innovation to the 50+ Consumer	TH117	Retirement Planning and Financial Gerontology in China and Korea: An International Symposium
TH113	Success Stories of a Social Model Respite Center for Alzheimer's and Dementia Care	MO123	Meet the Grantmakers	TH207	Understanding How Families Access and Use LTSS
TH151	Celebrating Seniors: A Community Program Celebrating Aging and Engaging Older Adults	MO125	Why Nonprofits Should Care About Earned Income	TH209	When I'm 65: Educating and Engaging Communities About Retirement Realities
TH153	Disrupting Practice to Reframe Aging	MO163	Influencers in Aging: Innovation and the Future of Aging in America	TH257	Chair's Lecture: Social Security Spotlight: The Nation's Biggest (Hidden) Economic Stimulus
TH155	From Acute to Chronic: Empowering People With HIV to Manage Their Care	MO175	Control and Performance Opportunities Within an Aging Workforce		
TH157	How to Access VA Benefits	MO177	Demonstrating Return on Investment for Health Promotion Programs		
TH159	The Home as a Strategic Asset in Retirement	MO179	Project Runway: Disrupting Ageism in the Fashion Industry		
TH161	Transforming Communities for Veterans: VA and Community Partnerships	MO235	Project Renewment 2.0: A Retirement Model for Career Women		
TH197	Age-Friendly Communities Across the Nation: Distinctive Approaches	MO275	Retirement Planning Peer Group		
TH199	Age-Friendly Efforts 2.0	TU123	Rejuvenate, Reconstruct, Re-create: Rethinking Your Falls Prevention Coalition		
TH201	Healthy Aging Actions to Advance the National Prevention Strategy	TU125	Supervisory Leaders in Aging: Strengthening Healthcare and Social Service Delivery to Older Adults		
TH203	Preventing and Responding to Bullying Between Older Adults	TU127	Training Makes a Difference: What Matters for Long-Term Care Ombudsmen		
TH205	Vital Involvement in Service Coordination: Engagement and Meaningful Living	TU129	Transforming Senior Communities Through Purpose		
TH245	Cantata's Experience With a New Model of Home Support	TU131	What's Next Boot Camp 2—Blueprint for the Longevity Marketplace		
TH247	College and Community: Partnership to Empower Older Adults	TU181	Workplace Bullying: Supporting Mental Health Professionals in Their Work With Aging Targets		
TH249	Encore Talent Works: Models and Resources From Around the U.S.	TU239	Developing Marketing Communication Plans for Selling Evidence-Based Programs		
		TU241	STEP Speed Mentoring: Individual Mentoring		
		WE113	Age Smart Employer Awards: A Replicable Model for Innovative Employer Engagement		

Business & Leadership

Caregiving

- TU103 NAC Is Family Caregiving the Next Public Health Crisis? The 11th Annual National Conference of Caregiver Advocates
- TU133 From Early Stage and Beyond: Two Evidence-Based Programs Working Together to Bridge Gaps in Care
- TU169 Caregiving as a Human Rights Issue: An International Perspective
- TU183 Advance Planning for People With Dementia and Their Families
- TU185 Building a Trained, Stable and Inclusive Direct Care Workforce
- TU187 Caring for the Caregiver: Prepare to Care
- TU189 In Their Own Words: Caring for Someone With Alzheimer's, Parkinson's or Huntington's
- TU243 Short Breaks, Big Impact: Education and Support for Respite Providers
- TU245 Steps to HOPE: Building Health, Optimism, Purpose and Endurance for Dementia Caregivers
- WE117 Cancer Caregiving in the U.S.
- WE119 Chair's Lecture: Families Caring for an Aging America: A Vision for the Future
- WE121 Faith-Related Programs in Dementia Care, Support and Education
- WE123 Practical Implementation of One-on-One Support for Community Caregivers
- WE125 Providing Empowered Caregiving Solutions: A Mindfulness-Based Model of Care
- WE203 Alzheimer's Alarming Impact on American Family Finances
- WE205 Alzheimer's Relief Care Grants Bring Respite, Home Care and Hope to Thousands Nationwide
- WE207 Characteristics and Outcomes of People With Family or Friend Caregivers in Medicare
- WE209 Engaging Caregivers With Understandable and Interactive Personalized Health Content
- WE211 Helpers' Spirituality in Home-Based Caregiving for Frail Elders
- WE213 Identifying People Who Have Caregivers That Are Not Documented in Medicare
- WE215 Impact of the Dementia Dialogues Train-the-Trainer Model
- WE217 Improving Health in Long-Term Care: Effectiveness of Direct Care Worker Oral Health Training
- WE219 Improving Primary Care of Older Adults: The Northwest Geriatrics Workforce Enhancement Center
- WE221 Latinos Raising Grandchildren in Central Florida: Pathways, Decision-Making and Well-Being
- WE223 Leveraging Technology to Engage the Caregiver Workforce and Improve Outcomes
- WE225 Ohio Partners in Dementia Care: Results From a Translation Study of BRI Care Consultation
- WE227 On Your Side: Online Support and Education for Individuals With Primary Progressive Aphasia
- WE229 Organization-Level Readiness: Sarasota, Florida Project for Dementia-Capable Agencies
- WE231 Prioritizing the Relationship Between Older Persons and Caregivers in Person-Centered Care
- WE233 Programming for Custodial Grandparents: Effectiveness of Non-Traditional Formats for Providing Services
- WE235 Promoting the Health of Rural Caregivers Through the Caregiver Literacy Series
- WE237 Re-evaluating the Old and Reclaiming the New: Results From a Dyadic Storytelling Intervention
- WE239 Respite Care Share: Caring for the Caregiver
- WE241 Statin Medications in Alzheimer's Disease: Helpful or Harmful?
- WE243 The Legacy of Caregiving: An Adult Rite of Passage
- WE245 Understanding Support Needs in Spouses and Adult Children Caring for Elders With Depression
- WE247 Using Social Media, PSAs and Grassroots Efforts to Rebrand Caregiving as a Second Career
- WE249 When Caregiving Ends: The Experiences of Former Family Caregivers of People With Dementia
- WE401 Adopting a State Plan for Family Caregivers and Making It Work
- WE403 Caregivers of Adults With Mental Illness: Results of a National Study
- WE405 What Good is Caregiver Assessment Without a Care Plan?
- WE457 Enjoying Meaningful Strength-Based Interactions With People Experiencing Dementia
- WE459 Innovations and Transformations in Caregiving: Five Years in Retrospect
- WE461 The DAWN Method: Giving Wings to Habilitative Care Through Plato, Maslow, Langer and Kahneman
- WE517 A New Perspective on Caregiver Stress and Trauma
- WE519 Building Stronger Family Caregivers
- WE521 Caregivers and Technology: What's Going Wrong?
- WE523 Clinical Applications for Caregivers of Individuals With a Neurocognitive Disorder
- WE525 Family Feud!: Solving Communication Issues Within Families
- WE527 Legal Issues with Family Caregivers
- WE603 Family Caregiving Peer Group
- WE605 Research Peer Group
- TH119 Preparing to Care: Supporting the Needs of Caregivers
- TH163 Caring for the Professional Caregivers
- TH165 Chair's Lecture: Breaking Stereotypes: A Spotlight on Male Family Caregivers
- TH167 Finding Gratitude and Meaning in Family Caregiving: Strength-Based Psychotherapy
- TH169 Proof of Excellence in Validating Emerging Models of Care in Memory Care
- TH171 So, Your Patient Can't Follow Directions?
- TH173 Stronger Together: How to Unite Your Caregiving Coalition With Key Stakeholders
- TH175 When the Tables Turn: Navigating the Caregiver Terrain
- TH211 Innovation in Direct Care Worker Training
- TH259 CareAware: Help and Hope for Family Caregivers
- TH261 Disrupting the Image of the Male Caregiver
- TH263 The Family Caregiver Platform Project: A Grassroots Movement to Expand Support for Caregivers
- ### Clinical Care & Transitions
- MO127 Best Practices for Integrating Geriatrics Into Primary Care: Working With CBOs and the Aging Network
- MO189 On-the-Ground Experiences of Integrating Research With Older Adults in Primary Care
- MO191 Reducing Fall Risk for Vulnerable Seniors
- TU105 National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors' Health
- TU109 Improving Quality in Programs Serving Individuals in Need of Long-Term Services and Supports
- TU193 Food Insecurity Among Older Adults: Screening and Community Intervention Strategies
- TU195 Transitional Steps: The Evolution of a Care Transitions Program Beyond CCTP
- TU228 Continuing the Dialogue: The Dangers of Counterfeit Medicines—What Seniors and Everyone Working With Them Needs to Know
- TU247 Beyond the Bedside: Interprofessional Education on Transitions of Care
- TU249 Reducing Hospital Re-Admissions With Telemedicine and Medication Reconciliation
- TU281 Ensuring Access to Affordable Treatments

WE127	Hypertension Management: Housing as a Platform for Change	TH215	The POLST Paradigm: Care Across the Continuum Toolkit	WE277	Differentials in Frailty and Injury Risk by Race, Ethnicity and Nativity	
WE251	An Interprofessional Approach to Education Through Use of Simulation Technology	TH265	Preventing Unnecessary Placement of Mentally Ill Older Adults in Skilled Nursing Facilities	WE279	Exercise Behaviors Among African-American Retirees: Identity and Motivation Factors	
WE253	Building Linkages for Care Transitions: A Model for Transformation and Innovation				WE281	Implementing Nutrition Education Programs for Immigrant Asian American and Pacific Islander Older Adults
WE255	Can Physical Activity Protect Against Cognitive Decline? A Comparison of Two Literature Reviews	MO105	CVSHealth—Creating an Inclusive Workplace for Diverse Older Workers	WE283	Influence of Mental Health Service Structure on Perceptions and Utilization by Puerto Rican Older Adults	
WE257	Effectiveness of a Collaborative Continuum of Care Model for Patients and Families With Dementia	MO129	Chicago-Shanghai: Learning From Each Other as Our Populations Age	WE285	Measuring Sexual Orientation Disclosure vs. Concealment Across Age Groups	
WE259	Falls Risk Management: Implementing Evidence-Based, Tailored Exercise Across the Continuum	MO131	Replicable Models of Collaboration to Serve the Health Needs of LGBT Older Adults	WE287	Older Lesbians' Experiences With Home Care: A National Qualitative Study	
WE261	Five Factors That Impact Hospital Readmission in the Aging Population and What We Are Doing About It	MO133	Strategic Model for Social Change for an Aging Community in West Hollywood	WE289	Partnership for PCOR in Aging and Disability Research	
WE263	How Music Can Reduce Agitation and Make Communication More Meaningful for Dementia Center Clients	MO193	A Perfect Storm (With a Rainbow): LGBTQ Aged Care Reforms and Inclusive Practice in Australia	WE291	Self-Management of Diabetes Among Older Latinos: The Role of Written Care Plans and Self Efficacy	
WE265	Maintaining Momentum While Minimizing Meds: Perceived Benefits of Long-Term Acupuncture	MO195	Designing and Evaluating Cultural Competency Trainings	WE293	Smoking Among Older Sexual Minority Women: Effects of Age and Sexual Orientation	
WE267	Society of Trauma Nurses Geriatric Trauma Special Interest Group	MO197	LGBT Senior Housing: Critical Questions and Perspectives	WE295	The Voices of African American Female Elders on Health	
WE269	The Status of Geriatric Care in the United States: America's Need for More Geriatricians	MO245	Massachusetts State Commission on LGBT Aging: Implementing Policy Change and Service Improvement	WE375	National Forum on LGBT Aging	
WE271	Using the Music and Memory Program in a Dementia Activity Center	MO277	LGBT Aging Peer Group	WE409	Let's Talk Medicare Fraud: How to Create Discussion Groups With Limited English Speaking Elders	
WE273	Vaginal Atrophy: Patient Concerns and Treatment Preferences	TU135	A Family-Centered Approach to Serving Latino Elders and Their Family Caregivers	WE537	Advocating for LGBT Seniors in the Healthcare Industry	
WE407	Care Transitions: Making a Better Program for Patients	TU137	Alzheimer's Disease and the LGBT Community: Addressing Challenges and Exploring Solutions	WE539	Beyond Translation: Reaching Out to the Latino Community Through a Bicultural Lens	
WE463	An Innovative System for Reducing Readmissions in Complex Older Patients	TU139	Cultural Awareness in Dementia Care	WE541	Educating Law Students on Legal Issues Elders Face	
WE465	Effective Strategies for Long-Term Care Program Integration	TU141	The Intersectionality of Race, Gender and Immigration Status in Long-term Care	WE543	Multi-Culturalism and Aging: Embracing Versus Assimilating Culture for Improved Outcomes With Older Adults	
WE529	Assessing and Addressing Health Literacy: A Critical Skill for the Healthcare Team	TU197	Improving Access for Asian American and Pacific Islander Older Adults	WE545	Unique Challenges Faced by Older Ethnic Minorities in the United States	
WE531	Filling the Gap in Oral Health for Older Adults: A Community Guide to Program Implementation	TU199	Some of Us are Brave: Considerations for Designing Older Adult Programming for Black LGBTQ Women	WE607	Global Aging Peer Group	
WE533	Nurse-Led Transitional Care: Community Case Management Program Since 1995	TU251	Bisexuality: What's Aging Got to Do With It?	TH123	Addressing the Social Care Needs of Older LGBT Veterans	
WE535	The Gap in Meal Services for Seniors Living With Chronic or Life Altering Illness	TU253	Job Training Programs for Older Adults: Helping Diverse Elders Find Meaningful Employment	TH125	Civic Engagement: Helping Diverse Elders Find Their Political Voices	
TH121	Improving Outcomes for Acute Stroke Patients: Two Patient-Centered Models	TU255	Shades of Caregiving	TH127	Listening to the Underserved: Techniques for Gathering Information to Inform Programming	
TH213	Patient-Centered Medical Homes and Community-Based Organization Partnership in Caring for Older Adults	WE129	Caregiving in the LGBTQ Community	TH129	No Ways Tired: Serving LGBT Elders of Color	
		WE131	Cultivating Strengths in Aging Communities	TH196	2017 Diversity Summit—Inequality Matters: Focus on Older Adult Homelessness	
		WE133	Utilizing a Community Network to Leverage Knowledge and Resources to Serve LGBT Older Adults	TH217	Cultural Diversity and Caregiving: Improving Quality in Elder Care	
		WE275	Community Engagement With African-American Clergy: Faith-Based Model for Culturally Competent Practices			

- TH267 Addressing Gaps in Inclusion of LGBT Populations in State Plans on Aging
- TH269 National Honor Our LGBT Elders Day: Bring It to Your Community

Integrated Care Networks/ Business Acumen

- MO135 Creating Service Opportunities in Aging Services
- MO137 Monetizing Services to Meet Demand: Vision Rehabilitation for Seniors
- MO139 Partners at Home: Building a Statewide CBO Network
- MO199 AAA Progression to Medical Partnerships
- MO201 Modest Investment in Food and Heat Assistance May Reduce Nursing Home Admissions
- MO203 Responding to Caregiver Assessment in Medicaid Waiver Programs: Are We Ready?
- MO247 Building Volume Through Evidence-Based Programs
- MO249 Insights from a National Business Acumen Learning Collaborative for Nutrition Programs
- MO251 Partnering With Municipalities: Building Sustainable Bridges Between Community and Clinic
- TU143 MCA Boot Camp 1—Opportunities Found: Healthcare and Community-Based Providers
- TU145 Managing Complex Patients Through Integration With Community-Based Organizations
- TU201 AGEconnect: One Agency's Journey Into Private Pay Programming
- TU203 HRSA's Geriatric Workforce Enhancement Program and Area Agencies on Aging
- TU205 Interdisciplinary Teams, Training, Team Regard and Turnover Intention in Social Work
- TU257 Paving the Way for Medicare Reimbursement: Learning Collaborative Lessons
- TU259 Quality Improvement for Long-Term Success
- TU261 The Magic of a New and Enhanced LTSS Coordination Role in Diverse Settings
- WE135 Managed Care Academy Boot Camp 2 Nursing-Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions
- WE137 Prove It: Managing Outcomes in an Aging Services Agency
- WE139 Strategies for Success: Cutting-Edge Partnerships in an Era of Health Transformation

- WE297 Be VisionAware: Cutting Through the Confusion of Vision Rehabilitation Services
- WE299 Rethinking Dementia: Accelerating Change
- WE301 Study of Consistency as a Organizational Trait of Area Agencies on Aging in the State of California
- WE303 Trends in Competitive Forces and Nursing Home Financial Performance
- WE411 Communities, Caregivers and Individuals: Why Malnutrition Matters
- WE413 Community-Based Personalized Care Management Model Using Health Coaching
- WE415 You Can Do It Too! Healthcare and Aging Organizations Partner to Improve Dementia Care
- WE467 Aging Into Homelessness: Collaboration, Advocacy and Implementation of Best Practices
- WE469 Caregiving: A Social Enterprise Story
- WE471 Tools for Building Prosperous Partnerships
- WE547 Fee-For-Service or Managed Care? Investigating Dual Eligible Consumer Preferences for Health Care
- TH131 Building Integrated, Sustainable Networks for Chronic Disease Self-Management Education Programs
- TH133 Managed Care Academy Boot Camp 3—Measurement and Evaluation in Transitional Care - Lessons From the Field
- TH135 New Opportunities to Package Services and Integrate Payment Models for a Changing Healthcare Environment
- TH137 The Flourish Care Model: A Shared-Care Approach to Healthcare for Older Adults
- TH179 It Takes a Community: Population Health Management for Members With Chronic Conditions
- TH219 A Delicate Balance: Statewide Collaborative for Evidence-Based Programs
- FR101 2017 Managed Care Academy Summit

Lifelong Learning, Wellness & Engagement

- MO141 Creativity as a Means to Expression of Emotions by Older Adults
- MO143 Media Portrayals of Aging and the Influence of Aging Experts
- MO145 Texercise Select: Teaming Up to Take Charge in Texas
- MO147 What's Data Got to Do With It? Research Informed Strategies to Address Senior Hunger

- MO205 Creating the Super Volunteer: Expanding the Role of Volunteers
- MO207 Integrative Eldercare and Transformative Mediation: A Wellness and Prevention Model
- MO209 Peng Tzu Ancient Longevity System: A Way to Joyful Aging
- MO211 Using Music and Technology to Drastically Improve Our Lives as We Age
- MO253 Adapting to Aging if We Live Long Enough
- MO255 Innovative Community-Clinical Linkages: Engaging Older Adults in Physical Activity
- MO279 Healthcare and Aging Peer Group
- MO281 Recreation Program Professionals Peer Group
- TU101 Ladies in the Park and Men Who Dare to Try
- TU147 Aged to Perfection: Engaging Older Adults Through University Partnerships for Learning and Wellness
- TU149 Aging Mastery Program: Important New Evidence About Program Outcomes
- TU151 Early Outcomes of Fit & Strong! Plus: An Exercise/Weight-Loss Program to Treat Osteoarthritis
- TU153 Highlights and Practical Uses of New NSHAP Wave 3 Longitudinal Data
- TU155 What's Next Boot Camp 1—The Intergenerational Imperative
- TU165 Out of the Shadows: Poverty and Other Social Determinants of Health
- TU207 Bringing Astrophysics to Older Adults: Making Science Meaningful
- TU209 Inspiring Good Health Through Health Partnerships in a Public Housing Authority
- TU211 Protecting Against Common Types of Fraud
- TU263 Benefits of Using Library Materials With Persons With Dementia
- TU265 Facilitating Purpose Beyond the Self in Older Adults
- TU267 Older Adults and Education: What It Was, What It Is and What It Could Be
- WE101 Chair Chi: Seated Tai Chi for Movement Impaired Populations
- WE103 YogaRate Stretch and Connect
- WE105 Group Drumming for Wellness
- WE141 A Call for Action: What CBOs Need to Support EBPs
- WE143 Alzheimer's: Giving Voice in Song
- WE145 Generation 2 Generation: Mutual Learning Between OT Students and Older Adults
- WE147 Seniors Serving Seniors: Impact of Engagement on Life Satisfaction
- WE167 Better Together: Healthy Aging for Pets and People

WE305	How Telling Life Stories Impacts the Well-Being of Older Adults	WE475	Isolation to Connection: Uplifting Caregiving Families and Strengthening Community	Mental Health	
WE307	A Comprehensive Evaluation of a Lifelong Learning Program: Program 60	WE477	Seeing the Way to Healthy Aging: Eye Health Strategies	MO149	New Strategies for Engaging Older Adults in Behavioral Health Services
WE309	Activities to Support Still-Developing Identities in Care Settings	WE549	A Pathway to Wellness through Nature Writing in Parks	MO257	Mental Health Self-Care: Practical Mind/Body Prevention and Application
WE311	Art-Based Intervention in Health and Quality of Life	WE551	Active Learning Strategies in the Gerontology Classroom	MO259	Oxycontin and a Whiskey Chaser: Substance Use Disorder in an Aging Population
WE313	Blaze a Trail: Cobb County Seniors Hike to Health During Older Americans Month	WE553	Alzheimer's: Is Prevention the Cure?	MO283	Alzheimer's and Related Dementias Peer Group
WE315	Brain Health and the Triple Aim: Care, Health and Cost	WE554	Brain Science Update: Practical Applications to the Active Aging Setting	MO285	Social Work Peer Group
WE317	Can Memory Training Remediate Mild Cognitive Impairment?	WE555	Cognitive Wellness Centers: The Way of the Future	TU157	Educating the Executive Branch and New Policymakers on Mental Health and Older Adult Issues
WE319	Collaboration of Therapeutic Recreation and Caring Canine Service to Improve Patient Well-Being	WE557	Lessons from Seniors in Community Living and Long-Term Care on Keeping Meaning Alive	WE149	Trauma and Resilience: Understanding and Using Trauma-Informed Services With Older Adults
WE321	Developing, Field-Testing and Using the Medication Use Questionnaire for Older Adults	WE559	Novel Approach to Establishing Creativity Workshops in Independent Living	WE345	How Caring for a Dog Fulfills the Desire to Be Needed for Older Adults
WE323	Encouraging Health Promotion Within a Diverse Population of Low-Income Older Adults	WE561	Prevent Alzheimer's in 12 Minutes a Day: A Super-Brain Formula at Your Fingertips	WE347	Identifying Needs and Addressing Gaps in Substance Abuse and Mental Health Among Senior Hoosiers
WE325	Improving Self-Efficacy Among Community-Dwelling Older Adults: A Medication Management Intervention	WE563	Quality of Life as Quality of Care	WE349	Results of UCLA Loneliness Scale Administration to LBFE Chicago Elders
WE327	Insights and Lessons From a 12-Session Tai Chi Training Intervention	WE565	Sharing the Fun of Online Learning With Seniors	WE351	Treating Depression and Anxiety in Elders and Caregivers Using Evidence-Based Models
WE329	Internet Health Information and Patient Health Professional Relationship	WE567	Successful Elements of Aging in Place	WE377	Improving Care and Services for People with Dementia and Family Caregivers
WE331	Older Adults and Life Satisfaction: Comparison of Passive and Active Leisure	WE569	The "What, Why, How" of Integrating the Arts in Dementia Care	WE421	Homelessness in Older Adults: Causes, Consequences and Solutions
WE333	Older Adults' Savoring Ability Impacts Health Through Happiness and Depression Pathways	WE571	Why Young Adults Should Know About Advance Care Planning	WE479	Responding to Older Victims of Domestic Violence and Sexual Abuse
WE335	Teaming with a School of Pharmacy to Provide Evidence-Based Medication Management Services	WE609	Lifelong Learning Practitioners and Researchers Peer Group	WE573	Implementing Peer-Delivered Behavioral Health Services in Aging Settings
WE337	The Benefits of Light-to-Moderate Physical Activity for Older Adults	TH101	Yoga, In the Spirit of Vanda Scaravelli and Diane Long	WE575	Time Does Not Heal All Wounds: The Evidence Supporting Trauma-Informed Practice with Older Adults
WE339	The Harvard Crooners: Giving Older Adults a Creative Voice Through Participatory Singing	TH139	Cleveland Foundation's Encore Cleveland Initiative	WE611	Mental Health and Aging Peer Group
WE341	The Health Legacy Program for Women: Analysis of Diabetes History and Habits	TH141	Project Talent: Tell Your Story	TH227	Developing an Interprofessional Community-Based Research Team to Promote Older Adult Health
WE343	U3A Study Groups in Taiwan	TH143	The Impact of Cognitive Programs on Cognitive Loss Related to Alzheimer's and Dementia	TH229	Positive Psychological Assessment and Dementia
WE417	Changing the Dementia Paradigm: Creating Meaningful, Community-Based Engagement	TH181	Evaluation of Evidence-Based Programs for Asian Older Adults With Limited English Proficiency	TH273	Embracing a Trauma-Informed Service Approach
WE419	Implementing Your Brain Health Initiative: Practical Advice From the Field	TH183	Grownups Wanted: Intergenerational Program Best Practices and Rewards	TH275	Mental Health Care: Identifying Needs in Nontraditional Settings
WE473	Bridging the Gap Between Recreation and Healthcare	TH221	Beyond Entertainment: Using Outcomes and Innovation to Elevate Programming	TH277	Suicide Assessment and Intervention With Older Adults
		TH223	Bureau of Sages: Incorporating Older Adults Voices Into Meaningful Research		
		TH225	On Being an Aging Woman: A Conversation		
		TH271	CircleTalk: Enter as Strangers, Leave as Friends		

Policy, Advocacy & Ethics

MO151 Case Study of Minnesota's Efforts to Reform Long-Term Care Financing

MO153 Identifying and Reporting Elder Abuse in Primary Care Settings

MO213 Elder Financial Protection Networks: Successes and Challenges

MO214 Chairs' Lecture: Provocateurs and Predictions

MO215 Reliable, Integrated and Community-Anchored Care for Older Adults With Disabilities

MO261 Federal Funding for Aging Programs: New Congress, New Administration and New Advocacy Opportunities

MO262 Future of the Aging Services Network: Community Services

MO287 Elder Justice Peer Group

TU107 The Importance of the 50+ Voter and the Changing Healthcare Landscape

TU159 Innovative Partnerships for Disruption of Elder Abuse

TU161 Meeting the Needs of Older Adults With LTSS Integration: Case Studies of Successful Programs

TU167 Message to the President on Aging Policy

TU213 Ahead of the Curve or Behind the Times? Reverse Mortgage Myth Busting

TU215 Chair's Lecture: Let's Talk Senior Poverty: What Are We Doing About It?

TU217 Mental Health and Aging Policy in the New Administration

TU219 Telling a New Story: Using Research to Reframe Aging

TU221 The Coordinated Care Initiative: California's Experience With the Duals Demonstration

TU269 Advocacy in Motion: Taking Action Together

TU271 Introducing the National Center on Law and Elder Rights

TU273 Seizing Healthcare Reform Opportunities: The Power of Mental Health and Aging Coalitions

TU275 Twenty Years of Fighting Financial Exploitation of Elders

WE151 2017 Panel of Pundits

WE153 America's Eldercare Workforce: The Current State

WE155 Community Education of Options for Financing LTC

WE157 Person-Centered Care Initiatives: State and National Model Programs

WE353 Amplified Voices: Art-Based Inquiry Into Elder Communication

WE355 Assessing Effectiveness of a Person-Centered and Participant-Directed Workforce Model for the Aging

WE357 Effects of the Affordable Care Act on Preventive Service Use by Impoverished Medicare Beneficiaries

WE359 Geriatric Caregiving in Botswana: The Numbers, the Story and the Impact

WE361 Reporting What Might Be Elder Abuse: Complex Decisions and Intricate Ethics

WE363 Staging Advocacy: Portrait of a Caregiver

WE365 Understanding the Medicare Program and Related Subsidies: A Racial and Ethnic Comparison

WE381 National Survey Unveils Perspectives and Implications on Aging Policies and Practices Across Decades

WE423 End-of-Life Decision-Making for People With Intellectual Disabilities

WE425 Legal Planning for Dementia: What Case Managers, Nurses and Social Workers Need to Know

WE427 What a Guardian Is Supposed to Do: Using Standards to Improve Guardian Performance and Address Abuse

WE481 Dementia: A Global Health Priority

WE483 Establishing a CMS Qualified Clinical Data Registry for Home-Based Primary and Palliative Care

WE485 Improve and Streamline Decision-Making With an In-House Bioethics Committee

WE577 Abuse Prevention in Residential Long-Term Care: Resident-Specific Planning

WE579 Applying the Principles of Bioethics to Support Patients at the End of Life

WE581 Cannabis for Older Adults

WE583 The Art of Balancing Self-Determination and Protection

TH105 Making Malnutrition Matter: Introducing a New Quality Blueprint for Action

TH145 Combating Guardianship and Conservatorship Abuse: Challenges and Successes

TH147 Considering Sexual Expression in Long-Term Care: Policy and Practice

TH149 Politics of Aging in the 21st Century

TH150 ASA and NCOA United: A Stronger Voice for Advocacy

TH185 Aging Expectations, Attitudes and Perceptions of College Students

TH189 Elder Abuse Awareness and Prevention: Training for Home Care Aides

TH191 Reducing the Impact of Ageism on Victim Services

TH231 A Social Insurance Approach to Financing Long-Term Care

TH233 Beltway Insiders Round-Up: What You Need to Know About Aging Policy Now

TH235 Innovative Strategies to Combat Financial Exploitation

TH237 The Growing Administrative Diversity of Medicaid Long-Term Care Systems

TH239 What's in a Name: How Social Security Terminology Affects Retirement Decisions

TH279 Building Successful Statewide Elder Abuse Awareness and Elder Justice Initiatives

TH281 Developing a Comprehensive Model to Address the Needs of Elder Abuse Victims

TH283 Medicare's Limited Income NET Program

TH285 Welcome to Illinois: Advocating for Older Persons in the Midst of an Extended Stalemate

Religion, Spirituality & Meaning

MO155 Bringing Religious and Caregiver Perspectives to Health and Wellness Programs

MO217 Exploring the Role of Ethical Wills and Spiritual Legacies in Faith Communities and Beyond

MO289 Religion and Spirituality Peer Group

TU163 Faith Congregations and Family Caregivers: A Spiritually Cooperative Approach to Elder Abuse

TU223 Creating Safe Temporary Shelter in Long-Term Care: Promising Practices for Abuse Intervention

TU277 The Power of Healing: Awareness and Prevention of Elder Abuse and Neglect From a Spiritual Perspective

WE159 Spiritual Care Issues for Family Violence or Neglect in Long-Term Care

WE367 The Meaning of Wisdom in a Community of Religious Sisters

WE429 Developing With Faith

WE487 Pathways to Faith-Based Caregiving: Models for Churches and Synagogues

WE585 New Rituals for New Life Stages: Creating Moments of Meaning For Our Aging

WE587 Old Age, Sickness and Death: The Liberating Practice of the Buddha's Five Daily Recollections

TH193 The Spiritual Dimension of Change and Transition in the Elder Years

Technology, Accessibility & Transportation

- MO157 An Innovative Model of Technology Strategies That Promote Aging in Place in Low-Income Housing Settings
- MO159 Building a Community-Based Sustainable Telehealth Intervention Program for Seniors
- MO161 Quantifying the Positive Effects of Music and Memory iPods and iPads for Dementia Care
- MO219 Policy to Practice: Assistive Technology and Aging
- MO263 Addressing Social Isolation Through Technology
- MO265 Gadgets or Godsend: How to Understand and Leverage Digital Technologies to Help Seniors
- MO267 Innovative Design Applications for Creating Living Environments for All Ages and Abilities
- MO269 Technology and a Multigenerational Staff

- MO291 Aging and Disability Peer Group
- TU225 The Power of Storytelling to Engage, Educate and Energize
- TU227 21st Century Digital Communities: Technology that Supports Aging Needs
- TU279 Technology Solutions to Collect and Analyze Data Outside Hospital Walls
- WE161 Access: Innovative Mobility Options for Seniors
- WE163 On Participation: Co-Design of Services
- WE165 Your Digital Mission: How Social Technology Can Advance Your Organization's Service
- WE369 Does Virtual Reality Lead to Real Relationships Among Older Adults?
- WE371 Empathy vs. Benevolence: Online Privacy and Security
- WE373 Integrated eTechnology: Eldercare for the 21st Century
- WE431 Care Compass Online Services for Family Caregivers

- WE433 Developing a One-Call, One-Click Transportation System
- WE435 Improving Health and Wellness of Seniors Using Wearable Technology
- WE437 New Technologies Supporting Creation and Sharing in Art Therapy With Older Adults
- WE489 Co-Designing Environments: The Way Forward
- WE491 Technology for Social Change
- WE493 Tracking AAA Services Within Senior Centers
- WE589 ABCs of In-Home Technology for Post-Acute Patients
- WE591 Telephone Reassurance, Monitoring and Reminder Applications
- WE613 Technology and Aging Peer Group
- TH195 Aging and the ADA: What You Need to Know
- TH241 The San Francisco Tech Council: A Unique Multi-stakeholder Approach to Digital Inclusion
- TH287 Mobile Technology and Aging: How Seniors Are Keeping Up and Connecting



Visit us at
Booth #221
or call toll-free
1-844-990-4500

Developed by
**Greater Lynn
Senior Services**
8 Silsbee Street
Lynn, MA 01901
www.glss.net

*Creating healthier, more
livable communities for all.*

BETTER HEALTH AND WELL-BEING



Inspired by The Kiosk for Living Well™

**SEE OUR "HEALTH CENTER WITHOUT WALLS"
CONCEPT ON DISPLAY IN THE EXHIBIT HALL.**

We're empowering and inspiring vulnerable, hard-to-reach people
to take charge of their health and connect with the health care system.

We're changing/saving lives through specialist and other interventions
by Healthy Hearts nurses, falls prevention counselors, Passport to Health, etc.

We can replicate and personalize this unique concept
at your community/health center, business, housing site, etc.

www.thekioskforlivingwell.org

PennyPress®

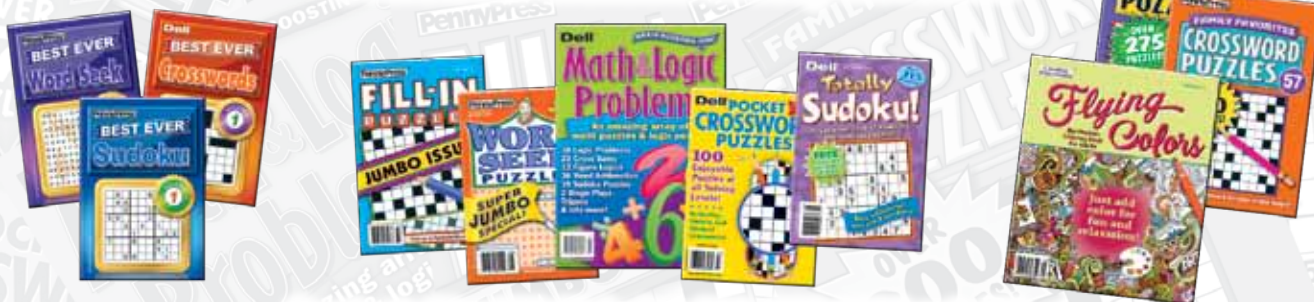
We've Got the Solution!

Dell™
MAGAZINES

PennyDellBulkPuzzles

Your resource for bulk purchase options

- Customized to fit your program needs and budget
- Broadest selection of puzzles and coloring magazines *anywhere*
- Fresh, first-run issues
- Overstocks available at deep discounts



Contact: Cheri McNabola • 203-866-6688 ext. 111

Stop by Booth 431 for more information, and enter for a chance to win your own personal iPad Mini.



The John A. Hartford Foundation, based in New York City, is a private, national philanthropy dedicated to improving the care of older adults.



The John A. Hartford Foundation
Age-Friendly Health Systems
Family Caregiving
Serious Illness & End of Life

Learn more on our website
johnahartford.org
Join the conversation on
Health AGEnda
johnahartford.org/blog

INDEPENDENT
Living Systems
Value-Based Care · Common Sense Innovation

Independent Living Systems (ILS) features synergistic programs that help manage members through critical stages of care. Our Programs provide an alternative to facility based care that allow individuals to remain independent and in the community.

ILS is one of the largest providers of Managed Long Term Services and Supports (MLTSS) services supporting more than 250,000 Medicaid and Dual Eligible members nationwide.

1-866-405-3433

www.ILSHEALTH.com



Solutions We Offer



Business Process Outsourcing (BPO)



Care Management



Managed Long Term Services and Supports



Nutritional Support



Technology Platform



Transitional Care Management

Visit Our Booth #318



5200 Blue Lagoon Drive - Suite 500 Miami FL 33126

www.ilshealth.com

1-866-405-3433

MAKE AN IMPACT ON THE FIELD OF AGING

GERONTOLOGY M.A.
LEADERSHIP & GERONTOLOGY Ph.D.
GERONTOLOGY CERTIFICATE

FOR MORE INFORMATION:
EMAIL: online.info@CUChicago.edu
CALL: (708) 263 - 6758
VISIT: gradschool.cuchicago.edu



CONCORDIA UNIVERSITY CHICAGO

ONLINE | ON CAMPUS | HYBRID



Exordium
Networks Inc

WHY JUGGLE MULTIPLE VENDORS
WHEN YOU CAN FIND EVERYTHING IN ONE?

OFFERING COMPLETE TECHNOLOGY SERVICES AND
24/7/365 SUPPORT SERVICES FOR SENIOR LIVING COMMUNITIES

SERVING 200+ SENIOR LIVING COMMUNITIES AND GROWING

MANAGED WIFI TELEPHONY MANAGED IT SOLUTIONS
EMERGENCY CALL / WIRELESS PENDANTS / SENIOR CARE APP

24/7/365
Support and
Customized
Solutions



972-573-1180

WWW.EXORDIUMNETWORKS.COM

FROM CONCEPT

TO COMPLETION

**GOLD
LEAF
DESIGN
GROUP**

Custom • Furniture
Accessories • Botanicals
See who the industry follows.

VISIT US: #211

w goldleafchicago.com / p 312.738.1790

IMEP

Integrative Memory Enhancement Program

DISTINCTIVE

INNOVATIVE



EFFECTIVE

By utilizing modalities that connect the mind, brain and body, IMEP gives you the tools you need to serve a population that is experiencing early cognitive impairment or dementia.

Learn more at www.coasjc.com/imep/
MAKE THE CONNECTION! (904) 814-9855

VISIT US IN THE EXHIBIT HALL AT BOOTH #326

Advertiser	Page
AARP	23
AARP Foundation	26
Aging and Disability Business Institute Series	146
Aging Life Care Association	126
Alzheimer's Association	55
ASA & USC Online courses on Elder Mistreatment	151
Baylor Scott & White Health	148
Care1st	152
CDW Healthcare	55
Cigna	57
Compassion & Choices	15
CVS Health	17
Concordia University	172
Exordium Networks Inc	172
Family Caregiver Alliance	177
Gary and Mary West Foundation	152
GLSS Kiosk for Living Well	170
Gold Leaf Design Group, Inc.	172
Great Call	157
Hamilton CapTel	93
Health and Aging Policy Fellows Program	177
Home Instead Senior Care	56/129
Humana At Home	147
IAGG 2017 World Congress	94
Independent Living Systems	171
Integrative Memory Enhancement Program	172
Matz, Blancato & Associates	178
National Center on Elder Abuse at the Keck School of Medicine	127
National Social Life, Health and Aging Project & NORC at the University of Chicago	177
NCQA	72
New England Cognitive Center	177
Next Avenue	147
NICHE	177
Panasonic/Home Team	73
Penny Dell Puzzles	171
PhRMA	40
Purina Pro Plan	9/10
SCAN Health Plan	157
Securing America's Future Energy (SAFE)	157
Senior Lifesyle	148
The Hartford	147
The John A. Hartford Foundation	171
UnitedHealthcare	158
University of Nebraska Omaha	128
USC Leonard Davis School of Gerontology	145
Vital Pictures	152
WellMed Charitable Foundation	158
Wells Fargo Life Management Services	74
Wolters Kluwer	158



HYATT REGENCY CHICAGO

GUEST MAP

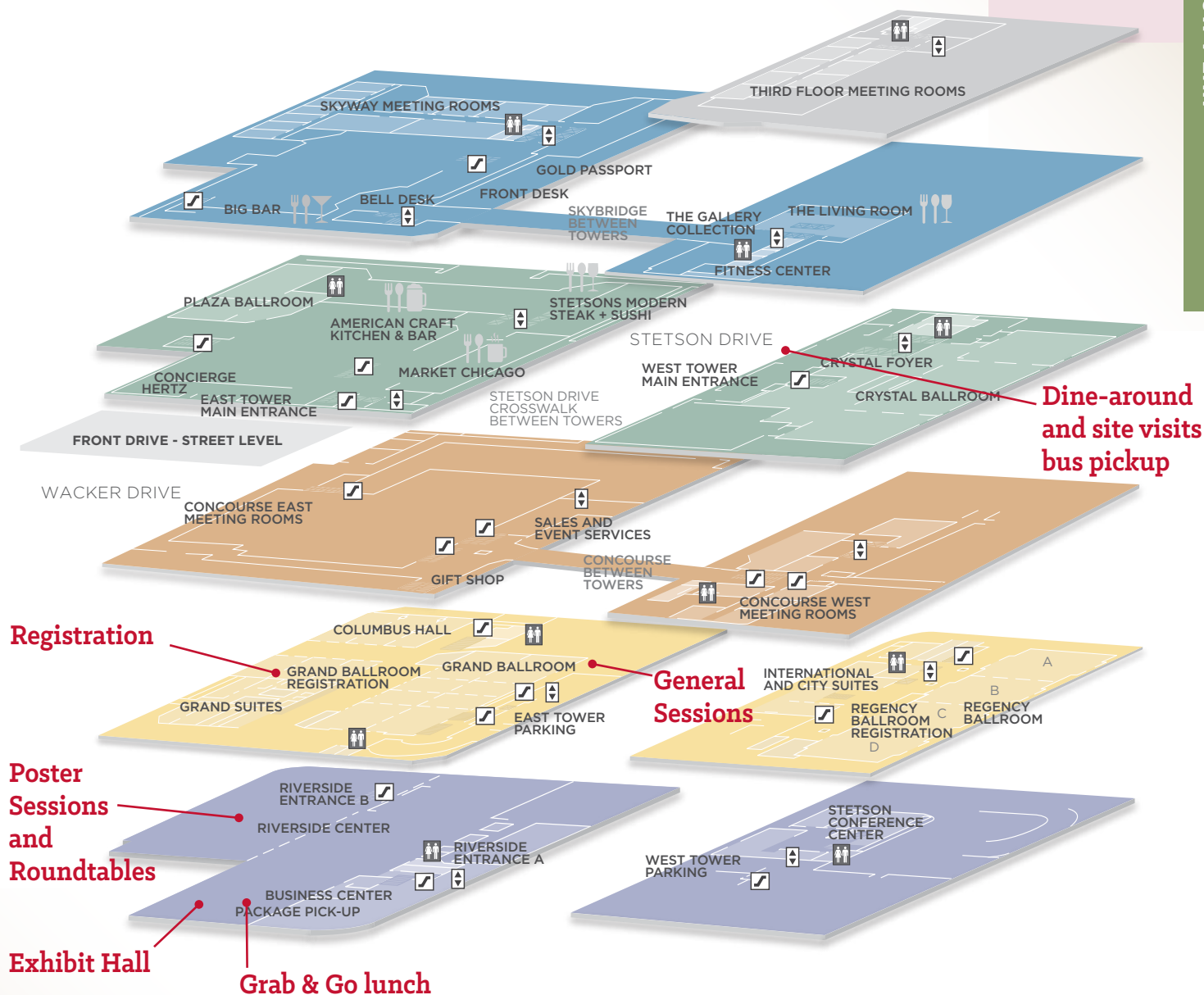
WELCOME TO HYATT REGENCY CHICAGO. Meeting rooms, ballrooms, restaurants and guest amenities are listed in alphabetical order and color coded by floor. For help, dial Guest Services at Extension 4460.

- | | |
|--|---|
| ACAPULCO
West Tower, Ballroom Level | HONG KONG
West Tower, Ballroom Level |
| ADDAMS
West Tower, Third Floor | HORNER
West Tower, Third Floor |
| AMERICAN CRAFT KITCHEN & BAR
East Tower, Lobby Level | CONCOURSE EAST MEETING ROOMS
East Tower, Concourse Level
<i>Michigan Meeting Rooms</i>
<i>Randolph Meeting Rooms</i>
<i>Roosevelt Meeting Rooms</i>
<i>Monroe Meeting Rooms</i> |
| ATLANTA
West Tower, Ballroom Level | THE LIVING ROOM
West Tower, Skyway Level |
| BELL DESK
East Tower, Skyway Level | MARKET CHICAGO
East Tower, Lobby Level |
| BIG BAR
East Tower, Skyway Level | MCCORMICK
West Tower, Third Floor |
| BURNHAM
West Tower, Third Floor | NEW ORLEANS
West Tower, Ballroom Level |
| BUSINESS CENTER, PACKAGE ROOM
East Tower, Exhibit Level | OGDEN
West Tower, Third Floor |
| COLUMBIAN
West Tower, Concourse Level | PACKAGE PICK-UP
East Tower, Exhibit Level |
| COLUMBUS HALL (ROOMS A-L)
East Tower, Ballroom Level | PICASSO
West Tower, Concourse Level |
| COMISKEY
West Tower, Concourse Level | PLAZA BALLROOM
East Tower, Lobby Level |
| CONCOURSE WEST MEETING ROOMS
West Tower, Concourse Level | REGENCY BALLROOM
West Tower, Ballroom Level |
| CONCIERGE
East Tower, Lobby Level | RIVERSIDE CENTER
East Tower, Exhibit Level |
| CRYSTAL BALLROOM
West Tower, Lobby Level | SALES AND EVENT SERVICES
East Tower, Concourse Level |
| DUSABLE
West Tower, Third Floor | SAN FRANCISCO
West Tower, Ballroom Level |
| EAST TOWER MAIN ENTRANCE
East Tower, Lobby Level | SANDBURG
West Tower, Third Floor |
| EAST TOWER PARKING
East Tower, Ballroom Level | SKYWAY MEETING ROOMS
East Tower, Skyway Level |
| FIELD
West Tower, Third Floor | SOLDIER FIELD
West Tower, Concourse Level |
| FITNESS CENTER
West Tower, Skyway Level | STETSON CONFERENCE CENTER
West Tower, Exhibit Level |
| FRONT DESK
East Tower, Skyway Level | STETSONS MODERN STEAK + SUSHI
East Tower, Lobby Level |
| THE GALLERY COLLECTION
West Tower, Skyway Level
<i>Gallery Boardrooms 1, 2, 3, 4, & 5</i> | TORONTO
West Tower, Ballroom Level |
| GIFT SHOP
East Tower, Concourse Level | WATER TOWER
West Tower, Concourse Level |
| GOLD COAST
West Tower, Concourse Level | WEST TOWER PARKING
West Tower, Exhibit Level |
| GOLD PASSPORT
East Tower, Skyway Level | WRIGHT
West Tower, Third Floor |
| GRAND BALLROOM
East Tower, Ballroom Level | WRIGLEY
West Tower, Concourse Level |
| GRAND SUITES
East Tower, Ballroom Level | |
| HAYMARKET
West Tower, Concourse Level | |
| HERTZ
East Tower, Lobby Level | |

Hyatt Regency Chicago

East Tower

West Tower

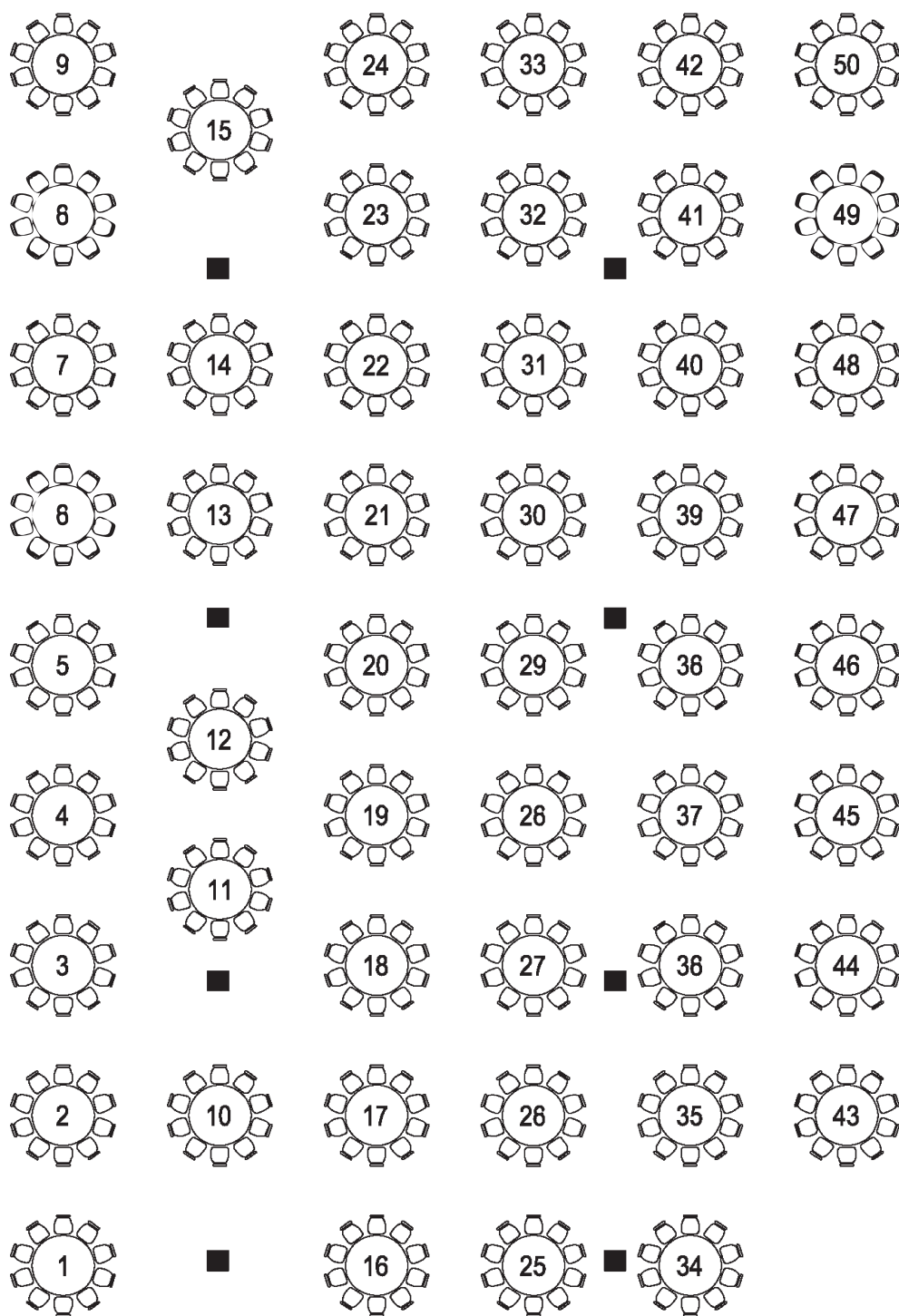


ESCALATORS, ELEVATORS AND RESTROOMS are indicated on each floor. Elevators are conveniently located throughout the hotel for guests with disabilities or where no escalator is present.

CROSSING BETWEEN TOWERS: Cross between towers via the Skybridge or the Concourse. You may also cross from the lobby level via the crosswalk on Stetson Drive.



Roundtable Sessions will take place on
 Wednesday, March 22 from 4:45 PM–5:45 PM
 in the Exhibit Hall



Poster Sessions will take place on
Wednesday, March 22 from 12:00 PM–1:30 PM
in the Exhibit Hall

$\frac{100}{101}$	$\frac{102}{103}$	$\frac{104}{105}$	$\frac{106}{107}$	$\frac{108}{109}$	$\frac{110}{111}$	$\frac{112}{113}$	$\frac{114}{115}$	$\frac{116}{117}$	$\frac{118}{119}$
$\frac{200}{201}$	$\frac{202}{203}$	$\frac{204}{205}$	$\frac{206}{207}$	$\frac{208}{209}$	$\frac{210}{211}$	$\frac{212}{213}$	$\frac{214}{215}$	$\frac{216}{217}$	$\frac{218}{219}$
$\frac{300}{301}$	$\frac{302}{303}$	$\frac{304}{305}$	$\frac{306}{307}$	$\frac{308}{309}$		$\frac{312}{313}$	$\frac{314}{315}$	$\frac{316}{317}$	$\frac{318}{319}$
$\frac{400}{401}$	$\frac{402}{403}$	$\frac{404}{405}$	$\frac{406}{407}$	$\frac{408}{409}$	$\frac{410}{411}$	$\frac{412}{413}$	$\frac{414}{415}$	$\frac{416}{417}$	$\frac{418}{419}$
$\frac{500}{501}$	$\frac{502}{503}$	$\frac{504}{505}$	$\frac{506}{507}$	$\frac{508}{509}$	$\frac{510}{511}$	$\frac{512}{513}$	$\frac{514}{515}$	$\frac{516}{517}$	$\frac{518}{519}$
$\frac{600}{601}$	$\frac{602}{603}$	$\frac{604}{605}$	$\frac{606}{607}$						

JOIN Family Caregiver Alliance at these AiA17 events

RECEPTION for the recipients of the 2016 Rosalinde Gilbert Innovations in Alzheimer's Disease Caregiving Legacy Awards

FCA's National Center on Caregiving and The Rosalinde and Arthur Gilbert Foundation honor the winners with presentations, hors d'oeuvres, and a drink!

Wed, Mar 22, 6 to 8 pm (ALL are welcome)
Hyatt Regency Chicago, Crystal C Rm

SESSIONS

National Forum on Family Caregiving

Key authors from ASA
Generations issue on
Family Caregiving

Mon, Mar 20, 12:30–3:30 pm

Care Compass: Online Services for Family Caregivers

New technologies to meet
the needs of those caring for
a family member or friend

Wed, Mar 22, 2–3 pm

WEB: caregiver.org | PHONE: 800.445.8106



@CaregiverAlly



/FamilyCaregiverAlliance



Introducing Award Winning NECC Mind Aerobics Suite of Cognitive Fitness Programs™

FIGHT BACK against cognitive decline associated with aging, Alzheimer's disease and dementia with NECC's ground breaking brain health programs. The product of 10 years of scientific research and development, *Mind Aerobics* provide progressive and whole brain workouts designed to target six major areas of the brain. Available at five cognitive levels ranging from normal/healthy to moderate/severe Alzheimer's, the programs provide enjoyable and challenging activities for small group delivery.

NECC'S PROGRAMS:

- Changing Minds
- Strengthening Independence
- Restoring Hope



ASA
Brain Health
FOR OLDER ADULTS
MeltLife Foundation



New England Cognitive Center • 464 Ocean Ave
Suite 201 • New London, CT 06320
860-437-9995

necc@cognitivecenter.org / www.cognitivecenter.org



NICHE CONFERENCE

APRIL 19-22, 2017 | AUSTIN, TX

NICHE™

NURSES IMPROVING CARE FOR HEALTHSYSTEM ELDERS

Position your nurses as change agents

with the NICHE Leadership Training Program

Educate your leaders and nurses in evidence-based best practices to reduce avoidable complications, re-hospitalizations, and promote interdisciplinary work. Earn 30 CEUs in this interactive, on-line program that includes discussion forums, coaching, webinars, peer learning, and the development of a sustainable implementation plan.

To learn more about the June and October 2017
Acute Care and Long-Term Care Leadership Training Programs
email membership@nicheprogram.org and mention ASA for a discount!



NYU

RORY MEYERS
COLLEGE OF NURSING

nicheprogram.org



HEALTH AND AGING
POLICY FELLOWS

Unique Opportunity for Professionals in Health and Aging Health and Aging Policy Fellows Program 2017/18 - Call for Applications

ABOUT THE PROGRAM

We invite physicians, nurses, social workers, psychologists, healthcare administrators, epidemiologists, economists, and other professionals (from junior to senior levels) with a strong commitment to health and aging issues to join the next class of Health and Aging Policy Fellows (2017-18). Candidates from underrepresented groups are strongly encouraged to apply.

The program aims to create a cadre of leaders to serve as change agents in health and aging policy. Fellows are placed in congressional, executive or other settings and work on key policy issues. The

year-long fellowship offers a unique training and enrichment program that incorporates mentorship by senior national policy leaders, policy analysis and communication skills development, and professional networking opportunities to provide fellows with the experience and skills necessary to positively affect health care policy for older adults.

APPLICATION – KEY DATES

Submission deadline: April 17, 2017

Submission deadline for VA Fellows: March 30, 2017

Notification of finalists to be interviewed: mid-May

Interviews and selection of fellows: mid-June

To learn more, please visit Booth #220 or visit our website
at www.healthandagingpolicy.org and/or contact:
Harold Pincus, MD (pincush@nyspi.columbia.edu) or
Kathleen Pike, PhD (kmp2@cumc.columbia.edu)

The
ATLANTIC
Philanthropies



AGE-FRIENDLY HEALTH SYSTEMS
FAMILY CAREGIVING
SERIOUS ILLNESS & END OF LIFE

NSHAP Wave 3 Data Available Soon!

Wave 3 of the National Social Life, Health, and Aging Project includes all returning respondents, their partners, and a new cohort of Baby Boomers.



Please join us at Booth 230 to learn more about this publicly available, longitudinal and nationally representative dataset.

NORC
at the UNIVERSITY of CHICAGO

THE NATIONAL
SOCIAL LIFE
HEALTH &
AGING PROJECT

www.norc.org/nshap

MATZ, BLANCATO & ASSOCIATES

is proud to support

ASA's 2017 Aging in America Conference

www.matzblancato.com

A new journey is launching within ASA.

Become a part of it with this inaugural program, and more!

The Corps of Accomplished Professional (CAPs) is a year-round program with a learning symposium incorporated into each Aging in America Conference, as described below. The purpose of the new ASA CAPs program, in line with ASA's mission and Vision 2020, is to provide a home for accomplished professionals within ASA to stay connected to the field of aging and to one another, to enhance their professional and personal growth, and to enable them to use their talent and experience to give back to ASA and to its members. In addition to periodic learning opportunities, the CAPs program will offer peer to peer networking as well as opportunities for seasoned professionals to mentor students and emerging professionals. Web Seminars will be designed for CAPs participants as well.

The work of CAPs is so important and you are invited to join us. For more information contact Jutka Mandoki, ASA Director of Membership, at jmandoki@asaging.org



Corps of Accomplished Professionals (CAPs) Inaugural Event

Wednesday, March 22 | 1:30–4:30 PM

Fee: \$15 (includes coffee and networking reception).
Pre-registration is required.

No CEU credits offered.

Are you a seasoned, accomplished professional at the pinnacle of your career and thinking about next steps? Then CAPs is for you! The purpose of the new ASA Corps of Accomplished Professionals (CAPs) is to provide a home for accomplished professionals within ASA to stay connected to the field of aging and to one another, to enhance their professional and personal growth, and to enable them to use their talent and experience to give back to the organization and its members. Join CAPs founders and other accomplished colleagues for a half-day inaugural program that will be a dynamic mix of content, interactive discussions, peer exchange, and a focus group. Right after the program, join us for a networking reception to continue the conversation.

Presenters: **Tobi Abramson**, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; **William Benson**, Principal and Managing Partner, Health Benefits ABCs; **Jennie Chin Hansen**, RN, MS, FAAN, Former Chair, AARP Board; **Louis Colbert**, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; **Helen Dennis**, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates; **Lynn Friss Feinberg**, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; **Joanne Handy**, RN, MS, Former President and CEO Emeritus, LeadingAge California; **Marty Richards**, MSW, LICSW, Retired Gerontological Social Worker, Richards and Richards; **Sandra Timmermann**, EdD, Business and Aging Strategist.



Tobi Abramson



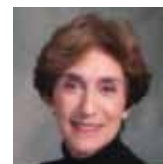
William Benson



Jennie Chin Hansen



Louis Colbert



Helen Dennis



Lynn Friss Feinberg



Joanne Handy



Marty Richards



Sandra Timmermann



ASA VISION 2020

2015 - 2020 strategic plan

OUR PRIORITIES

1. Grow, retain, and engage ASA membership
2. Expand ASA's role as a leading resource in the field of aging
3. Diversify and grow revenue
4. Strengthen ASA's infrastructure & governance to achieve impact

OUR MISSION

ASA is the essential resource to cultivate leadership, advance knowledge, and strengthen the skills of our members and others who work with, and on behalf of, older adults.

OUR IMPACT

By 2020, ASA members (and those they influence) will:

1. Broaden the definition of the field of aging and be relevant to a wider range of professions
2. Use more evidence-based practices
3. Serve a more diverse older population effectively
4. Achieve advancement in their careers
5. Work collaboratively with other organizations to end ageism

**TO LEARN MORE ABOUT ASA, VISIT:
WWW.ASAGING.ORG**

Founded in 1954 as the Western Gerontological Society, the American Society on Aging is an association of diverse individuals bound by a common goal: to support the commitment and enhance the knowledge and skills of those who seek to improve the quality of life of older adults and their families.



March 26–29, 2018
San Francisco, California

www.asaging.org/aia

Make plans now to attend Aging in America in 2018!

The conference will feature hundreds of replicable, innovative program and service models.

We invite you to join our esteemed presenter community by submitting a proposal to present at the conference.

Call for proposals opens in May.



Product Theater

NEW THIS YEAR!

Join us for the Product Theater in the Exhibit Hall.

On Tuesday from 6:30-7:00 PM, NCQA will present "LTSS: Delivering Efficient, High Quality, Person-Centered Care Through NCQA Accreditation Programs."

On Wednesday from 12:30-1:00 PM, Securing America's Future Energy (SAFE) will present "Aging in (Every) Place: Self-Driving Miss Daisy."

See page 41 for more information.

Stop by booths 125 & 127

in the Exhibit Hall to see the car of the future presented by Securing America's Future Energy (SAFE).

Technology such as autonomous vehicles can provide solutions to decreased mobility, allowing older adults to live more healthy and independent lives. SAFE will also hold a presentation in the Product Theater on **Wednesday from 12:30-1:00 PM**.



Aging Policy Discussions

Join colleagues to learn about and discuss changes happening at the national level and what they mean to us. Included in the must-see sessions:

2017 Panel of Pundits

Wednesday, March 22 | 9:00-10:30 AM

National Forum: A Message to the President on Aging Policy

Tuesday, March 21 | 1:00-4:00 PM

(Pre-registration required.)

The Political Power of the 50+ Voter

Tuesday, March 21 | 9:00-10:30 AM

See page 16 for descriptions and a list of additional policy sessions.



Bob Blancato



Nancy LeaMond

The Exhibit Hall at AiA17—Discover valuable resources!

See the latest products, services and programs to help you in your work with older adults. Enjoy free lunch and enter to win great prizes! See page 41 for info.

Tuesday, 5:30-7:00 PM | Grand Opening Reception

Wednesday, Noon-1:30 | Grab & Go Lunch in the Exhibit Hall



Final Night Party

Unwind and mingle on the last evening of the conference,

Thursday from 6:00-7:30 PM.



Win

an iPad Mini and other prizes at the end of each General Session. You must be present to win.



Conference App for AiA17

Stay connected throughout the conference with ASA's mobile conference app. Look for "AiA17" at your favorite app store!

