BE SURE TO ATTEND THESE THOUGHT-PROVOKING GENERAL SESSIONS

Out of the Shadows: Poverty and Other Social Determinants of Health
Tuesday, March 21 | 11:00 AM–12:30 PM

Ensuring Access to Affordable Treatments
Tuesday, March 21 | 4:30–5:30 PM

Better Together: Healthy Aging for Pets and People
Wednesday, March 22 | 11:00 AM–Noon

Earn up to 26 Free CEUs!
(See page 6.)
We gratefully acknowledge our sponsors for demonstrating their commitment to the field of aging.
Welcome to AiA17!

Our world is in the midst of an unprecedented transformation. No one knows what is going to happen next, but for these five days we are here as a community to discuss, to learn, to resolve and to support each other as professionals who share a commitment to improve the lives of older adults and their families.

As you will see in the pages of this book, programs throughout the Aging in America Conference will touch upon issues faced by all professionals in aging, from caregiving to aging policy. If you are concerned about what is going on at the national level in the U.S. there are several sessions that will interest you, including a new National Forum: A Message to the President, a highlighted session that takes an in-depth look at older voters, and our popular annual session, Panel of Pundits. See page 16 for a selection of policy programs.

We have also brought back our Managed Care Academy for the second year. These sessions represent the changing realities of the healthcare and aging services markets and explore ways that community-based organizations can build their business acumen to successfully engage in partnerships with healthcare organizations. See page 18 for more information on this program.

No matter which of the more than 500 sessions and events you choose to attend, we are confident you will walk away with new contacts and a renewed vision that will help you in your everyday work. We are here to make this the best experience possible. If you have any questions or need assistance, be sure to let us know.

Best wishes for an educational and inspirational experience!

ASA Board of Directors
ASA Leadership Committee Members
AiA17 Conference Co-Chairs and Outreach Committee Members
ASA Staff

Conference Co-Chairs

ASA Leadership

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San Francisco Long Term Care Ombudsman

Robyn Golden, LCSW
Director of Health and Aging Rush University Medical Center
ASA would like to express our appreciation to Aging in America, Inc., in New York for granting the use of their registered service mark, Aging in America®, for use as the theme of this conference. The compassionate and skilled staff of Aging in America, Inc., and its subsidiaries care for more than 5,000 people annually, with expanded services that include long-term skilled nursing, rehabilitative therapies, Alzheimer’s and dementia care, home health services, social and medical model adult day health care, and an array of senior community services.
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Throughout the conference chaplains are on call.
Should you wish to speak with a chaplain please call 914-980-3195 or 563-580-4411.
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<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM-6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM-6:00 PM</td>
<td>Press Room Open</td>
<td>Skyway 261 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>11:00 AM-Noon</td>
<td>Networking Orientation for First-Time Attendees, New Members, Students and Emerging Professionals</td>
<td>Plaza AB (East Tower, Green Level)</td>
</tr>
<tr>
<td>12:30-2:00 PM</td>
<td>BFA/NOMA CG Program—Creating an Inclusive Workplace for Diverse Older Workers</td>
<td>Regency D (West Tower, Gold Level)</td>
</tr>
<tr>
<td>12:30-2:00 PM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
</tr>
<tr>
<td>12:30-3:30 PM</td>
<td>National Forum on Family Caregiving</td>
<td>Regency AB (West Tower, Gold Level)</td>
</tr>
<tr>
<td>2:30-3:30 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>4:00-5:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>5:15-6:15 PM</td>
<td>Peer Group Meetings</td>
<td>Various locations</td>
</tr>
</tbody>
</table>

### Tuesday, March 21

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 AM-6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
</tr>
<tr>
<td>7:00-8:00 AM</td>
<td>Morning Exercise--Ladies in the Park and Men Who Dare to Try</td>
<td>Skyway 272 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>7:30-9:00 AM</td>
<td>Morning Buzz with the STEP Group</td>
<td>Skyway 260 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>8:30 AM-4:00 PM</td>
<td>The 11th Annual National Conference of Caregiver Advocates</td>
<td>Regency D (West Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>What’s Next Boot Camps</td>
<td>Toronto (West Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors’ Health</td>
<td>Regency C (West Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>Managed Care Academy Boot Camp—Opportunities Found: Healthcare and Community-Based Providers</td>
<td>Crystal B (West Tower, Green Level)</td>
</tr>
<tr>
<td>9:00-4:00 PM</td>
<td>MHAN Constituent Group Program—Mental Health and Aging: Leveraging New Opportunities for Policy and Practice Change</td>
<td>Columbus AB (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00-4:00 PM</td>
<td>LAIN Constituent Group Program—Diversity Within Diversity</td>
<td>Columbus EF (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00-4:00 PM</td>
<td>LEARN Constituent Group Program—EngAGING the Whole Body-Mind Through All Life Cycles</td>
<td>Columbus KL (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00-4:00 PM</td>
<td>FORSA Constituent Group Program—Protecting Our Seniors: Interfaith Responses to Elder Abuse and Neglect</td>
<td>Columbus KL (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM-6:00 PM</td>
<td>Press Room Open</td>
<td>Skyway 261 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>11:00 AM - 12:30 PM</td>
<td>General Session—Out of the Shadows: Poverty and Other Social Determinants of Health</td>
<td>Grand Ballroom (East Tower, Gold Level)</td>
</tr>
<tr>
<td>1:00-4:00 PM</td>
<td>National Forum—Message to the President on Aging Policy</td>
<td>Regency AB (West Tower, Gold Level)</td>
</tr>
<tr>
<td>1:00-4:00 PM</td>
<td>Site Visit—Northeast (Levy) Senior Center</td>
<td>West Tower Lobby</td>
</tr>
<tr>
<td>1:30-2:30 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>3:00-4:00 PM</td>
<td>STEP Speed Mentoring: Individual Mentoring</td>
<td>Skyway 260 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>3:00-4:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>4:30-5:30 PM</td>
<td>General Session—Ensuring Access to Affordable Treatments</td>
<td>Grand Ballroom (East Tower, Gold Level)</td>
</tr>
<tr>
<td>5:30-7:00 PM</td>
<td>Exhibit Hall Grand Opening Reception</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
</tr>
<tr>
<td>6:30-8:00 PM</td>
<td>Aging2-Pint-O Happy Hour</td>
<td>The Living Room (West Tower, Blue Level)</td>
</tr>
<tr>
<td>7:00-9:30 PM</td>
<td>Dine Around Chicago Progressive Dining Tour</td>
<td>West Tower Lobby</td>
</tr>
</tbody>
</table>

### Wednesday, March 22

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 AM-6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
</tr>
<tr>
<td>7:00-8:00 AM</td>
<td>Chair Chi: Seated Tai Chi for Movement Impaired Populations</td>
<td>Plaza A (East Tower, Green Level)</td>
</tr>
<tr>
<td>7:00-8:00 AM</td>
<td>YogaRate Stretch and Connect</td>
<td>Plaza B (East Tower, Green Level)</td>
</tr>
<tr>
<td>8:00-9:00 AM</td>
<td>Group Drumming for Wellness</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
</tr>
</tbody>
</table>
### Schedule at a Glance

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 AM–2:00 PM</td>
<td>Exhibit Hall Open</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>Managed Care Academy Boot Camp—Nursing-Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions</td>
<td>Crystal B (West Tower, Green Level)</td>
</tr>
<tr>
<td>9:00 AM–4:30 PM</td>
<td>HAN Constituent Group Program—Creating Unique Partnerships in Healthcare and Aging</td>
<td>Columbus AB (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM–4:30 PM</td>
<td>NEST Constituent Group Program—Co-design of Environments, Services and Technologies with an Aging Population</td>
<td>Columbus EF (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM–4:30 PM</td>
<td>MHAN Constituent Group Program—Trauma-Informed Services: Clinical Approaches to Support Resilience, Hope and Recovery in Older Adults</td>
<td>Columbus IJ (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM–6:00 PM</td>
<td>Press Room Open</td>
<td>Skyway 261 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>11:00 AM–NOON</td>
<td>General Session—Better Together: Healthy Aging for Pets and People</td>
<td>Grand Ballroom (East Tower, Gold Level)</td>
</tr>
<tr>
<td>Noon–1:30 PM</td>
<td>Grab ‘n’ Go Lunch in the Exhibit Hall</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
</tr>
<tr>
<td>Noon–1:30 PM</td>
<td>Poster Sessions</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
</tr>
<tr>
<td>1:00–4:00 PM</td>
<td>Site Visit—Mather’s - More Than a Cafe</td>
<td>West Tower Lobby</td>
</tr>
<tr>
<td>1:30–4:30 PM</td>
<td>Improving Care and Services for People With Dementia and Family Caregivers</td>
<td>Regency AB (West Tower, Gold Level)</td>
</tr>
<tr>
<td>1:30–4:30 PM</td>
<td>National Forum on LGBT Aging</td>
<td>Crystal B (West Tower, Green Level)</td>
</tr>
<tr>
<td>1:30–5:30 PM</td>
<td>Corps of Accomplished Professionals Inaugural Special Event</td>
<td>Michigan 2 (East Tower, Bronze Level)</td>
</tr>
<tr>
<td>2:00–3:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>3:30–4:30 PM</td>
<td>STEP Speed Mentoring: Group Mentoring</td>
<td>Skyway 260 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>3:30–4:30 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>4:45–5:45 PM</td>
<td>Roundtables</td>
<td>Various locations</td>
</tr>
<tr>
<td>6:00–8:00 PM</td>
<td>Benjamin Rose Institute on Aging Reception</td>
<td>Plaza B (East Tower, Green Level)</td>
</tr>
<tr>
<td>6:00–8:00 PM</td>
<td>The 2016 Rosalinde Gilbert Innovations in Alzheimer’s Disease Caregiving Legacy Awards</td>
<td>Crystal C (West Tower, Green Level)</td>
</tr>
<tr>
<td>6:00–7:00 PM</td>
<td>Peer Group Meetings</td>
<td>Various locations</td>
</tr>
</tbody>
</table>

#### Thursday, March 23

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00-8:00 AM</td>
<td>Yoga, In the Spirit of Vanda Scaravelli and Diane Long</td>
<td>(East Tower, Green Level)</td>
</tr>
<tr>
<td>8:00 AM-6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
</tr>
<tr>
<td>8:00-11:00 AM</td>
<td>Exhibit Hall Open</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
</tr>
<tr>
<td>8:00 AM–6:00 PM</td>
<td>14th Annual What’s Next Boomer Business Summit</td>
<td>Regency Ballroom Registration (West Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>Managed Care Academy Boot Camp—Measurement and Evaluation in Transitional Care: Lessons From the Field</td>
<td>Crystal B (West Tower, Green Level)</td>
</tr>
<tr>
<td>9:00 AM–6:00 PM</td>
<td>Press Room Open</td>
<td>Skyway 261 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>11:00 AM–NOON</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>1:00–4:00 PM</td>
<td>2017 Diversity Summit—Inequality Matters: Focus on Older Adult Homelessness</td>
<td>Crystal B (West Tower, Green Level)</td>
</tr>
<tr>
<td>1:00–4:00 PM</td>
<td>Site Visit—Heartland Housing &amp; Center on Halsted Town Hall Apartments</td>
<td>West Tower Lobby</td>
</tr>
<tr>
<td>1:00–2:30 PM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
</tr>
<tr>
<td>3:00–4:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
</tr>
<tr>
<td>6:00–7:30 PM</td>
<td>Final Night Reception</td>
<td>Crystal B (West Tower, Green Level)</td>
</tr>
</tbody>
</table>

#### Friday, March 24

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00-11:00 AM</td>
<td>Registration Desk Open</td>
<td>Regency Ballroom Registration (West Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM-1:00 PM</td>
<td>ASA/APA Summit on Livable Communities—Planners &amp; Aging Network Professionals Working Together to Plan Livable Communities for All Ages</td>
<td>Regency AB (West Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM-1:00 PM</td>
<td>2017 Managed Care Academy Summit</td>
<td>Regency C (West Tower, Gold Level)</td>
</tr>
</tbody>
</table>
ASA offers up to 26 free CEUs or a Certificate of Attendance at no additional cost to AiA attendees.

State licensure boards have final authority on the acceptance of individual courses. Please check with your state licensure board before filling out a CEU application if you have questions about whether it accepts continuing education units from the providers listed below.

Up to 26 CEUs have been approved for the following professions, please check below for notes or exceptions related to providers. Go to www.asaging.org/continuing-education-credit for instructions to claim CEUs.

**Care/Case Managers**
- **NAACC—The National Academy of Certified Care Managers (Provider #1052)**
- **CCMC—The Commission for Case Manager Certification (Provider #2013070)**
  Approved for 26 CE contact hours. Activity Code: C00025485, Approval #: 170000491
- **NCCDP/ICC—National Council of Certified Dementia Practitioners/International Council of Certified Dementia Practitioners**
  ASA is a Certified Sponsor of professional continuing education with the National Council of Certified Dementia Practitioners and International Council of Certified Dementia Practitioners for members holding certifications as CDP, CDCM and CADDCT. Conference participants will be eligible to receive up to 26 CEUs. If you have questions about continuing education units please email sandra@nccdp.org

**Drug and Alcohol Counselors**
- **CAADAC—California Association of Alcoholism & Drug Abuse Counselors (Provider #4C-98-383-0218)**

**Fiduciaries (California)**
- **CPFB—California Department of Consumer Affairs Professional Fiduciaries Bureau – Use Certificate of Attendance (COA).**
  Please note: accepts certificate of attendance for the following topic areas: conservatorship, guardianship, trusts, DPOA, CA Court Systems, and ethics.

**Health Education Specialists**
- **CHES/MCHES—Certified Health Education Specialists (Provider #100722).**
  Please Note: ASA reports CE recipients directly to NCHEC, please do not mail your certificate of approval.

**Mental Health Professionals/Social Workers**
- **ASWB—Association of Social Work Boards (Provider #1068)**
- **NASW—National Association of Social Workers (Provider ID 886341639)**
  This program is Approved by the National Association of Social Workers (Approval # 886341369-6519) for 26 continuing education contact hours.

**Nurses**
- **CA-BRN—The California Board of Registered Nursing (Provider #CEP 2180)**

**Nursing Home Administrators**
- **NAB—National Association of Boards of Examiners of Long Term Care Administrators.**
  Program Approval Number: 20180319-57.25-LCXX-IN

**Occupational Therapists**
ASA is an approved provider of continuing education for American Occupational Therapy Association (AOTA). Approval #3312. Please refer to the following page for a list of sessions that have been reviewed and approved for AoTA CEUs. Other sessions not listed may be attended at the discretion of the Occupational Therapist but will not be eligible for AoTA CEUs. Please note: The assignment of AOTA CEUs does not imply endorsement of specific course content, products, or clinical procedures by AOTA.

**Physicians**
- **AAFP—American Academy of Family Physicians (Provider #9018559)**
  This Live activity, 2017 Aging in America Conference, with a beginning date of 03/20/2017, has been reviewed and is acceptable for up to 25.75 Elective credit(s) by the American Academy of Family Physicians. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Psychologists**
- **APA—Alliant International University is an approved CEU Sponsor of the American Psychological Association**

**Senior Advisors**
- **CSA—Society of Certified Senior Advisors**

A Certificate of Attendance is also available for no additional charge.
AiA 2017 AoTA CEU Approved Sessions

Aging in Community:
- Aging and Disability Resource Centers: Promising Practices Across the Country
- National, State and Local Efforts to Reduce Falls Among Older Adults
- Leave Me Alone: The Live-Alone Projects
- Memory Care: Integrating the Physical and Social Environments
- The Benefits of an Integrative Memory Enhancement Program
- Fostering and Financing Age-Friendly Communities

Caregiving
- Empowering Consumers to Receive Truth in Treatment
- Using Technology in Long-Term Care
- In Their Own Words: Caring for Someone With Alzheimer’s, Parkinson’s or Huntington’s
- Steps to HOPE: Building Health, Optimism, Purpose and Endurance for Dementia Caregivers
- Enjoying Meaningful Strength-Based Interactions With People Experiencing Dementia
- Finding Gratitude and Meaning in Family Caregiving: Strength-Based Psychotherapy
- So, Your Patient Can’t Follow Directions?

Clinical Care and Transitions
- Reducing Fall Risk for Vulnerable Seniors
- Improving Outcomes for Acute Stroke Patients: Two Patient-Centered Models
- The POLST Paradigm: Care Across the Continuum Toolkit

Diversity and Cultures of Aging
- Replicable Models of Collaboration to Serve the Health Needs of LGBT Older Adults
- A Family-Centered Approach to Serving Latino Elders and Their Family Caregivers
- Caregiving in the LGBTQ Community
- Cultural Diversity and Caregiving: Improving Quality Elderly Care

Lifelong Learning, Wellness, Engagement
- Peng Tzu Ancient Longevity System: A Way to Joyful Aging
- Creativity as a Means to Expression of Emotions by Older Adults
- Benefits of Using Library Materials With Persons With Dementia
- Generation 2 Generation: Mutual Learning Between OT Students and Older Adults
- Changing the Dementia Paradigm: Creating Meaningful, Community-Based Engagement
- Implementing Your Brain Health Initiative: Practical Advice From the Field
- Seeing the Way to Healthy Aging: Eye Health Strategies
- Bridging the Gap Between Recreation and Healthcare

Mental Health
- Homelessness in Older Adults: Causes, Consequences and Solutions
- Responding to Older Victims of Domestic Violence and Sexual Abuse
- Positive Psychological Assessment and Dementia
- Suicide Assessment and Intervention With Older Adults
- Mental Health Care: Identifying Needs in Nontraditional Settings

Policy, Advocacy and Ethics
- Reliable, Integrated and Community-Anchored Care for Older Adults With Disabilities
- End-of-Life Decision-Making for People With Intellectual Disabilities
- Considering Sexual Expression in Long-Term Care: Policy and Practice

Technology, Accessibility & Transportation
- Building a Community-Based Sustainable Telehealth Intervention Program for Seniors
- Quantifying the Positive Effects of Music and Memory iPods and iPads for Dementia Care
- Technology Solutions to Collect and Analyze Data Outside Hospital Walls
- Improving Health and Wellness of Seniors Using Wearable Technology
- Innovative Design Applications for Creating Living Environments for All Ages and Abilities
- Aging and the ADA: What You Need to Know
Out of the Shadows: Poverty and Other Social Determinants of Health

Sponsored by AARP Foundation.

Tuesday, March 21 | 11:00 AM–12:30 PM
Grand Ballroom (East Tower, Gold Level)
CEU Credits: 1

Poverty isn’t supposed to be part of the American dream, but for a startling number of older adults it is a fact of life. Led by AARP Foundation, a solutions-focused panel of experts will discuss the effects of poverty on nearly every aspect of well-being and share solutions that are making a difference.

Moderator: Lisa Marsh Ryerson, President, AARP Foundation.

Better Together: Healthy Aging for Pets and People

Sponsored by Purina Pro Plan.

Wednesday, March 22 | 11:00 AM–Noon
Grand Ballroom (East Tower, Gold Level)
CEU Credits: 1

There are more than 80 million households in the U.S. with pets. Learn about the effect pets can have on the health and wellness of older adults, as well as parallels in aging for humans and pets. Presenters will highlight decades-long research efforts to better understanding aging in pets and how we can improve the quality and longevity of pets’ lives. Specifically, this research has uncovered nutritional innovations that have implications on cognitive health in dogs as well as overall health and longevity in cats. Join us to learn about the impact of these discoveries on the lives of pets, as well as what they might teach us about human nutrition. You will also gain a greater understanding of the influence that pets can have, particularly on older adults, and how pets can help them stay healthy physically, mentally and emotionally.

Presenters: Zara Boland, BVSc, BE, MRCVS, PhD, Veterinarian, Nestlé Purina PetCare; Steve Dale, CABC, Author, Radio Host and Certified Animal Behavior Consultant, Black Dog Radio Productions, Inc.; Steven Hannah, Director of Molecular Nutrition, Nestlé Purina Petcare; Matt Kaeberlein, PhD, Professor, Department of Pathology and Director, Healthy Aging & Longevity Research Institute, University of Washington; Gerardo Pérez-Camorgo, PhD, DVM, Global Pet Welfare and Behavior Manager, Nestlé Purina Petcare.

Ensuring Access to Affordable Treatments

Sponsored by AARP and PhRMA.

Tuesday, March 21 | 4:30–5:30 PM
Grand Ballroom (East Tower, Gold Level)
CEU Credits: 1

Prescription drug costs and coverage are under increased scrutiny. As we enter an age of cutting-edge developments in medicine, including personalized therapies, conversations about value and delivering affordable treatments to consumers are more important than ever. Now is the time to have a larger conversation about the total cost of care and how to deliver better value to ensure consumers have access to the treatments and cures they need.

Moderator: Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging.

Presenters: Leigh Purvis, MPA, Director, Health Services Research, AARP Public Policy Institute; Lori Reilly, JD, Executive Vice President for Policy, Research & Membership, PhRMA.
New Purina® Pro Plan® Prime Plus™ includes a proprietary blend proven to improve and extend the lives of cats age 7+. (Findings based on cats exclusively fed a complete diet with the proprietary blend vs. cats fed the complete diet alone.) Discover how this breakthrough in nutrition can benefit cats 7 and older like yours at ProPlan.com/PrimePlus.

Available exclusively at Pet Specialty Retailers.

Purina trademarks are owned by Société des Produits Nestlé S.A.
Around age 7, glucose metabolism changes in a dog’s brain can affect memory, learning, awareness or decision-making. But Purina® Pro Plan® Bright Mind® Adult 7+ promotes alertness and mental sharpness. It’s breakthrough nutrition that’s helping dogs age 7 and older like yours think more like they did when they were younger. Discover more at BRIGHTMINDEFFECT.COM

Available exclusively at Pet Specialty Retailers.

Purina trademarks are owned by Société des Produits Nestlé S.A.
Aging and Disability Resource Centers: Promising Practices Across the Country
Sponsored by AARP.
Monday, March 20 | 12:30–2:00 PM
Roosevelt 3 (East Tower, Bronze Level)
CEU Credits: 1.5
Finding services and supports for people with self-care needs can be unnerving. However, states are transforming their fragmented LTSS access functions into single statewide Aging and Disability Resource Center/No Wrong Door systems to work better for consumers and their families. The AARP Scorecard project, funded by The SCAN Foundation and the Commonwealth Fund and in collaboration with the U.S. Administration for Community Living, researched promising practices to speed up the pace of change.
Presenters: Jean Accius, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; Lisa Alecxih, MPA, Senior Vice President and Director, Lewin Center for Aging & Disability Policy, The Lewin Group; Joseph Lugo, MA, Aging Services Specialist, Administration for Community Living; Katie Roeper, Assistant Commissioner, Virginia Department for Aging and Rehabilitative Services.

Influencers in Aging: Innovation and the Future of Aging in America
Sponsored by Next Avenue.
Monday, March 20 | 2:30–3:30 PM
Columbus GH (East Tower, Gold Level)
CEU Credits: 1
For the past two years Next Avenue has recognized 50 remarkable people who are redefining what it means to grow old in America. Join us for a conversation with some of the 2016 Influencers in Aging. They will discuss the future of aging in America and the role innovation will play.
Presenters: Michael Adams, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders (SAGE); Bob Blancato, MPA, President, Matz, Blancato & Associates; Susan Donley, Publisher and Managing Director, Next Avenue; Terry Fulmer, PhD, RN, FAAN, President, The John A. Hartford Foundation; Sarita Gupta, Executive Director, Jobs With Justice.

The Political Power of the 50+ Voter
Sponsored by AARP.
Tuesday, March 21 | 9:00–10:30 AM
Regency AB (West Tower, Gold Level)
CEU Credits: 1.5
The 50+ voter is a powerful force in today’s politics and policymaking. As our elected leaders consider making big changes to our healthcare system—including Medicare—they better take notice. Join AARP’s Nancy LeaMond and a bipartisan panel of leading public opinion experts to learn more about the influence 50+ voters have at the polls, where they stand on key issues and how they can shape the future of U.S. healthcare policy.
Welcoming remarks: Bob Blancato, President, Matz, Blancato & Associates, Chair, ASA Board Chair and AARP National Board Member.
Presenters: Nancy LeaMond, MCP, Executive Vice President, Chief Advocacy and Engagement Officer, AARP; Amy Levin, MA, Partner, Benenson Strategy Group; Greg Strimple, Founding Partner, GS Strategy Group.
Improving Quality in Programs Serving Individuals in Need of Long-Term Services and Supports

Sponsored by UnitedHealthcare Community & State.

Tuesday, March 21 | 9:00–10:30 AM
Columbian (West Tower, Bronze Level)
CEU Credits: 1.5

As states move to establish Medicaid managed long term supports and services programs, an important consideration will be how to leverage quality reporting and measurement to improve services and outcomes. A consistent quality framework lays the foundation for evidence-based decision-making and advocacy on MLTSS program design and implementation. Join us in a discussion with leading national aging stakeholders about the whys and hows of implementing a meaningful quality framework.

Presenters: Catherine Anderson, MPA, Senior Vice President, Policy and Strategy, UnitedHealthcare Community & State; Erica Anderson, MA, Senior Director, The National Association of States United for Aging and Disabilities.

Coming of Age in Aging America: Documentary and Discussion

Sponsored by Vital Pictures.

Tuesday, March 21 | 9:00–10:30 AM
Michigan 1 (East Tower, Bronze Level)
CEU Credits: 1.5

This session will feature a screening of a major public television documentary, *Coming of Age in Aging America*, followed by a panel discussion and Q&A. The film offers a 10,000-foot view of the challenges and opportunities we face as an aging nation—with a takeaway message that an aging society is not just about old people.

Moderator: Christine Herbes-Sommers, MA, President and Executive Producer, Vital Pictures Inc.

Presenters: Donna Butts, Executive Director, Generations United; Paul Irving, JD, Chairman, Center for the Future of Aging, Milken Institute; Nathaniel Kendall-Taylor, PhD, CEO, FrameWorks Institute.

Caregiving as a Human Rights Issue: An International Perspective

Sponsored by WellMed Charitable Foundation.

Tuesday, March 21 | 1:30–2:30 PM
Wrigley (West Tower, Bronze Level)
CEU Credits: 1

Human rights is an underutilized, yet powerful approach when it comes to developing caregiving policies globally. Canada is leading the effort to recognize caregiving as a human rights issue. The United States and other countries are just beginning to think about the rights of the family caregiver in addition to the rights of the care recipient. Hear from a distinguished international panel on suggested human rights for caregivers to address societal expectations placed upon them, with or without their consent. Find out how the role of culture impacts the perceived human rights of caregivers, particularly among Latino caregivers.

Presenters: Lyda Arevalo-Flechas, PhD, MSN, RN, Advanced Geriatrics Nurse Fellow, Geriatric Research, Education & Clinical Center, South Texas Veterans Health Care System; Lucija Barylak, MSW, Advisor in Leading Practices in Social Gerontology Center West, University Affiliated Centre of the CSSS Cavendish; Carol Zernial, MSG, Executive Director, WellMed Charitable Foundation.
Continuing the Dialogue:
The Dangers of Counterfeit Medicines—What Seniors and Everyone Working With Them Need to Know

Sponsored by PhRMA.

Tuesday, March 21 | 3:00–4:00 PM

Michigan 2 (East Tower, Bronze Level)

CEU Credits: 1

Counterfeit products are everywhere from the “brand name” purses for sale by street corner vendors to “cutting edge” technology at way below market prices. Consumers and merchants feel the economic sting of these counterfeit products, but they rarely if ever do they pose health hazards to those who are taken in by them. This is not the case with counterfeit medicines. The making of counterfeit drugs is a worldwide phenomenon—and it’s on the rise. Keeping our drug supply safe is a monumental task and America has the most comprehensive and effective program in the world. But as the counterfeiting of medicine grows and adapts to changing technology, it is important that consumers know about and protect themselves from the real dangers posed by these criminals and their fake products.

Following up on last year’s very successful and animated discussion, join us for a closer look at this issue. Learn about the incursions that criminals selling fraudulent and contaminated medicines are making into health systems and find out how to protect yourself and the seniors you serve from the danger.

Moderator: Bob Blancato, MPA, President, Matz, Blancato & Associates.

Presenter: Shabbir Imber Safdar, Director of National Outreach, Partnership for Safe Medicines.
National Survey Unveils Perspectives and Implications on Aging Policies and Practices Across Decades

Presented by the
Gary and Mary West Foundation.

Wednesday, March 22 | 2:00–3:00 PM
Gold Coast (West Tower, Bronze Level)

CEU Credits: 1

A major national survey from West Health and NORC at the University of Chicago explores what it means to grow older, revealing important insights and perspectives across the decades—what really matters for healthcare, social services, quality of life, caregiving, priorities and lifestyle. Survey results will provide a cross-generational snapshot of aging in America today to better inform programs, policy and practice, and ensure successful aging for all.

Presenters: Zia Agha, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute; Louise Hawkley, PhD, MA, Senior Research Scientist, NORC at The University of Chicago.

Making Malnutrition Matter: Introducing a New Quality Blueprint for Action

Sponsored by Abbott Nutrition.

Thursday, March 23 | 9:00–10:30 AM
Randolph 2 (East Tower, Bronze Level)

CEU Credits: 1.5

Up to one out of every two older Americans is at risk for malnutrition, yet there is a gap in the delivery of malnutrition care for older adults. The Defeat Malnutrition Today coalition has worked with other partners to develop a new national blueprint for action, which outlines potential actions to close the gap and improve health outcomes for older adults by addressing malnutrition care across the continuum of acute, post-acute and community settings. The blueprint also provides suggested strategies for policymakers, organizations, healthcare providers, patients and caregivers to address malnutrition. This session gives an overview of the blueprint and details how participants can integrate and align specific strategies with their own organization/agency agendas.

Presenters: Bob Blancato, MPA, President, Matz, Blancato & Associates; Jeanne Blankenship, MS, RDN, Vice President of Policy Initiatives and Advocacy, Academy of Nutrition and Dietetics; Meredith Ponder Whitmire, JD, Senior Associate, Matz, Blancato & Associates; Lisa Zullig, MS, Director of Nutrition Services, God’s Love We Deliver.

Gender-Neutral Restrooms.

This year we will have two gender-neutral restrooms available, one in each tower of the hotel. The East Tower location will be on the Gold (ballroom) level behind the conference registration desk (available Monday through Thursday). The West Tower location will be on the Gold (Regency Ballroom) level near the Atlanta room (available Monday through Wednesday).
ASA and NCOA United: A Stronger Voice for Advocacy
Thursday, March 23 | 11:00 AM–Noon
Columbus AB (East Tower, Gold Level)
CEU Credits: 0

The Board Chairs of ASA and NCOA recently came together to discuss how we could leverage the combined strengths of our two organizations to jointly advocate for low-income older adults. This session brings us together to understand the perceived threats and opportunities under the new political landscape. Participants will leave with an understanding of ASA’s and NCOA’s mutual advocacy priorities, ideas for the best tools and specific steps they can take in their communities that have a national impact. Don’t miss this lightening round of insights and ideas designed to move all of us to take action.

Presenters: Howard Bedlin, JD, MPS, Vice President, Public Policy and Advocacy, National Council on Aging; William Benson, Principal and Managing Partner, Health Benefits ABCs; Bob Blancato, MPA, President, Matz, Blancato & Associates; Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging; Josefina Carbonell, Senior Vice President, Long-Term Care, Independent Living Systems, LLC; Kevin Prindiville, JD, Executive Director, Justice in Aging; John Rother, JD, President and CEO, National Coalition on Health Care; Carol Zernial, MSG, Executive Director, WellMed Charitable Foundation.

Compassion & Choices is a proud supporter of the Aging in America Conference. Compassion & Choices is the leading national nonprofit organization dedicated to improving care and expanding options at the end of life.

Visit us during the conference at booth #306.

CompassAndChoices.org
Public Policy Programming

In response to the transformation in our administration, many programs at the Aging in America Conference explore aging policy and how we can engage in advocacy for our nation’s older adults. Join the conversation by attending one or more of these programs.

2017 Panel of Pundits

Wednesday, March 22 | 9:00-10:30 AM
Regency AB (West Tower, Gold Level)

We are now in the second half of the Trump administration’s first 100 days and a new Congress is back at work. What are the carry-over issues from the 2016 election that will drive the 2017 agenda in Washington? Will progress replace gridlock? Will issues of importance to older Americans and their families gain more visibility? What is the future of Social Security and Medicare in the new world of 2017? How much of a role did the older voter really play and did they vote their interests? These and other topics will be discussed. Always a hit at the conference, this session is not to be missed!

Presenters: Bob Blancato, MPA, President, Matz, Blancato & Associates; Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging; Yanira Cruz, DrPH, President & CEO, National Hispanic Council on Aging (NHCOA); Brooke Hollister, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; Jay Newton-Small, Cofounder, MemoryWell; John Rother, JD, President and CEO, National Coalition on Health Care; Joel White, Founder and President, Horizon Government Affairs, LLC.

National Forum: A Message to the President on Aging Policy

Tuesday, March 21 | 1:00-4:00 PM
Regency AB (West Tower, Gold Level)

Fee: $15 (includes coffee and issue of Generations).
Sponsored by Compassion & Choices.

Based on the most recent issue of Generations, this program will address one area of domestic policy that demands renewed vision and action: The very substantial aging of the American population and the challenges and opportunities this demographic cohort presents to American society. Join more than a dozen experts and contributors to the issue of Generations as they explore solutions that appeal America’s older adults and their families, as well as frame a positive message that reinforces core American values of individual responsibility and self-reliance along with support of families and the importance of family cohesion and social engagement in successful and healthy aging.

See page 29 for more information.

The Political Power of the 50+ Voter

Tuesday, March 21 | 9:00-10:30 AM
Regency AB (West Tower, Gold Level)
Sponsored by AARP.

Join AARP’s Nancy LeaMond and a bipartisan panel of leading public opinion experts to learn about the powerful force of the 50+ voter in today’s politics and policymaking. See page 11 for more information.
Also look for these sessions:

- ASA and NCOA United: A Stronger Voice for Advocacy (TH150)
- Mental Health and Aging Policy in the New Administration (TU217)
- Politics of Aging in the 21st Century (TH149)
- Federal Funding for Aging Programs: New Congress, New Administration and New Advocacy Opportunities (MO261)
- Let’s Talk Senior Poverty: What Are We Doing About It? (TU215)
- Future of the Aging Services Network: Community Services (MO262)
- Advocacy in Motion: Taking Action Together (TU269)
- Seizing Healthcare Reform Opportunities: The Power of Mental Health and Aging Coalitions (TU273)
- A Social Insurance Approach to Financing Long-Term Care (TH231)
- Beltway Insiders Round-Up: What You Need to Know About Aging Policy Now (TH233)
- Age-Friendly Silicon Valley: Organizing and Moving Political Will (MO165)
- Provocateurs and Predictions (MO214)
- Social Security Spotlight: The Nation’s Biggest (Hidden) Economic Stimulus (TH257)
- America’s ElderCare Workforce: The Current State (WE153)
ASA’s 2017 Managed Care Academy

Leading the Field Forward

The goal of the Managed Care Academy is to provide you the information you need to achieve the triple aim of improved client outcomes, improved population health and reduction of costs.

Join ASA for the second annual Managed Care Academy. We are excited to offer even more opportunities to learn, network and grow your organization’s knowledge and readiness for the managed care contracting environment. Feedback from 2016 was incredibly positive, so we’re back and bigger than ever!

Register now and participate in up to 32 opportunities to advance your organization’s ability to meet the triple aim by transforming systems, updating practices, driving culture change and evaluating outcomes. Learn to truly thrive within the new managed care environment and improve services to older adults—the ultimate goal.

ASA is proud to host the comprehensive Managed Care Academy Summit on Friday, March 24. We are grateful to our funders and partners involved with the Aging and Disability Business Institute. The Summit will take attendees through the key elements of a community-based organization readiness assessment to recraft systems and processes in alignment with new business practices and changing incentives. See page 32 for the full Summit description.

And, don’t miss three new Managed Care Academy Boot Camps and more than 28 workshops offered throughout the conference that focus on the critical issues and topics you need to know.

Managed Care Academy Sessions

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<tr>
<th>Date</th>
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<tr>
<td>Tuesday, March 21</td>
<td>9:00–10:30 AM</td>
<td>Managed Care Academy Boot Camp—Opportunities Found: Healthcare and Community-Based Providers</td>
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<tr>
<td>Wednesday, March 22</td>
<td>9:00–10:30 AM</td>
<td>Managed Care Academy Boot Camp—Nursing-Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions</td>
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<tr>
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<td>Managed Care Academy Boot Camp—Measurement and Evaluation in Transitional Care: Lessons From the Field</td>
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<tr>
<td>Friday, March 24</td>
<td>9:00 AM–1:00 PM</td>
<td>2017 Managed Care Academy Summit</td>
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The Managed Care Academy series of programs is part of a larger program, the Aging and Disabilities Business Institute. Each issue of Aging Today includes recurring columns about improving the ways healthcare is delivered to older adults and how community-based organizations can create sustainable business practices. Additionally, ASA has created multiple web seminars on the topic and will release a Managed Care Field Guide in the spring of 2017. This program is made possible by a three-year grant funded by The SCAN Foundation, The John A. Hartford Foundation, the Administration for Community Living, the Gary and Mary West Foundation, the Marin Community Foundation, and the Colorado Health Foundation. Learn more at www.asaging.org/adbi.
Workshops and Symposia

**Monday, March 20**

12:30–2:00 PM | Partners at Home: Building a Statewide CBO Network
12:30–2:00 PM | Monetizing Services to Meet Demand: Vision Rehabilitation for Seniors
12:30–2:00 PM | Aging and Disability Resource Centers: Promising Practices Across the Country
12:30–2:00 PM | Best Practices for Integrating Geriatrics Into Primary Care: Working With CBOs and the Aging Network
2:30–3:30 PM | Reliable, Integrated and Community-Anchored Care for Older Adults With Disabilities
2:30–3:30 PM | Responding to Caregiver Assessment in Medicaid Waiver Programs: Are We Ready?
2:30–3:30 PM | AAA Progression to Medical Partnerships

**Tuesday, March 21**

9:00–10:30 AM | Managing Complex Patients Through Integration With Community-Based Organizations
9:00–10:30 AM | Supervisory Leaders in Aging: Strengthening Healthcare and Social Service Delivery to Older Adults
9:00–10:30 AM | Meeting the Needs of Older Adults With LTSS Integration: Case Studies of Successful Programs
1:30–2:30 PM | AGEconnect: One Agency’s Journey Into Private Pay Programming
3:00–4:00 PM | Paving the Way for Medicare Reimbursement: Learning Collaborative Lessons
3:00–4:00 PM | Technology Solutions to Collect and Analyze Data Outside Hospital Walls
3:00–4:00 PM | Quality Improvement for Long-Term Success

**Wednesday, March 22**

9:00–10:30 AM | A Call for Action: What CBOs Need to Support EBPs
2:00–3:00 PM | Community-Based Personalized Care Management Model Using Health Coaching
3:30–4:30 PM | Aging Into Homelessness: Collaboration, Advocacy and Implementation of Best Practices
3:30–4:30 PM | Effective Strategies for Long-Term Care Program Integration
3:30–4:30 PM | An Innovative System for Reducing Readmissions in Complex Older Patients
3:30–4:30 PM | Establishing a CMS-Qualified Clinical Data Registry for Home-Based Primary and Palliative Care

**Thursday, March 23**

9:00–10:30 AM | New Opportunities to Package Services and Integrate Payment Models for a Changing Healthcare Environment
9:00–10:30 AM | The Flourish Care Model: A Shared-Care Approach to Healthcare for Older Adults
11:00 AM-Noon | Building Integrated, Sustainable Networks for Chronic Disease Self-Management Education Programs
11:00 AM-Noon | It Takes a Community: Population Health Management for Members With Chronic Conditions
1:00–2:30 PM | Patient-Centered Medical Homes and Community-Based Organization Partnership in Caring for Older Adults
1:00–2:30 PM | A Delicate Balance: Statewide Collaborative for Evidence-Based Programs
1:00–2:30 PM | The Growing Administrative Diversity of Medicaid Long-Term Care Systems
ASA Awards

ASA is proud to recognize individuals and organizations for their leadership and innovation in the field aging. These award winners will be recognized at the General Session on Tuesday, March 21 at 11:00 AM.

Hall of Fame Award
Percil Stanford
President, Folding Voice

ASA’s Hall of Fame Award recognizes an individual, age 65 or older, who has, through a lifetime of advocacy and leadership, enhanced elders’ lives via demonstrated leadership at the national level.

Dr. E. Percil Stanford is president of Folding Voice, Washington, D.C. and president of KIND Corporation, San Diego, which provides housing for low-income elders. Stanford’s decades-long dedication to gerontology and minority aging has influenced nonprofits, businesses, governmental and academic institutions, and individuals worldwide.

Stanford has played a crucial role at ASA for more than 40 years, starting with his tenure on the Board of what was formerly the Western Gerontological Society. He served as president there from 1975 to 1976, and is on the ASA Council of Presidents. He served on ASA’s Board of Directors for many years and in 2001 was a founding member of the Network on Multicultural Aging (NOMA), and served on the NOMA Editorial Advisory Committee. Stanford also founded the Minority Concerns Committee, which is now the ASA Diversity and Inclusion Committee, and he regularly plays a leading role in ASA’s Diversity Summit at the Aging in America Conference.

Stanford co-created Folding Voice in 2011 with his son, Dr. Dawan Stanford, after leaving his position in December 2010 as AARP’s senior vice president and chief diversity and inclusion officer. His professional life, from its inception—aside from his military service—reflects a broad and deep involvement in gerontology. Stanford’s early association with the first White House Conference on Aging (in 1961) while at Morgan State University set the stage for his desire to work on behalf of older adults.

At San Diego State University (SDSU) Stanford was instrumental in founding the Department of Gerontology, which included a certificate program, and bachelors and masters-degree programs. He directed research programs, and designed and taught SDSU undergraduate and graduate social work and gerontology courses for 30 years. He was the charter director of the University Center on Aging, establishing the National Institute on Minority Aging and directing several national programs under the Center’s umbrella. As Professor Emeritus at SDSU, he continues his commitment to the gerontology program.

ASA Award
Paul Downey
President/CEO, Serving Seniors

The ASA Award recognizes an individual who has made outstanding and ongoing national contributions to aging-related service, research, administration or advocacy.

Paul Downey is the president and CEO of Serving Seniors, an internationally recognized nonprofit organization providing impactful services for seniors living in poverty. Since 1995, Downey has guided Serving Seniors’ innovative efforts to provide supportive services, and has been a leader in the fight to provide affordable housing for older adults, opening a 200-unit, low-income, senior housing complex in 2003 and a second 150-unit senior affordable housing complex in 2007.

In his role at Serving Seniors, Downey oversees a transitional housing program for homeless elders in which they are connected with case managers who assess their needs to help them find meals, counseling and affordable housing. In the decade since its creation, Serving Seniors has helped more than 1,000 older adults to move off the streets, with a 92 percent success rate. An innovative and passionate champion for elders living in poverty, Downey’s vision and his ability to surround himself with staff team members who possess the same commitment and values has built Serving Seniors from a small charity on the verge of going out of business into a cost-effective model worthy of replication.

Downey serves as Chair of the California Commission on Aging, the principal advisory board to the California governor and the state legislature. As well, he is San Diego Supervisor Dianne Jacob’s appointee on the County of San Diego’s Social Service Advisory Board, is past chair of the City of San Diego’s Senior Affairs Advisory Board and also is past chair of the Dean’s Advisory Committee for the College of Health and Human Services at San Diego State University. In addition, he writes monthly columns on aging-related topics.

Gloria Cavanaugh Award for Excellence in Training and Education

Senior Planet
(a program of Older Adults Technology Services)

The Gloria Cavanaugh Award for Excellence in Training and Education recognizes an individual who has made a significant contribution to training and education in the field of aging.

New York-based Older Adults Technology Services (OATS) created their Senior Planet training program in 2004 to pioneer innovative training and education models that harness the power of technology to change the way we age. These models have been widely adopted by providers, public agencies and corporations seeking to improve elders’ health, social engagement and financial security.
Senior Planet programs have served an underserved audience of more than 30,000 seniors in-person since 2004, and hundreds of thousands more through online programs. The program reflects training that strengthens the competence of older adults to participate in and contribute to today’s digital culture, where most Americans now routinely interact with each other, with institutions, and with information via a computerized device and digital interface. By teaching older adults how to use everyday technology such as the Internet, smartphones, and tablets OATS is bridging a generational divide, supporting seniors’ (re-)integration into the mainstream culture, and improving the individual’s ability to live independently within a connected society.

**MindAlert Award**

**Center 4 Brain Health at Menorah Park**

The MindAlert Award is given to a mental fitness program serving the general population of older adults developed by a nonprofit organization.

Launched in March 2014, Center 4 Brain Health at Menorah Park in Beachwood, Ohio, is the first non-pharmacological, non-hospital-based Brain Health Center in a senior care community in the United States. Created upon four pillars of brain health—cognitive fitness, emotional wellness, social well being and personal health—the Center provides a comprehensive, integrated approach to helping campus clients, community members and professionals understand, implement and improve brain health throughout Northeast Ohio and nationally. The Center offers a variety of programs and services that are designed to complement one another and to support adults on their personal brain health and wellness journey. The Center does not require any type of brain health concern or related diagnosis to access services. Informal feedback suggests that participants are interested in learning more about the brain and the relationship between mind-body wellness. Ultimately the Center strives to lead the way to translate the latest evidence-based brain health research into everyday practices as it offers low-cost brain health programming in a non-clinical setting to community-dwelling older adults.

**Award for Excellence in Multicultural Aging**

**St. Barnabas Senior Services**

Los Angeles, California

The Award for Excellence in Multicultural Aging recognizes organizations that have demonstrated high-quality, innovative programs enhancing the lives of a multicultural aging population.

St. Barnabas Senior Services (SBSS) has been serving the aging and economically vulnerable residents of Los Angeles since 1908. Headed by President and CEO Rigo Saborio, SBSS provides services to multi-ethnic seniors at 25 locations throughout Los Angeles, and strives to create a vibrant and nurturing community for older adults, their caregivers and their families. SBSS’s programming promotes healthy and holistic aging, prolongs independence, combats depression and enhances the dignity and overall quality of life for nearly 18,000 older adults annually. SBSS provides a safety net for thousands of at-risk seniors through the following services: nutrition, transportation, social services, civic engagement, and the wellness and longevity program.

**Graduate Student Research Award**

Marie Gualtieri

The Graduate Student Research Award is given to spur academic and clinical interest in the field of aging, and rewards the best unpublished graduate research paper on a completed project relevant to aging and applicable to practice.

Marie Gualtieri has committed her graduate career to the study of food insecurity among older Americans, and policies aimed at ameliorating this grave social issue. Gualtieri’s paper, titled “The Overestimation of Social Support for Food Insecure Seniors,” reviews factors underlying older adults’ food insecurity, its impact and the role of social supports in combatting the food insecurity that threatens older adults’ well-being. The paper not only explores elders’ access to support, but also where support comes from, what kind of support is offered and the consistency of support to which they have access. Marie’s findings yield important conclusions for understanding circumstances of food insecure people.

After completing her graduate studies, she intends to pursue a post-doc specializing in aging before advancing into a career where she can put her expertise to work addressing social problems facing aging Americans.

**Mental Health and Aging Award**

Robert (Bob) Rawlings

The Mental Health and Aging Award recognizes outstanding programs and services in mental health and aging.

Robert (Bob) Rawlings has had a passion throughout his career and in retirement to improve the lives of older adults with behavioral health disorders. He is known affectionately as the “Godfather” of mental health and aging coalitions. In 1991 he was instrumental in organizing the Oklahoma Mental Health and Aging Coalition, which was the first such coalition in the nation. Later that year, representing the National Association of State Mental Health Program Directors, he worked with the AARP and other national organizations to form the National Coalition on Mental Health and Aging. He served on the planning committee for the 1995 White House Mini-Conference on Mental Health and Aging and has been a delegate to several White House Conferences on Aging.

He retired from the Oklahoma Department of Mental Health and Substance Abuse Services after 17 years as director of the Aging Division. In that role, he worked with the public mental health system to develop specialized behavioral health services for older adults. His influence and expertise extend far beyond the state of Oklahoma, and he is respected nationwide.
ASA Meetings
All meetings are by invitation only unless otherwise noted.

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<thead>
<tr>
<th>Time</th>
<th>Meeting Description</th>
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<tr>
<td>Monday, March 20</td>
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<tr>
<td>8:00 AM–Noon</td>
<td>ASA Board Meeting</td>
<td>Crystal C (West Tower, Green Level)</td>
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<tr>
<td>2:15–3:30 PM</td>
<td>LGBT Aging Issues Network (LAIN) Council Meeting</td>
<td>Michigan Boardroom (East Tower, Bronze Level)</td>
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<tr>
<td>4:00–5:00 PM</td>
<td>Network on Multicultural Aging (NOMA) and Diversity and Inclusion Committee Meeting</td>
<td>Roosevelt 2 Boardroom (East Tower, Bronze Level)</td>
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<tr>
<td>Tuesday, March 21</td>
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<tr>
<td>7:30–8:30 AM</td>
<td>Business Forum on Aging (BFA) Council Meeting</td>
<td>Michigan Boardroom (East Tower, Bronze Level)</td>
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<tr>
<td>7:30–8:30 AM</td>
<td>Healthcare and Aging Network (HAN) Council Meeting</td>
<td>Roosevelt 2 Boardroom (East Tower, Bronze Level)</td>
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<tr>
<td>12:30–1:30 PM</td>
<td>Lifetime Education and Renewal Network (LEARN) Council Meeting</td>
<td>Columbus IJ (East Tower, Gold Level)</td>
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<tr>
<td>7:00–9:00 PM</td>
<td>Forum on Religion, Spirituality and Aging (FORSA) Council Meeting</td>
<td>Roosevelt 2 Boardroom (East Tower, Bronze Level)</td>
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<tr>
<td>Wednesday, March 22</td>
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<tr>
<td>8:00 AM–4:30 PM</td>
<td>Generations Editorial Advisory Board Meeting</td>
<td>Skyway 272 (East Tower, Blue Level)</td>
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<td>Thursday, March 23</td>
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<tr>
<td>7:00–9:00 AM</td>
<td>Network on Environments, Services and Technologies (NEST) Council Meeting</td>
<td>Randolph Boardroom (East Tower, Bronze Level)</td>
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<tr>
<td>7:30–9:00 AM</td>
<td>Aging Today Editorial Advisory Committee Meeting</td>
<td>Michigan Boardroom (East Tower, Bronze Level)</td>
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<tr>
<td>9:00–10:30 AM</td>
<td>Mental Health and Aging Network (MHAN) Council Meeting</td>
<td>Board of Trade (West Tower, 36th floor)</td>
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<tr>
<td>3:00–4:30 PM</td>
<td>National Coalition on Care Coordination Annual Meeting (open to all)</td>
<td>Skyway 260 (East Tower, Blue Level)</td>
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<tr>
<td>4:30–5:45 PM</td>
<td>Public Policy Committee</td>
<td>Roosevelt 2 Boardroom (East Tower, Bronze Level)</td>
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Let your voices be heard
AARP is committed to creating a new vision for aging – one complete with new stories, new innovations, and new ways for those 50-plus to pursue their passions. We can all change the dynamic of how we think about aging by changing the tune. Join us today and let your voices be heard.

AARP is proud to sponsor the 2017 Aging in America conference.

Learn more at www.aarp.org
Leadership Institute Program Agenda

**Monday, March 20**  
Crystal A (West Tower, Green Level)

- **8:00–9:00 AM**  
  Registration Desk for Conference badge and book

- **9:00–9:15 AM**  
  Welcome and Introductions  
  Krista Brown, Director of Education, American Society on Aging.

- **9:15 AM–5:00 PM**  
  Managing to Lead with Style (lunch on your own)  
  This program uses online pre-work, engaging facilitation, and contemporary video to create a personalized learning experience. Using DiSC®, a simple and intuitive learning model, participants will discover their preferred behavioral style and will learn to adjust to the style needs of staff members when directing, delegating, motivating and developing them. They will also learn to influence and communicate more effectively with their bosses, by modifying their approach in order to meet those bosses’ needs and preferences. The result: leaders who manage more effectively.  
  Presenter: Robert Carpenter, MBA, President, InSight Management Development.

- **5:15–6:15 PM**  
  Peer Groups (optional)

- **6:30–8:00 PM**  
  Leadership Networking Reception with ASA Board of Directors

**Tuesday, March 21**  
Crystal A (West Tower, Green Level)

- **9:00–9:10 AM**  
  Welcome to ASA  
  Bob Blancato, MPA, ASA Board Chair and President, Matz, Blancato & Associates.

- **9:10–10:30 AM**  
  Cultivating the Next Generation of Leaders in Aging  
  Our esteemed panel of presenters explores the major shifts in the field of aging, including the impact of changing demographics, culture, policy, technological and other factors on leaders serving increasingly diverse communities. Drawing from personal and professional experience, they will share their views on what key elements are needed to cultivate the next generation of leaders in the ever-changing and challenging field of aging.  
  Presenters: Kathy Greenlee, JD, Vice President of Aging and Health Policy, Center for Practical Bioethics; Michael Adams, MA, JD, ASA Board Member, CEO, Services and Advocacy for GLBT Elders (SAGE); Colette Browne, DrPH, MSW, Richard & Rose Takasaki Endowed Professor, University of Hawaii at Manoa.

- **11:00 AM–12:30 PM**  
  General Session  
  Grand Ballroom (East Tower, Gold Level)

- **1:30 PM–5:00 PM**  
  Mastering the Work of Leaders – Part 1  
  Mastering the Work of Leaders helps participants understand their leadership behaviors and the best practices for crafting a vision, aligning others with it and executing that vision effectively in an organization. Moreover, it’s an opportunity for leaders at all levels to reflect on how they approach each step of their work. With personalized tips and strategies that give clear direction and are easy to apply, Mastering the Work of Leaders helps leaders lead more effectively.  
  Robert Carpenter, MBA, President, InSight Management Development.

- **5:30–7:00 PM**  
  Exhibit Hall Grand Opening and Reception (optional)  
  Riverside Exhibition Center (East Tower, Purple Level)

ASA thanks our supporters for making this program possible.
**Wednesday, March 22**

**9:00 AM–Noon**

**Mastering the Work of Leaders – Part 2**

Mastering the Work of Leaders helps participants understand their leadership behaviors and the best practices for crafting a vision, aligning others with it and executing that vision effectively in an organization. Moreover, it’s an opportunity for leaders at all levels to reflect on how they approach each step of their work. With personalized tips and strategies that give clear direction and are easy to apply, this program helps leaders lead more effectively.

Presenter: Robert Carpenter, MBA, President, InSight Management Development.

**Noon–1:30 PM**

**Grab & Go Lunch in Exhibit Hall and Poster Sessions**

Riverside Exhibition Center (East Tower, Purple Level)

**2:00–4:30 PM**

Choose optional conference workshop sessions (CEUs available)

**4:45–5:45 PM**

Roundtable Sessions Riverside Exhibition Center (East Tower, Purple Level)

**6:00–7:00 PM**

Peer Groups (optional)

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**Thursday, March 23**

**9:00–10:30 AM**

**Building Community Models of Collaboration**

This session will highlight effective models of community collaboration and address the leader’s role in forming successful alliances and partnerships. Learn from our panel of successful leaders who have worked across sectors, boundaries and silos, and have surmounted barriers to solve issues large and small, thus creating sustained improvement.

Presenters: Bruce Chernoff, MD, FACP, President and CEO, The SCAN Foundation; Terry Fulmer, PhD, RN, FAAN, President, The John A. Hartford Foundation; Emily Allen, Senior Vice President, Programs, AARP Foundation; Laura Trejo, MSG, MPA, General Manager, City of Los Angeles Department of Aging.

**11:00 AM–Noon**

Choose optional conference workshop sessions (CEUs available)

**1:00–4:00 PM**

2017 Diversity Summit Crystal B (West Tower, Green Level)

**6:00–7:30 PM**

ASA Final Night Reception (optional) Crystal B (West Tower, Green Level)

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**Friday, March 24**

**Regency D (West Tower, Gold Level)**

**9:00–11:00 AM**

**Leading the Development of a Community Project: What Leaders Need to Know**

This session will highlight the benefits of a practice-research collaboration in order to add depth to an organization, identify best practices and evaluate for impact. Participants will be engaged to consider: Who will they reach with their project? How can they measure program effectiveness? What steps are needed to monitor project progress? How will the project’s successes be maintained? Presenters will share different approaches that participants can use to translate research findings into practice in an effort to impact their communities.

Presenters: Heather Menne, PhD, Evaluator, Office of Performance and Evaluation, Administration for Community Living; Salli Bollin, MSW, Executive Director, Alzheimer’s Association, Northwest Ohio Chapter.

**11:00–11:45 AM**

Institute Wrap-up and Adjournment

Krista Brown, Director of Education, American Society on Aging.
Isolation

Isolation is more than being alone. It’s being at risk.

Prolonged isolation and loneliness erode well-being — equivalent to smoking 15 cigarettes a day.

That’s why AARP Foundation is spearheading Connect2Affect, (connect2affect.org) a collaborative effort to end isolation and loneliness by helping to build the social connections we all need to thrive.

Stop by Booth 303 to learn more and share your knowledge about how to connect and decrease loneliness and isolation.

Because when people connect, they affect each other’s lives.
## National Forums/Summits and Collaborating Organization Programs

### Monday, March 20

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<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>12:30-3:30 PM</td>
<td>National Forum on Family Caregiving</td>
<td>Regency AB</td>
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### Tuesday, March 21

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<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>9:00-10:30 AM</td>
<td>National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors' Health</td>
<td>Regency C</td>
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<td>(West Tower, Gold Level)</td>
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<tr>
<td>1:00-4:00 PM</td>
<td>National Forum: A Message to the President on Aging Policy</td>
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<tr>
<td>8:30 AM-4:00 PM</td>
<td>Is Family Caregiving the Next Public Health Crisis? The 11th Annual National Conference of Caregiver Advocates</td>
<td>Regency D</td>
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<td>(West Tower, Gold Level)</td>
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<tr>
<td>9:00-10:30 AM</td>
<td>What’s Next Boot Camp: The Intergenerational Imperative</td>
<td>Toronto</td>
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<td>9:00-10:30 AM</td>
<td>What’s Next Boot Camp: Blueprint for the Longevity Marketplace</td>
<td>New Orleans</td>
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### Wednesday, March 22

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<tr>
<td>1:30-4:30 PM</td>
<td>National Forum on LGBT Aging</td>
<td>Crystal B</td>
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<td>(West Tower, Green Level)</td>
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<tr>
<td>1:30-4:30 PM</td>
<td>Improving Care and Services for People with Dementia and Family Caregivers</td>
<td>Regency AB</td>
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<tbody>
<tr>
<td>8:00 AM-6:00 PM</td>
<td>14th Annual What’s Next Boomer Business Summit</td>
<td>Regency Ballroom</td>
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<td>(West Tower, Gold Level)</td>
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<td>1:00-4:00 PM</td>
<td>2017 Diversity Summit—Inequality Matters: Focus on Older Adult Homelessness</td>
<td>Crystal B</td>
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### Friday, March 24

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<th>Time</th>
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<tr>
<td>9:00 AM-1:00 PM</td>
<td>ASA/APA Summit on Livable Communities: Planners &amp; Aging Network Professionals Working Together to Plan Livable Communities for All Ages</td>
<td>Regency AB</td>
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<td>(West Tower, Gold Level)</td>
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<tr>
<td>9:00 AM-1:00 PM</td>
<td>2017 Managed Care Academy Summit</td>
<td>Regency C</td>
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National Forum on Family Caregiving

Sponsored by GreatCall.

Monday, March 20 | 12:30–3:30 PM
Regency AB (West Tower, Gold Level)

CEU Credits: 3
Fee: $15 (includes beverages and copy of Generations journal).
Pre-registration is required.

Who is responsible for the care of older adults in the community? From this question, others naturally arise: Is this care the responsibility of family, society, or a partnership of both? If society has a role, how far should support extend? Will it target only those with financial need, or will it extend to middle-income families to ensure their long-term financial health? Will society fund services sufficiently to provide affordable substitute care on a sliding fee scale that will enable family members to continue to work? Or will we continue to see significant numbers of caregivers leave the workforce annually to support the health needs of a family member? These and other fundamental policy and values questions loom large in the future of evolving policy, integration of services, and emerging technologies.

This program will cover the significant acceleration of change in the evolution of family caregiving over the past 10 years. Join us for a review of these significant changes with expert authors, researchers and advocates who are tireless in their commitments to improve family caregiving systems and support.

Presenters:
Lynn Friss Feinberg, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute;
Gail Hunt, President and CEO, National Alliance for Caregiving;
David Inns, MBA, President & CEO, GreatCall, Inc.;
Kathleen Kelly, MPA, Executive Director, Family Caregiver Alliance;
Scott Peifer, MSW, MPPA, Vice President, Alliance Development, Aging2.0;
Jennifer Wolff, PhD, Associate Professor, Johns Hopkins University.

National Summit on Oral Health:
Integrating Dental Care, Health and Wellness to Improve Seniors’ Health

Funded by Gary and Mary West Foundation.

Tuesday, March 21 | 9:00–10:30 AM
Regency C (West Tower, Gold Level)

CEU Credits: 1.5
Fee: $0. Pre-registration is required.
(includes beverages and a copy of Generations journal).

Poor oral healthcare is a significant health crisis for seniors. In response to this need, the Gary and Mary West Senior Dental Center opened in San Diego in 2016 to provide low-income seniors with oral healthcare, while addressing overall health for a holistic, comprehensive care model which includes health, nutritional, and community support services. Panelists will discuss this integrated model and initial research findings that explore the model’s scalability and replicability nationally.

Presenters:
Zia Agha, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute;
Karen Becerra, DDS, MPH, President and CEO, Gary and Mary West Senior Dental Center; Paul Downey, President and CEO, Serving Seniors; Shelley Lyford, MA, President and Chief Executive, Gary and Mary West Foundation; Angela Stewart, JD, Senior Director, Government Affairs, West Health Policy Center.
National Forum:
A Message to the President on Aging Policy

Sponsored by Compassion and Choices.

Tuesday, March 21 | 1:00–4:00 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 3
Fee: $15 (includes coffee and issue of Generations). Pre-registration is required.

The first hundred days of a new Presidency affords a brief period of good will during which the newly elected leader can convert the lofty goals and rhetoric of a campaign to a practical plan of action and begin achieving little victories with both short and long-term initiatives.

Donald Trump has been in office for two months, busy with forming the cabinet and working with its members and other policy advisors to tackle major domestic and foreign policy issues. There is, however, one area of domestic policy that demands renewed vision and action: The very substantial aging of the American population, brought on by the long-awaited and now-present retirement of the baby boom generation, and the challenges and opportunities that this demographic cohort presents to American society.

This is the right time for action on aging issues and a great opportunity to champion solutions that appeal not only to the powerful political constituency of America’s older adults, but to their families who often share their burdens and who, themselves, face a future of old age. It is also an opportunity to frame a positive message that reinforces core American values of individual responsibility and self-reliance as well as family support and the importance of family cohesion and social engagement in successful and healthy aging.

Presenters: Jean Accius, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; Gretchen Alkema, PhD, MSW, LCSW, Vice President, Policy and Communication, The SCAN Foundation; Larry Atkins, Executive Director, Long-Term Quality Alliance; Cynthia Banks, Director, County of Los Angeles Workforce Development, Aging and Community Services; William Benson, Principal and Managing Partner, Health Benefits ABCs; Bob Blancato, MPA, President, Matz, Blancato & Associates and Chair, ASA Board of Directors; Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging; Kimberly Callinan, PMP, MPP, Chief Program Officer, Compassion & Choices; Robert Espinosa, MPA, Vice President of Policy, Paraprofessional Healthcare Institute (PHI) National Headquarters; Paul Forte, PhD, MBA, Chief Executive Officer, Long Term Care Partners, LLC; G. William Hoagland, Senior Vice President, Bipartisan Policy Center; Cindy Hounsell, JD, President, Women’s Institute for a Secure Retirement (WISER); James Johnson, PhD, MS, Professor of Strategy & Entrepreneurship and Director, Urban Investment Strategies Center, University of North Carolina at Chapel Hill; Brian Lindberg, MMHS, Executive Director, Consumer Coalition for Quality Health Care; Cindy Mann, JD, Partner, Manatt, Phelps & Phillips, LLP; John Rother, JD, President and CEO, National Coalition on Health Care; Charles Sabatino, JD, Director, Commission on Law and Aging, American Bar Association; Robyn Stone, DrPH, Executive Director, Center for Applied Research, LeadingAge.
As the overall population of older adults expands, the cohort of LGBT older adults is also expanding. This cohort represents a diverse group of individuals who have historically been relegated to the margins of society. With seminal research studies focusing on LGBT aging and health, such as The Aging and Health Report: Disparities and Resilience among Lesbian, Gay, Bisexual, and Transgender Older Adults, as well as the long-awaited passage of civil rights legislation for LGBT individuals, progress has been made but more needs to be done in the realm of services, policy and research.

To begin the discussion on LGBT aging and highlight service, policy and research innovations, the American Society on Aging (ASA) devoted the Summer 2016 issue of its quarterly journal, Generations, to LGBT aging. ASA and the Generations Editorial Advisory Board invited esteemed Guest Editor, Karen Fredriksen-Goldsen, Professor and Director of Healthy Generations: Hartford Center of Excellence at the University of Washington, Seattle and leader of Aging with Pride: National Health, Aging, Sexuality and Gender Study, to guide and shape the issue’s content. ASA also was pleased to receive support for the issue from the LGBT+ National Aging Research Center.

To further build on and expand the dialogue and knowledge sharing on LGBT aging, ASA presents the 2017 National Forum on LGBT Aging. Join our panel of experts, all contributors to the Summer 2016 issue of Generations, as they lay out the LGBT aging landscape and what professionals across the field of aging need to know to build knowledge, skills, and cultural competency to meet the complex needs of LGBT older adults. Interwoven within the discussion will be the recognition of the spirit, drive and resiliency that has propelled this diverse community forward.

Presenters: Katherine Acey, MS, Director, Strategic Collaborations, GRIOT Circle Inc; Michael Adams, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders (SAGE); Jose Albino, MA, Executive Director, GRIOT Circle Inc; Paula Basta, MDiv, Regional Director, Northeast (Levy) Senior Center, Chicago Department of Family & Support Services; Brian de Vries, PhD, Professor, Gerontology Programs, San Francisco State University; Robert Espinoza, MPA, Vice President of Policy, Paraprofessional Healthcare Institute (PHI) National Headquarters; Vanessa Fabbre, PhD, Assistant Professor, Washington University in St. Louis; Karen Fredriksen-Goldsen, PhD, Professor, School of Social Work and Director, Healthy Generations Hartford Center, University of Washington; Charles Hoy-Ellis, Assistant Professor, College of Social Work, University of Utah College of Social Work; Donald Koepeke, MDiv, Director Emeritus, CLH Center for Spirituality and Aging; Lisa Krinsky, MSW, LICSW, Director, LGBT Aging Project, The Fenway Institute; Barbara Satin, Assistant Faith Work Director, National LGBTQ Task Force; Imani Woody, PhD, President and CEO, Mary’s House for Older Adults, Inc.
2017 Diversity Summit
Inequality Matters: Focus on Older Adult Homelessness

Thursday, March 23 | 1:00–4:00 PM

Crystal B (West Tower, Green Level)

CEU Credits: 3
Fee: $15 (includes coffee service). Pre-registration is required.

Building upon the dialogue generated from the successful 2016 Diversity Summit: Inequality Matters, based on the exemplary paper “Inequality Matters” by Prudence L. Carter and Sean F. Reardon of Stanford University, this year’s summit will continue to utilize the four key domains of inequality (socioeconomic, health, political, and sociocultural) to examine more deeply the growing issue of older adult homelessness.

Given the complexity and intersectionality of the issue of older adult homelessness, ASA has brought together leaders from its Network on Multicultural Aging (NOMA), LGBT Aging Issues Network (LAIN), Network on Environments, Services and Technologies (NEST), and Diversity & Inclusion Committee in addition to a panel of esteemed presenters to explore older adult homelessness through the lens of diversity and inclusion. This lens includes exploration of risk factors, vulnerabilities, accessibility, and successful innovative programs and advocacy efforts. Special focus for the 2017 Summit will be on older veterans, indigenous elders, older persons with disabilities, and older women.

Presenters: Randella Bluehouse, BSW, BAP, Executive Director, National Indian Council on Aging; Louis Colbert, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; Kim Hunt, MPP, Executive Director, Pride Action Tank; Margot Kushel, MD, Professor, University of San Francisco School of Medicine; Terri Lewinson, PhD, LMSW, Associate Professor, School of Social Work, Georgia State University; Kelly Melekis, MSW, PhD, Assistant Professor, Skidmore College; Eileen O’Brien, AB, Director, Elders Living at Home Program, Boston Medical Center; Kevin Prindiville, JD, Executive Director, Justice in Aging; E. Percil Stanford, PhD, President, Folding Voice; Thomas Weber, Director of Care Management, Services and Advocacy for GLBT Elders (SAGE); Ray Willis, Director, Community Planning and Development, U.S. Department of Housing and Urban Development.
2017 Managed Care Academy Summit

Presented by the Aging and Disability Business Institute.

Friday, March 24 | 9:00 AM–1:00 PM
Regency C (West Tower, Gold Level)
CEU Credits: 4

No fee for AiA17 conference registrants.
One-day rate: $80 ASA Member/$115 Non-member (includes coffee and light breakfast). Pre-registration is required.

This Summit will prepare community-based organizations (CBOs) to recraft systems, business practices, and processes resulting in effective responses to shifting incentives. Leadership teams who adapt to externally imposed changes are better positioned to bring about desired outcomes like value-oriented healthcare and a social service system that improves the older adult experience and care quality while driving down costs. Learn steps to start an organization on the road to robust new partnerships with healthcare providers and payers.

Agenda:

9:00–9:05 AM | Welcome and Introductions. Presenter: Bob Blancato, ASA Board Chair

9:05–9:30 AM | Preparing CBO’s to Diversify Business Strategies and Better Serve Its Population. Presenter: Bruce Chernof, MD, FACP, President & CEO, The SCAN Foundation

9:30–10:10 AM | Four Domains of Organizational Assessment. Presenter: Lori Peterson, CEO, Collaborative Consulting

10:10–10:30 AM | Assessment Results and Insights Gained Shared by Two Organizations. Presenters: Eli Gelardin, Marin Center for Independent Living; Christopher Lee, President & CEO, Colorado Visiting Nurses Association

10:30-10:45 AM | Open Questions to the Panel. Moderator: Lori Peterson


11:30-11:50 AM | Acumen From Leaders on Mapping the External Environment. Presenters: Abigail Morgan, Vice President of Planning and Quality Improvement (PQI), Akron Canton Area Agency on Aging and Disabilities; Rigo J. Saborio, President & CEO, St. Barnabas Senior Services.

11:50-12:10 PM | Open Questions to the Panel. Moderator: Lori Peterson

12:10-12:40 PM | A Review of the Significant Resources Available From the Aging and Disability Business Institute. Presenter: Nora Super, Chief, Programs and Services, National Association of Area Agencies on Aging.


12:55–1:00 PM | Summary and Adjournment. Presenter: Lori Peterson.

The Aging and Disability Business Institute is funded by The SCAN Foundation, The John A. Hartford Foundation, the Administration for Community Living, the Gary and Mary West Foundation, the Marin Community Foundation, and the Colorado Health Foundation. Under this grant, ASA is collaborating with n4A; other partners include Independent Living Research Utilization/National Center for Aging and Disability, Partners in Care Foundation, and Elder Services of the Merrimack Valley/Healthy Living Center of Excellence.
ASA/APA Summit on Livable Communities:  
Planners and Aging Network Professionals  
Working Together to Plan  
Livable Communities for All Ages

Sponsored by AARP.
Presented by the American Society on Aging (ASA)  
and the American Planning Association (APA).

Friday, March 24 | 9:00 AM–1:00 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 4  
Approved for 4 American Institute of Certified Planners (AICP) certification maintenance (CM) credits.
Fee: $15 (includes coffee). Pre-registration is required.
Session-only attendee: $50 (ASA Member/Non-member)

Urban planners work with communities of all sizes to envision the form of future growth that fosters livable communities. Aging Network professionals also create plans to help people live well in their homes and communities for as long as possible. Policy researchers provide crucial information and tools applicable to practitioners in the field. Join our esteemed panel of presenters representing the planning, aging network and policy research disciplines for an interactive and information rich summit.

Explore the latest planning tools including AARP’s Livability Index and Future of Housing Toolkit. Learn about planning best practices from the field from speakers representing regional, county, city and urban/suburban communities. Engage with colleagues across disciplines in facilitated break-out groups to identify how to better collaborate to develop and implement policies and plans that advance livable communities for all people, regardless of their age or ability.

Presenters:  
Bill Armbruster, MS, Program Manager, AARP Network of Age Friendly Communities, and Associate State Director, AARP;  
Cathy Boyer-Shesol, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council;  
James Drinan, JD, Executive Director, American Planning Association;  
Stephanie Firestone, MUP, Senior Strategic Policy Advisor, AARP Office of International Affairs;  
Jacqueline Forbes, MS, Transportation Planner, Kane County Division of Transportation;  
Esther Greenhouse, MS, CAPS, Environmental Gerontologist, Esther Greenhouse, LLC;  
Rodney Harrell, PhD, Director, Livable Communities/Long-Term Services and Supports, AARP Public Policy Institute;  
Laura Keyes, BS, MS, AICP, Doctoral Student, University of North Texas;  
Katherine Knapp, MUP, Transportation & Mobility Coordinator, City of Evanston;  
Nick Kushner, MURP, MA, Project Manager, Age-Friendly DC;  
Jana Lynott, MP, AICP, Senior Strategic Policy Advisor, Transportation and Livable Communities, AARP Public Policy Institute;  
Kim McCahill, Director, Planning, Program Design and Grants Management, AgeOptions;  
Robert Stein, CAE, MBA, President and CEO, American Society on Aging;  
Brad Winick, MUPP, MArch, AICP, Consultant/Catalyst/Dot Connector, Planning/Aging.
What’s Next Boot Camp:  
The Intergenerational Imperative

Presented by Mary Furlong and Associates.

Tuesday, March 21 | 9:00–10:30 AM

Toronto (West Tower, Gold Level)

No CEUs offered.

Fee: $0. Pre-registration is required.

Increased longevity has created more living generations than we have ever experienced in human history. Daily headlines perpetuate a myth of generational angst between boomers and millennials. From the workplace to education to aging in place, the importance of productive intergenerational relationships has never been more vital. Hear the research, and see the projects and cases that are succeeding in promoting harmony and understanding. Understand how the longevity revolution is creating new life stages and changing expectations of what it means to be old, young and at midlife.

Presenters: Lori Bitter, MA, MS, CEO and President/Senior Strategist, The Business of Aging; Amanda Cavaleri, Entrepreneur in Gerontechnology and Intergenerational Design, Cavaleri Design & Strategy, LLC.

What’s Next Boot Camp:  
Blueprint for the Longevity Marketplace

Presented by Mary Furlong and Associates.

Tuesday, March 21 | 9:00–10:30 AM

New Orleans (West Tower, Gold Level)

No CEUs offered.

Fee: $0. Pre-registration is required.

Many entrepreneurs, corporations and nonprofits are developing business plans to harness the power of the longevity market. What are the steps to creating a strategy and business plan? How do nonprofits and for-profits work together to provide value and create new streams of revenue? This workshop is a step-by-step guide to providing you with tools to create a real revenue stream in the longevity market. Learn from two entrepreneurs and a venture investor about value creation and go to market strategy.

Presenters: Mary Furlong, EdD, CEO, Mary Furlong & Associates; Elena Lipson, MA, Principal and Founder, Mosaic Growth Partners; Jeff Zimman, Co-founder, Posit Science Corporation.
Is Family Caregiving the Next Public Health Crisis?
The 11th Annual National Conference of Caregiver Advocates

Presented by The National Alliance for Caregiving.

Tuesday, March 21 | 8:30 AM–4:00 PM

Regency D (West Tower, Gold Level)

CEU Credits: 0

Fee: $50. Pre-registration is required.

After two decades working to improve the lives of America’s family caregivers through research, innovation and advocacy, the National Alliance for Caregiving continues to look ahead.

We know caregiver stress can lead to serious health problems. As we examine the relationship between family caregiving and public health, namely caregiver stress, an aging population and a shrinking family caregiver workforce, we ask Is family caregiving the next public health crisis? Presentations for this all-day event will feature informed and diverse insights from public health experts, caregiving innovators and engaged advocates.

Presentation Topics

- Is Family Caregiving the Next Public Health Crisis? (Featured Speaker and Fireside Chat)
- Policy Perspectives on Public Health and Family Caregiving
- Presentations on Creative Caregiving, International Caregiving, and Caregiving Research
- Social and Cultural Perspectives on Public Health and Family Caregiving
- Inside-the-Beltway Updates on Family Caregiving Legislation & Advocacy

This event builds on work uncovered in the 2016 meeting, The Next 20 Years in Caregiving. The one-day program featured national experts on caregiving as we reflected on how far our society has come in supporting family caregivers, and what would be in store for caregiving 20 years from now. Over 175 caregiving advocates attended the 2016 program including representatives from the National Network of Caregiving Coalitions, a virtual network of 80+ state and local caregiving coalitions across the U.S.

Presenters: Neelum Aggarwal, MD, Staff, Rush Alzheimer’s Disease Center; Bob Blancato, MPA, President, Matz, Blancato & Associates; Sita Diehl, MA, MSSW, Director, Policy & State Outreach, Advocacy & Public Policy, National Alliance on Mental Illness (NAMI); Rick Greene, MSW, Executive Advisor, National Alliance for Caregiving; Gail Hunt, President and CEO, National Alliance for Caregiving; Lisa McGuire, PhD, Lead, Alzheimer’s Disease and Healthy Aging Program (AD+HAP), National Center for Chronic Disease Prevention and Health Promotion; Darby Morhardt, PhD, LCSW, Research Associate Professor of Cognitive Neurology & Alzheimer’s Disease Center, Northwestern University; Elena Rios, MD, MSPH, President and CEO, National Hispanic Medical Association; Judith Rocha, LCSW, PhD Candidate, University of Illinois at Chicago; Richard Schulz, PhD, Director, University Center for Social and Urban Research, University of Pittsburgh; Pernessa Seele, DHL, MS, Founder and CEO, The Balm In Gilead, Inc.; Jennie Smith-Peers, Executive Director, Elders Share the Arts; Melissa Williams, Manager of Health Care, National Patient Advocate Foundation; Meredith Ponder Whitmire, JD, Senior Associate, Matz, Blancato & Associates Michael Wittke, BSW, Director of Advocacy, National Alliance for Caregiving.
Improving Care and Services for People with Dementia and Family Caregivers

Sponsored by the Administration for Community Living’s National Alzheimer’s and Dementia Resource Center.

Wednesday, March 22 | 1:30–4:30 PM

Regency AB (West Tower, Gold Level)

CEU Credits: 3

Fee: $0. Pre-registration is required.

Alzheimer’s disease and other dementias cause memory loss, challenging behavioral symptoms and severe functional limitations. More than five million Americans are living with dementia, and that number is projected to increase to 13.8 million by 2050. Without any pharmacological treatments that slow or stop the progression of Alzheimer’s disease and other dementias, individuals living with dementia and their caregivers will continue to require ongoing care and services that can meet their unique needs. This session will address national, state and local initiatives designed to improve care and services for people with dementia and family caregivers living in the community.

Presentations

Translating Evidence-Based Dementia Interventions to the Community: ADSSP Grantee Experience

Establishing Research Priorities of Care and Services for People with Dementia and Family Caregivers

Living Alone With Dementia: Prevalence, Challenges and Strategies for Service Providers

Presenters: Gayle Alston, Director, RCI Training Center for Excellence, Rosalynn Carter Institute for Caregiving/Georgia Southwestern State University; Elizabeth Gould, MSW, LCSW, Co-Director, National Alzheimer’s and Dementia Resource Center, RTI International; Nancy Lee, Masters Urban Plan, Policy Staff, Dementia Program and State Program Administrator Principal, Minnesota Department of Human Services and Minnesota Board on Aging; Michael Lepore, PhD, Senior Health Policy and Health Services Researcher, RTI International; Erin Long, MSW, Aging Services Program Specialist, Office of Supportive and Caregiver Services, Administration for Community Living; Katie Maslow, MSW, Visiting Scholar, Gerontological Society of America; Heather Menne, PhD, Social Science Analyst, U.S. Administration for Community Living; Laura Mosqueda, MD, FAAFP, AGSF, Associate Dean of Primary Care and Professor of Family Medicine and Gerontology, Keck School of Medicine of USC (University of Southern California); Elizabeth Weaver, MS, LSW, Project Manager, Dementia Capable Service Expansion, Southern Maine Agency on Aging; Joshua Wiener, PhD, Distinguished Fellow, Aging, Disability and Long-Term Care, RTI International.
The New Economy: Seizing the Longevity Opportunity

Generate economic growth and new opportunities for your business or start-up.

Learn from the companies, authors and experts who are leading the growth of the boomer and senior market at the 14th Annual What’s Next Boomer Business Summit! Advance your understanding of the longevity economy and capitalize on the What’s Next community to accelerate growth for your organization. Don’t miss the nation’s #1 event for making deals, finding partnerships and launching products and services for older consumers.

Thursday, March 23 | 8:00 AM–6:00 PM

Regency Ballroom (West Tower, Gold Level)

Fee: $275. Preregistration is required.
CEU Credits: 0.

Register today to experience the extraordinary network of companies, innovators, and thought leaders in the longevity marketplace.

Your registration includes:
- Networking breakfast
- Data and insights from analysts and thought leaders
- Keynote sessions
- Experts & Authors luncheon
- Networking reception at the close of the summit
- New Economy Showcase and Exhibits
- Speed Dealing

What’s Next Boomer Business Summit is at the forefront of trends, innovations and conversations about the booming longevity economy. It is the only meeting place for Fortune 100 companies, startups, thought leaders and nonprofit organizations to share data, stories and best practices for targeting the most lucrative consumer demographic in the world. This is the conference where deals get done!

2017 Learning Tracks

As the name implies, we are on a continuing search for what’s new and what’s next. We don’t just strive to think different. What’s Next is different—and future-focused. Our 2017 tracks include:

MARKETING AND SALES
- Create, Co-create, or Curate: Your Content Marketing Strategy
- Own Your Audience: Communities of Purpose
- Acquisition & Retention: Mobile, Social, Video and Print

GERONTECHNOLOGY
- How IoT, Gamification, Virtual and Augmented Reality Are Changing Aging
- The Role of Artificial Intelligence and Robotics in Care
- What is “Sustainable Humanity”? 
- Digital Agents—Tools for Enhancing the Lives of Older Adults

OPPORTUNITIES IN LONGEVITY
- Home: Aging in Place, Senior Housing, Caregiving, Tech-enabled Homecare, Shared Housing, On Demand: Enabling Aging in Place
- Finance: Elder Fraud, Financial Tools for Caregiving, Mobile Money Handling
- End of Life: Mental Acuity, Financial Monitoring, Healthcare Directives, Family Decisions
- Successful Aging: Purpose, Body Computing, Beauty and Fashion

ENTREPRENEURSHIP
- Partnering for Distribution: Lessons for the Aspiring and Established Entrepreneur
- Building Sales and Customer Care for an Aging Population
- Follow the Money: Financing, Investor Priorities, and the Team
- Pitch for Distribution
What's Next Featured Speakers

Keynote Speakers:
- **Jody Holtzman**, Senior Vice President, Market Innovation, AARP
- **Joe Mansueto**, Founder & Executive Chairman, Morningstar
- **Lilian Myers**, IBM Industry Academy Aging Initiative - Global Co-Leader, IBM
- **David Weigelt**, Vice President of Innovation, Home Instead Senior Care
- **Gabe Zichermann**, CEO, Onward

Presenters:
- **Sally Abrahms**, Writer and Blogger on Aging and Boomers for AARP, GreatCall, Next Avenue
- **Dave Austin**, Managing Director, Influent50, An AARP Services Agency
- **Ginna Baik**, Strategic Business Development Executive, CDW Healthcare
- **Jeff Bennett**, CEO, Higi
- **Lori Bitter**, President & Senior Strategist, The Business of Aging
- **Wendi Burkhardt**, CEO and Co-Founder, Silvernest
- **Elisa Camahort Page**, Chief Community Officer, SheKnows Media
- **Michael Carroll**, Chief Marketing Officer, TripleTree
- **Yoon-Jin Chang**, Co-Founder, Director of Business Development, LifeSite
- **Patrick Crotty**, Founder & President, Beatha Group
- **Carol Cummings**, Sr. Director of Optimum Life, Brookdale Senior Living, Inc.
- **Susan Davis**, Chairman, Susan Davis International
- **Susan Donley**, Digital Media Publisher and Managing Director, Next Avenue
- **Lilly H. Donohue**, Chief Executive Officer, Holiday Retirement
- **Jennifer Drakellis**, Senior Director of Innovation and Business Development, UnitedHealthcare Medicare & Retirement, UnitedHealthcare
- **Margaret Drumheller**, Market Innovation Director, AARP
- **Wayne Duan**, Director of Digital Commerce, Walgreens
Richard Eisenberg, Senior Web Editor of the Money & Security and Work & Purpose, Next Avenue & Managing Editor, PBS
Sharon Emek, President & CEO, Work At Home Vintage Experts LLC (WAHVE)
Kristin Ewald, Principal, ContentLab Biz
Christopher Farrell, Senior economics contributor, Marketplace & Economics commentator, Minnesota Public Radio
Ted Fischer, VP of Business Development, Hasbro, Inc.
Steve French, Managing Partner and Owner, NMI
Mary Furlong, CEO, Mary Furlong & Associates
Marc Gaber, VP, Chief Information Officer, LCS
Mary M. Gallagher, Senior Vice President, Chief Marketing Officer, Seniorlink
Cheri Geraffo, National Account Director, UnitedHealthcare
Tammy Gordon, Founder, Verified Strategy
Prab Goriparthi, Director, Health & Compliance Programs, CGI
Conor Green, Principal, TT Capital Partners
Dore Hainer, Partner & CEO, CCD Innovation
Mary Haynes, CEO, Nazareth Homes & Sacred Heart Village
Adam Heller, Vice President, Ziegler Healthcare Investment Banking
Dan Hermann, Senior Managing Director, Ziegler
Juliet Holt Klinger, MA Senior Director, Dementia Care, Brookdale Senior Living, Inc.
John Hopper, Chief Investment Officer, Ziegler Link-Age Longevity Fund, LP
David Inns, CEO, GreatCall, Inc.
Tamara Jurgenson, A2Chicago Chapter Ambassador, Aging2.0
Elizabeth Kelly, Director of Policy, United Income
Barbara Kleger, President, Kleger Associates
Nancy LeaMonde, Executive Vice President & Chief Advocacy and Engagement Officer, Communities, States and National Affairs, AARP
John Lee, Sr. Director, Medicare, Walgreens
Justin Lin, Founder & CEO, Envoy
Elena Lipson, Principal and Founder, Mosaic Growth Partners

Jason Macko, Senior Innovation Specialist, UnitedHealth Group
Jeff Makowka, Director, Market Innovation, AARP
Jeff Maltz, CEO & Co-Founder, SilverRide
Ken McCord, Vice President of Operations Services, Comfort Keepers, a Sodexo Brand
Mark Miller, Publisher & Editor, RetirementRevised
Colin Milner, CEO, International Council on Active Aging
James Murphy, Vice President, Medicare & Retirement, UnitedHealthcare
Kevin O’Brien, Senior Account Manager, Government & Advocacy, Google
Laurie M. Orlov, Founder, Aging in Place Technology Watch
James Riina, Director Strategic Consulting, NMI (Natural Marketing Institute)
Katie Roper, Vice President of Advertiser Sales and Marketing, Caring.com
Sheri Rose, Executive Director, Thrive Center Inc.
Sophie Schmitt, CEO, Seniosphere Conseil
Sherwin Sheik, President & CEO, CareLinx
Maria Siambekos, CEO, Vynca
Michael Skaff, Chief Operating Officer and Privacy Officer, Masons of California
Sherri Snelling, Executive Director - Thought Leadership, Keck Medicine of USC
Eric Taub, Writer, Technology and Business, New York Times
Louis Tenenbaum, Writer on Policy, Investment, Aging Society
Dianne Timmering, Spirituality Co-Founder and VP of Healthcare Policy & Legislative Affairs, Signature Healthcare
Patrice Tremor, Principal Consultant, Content Marketing, Demand Generation & Customer Acquisition, ContentLab Biz
Daniel Trigub, Healthcare Partnerships, Lyft
Paul Vogelzang, Host of The Not Old - Better Show
Jeff Williams, Chief Coach, Bizstarters.com
Brad Winick, Planning & Aging Consultant
Chris Wong, Chairman & CEO, LifeSite
George Yedinak, Publisher & Founder, Senior Housing News, & Executive, Aging Media
Charlotte Yeh, AARP Services, Inc.
Clayton Yeko, Senior Care Account Manager, CDW Healthcare
Jack York, CEO & Co-founder, It’s Never 2 Late (iN2L)
Jeff Zimman, Chairman, Posit Science Corporation

What’s Next Sponsors

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PhRMA is a proud sponsor of the 2017 Aging in America Conference.
Exhibit Hall | March 21-23

The Exhibit Hall at Aging in America features more than 100 exhibits highlighting products, services and programs that will help you in your work with older adults. We’ve created many opportunities for you to spend time in the Exhibit Hall. Make sure you set aside some time to visit the hall, network with industry leaders, experience live demonstrations and learn about the latest innovations in the field.

Visit the Exhibit Hall during these hours:

**Tuesday, March 21**
Exhibit Hall Grand Opening Reception: 5:30–7:00 PM

**Wednesday, March 22**
Exhibit Hall Open: 8:00 AM–2:00 PM
Grab & Go Lunch: Noon–1:30 PM

**Thursday, March 23**
Exhibit Hall Open: 8:00–11:00 AM

Join us for a grand opening celebration in the Exhibit Hall on Tuesday evening. Enjoy appetizers and beverages while you mingle with exhibitors and your peers. Be sure to come to the Exhibit Hall for a free lunch on Wednesday! See the following pages for a list of exhibitors and descriptions.

NEW! PRODUCT THEATER Riverside Exhibit Hall | Booth 530

**Tuesday, March 21 | 6:30–7:00 PM**
**LTSS: Delivering Efficient, High-Quality, Person-Centered Care Through NCQA Accreditation Programs**
Sponsored by National Committee for Quality Assurance (NCQA).

In recent years, states have begun contracting with private MCOs to deliver long-term services and supports (LTSS). Organizations providing managed LTSS are partnering with community-based organizations to deliver these services. States and MCOs need assurance that their partners can coordinate care effectively across medical, behavioral and social services and help keep people in their preferred setting—often their home and community. NCQA, the nation’s leader in healthcare quality and the largest accreditor of health plans, will share how accreditation provides a framework for organizations coordinating LTSS to become more efficient, improve patient-centered care and integration, and position themselves as more attractive contracting partners.
Presenter: Paige Cooke, Assistant Director, Customer Engagement, NCQA.

**Wednesday, March 22 | 12:30–1:00 PM**
**Aging in (Every) Place: Self-Driving Miss Daisy**
Sponsored by Securing America’s Future Energy (SAFE) and co-sponsored by Transdev North America.

Mobility is one of the leading impediments to aging in community. Decreased mobility associated with aging is related to declining health, increased isolation, the cost of owning and operating a private car, and limitations of public transportation. Technology such as autonomous vehicles can provide solutions to these challenges, allowing more seniors to live healthier, more independent lives.

Presenters: Robbie Diamond, President and CEO, SAFE; Michael Marcus, Principal, Consultants for Community Resources.

Win Great Prizes!
Try out the Exhibit Hall Bingo game for a chance to win! Look for a bingo card in your tote bag and stop by participating exhibitor booths to get your card stamped.

Prize drawings will be held on Wednesday at 8:30 AM and 1:00 PM and Thursday at 8:30 AM.
You must be present to win.

Prizes include:
- AiA18 full conference registration
- iPad Mini
- ASA 2018 membership
- AiA18 two-night hotel accommodations in San Francisco
- $100 Visa Gift Card
- $50 Starbucks Gift Card
Exhibit Hall | March 21-23
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24th Annual National Senior Health & Fitness Day® - May 31

Booth 224

The 24th Annual National Senior Health & Fitness Day® is the nation’s largest older adult health and wellness event, to be held Wednesday, May 31, 2017. On this day, more than 1,000 groups will host local health promotion events for more than 100,000 older adults across the country. Local groups interested in participating and hosting events must register in order to legally use the event name and logo, which are federal trademarks. Visit booth 224 for details and free event registrations for conference attendees. Our website: fitnessday.com.

AARP

Booths 200 & 202

AARP is a nonprofit, nonpartisan organization, with a membership of nearly 38 million that helps people turn their goals and dreams into ‘Real Possibilities’ by changing the way America defines aging. With staffed offices in all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands, AARP works to strengthen communities and promote the issues that matter most to families such as healthcare security, financial security and personal fulfillment. Learn more at aarp.org.

AARP Foundation

Booths 303 & 305

AARP Foundation’s vision is a country free of poverty where no older person feels vulnerable. As the charitable arm of AARP, we work to ensure that low-income older adults have nutritious food, livable housing, a steady income and strong and sustaining bonds. Stop by booth 303 to learn more, or visit aarpfoundation.org.

Abbey Press Publications

Booth 242

Abbey Press Publications provides CareNotes, offering help and hope to the hurting. CareNotes have helped hospital and healthcare workers, volunteers, chaplains, visiting nurses and caregivers for over 25 years provide healing words of encouragement and guidance to those they serve. These booklets highlight important issues including aging and long-term care, end of life, grief and loss, healthcare, physical and mental illness, personal healing, spiritual care and family care. Learn more at carenotes.com.

Accessible Solutions, Inc.

Booth 212

Accessible Solutions, Inc., has developed a software solution specifically for agencies that serve the aging population. Our flagship product, ServTracker, is a comprehensive software solution with a wide range of tools that makes managing, tracking, reporting and billing of senior services easy, cost-effective and reliable. Historically mired in paperwork and manual processes, we show senior agencies and community service providers how to automate operations, use paperless mobile solutions and more easily manage clients, employees, vendors, and volunteers with one simple solution, saving time and money. Learn more at accessiblesolutions.us.

ACP’s Personalized Senior Health Calendars & Wellness Booklets

Booth 226

American Custom Publishing’s personalized senior health education calendars offer your organization a cost-effective way to reach seniors with your key program information every day of the year. Our award-winning, evidence-based health calendars and new wellness booklets are the only products of their kind that meet ALL CMS guidelines for communications, marketing and Medicare’s senior health and wellness priorities. New for 2017: ACP’s personalized Senior Health & Wellness Guide Booklets. Visit booth 226 for free review copies of our calendars and new senior health and wellness booklets. For details, visit seniorcalendars.com and SeniorWellnessGuides.com.

Advanced Telehealth Solutions

Booth 311

Advanced TeleHealth Solutions utilizes the latest technology to provide remote clinical care to seniors, improving overall quality of life, physical function and safety. Innovative strategies offer 24-hour clinical support, reducing ER visits and readmissions. Emerging technology allows ATHS to expand care options, enriching the lives of seniors and enhancing family caregiver and patient satisfaction. Learn more at advanced-telehealth.com.

Alcoholics Anonymous

Booth 240

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for A.A. membership; we are self-supporting through our own contributions. A.A. is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy; and neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety. Learn more at aa.org.
Alzheimer’s Association
Booth 411

The Alzheimer’s Association is the leading voluntary health organization in Alzheimer’s care, support and research. Our mission is to eliminate Alzheimer’s disease through the advancement of research, to provide care and support for all affected, and to reduce the risk of dementia through the promotion of brain health. Learn more at alz.org.

Amramp
Booth 426

With wheelchair ramps, lifts, vertical platform lifts and other accessibility products, Amramp protects people with mobility challenges from slip-and-fall accidents by providing safe access into, out of and around their homes. Rent or buy. Installed in days. FREE evaluation. Call 800-649-5215 or visit amramp.com.

Association for the Healthcare Environment (AHE)
Booth 321

The Association for the Healthcare Environment (AHE) of the American Hospital Association is the professional organization of choice for professionals responsible for caring for the patient and resident care environment across all care settings; including hospitals, long term care, continuing care retirement communities and ambulatory care. AHE represents, defines, and advances over 2,000 professionals working to ensure quality outcomes and healthy communities. Learn more at ahe.org.

Benjamin Rose Institute on Aging
Booth 336

Benjamin Rose Institute on Aging advances support for older adults and caregivers. Founded in 1908, Benjamin Rose provides direct service to older adults and their caregivers, engages in applied social research, and leads advocacy efforts in support of older adults. Learn more at benrose.org.

BeThere24@Care & Alert Systems Co.
Booth 118

The BeThere24™ 24/7 home-monitoring solution provides critical client activity data, alerts your caregivers if anything should happen to you, and can forecast the occurrence of illness by tracking activity that alters from your norm. One of the best things about it is that you don’t wear a thing. It’s pure freedom to live normally as you age in dignity. And it’s a smart system, which means it learns from your daily activities what is normal for you. Learn more at bethere24.com.

California Lutheran Homes Center for Spirituality and Aging
Booth 333

The California Lutheran Homes (CLH) Center for Spirituality and Aging provides education and resources about spirituality as it is experienced in the aging process for both faith and long-term care communities. Established in 1999, the Center is a respected resource for those interested in connecting in advocacy and education around the spiritual issues and journey of aging, whether or not in a religious or faith tradition.

Calmoseptine, Inc.
Booth 410

Calmoseptine® Ointment protects and helps heal skin irritations from moisture such as urinary and fecal incontinence. It is also effective for irritations from perspiration, wound drainage, fecal and vaginal fistulas and feeding tube site leakage. Calmoseptine® temporarily relieves discomfort and itching. Free samples at our booth! Learn more at calmoseptine.com.

CapTel Captioned-Outreach
Booth 119

CapTel Outreach is a support organization for CapTel Captioned Telephone products and services. CapTel Outreach Representatives conduct training sessions, educational seminars, and informative presentations to educate consumers on CapTel services. In addition, CapTel Outreach Representatives perform on-site service, including installations, troubleshooting and user training for CapTel IP-based products. Learn more at captel.com.

CaptionCall
Booth 210

CaptionCall’s revolutionary captioning telephone, iPad app and red carpet installation service are complimentary for the hard of hearing. The service is provided for free by the FCC’s Americans with Disabilities Act. Learn more at captioncall.com.

Care1st Health Plan
Booth 301

At Care1st Health Plan, we believe in proactive patient care with dignity for all of our members, regardless of their health or socioeconomic status. Our commitment is to provide healthcare that is medically superior, ethically driven and—above all—centered on our patients and their real-world needs. Learn more at care1st.com.
**Caring Senior Service**  
**Booth 203**  
Caring Senior Service provides superior in-home care for seniors who make aging in place their first choice. We use a systematic method we call GreatCare® to deliver the very best care each and every time we serve a client. For over 25 years we’ve helped seniors remain healthy, happy and home. Learn more at caringseniorservice.com.

**Casa Central**  
**Booth 131**  
Casa Central is the largest Hispanic social service agency in the Midwest. Since 1954, Casa Central has provided an array of award-winning programming for children, youth, families and older adults. For more than 40 years, the agency has provided compassionate and trustworthy care to older adults. Our home care services and Adult Wellness Center offer bilingual and culturally responsive services, to support older adults’ independence and their emotional, cognitive and physical well-being. Learn more at casacentral.org.

**Cawley Company**  
**Booth 320**  
Introducing the world one name badge at a time, Cawley Company can supply you with our large selection of name badges/accessories, lapel pins, small indoor signage, plaques, awards and personalization equipment. Learn more at thecawleyco.com.

**CDW Healthcare**  
**Booth 400**  
CDW is a leading provider of technology solutions to business, government, education and healthcare. A Fortune 500 company, CDW was founded in 1984 and employs approximately 6,800 coworkers. For the 12 months ending June 30, 2013, the company generated net sales of more than $10.4 billion. For more information, visit CDW.com.

**CircleTalk**  
**Booth 232**  
CircleTalk delivers social engagement programs. We train CircleTalk Leaders to offer circles that create belonging, connection and relationships. CircleTalk is a curriculum-driven, structured conversational program that disrupts the trend toward isolation and loneliness as seniors transition into retirement communities. Learn more at circletalk.org.

**CMI Health**  
**Booth 219**  
CMI Health is meeting the needs of aging and chronically ill patients with devices that leverage “smart” technology for remote testing, monitoring and management of medication compliance, pulmonary diseases, diabetes, heart disease and sleep disorders by healthcare professionals, facilities and family members. Our Reddot award-winning Smart Pillbox was featured on NBC’s Today Show as one of the hot picks from the 2017 Consumer Electronics Show. Learn more at cmihealth.com.

**Compassion & Choices**  
**Booth 306**  
With 450,000 supporters, Compassion & Choices is the nation’s largest organization advocating to improve and expand options for end-of-life care. C&C also offers a wide range of resources to help people make end-of-life care plans, in collaboration with their healthcare providers and loved ones. Learn more at compassionandchoices.org.

**Concordia University Chicago**  
**Booth 330**  
Rooted in the gospel of Jesus Christ, Concordia University Chicago was founded to equip men and women to serve and lead with integrity, competence and compassion. As a Christian university, Concordia Chicago strives for excellence in all facets of education. Within the College of Graduate Studies, CUC created the Center for Gerontology to make a difference in the lives of older adults and their families. Learn more at gradschool.cuchicago.edu.

**Consortium for Older Adult Wellness (COAW)**  
**Booth 237**  
COAW, the Consortium for Older Adult Wellness, offers Workshop Wizard software as a service, our proven data management and tracking system that allows users to easily track data from workshops, referrals and trainings. COAW is a national leader in engaging and inspiring adults, communities and health systems in realizing their prevention, wellness and self-management potential. COAW provides wellness programs for adults by connecting health systems to community-based organizations in health self-management and falls prevention, through evidence-based classes. Visit us at booth #237 for a Workshop Wizard demonstration. Learn more at COAW.org.
Consumer Financial Protection Bureau - Office for Older Americans

Booth 331

The Consumer Financial Protection Bureau (CFPB) is the federal agency working to make markets for consumer financial products and services transparent and fair for you and your family. The Office for Older Americans is an office within the CFPB dedicated to helping Americans ages 62 and older make sound financial decisions. Meet our staff and learn about our work and publications! Learn more at consumerfinance.gov.

Cure Alzheimer’s Fund

Booth 128

Cure Alzheimer’s Fund catalyzes and supports research with the highest probability of preventing, slowing or reversing Alzheimer’s disease. Cure Alzheimer’s Fund has received a 100 Point Perfect Score from the nonprofit rating agency Charity Navigator. This designation was given to 50 of the 8,000 charities they evaluate. Every penny of ever donation goes directly to funding research, as the Board of Directors covers all other expenses. Learn more at curealz.org.

Defeat Malnutrition Today

Booth 304

The Defeat Malnutrition Today coalition is a diverse alliance of community, healthy aging, nutrition, advocacy, health care professional, faith-based, and private sector stakeholders and organizations who share the goal of achieving the recognition of malnutrition as a key indicator and vital sign of older adult health. Learn more at defeatmalnutrition.today.

Eastern Illinois University Aging Studies Graduate Program

Booth 430

EIU has a proven track-record of educating students and supporting their career paths in the aging field since 1981. It is one of four graduate programs in aging studies/gerontology to hold the prestigious National Program of Merit designation from the Association of Gerontology for Higher Education. It is multidisciplinary and includes courses from six different academic units. Time to completion is an average of five semesters, and an online program is offered. Learn more at eiu.edu/ma_geron.

Exordium Networks Inc.

Booth 412

Exordium Networks is dedicated to providing state-of-the-art, customized complete technology solutions and 24/7/365 support services for managed IT solutions, telephony, managed wifi, and a nurse call/senior care app; thereby reducing the number of vendors you need to interact with. Our mission is to provide the technology needed to increase the quality of care offered in senior living communities while keeping the cost low—without compromising on quality of solutions and services. That is our strength. Learn more at exordiumnetworks.com.

FDA Office of Women’s Health

Booth 432

The U.S. Food and Drug Administration Office of Women’s Health addresses the health issues of the nation’s women by disseminating free publications on a variety of health topics including safe medication use, menopause, heart health and depression. The office also funds scientific research and collaborates with national organizations to sponsor outreach initiatives. Learn more at fda.gov/womens.

FDA Center for Drug Evaluation and Research (CDER)

Booth 342

The FDA’s Center for Drug Evaluation and Research (CDER) makes sure that safe and effective drugs are available to improve the health of the American people. CDER ensures that prescription and over-the-counter drugs, both brand name and generic, work correctly and that the health benefits outweigh known risks. Learn more at fda.gov.

Federal Trade Commission

Booth 335

The Federal Trade Commission (FTC) is a national consumer protection agency that works to prevent fraud, deception and unfair business practices. The FTC has many free resources for older adults, including our scam prevention tips in “Pass It On” and our identity theft recovery tools at IdentityTheft.gov. Learn more at ftc.gov.

GLSS Kiosk for Living Well

Booth 221

The Kiosk for Living Well is a fun place that conducts serious business. As a “one stop health center without walls,” the Kiosk uses a variety of magnets to invite consumer interest, including opportunities to explore consumer-friendly virtual technologies—many delivered through the Its Never 2 Late technology platform—that open an array of new possibilities for consumers to improve their health and well-being. Learn more at thekioskforlivingwell.org.
Gold Leaf Design Group, Inc.

Booth 211

Gold Leaf Design Group designs and produces original decorative elements inspired by nature. Choose from our line of innovative wall decor, sculpture, artifacts and furniture, or let us create a custom solution for your specific project. Learn more at GoldLeafChicago.com.

Hadley Institute for the Blind and Visually Impaired

Booth 437

The Low Vision Focus @ Hadley is a FREE multimedia distance education program that features a variety of tools for older adults who experience vision loss, helping them to maintain an independent lifestyle. We offer practical ways to address daily living skills unique to low vision through audio lectures, short instructional videos, courses and webinars. Learn more at hadley.edu.

Hamilton CapTel

Booth 417

The Hamilton CapTel® Senior Care Program ensures that seniors are connected with family, friends and caregivers through the availability of a no-cost Hamilton CapTel phone. Since 2003, Hamilton CapTel has made more than 80 million captioned telephone conversations possible for individuals with hearing loss. When seniors listen and read captions of everything said on the phone, the results are amazingly clear. Learn more at hamiltoncaptel.com.

Hasbro’s Joy for All

Booth 413

JOY FOR ALL Companion Pets are designed to bring comfort, companionship and fun to elder loved ones. With realistic fur and pet-like sounds and sensors that respond to petting and hugs with familiar pet-like actions, Companion Pets deliver a soothing, joyful experience that inspire smiles, laughter and fond memories for people of all ages. Learn more at joyforall.com.

Health and Aging Policy Fellows Program

Booth 220

The Health Aging Policy Fellows Program is supported by The Atlantic Philanthropies and The John A. Hartford Foundation. It provides professionals in aging with the experience and skills to develop and implement policies that positively affect older Americans. Learn more at healthandagingpolicy.org.

Health and Retirement Study

Booth 231

The University of Michigan’s Health and Retirement Study (HRS) provides rich longitudinal data for the community of scientific and policy researchers who study the health, economics and demography of aging. The HRS is based on biennial interviews of over 20,000 individuals representing the U.S. population over age 50. HRS datasets are available free of charge from our website: hrsonline.isr.umich.edu.

Hi-Dow International

Booth 225

Hi-Dow International is the leading manufacturer and distributor of bio-electric muscle simulators. We specialize in pain management and recovery. All of our devices are FDA approved in the U.S.; CE in Europe, and carry a 510k certificate for insurance purposes. Learn more at hidow.com.

Home Delivery Incontinent Supplies Co., Inc.

Booth 327

Home Delivery Incontinent Supplies is a one stop solution for bladder control products, gloves, wipes, nutritional products, and aids to daily living. We offer free samples, free shipping and customized scheduling. Our team works with both the clients and case managers to make the entire process easy. Call 1-866-997-8771 to get started! Learn more at hdis.com.

Home Instead Senior Care

Booths 402 & 404

Home Instead Senior Care is the world’s largest provider of in-home care. From activities of daily living to Alzheimer’s care, the Home Instead network of 1,081 offices is ready to serve nationwide! We manage chronic conditions, as well as complex medication management needs with a full service pharmacy, Simple Meds. Learn more at homeinstead.com.

Humana At Home

Booth 319

Humana At Home is a division of one of the largest healthcare companies in the country. Humana At Home helps people remain independent at home, even when faced with medical, functional and behavioral challenges. We provide care management, skilled nursing, homecare and other in-home support to chronically ill and disabled individuals. People who receive Humana At Home services live longer and go to the hospital less. To learn more about Humana At Home, visit Humana.com/AtHome.
IAGG 2017 World Congress

Booth 141

The International Association of Gerontology and Geriatrics (IAGG) 2017 World Congress takes place July 23-27, 2017 in San Francisco, bringing together more than 6,000 attendees from 80-plus countries in the fields of medicine, science, psychological science, finance, technology, public policy and more. The World Congress provides a unique platform to connect multiple disciplines and inspire collaborative engagement to address approaches and challenges for improving the quality of life of the world’s aging population. Visit iagg2017.org or drop by Booth 141 for more information.

Independent Living Systems

Booth 318

Independent Living Systems (ILS) is a health-services company that delivers turn-key healthcare solutions to millions of America’s frail, special needs and aging populations. In partnership with state governmental agencies, health plans, PACE organizations, and community-based organizations, ILS provides managed support services aimed at improving health outcomes and reducing costs. Learn more at ilshealth.com.

Integrative Memory Enhancement Program

Booth 326

Integrative Memory Enhancement Program (IMEP) is an innovative response to early memory loss created by the St. Johns County Council on Aging for use in a classroom setting. IMEP is a structured, researched-based program that integrates the mind, body and brain connections to boost cognitive reserve and minimize the progression of memory loss or dementia. The program incorporates mental agility exercises, physical movement, diaphragmatic breathing, guided relaxation and thought production. Learn more at coasjc.com/imep.

Journeyworks Publishing

Booth 310

Since 1994, thousands of senior service agencies have relied on Journeyworks materials to help them promote healthy aging. Our pamphlets and booklets are filled with encouraging advice and practical tips that have been extensively reviewed by professionals and the populations they serve. Our catchy titles, easy-to-read text and colorful illustrations combine to engage readers, and our materials can be branded with your logo and contact information to help your clients stay in touch. Learn more at journeyworks.com.

Judson University

Booth 241

Judson University is a private university with campuses located in Elgin and Rockford, Illinois. We offer more than 50 different major and minors for traditional, graduate and adult students. Judson University is fully accredited by the Higher Learning Commission and consistently ranks among the Top-Tier of Regional Colleges in the Midwest by U.S. News and World Report. Several undergraduate and graduate programs are available in the evening/online accelerated model for adult professional students. Classes are offered one night per week in Elgin, Rockford, or online. Learn more at JudsonU.edu.

Lifeshare Technologies

Booth 214

LifeShare is a “one-stop shop” for all things necessary to deliver a unique experience to residents, families and staff at your community. Specializing in resident communication, LifeShare offers digital signage that includes activity resources as well as notifications, calendaring and a free mobile app. Pair that with an in-room engagement feature personalized for each resident, and it’s easy to see why LifeShare has become one of the most sought after technology companies for senior living communities to partner with. Learn more at lifesharettech.com.

MDS Foundation, Inc.

Booth 340

Mission: The MDS Foundation, Inc. (MDSF) is an international organization devoted to the support and education of patients and healthcare providers with innovative research in the fields of MDS and related myeloid neoplasms in order to accelerate progress leading to the control and cure of these diseases. Vision: By building an international community of physicians, researchers and patients, we will make potentially curative therapies available for all patients with MDS. Learn more at mds-foundation.org.

Meals on Wheels America

Booth 332

Meals on Wheels operates in virtually every community in America to address senior hunger and isolation. Learn more at mealsonwheelsamerica.org.
Michigan Retirement Research Center

Booth 235

MRRC promotes high quality research on retirement and Social Security policy, communicates findings to the policy community and the public, enhances access to relevant research data, and helps to train new scholars. MRRC serves the public and policy community as an authoritative source of information on a range of issues related to retirement income security. MRRC is one of three centers funded by the Social Security Administration through the Retirement Research Consortium. Learn more at mrrc.isr.umich.edu.

MJM Innovations

Booth 312

MJM Innovations improves senior and transportation programs with participant management software and outsourced management services. We provide software and technology to support AAAs, senior centers, congregate meal sites and home care services to automate data entry and track participant activities. Learn more at mjminnovations.com.

Mom’s Meals NourishCare

Booth 409

Mom’s Meals NourishCare is a leading provider of nutrition solutions delivered to senior’s and patient’s homes nationwide. Only Mom’s Meals offers fresh-made meals that are dietitian-designed and chef-prepared with up to 60 nutritious meal choices for every order. Menus for the leading health conditions include heart-healthy, diabetic-friendly, renal-friendly, cancer support, gluten free, vegetarian and now pureed. Learn more at momsmeals.com.

National Association of Area Agencies on Aging (n4a)

Booth 433

The National Association of Area Agencies on Aging (n4a) is a 501c(3) membership association representing America’s national network of 622 area agencies on aging (AAAs) and providing a voice in the nation’s capital for the 256 Title VI Native American aging programs. The primary mission of n4a is to build the capacity of our members so they can help older adults and people with disabilities live with dignity and choices in their homes and communities for as long as possible. Learn more at n4a.org.

National Center for Health Statistics

Booth 130

The National Center for Health Statistics (NCHS) provides statistical information that guides actions and policies to improve the health of the American people. As the nation’s principal health statistics agency, NCHS leads the way with accurate, relevant, and timely data. The NCHS exhibit will feature the latest publication and data releases. Learn more at cdc.gov/nchs.

National Center on Elder Abuse at the Keck School of Medicine

Booth 205

The National Center on Elder Abuse (NCEA) is dedicated to increasing identification and reporting of elder abuse. The NCEA operates as a resource center, providing up-to-date information regarding policy, research, training, best practices, news and resources on elder abuse, neglect and exploitation for policy makers and professionals in the elder justice field, as well as the public. Learn more at ncea.acl.gov.

National Council on Aging

Booth 334

The National Council on Aging (NCOA) has been helping people ages 60+ meet the challenges of aging for more than 65 years by partnering with nonprofit organizations, government and businesses to provide innovative community programs and services, online tools and advocacy. Learn more at ncoa.org.
National Institute on Aging

**Booth 434**

The National Institute on Aging, part of the National Institutes of Health, leads a broad scientific effort to understand the nature of aging and provides leadership in aging and Alzheimer’s research, training, health information dissemination, and other programs. The NIA offers a wide variety of free publications available at [nia.nih.gov](http://nia.nih.gov).

National Library Service for the Blind and Physically Handicapped

**Booth 137**

The National Library Service for the Blind and Physically Handicapped offers a free national library program providing braille and recorded materials to persons who cannot see regular print or handle print materials. Patrons are loaned playback equipment free of charge for use with talking books and magazines. Learn more at [loc.gov/nls](http://loc.gov/nls).

National Resource Center on Native American Aging

**Booth 143**

The National Resource Center on Native American Aging is committed to identifying Native elder health and social issues. Through education, training, and technical assistance, we assist in developing community-based solutions to improve the quality of life and delivery of related support services to the Native aging population. Learn more at [nrcnaa.org](http://nrcnaa.org).

National Social Life, Health and Aging Project & NORC at the University of Chicago

**Booth 230**

The National Social Life, Health, and Aging Project (NSHAP) is a NIA-funded, nationally representative, longitudinal study of community-dwelling older adults in the U.S., carried out by NORC at the University of Chicago every five years since 2005. Survey and biomarker data are publicly available through ICPSR and facilitate cutting-edge research on the well-being and social worlds of older adults. Wave 3 reinterviewed Wave 1 and 2 respondents and their partners, plus a new cohort of baby boomers. Learn more at [norc.org/NSHAP](http://norc.org/NSHAP).

NCQA

**Booth 315**

NCQA, the nation’s leader in healthcare quality and the largest accreditor of health plans, will share how accreditation provides a framework for organizations coordinating LTSS to become more efficient, improve patient-centered care and integration, and position themselves as more attractive contracting partners. NCQA invites you to see our presentation in the Product Theater in the exhibit hall on Tuesday, March 21 at 6:00 pm. Learn more at [NCQA.org](http://NCQA.org).

New England Cognitive Center

**Booth 427**

The New England Cognitive Center is a nonprofit organization that develops nationally recognized, evidence-based cognitive fitness programs. NECC programs are designed to be delivered in small group formats. Program levels range from those for people wishing to maximize cognitive functioning to those for individuals with moderate to severe Alzheimer’s disease and dementia. Learn more at [cognitivecenter.org](http://cognitivecenter.org).

Notify, Inc.

**Booth 215**

Notified is an innovative mobile app and platform that ensures accuracy, efficiency and ease with which home care services are delivered and managed. Notified was built with specific target groups in mind: the home care company, its employees, and most important of all, the customers and their families. Maximize proof of services rendered and ease the billing process through the exportation of collected staff data, completed care plans, digital signatures and so much more! Learn more at [notifyapps.com](http://notifyapps.com).

NuStep, Inc.

**Booth 207**

NuStep recumbent cross trainers deliver a safe, low impact, total-body workout that helps users of virtually all functional abilities build cardiovascular and muscle strength, improve balance and enhance brain health. Learn more at [nustep.com](http://nustep.com).

Otto Trading Inc

**Booth 503**

Otto Trading is the distributor of the hand-held portable digital massager, TENS unit. Learn more at [unimedmassager.com](http://unimedmassager.com).
Panasonic Consumer Electronics Company

Booth 504

Based in Newark, NJ, Panasonic Consumer Electronics Company is a division of Panasonic Corporation of North America, the principal North American subsidiary of Panasonic Corporation. The company offers a wide range of consumer solutions in the U.S. including LUMIX Digital Cameras, Camcorders, Blu-ray players, Home Audio, Cordless Phones, Home Appliances, Beauty, Grooming, Wellness and Personal Care products and more. To learn more about our products, visit shop.panasonic.com.

PeerPlace Network

Booth 314

PeerPlace provides web-based collaborative software that enables community-wide case management and care coordination for health and human service agencies. Supported initiatives for state and local governments include: ADRC/No Wrong Door, AAA/NAPIS & NORS Compliance Reporting, Care Transitions, eLTSS, SHIPs, APS, Balance Incentive Programs, Health Information Exchanges & Provider Management. Learn more at peerplace.com.

Penny Dell Puzzles

Booth 431

Penny Dell Puzzles offers pencil puzzles and coloring books to help keep aging minds active and engaged. Used in group settings or on an individual basis, puzzles and coloring activities strengthen focus and problem solving skills, and are a stress-management tool that can entertain for hours. We are your resource for bulk purchase options designed to meet your program needs and budget. Learn more at pennydellpuzzles.com.

Paraprofessional Healthcare Institute (PHI)

Booth 135

PHI’s trainers, researchers and policy experts work together to learn what works, and what doesn’t, in meeting the needs of direct-care workers and their clients in a variety long-term care settings. They share lessons through hands-on coaching, training and consulting to help them deliver high-quality care. They support policymakers and advocates in crafting evidence-based policies to advance quality care. Learn more at phinational.org.

Project Lifesaver International

Booth 414

Project Lifesaver is a 501(c)(3) nonprofit organization that equips and trains police, fire, sheriff, search and rescue, VA hospitals, assisted living facilities and nursing homes how to electronically locate and interact with individuals that have wandered and become lost due to Alzheimer’s, autism, Down syndrome, or any other cognitive disorder. Learn more at projectlifesaver.org.

Purina Pro Plan

Booths 300 & 302

At Purina® Pro Plan® we are redefining what pet nutrition can do so you can help your pet live the best life possible. Our wide range of dry foods, wet foods and snacks, sold exclusively at pet specialty stores, can be found in specialized platforms formulated for your pets unique needs. For more information, visit proplan.com.

Resources for Persons Aging With Vision Loss

Booth 435

Promoting best practice in service delivery and adjustment for individuals aging with vision loss through continuing education, collaboration, technical assistance, training and online resources. Learn more at oib-tac.org.

REST (Respite Education and Support Tools)

Booth 234

REST (Respite Education and Support Tools) is a train-the-trainer course that prepares individuals to conduct respite training, equipping REST Companions to provide respite to support caregivers who are caring for people with disabilities and healthcare needs across the lifespan. Learn more at restprogram.org.

Routledge

Booth 313

Routledge Journals, a division of Taylor & Francis, is a leading publisher of gerontology research. Visit the Routledge Journals booth to learn about our products and services, and to request free copies of our publications in the gerontology portfolio and related fields. Find our journals online at tandfonline.com.
**Sanofi Pasteur**  
**Booth 201**  
Sanofi Pasteur provides pediatric, adult and travel vaccines for diseases such as diphtheria, tetanus, pertussis, polio, Haemophilus influenzae type B, influenza, rabies, typhoid fever, yellow fever, and meningococcal disease. To learn more about our products, visit our exhibit or go to [sanofipasteur.com](http://sanofipasteur.com).

**Securing America’s Future Energy (SAFE)**  
**Booths 125 & 127**  
SAFE is committed to reducing America’s oil dependence. Mobility is one of the leading impediments to aging in community. Decreased mobility associated with aging is related to declining health, increased isolation, the cost of owning and operating a private car, and limitations of public transportation. Technology like autonomous vehicles can provide solutions to these challenges, allowing more seniors to live healthier, more independent lives. SAFE invites you to our presentation in the Product Theater in the exhibit hall on Wednesday, March 22 at 12:30 PM. Learn more at [secureenergy.org](http://secureenergy.org).

**Society for Social Work Leadership in Health Care**  
**Booth 133**  
The Society for Social Work Leadership in Health Care is an association of 700 members who are dedicated to promoting the universal availability, accessibility, coordination and effectiveness of healthcare, with a focus on the psychosocial components of health and illness. Mission: The SSWLHC shall, through the strength of our members, support emerging leaders in all roles, provide leadership knowledge and skills, and be the force for advocacy through its collective leadership in all healthcare arenas. Learn more at [sswlhc.org](http://sswlhc.org).

**TBH Brands LLC - Total Brain Health**  
**Booth 325**  
Total Brain Health believes everyone deserves to know how to boost their brain power! Our TBH Toolkits are scientifically-grounded brain fitness programs for professionals to teach brain health and memory strategies. Founded in 2000 by Cynthia R. Green, PhD, a leader in the field of cognitive wellness, TBH provides cognitive training using a powerful social-based training model, combined with hands-on learning and the power of groups to promote healthy memory and brain function. Learn more at [totalbrainhealth.com](http://totalbrainhealth.com).

**The U of L Institute for Sustainable Health & Optimal Aging**  
**Booth 236**  
The U of L Institute for Sustainable Health & Optimal Aging empowers older adults to flourish. We work to achieve this by building collaborative community networks of psychosocial transdisciplinary research, evidence-based practice models, age-friendly product innovation, and creative educational models. Learn more at [optimalaginginstitute.org](http://optimalaginginstitute.org).

**Today’s Geriatric Medicine**  
**Booth 419**  
*Today’s Geriatric Medicine* provides advertisers with a unique opportunity to connect with an expanding audience of geriatrics professionals and care team members, including geriatricians, primary care physicians, nurse practitioners, physician assistants, dietitians, social workers and occupational/physical therapists. Learn more at [todaysgeriatricmedicine.com](http://todaysgeriatricmedicine.com).

**Tunstall**  
**Booth 420**  
Tunstall Healthcare is a world leading provider of connected healthcare solutions. With more than 50 years’ experience developing innovative connected health solutions, we provide service in 51 countries and support more than 3.5 million people worldwide every day. We provide medication management and medical alert solutions, as well as a wide variety of sensors that monitor the home. Stop by Booth #420, to learn more about our products and services. Learn more at [tunstall.com](http://tunstall.com).

**United States Fire Administration**  
**Booth 120**  
Older adults have an increased risk of dying in a fire. The U.S. Fire Administration (USFA) works to prevent older adult fire deaths with educational materials, safety tips, public service announcements and handouts developed by the USFA and other organizations. Our free materials are yours to use when educating older adults and their caregivers about the importance of home fire safety. Learn more at [usfa.fema.gov](http://usfa.fema.gov).
United States
Social Security Administration
Booth 233
Social Security’s online services are convenient and secure. SSA’s website provides general or specific information on Social Security, and the public can apply for retirement and disability benefits as well as Medicare prescription drug cost Extra Help online, conduct other business or obtain information without making an appointment, calling or visiting a Social Security office. Learn more at socialsecurity.gov.

University of Massachusetts Boston
Booth 213
Gerontology at UMass Boston will present information about our graduate programs offered at the doctoral, master’s and certificate levels. Additionally, we will distribute information about research conducted within our Gerontology Institute and Center for Social and Demographic Research on Aging, as well as programs provided by the Pension Action Center and the Osher Lifelong Learning Institute at UMass Boston. Learn more at geront.umb.edu.

University of Nebraska at Omaha, Department of Gerontology
Booth 324
Since 1973, the Department of Gerontology at the University of Nebraska Omaha delivers education to students in Omaha, Lincoln, and online. Education paths include the BS, MA and PhD in Gerontology. Certificates and a minor are also available at the undergraduate and graduate levels. Learn more at gerontology.unomaha.edu.

USC Leonard Davis
School of Gerontology
Booths 204 & 206
Founded in 1975, the USC Davis School of Gerontology is the oldest and largest school of its type in the world. We offer the most comprehensive selection of gerontology degree programs found anywhere, a variety of outstanding research opportunities and a challenging yet supportive academic environment. Learn more at gero.usc.edu.

Valley Senior Services/
Traditions Frozen Senior Meals—an Elior Company
Booth 227
Valley Senior Services/Traditions supplies senior nutrition products and services. Learn more at valleyinc.com.

Veterans Home Care, LLC
Booth 421
The mission of Veterans Home Care is to assist veterans who protected our freedom to stay in their homes and live with dignity. Learn more at veteranshomecare.com.

Visiting Angels
Booth 218
Visiting Angels is the leading company for non-medical home care in the United States, with 570 offices nationally to serve the senior community with aids to daily living. Learn more at visitingangels.com.

WellMed Charitable Foundation
Booth 403
The mission of the WellMed Charitable Foundation is to support seniors and their family caregivers. We offer several caregiver programs, including the evidence-based Stress-Busting Program for Family Caregivers. This program is available in three formats: A program for family caregiver of persons with dementia, a general program for all family caregivers, and a Spanish adaptation for family caregivers of persons with dementia. This program has been demonstrated to reduce caregiver stress, burden, depression, and to increase the caregiver’s sense of control. Master Training and licensing is available through the WellMed Charitable Foundation. More information is available at our booth in the Exhibit Hall or at wellmedgives.org.

Wells Fargo
Life Management Services
Booth 418
Wells Fargo Life Management Services provides a customized plan to help individuals live an active and independent life. Experienced professionals work with clients to proactively manage their wealth, as well as their health care and personal well-being. Learn more at www.wellsfargo.com/the-private-bank.
Western Union
Booth 425
Western Union takes consumer protection seriously and has a comprehensive program that deters fraudsters and helps protect consumers from fraud. Stop by our booth to learn more about our fraud programs and how Western Union can assist you in helping potential victims of fraud. Visit our website at wu.com/fraudawareness.

Wolters Kluwer
Booth 424
Wolters Kluwer Health is a leading global provider of medical information and point-of-care solutions for the healthcare industry. Our solutions are designed to help professionals build clinical competency and improve practice so that healthcare organizations can succeed in value-based care delivery models. We offer premier medical, nursing and allied health content; clinical decision support tools; drug information and patient surveillance; structured documentation and coding; healthcare terminology, data management and systems interoperability solutions; precision medical research tools; and continuing medical education solutions. Our leading product solutions include Lippincott, Ovid®, UpToDate® and others. Learn more at lww.com.

March 20-24, 2017
Aging in America Conference
Hyatt Regency Chicago
151 E. Wacker Drive | Chicago, IL

Please come and see us at our speaking sessions around how technology is transforming aging. At CDW Healthcare, we understand your focus is on people, not technology. That’s why we make it our business to bring you the guidance, responsive support and comprehensive services you need to take the best possible care of your residents with technology solutions tailored to your communities’ needs.

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alzheimer's association®
800.272.3900 | alz.org®

We’re here all day, every day for those facing dementia.
• Our free 24/7 Helpline (800.272.3900) offers round-the-clock information, support and referrals.
• We provide education and support for those living with dementia and their caregivers in communities across the country.
• Our website, alz.org, provides reliable information and easy access to resources including our Alzheimer’s and Dementia Caregiver Center and free education programs.

The Alzheimer’s Association is pleased to welcome the Aging in America Conference to Chicago. Visit us at booth #411.

POSSIBILITIES
Reimagine Your Community With Technology
FREE Continuing Education Units (CEU)

Attend a web conference and earn free CEUs. These CEUs are offered in cooperation with the American Society on Aging. CEUs are available for 60 days following the live event. For more information and to complete the required pre-registration, go to:

CaregiverStress.com/ProfessionalEducation

2017 Schedule

10:00 AM Pacific / 11:00 AM Mountain / 12:00 PM Central / 1:00 PM Eastern

- **Living at Home with Diabetes**  March 1
- **Understanding the Value of Home Care**  April 12
- **Seniors and Medication Management**  May 3
- **Caring for Someone with Alzheimer’s**  June 7
- **Managing COPD at Home**  July 12
- **Healthy Nutrition and Mealtime for Seniors**  August 2
- **Navigating Senior Care Options**  September 4
- **Preventing Senior Scams**  October 4
- **Support for the Working Family Caregiver**  November 8
- **Loss of Independence and Isolation**  December 6

Lakelyn is a Caregiver Advocate for Home Instead Senior Care. Lakelyn works to educate professionals, families and communities on issues seniors face. In the spring of 2017, Lakelyn will graduate with a Master of Arts in Social Gerontology from the University of Nebraska–Omaha. She also earned a Master’s in Business Administration and her undergraduate education focused on marketing and communications studies. Lakelyn has professional experience in the private and public sectors of senior care services. She has worked on special projects for UNO’s Department of Gerontology and the local Area Agency on Aging. Lakelyn is in her third year serving as the co-chair of the Nebraska Chapter of the Alzheimer’s Association’s Dementia Care Conference. Lakelyn has a passion for helping others, especially aging adults and their families.
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
<tr>
<td>8:00 AM–6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
</tr>
<tr>
<td>9:00 AM–6:00 PM</td>
<td>Press Room Open</td>
<td>Skyway 261 (East Tower, Blue Level)</td>
</tr>
<tr>
<td>11:00 AM–Noon</td>
<td>Networking Orientation for First-Time Attendees, New Members, Students and Emerging Professionals</td>
<td>Plaza AB (East Tower, Green Level)</td>
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<tr>
<td>12:30–2:00 PM</td>
<td>BFA/NOMA CG Program—Creating an Inclusive Workplace for Diverse Older Workers</td>
<td>Regency D (West Tower, Gold Level)</td>
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<tr>
<td>12:30–2:00 PM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
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<tr>
<td>12:30–3:30 PM</td>
<td>National Forum on Family Caregiving</td>
<td>Regency AB (West Tower, Gold Level)</td>
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<tr>
<td>2:30–3:30 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
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<tr>
<td>4:00–5:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
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<tr>
<td>5:15–6:15 PM</td>
<td>Peer Group Meetings</td>
<td>Various locations</td>
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Thank you to the American Society on Aging. We are here to support you with health plans for older adults and people with disabilities who need help. Together, we make a difference.

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**English** — ATTENTION: If you speak English, language assistance services, free of charge are available to you. Call 1-866-487-4331 (TTY: 7-1-1). **Spanish** — ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-487-4331 (TTY: 7-1-1). **Polish** — UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-487-4331 (TTY: 7-1-1). Cigna-HealthSpring complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna-HealthSpring cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. © 2016 Cigna
11:00 AM–Noon | Networking Event

MO101 Networking Orientation for First-Time Attendees, New Members, Students and Emerging Professionals

11:00 AM | Plaza AB (East Tower, Green Level)

Is this your first Aging in America Conference? Are you new to ASA? Are you looking to meet other members? This is a great opportunity to meet peers and get critical information you need to get the most out of the conference. Experienced ASA leaders will be on hand to answer your questions.

Presenters: Paula Basta, MDiv, Regional Director, Northeast (Levy) Senior Center, Chicago Department of Family & Support Services; Letia Boseman, MPH, DHSc(c), CHES, Senior Public Health Analyst, Division of Diabetes Translation, Centers for Disease Control and Prevention; Kate Krajci, MA, LCSW, Founder, Life Changes Counseling and Care Planning; Peter Reed, PhD, MPH, Director and Professor, University of Nevada Reno Sanford Center for Aging; Joyce Walker MSSA, MSSA, SHS, Vice President of Community Development, PK Management, LLC.

12:30–2:00 PM

National Forum

MO103 National Forum on Family Caregiving

12:30 PM | Regency AB (West Tower, Gold Level)

Sponsored by GreatCall.

Fee: $15 (includes beverages and copy of Generations journal). Pre-registration is required.

Who is responsible for the care of older adults in the community? From this question, others naturally arise: Is this care the responsibility of family and society, or a partnership of both? If society has a role, how far should support extend? Will society fund services sufficiently to provide affordable substitute care on a sliding-fee scale that will enable family members to continue to work? Or will we continue to see significant numbers of caregivers leave the workforce annually to support the health needs of a family member? These and other fundamental policy and values questions loom large in the future of evolving policy, integration of services and emerging technologies.

This program will cover the significant acceleration of change in the evolution of family caregiving during the past ten years. Join us for a review of these significant changes with expert authors, researchers and advocates who are tireless in their commitments to improve family caregiving systems and support.

Presenters: Lynn Friss Feinberg, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; Gail Hunt, President and CEO, National Alliance for Caregiving; David Inns, MBA, President & CEO, GreatCall, Inc.; Kathleen Kelly, MFA, Executive Director, Family Caregiver Alliance; Scott Peifer, MSW, MPPA, Vice President, Alliance Development, Aging2.0; Jennifer Wolff, PhD, Associate Professor, Johns Hopkins University.
Highlighted Session

**MO107 Aging and Disability Resource Centers: Promising Practices Across the Country**

**12:30 PM | Roosevelt 3 (East Tower, Bronze Level)**

Sponsored by AARP.

Finding services and supports for people with self-care needs can be unnerving. However, states are transforming their fragmented LTSS access functions into single statewide Aging and Disability Resource Center/No Wrong Door systems to work better for consumers and their families. The AARP Scorecard project, funded by The SCAN Foundation and the Commonwealth Fund and in collaboration with the U.S. Administration for Community Living, researched promising practices to speed up the pace of change.

Presenters: **Jean Accius**, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; **Lisa Aleckhi**, MPA, Senior Vice President and Director, Lewin Center for Aging & Disability Policy, The Lewin Group; **Joseph Lugo**, MA, Aging Services Specialist, Administration for Community Living; **Katie Rooper**, Assistant Commissioner, Virginia Department for Aging and Rehabilitative Services.

12:30–2:00 PM | 90-Minute Workshops

**AGING IN COMMUNITY**

**MO109 Advancing Trauma-Informed Care: Applying Early Findings From ACL/AoA’s Holocaust Survivor Program**

**12:30 PM | Acapulco (West Tower, Gold Level)**

Presenters will share examples of new and innovative partnerships and programs that are helping to expand the range of culturally competent and trauma-informed service offerings available to Holocaust survivors, and will offer strategies for how these efforts can be replicated in the broader aging services network.

Presenters: **Leah Bergen**, Project Manager, The Jewish Federations of North America; **Yuliya Gaydayenko**, MA, LMSW, Senior Director of Older Adult Services, Jewish Family Service of Metropolitan Detroit; **June Guttermann**, EdD, CEO, Jewish Family Services of Columbus, Ohio; **Greg Link**, MA, Director, Office of Supportive and Caregiver Services, U.S. Administration for Community Living.

**MO111 HECM and Housing: An Aging-in-Place Tool With Multiple Applications**

**12:30 PM | San Francisco (West Tower, Gold Level)**

The home equity conversion mortgage (HECM) is a widely misunderstood and complex product that has been underutilized by the senior population because of the complexity and past abuses. Recent changes attempt to bring the product more mainstream, and recent research indicates that a HECM added to a retirement plan can increase the likelihood of NOT outliving retirement funds. Often considered a product of last resort, this perception is changing due to recent changes, research and media.

Presenters: **Richard Glover**, Director Reverse Mortgage Division; **John Pollett**, HECM Specialist; both of American Fidelity Mortgage Services, Inc.

**MO113 Leave Me Alone: The Live-Alone Projects**

**12:30 PM | Michigan 2 (East Tower, Bronze Level)**

The numbers of people who live alone in the community and have Alzheimer’s disease and related disorders (ADRD) are growing at staggering rates. Services for this population are scarce and interventions are often unsuccessful. This workshop will report on three projects in California that identify, assess and connect people living alone with ADRD to programs and services to help them continue to live at home independently and safely.

Presenters: **Stefanie Bonigut**, MSW, Family Care Specialist, Alzheimer’s Association; **Brooke Hollister**, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; **Rachel Kast**, MSW, Dementia Care Specialist, Alzheimer’s Association; **Cathleen Ladd**, Vice President, Programs, Alzheimer’s Greater Los Angeles.

**MO115 National, State and Local Efforts to Reduce Falls Among Older Adults**

**12:30 PM | Randolph 1 (East Tower, Bronze Level)**

The National Council on Aging’s National Falls Prevention Resource Center and the Administration for Community Living will provide updates on national efforts to prevent falls among older adults, including grants to states and Tribal organizations to implement evidence-based falls prevention programs. Presenters will highlight best practices, lessons learned, outcomes and sustainability strategies.

Presenters: **Kathleen Cameron**, MPH, Senior Director, Center for Healthy Aging, National Council on Aging; **Mary Hertel**, Healthy Aging Programs Consultant, Minnesota Board on Aging; **Carlene Russell**, MS, RDN, LDN, Nutrition Program Director, Iowa Department on Aging; **Shannon Skowronski**, MPH, MSW, Aging Services Program Specialist, U.S. Administration for Community Living.

**Symposium**

**MO117 The Little Home That Could: A Traditional Home Person-Centered Success Story**

**12:30 PM | Columbus KL (East Tower, Gold Level)**

Since 2013, the state of Kansas has been incentivizing person-centered care through a pay-for-performance program entitled PEAK (Promoting Excellent Alternatives in Kansas nursing homes). This program provides structure and a shared definition as well as a rigorous evaluation system. The majority of early adopters have been nonprofit and CCRCs but for one exception, Medicalodges Columbus. Learn how this very traditional for-profit, corporate-operated home has broken the mold with some dramatic successes.

Presenters: **Gayle Doll**, PhD, Associate Professor, Kansas State University Center on Aging; **Amy Higgins**, RN, Administrator, Medicalodges Columbus; **Travis McBride**, Regional Vice President, Medicalodges, Inc.; **Judith Poey**, PhD, Postdoctoral Fellow, Center on Aging, Kansas State University.
BUSINESS & LEADERSHIP

MO119  Innovative Community Responses to LGBTQ Aging
12:30 PM | Columbian (West Tower, Bronze Level)
Despite their increased experiences of discrimination, the voices and faces of LGBTQ older adults are notably absent from post-marriage public dialogue and awareness-building campaigns to ban discriminatory practices in employment, housing and public accommodations. In this session, attendees will learn about local and national models for centering the voices of LGBTQ older adults to identify service and policy gaps and advocacy opportunities.

Presenters: Jacqueline Boyd, Owner, The Care Plan; Kim Hunt, MPP, Executive Director, Pride Action Tank; Serena Worthington, MA, Director of National Field Initiatives, Services and Advocacy for GLBT Elders (SAGE).

MO121  Inspiring Innovation to the 50+ Consumer
12:30 PM | Roosevelt 1 (East Tower, Bronze Level)
Inspiring innovation begins and ends with your consumer. Join GfK and the AARP as they share some recent innovation inspirations derived from GfK Consumer Life/Roper Reports. We’ll walk through some of the inspirations, discuss the trends behind them and learn how these consumer-driven inspirations are the foundation for the AARP’s market-oriented innovation success.

Presenters: Andrew Gorman, Senior Advisor, Technology Programs at AARP; Andreina Rangel, MBA, Senior Strategic Advisor, Insights and Innovation, 50+ Research & Insights, AARP Public Policy Institute; Kathy Sheehan, MBA, Executive Vice President, GfK Consumer Trends/Roper Reports.

Symposium

MO123  Meet the Grantmakers
12:30 PM | Randolph 3 (East Tower, Bronze Level)
This session will give attendees an opportunity to learn about the grantmaking process directly from those who make the grant decisions. Presenters will describe the different types of grantmaking foundations, how to approach and talk to potential funders, and trends among foundations.

Presenters: Therese Ellery, Senior Program Officer, Aging Program, Rose Community Foundation; Jolene Fassbinder, MSG, MACM, Program Officer, Archstone Foundation; Michael Marcus, MSW, Principal, Consultants for Community Resources; Aaron Merki, Program Officer, Harry & Jeanette Weinberg Foundation; Mary O’Donnell, MA, Senior Program Officer, The Retirement Research Foundation.

MO125  Why Nonprofits Should Care About Earned Income
12:30 PM | Toronto (West Tower, Gold Level)
Every organization has expertise, a service, a product or intellectual property that can be converted into an earned income stream. The challenge is we can’t see this when we are focused on the day-to-day operations of our programs. Learn how the Patterson Foundation successfully developed and implemented earned income offerings with nonprofit organizations and how you can do it too.

Presenters: Larry Clark, Managing Partner, No Margin No Mission; Debra Jacobs, President & CEO, The Patterson Foundation; Michael Oxman, MS, Managing Partner, No Margin No Mission.

CLINICAL CARE & TRANSITIONS

Symposium

MO127  Best Practices for Integrating Geriatrics Into Primary Care: Working With CBOs and the Aging Network
12:30 PM | Regency C (West Tower, Gold Level)
Members of five Midwestern Geriatrics Workforce Enhancement Programs will discuss key features of their projects, which all have the goal to educate the healthcare workforce about patient and family-centered care for older adults and to integrate geriatrics into primary care. Attendees will learn tips and best practices for enhancing geriatric education and effectively integrating geriatrics into primary care.

Presenters: Stacy Barnes, PhD, MGS, Director, Wisconsin Geriatric Education, Marquette University; Marla Berg-Weger, PhD, LCSW, Professor, Executive Director, Geriatric Education Center, Saint Louis University School of Social Work; Erin Emery-Tiburcio, PhD, ABPP, Associate Professor, Department of Behavioral Sciences; Robyn Golden, MA, LCSW, Director of Health and Aging; both of Rush University Medical Center; Valerie Gruss, PhD, APN, CNP-BC, Principal Investigator/Project Director; Memoona Hasnain, MD, MHPE, PhD, Director, Patient-Centered Medicine Scholars Program; both of University of Illinois at Chicago; Jason Molony, AM, Project Manager, University of Chicago Medicine.

DIVERSITY & CULTURES OF AGING

MO129  Chicago-Shanghai: Learning From Each Other as Our Populations Age
12:30 PM | New Orleans (West Tower, Gold Level)
Since 2014, Chicago Sister Cities International Chicago-Shanghai Social Service Exchange Program has organized yearly exchanges between these two vibrant cities. Members of the 2015 Chicago delegation will share lessons learned from this municipality of 24M people, 2.7M age 65+. We’ll show pictures of housing and social service programs, address the impact of the One Child Policy and Central Government Planning, and reflect on the benefits of international idea exchanges.
12:30—2:00 PM

Presenters: Nancy Flowers, LCSW, Community Education Program Manager, LIFE Institute for Learning, Rainbow Hospice and Palliative Care; Phyllis Mitzen, MSW, Consultant, Center of LTC Reform, Health and Medicine Policy Research Group; Andrew Teitelman, Director, Senior Services & Health Initiatives, Chicago Housing Authority.

Symposium

MO131 Replicable Models of Collaboration to Serve the Health Needs of LGBT Older Adults
12:30 PM | Columbus AB (East Tower, Gold Level)
How are the health issues and concerns of LGBT older adults similar and different from other aging populations? What are the issues and concerns of older adults infected and affected by HIV? How do we break the research, social service and medical silos to treat the whole person? These questions and more will be explored in this symposium. Learn about collaborations on cutting-edge, person-centered programs and interventions for lesbian, gay, bisexual and transgender older adults.
Presenters: Porsha Hall, MPH, MAG, Health & Wellness Program Manager, Services and Advocacy for GLBT Elders (SAGE); Jeffrey Kwong, DNP, MPH, Associate Professor of Nursing, Columbia University; William Mendez, MSW, Care Manager; Thomas Weber, Director of Care Management; both of Services and Advocacy for GLBT Elders (SAGE).

MO133 Strategic Model for Social Change for an Aging Community in West Hollywood
12:30 PM | Randolph 2 (East Tower, Bronze Level)
This session will present a project that built on the City of West Hollywood’s history of community collaboration to create discussion of, and activism around, reducing ageism. In particular, how West Hollywood plans to serve older LGBT and long-term HIV/AIDS survivors and immigrants from the former Soviet Union, each with varying needs, will be discussed.
Presenters: Marci Eads, PhD, Managing Principal, Health Management Associates Community Strategies; David Giugni, Social Services Manager; Elizabeth Savage, Director, Human Services and Rent Stabilization; both of City of West Hollywood.

INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

MO135 Creating Service Opportunities in Aging Services
12:30 PM | Gold Coast (West Tower, Bronze Level)
Aging programs frequently use volunteers to assist with basic tasks. We can expand these models of service in ways that can benefit our programs, while meeting the needs of partnering organizations. Presenters will describe partnership models that include internships, stipend programs, agency partnerships and other models that build service enterprise.
Presenters: Sheryl Fuller, LMSW, Division Director, Older Adult Services; Tara Rullo, LCSW, Director, Project ORE; Karen Taylor, MAJCS, Program Director; all of Educational Alliance.

MO137 Monetizing Services to Meet Demand: Vision Rehabilitation for Seniors
12:30 PM | Comiskey (West Tower, Bronze Level)
As our community ages, we can expect to see a dramatic increase in age-related progressive vision loss. How can we meet the growing need for vision rehabilitation services? Learn how including private pay and cost-shared services allow us to reach individuals who would not otherwise qualify for a subsidized service intended for older adults in poverty. Join a discussion of how to develop private pay and sliding-fee scale models for programming.
Presenters: Susan Anderson, Community Services Lead; John Filek, Programs Director; Kate Grathwol, PhD, President and CEO; all of Vision Loss Resources.

MO139 Partners at Home: Building a Statewide CBO Network
12:30 PM | Michigan 1 (East Tower, Bronze Level)
As the healthcare system evolves to address the social determinants of health, community-based providers can leverage their social service expertise to establish profitable partnerships with health payers. Members of a California CBO collaborative will discuss the crucial role CBO coalition-building plays in securing health payer partnerships. Presenters will discuss strategies for partnership-building and for growing entrepreneurial culture within mission-driven nonprofits.

Presenters: Carol Castillon, MSG, Deputy Director of Operations, Aging & Independence Services; Holly Hagler, President & CEO, Community SeniorServ; W. June Simmons, MSW, President and CEO, Partners in Care Foundation; Sue Tatangelo, MAOM, Chief Resource Officer, Camarillo Health Care District.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

MO141 Creativity as a Means to Expression of Emotions by Older Adults
12:30 PM | Columbus EF (East Tower, Gold Level)
This workshop will demonstrate the potential value of engaging in creative art-making activities and expression of emotions in older adults. A study conducted at senior residences in Sweden showed that engaging in creative and meaningful activities can produce inner growth, sense of purpose, enhanced communication, social connectivity, and increased well-being.
Presenters: Britt Eksell, PhD, Health Psychologist; Christiane Manzella, PhD, FT, Seleni Institute; Val Sereno, MA, Faculty, School of Visual Arts.

MO143 Media Portrayals of Aging and the Influence of Aging Experts
12:30 PM | Columbus IJ (East Tower, Gold Level)
Aging is predominantly portrayed negatively in the media, consequently influencing public opinion. While scientific information that informs these stories has evolved to include more positive portrayals of aging, media coverage lags behind. Several strategies for changing the way aging is portrayed in the media will be discussed in depth.

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MO145 Texercise Select: Teaming Up to Take Charge in Texas
12:30 PM | Columbus CD (East Tower, Gold Level)
Learn how the Texas Department of Aging and Disability Services created an evidence-based program (EBP) from their Texercise Aging and Living Well program. Texas A&M’s Program on Healthy Aging department provided EBP development, implementation and evaluation expertise. Texercise Select combined the best of EB skills with established Texercise materials to create a proven and effective physical activity and nutrition workshop.

Presenters: Doris Howell, MPH, CHWI, Assistant Director, EBP; Cindy Quinn, EBP Coordinator; both of Center for Population Health & Aging, School of Public Health, Texas A&M University; Holly Riley, Manager, Aging Services Coordination, Texas Health and Human Services Commission.

MO147 What’s Data Got to Do With It? Research Informed Strategies to Address Senior Hunger
12:30 PM | Soldier Field (West Tower, Bronze Level)
This session will cover the prevalence, causes and consequences of food insecurity—the lack of access at all times to enough food to lead a healthy lifestyle—among the aging population. We will highlight the effective ways in which Meals on Wheels America and the Feeding America network of food banks partner to serve older adults, and provide attendees with resources to better understand senior hunger and nutrition assistance programs available in their own communities.

Presenters: Ucheoma Akobundu, PhD, RD, Director of Project Management and Impact, Meals on Wheels America; Emily Basten, MBA, Senior Manager of Program Development; Monica Hake, MSW, Manager of Social Policy Research & Analysis; both of Feeding America.

MO149 New Strategies for Engaging Older Adults in Behavioral Health Services
12:30 PM | Wrigley (West Tower, Bronze Level)
The session will share the results of newly implemented programming and programs under development intended to engage older adults in behavioral health services. Background on the need for these services will be provided as well as discussion of common barriers faced when attempting to provide behavioral health services that are specific to older adults. Lessons learned and a variety of program models will be shared.

Presenters: Shannon Baggerman, MSW/LCSW, Older Adult Program Coordinator, Washington County Disability, Aging & Veteran Services; Stephanie Barnett-Herro, MA, Older Adult Systems of Care Coordinator, Clackamas County Behavioral Health; Lauren Fontanarosa, MPH, Regional Coordinator, Older Adult Behavioral Health, Multnomah County Aging, Disability and Veterans Services; Kim Jackson, MA, Older Adult Behavioral Health Program Coordinator, Washington County Behavioral Health.

MO151 Case Study of Minnesota’s Efforts to Reform Long-Term Care Financing
12:30 PM | Atlanta (West Tower, Gold Level)
The session will discuss a case study of the efforts of Minnesota to reform its long-term care financing system. It will focus on the process and the results of Minnesota’s activities to achieve reform, and review and comment on its activities and outcomes. The workshop will assess Minnesota’s movement toward its vision of a system that is universal, stable, includes public and private roles and affordable for middle income households.

Presenters: John Cutler, JD, Senior Fellow, National Academy of Social Insurance; LaRhae Knatterud, MAPA, Director, Aging Transformation, Minnesota Department of Human Services, Aging Division; John O’Leary, MBA, President, O’Leary Marketing Associates LLC; Eileen Tell, MPH, Principal and CEO, ET Consulting LLC.

Symposium

MO153 Identifying and Reporting Elder Abuse in Primary Care Settings
12:30 PM | Michigan 3 (East Tower, Bronze Level)
The WellMed healthcare system partnered with Texas Adult Protective Services (APS) to identify and report abuse of older, primary care patients. Two APS caseworkers embedded in WellMed trained 826 clinicians in 63 clinics on abuse and its screening using the Elder Abuse Suspicion Index (EASI); 12,000+ EASIs were completed and 578 suspected abuse victims were reported to APS. Findings from APS worker interviews, clinician training, EASI screenings, and a caregiver intervention will be described.

Presenters: Deborah Billa, Grants Manager, WellMed Charitable Foundation; Ann Cortez, District Director, Texas Department of Family and Protective Services; Farida Ejaz, PhD, LISW-S, Senior Research Scientist II; Miriam Rose, MD, Senior Research Analyst; both of Benjamin Rose Institute on Aging; Carol Zernial, MSG, Executive Director, WellMed Charitable Foundation.

MO155 Bringing Religious and Caregiver Perspectives to Health and Wellness Programs
12:30 PM | Water Tower (West Tower, Bronze Level)
In 2016, NCOA collaborated with two nationally renowned rabbis to develop a Jewish-focused Aging Mastery Program to introduce faith-based perspectives to its rapidly growing health and wellness program. This session will describe the rationale, experience and results so far of a multi-community pilot program to test Jewish-focused AMP and will discuss implications and opportunities for a Christian AMP. We will also report initial findings from an AMP for a caregivers pilot program in Pittsburgh.

Presenters: Richard Address, DMin, Founder and Director, Jewish Sacred Aging; Emily Dessem, MSW, Director, Aging Mastery Program Community Partnerships, National Council on Aging; Alexis Winsten Mancuso, MPM, Assistant Executive Director, Jewish Community Center of Greater Pittsburgh.
Symposium

MO157  An Innovative Model of Technology Strategies That Promote Aging in Place in Low-Income Housing Settings

12:30 PM | Crystal B (West Tower, Green Level)

This expert panel will provide a model of innovative and evidence-based technology-driven strategies that promote aging in place for older adults in low-income housing. Learn how this model has been successfully implemented through a Minnesota Department of Human Services Live Well at Home grant. Strategies include Healthsense, It’s Never 2 Late, Caregiver Tablets, and CARES Dementia Training.

Presenters: Catherine Berghoff, Vice President of Innovation and Care Solutions, Avivity; Joseph Gaugler, PhD, Long-Term Care Professor in Nursing, University of Minnesota School of Nursing; John Hobday, Founder and CEO, HealthCare Interactive®, Inc; Jack York, Founder, It’s Never 2 Late.

MO159  Building a Community-Based Sustainable Telehealth Intervention Program for Seniors

12:30 PM | Columbus GH (East Tower, Gold Level)

The impact of a low-cost telehealth intergenerational program with community-dwelling older adults will be discussed. The purpose of the program is to raise awareness of wellness within skyrocketing healthcare costs, and reduce 30-day hospital readmission and ER visits. Information to replicate the study will be provided.

Presenters: Mae Carpenter, MS, Commissioner, Westchester County Department of Senior Programs and Services; Jean Coppola, PhD, Associate Professor, Pace University; John Migliaccio, PhD, President, Maturity Mark Services Co.; Colette Phipps, MSW, Research Analyst, Westchester County Department of Senior Programs and Services; David Putrino, PhD, Director of Telemedicine and Virtual Rehabilitation, Burke Medical Research Institute.

MO161  Quantifying the Positive Effects of Music and Memory iPods and iPads for Dementia Care

12:30 PM | Haymarket (West Tower, Bronze Level)

This session will discuss the implementation and findings from a pilot study to assess engagement of Music & Memory and iPads for individuals with dementia residing in six Wisconsin-based Assisted Living Communities. The study was conducted by University of Wisconsin-Madison, Center for Health Systems Research and Analysis.

Presenters: Debra Dodds, MA, Team Gerontologist, Generation Connect; Jay Ford, PhD, FACHE, FHIMSS, Associate Scientist, Center for Health Systems Research and Analysis, University of Wisconsin-Madison College of Engineering; Julie Hyland, Director, Wisconsin Music & Memory Student Program, Music & Memory; Michael Potteiger, Entrepreneur Studies, Founder, Generation Connect.

MO163  Influencers in Aging: Innovation and the Future of Aging in America

2:30 PM | Columbus GH (East Tower, Gold Level)

Sponsored by Next Avenue.

For the past two years Next Avenue has recognized 50 remarkable people who are redefining what it means to grow old in America. Join us for a conversation with some of the 2016 Influencers in Aging. They will discuss the future of aging in America and the role innovation will play.

Presenters: Michael Adams, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders (SAGE); Bob Blancato, MPA, President, Matz, Blancato & Associates; Susan Donley, Publisher and Managing Director, Next Avenue; Terry Fulmer, PhD, RN, FAAN, President, The John A. Hartford Foundation; Sarita Gupta, Executive Director, Jobs With Justice.

MO165  Age-Friendly Silicon Valley: Organizing and Moving Political Will

2:30 PM | Crystal C (West Tower, Green Level)

In 2015, using the Ecological Model of Aging, Santa Clara County and its 15 diverse cities embarked on a regional initiative to guide individual cities and the county to join the World Health Organization Network of Age Friendly cities. Learn how the multidisciplinary team developed a community organizing model engaging seniors, stakeholders and elected officials in the process.

Presenters: Tracey Gott, MA, Recreation Supervisor, City of San Jose; Vanessa Merlano, MS, RD, Older Adults Injury Prevention Health Education, Santa Clara County Public Health; Diana Miller, MA, Seniors’ Agenda Project Manager, Santa Clara County Social Services; Mary O’Meara, MA, Recreation Superintendent, City of San Jose.

MO167  Creating a New Normal: Sustainability Lessons From an Adult Day Service Plus Program

2:30 PM | Atlanta (West Tower, Gold Level)

A common pitfall of evidence-based interventions is the difficulty of integrating them into everyday practice. We will describe the implementation of the Adult Day Service Plus Program in two centers in which the Normalization Process Theory served as a framework for planning, adaptation, integration and evaluation. Emphasis will focus on processes necessary to embed this multifaceted care management program into routinized practice.

Presenters: Linda Samia, RN, PhD, Associate Professor, University of Southern Maine; Elizabeth Weaver, MS, LSW, Project Manager, Dementia Capable Service Expansion, Southern Maine Agency on Aging.
MO169  Empowering Consumers Through the Home Care Registry

2:30 PM | New Orleans (West Tower, Gold Level)

A consumer who chooses to live at home needs a quality home care registry and, in many cases, assistance in hiring and sustaining the perfect caregiver. This session will provide insight into the development of a highly efficient quality home care registry and the role of consumer mentors and care coaches. Both consumer mentors and care coaches work with the consumer throughout the process to ensure a positive and sustainable relationship between the consumer and caregiver.

Presenters: Kelly Dearman, JD, MA, Executive Director, San Francisco In Home Supportive Services Public Authority; Mary Tinker, MBA, Director, Public Authority Services, Sourcewise.

MO171  Plan Your Lifespan: Developing and Testing a Tool for Planning in Advance for Major Life Events

2:30 PM | Acapulco (West Tower, Gold Level)

While many people plan for life events like buying a house or retirement, many fail to plan for health events that may occur in the last quarter of life, such as hospitalization, falls or memory loss. A tool for planning in advance for major life events developed with input from older adults and caregivers will be presented, as well as outcomes from a randomized control trial of the tool.

Presenters: Lee Lindquist, MD, MPH, MBA, Associate Professor, Feinberg School Medicine; Gayle Shier Kricke, MSW, Doctoral Candidate; both of Northwestern University.

MO173  Twenty Years and Counting: A Sustainable Model for Helping Seniors Age in Place

2:30 PM | Michigan 1 (East Tower, Bronze Level)

Umbrella of the Capital District helps seniors remain in their homes and communities by recruiting retirees who wish to remain active and earn a little extra spending money to do home maintenance and provide other non-healthcare-related assistance. We will share what we have learned over our 20-year history and provide a model for creating a self-sustaining nonprofit to help seniors age in place.

Presenters: Ron Byrne, Director; Rebecca Stanley, MA, Volunteer Staff; both of Umbrella of the Capital District.

BUSINESS & LEADERSHIP

MO175  Control and Performance Opportunities Within an Aging Workforce

2:30 PM | Randolph 3 (East Tower, Bronze Level)

As we grow older our bodies, minds and social situations alter. These changes can put ourselves, our people and ultimately our businesses at risk. Some of these risks are avoidable with ample planning and understanding within the workplace. Good risk management and prevention strategies can be used to generate improvements in your business. This workshop will help reframe the challenges of your current workplace.

Presenters: Caroline Howe, PhD, Executive Director; Hayley Kearney, MS, Director of Joy & Abundance; both of ThinkHowe Pty Ltd.

MO177  Demonstrating Return on Investment for Health Promotion Programs

2:30 PM | Columbian (West Tower, Bronze Level)

Health promotion programs inform and empower patients to make better healthcare choices, connect patients to services, improve patient activation and increase patient health confidence. However, those who work in health promotion often struggle to make the financial argument to maintain or expand their programming. This workshop will discuss how Rush Health & Aging established a business case for their health promotion programming.

Presenters: Ishani Patel, MS-HSM, Student, Health Systems Management; Padraic Stanley, MSW, Program Coordinator, Rush Health & Aging; both of Rush University Medical Center.

MO179  Project Runway: Disrupting Ageism in the Fashion Industry

2:30 PM | Toronto (West Tower, Gold Level)

During this session panelists will discuss the history of ageism in American culture, ageism in the fashion industry, and strategies to combat ageism in the fashion industry. What can fashion schools and fashion houses do to change the culture? What innovations are already occurring?

Presenters: Lynda Flowers, JD, MSN, RN, Senior Strategic Policy Advisor, AARP; Sara Kozlowski, Director of Education and Professional Development, Council of Fashion Designers of America; Brendan McCarthy, MFA, Assistant Professor of Fashion Design, Parsons School of Design at the New School; Jonathan Stevens, MPH, MBA, Senior Vice President, Thought Leadership, AARP.

CAREGIVING

MO181  Empowering Consumers to Receive Truth in Treatment

2:30 PM | Randolph 2 (East Tower, Bronze Level)

Most baby boomers, like other Americans, want to die at home with loved ones. But one out of every five U.S. adults will die in the ICU. This session will educate participants on research conducted with patients, their loved ones, caregivers, providers and other experts in order to develop innovative tools that will help aging Americans understand treatment options and communicate their values and goals in a way that builds trust with their doctors and loved ones.

Presenters: Kimberly Callinan, PMP, MPP, Chief Program Officer; Kimberly Taccini, National Director of Social Marketing; both of Compassion & Choices.

MO183  Geriatric Care Management: The Next Employee Benefit

2:30 PM | Haymarket (West Tower, Bronze Level)

Since 1996 the Family Caregivers Network has provided K-C employees information, support and advocacy on a variety of caregiving issues and awareness of essentials for a better life for elders or adults with disabilities. Learn about a geriatric care manager program created by the Network to better assess the value and requirements for meeting the growing demand for assistance.
MO185 Transitioning In-Service Communication Training to an Interactive Online Format
2:30 PM | Soldier Field (West Tower, Bronze Level)
The Changing Talk (CHAT) Communication Training Intervention successfully improves nursing home staff communication by reducing elderspeak and increasing person-centered topics. This presentation will describe this process and results of pilot testing of the online modules demonstrating equivalent effects on knowledge and recognition of appropriate communication practices.

Presenters: Nor Hashidah Abdhamid, PhD, Instructional Designer, University of Iowa College of Public Health; Kristine Williams, RN, PhD, FGSA, FAAN, Sally Mathis Hartwig Professor in Gerontological Nursing, University of Iowa College of Nursing.

MO187 Using Technology in Long-Term Care
2:30 PM | Michigan 2 (East Tower, Bronze Level)
We will discuss several examples of the use of technology by elders and their caregivers in long-term care including home care, post acute rehabilitation, and the nursing home. The use of these devices, including tablets, virtual rehabilitation, kiosks, and computer technology has impacted both the care provided and the outcomes for elders.

Presenters: Tammy Marshall, Chief Experience Officer; Joann Reinhardt, PhD, Director of Research; both of The New Jewish Home.

MO189 On-the-Ground Experiences of Integrating Research With Older Adults in Primary Care
2:30 PM | Regency D (West Tower, Gold Level)
The Ambulatory Integration of Medical and Social (AIMS) Model, developed by Rush University Medical Center’s Health and Aging Department (RHA), utilizes master’s level social workers to address patients non-medical needs. RHA is currently studying the AIMS Model in primary care with patients who are 50+ and have multiple chronic conditions. This session will highlight the research assistants experiences of integrating research with older adults in primary care.

Presenters: Michelle Newman, MPH, Coordinator of Interprofessional Program Development; Patricia Reid, Research Assistant; Matthew Vail, MA, LCSW, Clinical Social Worker; all of Rush University Medical Center.

MO190 LGBT Senior Housing: Critical Questions and Perspectives
2:30 PM | Roosevelt 3 (East Tower, Bronze Level)
Recently a perfect storm has been brewing in the Australian aged care landscape resulting in influential reforms and initiatives for LGBTQ inclusive aged care. This workshop will outline the reform pathway, a case study and provide a practical toolkit for participants.

Presenters: Pauline Crameri, Manager, Val’s Cafe @ GLHV; Sunil Patel, GradDip, Manager, Training and Resource Development, GLHV; both of Australian Research Centre in Sex, Health & Society, La Trobe University.

MO195 Designing and Evaluating Cultural Competency Trainings
2:30 PM | San Francisco (West Tower, Gold Level)
The mark of cultural competency is comfort with ambiguity, but how do you measure something so subjective? Join us for a discussion of the best practices for designing training programs meant to foster cultural competency, as well as strategies for measuring training effectiveness and outcomes. Participants will leave with sample activities, evaluations and advice for creating effective training materials.

Presenters: Nancy Giunta, PhD, MSW, Associate Professor and Acting Director, Silberman School of Social Work, Hunter College City University of New York; Tim Johnston, PhD, Director of National Projects, Services and Advocacy for GLBT Elders (SAGE); Lisa Krinsky, MSW, LICSW, Director, LGBT Aging Project, The Fenway Institute.

MO197 LGBT Senior Housing: Critical Questions and Perspectives
2:30 PM | Roosevelt 3 (East Tower, Bronze Level)
Safe and affordable housing for LGBT older adults is a critical aspect of well-being in later life. Over the past 10 years, multiple housing developments geared toward LGBT older adults have been developed around the country. In addition, training programs are aimed at addressing the needs of LGBT older adults living in “mainstream” senior housing. This symposium will present critical questions and perspectives on the current state of LGBT senior housing and future directions in the field.

Presenters: Vanessa Fabbre, PhD, Assistant Professor, Washington University in St. Louis; Britta Larson, MA, Director of Senior Services Program, Center on Halsted; Tripp Mills, Deputy Director Senior Services Department, Los Angeles LGBT Center; Sherrill Wayland, MSW, Manager, National Projects, Services and Advocacy for GLBT Elders (SAGE).
clearly reveals that volunteers can be, and desire to be, trained for the purpose of supporting professional care staff resulting in a paradigm shift in the way we view and use volunteers.

Presenters: Paul Falkowski, PhD, Executive Director; Madeline Wahl, MOL, Assistant Director; both of Community 360.

MO207 Integrative Eldercare and Transformative Mediation: A Wellness and Prevention Model
2:30 PM | Roosevelt 1 (East Tower, Bronze Level)
Having a voice in decision-making about your healthcare treatment is important. Learn about a multi-generational, multi-party, multi-issue prevention and wellness model that utilizes an integrative transformative mediation team consisting of a social worker, lawyer and mediator. By planning in advance, older adults can be sure that family, friends and/or healthcare providers know their wishes.

Presenters: Charles Hill, Family Mediator, PAIDEIA Educational Consulting & Mediation; Deborah Terry-Hays, MA, MSW, Senior Director, Organizational Development, Sound Generations.

MO209 Peng Tzu Ancient Longevity System: A Way to Joyful Aging
2:30 PM | Columbus CD (East Tower, Gold Level)
Learn about ancient longevity Taoist techniques, employing several types of meditation and energy exercises. The use of the system has shown improvement in overall health, stamina and vitality. The techniques are relatively easy to learn and results are achieved quickly. Use of these practices, together with other modern scientific modalities, can offer healthier, more active and enjoyable aging.

Presenters: Peter Hudoba, MD, Research Director; Zhi Gang Sha, Spiritual Teacher, Universal Soul Services; both of Sha Research Foundation.

MO211 Using Music and Technology to Drastically Improve Our Lives as We Age
2:30 PM | Wrigley (West Tower, Bronze Level)
Music listening, active singing, moving to music and playing instruments can have transformational and ongoing benefits for older adults. Learn about the concepts, technologies and best practices that can help you harness the power of music as medicine for your organization or yourself. Join us to identify goals, navigate hurdles and discuss practical implementation solutions.

Presenters: Ginna Baik, Senior Care Business Strategist, CDW Healthcare; Andy Tubman, MT-BC, Co-Founder, Musical Health Technologies, SingFit.

POLICY, ADVOCACY & ETHICS
MO213 Elder Financial Protection Networks: Successes and Challenges
2:30 PM | Randolph 1 (East Tower, Bronze Level)
There is a growing consensus among experts and practitioners that multidisciplinary collaboration improves response and reduces the problem of elder financial exploitation. Join us to discuss the findings of a recent study of 23 community networks. We will discuss their successes and challenges in a...
number of areas including activities, membership, and sustain-
ability. We will also discuss the FAST model, a network that 
reviews suspected cases of elder financial exploitation.

Presenters: Jenefer Duane, Senior Program Analyst, Office for Older 
Americans, Consumer Financial Protection Bureau; Jon Hofacker, 
Adult Protective Services Specialist, AgeOptions.

ASA Chairs’ Lecture

MO214 Provocateurs and Predictions
2:30 PM | Columbus AB (East Tower, Gold Level)

Based on the popular TV show format of The View, this session 
will engage you in a lively and provocative repartee about the 
new world of aging. Noted leaders in our field will opine on the 
latest research on the image of aging, reasons why advocacy has 
not delivered more results, new players and disrupters in aging 
traditions, and the future of the aging network. Join us in this wide 
ranging exchange that will stimulate, inform and entertain.

Presenters: Richard Browdie, MBA, President and CEO, Benjamin 
Rose Institute on Aging; John Feather, PhD, CEO, Grantmakers in 
Aging; Robyn Golden, MA, LCSW, Director of Health and Aging, 
Rush University Medical Center; Joanne Handy, RN, MS, Former 
President & CEO Emeritus, LeadingAge California.

MO215 Reliable, Integrated and 
Community-Anchored Care for 
Older Adults With Disabilities
2:30 PM | Crystal B (West Tower, Green Level)

This session will describe the MediCaring Communities model, 
which improves services for elder Medicare beneficiaries with 
multiple chronic conditions and functional limitations through 
longitudinal care planning, better-coordinated and more 
desirable medical services, fully funded and integrated social 
services, and local monitoring and management of the area’s 
quality and supply of services.

Presenters: Elizabeth Blair, MPP, Research and Management 
Associate, Center for Elder Care and Advanced Illness; Joanne Lynn, 
MD, MA, MS, Director, Center for Elder Care and Advanced Illness; 
Anne Montgomery, MS, Deputy Director; both of Altarum Institute.
MO227 Peer Support for Older Adults Living With Hypertension and Diabetes in High-Risk Communities

**4:00 PM | Roosevelt 1 (East Tower, Bronze Level)**

Learn how JASA’s Peer Navigation Program aims to address the disproportionately high rates of diabetes, hypertension and preventable hospitalizations. Peer Navigators aged 65+ have learned to manage their conditions and are committed to helping others to do the same, and to overcome any barriers they may face in the healthcare system and facilitate access to medical care, emotional and social support.

Presenters: Arielle Basch, MPH, MBA, Director of Program Development; Merianne Fabian, MA, Project Director; Elaine Rockoff, LCSW, Director of Community-Based Programs; all of Jewish Association Serving the Aging (JASA).

MO229 Providing LTSS for a Growing Older Population: A Case Study of One State’s Experience

**4:00 PM | Gold Coast (West Tower, Bronze Level)**

Learn about a 24-year longitudinal study that examines trends in long-term services and supports for Ohio in the national context. Over this two-decade time period the system has changed dramatically, creating a much wider array of options for older people with disabilities. Despite this progress, future challenges are considerable.

Presenters: Robert Applebaum, MSW, PhD, Professor, Department of Sociology and Gerontology and Director of the Ohio Long-Term Care Research Project; Shahla Mehdizadeh, MA, PhD, Adjunct Associate Professor, Department of Sociology and Gerontology and Senior Research Scholar; both of Scripps Gerontology Center at Miami University.

MO231 Quality Improvement: Consumer Satisfaction Surveys in Home Health Agencies and Hospices

**4:00 PM | Comiskey (West Tower, Bronze Level)**

Providers and researchers will come together to discuss different perspectives to effectively participating in consumer satisfaction surveys such as the Consumer Assessment of Healthcare Providers and Systems surveys, how to use the findings to improve quality of care, and how to increase response rates in order to have reliable findings.

Presenters: Farida Ejaz, PhD, LISW-S, Senior Research Scientist II; Julie Rentsch, MA, Senior Research Analyst; both of Benjamin Rose Institute on Aging.

MO233 Villages on the Move: An Overview of the Growth of the Village Movement

**4:00 PM | Toronto (West Tower, Gold Level)**

The presentation will address the importance and benefits of the village model; provide a historical background; discuss the unique characteristics of the model; report on the village movement’s growth and the challenges being faced by villages; discuss what is on the horizon in sustaining replication; and identify potential impacts villages could have in supporting aging in community.

Presenters: Natalie Galucia, MSW, Executive Director, Village to Village Network; Susan Poor, MPH, Principal, Susan Poor Consulting; Joel Shapiro, Board Member; Mandy Summerson, President; both of Village to Village Network.

**BUSINESS & LEADERSHIP**

MO235 Project Renewment 2.0: A Retirement Model for Career Women

**4:00 PM | Columbus KL (East Tower, Gold Level)**

This workshop will describe a process and content that enable career women to transition from a gratifying career to their next chapter in life. The 2.0 represents what’s new since its inception in 1999. Small groups of like-minded women meet to discuss topics relevant to their transitions extending from work to retirement and also mid-to-later life. Results of 35 groups will be discussed.

Presenters: Joyce Cohen, Life Planning Specialist, Unconventional Wisdom; Helen Dennis, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates.

**CAREGIVING**

MO237 Dementia Training: Taking It to the Next Level

**4:00 PM | Soldier Field (West Tower, Bronze Level)**

This presentation will address how one continuing care retirement community addressed training on all levels of staff and residents to help provide support throughout the continuum for those suffering from memory loss. Learn how train-the-trainer techniques in small groups increased understanding of what is happening in the brain, how to positively approach those in distress, and how body language plays a role.

Presenters: Lynn Ensinger, BSN, RN, Director of Clinical Services; Michele Tarsitano-Amato, MA, ATR-BC, CDP, Director of Creative Arts Therapy; both of Kendal at Oberlin.

MO239 How To Engage, How To Live: Making Life Easier for Your Family Caregivers Through Education and Activities

**4:00 PM | Roosevelt 3 (East Tower, Bronze Level)**

Presenters will share how community-based organizations can support family caregivers by distributing easy-to-understand educational books co-authored by leading experts in the field of aging and chronic disease to the families they serve and also generate financial support from community businesses for their organization.

Presenters: Scott Silknitter, President, ROS Therapy Systems; Ellen Whitlock, Executive Director, Senior Resources of Guilford.

MO241 Innovative Practice Model to Decrease the Use of Antipsychotics in Long-Term Care Settings

**4:00 PM | Columbus EF (East Tower, Gold Level)**

There is an alarmingly high percentage of residents living with Alzheimer’s and other forms of dementia on antipsychotics in long-term care. Having prescribers just write to discontinue the
medications does not provide long-term success. This presentation will describe an innovative model using an APRN and RN to not only decrease the percentage of antipsychotics, but also improve patient well-being and improve staff satisfaction.

Presenters: Bethany Cheatham, RN, Program Coordinator; Angela Norman, DNP, GNP, ACNP, Associate Director, Arkansas Aging Initiative; both of University of Arkansas for Medical Sciences.

MO243 Meeting the Needs of Caregivers With Evidence-Based Programs
4:00 PM | Michigan 1 (East Tower, Bronze Level)
This session will review the challenges faced by family caregivers in caring for their loved ones, and the possible negative impacts on the caregivers’ mental and physical health. We will discuss a suite of evidence-based programs that have proven to improve perceived stress, subjective caregiver burden, depression, and sense of control of participating caregivers.

Presenters: Deborah Billa, Grants Manager, WellMed Charitable Foundation; Sharon Lewis, RN, PhD, FAAN, President, Stress-Busting Program, LLC; Carol Zernial, MSG, Executive Director, WellMed Charitable Foundation.

DIVERSITY & CULTURES OF AGING

MO245 Massachusetts State Commission on LGBT Aging: Implementing Policy Change and Service Improvement
4:00 PM | Columbus IJ (East Tower, Gold Level)
Massachusetts convened the country’s first statewide Special Legislative Commission on Lesbian, Gay, Bisexual & Transgender Aging in 2014. In 2015 the Commission produced a comprehensive report addressing overarching recommendations to state government for changes to long-term support services, health, housing, and legal issues to benefit LGBT older adults and caregivers. This session will review the Commission’s recommendations and their implementation.

Presenters: Lisa Krinsky, MSW, LICSW, Director; Robert Linscott, MTS, Assistant Director; both of LGBT Aging Project, The Fenway Institute.

INTEGRATED CARE NETWORKS/BUSINESS ACUMEN

MO247 Building Volume Through Evidence-Based Programs
4:00 PM | Columbus CD (East Tower, Gold Level)
This session will focus on how CBOs can leverage their expertise in designing and delivering evidence-based health and social programs to build client volume, secure healthcare contracts, and increase referrals from healthcare partners. Panelists will provide perspectives on implementing, marketing, scaling and sustaining CDSME, falls prevention and other evidence-based programming.

Presenters: Sandy Atkins, MPA, Vice President, Strategic Initiatives, Partners in Care Foundation; Kathleen Cameron, MPH, Senior Director, Center for Healthy Aging, National Council on Aging; Nora Super, MPA, Chief, Programs and Services, National Association of Area Agencies on Aging (n4a).

MO249 Insights From a National Business Acumen Learning Collaborative for Nutrition Programs
4:00 PM | Columbian (West Tower, Bronze Level)
The learning collaborative is an emerging setting for providing training and technical assistance to community-based organizations seeking to hone business acumen skills that support healthcare integration. Learn how the National Resource Center on Nutrition and Aging is working to identify practice models to help ready local nutrition providers to be part of the new healthcare and LTSS system.

Presenters: Ucheoma Akobundu, PhD, RD, Director of Project Management and Impact, Meals on Wheels America; Molly Haroz, MFA, Director of Nutrition Programs, LifeCare Alliance.

MO251 Partnering With Municipalities: Building Sustainable Bridges Between Community and Clinic
4:00 PM | Wrigley (West Tower, Bronze Level)
Learn about positive outcomes from an expanding partnership between a healthcare system, nonprofit wellness organization and a municipality. Falls prevention and self-management are showing return on investment. This successful partnership demonstrates reduced healthcare costs and engaged community members.

Presenters: Maripat Gallas, Director of Implementation; Lynny McIntosh, Executive Director; both of Consortium For Older Adult Wellness.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

MO255 Innovative Community-Clinical Linkages: Engaging Older Adults in Physical Activity
4:00 PM | Randolph 1 (East Tower, Bronze Level)
Learn about EnhanceFitness (EF), an evidence-based group physical activity program for older adults. EF is disseminated by Sound Generations and is offered at community organizations. Collaborating with physical therapists (PTs) offers an opportunity for community-clinical linkages to connect older adults to EF.

Presenters: Paige Denison, Director, Health and Wellness and National Director, EnhanceFitness/EnhanceWellness, Sound Generations; Mariana Kohn, MPH, Data Analyst/Research, Health Promotion, University of Washington Maureen Pike, BSN, MPH, Technical Advisor, Chronic Disease Program, YMCA of the USA.

MENTAL HEALTH

MO257 Mental Health Self-Care: Practical Mind/Body Prevention and Applications
4:00 PM | New Orleans (West Tower, Gold Level)
Mental health self-care, practical mind/body prevention and applications will be described and discussed for older adults. The clusters of signs of mental health problems will be named, and various researched mind/body approaches will be described. Understand how the body and mind interact and how we can use the energy of the mind to heal the body.
Presenters: Christine Gordon, PhD, RT, Associate Professor Emeritus; Veronika Ospina-Kammerer, PhD, MSW, MFT, RN, Associate Professor and Director of BSW; both of Saint Leo University.

MO259 Oxycodone and a Whiskey Chaser: Substance Use Disorder in an Aging Population
4:00 PM | San Francisco (West Tower, Gold Level)
Older adult opioid addiction, often complicated with alcohol, has skyrocketed, yet prolonged opioid use exacerbates chronic pain. Quality of life and saving lives are at issue when we explore holistic treatment of addiction, chronic pain management, and personal recovery growth. The session informs its topic with the stunning facts and generational, evidence-based treatment approaches that include ways in which older adults engage in their own treatment, chronic pain management and recovery.

Presenters: Rick Cullen, JD, LCSW, Lead Therapist, Older Adult Program; Terrance Macho, MS, LADC, CAP, Primary Counselor for the Center of Older Adult Recovery; both of Hanley Center at Origins.

MO261 Federal Funding for Aging Programs: New Congress, New Administration and New Advocacy Opportunities
4:00 PM | Water Tower (West Tower, Bronze Level)
With a new Congress and Administration in place, your advocacy is more important than ever. Join in-the-trenches professional advocates to learn how, when, and where you can make a difference. DC-based policy experts will bring you the latest news from Capitol Hill—a long with a helpful translation of post-election year dynamics—on the budget process, funding for key aging programs, current legislation, the new Administration’s priorities, and more.

Presenters: Lindsey Copeland, JD, Director of Public Policy and Advocacy, Lutheran Services in America; Amy Gotwals, MA, Chief, Public Policy and External Affairs, National Association of Area Agencies on Aging (n4a).

MO262 Future of the Aging Services Network: Community Services
11:00 AM | Columbus AB (East Tower, Gold Level)
The direction of financing services for older people is creating incentives for organizations that serve older people in the community to become healthcare organizations eligible for payment under Medicare and Medicaid, becoming fundamentally different in character. Medicare rules and policies regarding plan coverage bring with them significant organizational challenges and differences. Learn about the implications for the agencies, for communities and for the future of the aging network nationally.

Presenter: Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

MO263 Addressing Social Isolation Through Technology
4:00 PM | Columbus GH (East Tower, Gold Level)
Research suggests that social relationships are as important for good health as diet and exercise. However, providing social experiences to homebound elders is difficult. Learn how the Virtual Senior Center, a technology-driven service that connects older adults to one another for live, interactive interplay, is transforming the lives of older homebound adults.

Presenters: David Dring, Executive Director, Selfhelp’s Virtual Senior Center; Gerri Fiterman-Persin, Director, Center for Healthy Living and Volunteers, CJE SeniorLife.

MO265 Gadgets or Godsend: How to Understand and Leverage Digital Technologies to Help Seniors
4:00 PM | Atlanta (West Tower, Gold Level)
Technology continues to evolve at a rapid pace. When you hear of the latest innovations, do you view them as “just gadgets” or as godsendsthat can enable older adults to maintain independence or for caregivers to provide effective and efficient care? Engage in a fun, interactive exercise to generate your own ideas for leveraging digital technologies in support of your program objectives.

Presenters: Stephen Ewell, MBA, MSITS, Executive Director, Consumer Technology Association Foundation; Scott Peifer, MSW, MPPA, Vice President, Alliance Development, Aging2.0; Eric Schneider, MD, Senior Vice President for Policy and Research, Commonwealth Fund; Mike Yeaton, Chief Strategy Officer, Empire Health Foundation.

MO267 Innovative Design Applications for Creating Living Environments for All Ages and Abilities
4:00 PM | Michigan 2 (East Tower, Bronze Level)
This session will explore designing with the future in mind using a universal design platform to accommodate a wide range of lifestyles. Learn about a barrier-free design to provide housing options to accommodate seniors, multigenerational lifestyles and independent living. Technology is the key component that will allow us to remain in our homes as we age.

Presenters: Constance Cassell, Founder, Mobile One Group; Wanda Godz, CAPS, ASID Allied, President, Golden Age Living, LLC; Ron Wickman, MA, Arch, AAA, MRAIC, Architect.

MO269 Technology and a Multigenerational Staff
4:00 PM | Randolph 3 (East Tower, Bronze Level)
This session will cover introduction, education and implementation of new technology with a multigenerational staff. With some offices spanning three or four different generations, technology acceptance can vary greatly among staff. We will address challenges and solutions for success.

Presenters: Vy Chazen, Social Media Guru, Mather LifeWays Institute on Aging; Jeffrey Rose, MBA, Café Manager, Mather LifeWays.
LIFELONG LEARNING, WELLNESS & ENGAGEMENT

MO279 Healthcare and Aging Peer Group
5:15 PM | Acapulco (West Tower, Gold Level)

Participants will have an opportunity to learn about ASA’s Healthcare and Aging Network constituent group. HAN members are interested in a variety of issues affecting diverse populations, including managing high-risk populations, coordinating care across the continuum of home, community and institutional settings, working with diverse constituencies, promoting maximum health and functional independence, and strengthening consumer involvement in healthcare.

Conveners: Letia Boseman, MPH, DHSc(c), CHES, Senior Public Health Analyst, Division of Diabetes Translation, Centers for Disease Control and Prevention; Velma Carter-Dryer, MSW, LSW, ACSW, Social Worker, Penn State Milton S. Hershey Medical Center.

MO281 Recreation Program Professionals Peer Group
5:15 PM | Columbus KL (East Tower, Gold Level)

Meet other professionals in the field of program planning and administration. If you are with parks and recreation, senior centers, residential communities or just are passionate about programming, join us!

Conveners: Cheryl Brown, Program Coordinator; Cayce Cheairs, Recreation Specialist; Brenda Kramer, Recreation Manager; all of Seattle Parks and Recreation.

MENTAL HEALTH

MO283 Alzheimer’s and Related Dementias Peer Group
5:15 PM | Toronto (West Tower, Gold Level)

Join us for networking and a facilitated discussion of new trends in care for people living with Alzheimer’s disease or a related dementia. Potential topics for discussion include strategies to improve Alzheimer’s healthcare, evidence-based programs, healthcare reform, provider training, early stage programming, home and community-based services, person-centered care and ethnic outreach strategies.

Conveners: Debra Cherry, PhD, Executive Vice President, Alzheimer’s Greater Los Angeles; Kate Gordon, MSW, Health Policy Analyst, Splaine Consulting; Elizabeth Gould, MSW, LCSW, Co-Director, National Alzheimer’s and Dementia Resource Center, RTI International.

MO285 Social Work Peer Group
5:15 PM | Columbus CD (East Tower, Gold Level)

Join social work leaders and colleagues (practitioners, administrators, researchers, educators and policy advocates) to discuss current issues, resources, and challenges in gerontological social work. Presenters will highlight their organizations’ work in aging over the previous year and will facilitate networking among participants.

Conveners: Chris Herman, MSW, LICSW, Senior Practice Associate, National Association of Social Workers; Sarah Swords, LCSW, Clinical Assistant Professor, School of Social Work, The University of Texas at Austin School of Social Work.
POLICY, ADVOCACY & ETHICS

MO287 Elder Justice Peer Group
5:15 PM | Columbus GH (East Tower, Gold Level)
The elder justice peer group offers a networking opportunity for U.S. and international conference participants to exchange information and ideas about elder abuse prevention; elder justice promotion; programs, services, education, research and advocacy; and World Elder Abuse Awareness Day.
Conveners: Susan Aziz, MA, Consultant on Aging; Patricia Brownell, PhD, Associate Professor Emeritus of Social Service, Fordham University.

RELIGION, SPIRITUALITY & MEANING

MO289 Religion and Spirituality Peer Group
5:15 PM | Skyway 260 (East Tower, Blue Level)
Join the Forum on Religion, Spirituality and Aging peer group for fellowship with other professionals from a wide variety of professions working with the spiritual needs of older adults. We will discuss current cutting-edge issues in the field.
Convener: Nancy Gordon, MDiv, Director, CLH Center for Spirituality and Aging.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

MO291 Aging and Disability Peer Group
5:15 PM | Skyway 272 (East Tower, Blue Level)
Join us to network and discuss issues and trends in the area of aging with disabilities. Share your experiences, programs and innovations enhancing the lives of older Americans with I/DD and other disabilities. We will discuss emerging provider and system level promising approaches to supporting people aging with disabilities and assuring that individuals and their families have a key role in the planning process.
Conveners: Tamar Heller, PhD, Distinguished Professor and Head, University of Illinois at Chicago; Lisa Peters-Beumer, MPH, Board Chair, National Adult Day Services Association.

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<tr>
<th>Time</th>
<th>Event Description</th>
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<td>7:00 AM–6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
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<tr>
<td>7:00-8:00 AM</td>
<td>Morning Exercise--Ladies in the Park and Men Who Dare to Try</td>
<td>Skyway 272 (East Tower, Blue Level)</td>
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<td>7:30-9:00 AM</td>
<td>Morning Buzz with the STEP Group</td>
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<td>8:30 AM-4:00 PM</td>
<td>The 11th Annual National Conference of Caregiver Advocates</td>
<td>Regency D (West Tower, Gold Level)</td>
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<td>9:00-10:30 AM</td>
<td>What’s Next Boot Camp</td>
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<td>9:00-10:30 AM</td>
<td>National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors' Health</td>
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<td>9:00-10:30 AM</td>
<td>90-Minute Workshops &amp; Symposia</td>
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<tr>
<td>9:00-10:30 AM</td>
<td>Managed Care Academy Boot Camp—Opportunities Found: Healthcare and Community-Based Providers</td>
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<tr>
<td>9:00-4:00 PM</td>
<td>MHAN Constituent Group Program—Mental Health and Aging: Leveraging New Opportunities for Policy and Practice Change</td>
<td>Columbus AB (East Tower, Gold Level)</td>
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<td>9:00-4:00 PM</td>
<td>LAIN Constituent Group Program—Diversity Within Diversity</td>
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<td>9:00-4:00 PM</td>
<td>LEARN Constituent Group Program—EngAGING the Whole Body-Mind Through All Life Cycles</td>
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<td>9:00-4:00 PM</td>
<td>FORSA Constituent Group Program—Protecting Our Seniors: Interfaith Responses to Elder Abuse and Neglect</td>
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<td>9:00 AM–6:00 PM</td>
<td>Press Room Open</td>
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<tr>
<td>11:00 AM - 12:30 PM</td>
<td>General Session—Out of the Shadows: Poverty and Other Social Determinants of Health</td>
<td>Grand Ballroom (East Tower, Gold Level)</td>
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<tr>
<td>1:00-4:00 PM</td>
<td>National Forum—Message to the President on Aging Policy</td>
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<td>1:00-4:00 PM</td>
<td>Site Visit—Northeast (Levy) Senior Center</td>
<td>West Tower Lobby</td>
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<tr>
<td>1:30-2:30 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
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<td>3:00-4:00 PM</td>
<td>STEP Speed Mentoring: Individual Mentoring</td>
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<td>3:00-4:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
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<td>4:30-5:30 PM</td>
<td>General Session—Ensuring Access to Affordable Treatments</td>
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<td>5:30-7:00 PM</td>
<td>Exhibit Hall Grand Opening Reception</td>
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<td>6:30-8:00 PM</td>
<td>Aging2-Pint-0 Happy Hour</td>
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<tr>
<td>7:00-9:30 PM</td>
<td>Dine Around Chicago Progressive Dining Tour</td>
<td>West Tower Lobby</td>
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7:00–8:00 AM | Morning Exercise

TU101 Ladies in the Park and Men Who Dare to Try
7:00–8:00 AM | Skyway 272 (East Tower, Blue Level)
Based on fun, this morning class will have you doing all sorts of things. Catering to all abilities, Ladies in the Park and Men Who Dare to Try was created for community. Come play and get sweaty (if you choose to). The chance of you laughing is pretty much 100%. We are hilarious.
Presenter: Hayley Kearney, Director of Joy & Abundance, Think-Howe Pty Ltd.

7:30–9:00 AM
Morning Buzz With the STEP Group
7:30 AM | Skyway 260 (East Tower, Blue Level)
Join your fellow students and emerging professionals for coffee and continental breakfast before you start your day. Make a new friend or conference buddy and share notes during the week. Open to students and emerging professionals only.
Presenter: Isaac Taggart, MSW, Field Service Coordinator, San Francisco Long-Term Care Ombudsman, Felton Institute.

8:30 AM–4:00 PM
Collaborating Organization Program

TU103 Is Family Caregiving the Next Public Health Crisis? The 11th Annual National Conference of Caregiver Advocates
8:30 AM | Regency D (West Tower, Gold Level)
Presented by The National Alliance for Caregiving.
Fee: $50. Pre-registration is required.
After two decades working to improve the lives of America’s family caregivers through research, innovation, and advocacy, the National Alliance for Caregiving continues to look ahead. We know caregiver stress can lead to serious health problems. As we examine the relationship between family caregiving and public health, namely caregiver stress, an aging population, and a shrinking family caregiver workforce, we ask “Is Family Caregiving the Next Public Health Crisis?”
See page 35 for more information about this program.

9:00–10:30 AM
National Summit

TU105 National Summit on Oral Health: Integrating Dental Care, Health and Wellness to Improve Seniors’ Health
9:00 AM | Regency C (West Tower, Gold Level)
Funded by Gary and Mary West Foundation.
Poor oral health is a significant health crisis for seniors. In response to this need, the Gary and Mary West Senior Dental Center opened in San Diego in 2016 to provide low-income seniors with oral healthcare, while addressing overall health for a holistic, comprehensive care model which includes health, nutritional, and community support services. Panelists will discuss this integrated model and initial research findings that explore the model’s scalability and replicability nationally.
Presenters: Zia Agha, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute; Karen Becerra, DDS, MPH, President and CEO, Gary and Mary West Senior Dental Center; Paul Downey, President and CEO, Serving Seniors; Shelley Lyford, MA, President and Chief Executive, Gary and Mary West Foundation; Angela Stewart, JD, Senior Director, Government Affairs, West Health Policy Center.

9:00–10:30 AM
Highlighted Session

TU107 The Political Power of the 50+ Voter
9:00 AM | Regency AB (West Tower, Gold Level)
Sponsored by AARP.
The 50+ voter is a powerful force in today’s politics and policy-making. As our elected leaders consider making big changes to our healthcare system—including Medicare—they better take notice. Join AARP’s Nancy LeaMond and a bipartisan panel of leading public opinion experts to learn more about the influence 50+ voters have at the polls, where they stand on key issues and how they can shape the future of U.S. healthcare policy.
Welcoming remarks: Bob Blancato, President, Matz, Blancato & Associates, Chair, ASA Board Chair and AARP National Board Member.
Presenters: Nancy LeaMond, MCP, Executive Vice President, Chief Advocacy and Engagement Officer, AARP; Amy Levin, MA, Partner, Benenson Strategy Group; Greg Strimple, Founding Partner, GS Strategy Group.
Highlighted Session

**TU109  Improving Quality in Programs Serving Individuals in Need of Long-Term Services and Supports**

9:00 AM | Columbian (West Tower, Bronze Level)

*Sponsored by UnitedHealthcare Community & State.*

As states move to establish Medicaid managed long-term supports and services programs, an important consideration will be how to leverage quality reporting and measurement to improve services and outcomes. A consistent quality framework lays the foundation for evidence-based decision-making and advocacy on MLTSS program design and implementation. Join us in a discussion with leading national aging stakeholders about the whys and hows of implementing a meaningful quality framework.

Presenter: **Catherine Anderson**, MPA, Senior Vice President, Policy and Strategy, UnitedHealthcare Community & State; **Erica Anderson**, MA, Senior Director, The National Association of States United for Aging and Disabilities.

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Highlighted Session

**TU111  Coming of Age in Aging America: Documentary and Discussion**

9:00 AM | Michigan 1 (East Tower, Bronze Level)

*Sponsored by Vital Pictures.*

This session will feature a screening of a major public television documentary, *Coming of Age in Aging America*, followed by a panel discussion and Q&A. The film offers a 10,000-foot view of the challenges and opportunities we face as an aging nation—with a takeaway message that an aging society is not just about old people.

Presenters: **Donna Butts**, Executive Director, Generations United; **Christine Herbes-Sommers**, MA, President and Executive Producer, Vital Pictures Inc.; **Paul Irving**, JD, Chairman, Center for the Future of Aging, Milken Institute; **Nathaniel Kendall-Taylor**, PhD, CEO, FrameWorks Institute.

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Highlighted Session

**TU113  Housing, Health, Advocacy and Program Services for Aging Veterans and Their Caregivers**

9:00 AM | Columbus GH (East Tower, Gold Level)

Today's veterans, with an average income below $36,000 per year, face housing and health challenges. This session will explore the coordinated services needed to ensure they are able to live full lives in their homes with adequate income, housing and healthcare, and the respect due to them. Aging services need to join forces to provide needed service and advocates on their behalf.

Presenters: **Louis Colbert**, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; **Leslie Fried**, JD, Senior Director, Center for Benefits Access, National Council on Aging; **John Gallina**, Co-founder, Purple Heart Homes; **Vicki Thomas**, Special Projects Director, Purple Heart Homes.

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Highlighted Session

**TU115  Memory Care: Integrating the Physical and Social Environments**

9:00 AM | Columbus CD (East Tower, Gold Level)

When dementia is viewed as a disability rather than as an illness, the memory care environment becomes a critically important part of treatment. This session will focus on how the physical and social environments in memory care can contribute to independence, functioning, well-being and community. Innovative approaches to programming and design in memory care will be discussed.

Presenters: **Vincent Antenucci**, MA, Research and Training Manager; **Cameron Camp**, PhD, Director of Research; both of Center for Applied Research in Dementia; **William Kotich**, Associate; **Charles Schreckenberger**, AIA, Principal; both of Braun & Steidl Architects, Inc.

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Highlighted Session

**TU117  Political & Financial Sustainability of Age-Friendly Community Initiatives**

9:00 AM | Comiskey (West Tower, Bronze Level)

Each age-friendly community initiative is unique and location-specific, but all face political and financial sustainability challenges. Sometimes the key challenges include competing with other important issues (affordable housing, homelessness, safe streets, sustainability/resiliency, etc.) for support. Other times the key issues include linking and leveraging other ongoing public and private programs and entities. And everywhere there is the struggle to secure patient funding.

Presenters: **Cathy Boyer-Shesol**, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council; **Valerie Coleman**, MUP, Program Analyst, San Francisco Department of Aging and Adult Services; **Martin Lyons**, MBA, Assistant City Manager/CFO, City of Evanston; **Brad Winick**, MUPP, MArch, AICP, Consultant/Catalyst/Dot Connector, Planning/Aging.
TU119  Seniors and Seizures: A Training Program for Organizations Serving Older Adults
9:00 AM | Soldier Field (West Tower, Bronze Level)
The Epilepsy Foundation has facilitated the Seniors and Seizures Training Program, which is designed to provide caregivers and staff of adult day care centers, senior centers, long-term-care facilities, nursing homes and other senior-serving organizations with strategies to better recognize and respond to seizures among older adults. This session will provide an opportunity to engage in a hands-on replication of this training.
Presenters: Ayesha Akhtar, Director of Education, Epilepsy Foundation Greater Chicago; Phyllis Givens, MPH, Program Manager, Epilepsy Foundation; Shannon Skowronski, MPH, MSW, Aging Services Program Specialist, U.S. Administration for Community Living.

TU121  When Life Happens: Managing Financial Events Such as Divorce or Loss of a Spouse
9:00 AM | Roosevelt 3 (East Tower, Bronze Level)
Both divorce and widowhood can be extremely emotional and often unexpected events. This is especially true for women who are more likely to experience negative financial consequences due to the loss of a spouse. This workshop will address the financial challenges and risks associated with these life events and offer strategies to help minimize the challenges through careful planning and accessing resources.
Presenters: Cindy Housnell, JD, President, Women’s Institute for a Secure Retirement; John Migliaccio, PhD, President, Maturity Mark Services Co.; Sandra Timmermann, EdD, Business and Aging Strategist.

Business & Leadership
Symposium
TU123  Rejuvenate, Reconstruct, Re-create: Rethinking Your Falls Prevention Coalition
9:00 AM | Gold Coast (West Tower, Bronze Level)
This interactive panel discussion will introduce the history of three state falls prevention coalitions, provide examples of how to expand from traditional coalition models in leadership, membership and funding; how to utilize a variety of tools including social media, data collection, evaluation and continuing education; and how to foster collaborative partnerships with a diverse array of stakeholders such as healthcare organizations, policy makers, and community-based service organizations.
Presenters: Doris Howell, MPH, Evidence-Based Program Director; Cindy Quinn, Evidence-Based Programs Coordinator, Program on Healthy Aging; both of Texas A&M University; Juliet Simone, MPH, Community Health Manager, OASIS Institute.

TU125  Supervisory Leaders in Aging: Strengthening Healthcare and Social Service Delivery to Older Adults
9:00 AM | Acapulco (West Tower, Gold Level)
Supervisory Leaders in Aging (SLA), an initiative of the National Association of Social Workers (NASW) and the John A. Hartford Foundation, improves the delivery of healthcare and social services to older adults by strengthening the supervision of staff providing direct social services. Presenters will describe SLA implementation processes, outcomes and sustainability strategies.
Presenters: Chris Herman, MSW, LCSW, Senior Practice Associate, National Association of Social Workers; Daniel Kaplan, PhD, MSW, Assistant Professor, Adelphi University School of Social Work; Joel Rubin, Executive Director, National Association of Social Workers, Illinois Chapter; Danylle Rudin, Executive Director, The Florence V. Burden Foundation.

TU127  Training Makes a Difference: What Matters for Long-Term Care Ombudsmen
9:00 AM | Randolph 2 (East Tower, Bronze Level)
To stay competitive and successful practitioners need to continuously improve their skills. The Office of State Long-Term Care Ombudsman in Georgia has developed training for Ombudsman representatives, community education, in-service training for facility staff and more. This workshop will discuss the training offered, including hours, materials used and curriculum content.
Presenters: Liang-Lin Chao, MA, MBA/MPH, CMC, Ombudsman Services Coordinator; Kim Johnson-Prince, JD, Ombudsman Services Coordinator; Jeff Taylor, BSN, RN, Northwest Georgia Legal Services Program; all of Office of the Georgia State Long-Term Care Ombudsman.

Symposium
TU129  Transforming Senior Communities Through Purpose
9:00 AM | Water Tower (West Tower, Bronze Level)
Imagine a senior community built intentionally from the inside out with a unified sense of purpose among the staff, residents and families. Faced with ever-changing legislation, a shortage of qualified candidates, increased employee turnover and myriad other challenges, senior care organizations are considering new ways to build and develop their workforce to create transformative communities for residents and their families.
Presenters: Jim Finkelstein, MBA, President & CEO, FutureSense LLC; Adrienne Iverson, RCFE, Vice President of Strategy and Business Development, Elder Care Alliance; Scott Kaiser, MD, CIO, Motion Picture & Television Fund; Sheila Repeta, Senior Consultant, FutureSense, LLC.

TU131  What’s Next Boot Camp: Blueprint for the Longevity Marketplace
9:00 AM | New Orleans (West Tower, Gold Level)
Presented by Mary Furlong & Associates.
Many entrepreneurs, corporations and nonprofits are developing business plans to harness the power of the longevity market. What are the steps to creating a strategy and business plan? How do nonprofits and for-profits work together to provide value and create new streams of revenue? This workshop is a step-by-step guide to providing you with tools to create a real revenue stream in the longevity market. Learn from two entrepreneurs and a venture investor about value creation and go-to-market strategy.
Presenters: Mary Furlong, EdD, CEO, Mary Furlong & Associates; Elena Lipson, Principal and Founder, Mosaic Growth Partners.
9:00 AM | Randolph 1 (East Tower, Bronze Level)

There are many evidence-based programs designed to provide support for persons living with dementia and family caregivers, but many do not provide ongoing support. Learn about SHARE, a six-session care planning intervention for early stage dementia care dyads. BRI Care Consultation provides ongoing, telephone-based information and support. Together, these two programs provide assistance from diagnosis through the entire care journey.

Presenters: David Bass, PhD, Senior Vice President; Silvia Orsulic-Jeras, MA, Senior Research Analyst II; Branka Primetica, MSW, Senior Research Analyst II; Carol Whitlatch, PhD, Assistant Director; all of Center for Research, Benjamin Rose Institute on Aging.

DIVERSITY & CULTURES OF AGING

TU135  A Family-Centered Approach to Serving Latino Elders and Their Family Caregivers

9:00 AM | Haymarket (West Tower, Bronze Level)

Learn about tools and techniques for making aging services more culturally relevant to Latino older adults, their families and their caregivers, with the goal of creating greater access to services. The session will examine a case study on engaging with Latino elders and fostering local Latino leadership. A workbook on culturally relevant practices will be distributed.

Presenters: Therese Ellery, Senior Program Officer, Aging Program; Carlos Martinez, Managing Director; Tony Tapia, Network Director, Colorado Latino Agewave; Daniela Young, Latino Community Foundation of Colorado; all of Rose Community Foundation.

9:00 AM–4:00 PM | Constituent Group Program

Diversity Within Diversity

Presented by ASA’s LGBT Aging Issues Network (LAIN).
Within the LGBTQ community are multiple intersections of race, class, age, gender and other identities that have enormous personal, professional, social and economic impact. Professionals who work with older LGBTQ people need to understand this “diversity within diversity” in order to effectively bring services to this community. This program offers presentations focusing on the intersection of challenges faced by members of the LGBT community that are living with, or caring for, someone with Alzheimer’s or other dementia; highlighting a community organization serving the needs of black LGBTQ women on the South Side of Chicago; and exploring bisexuality through the lens of sexual and gender identity. Attendees will have multiple opportunities to learn the ways in which complexities of experience and circumstances have multiple important implications for professionals.

Look for these sessions as part of this program:
TU137 Alzheimer’s Disease and the LGBT Community: Addressing Challenges and Exploring Solutions
TU199 Some of Us are Brave: Considerations for Designing Older Adult Programming for Black LGBTQ Women
TU251 Bisexuality: What’s Aging Got to Do With It?
TU141  The Intersectionality of Race, Gender and Immigration Status in Long-Term Care
9:00 AM | Michigan 3 (East Tower, Bronze Level)

The issues facing the direct care workforce and family caregivers require new approaches that legitimize the importance of care work and build on the connections between the need for care and a strong home care workforce. Presenters will describe the collaborative work of Caring Across Generations and partners in developing a movement that acknowledges the intersectionality of care issues and the development of policies that increase access to long-term care.

Presenters: Sameera Hafiz, Advocacy Director, National Domestic Workers Alliance; Josephine Kalipeni, MA, Director of Policy and Partnerships, Caring Across Generations; Daniel Wilson, Director of Federal Affairs, Paraprofessional Healthcare Institute (PHI); Serena Worthington, MAAT, Director of National Field Initiatives, Services and Advocacy for GLBT Elders (SAGE).

Managed Care Academy

TU143  MCA Boot Camp—Opportunities Found: Healthcare and Community-Based Providers
9:00 AM | Crystal B (West Tower, Green Level)

Fee: $0. Pre-registration is required.

This session of the American Society on Aging’s Managed Care Academy will focus on the current priorities found in healthcare; the opportunities to collaborate to achieve better outcomes; the importance of a patient- and family-centered approach; the importance of measures which prove performance and value; and the priority of primary care linked to social service supports.

Presenter: Brian Duke, MHA, MBE, System Director, Senior Services, Main Line Health.

TU145  Managing Complex Patients Through Integration With Community-Based Organizations
9:00 AM | San Francisco (West Tower, Gold Level)

Learn how community-based organizations can integrate with other parts of the healthcare system to support and manage complex patients through an innovative staffing model with in-depth knowledge of resources and a software program that monitors for positive outcomes with a unique approach focused on population health and brain health.

Presenters: Connie Benton Wolfe, MA, President and CEO, Aging & In-Home Services; Malaz Boustani, MD, MPH, Professor of Aging Research, Founding Director and Chief Implementation and Innovation Officer, Center for Health Innovation and Implementation Science, Indiana University; James Vandagriff, President and CEO, Preferred Population Health Management.

EngAGING the Whole Body-Mind through all Life Cycles

Presented by ASA’s Lifetime Education and Renewal Network (LEARN).

Healthy aging certainly involves exercise, good nutrition and socialization, but the brain, while benefiting from the aforementioned, demands more than passive engagement. Lifelong learning is no longer a new concept, but an essential component of maintaining a healthy, fulfilled individual throughout the life cycle. The three sessions in this program examine different lifelong learning concepts: intergenerational learning and teaching, wellness programs, people engaged in activity outside the context of their lives’ usual trajectory, presentation of unique subject matter and a history of, and predictions for, continuing developments and research in this field.

Look for these sessions as part of this program:
TU147  Aged to Perfection: Engaging Older Adults Through University Partnerships for Learning and Wellness
TU207  Bringing Astrophysics to Older Adults: Making Science Meaningful
TU267  Older Adults and Education: What It Was, What It Is and What It Could Be
9:00 AM–4:00 PM | Constituent Group Program

Mental Health and Aging: Leveraging New Opportunities for Policy and Practice Change

Presented by ASA’s Mental Health and Aging Network (MHAN) and National Council on Mental Health and Aging (NCMHA).

This daylong program begins with mental health and aging policy experts and pundits discussing what the new Administration and members of Congress need to do to address the behavioral health needs of older Americans. Then following is a panel of senior executive leadership from federal agencies sharing initiatives to address older adult behavioral health issues. Concluding the day, a panel of state coalition representatives discuss strategies for improving planning, service delivery and funding for older adults in states’ efforts to redesign health/behavioral health care systems.

Look for these sessions as part of this program:

TU157 Educating the Executive Branch and New Policymakers on Mental Health and Older Adult Issues
TU217 Mental Health and Aging Policy in the New Administration
TU273 Seizing Healthcare Reform Opportunities: The Power of Mental Health and Aging Coalitions

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TU149 Aging Mastery Program: Important New Evidence About Program Outcomes

9:00 AM | Atlanta (West Tower, Gold Level)

NCOA’s Aging Mastery Program® is a fun and engaging community-based educational and behavior change program that has grown from five to 160 communities in three years. This session will provide an overview of new program developments, present the findings of a major quasi-experiment in 14 communities in New York State, including evidence of its impact provide an overview of new program developments, on several dimensions of the health and well-being of older adults.

Presenters: Mark Clark, MSW, President and CEO, Pima Council on Aging; Emily Dessem, MSW, Director, Aging Mastery Program Community Partnerships; James Firman, MBA, EdD, President and CEO; both of National Council on Aging; Karol Tapias, MSW, Associate Executive Director, LiveOn NY.

TU151 Early Outcomes of Fit & Strong! Plus: An Exercise/Weight-Loss Program to Treat Osteoarthritis

9:00 AM | Randolph 3 (East Tower, Bronze Level)

Overweight older adults with osteoarthritis (OA) face increased risk for disability. However, no evidence-based programs target weight and OA simultaneously. Fit & Strong! is an evidence-based exercise program for persons with OA that improves lower extremity strength, mobility, pain and function. We will present findings from the Fit & Strong! Plus trial, which adds weight loss to the program.

Presenters: Andrew DeMott, Project Manager, Center for Research on Health and Aging; Marian Fitzgibbon, PhD, Professor of Medicine and Director for Health Research and Policy; Susan Hughes, PhD, Professor and Director, Center for Research on Health and Aging; Lisa Tussing-Humphreys, PhD, MS, RD, Assistant Professor of Medicine, Assistant Director of The Cancer Center; all of University of Illinois at Chicago.

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Symposium

TU153 Highlights and Practical Uses of New NSHAP Wave 3 Longitudinal Data

9:00 AM | Crystal C (West Tower, Green Level)

The National Social Life, Health and Aging Project (NSHAP) is an NIA-funded, nationally representative study of older adults in the United States. Presenters will highlight preliminary findings from newly collected Wave 3 data to showcase NSHAP’s breadth, versatility and utility for researchers, practitioners and the public. This innovative, longitudinal data set includes thousands of Wave 1 and Wave 2 returning respondents, as well as an entirely new cohort of baby boomers.

Presenters: Alexis Howard, MA, Graduate Student; Melissa Howe, PhD, Research Scientist; Haena Lee, MA, Graduate Research Assistant; Veronica McSorley, MPH, Graduate Research Assistant; Katie O’Doherty, MA, Senior Survey Director, Health Sciences Department; Alicia Riley, MA, MPH, Graduate Research Assistant; Jaclyn Wong, MA; all of NORC at The University of Chicago.

TU155 What’s Next Boot Camp: The Intergenerational Imperative

9:00 AM | Toronto (West Tower, Gold Level)

Presented by Mary Furlong and Associates.

Pre-registration is required. No CEUs offered.

Increased longevity has created more living generations than we have ever experienced in human history. Daily headlines perpetuate a myth of generational angst between boomers and millennials. From the workplace to education to aging in place the importance of productive intergenerational relationships has never been more vital. Hear the research, and see the projects and cases that are succeeding in promoting harmony and understanding. Understand how the longevity revolution is creating new life stages and changing expectations of what it means to be old, young and at midlife.
Presenters: **Lori Bitter**, MA, MS, CEO and President/Senior Strategist, The Business of Aging; **Amanda Cavaleri**, Entrepreneur in Gerotechnology and Intergenerational Design, Cavaleri Design & Strategy, LLC.

**MENTAL HEALTH**

**TU157  Educating the Executive Branch and New Policymakers on Mental Health and Older Adult Issues**

9:00 AM | Columbus AB (East Tower, Gold Level)

Part of a full-day program presented by ASA’s Mental Health and Aging Network (MHAN) and National Council on Mental Health and Aging (NCMHA).

Now is the time to educate the new administration and new policymakers on the behavioral health care needs of older adults. Join mental health and aging policy experts and pundits to discuss what the new Administration and members of Congress need to do to address the behavioral health needs of older Americans. Based on population growth of older adults in the U.S., if new public policies are not implemented, the impending silver tsunami of behavioral health conditions that older adults will experience will overwhelm governments, communities and family caregivers. Learn what actions can be taken at the federal level to shape implementation of programs and initiatives at the local level.

Presenters: **Frederic Blow**, PhD, Professor, Director and Research Scientist, University of Michigan Addiction Center; **Lynn Friss Feinberg**, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; **Robyn Golden**, MA, LCSW, Director of Health and Aging, Rush University Medical Center; **Willard Mays**, MA, Consultant, National Coalition on Mental Health and Aging.

**POLICY, ADVOCACY & ETHICS**

**TU159  Innovative Partnerships for Disruption of Elder Abuse**

9:00 AM | Michigan 2 (East Tower, Bronze Level)

Creating innovative partnerships is critical to achieving collective impact to raise public awareness of elder abuse and to improve response systems’ ability to protect at-risk adults. The Cobb Elder Abuse Task Force has linked community partners to enhance the quality of life for thousands of older adults. Gain insight to plan similar programs to combat elder abuse.

Presenters: **Joe Gavalis**, Law Enforcement Coordinator, Cobb Elder Abuse Task Force; **Jessica Gill**, MPH, MCHES, Executive Director, Cobb Senior Services; **Jason Marbut**, JD, Senior Assistant District Attorney, Cobb County Judicial Court; **Heather Strickland**, Assistant Special Agent in Charge, Georgia Bureau of Investigation.

**TU161  Meeting the Needs of Older Adults With LTSS Integration: Case Studies of Successful Programs**

9:00 AM | Wrigley (West Tower, Bronze Level)

A growing number of forward-thinking health plans and provider-sponsored organizations address the full needs of their members by integrating LTSS with medical care. These programs improve healthcare outcomes and quality of life, and have the potential to lower costs through decreased hospital and nursing home utilization. Presenters will describe the strategies programs have used to integrate LTSS and the benefits for older adults and their families.

Presenters: **Francine Pechnik**, Vice President, Long-Term Care, UnitedHealthcare Community Plan; **Amy Scribner**, Division Director, Community Living Services, Institute on Aging; **Anne Tumlinson**, MA, Principal and Owner, Anne Tumlinson Innovations, LLC; **Jennifer Windh**, MPP, Research Director, Long-Term Quality Alliance.

**RELIGION, SPIRITUALITY & MEANING**

**TU163  Faith Congregations and Family Caregivers: A Spiritually Cooperative Approach to Elder Abuse**

9:00 AM | Columbus KL (East Tower, Gold Level)

Part of a full-day program presented by Forum on Religion, Spirituality and Aging (FORSA).

The Senate Special Committee on Aging estimates that there may be as many as five million victims of elder abuse, neglect and exploitation each year. The majority of elder abuse occurs at the hands of family and frontline healthcare workers. More than any other demographic, elders are involved in or contacted by their clergy. This session will highlight the importance of healthcare workers, family caregivers, clergy and congregations in the prevention of elder abuse.

**9:00 AM–4:00 PM | Constituent Group Program**

**Protecting Our Seniors: Interfaith Responses to Elder Abuse and Neglect**

Presented by ASA’s Forum on Religion, Spirituality and Aging (FORSA).

Many vulnerable older persons are at increased risk for abuse and neglect, yet knowledge about elder abuse lags as much as two decades behind the fields of child abuse and domestic violence. Elder abuse inherently has spiritual connotations, including violence and non-violence; power and vulnerability; healing and forgiveness. Prevention of abuse is an area that calls for a coordinated, systematic approach that includes policymakers, healthcare workers, caregivers, clergy and congregations working together. An august lineup of speakers will explore how an interfaith approach can be used to protect the estimated five million victims of elder abuse, neglect and exploitation.

Look for these sessions as part of this program:

**TU163  Faith Congregations and Family Caregivers: A Spiritually Cooperative Approach to Elder Abuse**

**TU223  Creating Safe Temporary Shelter in Long-Term Care: Promising Practices for Abuse Intervention**

**TU277  The Power of Healing: Awareness and Prevention of Elder Abuse and Neglect From a Spiritual Perspective**
11:00 AM–12:30 PM and 1:30–2:30 PM

Presenters: Susan Archibald, PhD, Academic Department Chair, Kaplan University; Eboni Green, PhD, Co-Founder, Caregiver Support Services.

11:00 AM–12:30 PM

General Session

TU165 Out of the Shadows: Poverty and Other Social Determinants of Health

11:00 AM–12:30 PM | Grand Ballroom (East Tower, Gold Level)

Sponsored by AARP Foundation.

Poverty isn’t supposed to be part of the American dream, but for a startling number of older adults it is a fact of life. Led by AARP Foundation, a solutions-focused panel of experts will discuss the effects of poverty on nearly every aspect of well-being and share solutions that are making a difference.

Presenter: Lisa Marsh Ryerson, President, AARP Foundation.

1:00–4:00 PM | Site Visit

Northeast (Levy) Senior Center

1:00 PM | Meet in West Tower Lobby

Fee: $45. Pre-Registration is required.

Visit one of the largest and most diverse senior centers in the city of Chicago. It was established over 35 years ago on the northeast side of Chicago, which continues to reflect the growing, ever-changing and ethnically diverse face of aging. Observe a large Arthritis Foundation fitness class along with line dancing, karaoke and state-of-the-art computer lab, and see the other programs and activities offered. Join us for an afternoon of fun at a local city-run senior center, where our goal continues to be keeping seniors active and engaged in their neighborhoods, so they may continue to live in their homes for as long as possible.

1:30–2:30 PM | 60-Minute Workshops

AGING IN COMMUNITY

TU171 Communicating With Older Adults: Medium, Mode and Message

1:30 PM | Acapulco (West Tower, Gold Level)

The growth of the older population will increase the need and demand for support, not only for older adults themselves but also for their informal caregivers. A recent countywide needs assessment showed that lack of awareness and information were the biggest barriers to accessing services and resources. Factors that can contribute to optimizing interaction and communication and enhancing outreach will be discussed, as well as recommendations from seniors and caregivers.

Presenters: Thomas Jankowski, PhD, Associate Director for Research, Carrie Leach, MPA, Research Associate; both of Institute of Gerontology at Wayne State University.

TU173 Customized Help for Older Identity Theft Victims

1:30 PM | Randolph 1 (East Tower, Bronze Level)

A recent U.S. Department of Justice study says an estimated 17.6 million people—including 7.6 million people over age 50—were victims of identity theft in 2014. Victims spend money and time addressing theft-related damage and are distressed, but few contact law enforcement for help. Attendees will learn how to help victims use IdentityTheft.gov, a one-stop federal resource, to report ID theft, get customized documents needed for recovery, and create personal accounts for ongoing help.

Presenters: Lisa Schifferle, JD, Attorney; Bridget Small, JD, Consumer Education Specialist; both of Federal Trade Commission.

1:30–2:30 PM

Highlighted Session

TU169 Caregiving as a Human Rights Issue: An International Perspective

1:30 PM | Wrigley (West Tower, Bronze Level)

Human rights is an underutilized, yet powerful approach when it comes to developing caregiving policies globally. Canada is leading the effort to recognize caregiving as a human rights issue. The United States and other countries are just beginning to think about the rights of the family caregiver, in addition to the rights of the care recipient. Hear from a distinguished international panel on suggested human rights for caregivers to address societal expectations placed upon them with or without their consent. Find out how the role of culture impacts the perceived human rights of caregivers, particularly among Latino caregivers.

Presenters: Lyda Arevalo-Flechas, PhD, MSN, RN, Advanced Geriatrics Nurse Fellow, Geriatric Research, Education & Clinical Center, South Texas Veterans Health Care System; Lucija Barylak, MSW, Advisor in Leading Practices in Social Gerontology Center West, University Affiliated Centre of the CSSS Cavendish; Carol Zerial, MSG, Executive Director, WellMed Charitable Foundation.
TU175  Evidence-Based Management: Successful Implementation and Impact
1:30 PM | Toronto (West Tower, Gold Level)
The session will explore the implementation of a systematized approach to evidence-based management, including the application of program generated evidence (data) as a basis for program management, enhancement and evolution. Use of well-established instruments within the context of an agency service delivery model will be presented as a frame of reference for the development of leading edge initiatives.
Presenters: Susan Hirsch, MSW, LSW, Director Care Partner and Community Initiatives; Jeffrey Klein, FACHE, MBA, President and CEO; both of Nevada Senior Services.

TU176  Guiding Principles for Age-Friendly Communities
1:30 PM | San Francisco (West Tower, Gold Level)
This workshop will present 10 guiding principles for age-friendly community practice. Developed by Age-Friendly Sarasota, each principle will be described and illustrated with practical examples that can be adopted by current and prospective age-friendly communities throughout the nation.
Presenter: Kathy Black, PhD, Age-Friendly Sarasota Initiative Consultant, The Patterson Foundation.

TU177  Sharing Housing: Aging in Place Without Isolation
1:30 PM | Atlanta (West Tower, Gold Level)
Sharing housing is a realistic option for older adults, if they can imagine it. This session will explore the barriers to shared housing, of ageism and fear, and the opportunities to overcome those barriers with models and community examples. You will learn the 21 benefits of sharing housing as well as steps to promote this solution in your community, practice and organization.
Presenters: Janet Cramer, AB, MS, SEP, Psychotherapist, Cramer Marriage and Family Therapy; Annamarie Pluhar, MDiv, CEO and Founder, Sharing Housing.

TU179  The Catalytic Effect of the First Senior Center in a Community With Many Seniors but Few Services
1:30 PM | Regency C (West Tower, Gold Level)
The proposal addresses the establishment of the first senior center in a community with many older adult residents but few services, and the belief that no services were needed. Its success became a catalyst for the development of community senior services and the recognition of the importance of senior needs on the local agenda.
Presenters: Jaclynn Faffer, DSW, President and CEO, Jewish Family & Community Services of Southwest Florida; Mary George, Vice President of Community Grants, Community Foundation of Collier County.

TU181  Workplace Bullying: Supporting Mental Health Professionals in Their Work With Aging Targets
1:30 PM | Columbian (West Tower, Bronze Level)
This session will address workplace bullying, understanding the impact and developing ways to address and prevent it. Mental health professionals have few opportunities to share experiences and knowledge with other helping professionals. Enhance your current counseling toolbox by joining us to share ideas and interventions through case studies.
Presenters: Kathy Bonnar, EdD, Assistant Professor of Counselor Education, The Adler School of Professional Psychology; Judy Skorek, EdD, Clinical Mental Health Counseling Program Director, Adler University.

TU183  Advance Planning for People With Dementia and Their Families
1:30 PM | New Orleans (West Tower, Gold Level)
Early planning for both financial and healthcare needs can empower people with dementia to have a voice in making important decisions about where they will live, how their finances will be managed, and what types of healthcare they will receive, including end-of-life and palliative care. This session will highlight the benefits of planning, types of advance directives, how decision-making capacity affects planning, communicating with families and available resources.
Presenters: Stephanie Hughes, MPP, Research Public Health Analyst, RTI International; Erin Long, MSW, Aging Services Program Specialist, Office of Supportive and Caregiver Services, Administration for Community Living; Christy Nishita, PhD, Interim Director, UH Center on Aging; Charles Sabatino, JD, Director, Commission on Law and Aging, American Bar Association.

TU185  Building a Trained, Stable and Inclusive Direct Care Workforce
1:30 PM | Water Tower (West Tower, Bronze Level)
One of the most compelling challenges facing society is its ability to ensure a stable direct care/service workforce to meet the growing demand. Without a stable, well-educated, well-compensated and well-prepared workforce, the needs of older adults will go unmet or suffer drastically. Innovative programs for a health-and long-term care workforce must include direct-care workers, employers, family caregivers, educators and advocates.
Presenters: Diane Findley, Executive Director, Iowa CareGivers; Maribel Slinde, LMSW, Retired.

TU187  Caring for the Caregiver: Prepare to Care
1:30 PM | Randolph 3 (East Tower, Bronze Level)
This workshop will provide insight on the development and execution of the AARP Michigan Caregiving workshop series pilot. This culturally competent workshop series addresses the needs of caregivers. The series created a supportive system among caregivers, providing access to expert and culturally competent caregiving resources for mind, body, spirit, services and financial security of the caregiver.
TU189  In Their Own Words: Caring for Someone With Alzheimer’s, Parkinson’s or Huntington’s
1:30 PM | Haymarket (West Tower, Bronze Level)

Caring for someone with Alzheimer’s, Parkinson’s or Huntington’s requires special fortitude. Caregiver Action Network created training videos for these three caregiving situations by using real-life experiences from family caregivers. Learn how instruction, encouragement and advice from fellow caregivers can be enormously helpful, and how personal advice is enabling family caregivers to become better advocates for their loved ones’ care.

Presenters: Jane Hamilton, MSN, BSN, RN, Founder, Partners on the Path LLC; John Schall, MPP, Chief Executive Officer, Caregiver Action Network.

CLINICAL CARE & TRANSITIONS

TU193  Food Insecurity Among Older Adults: Screening and Community Intervention Strategies
1:30 PM | Columbus CD (East Tower, Gold Level)

This presentation will highlight the need to address food insecurity through healthcare provider screenings and community-based interventions. A new toolkit featuring best practices and resources will be highlighted, along with a new, free online training. The training is one that healthcare providers can complete for continuing education credits, and generally access for information and strategies focused on addressing food insecurity.

Presenters: Alexandra Ashbrook, JD, LLM, Director of Special Projects and Initiatives, Food Research and Action Center; Alexandra Lewin-Zwerdling, PhD, MPA, Senior Advisor, AARP Foundation; Jennifer Pooller, MPP, Senior Research Associate, IMPAQ International LLC.

TU195  Transitional Steps: The Evolution of a Care Transitions Program Beyond CCTP
1:30 PM | Roosevelt 1 (East Tower, Bronze Level)

Learn how The Senior Alliance (TSA) partnered with Botsford Beaumont Hospital on a pilot project to take care transitions beyond CCTP and reduce readmissions. Working with 600 traditional Medicare patients, TSA introduced a pharmacist to conduct medication reviews and consultations by live high-definition video during the home visit.

Presenters: Jason Maciejewski, MPA, Chief Information and Planning Officer; Kari West, Care Transitions Manager; both of Senior Alliance Inc.

DIVERSITY & CULTURES OF AGING

TU197  Improving Access for Asian American and Pacific Islander Older Adults
1:30 PM | Randolph 2 (East Tower, Bronze Level)

The Asian American and Pacific Islander (AAPI) population is the fastest growing segment of the U.S. older adult population, and almost half are limited-English proficient (LEP). LEP older adults face increased barriers in accessing information and services. This presentation will identify LEP AAPI populations, trends, needs and barriers, and focus on the best practices and strategies for how to better reach and engage LEP AAPI older adults.

Presenters: Heather Chun, Director of Technical Assistance; Wesley Lum, PhD, MPH, President and CEO; both of National Asian Pacific Center on Aging.

TU199  Some of Us Are Brave: Considerations for Designing Older Adult Programming for Black LGBTQ Women
1:30 PM | Columbus EF (East Tower, Gold Level)

Part of a full-day program presented by ASA’s LGBT Aging Issues Network (LAIN).

Although the older adult movement is becoming more inclusive, Black LGBTQ women are often left out of the larger LGBTQ older adult movement conversation. Affinity Community Services is an organization that has been catering to the needs of Black LGBTQ women on the south side of Chicago for over 20 years. This panel will highlight the experiences of aging Black LGBTQ women.

Presenter: Imani Rupert-Gordon, MSW, Executive Director, Affinity Community Services.

INTEGRATED CARE NETWORKS/BUSINESS ACUMEN

TU201  AGEconnect: One Agency’s Journey Into Private Pay Programming
1:30 PM | Comiskey (West Tower, Bronze Level)

This session will tell the story of one area agency on aging’s journey to create and launch a private pay program called AGEconnect. Information on development, implementation, marketing and outcomes will be presented. Participants will be given the nuts and bolts of developing private pay programs as a way to enhance services, reach new populations and better serve their communities.

Presenters: Melissa Elliott, MSW, Vice President of Programs and Services; Mary Lynn Kasunic, MS, CPM, President & CEO; Lacey Knowles, AGEconnect Program Manager; all of Area Agency on Aging, Region One.

TU203  HRSA’s Geriatric Workforce Enhancement Program and Area Agencies on Aging
1:30 PM | Michigan 1 (East Tower, Bronze Level)

The Geriatric Workforce Enhancement Program supports the development of a healthcare workforce that improves health outcomes for older adults by integrating geriatrics with primary care, maximizing patient and family engagement, and transforming the healthcare system. Learn about how this program works directly with community-based organizations to support older adults.
TU205  Interdisciplinary Teams, Training, Team Regard and Turnover Intention in Social Work
1:30 PM | Gold Coast (West Tower, Bronze Level)
This session will strengthen understanding of social work within interdisciplinary palliative care and hospice teams. Training strategies and results from the interprofessional Coleman Palliative Medicine Training program will be provided. Results from a 2016 study of social workers from Illinois Medicare-certified hospice programs will address job satisfaction, spiritual well-being and team regard.

Presenters: Holly Nelson-Becker, PhD, Professor; Kimberly Sangster, MSW, MDiv, PhD(c), Graduate Student, School of Social Work; both of Loyola University Chicago.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TU207  Bringing Astrophysics to Older Adults: Making Science Meaningful
1:30 PM | Columbus IJ (East Tower, Gold Level)
Part of a full-day program presented by ASA's Lifetime Education and Renewal Network (LEARN).

Older adults are craving meaningful lifelong learning opportunities. Academics and researchers have a plethora of knowledge that doesn’t always translate well into content that is appropriate for older adults. This session features a collaboration between The University of Chicago Department of Astronomy and Astrophysics; KAVLI Institute, Forward Chicago, Chicago’s AAA, and a gerontologist who trained the academics on how to best present to older adults.

Presenters: Joyce Gallagher, MA, Executive Director, Senior Services, Area Agency on Aging, Chicago Department of Family and Support Services; Daniel Grin, PhD, RN, Assistant Professor of Physics and Astronomy, Haverford College; Karen Kolb Flude, MS, RFG, Principal, Age with Ease.

TU209  Inspiring Good Health Through Health Partnerships in a Public Housing Authority
1:30 PM | Roosevelt 3 (East Tower, Bronze Level)
The Chicago Housing Authority (CHA) supports senior residents’ efforts to lead healthy lives and age in place. This workshop will describe a health partnership initiative that includes an application review process and opportunities to provide health education and screening services to seniors. Criteria for approval and examples of health partnership programming will be provided.

Presenters: Evelyn Almeida, Senior Service Coordinator; Venis Frazier, Senior Service Supervisor, Resident Services; Andrew Teitelman, LCSW, Director, Senior Services & Health Initiatives; all of Chicago Housing Authority.

TU211  Protecting Against Common Types of Fraud
1:30 PM | Soldier Field (West Tower, Bronze Level)
Older Americans are frequent targets of fraud. This workshop will introduce participants to a free, reliable resource from the National Endowment for Financial Education: Financial Workshop Kits. This fraud workshop is designed to help people learn to recognize various types of fraud, respond to fraud and take steps to prevent targeted types of fraud.

Presenter: Mary Jeannette Schultz, MA, Manager of Financial Workshop Kits, National Endowment for Financial Education.

POLICY, ADVOCACY & ETHICS

TU213  Ahead of the Curve or Behind the Times? Reverse Mortgage Myth Busting
1:30 PM | Michigan 3 (East Tower, Bronze Level)
Reverse Mortgage myth busters! Reverse mortgages have changed significantly in recent years. It can be challenging, even for experts, to keep up with the facts. As the Home Equity Conversion Mortgage (HECM) program continues to evolve, many outdated assumptions persist about these unique home equity loans. This workshop assembles a diverse group of policy experts to clarify what’s new and true about HECM reverse mortgages.

Presenters: Amy Ford, MBA, Senior Director, Home Equity Initiatives and Social Accountability, National Council on Aging; James Miner, MA Public Policy, Policy Analyst, Consumer Financial Protection Bureau; Lori Trawinski, PhD, CFP, Director, Banking and Finance, Economic and Consumer Security Team, AARP Public Policy Institute.

ASA Chair’s Lecture

TU215  Let’s Talk Senior Poverty: What Are We Doing About It?
1:30 PM | Columbus GH (East Tower, Gold Level)
New measures of economic security reveal that poverty rates among older adults are high and growing. This is especially true among seniors of color, women and LGBT seniors. So what, as an aging advocacy community, are we doing about it?

Presenters: Paul Nathanson, JD, Special Counsel; Kevin Prindiville, JD, Executive Director; both of Justice in Aging.

TU217  Mental Health and Aging Policy in the New Administration
1:30 PM | Columbus AB (East Tower, Gold Level)
Part of a full-day program presented by ASA’s Mental Health and Aging Network (MHAN) and National Council on Mental Health and Aging (NCMHA).

A new federal administration offers new opportunities for addressing the unmet behavioral health needs of older Americans. This session will be an interactive panel discussion with senior executive leadership from federal agencies sharing their current and planned initiatives to address older adult behavioral health issues.
TU219  Telling a New Story: Using Research to Reframe Aging
1:30 PM | Crystal C (West Tower, Green Level)
The public has been found to have deeply held beliefs about older adults that significantly differ from those of aging experts. Over the last year, the FrameWorks Institute has developed and tested alternative ways to frame conversations about aging and older adults that create a more receptive platform for aging policy and service discussions. This session will review the findings from a study, which revealed that alternative framing is more effective in generating a more balanced thinking by the public.
Presenters: Nathaniel Kendall-Taylor, PhD, CEO, FrameWorks Institute; Robert Stein, CAE, MBA, President and CEO, American Society on Aging

TU221  The Coordinated Care Initiative: California’s Experience With the Duals Demonstration
1:30 PM | Michigan 2 (East Tower, Bronze Level)
This session will offer a broad overview of California’s effort to integrate Medicare and Medicaid through its dual financial alignment demonstration, including outreach, education and communications efforts, health plans’ innovation to implement the program, and evaluation of beneficiaries’ experiences. We will discuss the future of the program and improved care for dual eligibles.
Presenters: Athena Chapman, MPP, Director of State Programs, California Association of Health Plans; Carrie Graham, PhD, MGS, Assistant Director of Research, University of California; Hilary Haycock, MPP, President, Habrage Consulting.

TU223  Creating Safe Temporary Shelter in Long-Term Care: Promising Practices for Abuse Intervention
1:30 PM | Columbus KL (East Tower, Gold Level)
Part of a full-day program presented by Forum on Religion, Spirituality and Aging (FORSAA).
This presentation will focus on elder abuse prevention and response, identifying the types of elder abuse, signs and barriers to reporting. Participants will learn ways to increase and strengthen multidisciplinary coordination in their own facilities and with their community partners, including faith leaders, Adult Protective Services, prosecutors, police, ombudsmen, social service programs, hospitals, and other community partners.

Presenters: Brian Altman, JD, Director, Division of Policy Innovation, Substance Abuse and Mental Health Services Administration (SAMHSA); Willard Mays, MA, Consultant, National Coalition on Mental Health and Aging; Edwin Walker, JD, Acting Assistant Secretary for Aging and Acting ACL Administrator, U.S. Administration for Community Living/Administration on Aging.

TU225  The Power of Storytelling to Engage, Educate and Energize
1:30 PM | Crystal B (West Tower, Green Level)
Digital storytelling is an effective tool for empowering your community, attracting potential donors, and educating policymakers and stakeholders. Learn how the National Indian Council on Aging used storytelling to give voice to their Elder members’ concerns and shared those concerns with the aging network.
Presenters: Randella Bluehouse, BSW, BAP, Executive Director; Rebecca Morgan, MLS, Project Coordinator; both of National Indian Council on Aging.

TU227  21st Century Digital Communities: Technology that Supports Aging Needs
3:00 PM | Wrigley (West Tower, Bronze Level)
Sponsored by CDW Healthcare.
Global technology leader, Samsung and largest U.S. Technology solutions provider, CDW, partner to create and implement a technology vision for the 21st century home the aging services and senior care providers. Learn how senior care environments are transformed with connected care solutions that improve safety, security, health and well-being of seniors. Also, understand practical steps on how you can implement some or all of this vision within your organization.
Presenters: Ginna Baik, Senior Care Business Strategist, CDW Healthcare; David Rhew, MD, Chief Medical Officer and Head of Health, Samsung Electronics America.

TU228  Continuing the Dialogue: The Dangers of Counterfeit Medicines--What Seniors and Everyone Working With Them Needs to Know
3:00 PM | Michigan 2 (East Tower, Bronze Level)
Sponsored by PhRMA.
The making of counterfeit drugs is a worldwide phenomenon—and it’s on the rise. Keeping our drug supply safe is a monumental task and America has the most comprehensive and effective program in the world. But as the counterfeiting of medicine grows and adapts to changing technology, it is important that consumers know about and protect themselves from the real dangers posed by these criminals and their fake products.
Following up on last year’s very successful and animated discussion, join us for a closer look at this issue. Learn about the incursions that criminals selling fraudulent and contaminated...
Demand for home-based services is growing and resources are constrained. Consequently, community organizations are exploring partnerships with healthcare providers and payers to provide additional services with a goal of improving outcomes and lowering costs. Learn how Meals on Wheels organizations are defining their value by assessing client’s health outcomes and healthcare utilization, understanding program capabilities and defining the healthcare landscape in efforts to foster partnerships.

Presenters: Ucheoma Akobundu, PhD, RD, Director of Project Management and Impact, Meals On Wheels America; Emily Gadbois, PhD, Project Coordinator, Brown University; Andrea Morris, PhD, MPH, Principal Investigator, West Health Institute; Kali Thomas, MA, PhD, Assistant Professor of Health Services, Brown University.

TU237 The Benefits of an Integrative Memory Enhancement Program

3:00 PM | New Orleans (West Tower, Gold Level)

This session will explain what an integrative memory enhancement program is and who might benefit. It includes information on the various healing modalities and therapeutic components that support overall brain and body health. Information about aging and strategies to improve mental abilities will be included.

Presenters: Kathy Cinney, IMEP Assistant Manager; Michele Sanchez, LPN, CDP; both of St Johns County Council on Aging.

TU239 Developing Marketing Communication Plans for Selling Evidence-Based Programs

3:00 PM | Columbian (West Tower, Bronze Level)

With much public emphasis on the development of evidence-based programs for older adults and family caregivers, there have been few resources available to educate service providing agencies and consumers about the availability of these programs. This workshop focuses on best practices for taking evidence-based programs to the marketplace through the development and implementation of marketing communication plans.

Presenters: Jennifer Cardellini, Research Assistant and Marketing Specialist; Anne-Marie Connors, MA, Vice President of Institutional Advancement; both of Benjamin Rose Institute on Aging.

TU241 STEP Speed Mentoring: Individual Mentoring

3:00 PM | Skyway 260 (East Tower, Blue Level)

The Students and Emerging Professionals Network presents an opportunity for Speed Mentoring at ASA. In this session, mentors and mentees meet for at least two rotations, giving mentees an opportunity to meet at least two potential mentors. Mentees will have the opportunity to practice their self-introductions and be clear about their objectives for potential mentoring. Participants must have completed a short survey to confirm participation in this limited-space event.

Presenter: Isaac Taggart, MSW, Field Service Coordinator, San Francisco Long-Term Care Ombudsman, Felton Institute.
TU243  Short Breaks, Big Impact: Education and Support for Respite Providers
3:00 PM | San Francisco (West Tower, Gold Level)

REST is an evidence supported training program that uses a train-the-trainer approach to prepare individuals to provide respite, to support caregivers nationwide. During this session, updated data will be shared and we will explore how family caregivers feel about respite they receive from the trained REST Companions.

Presenters: Lynn Ackerman, PhD, Lead Investigator, Ackerman Research; Lois Sheaffer, Program Director, REST.

TU245  Steps to HOPE: Building Health, Optimism, Purpose and Endurance for Dementia Caregivers
3:00 PM | Soldier Field (West Tower, Bronze Level)

Stress and burden are common challenges for the caregiver of someone with dementia; however, the real culprit may be chronic loss and grief that is part of the experience. In this session participants will learn about ambiguous loss, a unique loss felt by caregivers of people with dementia, and effective problem-solving strategies that caregivers can use to reduce ambiguity, promote resilience and improve self-care.

Presenters: Susan Favaro, MSW, LCSW, Social Worker, Banner Alzheimer’s Institute; Carol Long, PhD, RN, FPCN, FAAN, Principal and Founder, Capstone Healthcare & Palliative Care Essentials.

TU251  Bisexuality: What’s Aging Got to Do With It?
3:00 PM | Columbus CD (East Tower, Gold Level)

Part of a full-day program presented by ASA’s LGBT Aging Issues Network (LAIN).

Aging bisexuals remain a hidden population. They are often merged into discussions of gay, lesbian and/or transgender aging without considering how their experiences overlap with and diverge from those of LGBT people. This workshop will explore bisexuality through the lens of sexual and gender identity, recognizing the fluidity and complexity of both. Using current research, we will explore bisexual aging and provide strategies for providing inclusive programming for bisexual constituents.

Presenters: Terri Clark, MPH, CHES, Prevention Services Coordinator, Action Wellness; Sarah Jen, MSW, PhD, Graduate Student, School of Social Work, University of Washington School of Social Work; Tim Johnston, PhD, Director of National Projects, Services and Advocacy for GLBT Elders (SAGE).

TU253  Job Training Programs for Older Adults: Helping Diverse Elders Find Meaningful Employment
3:00 PM | Randolph 3 (East Tower, Bronze Level)

Three member organizations of the Diverse Elders Coalition offer job training programs for the older adults they serve. This discussion will share success stories from the federally funded SCSEP program, as well as privately funded job training programs like SAGEWorks, and will highlight the many ways that job training programs are improving lives for elders of color, LGBT elders and American Indian/Alaska Native elders.

Presenters: Susan Chapman, MSW, LCSW, Bridge Social Worker, National Managing Director, National Asian Pacific Center on Aging; Jenna McDavid, PhD, MPH, President and CEO; both of National Asian Pacific Center on Aging; Tim Johnston, PhD, Director of National Projects, Services and Advocacy for GLBT Elders (SAGE).

TU255  Shades of Caregiving
3:00 PM | Columbus GH (East Tower, Gold Level)

The demographic makeup of today’s caregiver is vast. Different regions of the country will find caregivers hailing from a number of cultural backgrounds. As a result, misunderstandings can arise in communication, delivery of services and cultural awareness. This panel will open the discussion up to include the healthcare professionals’ role in educating the client on these realities.

Presenters: Tom Callahan, CPC, SRES, Director of Senior Living Resources, Archer Law Office, LLC; Karlyn Williams, MS, GCMM, Owner, A+ Senior Care, LLC; Imani Woody, PhD, President and CEO, Mary’s House for Older Adults, Inc.
INTEGRATED CARE NETWORKS/ BUSINESS ACUMEN

TU257  Paving the Way for Medicare Reimbursement: Learning Collaborative Lessons
3:00 PM | Regency C (West Tower, Gold Level)
This session features two first-generation business acumen learning collaboratives hosted by the National Council on Aging to achieve integrated, sustainable service systems for chronic disease self-management education programs. Aging professionals from 15 states participated to obtain Medicare reimbursement for their programs. Challenges, learnings and outcomes will be highlighted, along with tools and resources.

Presenters: Kathleen Cameron, MPH, Senior Director, Center for Healthy Aging, National Council on Aging; Kristie Kulinski, MSW, Aging Services Program Specialist, Administration for Community Living; Robert Mapes, MSW, Director of Program and Community Support, AgeOptions; Carol Montoya, Outreach and Network Relations Coordinator, Florida Health Networks.

TU259  Quality Improvement for Long-Term Success
3:00 PM | Water Tower (West Tower, Bronze Level)
Quality improvement is not an option, but a necessity for community-based care agencies as demands for their services and expertise rise. It is not enough to comply with standards, but instead CBOs must emerge as leaders in the healthcare continuum. We will discuss best practices for internal capacity building around quality, including developing a committee, standardizing processes, conducting strategic data collection and implementing a feedback system to act on measures and achieve outcomes.

Presenters: Sandy Atkins, MPA, Vice President, Strategic Initiatives; Tahira Farris, MPL, Director, Quality and Metrics; W. June Simmons, MSW, President and CEO; all of Partners in Care Foundation.

TU261  The Magic of a New and Enhanced LTSS Coordination Role in Diverse Settings
3:00 PM | Haymarket (West Tower, Bronze Level)
This session will discuss a collaboration to integrate the most effective person-centered planning, coordination and navigation elements from both aging and disabilities networks to create a new “enhanced” coordination role with additional key competencies that inspire consumers to actively engage in their own healthcare.

Presenters: Valerie Parker Callahan, MA, Director, Planning and Development; Carol Suleski, RN, MBA, Director of New Initiatives; both of Greater Lynn Senior Services.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

TU263  Benefits of Using Library Materials With Persons With Dementia
3:00 PM | Michigan 3 (East Tower, Bronze Level)
Until recently, the benefits of using library materials with persons living with dementia had not yet been studied. In 2016, the National Institutes of Health/National Library of Medicine funded a target project study into the benefits of sharing the award-winning Tales & Travel library program with persons with dementia, increasing cognitive and social interactions and improving relationships with caregivers.

Presenters: Mary Beth Riedner, MLS, Chair, Alzheimer’s and Related Dementias Interest Group, Association of Specialized and Cooperative Library; Susan Wesner, PhD, Assistant Professor and Chair, Professional Studies, Judson University.

TU265  Facilitating Purpose Beyond the Self in Older Adults
3:00 PM | Randolph 2 (East Tower, Bronze Level)
This session will present research on purpose beyond the self in older adults and information about innovative programming that supports this critical feature of positive aging. Presenters will discuss the meaning, measurement, importance and prevalence of purpose in aging populations and how practitioners and organizations can help individuals, even those facing serious health and financial challenges, develop purposeful engagements.

Presenters: Anne Colby, PhD, Consulting Professor, Stanford University; Helen Dennis, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates; Jim Emerman, Executive Vice President, Encore.org.

TU267  Older Adults and Education: What It Was, What It Is and What It Could Be
3:00 PM | Columbus II (East Tower, Gold Level)
Part of a full-day program presented by ASA’s Lifetime Education and Renewal Network (LEARN).

Learn about the unique history of the lifelong learning movement in the United States and what’s on the horizon for healthy aging through university-level social learning. Hear about the latest trends in national and international lifelong learning research, and join us for a discussion about curriculum design. Don’t miss the opportunity to also discuss the challenges and opportunities faced by lifelong learning providers across the country.

Presenters: Linda Maurice, MA, Director, Lifelong Learning Institute, Nova Southeastern University; Ann Simanis, Associate Vice President of Advancement and Engagement, Road Scholar; Sandra Von Doetinchem, Dipl Paed (Med), Institutional/Policy Analyst at University of Hawai’i at Manoa and Founder, Silverlearning.org.

POLICY, ADVOCACY & ETHICS

TU269  Advocacy in Motion: Taking Action Together
3:00 PM | Comiskey (West Tower, Bronze Level)
Does your agency or organization want to amplify the voices of those you serve through advocacy? Learn how to set your advocates in motion by encouraging consumers, providers and professionals to become civically engaged. You will be equipped to start your own initiative through the exchange of information, resources and tools to help develop a volunteer’s capacity to participate in advocacy-related activities.

Presenters: Cyndi Rossi, Legislative Liaison, Western Reserve Area Agency on Aging (WRAAA); William Tarter, MPA, Policy and Planning Associate and Community Advocacy, The Center for Community Solutions.
TU271  Introducing the National Center on Law and Elder Rights
3:00 PM | Roosevelt 3 (East Tower, Bronze Level)
In fall 2016, Justice in Aging, in collaboration with leaders in the legal community, launched a centralize and integrated National Center for Law and Elder Rights (NCLER). The NCLER is a comprehensive center providing a strategic combination of training and assistance to state and local aging and disability organizations and legal services. This session will introduce the NCLER leaders and share insight about their new resources for the aging network.
Presenters: Jennifer Goldberg, JD, Directing Attorney; Kevin Prindiville, JD, Executive Director; both of Justice in Aging.

TU273  Seizing Healthcare Reform Opportunities: The Power of Mental Health and Aging Coalitions
3:00 PM | Columbus AB (East Tower, Gold Level)
Part of a full-day program presented by ASA’s Mental Health and Aging Network (MHAN) and National Council on Mental Health and Aging (NCMHA).
During a time of unprecedented changes in healthcare, it is key to ensuring that the needs of older adults with mental health issues is effectively addressed in reform efforts. This session will feature a panel of state coalition representatives discussing strategies for improving planning, service delivery and funding for older adults in state’s efforts to redesign their health and behavioral healthcare systems.
Presenters: Deborah Allen, MSW, Executive Director, Pennsylvania Behavioral Health and Aging Coalition; A. Viviana Criado, MPA, ABD, State/Local Coalition Representative, California Elder Mental Health and Aging Coalition; Michael O’Donnell, Executive Director, Illinois Community Health & Aging Coalition.

TU275  Twenty Years of Fighting Financial Exploitation of Elders
3:00 PM | Michigan 1 (East Tower, Bronze Level)
This multidisciplinary panel will offer their 90 years of combined expertise and perspectives to examine five cases of financial exploitation. They will illustrate the ethical, aging and theoretical constructs in financial exploitation cases; the criminal justice responses; and the successes and failures of our current system of responding to financial exploitation.
Presenters: Rebecca Morgan, JD, Boston Asset Management Chair in Elder Law, Stetson University School of Law; Pamela Teaster, PhD, Professor and Director, Center for Gerontology, Virginia Tech; Randolph Thomas, MA, President, National Committee for the Prevention of Elder Abuse.

TU277  The Power of Healing: Awareness and Prevention of Elder Abuse and Neglect From a Spiritual Perspective
3:00 PM | Columbus KL (East Tower, Gold Level)
Part of a full-day program presented by Forum on Religion, Spirituality and Aging (FORSA).
In a culture where elder abuse and neglect are submerged in silence, this workshop will speak to the role faith leaders and members of religious congregations could and should play in addressing this often hidden, but serious issue. The focus is to give clergy and lay volunteers tools to educate their communities and to provide support to recognize elder abuse, facilitate healing of trauma by healing of the spirit and ultimately prevent abuse and neglect.
Presenters: Sophia (Fieke) Dijkstra, BSPT, MAT, Geriatric Physical Therapist, Program Manager, Aging Gracefully; Nancy Gordon, MDiv, Director, CLH Center for Spirituality and Aging.

TU279  Technology Solutions to Collect and Analyze Data Outside Hospital Walls
3:00 PM | Randolph 1 (East Tower, Bronze Level)
Hospitals and patients share the same goal: discharging directly home from hospitals. If this is to come to fruition in value-based care models, data collection shouldn’t end once a patient leaves the hospital. Learn how a combination of smart devices and human touch points in the home can be a low-cost solution for continued monitoring.
Presenters: Chad Fotheringham, Senior Care Advocate and Entrepreneur, American Senior Care; Josh Luke, PhD, FACHE, Chief Strategy Officer and Senior Health Policy Consultant, Nelson Hardiman & Compliaagent, USC Price.

4:30–5:30 PM
General Session
TU281  Ensuring Access to Affordable Treatments
4:30 PM | Grand Ballroom (East Tower, Gold Level)
Sponsored by AARP.
Prescription drug costs and coverage are under increased scrutiny. As we enter an age of cutting-edge developments in medicine, including personalized therapies, conversations about value and delivering affordable treatments to consumers are more important than ever. Now is the time to have a larger conversation about the total cost of care and how to deliver better value to ensure consumers have access to the treatments and cures they need.
Presenters: Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging; Leigh Purvis, MPA, Director, Health Services Research, AARP Public Policy Institute; Lori Reilly, JD, Executive Vice President for Policy, Research & Membership, PhRMA.
**5:30–7:00 PM**

**Exhibit Hall Grand Opening Reception**  
*Riverside Exhibition Center (East Tower, Purple Level)*

Join us for appetizers and cocktails as you connect with your peers and learn about the latest resources and solutions that can help you in your work with older adults.

**6:30–8:00 PM**

**Aging2-Pint-o Happy Hour**  
*The Living Room (West Tower, Blue Level)*

Everyone’s invited to join Aging2.0 in the “The Living Room” to meet and mingle, enjoy the fire, and keep the innovation conversation going. Hang out with Scott Peifer from Aging2.0 headquarters, members of the Aging 2.0 Chicago Chapter, and key players in the Chicago aging innovation start-up scene. Small plates and beverages will be available for purchase.

**7:00–9:30 PM**

**Dine Around Chicago Progressive Dining Tour**  
*West Tower Lobby*

Fee: $82. Pre-registration is required. Must have ticket to attend.

Embark on a journey to Chicago’s best restaurants. You will travel around Chicago in a stylish coach to enjoy appetizers served at the first restaurant (a trendy River North restaurant), the main course at the second restaurant (Chicago-style deep dish pizza), and dessert at a third restaurant (upscale restaurant with views overlooking Chicago skyline). This dining tour offers a unique and unforgettable way to interact with other ASA attendees and experience Chicago.
Social isolation can adversely affect the emotional, mental and even physical well-being of older adults. One study found the health impact of loneliness equates to smoking 15 cigarettes a day.† For many, hearing loss only adds to feelings of detachment from friends and family.

Fortunately, there are immediate, effective solutions. The no-cost Hamilton CapTel phone enables healthy, meaningful connections by making it possible to listen and read word-for-word captions of everything said on the phone.

To learn how creating connections can help alleviate the impact of loneliness, visit Hamilton CapTel at Aging in America, Booth #417.

Need more info? Let’s talk

Call: 877-662-4144
Visit: HamiltonCapTel.com/sc0320


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OPENING CEREMONY AND LECTURE SPEAKERS

LINDA FRIED, MD
Columbia University
Benefiting From The Third Demographic Dividend

Adding years to our lives offers two huge opportunities: a new life stage for people globally, and the opportunity to design it for meaning and benefit to the individual, their families, and society. Key to unleashing these opportunities are investing in health so that people arrive at older age healthy and stay healthy, and building new roles and responsibilities for this new life stage, and the social institutions that enable all older adults having the opportunities that match their needs and goals. Such an approach could enable building a previously unforeseen Third Demographic Dividend, in which the assets of an aging population are brought to fruition, and societies are stronger because of longer lives. Envisioning the opportunities could set goals across sectors with alignment.

JO ANN JENKINS
AARP
Disrupt Aging

We have made tremendous progress when it comes to global aging. Yet, societies have not kept up with the advancements that science, technology and innovation are making possible. Jo Ann Jenkins, CEO of AARP, believes it is time to coalesce around this progress and create a movement to “Disrupt Aging”—to change the conversation about what it means to grow older so aging can be something to look forward to; not something to fear. She will talk about the need to challenge outdated beliefs and spark new solutions so more people can choose how they want to live and age.

Listen to thought leaders as they provide their unique perspectives on aging at the IAGG 2017 World Congress in San Francisco.

REGISTER TODAY iagg2017.org/openingceremony

Visit iagg2017.org to learn more. Sign up to receive news and updates.
### Wednesday, March 22 | Schedule at a glance

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<th>Time</th>
<th>Event</th>
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<td>7:00 AM–6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
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<tr>
<td>7:00-8:00 AM</td>
<td>Chair Chi: Seated Tai Chi for Movement Impaired Populations</td>
<td>Plaza A (East Tower, Green Level)</td>
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<td>7:00-8:00 AM</td>
<td>YogaRate Stretch and Connect</td>
<td>Plaza B (East Tower, Green Level)</td>
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<td>8:00-9:00 AM</td>
<td>Group Drumming for Wellness</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
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<td>8:00 AM-2:00 PM</td>
<td>Exhibit Hall Open</td>
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<tr>
<td>9:00-10:30 AM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
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<tr>
<td>9:00-10:30 AM</td>
<td>Managed Care Academy Boot Camp—Nursing-Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions</td>
<td>Crystal B (West Tower, Green Level)</td>
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<tr>
<td>9:00 AM-4:30 PM</td>
<td>HAN Constituent Group Program—Creating Unique Partnerships in Healthcare and Aging</td>
<td>Columbus AB (East Tower, Gold Level)</td>
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<td>9:00 AM-4:30 PM</td>
<td>NEST Constituent Group Program—Co-design of Environments, Services and Technologies with an Aging Population</td>
<td>Columbus EF (East Tower, Gold Level)</td>
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<tr>
<td>9:00 AM-4:30 PM</td>
<td>MHAN Constituent Group Program—Trauma-Informed Services: Clinical Approaches to Support Resilience, Hope and Recovery in Older Adults</td>
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<tr>
<td>11:00 AM–NOON</td>
<td>General Session—Better Together: Healthy Aging for Pets and People</td>
<td>Grand Ballroom (East Tower, Gold Level)</td>
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<tr>
<td>Noon–1:30 PM</td>
<td>Grab ‘n’ Go Lunch in the Exhibit Hall</td>
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<td>Noon–1:30 PM</td>
<td>Poster Sessions</td>
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<td>1:00–4:00 PM</td>
<td>Site Visit—Mather’s - More Than a Cafe</td>
<td>West Tower Lobby</td>
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<td>1:30–5:30 PM</td>
<td>National Forum on LGBT Aging</td>
<td>Crystal B (West Tower, Green Level)</td>
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<td>130–4:30 PM</td>
<td>Corps of Accomplished Professionals Inaugural Special Event</td>
<td>Michigan 2 (East Tower, Bronze Level)</td>
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<tr>
<td>2:00–3:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
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<tr>
<td>3:30–4:30 PM</td>
<td>STEP Speed Mentoring: Group Mentoring</td>
<td>Skyway 260 (East Tower, Blue Level)</td>
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<td>4:45–5:45 PM</td>
<td>Roundtables</td>
<td>Various locations</td>
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<td>6:00–8:00 PM</td>
<td>Benjamin Rose Institute on Aging Reception</td>
<td>Plaza B (East Tower, Green Level)</td>
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<tr>
<td>6:00–8:00 PM</td>
<td>The 2016 Rosalinde Gilbert Innovations in Alzheimer’s Disease Caregiving Legacy Awards</td>
<td>Crystal C (West Tower, Green Level)</td>
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<tr>
<td>6:00–7:00 PM</td>
<td>Peer Group Meetings</td>
<td>Various locations</td>
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WE101 Chair Chi: Seated Tai Chi for Movement Impaired Populations
7:00 AM | Plaza A (East Tower, Green Level)
Chair Chi is a gentle exercise program developed by Pat Griffith to help people receive the benefits of traditional Tai Chi Chuan in the comfort and safety of their chair. This allows people who cannot stand or do not feel confident with their balance to participate.
Presenter: Patrick Griffith, Founder, Chair Chi.

WE103 YogaRate Stretch and Connect
7:00 AM | Plaza B (East Tower, Green Level)
YogaRate Stretch and Connect is a 60-minute morning exercise session with gentle, easy-to-follow yoga poses and postures blended with basic martial art techniques. YogaRate is geared toward balance, flexibility, and physical conditioning. Guided techniques encourage stress release, mental focus, improved flexibility, and increased energy and vitality to start the day. All levels and abilities.
Presenter: Crystal McGaha, NSU Graduate Student of Gerontology.

WE107 Housing With Services: A Model That Works
9:00 AM | Haymarket (West Tower, Bronze Level)
Affordable Housing for seniors is no longer just bricks and mortar. Creative Housing and Services has created a team approach to housing that provides services and activities to care for the whole person (mind, body and spirit) through their Creative Plus Program. The team will share their challenges, funding opportunities and resident success stories.
Presenters: Christina Cerrato, MA, COS, CPM, Director of Operations, Affordable Housing; Sylvia Karl, MSG, Vice President, Affordable Housing; both of Episcopal Community and Services.

WE109 The Community Reinvestment Program: How Illinois Is Improving the Way We Serve Seniors
9:00 AM | Wrigley (West Tower, Bronze Level)
Learn how the Illinois Department on Aging has launched an innovative new initiative serving seniors in Illinois who are not eligible for Medicaid. This person-centered program will allow the state to continue providing services to older adults in Illinois in a fiscally responsible manner regardless of their Medicaid eligibility status while offering greater flexibility in service delivery.
Presenters: Jean Bohnhoff, Director; Jennifer Reif, Deputy Director; Matt Ryan, Chief of Staff; all of Illinois Department on Aging.

WE111 The Well-Home Network: Building Partnerships to Advance a National System of Services and Supports
9:00 AM | Columbus GH (East Tower, Gold Level)
National Center for Healthy Housing, Families USA and Leading-Age are forming The Well-Home Network, a national network of housing where person-directed care and services can make aging safely at home a reality for all American seniors. The panel will discuss the financing, data and policy barriers—and solutions—to building this national network.
Presenters: Joseph Ditre, MD, Consultant; Nancy Rockett Eldridge, MS, Executive Director, National Center for Healthy Housing; Robyn Stone, DrPH, Executive Director, Center for Applied Research, LeadingAge.

WE113 Age Smart Employer Awards: A Replicable Model for Innovative Employer Engagement
9:00 AM | Toronto (West Tower, Gold Level)
Learn about how the Age Smart Employer Awards reward employers who recruit, retain and engage workers of all ages, including older workers, and encourage others to do the same. Innovative approaches to employer engagement will be discussed.
Presenters: Caitlin Adams, MA, Staff Associate, Columbia Aging Center; Dorian Block, MS, Senior Staff Associate, Columbia Aging Center; Ruth Finkelstein, ScD, Associate Director, Robert N. Butler Columbia Aging Center; Amy Scherber, Founder, President, Amy’s Breads; Clayton Shedd, MPA, Senior Director of Business Development, Columbia Business School.

WE115 Starting a Jobs Center for Workers 45+
9:00 AM | Acapulco (West Tower, Gold Level)
Many job seekers would like to work longer, but many find it challenging to find that next job. Learn how a jobs center for workers 45+ offers candidates retraining options, coaching, professional networking groups and job clubs, job seeker/employer events, a resource room, a free job board and paid and unpaid internships. Candidates get what they need and find work in half the time that it takes others.
Presenters: Joan Cirillo, MS, Executive Director; Martha Fields, MA, Program Manager, ABLE AgeWorks; Mark Gyurina, MS, Chief Program Officer; all of Operation A.B.L.E. of Greater Boston.
WE117  Cancer Caregiving in the U.S.

9:00 AM | Crystal C (West Tower, Green Level)

The majority of the 2.8 million Americans caring for a loved one with cancer are caring for an adult 50 or older. Join us for a conversation on the needs of these friends and family members, as we discuss findings from the “Cancer Caregiving in the U.S.” report. We will also feature caregiving resources from the American Cancer Society.

Presenters: Rachel Cannady, Strategic Director, Cancer Caregiver Support, American Cancer Society, Inc; Margaret Longacre, PhD, Assistant Professor of Public Health, Arcadia University; Michael Wittke, Director of Advocacy, National Alliance for Caregiving.

WE119  Families Caring for an Aging America: A Vision for the Future

9:00 AM | Regency C (West Tower, Gold Level)

Better support for family caregivers is among the most significant overlooked challenges facing the diverse and rapidly aging U.S. population, their families and society. This session will highlight findings and recommendations from a consensus report on family caregiving from the prestigious National Academies of Sciences, Engineering and Medicine (formerly the Institute of Medicine). Members of the committee of experts who developed the report will discuss where improvement is needed now.

Presenters: Maria Aranda, PhD, Associate Professor; University of Southern California; Lynn Friss Feinberg, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; Charles Sabatino, JD, Director, Commission on Law and Aging, American Bar Association; Richard Schulz, PhD, Director, University Center for Social and Urban Research, University of Pittsburgh; Jennifer Wolff, PhD, Associate Professor, Johns Hopkins University.

WE121  Faith-Related Programs in Dementia Care, Support and Education

9:00 AM | Randolph 3 (East Tower, Bronze Level)

This session will provide information about five faith-related programs that focus on various aspects of dementia. Two are adult day programs for people with dementia with faith-related components. Three are multifaceted initiatives focused on caring for and supporting people with dementia and their caregivers and educating clergy and the community about dementia from a faith-based perspective.

Presenters: Tracey Brown, Executive Director, Amazing Place; Erin Long, MSW, Aging Services Program Specialist, Office of Supportive and Caregiver Services, Administration for Community Living; Patty Mouton, RCFE, Vice President, Outreach & Advocacy, Alzheimer’s Association Orange County Chapter; Sari Shuman, MPH, MSW, Research Public Health Analyst, RTI International.

WE123  Practical Implementation of One-on-One Support for Community Caregivers

9:00 AM | Comiskey (West Tower, Bronze Level)

Looking to set up a caregiver support program in your area? This session will offer actionable suggestions for tailoring your program to what caregivers in your area need. From funding and marketing to intimate portraits of caregiving situations, we will share the lessons we learned in implementing an expanded REACH II model in Pennsylvania.

Presenters: Emily Anderson, MS, Care Coach; Amanda Cetra, MS, Care Coach; Lisa Evans, Service Coordination Unit Director; all of Familylinks, Inc.

WE125  Providing Empowered Caregiving Solutions: A Mindfulness-Based Model of Care

9:00 AM | Water Tower (West Tower, Bronze Level)

A 2015 AARP report revealed that twice as many unpaid family caregivers report higher levels of emotional stress than of physical strain. More than half wish they had more help to learn techniques for self-care and how to manage stress. Professional caregivers and clinicians report similar needs. Join us to learn mindfulness caregiving techniques that have been successful.

Presenters: Geoffrey Dunlop, Director of Marketing; George Kellar, Executive Director; Roy Remer, Director of Training; all of Zen Hospice Project.

WE127  Hypertension Management: Housing as a Platform for Change

9:00 AM | Regency D (West Tower, Gold Level)

Learn how the Support and Services at Home (SASH) Program in Vermont identified hypertension as one if its participants’ top chronic conditions and developed a model for healthcare delivery. Review the challenges and success that the SASH Team encountered and review various use case scenarios.

Presenters: Stefani Hartsfield, SASH Operations and HIT Manager, Cathedral Square Corp; Jeanne Hutchins, MA, Executive Director, Center on Aging, University of Vermont; Kristi Poehlmann, BSN, SASH Health Systems Educator/Nurse Consultant, Cathedral Square Corp.

WE129  Caregiving in the LGBTQ Community

9:00 AM | Gold Coast (West Tower, Bronze Level)

LGBT older adults are more likely to be single and less likely to have children than their non-LGBT peers, leaving many without traditional sources of care in their later years. At the same time, LGBT people are more likely to become caregivers themselves. For these reasons and others, caregiving in the LGBTQ community has its own unique challenges and considerations. Learn what the differences are, what resources are available, and how you can best support LGBT caregivers in your community.
Symposium

**WE131 Cultivating Strengths in Aging Communities**

9:00 AM | Randolph 1 (East Tower, Bronze Level)

The Elder Equity Consortium (NAPCA, NAPPM, NCBA, NICOA, and SAGE) brings a thorough knowledge of the unique needs and concerns of each population they serve. Their diverse perspectives offer an inclusive vision of both the strengths and disparities of each community, while creating solutions and advocacy focused on elders. This interactive session will provide an opportunity to share insights and techniques about effective outreach and meaningful involvement with a person-centered approach.

Presenters: Randella Bluehouse, BSW, BAP, Executive Director, National Indian Council on Aging; Angie Boddie, MA, Director of Health Programs, National Caucus & Center on Black Aging, Inc.; Heather Chun, Director of Technical Assistance, National Asian Pacific Center on Aging; Rebecca Morgan, MLS, Project Coordinator, National Indian Council on Aging; Sherrill Wayland, MSW, Manager, National Projects, Services and Advocacy for GLBT Elders.

**WE133 Utilizing a Community Network to Leverage Knowledge and Resources to Serve LGBT Older Adults**

9:00 AM | Roosevelt 3 (East Tower, Bronze Level)

Learn about how the Chicago Network for LGBT Aging has served as a vital hub for providers and community members concerned about the needs of this underserved and growing population. As a volunteer-led organization, the Network has successfully fostered collaborations and networking among a diverse group of stakeholders by leveraging technology and affiliate resources.

Presenters: Britta Larson, MA, Director of Senior Services Program, Center on Halsted; Matthew Vail, MA, LCSW, Clinical Social Worker, Rush University Medical Center; Serena Worthington, MAAT, Director of National Field Initiatives, Services and Advocacy for GLBT Elders (SAGE).

**Managed Care Academy**

**WE135 Boot Camp: Nursing Home-to-Community Transitions: Real-World Examples of Partnerships and Interventions**

9:00 AM | Crystal B (West Tower, Green Level)

Fee: $0. Pre-registration is required.

Hear how a California health plan has partnered with community-based organizations in the aging and disability networks to successfully transition Medicaid and dual eligible beneficiaries from LTC facilities to the community. The health plan will share its efforts with California’s Money Follows the Person program, as well as a pilot program. The panel will share challenges, and provide real-life examples of strategies and interventions used to overcome the challenges.

Presenters: Araceli Garcia, MSG, LTSS Provider Relations Liaison; Leiloni Herrera, MSW, LTSS Clinical Social Worker; Pamela Mokler, MSG, Vice President, Long Term Services & Supports; all of Care1st Health Plan.

**WE137 Prove It: Managing Outcomes in an Aging Services Agency**

9:00 AM | Michigan 3 (East Tower, Bronze Level)

Defining and measuring outcomes is essential on many levels for service providers. Stakeholders, agency leadership and staff, persons served, and funders want to know how dollars are being used, with what effect and how efficiently. This session will cover one agency’s effort to implement a comprehensive outcomes management system based on the CARF model.

Presenters: Katherine Honeywell, LCSW, Director of Social Services, Northfield; Julie Lambert, LCSW, Director, Program Evaluation and Quality Assurance; Jordan Luhr, MBA, Executive Director; Cynthia Phon, LCSW, Director, House of Welcome Adult Day Services; all of North Shore Senior Center.

**WE139 Strategies for Success: Cutting-Edge Partnerships in an Era of Health Transformation**

9:00 AM | Columbus AB (East Tower, Gold Level)

This session is part of a full-day program presented by ASA’s Healthcare and Aging Network (HAN).

The number of older Americans will nearly double over the next 25 years. This growth presents unique opportunities and challenges for community-based organizations (CBOs). At the same time, there is growing recognition that the supports CBOs provide are critical in helping older adults remain healthy. This session will examine the vital need for partnerships between CBOs and healthcare, as well as provide some examples of successful strategies for developing and sustaining these relationships.
**LIFELONG LEARNING, WELLNESS & ENGAGEMENT**

**WE141  A Call for Action: What CBOs Need to Support EBPs**

9:00 AM | Roosevelt 1 (East Tower, Bronze Level)

The Evidence-Based Leadership Council (EBLC) is developing trainings and a call to action summit for small to mid-size CBOs to build capacity for implementing multiple EBPs. EBLC members will facilitate a discussion to learn from CBOs what skills, training and tools they have and need for success. Before the discussion, EBLC will summarize lessons learned from the field.

Presenters: Paige Denison, Director, Health and Wellness and National Director, EnhanceFitness/EnhanceWellness, Sound Generations; Stephanie Fall Creek, DSW, President and CEO, Fairhill Partners; Jennifer Raymond, MBA, Director, Evidence-Based Programs, Elder Services of Merrimack Valley, Inc.

**WE143  Alzheimer’s: Giving Voice in Song**

9:00 AM | Randolph 2 (East Tower, Bronze Level)

The session will focus on Giving Voice Chorus, a choir for people with Alzheimer’s and their care partners. Presenters will describe the structure of and participation in this chorus, conduct an experiential participation exercise, and explain neurological activity within the brain during singing. The psychosocial dynamic of vital involvement as a lens to enrich both sets of processes and for grounding future efforts will be discussed.

Presenters: Helen Kivnick, PhD, LP, Professor, School of Social Work, University of Minnesota School of Social Work; Mary Lenard, Director, Giving Voice Chorus/Giving Voice Initiative; Jan Maier, BSN, RN, MPH, Musician/Retired Senior Research Analyst, Research Triangle Institute.

**WE145  Generation 2 Generation: Mutual Learning Between OT Students and Older Adults**

9:00 AM | Michigan 2 (East Tower, Bronze Level)

The transition from home to an independent living community may pose a variety of contextual, psychosocial and occupational challenges for older adults. Learn about a pilot program that facilitates the adaptation in a reciprocal learning environment between OT students and older adults. Preliminary data suggests intergenerational learning is an effective way to help elders find meaning and purpose in a new socio-personal context.

Presenters: Adele Breen-Franklin, OTO, JD, OTR/L, Assistant Professor, Department of Occupational Therapy; Wendy Fox, MOT, OTR/L, Assistant Professor of Occupational Therapy; Stephen San, Student, all of University of the Sciences in Philadelphia.

**WE147  Seniors Serving Seniors: Impact of Engagement on Life Satisfaction**

9:00 AM | Columbus KL (East Tower, Gold Level)

As the older adult population increases so does interest in ensuring their health and function. This session will highlight the Senior Companion Program (SCP), a volunteer-based program of seniors providing companionship to vulnerable elders, which is an excellent example of civic engagement. Learn how the SCP keeps them motivated and engaged.

Presenters: Mary Austrum, PhD, Professor, Associate Dean and Leader IAD, Indiana University School of Medicine; Ellen Brown, MA, CPM, Senior Service Director, Catholic Charities Indianapolis; Hugh Hendrie, MB, ChB, Professor of Psychiatry, Indiana University Center for Aging Research; Yvonne Lu, PhD, RN, Associate Professor, Department of Science Nursing Care, Indiana University School of Nursing; Genevieve Waterman, MS, MASM, Program Associate, Economic Security, National Council on Aging.

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**9:00 AM–4:30 PM | Constituent Group Program**

**Creating Unique Partnerships in Healthcare and Aging**

Presented by ASA’s Healthcare and Aging Network (HAN).

Unique partnerships exist throughout healthcare and aging in order to support older adults and families. This program highlights three themes of unique partnerships: successful strategies for healthcare and community-based organization partnerships, aging service providers partnerships with managed healthcare organizations to better serve individuals living with Alzheimer’s disease who are dually eligible, and national initiatives and partnerships aimed at preventing vision loss and blindness. All three sessions will include recommendations for creating unique partnerships in healthcare and aging.

**Look for these sessions as part of this program:**

WE139 Strategies for Success: Cutting-Edge Partnerships in an Era of Health Transformation
WE415 You Can Do It Too! Healthcare and Aging Organizations Partner to Improve Dementia Care
WE477 Seeing the Way to Healthy Aging: Eye Health Strategies
MENTAL HEALTH

WE149 Trauma and Resilience: Understanding and Using Trauma-Informed Services With Older Adults
9:00 AM | Columbus IJ (East Tower, Gold Level)
This session is part of a full-day program presented by ASA's Mental Health and Aging Network (MHAN).
The experience of trauma can lead to both physical and psychological distress in older adults, including stress-related disorders, depression and anxiety. Join our panel of experts as they explore the fundamental principles of trauma-informed care, including the importance of cultivating a trauma-informed culture, integration of trauma-informed service approaches into practice, and the importance of cultivating and supporting resilience, hope and recovery in older adults. A special focus will be on trauma-informed services for the Holocaust survivor population.
Presenters: Tobi Abramson, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; Laura Gilman, MSW/MA, LCSW, Care Management Team Manager, Jewish Family Services of Greater Kansas City; Vivian Sauer, MSW, Consultant, Jewish Family Service of Los Angeles; Brian Sims, MD, Senior Director Medical Behavioral Health, National Association of State Mental Health Program Directors.

POLICY, ADVOCACY & ETHICS

WE151 2017 Panel of Pundits
9:00 AM | Regency AB (West Tower, Gold Level)
By the time we meet as a conference community we will be in the first 100 days of Trump’s administration, and a new Congress will be back at work. What are the carry-over issues from the 2016 election that will drive the 2017 agenda in Washington? Will progress replace gridlock? Will issues of importance to older Americans and their families gain more visibility? What is the future of Social Security and Medicare in the new world of 2017? How much of a role did the older voter really play and did they vote their interests? These and other topics will be discussed.
Presenters: Bob Blancato, MPA, President, Matz, Blancato & Associates; Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging; Yanira Cruz, DrPH, President & CEO, National Hispanic Council on Aging; Brooke Hollister, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; Jay Newton-Small, Cofounder, MemoryWell; John Rother, JD, President and CEO, National Coalition on Health Care; Joel White, Founder and President, Horizon Government Affairs, LLC.

WE153 America's Eldercare Workforce: The Current State
9:00 AM | Atlanta (West Tower, Gold Level)
Key factors regarding the eldercare workforce will be presented by contributors to the Spring 2016 issue of Generations, “America’s Eldercare Workforce: Who Will Be There to Care?” The focus will be on the three key domains: current demographics, training and deploying, and methods for growing and developing this critical workforce.
Presenters: Robert Espinoza, MPA, Vice President of Policy; Sue Misiorski, BSN, National Director of Coaching and Consulting Services; Daniel Wilson, Director of Federal Affairs; all of Paraprofessional Healthcare Institute (PHI); Amy York, Executive Director, Eldercare Workforce Alliance.

WE155 Community Education of Options for Financing LTC
9:00 AM | Soldier Field (West Tower, Bronze Level)
A community awareness campaign to increase knowledge of options for long-term care is underway in Hawaii. The purpose is to correct widespread misinformation, to encourage families to plan, and to build support for a limited public LTC insurance proposal. The session will present webpage and media messages as well as describe community forums and the impact of these efforts.
Presenters: Lori Tsuchako, LSW, ACSW, Wellness Coordinator, Maui County Office on Aging; Eldon Wegner, PhD, Professor Emeritus of Sociology; Sarah Yuan, PhD, Associate Specialist, Center on the Family; both of University of Hawaii at Manoa.
**Symposium**

**WE157 Person-Centered Care Initiatives: State and National Model Programs**

9:00 AM | Columbus CD (East Tower, Gold Level)

A variety of person-centered care (PCC) initiatives have been developed and implemented across the country for LTSS consumers. This workshop will present details on two state and two national PCC initiatives that focus on home and community-based and residential care.

Presenters: Katherine Abbott, PhD, MGS, Assistant Professor of Gerontology, Scripps Gerontology Center at Miami University; Howard Degenholtz, PhD, Associate Professor, University of Pittsburgh; Joseph Lugo, MA, Aging Services Specialist, Administration for Community Living; Kathryn McGrew, PhD, Senior Research Scholar, Scripps Gerontology Center at Miami University; Kimberly Van Haitsma, PhD, Associate Professor and Director, Program for Person-Centered Living Systems of Care, Pennsylvania State University; Diana White, PhD, Senior Research Associate, Institute on Aging, Portland State University.

**RELIGION, SPIRITUALITY & MEANING**

**WE159 Spiritual Care Issues for Family Violence or Neglect in Long-Term Care**

9:00 AM | New Orleans (West Tower, Gold Level)

Family violence is a significant concern in the United States. For some seniors it may reflect incidents from many years earlier, and for some it may be the reason for entrance into long-term care. As seniors seek to discover the meaning of their lives, this critical event often resurfaces, often during dialogue with a spiritual care provider. This session will examine how the nature of the senior’s perception of God can contribute to discovering spiritual resources.

Presenters: James Ellor, PhD, DMin, DCWSW, LCSW, Professor, Baylor University; Donald Koepke, MDiv, Director Emeritus, CLH Center for Spirituality and Aging; James Seeber, DMin, PhD, Professor of Gerontology, Northern State University.

**TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION**

**WE161 Access: Innovative Mobility Options for Seniors**

9:00 AM | Columbian (West Tower, Bronze Level)

This session will report the planning, implementation and results of a transportation pilot program for seniors using a transportation network company. It will include a report of the data collected, including costs and service efficiency. Case studies will examine the impact of the service for individual project participants, which may include video clips.

Presenters: Andre Danzy, Program Manager; Andre Gregory, MPA, Program Manager; Darrell Jackson, MA, CPM, Deputy Director; Kenneth Vanhoose, BM, MRE, Interim Division Manager; all of Fulton County Aging & Youth Services Department.

**WE163 On Participation: Co-Design of Services**

9:00 AM | Columbus EF (East Tower, Gold Level)

This session is part of a full-day program presented by ASA’s Network on Environments, Services and Technologies (NEST). While governments and public services recognize the importance of community member input, we struggle to directly connect input and actual policy and community change, and to understand what it takes to support and sustain meaningful community engagement. This session will explore co-design of services from research and practice perspectives, presenting case studies and insights from research on how to create policy change and impact service design through community member engagement.

Presenters: Kristin Bodiford, PhD, MBA, Principal, Community Strengths; Virginia Dize, MSG, Co-Director, National Aging and Disability Transportation Center, National Association of Area Agencies on Aging; Laura Keyes, MS, AICP, Doctoral Student, University of North Texas; Philip Stafford, PhD, Former Director, Center On Aging and Community, Indiana University.
WE165  Your Digital Mission: How Social Technology Can Advance Your Organization’s Service

9:00 AM | Michigan 1 (East Tower, Bronze Level)

In today’s increasingly connected world, an organization’s digital footprint is more critical than ever. How is your organization using social media and web tools to advance its mission in smart ways? In this session, Next Avenue and Diverse Elders Coalition will share strategies, techniques and best practices to help make your social media presence a critical part of how your organization delivers service to its clients or members.

Presenters: Susan Donley, Publisher and Managing Director, Next Avenue; Bryce Kirchoff, Director of Audience Engagement, Next Avenue; Jenna McDavid, National Managing Coordinator, Diverse Elders Coalition.

WE167  Better Together: Healthy Aging for Pets and People

11:00 AM | Grand Ballroom (East Tower, Gold Level)

Sponsored by Purina Pro Plan.

There are more than 80 million households in the U.S. with pets. Learn about the effect pets can have on the health and wellness of older adults, as well as parallels in aging for humans and pets. Presenters will highlight decades-long research efforts to better understanding aging in pets and how we can improve the quality and longevity of pets’ lives. Specifically, this research has uncovered nutritional innovations that have implications on cognitive health in dogs as well as overall health and longevity in cats. Join us to learn about the impact of these discoveries on the lives of pets, as well as what they might teach us about human nutrition. You will also gain a greater understanding of the influence that pets can have, particularly on older adults, and how pets can help them stay healthy physically, mentally and emotionally.

Presenters: Zara Boland, BVSc, BE, MRCVS, PhD, Veterinarian, Nestlé Purina PetCare; Steve Dale, CABC, Author, Radio Host and Certified Animal Behavior Consultant, Black Dog Radio Productions, Inc.; Steven Hannah, Director of Molecular Nutrition, Nestlé Purina Petcare; Matt Kaeberlein, PhD, Professor, Department of Pathology and Director, Healthy Aging & Longevity Research Institute, University of Washington; Gerardo Perez-Camargo, PhD, DVM, Global Pet Welfare and Behavior Manager, Nestlé Purina Petcare.
WE181  In the Spirit: A Novel Spiritual Health Education Curriculum for Formal Caregivers
Noon | Riverside Center East, Board 513
(East Tower, Purple Level)
Presenter: Heather Renter, PhD, Gerontology, Assistant Professor, Grand Valley State University.

WE183  Innovative Disaster Management Resources: Protecting Vulnerable Populations in Remote Communities
Noon | Riverside Center East, Board 109
(East Tower, Purple Level)
Presenter: James Hagen, PhD, MBA, MPH, NHA, Professor, St. Xavier University.

WE185  Integrating Elder Law and Veterans Legal Clinic
Noon | Riverside Center East, Board 501
(East Tower, Purple Level)
Presenters: Lenora Lee, PhD, Administrative Director, Paralegal; James Pietsch, JD, Professor of Law, William S. Richardson School of Law; both of University of Hawaii at Manoa.

WE187  Intergenerational Service Learning: A Model for Volunteer Caregiving and Patient-Centered Care
Noon | Riverside Center East, Board 203
(East Tower, Purple Level)
Presenter: C. Oren Renick, JD, MPH, ThM, MA, Professor, School of Health Administration, Texas State University.

WE189  Keeping Elders at Home Through Patient Activation: A Study of Rural Elders in Washington State
Noon | Riverside Center East, Board 503
(East Tower, Purple Level)
Presenter: Anna Tresidder, MPH, PhD, Assistant Professor, Eastern Washington University.

WE191  Memory Care Navigation: Connecting Hawaii’s Families to Needed Dementia Supports and Services
Noon | Riverside Center East, Board 300
(East Tower, Purple Level)
Presenter: Christy Nishita, PhD, Interim Director, University of Hawaii Center on Aging.

WE193  Resources for Caregivers of Veterans With Dementia
Noon | Riverside Center East, Board 219
(East Tower, Purple Level)
Presenters: Bret Hicken, PhD, Geriatric Domain Lead; Chris Turner, Program Specialist; Veterans Rural Health Resource Center, Western Region.
WE209  Engaging Caregivers With Understandable and Interactive Personalized Health Content
Noon | Riverside Center East, Board 200
(East Tower, Purple Level)
Presenter: Debra Kelsey-Davis, RN, MHSA, President and Founder, S2S Solutions, Ltd.

WE211  Helpers’ Spirituality in Home-Based Caregiving for Frail Elders
Noon | Riverside Center East, Board 215
(East Tower, Purple Level)
Presenter: Jung Hee Lee, Assistant Professor, Fort Hays State University.

WE213  Identifying People Who Have Caregivers That Are Not Documented in Medicare
Noon | Riverside Center East, Board 418
(East Tower, Purple Level)
Presenters: Kris Gardner, MS, Analytics Consultant; Gregory Horlander, Process Owner; Jason Pieratt, MS, Analytics Consultant, all of Humana Inc.

WE215  Impact of the Dementia Dialogues Train-the-Trainer Model
Noon | Riverside Center East, Board 308
(East Tower, Purple Level)
Presenters: Marc Guest, MPH, MSW, CPH, CSW, Research Assistant, University of Kentucky; Macie Smith, EdD, Program Development and Training Manager, University of South Carolina/Arnold School of Public Health’s Office for the Study of Aging.

WE217  Improving Health in Long-Term Care: Effectiveness of Direct Care Worker Oral Health Training
Noon | Riverside Center East, Board 502
(East Tower, Purple Level)
Presenter: Brad Richardson, PhD, Research Scientist, The University of Iowa School of Social Work National Resource Center for Family Centered Practice.

WE219  Improving Primary Care of Older Adults: The Northwest Geriatrics Workforce Enhancement Center
Noon | Riverside Center East, Board 316
(East Tower, Purple Level)
Presenter: Barbara Cochrane, PhD, RN, FAAN, Professor and Director, de Tornyay Center for Healthy Aging, University of Washington.

WE221  Latinos Raising Grandchildren in Central Florida: Pathways, Decision-Making and Well-Being
Noon | Riverside Center East, Board 213
(East Tower, Purple Level)
Presenter: Julia Arroyo, MA, Doctoral Candidate, University of Florida.

WE223  Leveraging Technology to Engage the Caregiver Workforce and Improve Outcomes
Noon | Riverside Center East, Board 312
(East Tower, Purple Level)
Presenter: Jay Patel, PharmD, MBA, Clinical Transformation Officer, Seniorlink.

WE225  Ohio Partners in Dementia Care: Results From a Translation Study of BRI Care Consultation
Noon | Riverside Center East, Board 411
(East Tower, Purple Level)
Presenters: David Bass, PhD, Senior Vice President; Keith Kearney, MSW, Senior Research Analyst; Branka Primetica, MSW, Senior Research Analyst II; all of Center for Research, Benjamin Rose Institute on Aging.

WE227  On Your Side: Online Support and Education for Individuals With Primary Progressive Aphasia
Noon | Riverside Center East, Board 407
(East Tower, Purple Level)
Presenter: Darby Morhardt, PhD, LCSW, Research Associate Professor of Cognitive Neurology & Alzheimer’s Disease Center, Northwestern University.

WE229  Organization-Level Readiness: Sarasota, Florida Project for Dementia-Capable Agencies
Noon | Riverside Center East, Board 204
(East Tower, Purple Level)
Presenter: Pamela Baron, MSW, Director of Senior Services, Jewish Family & Children’s Service of the Suncoast, Inc.

WE231  Prioritizing the Relationship Between Older Persons and Caregivers in Person-Centered Care
Noon | Riverside Center East, Board 514
(East Tower, Purple Level)
Presenter: Allyson Washburn, PhD, Associate Professor, Department of Psychology, National University.

WE233  Programming for Custodial Grandparents: Effectiveness of Non-Traditional Formats for Providing Services
Noon | Riverside Center East, Board 202
(East Tower, Purple Level)
Presenter: Andrea Smith, PhD, LMSW, Professor, Western Michigan University.

WE235  Promoting the Health of Rural Caregivers Through the Caregiver Literacy Series
Noon | Riverside Center East, Board 417
(East Tower, Purple Level)
Presenter: Elaine Jurkowski, PhD, MSW, Professor, School of Social Work, Southern Illinois University.
 Noon—1:30 PM

**WE237** Re-evaluating the Old and Reclaiming the New: Results From a Dyadic Storytelling Intervention

Noon | Riverside Center East, Board 306
(East Tower, Purple Level)

Presenters: Lauren Dowden, MSW, Social Worker, Northwestern University; Darby Morhardt, PhD, LCSW, Research Associate Professor of Cognitive Neurology & Alzheimer’s Disease Center, Northwestern University; Marcia Spira, PhD, LCSW, Professor, School of Social Work, Loyola University.

**WE239** Respite Care Share: Caring for the Caregiver

Noon | Riverside Center East, Board 401
(East Tower, Purple Level)

Presenter: Joy Johnston, Founder, Respite Care Share.

**WE241** Statin Medications in Alzheimer’s Disease: Helpful or Harmful?

Noon | Riverside Center East, Board 211
(East Tower, Purple Level)

Presenter: Candice Ryan, PsyD, Post-doctoral Psychology Resident, Kaiser Permanente Medical Center.

**WE243** The Legacy of Caregiving: An Adult Rite of Passage

Noon | Riverside Center East, Board 207
(East Tower, Purple Level)

Presenter: Patricia Southard, MA, MLIS, Independent Scholar.

**WE245** Understanding Support Needs in Spouses and Adult Children Caring for Elders With Depression

Noon | Riverside Center East, Board 500
(East Tower, Purple Level)

Presenter: Chen Daniel Wang, MSc Student, University of Toronto.

**WE247** Using Social Media, PSAs and Grassroots Efforts to Rebrand Caregiving as a Second Career

Noon | Riverside Center East, Board 402
(East Tower, Purple Level)

Presenter: Charlene Neu, MA, MS, Client Care Director, Mature Caregivers.

**WE249** When Caregiving Ends: The Experiences of Former Family Caregivers of People With Dementia

Noon | Riverside Center East, Board 506
(East Tower, Purple Level)

Presenters: Kristin Corey, MSN, ANP-BC, GNP-BC, PhD Candidate, University of Massachusetts, Dartmouth.

**CLINICAL CARE & TRANSITIONS**

**WE251** An Interprofessional Approach to Education Through Use of Simulation Technology

Noon | Riverside Center East, Board 117
(East Tower, Purple Level)

Presenter: Bernadette Kauffman, MS, Occupational Therapist, Mayo Clinic.

**WE253** Building Linkages for Care Transitions: A Model for Transformation and Innovation

Noon | Riverside Center East, Board 212
(East Tower, Purple Level)

Presenter: Monique Barber, MPH, MBA, Project Manager, JPS Health Network.

**WE255** Can Physical Activity Protect Against Cognitive Decline? A Comparison of Two Literature Reviews

Noon | Riverside Center East, Board 102
(East Tower, Purple Level)

Presenter: Joyce Sligar, PT, MBA, MA, CEEAA, Senior University Lecturer, Governors State University.

**WE257** Effectiveness of a Collaborative Continuum of Care Model for Patients and Families With Dementia

Noon | Riverside Center East, Board 111
(East Tower, Purple Level)

Presenter: Terese McManis, RN, Aging Adult Services Manager, Stanford Health Care.

**WE259** Falls Risk Management: Implementing Evidence-Based, Tailored Exercise Across the Continuum

Noon | Riverside Center East, Board 100
(East Tower, Purple Level)

Presenter: Rebecca Tarbert, PT,DPT, GCS, CLT, Physical Therapist, Genesis Rehab Services.

**WE261** Five Factors That Impact Hospital Readmission in the Aging Population and What We Are Doing About It

Noon | Riverside Center East, Board 210
(East Tower, Purple Level)

Presenter: Tiffany Clack, MSN, RN, APRN, ANP-BC, GNP, Baylor Scott & White Health.

**WE263** How Music Can Reduce Agitation and Make Communication More Meaningful for Dementia Center Clients

Noon | Riverside Center East, Board 401
(East Tower, Purple Level)

Presenter: Rachel Pagones, Doctoral candidate, Yo San University.
**WE267** Society of Trauma Nurses Geriatric Trauma Special Interest Group  
Noon | Riverside Center East, Board 108  
(East Tower, Purple Level)  
Presenter: Kai Bortz, MSN, RN-BC, CMSRN, CNC, Society of Trauma Nurses, Lehigh Valley Health Network.

**WE269** The Status of Geriatric Care in the United States: America’s Need for More Geriatricians  
Noon | Riverside Center East, Board 600  
(East Tower, Purple Level)  

**WE271** Using the Music and Memory Program in a Dementia Activity Center  
Noon | Riverside Center East, Board 216  
(East Tower, Purple Level)  
Presenters: Neila Donovan, PhD, Associate Professor; Bonnie Dupre, Undergraduate Honors Student; both of Louisiana State University; Dana Territo, QDCP, Director of Services, Alzheimer’s Services of the Capital Area.

**WE273** Vaginal Atrophy: Patient Concerns and Treatment Preferences  
Noon | Riverside Center East, Board 419  
(East Tower, Purple Level)  
Presenter: Courtney Hughes, PhD, MS, Senior Researcher, ReJuVey.

*DIVERSITY & CULTURES OF AGING*

**WE275** Community Engagement With African-American Clergy: Faith-Based Model for Culturally Competent Practices  
Noon | Riverside Center East, Board 314  
(East Tower, Purple Level)  
Presenter: Karen Bullock, PhD, LCSW, Department Head and Professor, Department of Social Work, North Carolina State University.

**WE277** Differentials in Frailty and Injury Risk by Race, Ethnicity and Nativity  
Noon | Riverside Center East, Board 301  
(East Tower, Purple Level)  
Presenter: Alexis Howard, MA, Graduate Student, NORC at The University of Chicago.

**WE279** Exercise Behaviors Among African-American Retirees: Identity and Motivation Factors  
Noon | Riverside Center East, Board 209  
(East Tower, Purple Level)  
Presenter: George Shaw, PT, MSPT, Licensed Physical Therapist/Doctoral Candidate, Georgia State University.

**WE281** Implementing Nutrition Education Programs for Immigrant Asian American and Pacific Islander Older Adults  
Noon | Riverside Center East, Board 408  
(East Tower, Purple Level)  
Presenters: Annie Feng, MSW, SCSEP National Assistant; Eun Jeong Lee, PhD, SCSEP National Director; both of National Asian Pacific Center on Aging (NAPCA).

**WE283** Influence of Mental Health Service Structure on Perceptions and Utilization by Puerto Rican Older Adults  
Noon | Riverside Center East, Board 505  
(East Tower, Purple Level)  
Presenter: Daniel Velez Ortiz, PhD, Associate Professor, Michigan State University.

**WE285** Measuring Sexual Orientation Disclosure vs. Concealment Across Age Groups  
Noon | Riverside Center East, Board 406  
(East Tower, Purple Level)  
Presenter: Eddy Elmer, MA, PhD Student, Social Gerontology, Vrije Universiteit Amsterdam.

**WE287** Older Lesbians’ Experiences With Home Care: A National Qualitative Study  
Noon | Riverside Center East, Board 214  
(East Tower, Purple Level)  
Presenter: Sandra Butler, PhD, MSW, Professor, University of Maine School of Social Work.

**WE289** Partnership for PCOR in Aging and Disability Research  
Noon | Riverside Center East, Board 414  
(East Tower, Purple Level)  
Presenters: Amy Eisenstein, PhD, Director of Research; Nissa Romanowski, MPH, Research Coordinator; both of CJE SeniorLife.

**WE291** Self-Management of Diabetes Among Older Latinos: The Role of Written Care Plans and Self Efficacy  
Noon | Riverside Center East, Board 508  
(East Tower, Purple Level)  
Presenter: Valentine Villa, PhD, Professor, School of Social Work Director, Applied Gerontology Institute, UCLA School of Public Health.

**WE293** Smoking Among Older Sexual Minority Women: Effects of Age and Sexual Orientation  
Noon | Riverside Center East, Board 412  
(East Tower, Purple Level)  
Presenter: Sarah Jen, MSW, PhC, Graduate Student, School of Social Work, University of Washington School of Social Work.

**WE295** The Voices of African American Female Elders on Health  
Noon | Riverside Center East, Board 119  
(East Tower, Purple Level)  
Presenter: Leslie Roundtree, DHSc, MBA, OTR/L, Chairperson, Chicago State University.
WE297 Be VisionAware: Cutting Through the Confusion of Vision Rehabilitation Services
Noon | Riverside Center East, Board 105
(East Tower, Purple Level)
Presenter: Priscilla Rogers, PhD, Program Director VisionAware, American Foundation for The Blind.

WE299 Rethinking Dementia: Accelerating Change
Noon | Riverside Center East, Board 313
(East Tower, Purple Level)
Presenter: Lisa Misenhimer, MSW, Director, Rethinking Dementia: Accelerating Change.

WE301 Study of Consistency as a Organizational Trait of Area Agencies on Aging in the State of California
Noon | Riverside Center East, Board 512
(East Tower, Purple Level)
Presenter: Maria Painter, EdD, Professor, University of LaVerne.

WE303 Trends in Competitive Forces and Nursing Home Financial Performance
Noon | Riverside Center East, Board 504
(East Tower, Purple Level)
Presenter: Justin Lord, MBA, Doctoral Student, University of Alabama at Birmingham.

WE297 Be VisionAware: Cutting Through the Confusion of Vision Rehabilitation Services
Noon | Riverside Center East, Board 105
(East Tower, Purple Level)
Presenter: Priscilla Rogers, PhD, Program Director VisionAware, American Foundation for The Blind.

WE313 Blaze a Trail: Cobb County Seniors Hike to Health During Older Americans Month
Noon | Riverside Center East, Board 510
(East Tower, Purple Level)

WE315 Brain Health and the Triple Aim: Care, Health and Cost
Noon | Riverside Center East, Board 606
(East Tower, Purple Level)
Presenter: Krystal Culler, MA, DBH Candidate, Director, Center 4 Brain Health, Menorah Park Center for Senior Living.

WE317 Can Memory Training Remediate Mild Cognitive Impairment?
Noon | Riverside Center East, Board 318
(East Tower, Purple Level)
Presenter: Ian McDonough, PhD, Assistant Professor, Department of Psychology, The University of Alabama, Associate of the Alabama Research Institute on Aging.

WE319 Collaboration of Therapeutic Recreation and Caring Canine Service to Improve Patient Well-Being
Noon | Riverside Center East, Board 101
(East Tower, Purple Level)
Presenter: Carol Graziano, CTRS, Recreation Therapist, Mayo Clinic Hospital.

WE321 Developing, Field-Testing and Using the Medication Use Questionnaire for Older Adults
Noon | Riverside Center East, Board 217
(East Tower, Purple Level)
Presenter: Madelyn Iris, PhD, Retired Associate Professor at Northwest University & Director of Research, CJE SeniorLife.

WE323 Encouraging Health Promotion Within a Diverse Population of Low-Income Older Adults
Noon | Riverside Center East, Board 403
(East Tower, Purple Level)
Presenter: Ruth Walker, PhD, Assistant Professor, Missouri State University.

WE325 Improving Self-Efficacy Among Community-Dwelling Older Adults: A Medication Management Intervention
Noon | Riverside Center East, Board 507
(East Tower, Purple Level)
Presenter: Ashkan Zarrieneh, MPH, Student, University of Illinois at Chicago.
WE327 Insights and Lessons From a 12-Session Tai Chi Training Intervention
Noon | Riverside Center East, Board 206 (East Tower, Purple Level)
Presenters: Judith Hirschfeld, MSA, Trauma Injury Prevention Specialist, Mount Carmel Hospital System.

WE329 Internet Health Information and the Patient-Health Professional Relationship
Noon | Riverside Center East, Board 203 (East Tower, Purple Level)
Presenter: TimMarie Williams, Assistant Professor of Health Sciences/Gerontology Program Director, Armstrong State University.

WE331 Older Adults and Life Satisfaction: Comparison of Passive and Active Leisure
Noon | Riverside Center East, Board 118 (East Tower, Purple Level)
Presenter: Dongwook Cho, Doctoral Candidate, Assistant Professor, Alcorn State University.

WE333 Older Adults’ Savoring Ability Impacts Health Through Happiness and Depression Pathways
Noon | Riverside Center East, Board 218 (East Tower, Purple Level)
Presenter: Jennifer Smith, PhD, Director of Research, Mather LifeWays Institute on Aging.

WE335 Teaming with a School of Pharmacy to Provide Evidence-Based Medication Management Services
Noon | Riverside Center East, Board 218 (East Tower, Purple Level)
Presenter: Colleen Massey, MS, Director of Operations, Massachusetts College of Pharmacy and Health Sciences.

WE337 The Benefits of Light-to-Moderate Physical Activity for Older Adults
Noon | Riverside Center East, Board 204 (East Tower, Purple Level)
Presenter: Kevin Hawkins, PhD, Vice President, Advanced Analytics, Optum.

WE339 The Harvard Crooners: Giving Older Adults a Creative Voice Through Participatory Singing
Noon | Riverside Center East, Board 315 (East Tower, Purple Level)
Presenter: Alan Yang, A.B. Candidate, President-Elect, Harvard MIHNUET.

WE341 The Health Legacy Program for Women: Analysis of Diabetes History and Habits
Noon | Riverside Center East, Board 517 (East Tower, Purple Level)
Presenter: Garrett Griffith, MS, Laboratory Manager & Research Coordinator, University of Illinois at Chicago.

WE343 U3A Study Groups in Taiwan
Noon | Riverside Center East, Board 107 (East Tower, Purple Level)
Presenter: Hsiao-Mei Hu, PhD, Assistant Professor, Southern Taiwan University of Science and Technology.

MENTAL HEALTH

WE345 How Caring for a Dog Fulfills the Desire to Be Needed for Older Adults
Noon | Riverside Center East, Board 112 (East Tower, Purple Level)
Presenter: Ranell Mueller, PhD, Student, University of Kentucky.

WE347 Identifying Needs and Addressing Gaps in Substance Abuse and Mental Health Among Senior Hoosiers
Noon | Riverside Center East, Board 518 (East Tower, Purple Level)
Presenter: Eric Evans, MA, Director of Prevention Services, Geminus Corporation.

WE349 Results of UCLA Loneliness Scale Administration to LBFE Chicago Elders
Noon | Riverside Center East, Board 106 (East Tower, Purple Level)
Presenters: William Heard, PsyD(c), Research Intern/Clinical PsyD Student; Ann Wohlgem, MA, Director of Program; both of Little Brothers - Friends of the Elderly.

WE351 Treating Depression and Anxiety in Elders and Caregivers Using Evidence-Based Models
Noon | Riverside Center East, Board 302 (East Tower, Purple Level)
P resenters: Romilla Batra, MD, MBA, Chief Medical Officer; Pedro Carbajal-Madrid, LCSW, ICM Supervisor; Denise Likar, Vice President, Independence at Home; all of SCAN Health Plan.

POLICY, ADVOCACY & ETHICS

WE353 Amplified Voices: Art-Based Inquiry Into Elder Communication
Noon | Riverside Center East, Board 103 (East Tower, Purple Level)
Presenter: Erin Partridge, Life Enrichment Specialist, Elder Care Alliance.

WE355 Assessing Effectiveness of a Person-Centered and Participant-Directed Workforce Model for the Aging
Noon | Riverside Center East, Board 201 (East Tower, Purple Level)
Presenters: Nancy Hooyman, MSW, PhD, Professor of Gerontology and Dean Emeritus, University of Washington; Mark Sciegaj, PhD, MPH, Professor of Health Policy, College of Health and Human Development, Penn State University.
WE357 Effects of the Affordable Care Act on Preventive Service Use by Impoverished Medicare Beneficiaries
Noon | Riverside Center East, Board 113 (East Tower, Purple Level)
Presenter: Louanne Bakk, PhD, Assistant Professor and Director, Institute on Innovative Aging Policy and Practice, The University at Buffalo, School of Social Work.

WE359 Geriatric Caregiving in Botswana: The Numbers, the Story and the Impact
Noon | Riverside Center East, Board 305 (East Tower, Purple Level)
Presenter: Tobokane Manthai, PhD(c), Graduate Student, School of Social Work, University of Iowa.

WE361 Reporting What Might Be Elder Abuse: Complex Decisions and Intricate Ethics
Noon | Riverside Center East, Board 317 (East Tower, Purple Level)
Presenter: Rebecca Laster, MSS, Doctoral Candidate, Bryn Mawr College Graduate School of Social Work.

WE363 Staging Advocacy: Portrait of a Caregiver
Noon | Riverside Center East, Board 319 (East Tower, Purple Level)
Presenter: Nancy Madsen, MS, Caregiver Support Program Manager, Utah Division of Aging and Adult Services.

WE365 Understanding the Medicare Program and Related Subsidies: A Racial and Ethnic Comparison
Noon | Riverside Center East, Board 115 (East Tower, Purple Level)
Presenters: Louanne Bakk, PhD, Asst Professor and Director, Institute on Innovative Aging Policy and Practice, The University at Buffalo, School of Social Work; Diane Oyler, Program Officer, Health Foundation for Western & Central New York.

WE367 The Meaning of Wisdom in a Community of Religious Sisters
Noon | Riverside Center East, Board 208 (East Tower, Purple Level)
Presenters: Holly Nelson-Becker, PhD, Professor; Hien Nguyen, MSW, PhD Student; both of Loyola University Chicago.

WE369 Does Virtual Reality Lead to Real Relationships Among Older Adults?
Noon | Riverside Center East, Board 114 (East Tower, Purple Level)
Presenters: Catherine O’Brien, MPH, PhD, Director of Research; Jennifer Smith, PhD, Director of Research; both of Mather LifeWays Institute on Aging.

WE371 Empathy vs. Benevolence: Online Privacy and Security
Noon | Riverside Center East, Board 516 (East Tower, Purple Level)
Presenter: Galina Madjaroff, MA, Clinical Assistant Professor, Program Director, Erickson School, UMBC.

WE373 Integrated eTechnology: Eldercare for the 21st Century
Noon | Riverside Center East, Board 416 (East Tower, Purple Level)
Presenter: Rima Tarraf, MSc, Research and Evaluation Consultant, Alberta Health Services.

1:00–4:00 PM | Site Visit
Mather’s—More Than a Cafe
1:00 PM | Meet in West Tower Lobby
Fee: $45. Pre-registration is required.
This model has been described by The New York Times as a sleek meld of Starbucks, Bally’s and Elderhostel. Created by Mather LifeWays, a nonprofit organization dedicated to creating Ways to Age WellTM, the Cafe pulls customers into the experience through the restaurant, which is open to all ages. Adults 50 and better discover endless possibilities in fitness classes, lectures, technology classes and social connections. Enjoy exploring the freshly renovated, modern, vibrant space, learning more about the underlying philosophy of the Cafe Plus Concept, and engaging with current customers to understand what is different about this community-based services approach.

1:30–4:30 PM
National Forum
WE375 National Forum on LGBT Aging
1:30 PM | Crystal B (West Tower, Green Level)
Fee: $15 (includes coffee and issue of Generations on LGBT Aging). Pre-registration is required.
As the overall population of older adults expands, the cohort of LGBT older adults is also expanding. This cohort represents a diverse group of individuals who have historically been relegated to the margins of society. With seminal research studies focusing on LGBT aging and health, as well as the long-awaited passage of civil rights legislation for LGBT individuals, progress has been made but more needs to be done in the realm of services, policy and research. Join our panel of experts as they lay out the LGBT aging landscape and what professionals across the field of aging need to know to build knowledge, skills, and cultural competency to meet the complex needs of LGBT older adults. Intertwined within the discussion will be the recognition of the spirit, drive and resiliency that has propelled this diverse community forward.
See page 30 for more information.
Collaborating Organization Program

WE377 Improving Care and Services for People With Dementia and Family Caregivers
1:30 PM | Regency AB (West Tower, Gold Level)
Sponsored by the Administration for Community Living’s National Alzheimer’s and Dementia Resource Center.
Fee: $0. Pre-registration is required.
Alzheimer’s disease and other dementias cause memory loss, challenging behavioral symptoms, and severe functional limitations. This session will address national, state and local initiatives designed to improve care and services for people with dementia and family caregivers living in the community.
See page 36 for more information.

1:30–4:30 PM | Networking Event

WE379 Corps of Accomplished Professional (CAPs) Inaugural Special Event
1:30 PM | Michigan 2 (East Tower, Bronze Level)
Fee: $15 (includes networking reception).
Pre-registration is required.
No CEU credits offered.
Are you a seasoned, accomplished professional at the pinnacle of your career and thinking about next steps? Then CAPs is for you! The purpose of the new ASA Corps of Accomplished Professionals (CAPs) is to provide a home for accomplished professionals within ASA to stay connected to the field of aging and to one another, to enhance their professional and personal growth, and to enable them to use their talent and experience to give back to the organization and its members. Join CAPs founders and other accomplished colleagues for a dynamic mix of content, interactive discussions, peer exchange and focus group. Right after the program, join us for a networking reception to continue the conversation.
Presenters: Tobi Abramson, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; William Benson, Principal and Managing Partner, Health Benefits ABCs; Jennie Chin Hansen, RN, MS, FAAN, Former Chair, AARP Board; Louis Colbert, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; Helen Dennis, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates; Lynn Friss Feinberg, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; Joanne Handy, RN, MS, Former President & CEO, LeadingAge California; Marty Richards, MSW, LICSW, Retired Gerontological Social Worker, Richards and Richards; Sandra Timmermann, EdD, Business and Aging Strategist.
Funded by a generous contribution from Age Wave.

Highlighted Session

WE381 National Survey Unveils Perspectives and Implications on Aging Policies and Practices Across Decades
2:00 PM | Gold Coast (West Tower, Bronze Level)
Presented by the Gary and Mary West Foundation.
A major national survey from West Health and NORC at the University of Chicago explores what it means to grow older, revealing important insights and perspectives across the decades—what really matters for healthcare, social services, quality of life, caregiving, priorities and lifestyle. Survey results will provide a cross-generational snapshot of aging in America today to better inform programs, policy and practice, and ensure successful aging for all.
Presenters: Zia Agha, MD, Chief Medical Officer and Executive Vice President of Clinical Research, West Health Institute; Louise Hawkley, PhD, MA, Senior Research Scientist, NORC at The University of Chicago.

AGING IN COMMUNITY

WE383 Coordination of Dementia Services in Virginia
2:00 PM | New Orleans (West Tower, Gold Level)
This presentation will highlight Virginia’s unique approach to coordinating dementia services by providing an overview of grant-funded projects, which deliver services for persons with dementia and caregivers, and other initiatives prompted by the goals of the state plan. Presenters will share successes, lessons learned, resources and tools.
Presenters: Devin Bowers, MPH, Dementia Services Coordinator, Virginia Department for Aging and Rehabilitative Services; Courtney Tierney, MSW, Director, Prince William County Department of Social Services.

WE385 Dementia Live TM: Caring for Someone You Don’t Understand
2:00 PM | Plaza AB (East Tower, Green Level)
Dementia Live emphasizes empathetic caregiving through sensory simulation and provides an inside-out understanding of dementia. To elevate person-centered care practices, care providers must first gain an understanding of what dementia is and how the individual with dementia feels when challenged with cognitive and sensory changes. This is experiential learning that simulates cognitive and sensory impairment, giving participants a greater awareness and understanding of the constant struggles affecting persons with dementia.
WE387 Establishing an Adult Day Services Center on Tribal Land: Navigating Sovereignty Issues

2:00 PM | Atlanta (West Tower, Gold Level)

Due to the sovereignty status of tribal nations in the United States, establishing a state-licensed adult day services center on tribal land can present obstacles in meeting state licensure requirements. State licensing requires official inspections by the state fire marshal, and the state health inspector, whose agencies have no jurisdiction on tribal lands. Learn what is required to establish an official visit by agencies.

Presenters: April Collman, Executive Director, Adult Day Services, Inc.; George Goggleye, Human Services Director, Minnesota Chippewa Tribe.

WE389 Fostering and Financing Age-Friendly Communities

2:00 PM | Columbus GH (East Tower, Gold Level)

Older adults thrive when they age within their communities. Yet, truly successful aging requires access to critical support, including quality healthcare, support services, transportation options, affordable housing, social interaction and more. This session will explore the PACE model and how two innovative PACE providers are combining supportive services with affordable senior housing to help low-income seniors stay in their own homes and communities.

Presenters: Peter Fitzgerald, MS, Executive Vice President for Policy and Strategy, National PACE Association; Ian Wiesen, MPAff, Manager, Business Development, Capital Impact Partners.

WE391 Got Attitude? How Experience Influences Attitudes

2:00 PM | Acapulco (West Tower, Gold Level)

How do young people view older adults? How does working with older adults affect our own attitudes toward aging? Research indicates that education and exposure can change perceptions and re-set negative stereotypes. This workshop will focus on how DOROT’s intergenerational programs influence attitude change and encourage participants to discuss how working with older adults has affected their feelings about their own aging process.

Presenters: Ali Hodin Baier, Associate Executive Director for Programs, Volunteers and Evaluation; Sara Peller, MA, LCSW, Associate Executive Director; both of DOROT, Inc.

WE393 Measuring and Improving Elder Economic Security

2:00 PM | Columbus CD (East Tower, Gold Level)

Nearly half of all older adults are economically insecure, struggling with rising healthcare bills, inadequate nutrition, limited access to transportation, diminished savings and job loss. Participants will learn about the Elder Economic Security Standard Index, engagement strategies to connect seniors with a network of community resources and tools that connect seniors to assistance.

Presenters: Jan Mutchler, PhD, Professor, University of Massachusetts Boston; Genevieve Waterman, MS, MASM, Program Associate, Economic Security, National Council on Aging.

WE395 Meeting the Needs of Seniors in Flint, Michigan

2:00 PM | Crystal A (West Tower, Green Level)

The water crisis in Flint, Michigan, brought national attention but very little focus on the impact the crisis had on the senior population. AARP conducted a study to assess the unmet needs of Flint seniors, which included both qualitative and quantitative methods. This session highlights the methodology used to assess this vulnerable population, the results from the study, and lessons learned.

Presenters: Katherine Bridges, MGS, Senior Research Advisor; Cassandra Burton, MA, Senior Research Advisor; Paula Cunningham, MA, State Director; all of AARP.

WE397 Shoestring Start-Up: Developing a Volunteer Caregiving Program in an Urban Environment

2:00 PM | Toronto (West Tower, Gold Level)

This session will unpack the importance of community organizing for developing volunteer caregiving programs on a tight budget. Participants will learn to identify potential partners to leverage support for starting a program. We will look at the particularities of starting a neighborhood-based program in an urban environment.

Presenters: Janet Seckel-Cerrotti, Executive Director; Christina Waybright, MDiv, Community Outreach and Education Coordinator; both of FriendshipWorks.

WE399 Picking Up the Slack: Not All For-Profit Law Firms Lack a Heart

2:00 PM | Haymarket (West Tower, Bronze Level)

People don’t like talking to lawyers and they especially don’t like talking to a “for-profit” lawyer. What they don’t know is that a number of elder law firms are picking up the slack from the overburdened nonprofit sector and thriving without cheating a client. Sometimes people need more than just a Medicaid application.

Presenters: Carl Archer, Esq., CELA, Principal; Tom Callahan, CPC, SRES, Director of Senior Living Resources; both of Archer Law Office, LLC.
WE401 Adopting a State Plan for Family Caregivers and Making It Work
2:00 PM | Water Tower (West Tower, Bronze Level)
A state plan can enhance your state’s support of family caregivers. This session will detail challenges faced by family caregivers, strategies for addressing those challenges across poor, rural, diverse communities, and collaborative implementation of these strategies by business, nonprofits and state, local and tribal governments.
Presenters: Myles Copeland, Cabinet Secretary, New Mexico Aging & Long-Term Services Department; Eugene Varela, MPA, State Director, AARP.

WE403 Caregivers of Adults With Mental Illness: Results of a National Study
2:00 PM | Comiskey (West Tower, Bronze Level)
This session will present the results of a national study conducted by the National Alliance of Caregiving in collaboration with the National Alliance on Mental Illness and Mental Health America. This is the first national survey of caregivers of an adult with mental illness, and the presenters will discuss the challenges faced by these caregivers and suggest policy solutions to these issues.
Presenters: Sita Diehl, MA, MSSW, Director, Policy and State Outreach, Advocacy and Public Policy, National Alliance on Mental Illness; Rick Greene, MSW, Executive Advisor, National Alliance for Caregiving.

WE405 What Good is Caregiver Assessment Without a Care Plan?
2:00 PM | Wrigley (West Tower, Bronze Level)
Without essential knowledge, skills and proven processes, professionals are not able to use information gathered from caregiver assessments. This presentation will identify the types of tools, knowledge and skills needed to create viable and acceptable care plans to meet caregiver needs, and will discuss implications for selecting and implementing an array of evidence-based interventions.
Presenters: Jessica Jacobs, MSW, COO; Rhonda Montgomery, PhD, Founder and CEO; both of Tailored Care Enterprises LLC.

WE407 Care Transitions: Making a Better Program for Patients
2:00 PM | Roosevelt 1 (East Tower, Bronze Level)
Learn how Catholic Charities used lessons learned to design a more effective program for patients. A collaboration with Sinai Health Systems, the program targets patients at highest risk and provides ongoing case management to reduce readmission. Data shows that focused, continuous case management and coordination between the healthcare system and CBOs reduces costs overall and increases patient health and satisfaction.
Presenters: Meisha Lyons, MPA, Associate Vice President, Care Coordination; Jeremiah Royster, MA, Hospital Transition Program, Supervisor; both of Catholic Charities of the Archdiocese of Chicago.

WE409 Let’s Talk Medicare Fraud: How to Create Discussion Groups With Limited-English-Speaking Elders
2:00 PM | Columbian (West Tower, Bronze Level)
In order to find culturally appropriate ways to encourage limited-English-speaking consumers to prevent and report healthcare fraud, the Illinois SMP at AgeOptions and the Coalition of Limited English Speaking Elderly led discussion groups with older adults in Cook County. We will discuss the process, lessons learned and possibilities for replication.
Presenters: Eliza Chan, Wellness and Benefit Access Officer, Chinese American Service League; Jason Echols, MSW, Health Care Consumer Protection Coordina, AgeOptions.

WE411 Communities, Caregivers and Individuals: Why Malnutrition Matters
2:00 PM | Regency D (West Tower, Gold Level)
Learn about malnutrition’s impact on healthcare costs/outcomes and quality of life. Community-based organizations (CBOs) face an increased number of seniors with malnutrition; this emerging reality also offers opportunities for new partners/funding sources. A coalition of public/private organizations is launching a CBO “Malnutrition Toolkit” to link malnutrition care across the continuum and share important resources for older adults and caregivers to identify and address malnutrition.
Presenters: Mary Arensbery, PhD, RD, Director, Health Policy and Programs, Abbott Nutrition; Alexandra Lewin-Zwerdling, PhD, MPA, Senior Advisor, AARP Foundation; Judy Simon, MS, RD, LDN, Nutrition and Health Promotion Programs Manager, Maryland Department of Aging; Mary Walsh, MEd, Senior Technical Assistance Liaison, National Council on Aging.

WE413 Community-Based Personalized Care Management Model Using Health Coaching
2:00 PM | Roosevelt 3 (East Tower, Bronze Level)
Learn about innovative, personalized and integrated lifestyle management and evidence-based solutions for aging populations that go beyond traditional models. Programming based on tenants of behavior modification, care coordination, patient advocacy and primary care physician/client relationships using health goals as the primary driver of change.
Presenters: Beth Kollas, MS, PhD, Executive Director, Health Outcomes; Bethany Meadows, MHR, Project and Program Manager, Health Strategies; both of YMCA of Central Florida.

WE415 You Can Do It Too! Healthcare and Aging Organizations Partner to Improve Dementia Care
2:00 PM | Columbus AB (East Tower, Gold Level)
This session is part of a full-day program presented by ASA’s Healthcare and Aging Network (HAN).
The national pilot projects to better serve people with both Medicare and Medicaid have fostered creative partnerships between aging and healthcare organizations. Using Alzheimer’s as an example, develop skills and acquire tools to approach
healthcare systems, make a business case for your services, train care management staff, and provide lower literacy care-giver education.

Presenters: Gretchen Brickson, Senior Director, Managed Long-Term Services and Supports, LA Care Health Plan; Debra Cherry, PhD, Executive Vice President, Alzheimer’s Greater Los Angeles; W. June Simmons, MSW, President and CEO, Partners in Care Foundation.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

WE417 Changing the Dementia Paradigm: Creating Meaningful, Community-Based Engagement
2:00 PM | Michigan 1 (East Tower, Bronze Level)
Menorah Park, the Sanford Center for Aging’s Volunteer Programs, and Seattle Parks and Recreation offer three unique approaches to enhancing quality of life for persons living with dementia through fostering meaningful experiences. Representatives from each organization will share best practices and lessons learned from their innovative community-based programs.

Presenters: Jennifer Baker, Project Director, RSVP, University of Nevada Reno Sanford Center for Aging; Cayce Cheairs, Recreation Specialist, Seattle Parks and Recreation; Krystal Culler, MA, DBH Candidate, Director, Center 4 Brain Health, Menorah Park Center for Senior Living.

WE419 Implementing Your Brain Health Initiative: Practical Advice From the Field
2:00 PM | Michigan 3 (East Tower, Bronze Level)
Demand for brain fitness training programs is growing, and active aging professionals are increasingly called upon to deliver comprehensive brain wellness initiatives. This presentation offers real-world solutions for implementing a brain health strategy that reflects the state of the science and integrates your community’s unique culture and current offerings.

Presenters: Peggy Bargmann, RN, BSN, Director, Brain Fitness Club; Cynthia Green, PhD, President, Total Brain Health; Debbie Knight, MS, Director of Wellness Programs, Galloway Ridge.

MENTAL HEALTH

WE421 Homelessness in Older Adults: Causes, Consequences and Solutions
2:00 PM | Columbus IJ (East Tower, Gold Level)
This session is part of a full-day program presented by ASA’s Mental Health and Aging Network (MHAN).

This session will discuss the aging of the homeless population in the U.S., including the elevated risk of homelessness of those born in the second half of the baby boom. We will discuss pathways to homelessness, and how these differ within the population of people experiencing homelessness. We will outline the consequences of homelessness and potential solutions.

Presenter: Margot Kushel, MD, Professor, University of San Francisco School of Medicine.

POLICY, ADVOCACY & ETHICS

WE423 End-of-Life Decision-Making for People With Intellectual Disabilities
2:00 PM | Crystal C (West Tower, Green Level)
This workshop will review the perspectives of people who live with developmental disabilities and how they view contemporary practices related to care planning and advance directives. The session will provide a forum to explore the range of issues presented in the preparation of an advance directive, including the complexity in identifying the best interests of the person with a severe cognitive disability.

Presenters: Tina Campanella, MA, Chief Executive Officer, Quality Trust for Individuals with Disabilities; Tamar Heller, PhD, Distinguished Professor and Head, University of Illinois at Chicago.

WE425 Legal Planning for Dementia: What Case Managers, Nurses and Social Workers Need to Know
2:00 PM | Soldier Field (West Tower, Bronze Level)
Case managers, nurses and social workers are faced with ethical challenges when dealing with patients involving diminished capacity. Attorneys must distinguish between incapacity and diminished capacity and the increasing need for temporary guardianship as individuals are diagnosed earlier and not legally prepared.

Presenters: Kathleen Moriarty, RN, MSN, CCDS, CCM, Director of Case Management and Social Services, Northshore University Health System; Kerry Peck, JD, Managing Partner, Attorneys at Law, Peck Ritchey LLC.

WE427 What a Guardian Is Supposed to Do: Using Standards to Improve Guardian Performance and Address Abuse
2:00 PM | Randolph 1 (East Tower, Bronze Level)
This session will describe the perception of guardianship as a safeguard against, and a source of, elder abuse. It will explore the challenges guardians face in fulfilling their court-appointed role, and the guidance and judicial oversight needed, with an emphasis on the use of person-centered guardian standards of performance and decision-making.

Presenters: Julie Schoen, JD, Deputy Director, National Center on Elder Abuse at the Keck School of Medicine of USC; Erica Wood, JD, Assistant Director, American Bar Association.

RELIGION, SPIRITUALITY & MEANING

WE429 Developing With Faith
2:00 PM | Randolph 2 (East Tower, Bronze Level)
Translating missions into a senior living community is at the essence of nonprofit sponsors, but even more challenging when it’s a faith-based community. Faith-based organizations reflect a sense of spiritual purpose in their mission statements that often gets lost in the development process even though it’s a fundamental value proposition. Faith-based sponsors involved in the development process are more likely to reflect the spiritual foundation of their mission in the final product.

Presenters: Nancy Gordon, MDiv, Director, CLH Center for Spirituality and Aging; Cornelia Hodgson, BArch, President, C.C. Hodgson Architectural Group.
WE431  Care Compass Online Services for Family Caregivers
2:00 PM | Regency C (West Tower, Gold Level)
Care Compass is an innovative online portal allowing family caregivers to either self-administer or use the telephone for intake and assessment components and to access information, training, resources and services through personalized dashboards. Preliminary evaluation results will be shared across three pilot test sites. The sample includes caregivers providing care to adults with chronic care conditions and cognitive impairments.
Presenters: Donna Benton, PhD, Research Assistant Professor of Gerontology, Los Angeles Caregiver Resource Center; Kathleen Kelly, MPA, Executive Director, Family Caregiver Alliance.

WE433  Developing a One-Call, One-Click Transportation System
2:00 PM | Randolph 3 (East Tower, Bronze Level)
Learn how Waukesha County, Wisconsin, is dealing with its fractured specialized transportation system. This session will present efforts to research, design, test and implement a one-call, one-click system utilizing collective impact and design thinking. Learn how unexpected partners are working together to make sure that every older adult has access to transportation.
Presenters: Kathleen Gale, Executive Director, Interfaith Senior Programs; Mike Glasgow, Nutrition and Transportation Services Supervisor, Aging & Disability Resource Center of Waukesha County.

WE435  Improving Health and Wellness of Seniors Using Wearable Technology
2:00 PM | Columbus EF (East Tower, Gold Level)
This session is part of a Constituent Group program presented by ASA’s Network on Environments, Services and Technologies (NEST). One in two hospital readmissions are those over the age of 65. What if, upon discharge, a senior could receive a wearable device to track activity and heartbeat to empower them to proactively support their health and wellness? This session will answer that question and illustrate the efficacy of wearables for seniors. It will discuss how an analytics platform could help benchmark and capture trends to provide real-time data to support care.
Presenters: Ginna Baik, Senior Care Business Strategist, CDW Healthcare; JP Bewley, MBA, CEO, Big Cloud Analytics.

WE437  New Technologies Supporting Creation and Sharing in Art Therapy With Older Adults
2:00 PM | Columbus KL (East Tower, Gold Level)
This workshop shares research undertaken in an assisted living and skilled nursing setting, exploring how technology can enhance art therapy to empower older adults with cognitive impairment. Interactive technologies can extend the reach of resident voices within the care venue, encouraging other community members to view them as creative and engaged individuals.
Presenters: Caroline Edasis, MAAT, Manager of Art Therapy, Mather LifeWays; Amanda Lazar, PhD, Postdoctoral Fellow; Anne Marie Piper, PhD, Assistant Professor; both of Northwestern University.

WE441  Brain Health Programs Are a Hot Topic in Illinois
3:30 PM | Wrigley (West Tower, Bronze Level)
Learn how University of Illinois Extension’s educators have been providing outreach education on brain health for 10 years through workshops and webinars. Their statewide initiative seeks to educate the public about age-related memory problems versus abnormal loss to better validate their concerns and promote strategies that contribute to a healthy mind and body.
Presenters: Chelsey Byers, MA, Adult Life and Aging Educator; Molly Hofer, MA, Extension Educator, Family Life; both of University of Illinois Extension.

WE443  Breaking the Mold: Innovatively Designing Space to Foster Community and Improve Health
3:30 PM | Toronto (West Tower, Gold Level)
Social isolation and declining health are common among older adults. This workshop will share an innovative approach to designing space, one that moves beyond functionality and enables older adults to build community and improve their health and quality of life. Through the lens of Town Hall Apartments, Chicago’s first LGBT-friendly senior housing project, we will demonstrate how the project team worked to create a place for residents to flourish.
Presenters: Michael Hanley, AIA, LEED AP, Senior Associate, Gensler; Britta Larson, MA, Director of Senior Services Program, Center on Halsted.

WE445  Building and Sustaining a Thriving Senior Center
3:30 PM | Columbus GH (East Tower, Gold Level)
In spite of recent discussion across the nation regarding the viability of senior centers, Longmont Senior Services in Colorado has been operating and growing a successful facility for more than 40 years. It continues to thrive and draw new customers and partners. Join us to learn the elements that have contributed to building and sustaining this senior center.
Presenters: Euvaldo Valdez, Director, Friends of the Longmont Senior Center; Michele Waite, Director, City of Longmont Senior Services.
WE447 Experiencing Renewal by Reflecting on Life and Legacy With Younger Generations
3:30 PM | Atlanta (West Tower, Gold Level)
This presentation will address the powerful impact of intergenerational legacy work. Using case studies from Lasting Impressions: DOROT’s Legacy Project, we will demonstrate how pairing older adults with teens and college volunteers promotes healthy aging, provides opportunity to find meaning and attend to unfinished business, increases happiness, fosters intergenerational appreciation and connection and can be accomplished regardless of physical strength.

Presenters: Wendy Handler, LMSW, Manager, Lasting Impressions; Judy Ribnick, LCSW, MA, Director of Community Services; both of DOROT, Inc.

WE449 From A to Z: Making Intergenerational Programs Easy
3:30 PM | Acapulco (West Tower, Gold Level)
There is national buzz about all things intergenerational. In this workshop, attendees will learn just what “intergenerational” means, why these programs are necessary, see examples of programs engaging adults 60+ and youth and key steps to build effective programs.

Presenters: Julie Shaw, MS, Intergenerational Facilitator; Andrea Weaver, MS, Executive Director; both of Bridges Together.

WE451 How a Reverse Mortgage Can Improve the Lives of Older Americans
3:30 PM | New Orleans (West Tower, Gold Level)
This session will debunk the myths and misconceptions around the use of reverse mortgages and educate participants on how powerful a reverse mortgage can be when implemented correctly. Using real case examples, presenters will share how reverse mortgages are a financial tool that can increase the quality of life for older Americans, while maintaining home ownership.

Presenters: Karen Knarem, Senior Consultant/Social Worker Training, Resource Connections for Older Adults LLC; Ken Krajewski, Managing Director, Head of Reverse Mortgages, The PrivateBank.

WE453 State of the Village Movement
3:30 PM | Water Tower (West Tower, Bronze Level)
This session will provide an overview of the current state of the Village Movement using data from a 2016 organizational survey of operational villages nationwide. We will describe changes the organizational field has undergone over the last four years, including auspices, fees, services, member characteristics, village coalitions and factors associated with village failure.

Presenters: Carrie Graham, PhD, MGS, Assistant Director of Research, University of California; Kate Hoepke, MBA, Executive Director, San Francisco Village; Roscoe Nicholson, MA, Senior Research Associate, Mather Lifeways Institute on Aging.

WE455 Rethinking Power: Leadership for a New Culture
3:30 PM | Randolph 1 (East Tower, Bronze Level)
Organizations tend to focus first on enacting the changes that cause the least disruption to their fundamental systems. Practices and environments are altered, but underlying power dynamics stay the same. This workshop will explore creative approaches to leadership that are fully participatory and engage all levels of staff in meaningful change.

Presenters: William Keane, MBA, Consultant in Aging, Keane Inc.; Wendy Lustbader, MSW, Affiliate Associate Professor, School of Social Work, University of Washington.

WE457 Enjoying Meaningful Strength-Based Interactions With People Experiencing Dementia
3:30 PM | Columbian (West Tower, Bronze Level)
This session will help you to better understand 13 strengths that people with dementia tend to exhibit, and will describe specific strategies for communicating based on these strengths. We’ll explore the importance of belonging and ways to communicate based on strengths to ensure that a sense of belonging occurs for both the caregiver and the person experiencing dementia. Improved relationships and reduction of challenging behaviors result.

Presenters: Marya Kain, MS/CMC, Aging Life Care Manager, Interim HealthCare; Renee Rand, RN, BSN, MSHA, Vice President of Operations/Co-Owner, Interim HealthCare.

WE459 Innovations and Transformations in Caregiving: Five Years in Retrospect
3:30 PM | Gold Coast (West Tower, Bronze Level)
Recognizing the pivotal role played by friends and family caregivers, the Amherst H. Wilder Foundation attracted significant private funding in 2011 enabling us to reshape and transform caregiver services and supports. In this session, we will revisit our five years of learning about caregiver self-identification, developing program models suited to the realities of today’s caregivers and galvanizing community networks in support of caregivers.

Presenters: Maureen Kenney, MPA, Director of Aging Services; Christin Lindberg, MA, Research Associate; both of Amherst H. Wilder Foundation.

WE461 The DAWN Method: Giving Wings to Habilitative Care Through Plato, Maslow, Langer and Kahneman
3:30 PM | Columbus KL (East Tower, Gold Level)
This presentation demonstrates how meeting the emotional needs caused by the progressive cognitive impairment of dementia will reduce behaviors and ultimately caregiver stress. Learn about simple tools and techniques built on principles drawn from the works of Plato, Abraham Maslow, Ellen Langer and Daniel Kahneman.

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CLINICAL CARE & TRANSITIONS

WE463 An Innovative System for Reducing Readmissions in Complex Older Patients
3:30 PM | Michigan 1 (East Tower, Bronze Level)

Learn how the interdisciplinary team at MedStar’s Center for Successful Aging partnered with receiving sub-acute facilities, community organizations and technology developers to reduce 30-day readmission rates for geriatric patients with complex medical, functional and psychosocial needs. The program’s success is attributed to: identifying high-risk patients prior to discharge, improving handoff communication and monitoring specific risk indicators.

Presenters: Carolyn Ford, Service Line Director; George Hennawi, MD, Chief, Geriatrics; both of MedStar Health.

WE465 Effective Strategies for Long-Term Care Program Integration
3:30 PM | Roosevelt 1 (East Tower, Bronze Level)

This presentation will highlight innovative strategies using program integration to support state long-term-care initiatives. The intersection of pre-admission screening and resident review programs with two key LTC initiatives (NF transition incorporating new MDS guidance for PASRR linkage, and Federal Reform of Training Requirements for LTC facilities using integration in PASRR program training and individualized care) will be discussed.

Presenters: Janet Spinelli, PhD, PCNS, NAPP Board Chair, National Association of PASRR Professionals; Lila Starr, PASRR Program Manager/Older Adult Mental Health Specialist, Iowa Department of Human Services; Andrea Womack, MA, Director of Compliance, Ascend, A MAXIMUS Company.

INTEGRATED CARE NETWORKS/BUSINESS ACUMEN

WE467 Aging Into Homelessness: Collaboration, Advocacy and Implementation of Best Practices
3:30 PM | Regency D (West Tower, Gold Level)

Managed healthcare plans are facing challenges in managing the medical, behavioral health and long-term services and support needs of older adults and people with disabilities experiencing homelessness. Attendees will hear how a California health plan is working collaboratively with community-based organizations to provide innovative solutions.

Presenters: Pamela Mokler, MSG, Vice President, Long-Term Services & Supports; Yolanda Tenorio, LTSS Disability & Homeless Liaison; both of Care1st Health Plan.

WE469 Caregiving: A Social Enterprise Story
3:30 PM | Roosevelt 3 (East Tower, Bronze Level)

This workshop will present the Catholic Charities of Santa Clara County’s Day Break Cares four-pronged social enterprise caregiving model. It provides services to clients along a continuum of care between home and adult day services; develops a trained workforce that can help professionalize caregiving; provides employment to individuals that desire a career in healthcare; and provides opportunities for upward mobility.

Presenters: Tatiana Colon, MPA, Division Director, Older Adult Services, Catholic Charities of Santa Clara County; Felipe de la Fuente, MS, MBA, CEO & Founder, Senior Growth US; Jennifer Hitchcock, Home Care Program Manager, Catholic Charities of Santa Clara County.

LIFELONG LEARNING, WELLNESS & ENGAGEMENT

WE471 Tools for Building Prosperous Partnerships
3:30 PM | Haymarket (West Tower, Bronze Level)

If you are feeling overwhelmed as you work to execute your organization’s mission, then this session is for you. In a world where resources are being cut, but workloads are increasing, partnerships are a must to execute your mission and change the face of aging. Join us to discover the tools your organization needs to build lasting, prosperous partnerships.

Presenters: Megan Hix, Strategic Partnerships Engagement Manager; Lakelyn Hogan, MBA, Caregiver Advocate; both of Home Instead Senior Care.

WE473 Bridging the Gap Between Recreation and Healthcare
3:30 PM | Regency C (West Tower, Gold Level)

Research shows staying active with fitness, arts and learning produces health benefits including disease prevention, improved mental capacity and increased well-being. As the medical profession begins to acknowledge the importance of recreation programming for seniors, how can we invite them to be an active part of supporting the work we do? Learn about innovative programs that are creating a bridge between recreation and healthcare.

Presenters: Cheryl Brown, Program Coordinator; Cayce Cheairs, Recreation Specialist; Brenda Kramer, Recreation Manager, Seattle Parks and Recreation.

WE475 Isolation to Connection: Uplifting Caregiving Families and Strengthening Community
3:30 PM | Columbus CD (East Tower, Gold Level)

Caregivers, weary of planning and managing every moment, miss being out in the world with the person in their care. Neighbors seek opportunities to share their talents and passions with others. The broader community strives to become dementia-friendly. Learn how Saturday Connections bridges these gaps by linking caregivers, care receivers and other community members in new ways that strengthen personal and civic ties.

Presenters: Jenny West, Community Educator; Beth Wiggins, MSW, Director of Caregiver Support and Aging; both of FamilyMeans.

WE477 Seeing the Way to Healthy Aging: Eye Health Strategies
3:30 PM | Columbus AB (East Tower, Gold Level)

This session is part of a full-day program presented by ASA’s Healthcare and Aging Network (HAN).

Age-related eye diseases and other eye problems threaten older adults’ ability to perform activities of daily living, and they are
leading causes of disability, depression, isolation, falls, the loss of independence and the inability to drive. Experts will discuss national initiatives and partnerships aimed at preventing vision loss and blindness and will highlight projects, best practices and recommendations for promoting and implementing strategies to reduce eye-related health problems among older adults.

Presenters: Letia Bozeman, MPH, DHSc(c), CHES, Senior Public Health Analyst, Division of Diabetes Translation, Centers for Disease Control and Prevention; Meg McCoy, JD, MPH, Former Study Director, The National Academies of Sciences, Engineering, and Medicine; Jeff Todd, JD, MS, Senior Vice President, Prevent Blindness.

WE479 Responding to Older Victims of Domestic Violence and Sexual Abuse
3:30 PM | Columbus IJ (East Tower, Gold Level)
This session is part of a Constituent Group program presented by ASA’s Mental Health and Aging Network (MHAN).

As the population ages, reports of abuse of older adults are rising. In many cases, the abuser is an intimate partner, adult child or other family member or caregiver of the older victim. This session will address how to identify and effectively respond to domestic violence and sexual abuse in later life. Using case studies, this interactive workshop will focus on the dynamics of abuse in later life; practical strategies to address safety needs and enhance the quality life of older victims.

Presenter: Bonnie Brandl, MSW, Director, National Clearinghouse and Abuse in Later Life (NCALL).

WE481 Dementia: A Global Health Priority
3:30 PM | Michigan 3 (East Tower, Bronze Level)
Dementia impacts all levels of society and should be addressed by all levels of government. This session will provide the latest developments in global dementia policy; including the World Health Organization global dementia plan of action, cross-national comparisons of dementia plan activities and accomplishments, and the role of the U.S. government as a global leader in dementia care and research.

Presenters: Kate Gordon, MSW, Health Policy Analyst, Splaine Consulting; Brooke Hollister, PhD, Assistant Adjunct Professor, Institute for Health & Aging, University of California, San Francisco; Michael Splaine, Principal, Splaine Consulting.

WE483 Establishing a CMS Qualified Clinical Data Registry for Home-Based Primary and Palliative Care
3:30 PM | Crystal C (West Tower, Green Level)
Currently, no nationally recognized quality of care framework or measures for home-based medical care practices exists. By establishing a CMS-approved Qualified Clinical Data Registry (QCDR), this project equips home-based medical care to engage in value-based care. Utilizing the QCDR, practices can engage in payer-required reporting, continuous performance measurement, benchmarking, population health management and continuous quality improvement.

Presenters: Bruce Leff, MD, Professor, School of Medicine, Johns Hopkins Bayview Medical Center; Gregory Norman, PhD, Senior Director, Clinical Research, West Health Institute; Christine Ritchie, MD, MSPH, Professor of Medicine, University of California, San Francisco.

WE485 Improve and Streamline Decision-Making With an In-House Bioethics Committee
3:30 PM | Soldier Field (West Tower, Bronze Level)
Ethical dilemmas and difficult decisions arise everywhere. Examples from level-of-care transitions to skilled nursing survey issues will demonstrate the value of the bioethics approach used at Springpoint Senior Living. We will outline the development, marketing and use of an in-house bioethics committee to help resolve dilemmas, to educate staff and residents, and to guide policy.

Presenters: Robin Hoffman, Chaplain, Springpoint Senior Living; Linda Rose, MS, RN, APN, LNHA, Senior Vice President Health Services, Springpoint Senior Living Foundation.

WE487 Pathways to Faith-Based Caregiving: Models for Churches and Synagogues
3:30 PM | Randolph 2 (East Tower, Bronze Level)
This workshop will focus on the development and implementation of a caregiver self-care education program that incorporates an interactive curriculum for all caregivers with content and exercises designed to address the spiritual and cultural needs of different faith communities.

Presenters: Madelyn Iris, PhD, Retired Associate Professor at Northwest University and Director of Research, CJE SeniorLife; Sarah Stein, MA, Manager of Community Programs, AgeOptions.

WE489 Co-Designing Environments: The Way Forward
3:30 PM | Columbus EF (East Tower, Gold Level)
This session is part of a Constituent Group program presented by ASA’s Network on Environments, Services and Technologies (NEST).

Engaging older adults in the design of new environments enables professionals to employ methods that elevate the voice and role of end-users. Methods range from focus groups, to observation, to full co-design. We will argue that these participation methods result in better outcomes that are more compatible with the lifestyles and needs of older adults. This session examines the role of co-designed environments in housing, transportation and more.

Presenters: Megan Basnak, AIA, CAPS, Architectural Research Associates, Center for Inclusive Design & Environmental Access, IDEA Center, University at Buffalo; Michael Goldberg, Executive Director, Heartland Housing, Inc; Karen Kolb Flude, MS, RFG, Principal, Age with Ease; Edward Olson, MS, President, Ejj Olson & Associates.
WE491 Technology for Social Change  
3:30 PM | Randolph 3 (East Tower, Bronze Level)  
The presentation focuses on the social implications of models that reframe what it means to age in today’s digital world. Learn about a dynamic social impact organization that builds sustainable new systems to change the way we age and works with government agencies, community-based organizations, national advocacy groups and major corporations to engineer solutions that put technology into the hands of older adults.

Presenters: Kimberly Brennesteiner, MA, Director of Programs; Thomas Kamber, PhD, Executive Director; both of Older Adults Technology Services.

WE493 Tracking AAA Services Within Senior Centers  
3:30 PM | Comiskey (West Tower, Bronze Level)  
Area agencies on aging and community-based agencies do great work to serve the aging population. One key step in making our work known is to ensure an ability to track services provided. Learn how the Los Angeles County Area Agency on Aging implemented a data collection system for tracking clients. MySeniorCenter is a fully automated, touchscreen check-in and reporting system designed specifically for senior centers.

Presenters: Anna Avdalyan, MBA, Program Manager, Aging & Adult Services; Lorenza Sanchez, Assistant Director; both of Los Angeles County Community and Senior Services.

4:45–5:45 PM | Roundtables

AGING IN COMMUNITY

WE495 Aging Chicago Style: Volunteers Shaping the Community for Their Future  
4:45 PM | Riverside Center East, Table 40  
Forward Chicago is an all-volunteer, grassroots nonprofit that supports people of all ages to age in community. Forward Chicago’s approach is different than other membership-based initiatives as there is no cost involved for participants, volunteer leaders drive the organization, and no paid staff. This session explores the evolution of leadership where volunteers design their own roles; successful volunteer-driven initiatives to support aging in community; and lessons learned.

Presenters: Karen Kolb Flude, MS, RFG, Principal, Age with Ease; Helene Wineberg, RN, Vice President, Forward Chicago.

WE497 Common Data Elements for Residential Care Settings  
4:45 PM | Riverside Center East, Table 28  
This session addresses common data elements (CDEs) for residential care settings. We will review the National Institutes of Health CDE initiative and recent work identifying candidate CDEs for residential care settings. We will engage in facilitated discussion of the candidate CDEs with particular attention to the feasibility of operationalizing the CDEs in practice, and will rate the potential value of the candidate CDEs for supporting high quality, person-centered, residential care.

Presenter: Michael Lepore, PhD, Senior Health Policy and Health Services Researcher, RTI International.

WE499 Employment and Housing Services for Homeless Seniors  
4:45 PM | Riverside Center East, Table 42  
Justa Center is the only day resource center in the U.S. serving seniors over 55. This presentation will outline how we staff and fund comprehensive services for homeless seniors living on the streets or in shelters. If our ultimate goal is to move them into safe housing; what are the necessary components and the process to be successful in our mission. How can other communities replicate the Justa model knowing the homeless elder population will double in the next four years?

Presenters: Mary Lynn Kasunic, MS, CPM, President & CEO, Area Agency on Aging Region One; Barbara Lewkowitz, MPA, Executive Director, Justa Center.

WE501 Increasing Disability and Service Needs in Ohio’s Middle Age (45-64) Population  
4:45 PM | Riverside Center East, Table 30  
Nationally, there are higher percentages of adults approaching retirement (i.e., ages 45-64) with disability and functional limitations. In Ohio a similar trend is being seen with increasing numbers of pre-retirement individuals using Medicaid paid long-term services and supports. This session compares Ohio and the nation’s population of 45 to 64 year olds on demographic, health, and healthcare service use factors related to increasing disability and service needs.

Presenters: Shahla Mehdizadeh, MA, PhD, Adjunct Associate Professor, Department of Sociology & Gerontology and Senior Research Scholar, Scripps Gerontology Center at Miami University; Heather Menne, PhD, Social Science Analyst, U.S. Administration for Community Living.

WE503 Joyful Connections! A Structured Social Club for People With Memory Loss  
4:45 PM | Riverside Center East, Table 43  
Joyful Connections! meets every weekday for residents of JCHE subsidized housing requiring extra support during late afternoon hours when needs increase for those with memory loss. The program is based on the Habilitation Therapy Model and is designed to promote social connections, inspire creativity and imagination, reduce negative behaviors and cultivate a sense of purpose. Each two-hour session consists of exercise, healthy refreshments and a therapeutic activity.

Presenter: Caren Silverlieb, MMHS, Director, Strategic Planning and Partner, Jewish Community Housing for the Elderly.

WE505 Senior Center 2.0  
4:45 PM | Riverside Center East, Table 16  
See how a senior center is working to provide innovative and holistic services which promote aging in place. Through the development of an urban farm and greenhouse operation, Senior Services Plus, Inc. is increasing seniors’ access to organic, fresh food and healthy prepared meals. In addition, find out how they are using holistic wellness services to improve quality of life for seniors as they age.
WE507 Serving Our Aging Neighbors: It Takes a Community
4:45 PM | Riverside Center East, Table 10
The delivery of home-based older adult services includes some expected and some unexpected partners in service delivery. The best models that serve frail older adults living in the community mobilize the efforts of publicly funded programs, schools, community service programs and civic groups in win-win partnerships. Efforts relate to emergency situations as well as day-to-day functions.
Presenter: Joseph Tornello, LCSW, President and CEO, Meals on Wheels of Staten Island, Inc.

WE509 Tips and Techniques for Living Well With Age-Related Vision Loss
4:45 PM | Riverside Center East, Table 48
Are you the caregiver for someone who is experiencing vision loss but you don’t quite know how to help? This session will provide an overview of some of the most common age-related eye conditions as well as quick and easy adaptations that can be made to help older adults manage their vision loss.
Presenter: Doug Anzlovar, MS, Vice President, Education, and Training, Hadley Institute for the Blind and Visually Impaired.

WE511 Training the Next Generation of Geriatric Social Workers: Two Graduate Program Models
4:45 PM | Riverside Center East, Table 7
This roundtable will give an overview of two different graduate school social work models that train students in practice with older adults. We will discuss the demographics of the student population, as well as special field placements/internships that are focused on working with older adults in a variety of settings. Additional seminar and training opportunities offered to the graduate students will also be discussed.
Presenters: Susan Brot, LMSW, Associate Director of Field Education and Advisement, Touro College Graduate School of Social Work; Sarah Swords, LCSW, Clinical Assistant Professor, The University of Texas at Austin School of Social Work.

WE513 Unleash the Power of Self-Directed Volunteer Teams
4:45 PM | Riverside Center East, Table 47
Self directed volunteer teams are a proven volunteer development model, system and process designed to be powerfully transformative and take organizational performance to a new level. Harness this model in your organization to build your capacity and to solve community problems.
Presenter: Christine Beaty, Senior Center and Services Director, Madison Senior Center.

WE515 The Storymercial: The Best Communication
4:45 PM | Riverside Center East, Table 1
Working with older adults requires careful and precise communication. Learning to use storytelling is a powerful way to circumvent objections and long-held beliefs that may hinder important life transitions. Content marketing, collateral creation and other marketing information can be loaded with powerful stories that create openness to change. The storymercial is a powerful tool that can be learned and duplicated easily.
Presenter: Connie Mason-Michaels, CEO, Just Now Old Enough.

WE517 A New Perspective on Caregiver Stress and Trauma
4:45 PM | Riverside Center East, Table 23
This session will present a set of symptoms often exhibited by primary family caregivers of older adults (PFCOA) and show how these mimic characteristics of PTSD. It aims to provoke discourse about the physiological and behavioral effects of intensive caregiving and assess where current responses fall short. It will then offer a new model for understanding the caregiver experience called OTSD (ongoing traumatic stress disorder), which recognizes how PFCOAs manage in a continuing crisis state.
Presenter: Sarina Issenberg, LSW, MSW, Program Manager and Counselor, Caregivers Reducing Stress Program, Lutheran Settlement House Senior Center.

WE519 Building Stronger Family Caregivers
4:45 PM | Riverside Center East, Table 15
There are many aspects of caregiving that families may be unaware of, or not sure where to turn for help. In this industry we have taught people only to look for resources when they are in a crisis; the idea of pre-planning is not relevant in our lives because our belief system says it will never happen to us. As leaders in our industry we need to normalize learning and understanding about the aging process and resources. So, how does a state or community begin the process of normalizing the need to pre-plan?
Presenter: Bobbi Jo Leggett, Director of Caregiver Outreach Services, Center for Active Generations.

WE521 Caregivers and Technology: What’s Going Wrong?
4:45 PM | Riverside Center East, Table 26
Family caregivers are stretched thin, helping with everything from medications to housecleaning. Technologists are bursting with innovations to lighten the burden. Many are even free. But caregivers have not embraced new tools designed to make their lives easier. Why not? Katie Roper will present new research from Caring.com on the very low adoption of caregiving technology, and will facilitate a discussion around what we can do to encourage people to take advantage of the tools that exist.
Presenter: Katie Roper, MBA, Vice President of Sales, Caring.com.
### WE523 Clinical Applications for Caregivers of Individuals With a Neurocognitive Disorder

**4:45 PM | Riverside Center East, Table 4**

This workshop will provide an overview on caregiver burden and practical applications. Caregiver burden will be explored through the lens of stress theory, role theory, grounded optimism, grief, communication skills, and coping skills. The need for help and support that individual and family interventions provide can improve the quality of life for the caregiver, which in turn may improve the quality of life for the care recipient.

**Presenter:** Philip Daniels, MSPC, Instructor of Alcohol & Drug Abuse and Doctoral Student, University of Florida.

### WE525 Family Feud! Solving Communication Issues Within Families

**4:45 PM | Riverside Center East, Table 36**

The goal of this roundtable is to help professionals that find themselves in the center of family conflict. Discuss how to better assist adult siblings in avoiding and overcoming family feuds that result from caring for an aging parent. Explore the benefits of a team approach to caregiving that will result in family harmony and better care for their loved one.

**Presenters:** Megan Hix, Strategic Partnerships Engagement Manager; Lakelyn Hogan, MBA, Caregiver Advocate; both of Home Instead Senior Care.

### WE527 Legal Issues with Family Caregivers

**4:45 PM | Riverside Center East, Table 34**

There are legal standards that govern all actions taken by a caregiver, even if the caregiver is a family member. Other interested family members, such as siblings who are not acting as the day-to-day caregivers, are generally allowed to sue the caregiver for a variety of infractions, especially regarding money or property that would have passed to those family members upon the death of the informed individual. This session will highlight some of the legal rules that need to be considered.

**Presenter:** Barry Kozak, JD, LLM, MPP, President, Retirement HELP, Inc.

### CLINICAL CARE & TRANSITIONS

### WE529 Assessing and Addressing Health Literacy: A Critical Skill for the Healthcare Team

**4:45 PM | Riverside Center East, Table 31**

Low health literacy is associated with a risk of poor health outcomes. People most at risk experience multiple health disparities, including access to care, effective communication with healthcare providers, and decreased treatment adherence. Attendees will become familiar with the impact of health disparities, including access to care, effective communication with healthcare providers, and decreased treatment adherence.

**Presenters:** Juliette Kleinman, MSW, LCSW, ACSW, Senior Manager, VOICES 60+, Department of Social Work Programs, Hospital for Special Surgery.

### WE531 Filling the Gap in Oral Health for Older Adults: A Community Guide to Program Implementation

**4:45 PM | Riverside Center East, Table 45**

The Administration for Community Living and the Office on Women’s Health are collaborating to identify and promote community-based oral health programs for older adults in the United States. The final product will be a public website with two main components: a searchable database of community-based oral health programs and the Community Guide to Adult Oral Health Program Implementation, which provides program development resources to communities designing oral health programs for older adults.

**Presenter:** Phantane Sprowls, MPA, Program Analyst, U.S. Administration for Community Living/Administration on Aging.

### WE533 Nurse-Led Transitional Care: Community Case Management Program Since 1995

**4:45 PM | Riverside Center East, Table 3**

The Community Case Management (CCM) program consistently demonstrates a reduction in readmissions and ED visits. Data is tracked and published in an annual report. This session will include a discussion of the CCM program including the tools used to assess and identify patient/family needs, measurements of data gathered, referral sources, admission criteria, caseload, process for providing interventions, reasons for referrals, strengths of the program, and patient/provider satisfaction surveys.

**Presenter:** Janice Goldsmith, MSN, Community Case Manager, Poudre Valley Hospital, University of Colorado Health.

### WE535 The Gap in Meal Services for Seniors Living With Chronic or Life-Altering Illness

**4:45 PM | Riverside Center East, Table 9**

This session will review the gap in meal and nutrition services between our country’s response to malnutrition and food insecurity for individuals with serious illnesses regardless of age. We will also consider how medical nutrition therapy services that are accessed as a core part of the healthcare system can support an aging population that is also dealing with the onset of chronic or life-altering illnesses.

**Presenter:** Dorella Walters, MPA, Senior Director of Program Services, God’s Love We Deliver.

### DIVERSITY & CULTURES OF AGING

### WE537 Advocating for LGBT Seniors in the Healthcare Industry

**4:45 PM | Riverside Center East, Table 5**

This roundtable discussion will highlight specific cases of LGBT discrimination in the healthcare setting, and how to address common mistakes using education and understanding.

**Presenter:** Tanya Witt, Resident Services Coordinator, Triangle Square, Los Angeles LGBT Center.
WE539 Beyond Translation: Reaching Out to the Latino Community Through a Bicultural Lens

4:45 PM | Riverside Center East, Table 24

This session will highlight the importance of understanding the history and cultural norms of the Latino community in a service area when creating an outreach plan. Incorporating literacy levels, cultural sensitivity, and other techniques into outreach materials and deliverables will be discussed.

Presenter: Margarita Bermudez, MSW, Manager, Latino Services, Alzheimer’s Greater Los Angeles.

WE541 Educating Law Students on Legal Issues Elders Face

4:45 PM | Riverside Center East, Table 6

In this session we will discuss the legal issues faced by elders across the globe, how legal issues may cross borders, how we can effectively educate law students about the legal issues facing their clients, and how to look to other countries for solutions to the same issues.

Presenters: Rebecca Morgan, JD, Boston Asset Management Chair in Elder Law; JR Swanegan, JD, Assistant Dean of International Programs, Office of International Programs; both of Stetson University College of Law.

WE543 Multiculturalism and Aging: Embracing Versus Assimilating Culture for Improved Outcomes with Older Adults

4:45 PM | Riverside Center East, Table 13

Over the past century there has been a change for immigrants in the United States that affects social service organizations. With the globalization of world markets, the dynamics have shifted from trying to Americanize immigrants to embracing their language, culture and homeland roots. Learn how these trends provide new challenges to social service organizations as they work to improve the lives of older adults.

Presenter: Ralph Choate, MSG, National Director of Customer Service, Public Partnerships, LLC.

WE545 Unique Challenges Faced by Older Ethnic Minorities in the United States

4:45 PM | Riverside Center East, Table 46

What are the unique challenges facing ethnic minority older adults in the United States, in particular immigrant elders from South Asia? What challenges do the caregivers face when caring for those from other cultures and those who have different religious backgrounds? What are the health disparities in these minority groups? These questions and more will be discussed.

Presenter: Shaista Kazmi, President and Founder, Apna Ghar LLC.

WE547 Fee-For-Service or Managed Care? Investigating Dual Eligible Consumer Preferences for Healthcare

4:45 PM | Riverside Center East, Table 49

Cal MediConnect is a managed care demonstration program designed to integrate the financing and delivery of Medicare and Medi-Cal benefits. Uptake and retention of Cal MediConnect has fallen far below expectations. Learn how the CHOICE study investigated the decision-making behaviors and preferences of those eligible for Cal MediConnect in Los Angeles, California. The findings can inform communication strategies that are more responsive to consumer preferences and better support their decision making.

Presenter: Kathryn Kietzman, PhD, MSW, Research Scientist, UCLA Center for Health Policy Research.

WE549 A Pathway to Wellness through Nature Writing in Parks

4:45 PM | Riverside Center East, Table 29

This presentation will describe an intergenerational nature writing program held in city parks. Growing evidence suggests that exposure to natural “green” settings results in benefits for health and cognition, including improvement in immune response, mental clarity and problem solving skills. Since the 1980s over 200 studies on reflective writing demonstrate positive impact on physical and emotional health and working memory. This community program combined these two powerful modalities.

Presenter: Paula Hartman-Stein, PhD, Clinical Geropsychologist, Center for Healthy Aging.

WE551 Active Learning Strategies in the Gerontology Classroom

4:45 PM | Riverside Center East, Table 18

This workshop is intended to provide an overview of the benefits of active learning in the gerontology classroom. Strategies for engaging students in active learning will be provided. Participants will be encouraged to share their experiences with active learning with other roundtable attendees.

Presenter: Dana Sawchuk, PhD, Associate Professor, Department of Sociology, Wilfrid Laurier University.

WE553 Alzheimer’s: Is Prevention the Cure?

4:45 PM | Riverside Center East, Table 11

Alzheimer’s disease is perhaps the most well-known form of dementia, recognizable by the sheer numbers of afflicted individuals, and one of the largest public health scares in modern day times. There is no cure for Alzheimer’s, but there is much in the way of promising recent and emerging research, focusing on prevention. We will share some of that emerging research, identifying a proactive approach to brain health.

Presenter: Rhonda Hamborsky, MA, Graduate Student, University of Nebraska Omaha.
WE554  Brain Science Update: Practical Applications to the Active Aging Setting
4:45 PM Riverside Center East, Table 50
This roundtable will provide a high-level update on the current state of the cognitive wellness science, including a review of the lifestyle behavioral interventions that show greatest promise in optimizing intellectual function and lowering dementia risk, the controversy regarding brain fitness software efficacy, and the growing evidence for using lifestyle behavioral interventions with cognitively challenged individuals.
Presenter: Cynthia Green, PhD, President, Total Brain Health.

WE555  Cognitive Wellness Centers: The Way of the Future
4:45 PM | Riverside Center East, Table 38
As the field of brain fitness enters its second decade, innovative models for the next phase of interventions to promote cognitive health are materializing. One promising model is that of a cognitive wellness center that provides a one-stop shop for brain health. This presentation will survey the lessons learned from previous cognitive intervention models, existing wellness centers serving other disease populations, and the use of technology in promoting brain health.
Presenters: Sherrie Ali, PhD, Owner and Director, Chicago Center for Cognitive Wellness; Jean Coppola, PhD, Associate Professor, Pace University.

WE557  Lessons from Seniors in Community Living and Long-Term Care on Keeping Meaning Alive
4:45 PM | Riverside Center East, Table 44
Keeping meaning alive can be challenging when changes occur through losses, retirement, relationships and health concerns leading individuals and couples to senior community living. Learn about an experimental group from an assessment unit. We will describe how sharing, healing stories, discoveries and memories of being their best brought feelings of worth, contentment and connections with old and new neighbors, easing their transitions.
Presenter: Phoebe Van Ham, MSW, LCSW, BCC, Director and Therapist, Coaching and Therapeutic Interaction.

WE559  Novel Approach to Establishing Creativity Workshops in Independent Living
4:45 PM | Riverside Center East, Table 27
This discussion will share best practices when engaging socially isolated older adults living in an older adult independent living environment. We tested a gamified cultural training program on 100 older adults, exploring how they engage with courses about the arts and performance and testing elements of gamified learning theory.
Presenters: Aaron Hagedorn, PhD, Instructional Assistant Professor; George Shannon, MSG, PhD, Assistant Professor; both of USC Leonard Davis School of Gerontology.

WE561  Prevent Alzheimer’s in 12 Minutes a Day: A Super-Brain Formula at Your Fingertips
4:45 PM | Riverside Center East, Table 14
Recent scientific research suggests that there are now proven ways to prevent Alzheimer’s disease utilizing an integrative or holistic medical program. For more than two decades, The Alzheimer’s Research and Prevention Foundation (ARPF) has championed the 4 Pillars of Alzheimer’s Prevention. This exciting interactive program will share the ARPF’s second pillar, Stress Management with Yoga and Meditation.
Presenter: Laura Kokoska, RN, Scientific Advisory Council/Educational Outreach, Alzheimer’s Research and Prevention Foundation.

WE563  Quality of Life as Quality of Care
4:45 PM | Riverside Center East, Table 20
We all aspire to the provision of quality of care for those individuals that we serve. However, quality of care under the medical model does not always guarantee quality of life. We need new paradigms, processes, and tools to help us incorporate quality of life into goals for quality of care.
Presenter: Carol Krohm, MD, MPH, Volunteer Inpatient Unit/Community, JourneyCare Foundation.

WE565  Sharing the Fun of Online Learning With Seniors
4:45 PM | Riverside Center East, Table 41
Online courses are emerging as a way to provide older adults with lifelong learning opportunities, despite geographical and mobility restrictions. This presentation focuses on a pilot class teaching memoir writing. The speakers will share the results of this dynamic program, ideas for future online offerings and practical tips on what to keep in mind when planning such a course.
Presenter: Anne Cardale, Program Director, Maine Senior College Network, University of Southern Maine.

WE567  Successful Elements of Aging in Place
4:45 PM | Riverside Center East, Table 19
In 2014 Pasadena Senior Center was one of five California sites recognized by Senator Carol Liu for innovative programs and services. We offer 65 classes a week and administer 22+ social service programs monthly. We produce two major annual events, one for 2,000 senior athletes and another for 1,200 Angelinos interested in healthy aging. We provide a comprehensive selection of programs and services for aging in place and serve more than 10,000 older adults every year.
Presenter: Akila Gibbs, Executive Director, Pasadena Senior Center.

WE569  The “What, Why, How” of Integrating the Arts in Dementia Care
4:45 PM | Riverside Center East, Table 35
Providing a comprehensive guide to initiate an arts program, the session will discuss the positive impact of arts to promote social stimulation, discovery and joy for persons with memory loss, and will cover practical information on integrating the arts in
dementia care. Guidelines and expectations to ensure the success of a dementia-specific arts program will be discussed along with resources and key considerations to assist in planning and implementing an arts program.

Presenter: Anne Mondro, MFA, Associate Professor, University of Michigan Stamps School of Art & Design.

WE571 Why Young Adults Should Know About Advance Care Planning
4:45 PM | Riverside Center East, Table 8
Considering that lack of awareness is the most frequently reported barrier to ACP, learning about ACP as a young adult might aid in overcoming this barrier. We will report on our research regarding young adults’ knowledge, attitudes, and perceptions of ACP and how we instituted a school-wide ACP program for students in the health professions. Acquainting young adults with ACP topics may aid them in making decisions for their elders and eventually for themselves.

Presenters: Cathy Elrod, PT, PhD, Professor; Jennifer Tripken, EdD, Assistant Professor; both of Marymount University.

MENTAL HEALTH

WE573 Implementing Peer-Delivered Behavioral Health Services in Aging Settings
4:45 PM | Riverside Center East, Table 21
The U.S. healthcare system is challenged with providing effective physical and mental healthcare for the rapidly growing older adult population. Peer-delivered services is a growing practice in behavioral healthcare that is applicable to aging services. This presentation will discuss a promising practice of integrating certified older adult peer specialists in aging and behavioral health settings as well as long-term services and supports.

Presenter: Hilary Cantiello, MLA, Research Coordinator, Center for Mental Health Policy and Services Research, University of Pennsylvania.

WE575 Time Does Not Heal All Wounds: The Evidence Supporting Trauma-Informed Practice With Older Adults
4:45 PM | Riverside Center East, Table 32
Too often assessments and interventions for older adult clients focus on medical illnesses and impairments in functioning, and fail to attend to the developmental or more complex experiences of the older adult’s life. Traumatic experiences are rampant among many sub-populations of older adults, and cause mental health disorders and psychosocial dysfunction. This presentation seeks to inform clinicians as to the scope of this problem in the interest of promoting trauma-informed practice.

Presenter: Karen Leaf, MSW, Adjunct Assistant Professor, USC Suzanne Dworak-Peck School of Social Work.

POLICY, ADVOCACY & ETHICS

WE577 Abuse Prevention in Residential Long-Term Care: Resident-Specific Planning
4:45 PM | Riverside Center East, Table 17
Minnesota law requires residential facilities that serve vulnerable adults to conduct two types of abuse prevention planning on a routine basis: an assessment of the physical plant and assessment of individual residents’ susceptibility to harm by or to others. This roundtable will discuss policies and practices designed to deter harm through regular, thoughtful review of the environment and the individuals who reside there.

Presenters: Iris Freeman, MSW, Board Chair, Minnesota Elder Justice Center; Kevin Hansen, PhD, JD, LLM, Assistant Professor, Health Care Administration Program (CHAASE), University of Wisconsin, Eau Claire.

WE579 Applying the Principles of Bioethics to Support Patients at the End of Life
4:45 PM | Riverside Center East, Table 22
Once it was common to speak of nature taking its course, but today many patients have some control to hasten or stall dying by choosing or refusing treatment. Our duty to empower patients to make their own decisions, even as they make choices that appear to interfere with our obligation to do good, mitigate harm and responsibly allocate scarce healthcare resources often presents serious ethical dilemmas. A proven ethical model will be discussed

Presenter: Eileen Zenker, LSW, MSW, CCM, Clinical Manager, Care Management Network, Humana At Home, Senior Bridge.

WE581 Cannabis for Older Adults
4:45 PM | Riverside Center East, Table 33
Cannabis, both medical and recreational, is being legalized throughout the United States. This session will discuss whether the wave of legalization is a boon for the aging community and how, or if, either medicinal or recreational cannabis can address the health, chronic care, long-term care, isolation, and other challenges facing the aging community and their caregivers.

Presenter: Ajay Gupta, CISSP, MBA, CEO, Health Solutions Research, Inc.

WE583 The Art of Balancing Self-Determination and Protection
4:45 PM | Riverside Center East, Table 12
Research shows that empowering individuals with differing abilities to actively participate in personal decision-making can improve outcomes and reduce the risk of abuse and exploitation. This session explores abuse, neglect/self-neglect and exploitation and the use of supported decision-making to improve outcomes and reduce the risk of harm to individuals with differing abilities.

Presenter: Evelyn Gay, MA, Director, Elder Rights Project, Georgia-Cares.
**RELIGION, SPIRITUALITY & MEANING**

WE585 New Rituals for New Life Stages: Creating Moments of Meaning For Our Aging

*4:45 PM | Riverside Center East, Table 2*

Longevity has produced a variety of new stages of life. Baby boomers have been in the forefront of creating new rituals, secular as well as faith-based, that inform and give substance to these new stages, thus creating moments of meaning. We will explore a variety of these new rituals and blessings that are in use and have been used in this expanding world of aging.

Presenter: Richard Address, DMin, Founder and Director, Jewish Sacred Aging.

WE587 Old Age, Sickness and Death: The Liberating Practice of the Buddha’s Five Daily Recollections

*4:45 PM | Riverside Center East, Table 25*

Participants will learn the basics of Vipassana/Mindfulness meditation, and go on to learn the 5 Daily Reflections of the Buddha. We will have a group discussion on how and why doing this practice can lead to an experience of being more present in each moment, and how precious each moment is to live as fully as possible, at every age.

Presenter: Betty Harrison, MA, Chair, Health Wellness & Nutrition, Kaplan University.

**TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION**

WE589 ABCs of In-Home Technology for Post-Acute Patients

*4:45 PM | Riverside Center East, Table 39*

Come get an overview of how post-acute patients and their families are utilizing technology in the home environment. Learn about the types of technology they are using and for what purposes, how they access and pay for the products, and the benefits they receive. In addition, learn how vendors are selling their products to home care agencies and consumers and the key components necessary to successfully implement technology in senior homes.

Presenter: Claudia Cook, MSW, Care Consultant, LivHOME, Inc.

WE591 Telephone Reassurance, Monitoring and Reminder Applications

*4:45 PM | Riverside Center East, Table 37*

CareRinger is an automated telephone service that has many applications for our aging communities. This presentation will focus on the applications and lessons learned. At the end of the session, the audience will have a better understanding of this telephone-based technology for home care, implementation issues and solutions.

Presenter: Henry Chan, MS, MBA, Founder, CareRinger.

**AGING IN COMMUNITY**

WE593 Adult Day Services Peer Group

*6:00 PM | Soldier Field (West Tower, Bronze Level)*

Join us for this opportunity to network with providers, researchers and other stakeholders to discuss issues and trends important to the ADS industry. Share your successes and challenges, and meet with leaders of the National Adult Day Services Association and National Center for Health Statistics to hear about the latest research and updates on issues that impact providers.

Conveners: Kathleen Kolenda, MA, Vice President Adult Day Services, Easterseals Southern California; Jessica Lendon, PhD, Senior Service Fellow, National Center on Health Statistics, Centers for Disease Control and Prevention; Lisa Peters-Beumer, MPH, Board Chair, National Adult Day Services Association.

WE595 Age-Friendly Livable Communities Peer Group

*6:00 PM | Acapulco (West Tower, Gold Level)*

In this peer group we will discuss models and approaches of collaboration for community development that are generative. These approaches recognize, appreciate, connect, engage and build upon existing strengths, assets and initiatives in communities.

Presenter: Philip Stafford, PhD, Former Director, Center On Aging and Community, Indiana University.

WE597 Area Agencies on Aging Peer Group

*6:00 PM | Atlanta (West Tower, Gold Level)*

Professionals from area agencies on aging will gather together, share updates and talk with n4a representatives.

Conveners: Jonathan Lavin, MPA, CEO, AgeOptions; Sandy Markwood, MS, CEO, National Association of Area Agencies on Aging (n4a).

WE599 Geriatric Disaster Preparedness and Resilience Peer Group

*6:00 PM | Michigan Boardroom (East Tower, Bronze Level)*

Come share your experiences and concerns regarding the new regulations for Medicare/Medicaid programs on emergency preparedness. Targeted services include skilled nursing, intermediate care facilities, home health agencies, federally qualified healthcare and others that serve aging and disabled populations. Participants will also discuss practical approaches and resources that may be useful within agencies and facilities.

Presenter: Melen McBride, PhD, RN, FGSA, Associate Director Emerita, Stanford Geriatric Education Center.

**BUSINESS & LEADERSHIP**

WE601 STEP Peer Group

*6:00 PM | Columbus GH (East Tower, Gold Level)*

The goal of this peer group is to strengthen interprofessional connections among students and emerging professionals and to increase the capacity of a workforce trained to care for older adults and their families. The purpose is to deliberately carve out a space for emerging professionals to convene, build
6:00–7:00 PM and 6:00–8:00 PM

collaborative bonds and transdisciplinary networks that will exist beyond the annual conference.
Convener: Donna Hearn, Assistant Chair, Department of Psychology, University of Virginia.

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**MENTAL HEALTH**

**WE611 Mental Health and Aging Peer Group**

6:00 PM | Columbus JJ (East Tower, Gold Level)

This peer group is open to all conference participants who are interested in the behavioral health of older Americans. It is jointly sponsored by the ASA Mental Health and Aging Network and the National Coalition on Mental Health and Aging. For the purposes of this session, behavioral health includes mental health, substance use and dementia.

Convener: Willard Mays, MA, Consultant, National Coalition on Mental Health and Aging; Peter Reed, PhD, MPH, Director and Professor, University of Nevada Reno Sanford Center for Aging.

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**TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION**

**WE613 Technology and Aging Peer Group**

6:00 PM | Toronto (West Tower, Gold Level)

This peer group will discuss the exciting and growing field of technology and aging. Participants are invited to discuss their favorite products, showcase new and existing companies and share exciting opportunities and upcoming trends. Please join us in this diverse peer group to meet other “techies,” find out the latest and greatest in our field and identify new opportunities.

Convener: Ginna Baik, Senior Care Business Strategist, CDW Healthcare; Karen Kolb Flude, MS, RFG, Principal, Age with Ease.

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**LIFELONG LEARNING, WELLNESS & ENGAGEMENT**

**WE609 Lifelong Learning Practitioners and Researchers Peer Group**

6:00 PM | Columbus KL (East Tower, Gold Level)

This peer group will provide an opportunity for lifelong learning researchers and practitioners (instructors, program planners, program coordinators, trainers and others) to meet and talk with national and international peers. It will be a chance to share ideas and concerns with others in the field.

Convener: Sandra Von Doetinchem, Dipl Paed (MEd), Institutional/Policy Analyst, University of Hawai’i at Manoa and Founder, Silverlearning.org.
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The Aging Life Care Professional is educated and experienced in any of several fields related to Aging Life Care / care management, including, but not limited to nursing, gerontology, social work, or psychology, with a specialized focus on issues related to aging and elder care.

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- **NCEA Training Materials, Factsheets and Tools** guide personnel engaged in prevention, identification and treatment efforts.

The goal of the **National Center on Elder Abuse (NCEA)** is to improve the national response to elder abuse, neglect, and exploitation by gathering, housing, disseminating, and stimulating innovative, validated methods of practice, education, research and policy.

This advertisement was completed for the National Center on Elder Abuse situated at Keck School of Medicine at the University of Southern California and is supported in part by a grant (No. 90AB0003-01-01) from the Administration on Aging, U.S. Department of Health and Human Services (DHHS). Grantees carrying out projects under government sponsorship are encouraged to express freely their findings and conclusions. Therefore, points of view or opinions do not necessarily represent official Administration on Aging or DHHS policy.
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### Thursday, March 23  |  Schedule at a glance

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<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
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<tbody>
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<td>7:00-8:00 AM</td>
<td>Yoga, In the Spirit of Vanda Scaravelli and Diane Long</td>
<td>(East Tower, Green Level)</td>
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<tr>
<td>8:00 AM-6:00 PM</td>
<td>Registration Desk Open</td>
<td>Grand Foyer Registration (East Tower, Gold Level)</td>
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<tr>
<td>8:00-11:00 AM</td>
<td>Exhibit Hall Open</td>
<td>Riverside Exhibition Center (East Tower, Purple Level)</td>
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<tr>
<td>8:00 AM-6:00 PM</td>
<td>14th Annual What's Next Boomer Business Summit</td>
<td>Regency Ballroom Registration (West Tower, Gold Level)</td>
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<tr>
<td>9:00-10:30 AM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
</tr>
<tr>
<td>9:00-10:30 AM</td>
<td>Managed Care Academy Boot Camp—Measurement and Evaluation in Transitional Care: Lessons From the Field</td>
<td>Crystal B (West Tower, Green Level)</td>
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<tr>
<td>9:00 AM-6:00 PM</td>
<td>Press Room Open</td>
<td>Skyway 261 (East Tower, Blue Level)</td>
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<tr>
<td>11:00 AM-NOON</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
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<tr>
<td>1:00-4:00 PM</td>
<td>2017 Diversity Summit—Inequality Matters: Focus on Older Adult Homelessness</td>
<td>Crystal B (West Tower, Green Level)</td>
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<tr>
<td>1:00-4:00 PM</td>
<td>Site Visit—Heartland Housing &amp; Center on Halsted Town Hall Apartments</td>
<td>West Tower Lobby</td>
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<tr>
<td>1:00-2:30 PM</td>
<td>90-Minute Workshops &amp; Symposia</td>
<td>Various locations</td>
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<tr>
<td>3:00-4:00 PM</td>
<td>60-Minute Workshops</td>
<td>Various locations</td>
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<tr>
<td>6:00-7:30 PM</td>
<td>Final Night Reception</td>
<td>Crystal B (West Tower, Green Level)</td>
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TH101  Yoga, In the Spirit of Vanda Scaravelli and Diane Long
7:00 AM | Plaza AB (East Tower, Green Level)
An approach to yoga with emphasis on connecting with the spine. Relaxing the outer shell of muscles and finding movement from rest.
Presenter: Douglas Paulsen, Director, Senior Activity Center, Oklahoma City Parks and Recreation.

8:00 AM–6:00 PM
Collaborating Organization Program

TH103  14th Annual What's Next Boomer Business Summit
8:00 AM–6:00 PM | Regency Ballroom (West Tower, Gold Level)
Learn from the companies, authors, and experts who are leading the growth of the boomer and senior market. Advance your understanding of the longevity economy and capitalize on the What’s Next community to accelerate growth for your organization.
See page 37 for more information.

9:00–10:30 AM
Highlighted Session

TH105  Making Malnutrition Matter: Introducing a New Quality Blueprint for Action
9:00 AM | Randolph 2 (East Tower, Bronze Level)
Sponsored by Abbott Nutrition.
Up to one out of every two older Americans is at risk for malnutrition, yet there is a gap in the delivery of malnutrition care for older adults. The Defeat Malnutrition Today coalition has worked with other partners to develop a new national blueprint for action, which outlines potential actions to close the gap and improve health outcomes for older adults by addressing malnutrition care across the continuum of acute, post-acute and community settings. The blueprint also provides suggested strategies for policymakers, organizations, healthcare providers, patients and caregivers to address malnutrition. This session gives an overview of the blueprint and details how participants can integrate and align specific strategies with their own organization/agency agendas.
Presenters: Bob Blancato, MPA, President, Matz, Blancato & Associates; Jeannie Blankenship, MS, RDN, Vice President of Policy Initiatives and Advocacy, Academy of Nutrition and Dietetics; Meredith Ponder Whitmire, JD, Senior Associate, Matz, Blancato & Associates; Lisa Zullig, MS, Director of Nutrition Services, God’s Love We Deliver.

9:00–10:30 AM | 90-Minute Workshops

AGING IN COMMUNITY

TH107  Age-Friendly Yarmouth: An Intergenerational Approach
9:00 AM | Haymarket (West Tower, Bronze Level)
By showcasing the Age-Friendly Yarmouth journey, we will present the barriers and opportunities of using an intergenerational lens with the WHO Age-Friendly Community framework and unpack a conversation on ageism. We will invite attendees to share experiences and knowledge, innovating new thoughts and building collective impact without domination by one community approach.
Presenters: Kathleen Bailey, MA, Director of Senior Services, Yarmouth Senior Center; Janet Hively, PhD, Co-Founder and U.S. Liaison, Pass It On Network; Janice Matheson, Member, Yarmouth Age Friendly Team.

TH109  Critical Missing Links to Elder Justice: Coalitions of Faith- and Community-Based Programs and Shelters
9:00 AM | Columbus CD (East Tower, Gold Level)
Elder abuse response is multifaceted. Elders can’t be left in or returned to their homes where perpetrators reside. This workshop will focus on how the shelter model leverages resources to fill critical service gaps for victims. We will examine the missing links to elder safety, including holistic faith and community-based coalitions and programs, and elder sheltering.
Presenters: Sarah Duval, JD, Staff Attorney, Center for Elder Law and Justice; Jacke Schroeder, MSW, Director of SAFE: Stop Abuse of Elders, CHANA; Joy Solomon, JD, Director and Managing Attorney, Harry and Jeanette Weinberg Center for Elder Abuse Prevention at the Hebrew Home at Riverdale.

TH111  Housing Older Adults: Advocating for Expanded and Appropriate Options
9:00 AM | Michigan 3 (East Tower, Bronze Level)
This session will explore preserving and expanding choice in housing stock and creating homes that are safe and healthy for aging. Aging network professionals will obtain tools to engage in making more affordable, accessible and appropriate housing options available at the local level and ensuring that housing is connected to the community so that people can continue to thrive as they age.
Presenters: Cindy Campbell, Director of International & Philanthropic Innovation, Office of Policy Development & Research, HUD; Stephanie Firestone, MUP, Senior Strategic Policy Advisor, AARP Office of International Affairs; Kathy Sykes, MA, Senior Advisor for Aging and Public Health, United States Environmental Protection Agency.
TH113 Success Stories of a Social Model Respite Center for Alzheimer’s and Dementia Care

9:00 AM | Columbus AB (East Tower, Gold Level)

A Respite Center provides significant components in helping caregivers avoid burnout and institutional care. Moreover, in the social model approach in dementia care, the care recipient enjoys a purposeful day in a non-threatening environment. This session will provide an essential guide for developing a successful best-practice, specialized, holistic respite day center model.

Presenters: Barbara Auten, CFRE, Executive Director, Alzheimer’s Services of the Capital Area; Neila Donovan, PhD, Associate Professor, Louisiana State University; Mary Schillings, MSW, Program Coordinator/Social Worker, Hood Memorial Hospital; Dana Territo, QDCP, Director of Services, Alzheimer’s Services of the Capital Area.

BUSINESS & LEADERSHIP

TH115 Culture Change in Long-Term Care: Community-Driven Versus Expert-Driven Approaches

9:00 AM | Gold Coast (West Tower, Bronze Level)

Recent decades have seen a proliferation of culture change approaches; however, most approaches remain theoretically underdeveloped. Drawing on data from a culture change initiative guided by critical participatory action research, this session will address this theoretical gap by elucidating key differences between community-driven and expert-driven approaches, offering compelling support for the former.

Presenters: Jennifer Carson, PhD, Research Assistant Professor; Peter Reed, PhD, MPH, Director and Professor; both of University of Nevada Reno Sanford Center for Aging.

TH117 Retirement Planning and Financial Gerontology in China and Korea: An International Symposium

9:00 AM | Michigan 2 (East Tower, Bronze Level)

Today's retirement planning in China is characterized by high private savings rates, insufficient public pensions, and employer provided pensions. In the U.S., defined-contribution plans create a need for wealth-span advisors who understand both gerontology and finance. For 25 years financial gerontology has introduced gerontology to financial professionals in the U.S. Our symposium discusses how this education and training are being shared with academics and practitioners in China.

Presenters: Neal Cutler, PhD, Research Director, National Gerometrics; Joo Han, University of North Carolina at Greensboro; Janice Wassei, PhD, Visiting Professor and Senior Research Scholar, Western Kentucky University; April Yanyuan Wu, Mathematica Policy Research.

Symposium

CAREGIVING

TH119 Preparing to Care: Supporting the Needs of Caregivers

9:00 AM | Wrigley (West Tower, Bronze Level)

Join us as we explore two fundamental pillars of caregiver support: respite and training. We will discuss the characteristics of caregiver and care receiver that predict unmet needs for respite and what are some evidence-based solutions, how to evaluate a caregiver’s preparation and readiness to care during transitions, the value of including caregivers in professional healthcare teams, meeting the training and support needs of caregivers, and more.

Presenters: Claire Dowers-Nichols, MHR, Program Director, Oklahoma Healthy Aging, University of Oklahoma Department of Geriatric Medicine; Christie North, MBA, Executive Lead, Taking Care of Our Parents; Tonya Rideaux, MSN, Assistant Program Director, Oklahoma Healthy Aging Initiative; Miriam Rose, MEd, Senior Research Analyst, Benjamin Rose Institute on Aging; Debra Scammon, Professor of Marketing, University of Utah.

CLINICAL CARE & TRANSITIONS

TH121 Improving Outcomes for Acute Stroke Patients: Two Patient-Centered Models

9:00 AM | Comiskey (West Tower, Bronze Level)

Almost one million acute stroke patients are discharged from U.S. hospitals every year, with the majority returning home. For many stroke patients and caregivers, navigating the transition between hospital discharge and home involves substantial psychosocial and health-related challenges. This presentation reports early results of a randomized controlled trial of two patient-centered intervention models, and reviews implications for practice.

Presenters: Paul Freddolino, PhD, Professor, School of Social Work; Anne Hughes, PhD, MSW, Associate Professor, School of Social Work; Sarah Swierenga, PhD, Director, Usability/Accessibility Research and Consulting; Amanda Woodward, PhD, Associate Professor; all of Michigan State University.

DIVERSITY & CULTURES OF AGING

TH123 Addressing the Social Care Needs of Older LGBT Veterans

9:00 AM | Roosevelt 3 (East Tower, Bronze Level)

Little attention has been paid to addressing the unique needs of older veterans who are sexual and gender minorities. Many who served prior to the repeal of “Don’t Ask, Don’t Tell” experienced conflict between LGBT identities and being in the armed forces. This workshop will explore existing data on older LGBT veterans, provide a personal perspective on being an older LGBT veteran, and describe the SAGEVets program aimed at improving the well-being of this population.

Presenters: Mariann Mankowski, PhD, Assistant Professor, West Virginia University; Ron Swanda, Advocate; Thomas Weber, Director of Care Management, Services and Advocacy for GLBT Elders (SAGE).
Symposium

TH125 Civic Engagement: Helping Diverse Elders Find Their Political Voices
9:00 AM | Michigan 1 (East Tower, Bronze Level)

In 2016, the Diverse Elders Coalition launched a partnership with Caring Across Generations to amplify the voices of American Indian-Alaskan Native elders, Asian American and Pacific Islander elders, Hispanic elders and LGBT elders across the United States. This panel of leaders from diverse aging organizations will discuss the campaign’s strategy and its results and offer guidance for other organizations and individuals looking to amplify the voices of elders in their communities.

Presenters: Michael Adams, MA, JD, Chief Executive Officer, Services and Advocacy for GLBT Elders; Randella Bluehouse, BSW, BAP, Executive Director, National Indian Council on Aging; Yanira Cruz, DrPH, President & CEO, National Hispanic Council on Aging; Quyen Dinh, MPP, Executive Director, Southeast Asia Resource Action Center; Wesley Lum, PhD, MPH, President and CEO, National Asian Pacific Center on Aging; Jenna McDavid, National Managing Coordinator, Diverse Elders Coalition.

TH127 Listening to the Underserved: Techniques for Gathering Information to Inform Programming
9:00 AM | Columbian (West Tower, Bronze Level)

Listening is a key first step in developing and improving services to meet the needs of older adults. This workshop will share techniques for gathering data from underserved elders, including indigenous and minority elders. These techniques include listening sessions, focus groups, key informant interviews and surveys. Presenters also will share tips on how to use collaboration to find and recruit hard-to-reach participants.

Presenters: Kathryn Braun, DrPH, Professor, University of Hawaii at Manoa; Collette Browne, DrPH, MSW, Richard & Rose Takasaki Endowed Professor, University of Hawaii at Manoa; Paula Carter, PhD, Director, National Resource Center on Native American Aging; Nancy Furlow, PhD, Director, National Resource Center for Alaska Native Elders.

TH129 No Ways Tired: Serving LGBT Elders of Color
9:00 AM | Columbus GH (East Tower, Gold Level)

The LGBTQ elder community of color is growing significantly. Compared to the non-white aging community, this community is more likely to live in isolation, disproportionately live in poverty and cope with significant disparities across areas related to physical and mental health. This presentation will prescribe solutions to the challenges affecting this population.

Presenters: Katherine Acey, MS, Director, Strategic Collaborations, GRIOT Circle Inc; Jose Albino, MA, Executive Director, GRIOT Circle Inc; Imani Rupert-Gordon, Masters Social Work, Executive Director, Affinity Community Services; Imani Woody, PhD, President and CEO, Mary’s House for Older Adults, Inc.

Managed Care Academy

TH131 Building Integrated, Sustainable Networks for Chronic Disease Self-Management Education Programs
9:00 AM | Columbus IJ (East Tower, Gold Level)

This session will showcase the National Council on Aging’s “Roadmap to Community-Integrated Health Care,” including a demonstration of their multi-level online Toolkit. The Toolkit is designed to help organizations implementing chronic disease self-management education (CDSME) and other evidence-based programs develop integrated delivery models to obtain payment for their services. Two community-based organizations will share their experiences putting learnings from the Toolkit into practice.

Presenters: Kathleen Cameron, MPH, Senior Director, Center for Healthy Aging; National Council on Aging; Leigh Ann Eagle, Health & Wellness Project Director, Mac Inc. AAA; Kristie Kulinski, MSW, Aging Services Program Specialist, U.S. Administration for Community Living; Lynnzy McIntosh, Executive Director, Consortium For Older Adult Wellness.

TH133 MCA Boot Camp: Measurement and Evaluation in Transitional Care—Lessons From the Field
9:00 AM | Crystal B (West Tower, Green Level)

Fee: $0. Pre-registration is required

Transitional care has been a major focus of health reform efforts, spurring the development of programs to reduce 30-day hospital readmissions. This session will highlight lessons learned from federal transitional care initiatives, considerations for evaluating transitional care programs, and methods for sites to create their own data-measurement processes to ensure initiatives are capturing the full story of how they improve patient experiences transitioning home from the hospital.

Presenters: Carol Castillon, MSG, Deputy Director of Operations, Aging & Independence Services; Robyn Golden, MA, LCSW, Director of Health and Aging, Rush University Medical Center; Joanne Lynn, MD, MA, MS, Director, Center for Elder Care and Advanced Illness, Altarum Institute; Walter Rosenberg, LCSW, MSW, Associate Director, Rush University Medical Center.

TH135 New Opportunities to Package Services and Integrate Payment Models for a Changing Healthcare Environment
9:00 AM | Columbus EF (East Tower, Gold Level)

Panelists will examine the new landscape of healthcare payment policy and its implications for aging and disability CBOs looking to package their services to meet payers’ needs that may include...
such core services as transportation and nutrition. Learn how CBOs can utilize business acumen strategies to strategically bundle, price, market and sell their services that demonstrates their value to a payers’ bottom line. Panelists will also explore novel integrated payment models.

Presenters: **Virginia Dize**, MSG, Co-Director, National Aging and Disability Transportation Center, National Association of Area Agencies on Aging (n4a); **Linda Netterville**, MA, RD, LD, Vice President, Program Development and Impact, Meals on Wheels America; **Marisa Scala-Foley**, MGS, Director, Office of Integrated Care Innovations, U.S. Administration for Community Living; **Nora Super**, MPA, Chief, Programs and Services, National Association of Area Agencies on Aging (n4a).

**TH139 Cleveland Foundation’s Encore Cleveland Initiative**

9:00 AM | Roosevelt 1 (East Tower, Bronze Level)

Launched in 2013 by the Cleveland Foundation, Encore Cleveland helps to connect and fund a network of organizations to provide experienced Greater Clevelanders (ages 50+) with an array of meaningful opportunities in the community. This workshop will address the Encore Cleveland initiative and how the network organizations are utilizing mature individuals to address community needs.

Presenters: **Melanie Collins**, Encore Program Manager, Mature Services Inc; **Kara Copeland**, MS, Program Officer, Cleveland Foundation; **Stephanie FallCreek**, DSW, President and CEO, Fairhill Partners; **Paul Magnus**, Vice President of Workforce Development, Mature Services Inc; **Jessica (Walker) Westropp**, MA, Workforce Development Manager, WIRE-Net.

**Symposium**

**TH141 Project Talent: Tell Your Story**

9:00 AM | Randolph 3 (East Tower, Bronze Level)

Since 2010, Project Talent (PT) researchers have attended hundreds of 50th high school reunions for the original participants of the 1960 study. We heard stories that surprised and moved us. We realized that PT is more than an aging study; it is a living portrait of one of the most transformational generations in American history. We will showcase findings of the recently initiated PT aging study, paired with the voices of those who are being studied.

Presenters: **Deanna Achorn**, PhD, Director of Survey Research, Project Talent, American Institutes for Research; **Tara Gruenewald**, PhD, MPH, Associate Professor, California State University, Long Beach; **Susan Lapham**, Vice President, American Institutes for Research; **Andrew London**, PhD, Professor of Sociology, Syracuse University.

**TH143 The Impact of Cognitive Programs on Cognitive Loss Related to Alzheimer’s and Dementia**

9:00 AM | Water Tower (West Tower, Bronze Level)

The presentation will report the progress in the areas of ongoing program development and empirical research conducted on NECC’s award-winning evidence-based cognitive programs. Discussion topics include an overview of a new program for early Alzheimer’s disease and a broadening of the research initiative, resulting in more data generation and a better understanding of program impact.

Presenters: **Jeffrey Buchanan**, PhD, Professor of Psychology, Minnesota State University Mankato; **Patti Said**, MA, Executive Director, New England Cognitive Center; **Katherine Stypulkowski**, Graduate Student, Minnesota State University Mankato.

**TH145 Combating Guardianship and Conservatorship Abuse: Challenges and Successes**

9:00 AM | Columbus KL (East Tower, Gold Level)

As the boomer population ages, the numbers of people affected by guardianship and conservatorship will rise tremendously. The principle is noble: Make sure that those who cannot take care of themselves have someone or an institution watching out for their interests. But the system is rife with abuse and exploitation. We’ll discuss what’s been done to improve it, what problems persist and what professionals who work with older adults need to know.

Presenters: **Cate Boyko**, MPA, Audit Program Manager, Minnesota Judicial Branch; **Emily Gurnon**, MS, Senior Content Editor, Health and Caregiving, Next Avenue; **Terry Hammond**, JD, Attorney, Terry Hammond & Associates; **Naomi Karp**, JD, Senior Policy Analyst, Consumer Financial Protection Bureau, Office for Older Americans; **Jennifer Wright**, JD, Law Professor, University of St. Thomas.
Symposium

TH147 Considering Sexual Expression in Long-Term Care: Policy and Practice
9:00 AM | Soldier Field (West Tower, Bronze Level)

What is sexuality and why is it so seldom spoken of when talking about older adults, particularly those in long-term care? Expert panelists will use the white paper entitled “Capacity for Sexual Consent in Dementia in Long-Term Care” as a framework for the discussion. Strategies about sexual expression for all residents, including LGBT populations, will be explored. Concepts important for guiding policy and procedure development will be reviewed.

Presenters: Terri Clark, MPH, CHES, Prevention Services Coordinator, Action Wellness; Gayle Doll, PhD, Associate Professor, Kansas State University Center on Aging; Daniel Kuhn, LCSW, Vice President of Education, All Trust Home Care; Joe Sample, MPA, MA, Executive Director, Heritage Area Agency on Aging.

Symposium

TH149 Politics of Aging in the 21st Century
9:00 AM | Crystal C (West Tower, Green Level)

The politics of aging are becoming increasingly significant with the aging of the population and the growth of the Social Security and Medicare programs. This session will focus on the implications of the 2016 elections for aging public policy.

Presenters: Bob Blancato, MPA, President, Matz, Blancato & Associates; Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging; Larry Polivka, MSW, PhD, Director, Claude Pepper Center, Florida State University; Robyn Stone, DrPH, Executive Director, Center for Applied Research, LeadingAge.

Highlighted Session

TH150 ASA and NCOA United: A Stronger Voice for Advocacy
11:00 AM | Columbus AB (East Tower, Gold Level)

The Board Chairs of ASA and NCOA recently came together to discuss how we could leverage the combined strengths of our two organizations to jointly advocate for low-income older adults. This session brings us together to understand the perceived threats and opportunities under the new political landscape. Participants will leave with both understanding of ASA’s and NCOA’s mutual advocacy priorities, ideas for the best tools and specific steps they can take in their own communities that have a national impact. Don’t miss this lightening round of insights and ideas designed to move all of us to take action.

Presenters: Howard Bedlin, JD, MPS, Vice President, Public Policy and Advocacy, National Council on Aging; William Benson, Principal and Managing Partner, Health Benefits ABCs; Bob Blancato, MPA, President, Matz, Blancato & Associates and ASA Board Chair; Richard Browdie, MBA, President and CEO, Benjamin Rose Institute on Aging; Josefa Carbonell, Senior VP, Long-Term Care, Independent Living Systems, LLC; Kevin Prindiville, JD, Executive Director, Justice in Aging; John Rother, JD, President and CEO, National Coalition on Health Care; Carol Zernial, MSG, Executive Director, WellMed Charitable Foundation and NCOA Board Chair.

AGING IN COMMUNITY

TH151 Celebrating Seniors: A Community Program Celebrating Aging and Engaging Older Adults
11:00 AM | Columbus EF (East Tower, Gold Level)

This workshop will provide an overview of Celebrating Seniors and offer a model of implementation for individuals wishing to create similar programming in their own communities. Additionally, participants will come away with a toolkit for community development and service related to reframing aging in a manner that celebrates and improves the lives of older adults.

Presenters: James Flanagan, MBA, Owner, Bentron Financial Group, Inc.; Patricia Connery Koko, Treasurer, Celebrating Seniors Coalition; Lydia Manning, PhD, MGS, Associate Professor of Gerontology, Concordia University Chicago Center for Gerontology.

TH153 Disrupting Practice to Reframe Aging
11:00 AM | Michigan 2 (East Tower, Bronze Level)

Aging is often defined by the challenges of growing older, creating a needs-based narrative that impacts services and how we see and relate to older adults. We need a new field of practice in aging built on assets, strengths, purpose and meaning that empowers older adults and partners with them to shape their own aging future. Come and help build this future.
11:00 AM–Noon

**Presenters:** Lindsay Goldman, LMSW, Deputy Director, Healthy Aging, New York Academy of Medicine; Rimas Jasin, MPA, MA, Executive Director, Presbyterian Senior Services Corporate Office; Terry Kaelber, MPA, Director, Community Engagement Projects; Nora Moran, LMSW, Policy Analyst; both of United Neighborhood Houses.

**TH155 From Acute to Chronic: Empowering People With HIV to Manage Their Care**

**11:00 AM | Randolph 3 (East Tower, Bronze Level)**

Early detection and advanced treatment options have made it possible to manage HIV as an ongoing chronic condition. This session will share findings from the *HIV: The Long View* report, and will share how evidence-based chronic disease self-management education programs can empower people with HIV to manage their care.

Presenters: Jonathan Appelbaum, MD, Professor, Clinical Sciences, AAHIVM Board Member, Florida State University; Kathleen Zuke, MPH, Program Associate, National Chronic Disease Self-Management Education Resource Center, National Council on Aging.

**TH157 How to Access VA Benefits**

**11:00 AM | Columbus IJ (East Tower, Gold Level)**

This session will educate professionals specializing in helping older veterans, surviving spouses and dependent children of veterans. We will discuss the benefits provided by the Department of Veteran Affairs, as they pertain to helping our veterans age in place with dignity.

Presenters: Rae Camilo, Regional Manager; Dale Swartzfager, VetAssist Program Specialist; both of Veterans Home Care, LLC.

**TH159 The Home as a Strategic Asset in Retirement**

**11:00 AM | Michigan 3 (East Tower, Bronze Level)**

Many older adults want to remain in their current homes, but may not know how to ensure that it is a safe and viable alternative for them—or how to make it so if it is not. Also, they may be misinformed about how and whether to leverage their home as a strategic financial asset in retirement. This session explores older adults’ decisions about whether/how to safely age in place and best use the home as a strategic retirement asset.

Presenters: Amy Ford, MBA, Senior Director, Home Equity Initiatives and Social Accountability; Jay Greenberg, ScD, MA, Chief Executive Officer; both of National Council on Aging; Eileen Tell, MPH, Principal and CEO, ET Consulting LLC; Sandra Timmermann, EdD, Business and Aging Strategist.

**TH161 Transforming Communities for Veterans: VA and Community Partnerships**

**11:00 AM | Gold Coast (West Tower, Bronze Level)**

Often older adult veterans are not aware of the programs and services available to them, including healthcare. Awareness is one of the most important ingredients for helping veterans connect to community-based programs, services and healthcare. Learn how the VA and community partners came together, created a coalition and improved veterans’ access to care.

Presenters: Barbara Gordon, MA, Director, Social Services, Kentuckiana Regional Planning and Development Agency; Lori Paris, MSW, VA Social Worker, Veterans Administration.

**CAREGIVING**

**TH163 Caring for the Professional Caregivers**

**11:00 AM | Columbian (West Tower, Bronze Level)**

Our work relies upon engaged, empathic care; however, as workers and organizations we can use knowledge of compassion satisfaction, compassion fatigue, secondary trauma and ways we can improve self-care for individuals and organizations. Through viewing a segment of the documentary, “Portraits of Professional Caregivers: Their Passion Their Pain,” and discussion of results from CARIE’s Better Jobs, Better Care demonstration, program participants will be able to share strategies for self and organizational improvement.

Presenters: Diane Menio, MS, Executive Director, Center for Advocacy for the Rights and Interests of Elderly (CARIE); Cyndee Wiskovsky, MSSA, Specialist in Aging and Elder Care, CBW Partners.

**ASA Chair’s Lecture**

**TH165 Breaking Stereotypes: A Spotlight on Male Family Caregivers**

**11:00 AM | Columbus CD (East Tower, Gold Level)**

While the typical family caregiver is a 49-year-old woman, caregivers on the whole are becoming as diverse as the American population. Although men currently represent 40% of caregivers, they are an understudied population. As a nation, we must raise the visibility and support for caregiving families to keep them from burning out. This session will highlight what we know about male caregivers, examine their experiences and discuss ways to provide meaningful support.

Presenters: Jean Accius, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; Louis Colbert, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; Brian Duke, MHA, MBE, System Director, Senior Services, Main Line Health; Bryant Greene, MBA, Administrator and Multi Franchise Unit Owner, Always Best Care Senior Services.

**TH167 Finding Gratitude and Meaning in Family Caregiving: Strength-Based Psychotherapy**

**11:00 AM | Wrigley (West Tower, Bronze Level)**

Many counseling techniques for family caregivers focus on reducing stress. But implicit in these approaches is the idea that the caregiving experience is negative. Presenters will use case examples to present a psychotherapy for helping caregivers reap caregiving’s potential for positive rewards, including personal and spiritual growth and an enhanced sense of purpose.

Presenters: Barry Jacobs, PsyD, Director of Behavioral Sciences, Prospect Crozer Springfield Hospital; Julia Mayer, PsyD, Clinical Psychologist.
TH169  Proof of Excellence in Validating Emerging Models of Care in Memory Care
11:00 AM | Water Tower (West Tower, Bronze Level)
Montefiore Medical Center embraced some of the foremost models of dementia care when it expanded its program with a new assisted living Memory Care Pavilion. Learn about the outcome from an architecture and operations standpoint and a post-occupancy evaluation that was conducted to validate and assess three key assumptions that had directed the design and operational strategies of the new building.

TH171  So, Your Patient Can’t Follow Directions?
11:00 AM | Crystal B (West Tower, Green Level)
When a person experiences dementia, it is often assumed that this individual is unable to learn new information or retrieve previously learned information. This presentation will review concepts such as errorless learning, procedural memory, and adjusting expectations according to the person’s best abilities. Published methods for achieving successful outcomes with rehabilitation will support the presentation.
Presenters: Mary Casper, MA, Corporate Rehabilitation Consultant; Cathleen Johnson, MS, OTR/L; both of HCR ManorCare.

TH173  Stronger Together: How to Unite Your Caregiving Coalition With Key Stakeholders
11:00 AM | Columbus KL (East Tower, Gold Level)
Grow your coalition’s reach by forming the right partnerships. This session will feature best practices and practical advice about how to connect with key stakeholders and maintain those relationships. We will focus on a variety of practices from groups in diverse regions of the country in both the aging and disability communities.
Presenters: Anne Ellermets, MPA, Director of Contracted Services and Program Development, Area Agency on Aging of Western Michigan; Michael Wittke, Director of Advocacy, National Alliance for Caregiving; Toula Wootan, MSH, Community Development Officer, Community Hospice of Northeast Florida.

TH175  When the Tables Turn: Navigating the Caregiver Terrain
11:00 AM | Michigan 1 (East Tower, Bronze Level)
Aging professionals are trained to advise others navigating the care maze, but even the most seasoned professional is challenged when the tables turn. Learn how negotiating the healthcare system, professional responsibilities, family, financial and social issues can take on an entirely new meaning, requiring professionals to draw on accumulated knowledge and resources.
Presenters: Tobi Abramson, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; Janice Blanchard, MSPH, President, Aging Better, Together; Robyn Golden, MA, LCSW, Director of Health and Aging, Rush University Medical Center.

TH179  It Takes a Community: Population Health Management for Members With Chronic Conditions
11:00 AM | Roosevelt 3 (East Tower, Bronze Level)
Medicare enrollees with chronic conditions and functional limitations represent more than half of Medicare’s highest spenders, and are more likely to use hospital inpatient and emergency department services. Learn how to meet their health and long-term services and supports needs and keep them living at home where they prefer to be.
Presenters: Joan Hatem-Roy, MSW, LICSW, Assistant Executive Director, Elder Services of Merrimack Valley, Inc.; Robert Schreiber, MD, CMD, Medical Director Evidence Based Programs, Hebrew SeniorLife.

TH181  Evaluation of Evidence-Based Programs for Asian Older Adults With Limited English Proficiency
11:00 AM | Randolph 1 (East Tower, Bronze Level)
This session will focus on the lessons and challenges of providing the evidenced-based, Check Change Control program to monitor and manage blood pressure for culturally and ethnically diverse older adults with limited English proficiency. Check Change Control was adapted using phone-based delivery to Chinese, Korean and Vietnamese older adults 55 years and older.
Presenters: Cevadne Lee, MPH, CHES, Multicultural Initiatives Director, American Heart Association; Eun Jeong Lee, PhD, SCSEP National Director; Miriam Suen, MA, SCSEP Los Angeles Project Director, both of National Asian Pacific Center on Aging (NAPCA).

TH183  Grownups Wanted: Intergenerational Program Best Practices and Rewards
11:00 AM | Crystal C (West Tower, Green Level)
Participants will explore the benefits of intergenerational volunteer work for older adults. Intergenerational programs are a win-win for society, benefiting multiple generations, while being cost effective. Learn best practices for intergenerational programs, health and social benefits for older adult volunteers and strategies for volunteer recruitment and retention.
Presenters: Jeanne Foster, National Tutoring Manager; Shelby Schroeder, MSW, National Health Manager; both of OASIS Institute National Headquarters.
POLICY, ADVOCACY & ETHICS

TH185  Aging Expectations, Attitudes and Perceptions of College Students
11:00 AM | Columbus GH (East Tower, Gold Level)

The Institute for Gerontology conducted a study to investigate the expectations, attitudes and perceptions of college students regarding their own aging related to their perceived leisure activity, life satisfaction, health status, socialization, housing needs and financial well-being. Correlation on aging expectations and potential gaps in relation to resources they anticipate being available and the level of personal preparedness they anticipate undertaking as they advance in age will be discussed.

Presenters: Della Ann Campbell, PhD, APN, NE-BC, CNL, Faculty; Manuel Ferreira, EdD, Associate Dean School of Arts and Sciences; Muriel Shore, EdD, Dean and Professor, School of Nursing and Director, Institute for Gerontology; David Turi, PhD, Faculty; Kathleen Vito, PhD, Professor; all of Felician University.

TH189  Elder Abuse Awareness and Prevention: Training for Home Care Aides
11:00 AM | Soldier Field (West Tower, Bronze Level)

To assist in better identification and reporting of elder abuse among older adults living in the community, a new training was developed for home-care aides. Aides, who work one-on-one with clients and often develop close bonds, may be told about, witness, or suspect abuse is happening. This training prepares them to identify, respond and report suspected abuse of their clients.

Presenters: Betsey Crimmins, JD, Senior Attorney, Greater Boston Legal Services; Hayley Gleason, MSW, MS, UMass Boston; Lisa Gurgone, MS, Executive Director, Home Care Aide Council.

TH191  Reducing the Impact of Ageism on Victim Services
11:00 AM | Comiskey (West Tower, Bronze Level)

This session will explore the nuances of ageism, the effects of ageism and how victim services may be viewed by older adults. We will explore ways to make services for those victimized in later life more sensitive, welcoming and accessible to older adults. The presenters will also discuss dementia, Alzheimer’s and differing abilities and how to empower victims through self determination.

Presenters: Maro Casparian, Director of Consumer Protection; Linda Loflin Pettit, Victim and Community Outreach Program Manager; both of Denver City Attorney’s Office; Jessica Naberhaus, MPA, Senior Social Caseworker, City and County of Denver.

RELIGION, SPIRITUALITY & MEANING

TH193  The Spiritual Dimension of Change and Transition in the Elder Years
11:00 AM | Crystal A (West Tower, Green Level)

In the life of elders, one is living in a time of radical, deeply unsettling change. With every change comes loss and the need for healthy grieving and experiencing a new sense of hope. Presenters will describe how crossing the bridge from the pain of loss to hope requires that we acknowledge what has happened and that we find ways to support those we serve and care for the caregivers.

Presenters: Wayne Fitzpatrick, MM, MS, MA, Managing Director of Senior Care and Transition Services, Maryknoll Fathers & Brothers; Mary Hopkins, OP, MS, Third/Fourth Age and Retirement Consultant, Sinsinawa Dominican Sisters.

TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION

TH195  Aging and the ADA: What You Need to Know
11:00 AM | Randolph 2 (East Tower, Bronze Level)

This session offers an overview of the Americans with Disabilities Act and its relevance across the lifespan. The presenters will review topics covering employment, access to healthcare and the obligations of state/local government entities and places of public accommodations to eliminate barriers to their programs and services. The session will review key concepts of the ADA such as disability disclosure, workplace accommodation, universal design and effective communication.

Presenters: Jennifer Perry, Access Specialist, Cornell University; Jeffrey Tamburo, LMSW, Training & Content Development Associate, Cornell University, Yang-Tan Institute on Employment & Disability.

1:00–4:00 PM | Site Visit

Heartland Housing & Center on Halsted
Town Hall Apartments

1:00 pm | Meet in West Tower Lobby
Fee: $45. Pre-registration is required.

Town Hall Apartments is one of the nation’s first affordable housing developments designed to meet the needs of lesbian, gay, bisexual and transgender (LGBT) seniors. Located in the heart of a vibrant LGBT-friendly neighborhood, the project features spacious community rooms, a computer room, fitness room and outdoor terrace. Residents are provided with extensive case management services, comprehensive employment programs designed for LGBT older adults and a rich variety of social programs.

1:00–4:00 PM

National Summit

TH196  2017 Diversity Summit Inequality Matters: Focus on Older Adult Homelessness
1:00 PM | Crystal B (West Tower, Green Level)
Fee: $15 (includes coffee service). Pre-registration is required.

Building upon the dialogue generated from the successful 2016 Diversity Summit: Inequality Matters, based on the exemplary paper “Inequality Matters” by Prudence L. Carter and Sean F. Reardon of Stanford University, this year’s summit will continue to utilize the four key domains of inequality (socioeconomic, health, political and sociocultural) to examine more deeply the growing issue of older adult homelessness. Special focus will be on older veterans, indigenous elders, older persons with disabilities, and older women.

See page 31 for more information.
### AGING IN COMMUNITY

#### Symposium

**TH197  Age-Friendly Communities Across the Nation: Distinctive Approaches**

1:00 PM | Columbus GH (East Tower, Gold Level)

This symposium will describe diverse age-friendly communities located across the United States including: Chicago, New York City, San Francisco, Sarasota and Washington, D.C. Tenets of the World Health Organization age-friendly cities and communities processes and the eight domains of livability will be reviewed. Each age-friendly community will share key distinctive approaches associated with initiative success.

Presenters: Kathy Black, PhD, Age-Friendly Sarasota Initiative Consultant, The Patterson Foundation; Ebony Dill, PhD, Coordinator of Research and Evaluation, Division on Domestic Violence, Chicago Department of Family and Support Services; Lindsay Goldman, LMSW, Deputy Director, Healthy Aging, New York Academy of Medicine; Gail Kohn, MHA, Age-Friendly DC Coordinator, Office of the Deputy Mayor for Health and Human Services; Catherine Spensley, MSW, LCSW, Senior Division Director, Felton/Family Service Agency of San Francisco.

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#### ASA Chair’s Lecture

**TH199  Age-Friendly Efforts 2.0**

1:00 PM | Randolph 2 (East Tower, Bronze Level)

As older adults explore their own next chapter in life, communities are navigating what’s next for age-friendly programs. Increases in population, advances in technology, and shifts in paradigms have resulted in the evolution of aging programs. The traditional response placed responsibility on families to care for their aging relatives. This session will explore the next frontier of age-friendly policy and programs, and how communities can position themselves on the leading edge.

Presenters: Mary Blumberg, MS, Manager, Strategic Planning and Development, Atlanta Regional Commission; Cathy Boyer-Shesol, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council; John Feather, PhD, CEO, Grantmakers in Aging; Laura Keyes, MS, AICP, Doctoral Student, University of North Texas; Jayla Sanchez-Warren, Area Agency on Aging Director, Denver Regional Council of Governments.
BUISNESS & LEADERSHIP

TH207 Understanding How Families Access and Use LTSS
1:00 PM | Columbus EF (East Tower, Gold Level)
Whether the need for long-term care emerges suddenly due to medical crisis or gradually as a result of illness or aging, consumers face many challenges as they seek out appropriate and affordable care options. This session explores findings from a study of how consumers identify LTSS care options, the information sources they rely upon, and how adequately consumer needs are being met.

Presidents: Sandy Markwood, MS, CEO, National Association of Area Agencies on Aging (n4a); Eileen Tell, MPH, Principal and CEO, ET Consulting LLC; Steve VanDeGrift, CEO, Pipeline Success.

TH209 When I’m 65: Educating and Engaging Communities About Retirement Realities
1:00 PM | Comiskey (West Tower, Bronze Level)
Following the introduction of the When I’m 65 documentary and engagement program at the AIA16 conference, the Investor Protection Institute will present program developments and resources accessible to ASA members. Program developments include engagement videos developed by states and other updates on what various states are doing to implement the program.

Presenters: Don Blandin, MPA, President and CEO, Investor Protection Trust; Kerry Hannon, Contributing Editor/Columnist/Author, The New York Times, PBS Next Avenue, Forbes; Cindy Hounsell, JD, President, Women’s Institute for a Secure Retirement (WISER).

CAREGIVING

TH211 Innovation in Direct Care Worker Training
1:00 PM | Columbus AB (East Tower, Gold Level)
Three organizations funded by CMS/CMMI's Health Care Innovations Award implemented robust training programs for direct care workers caring for complex/high-risk patients. Preliminary data indicate positive effects on direct care workers’ reported skillset and confidence to perform their jobs. This session will describe the training programs, elaborate on preliminary outcomes, describe implementation successes and challenges, and discuss implications for replication.

Presenters: Corinne Eldridge, Executive Director, California Long-Term Care Education Center; Jennifer Satorius, MSW, Research Scientist; Lynne Snyder, PhD, MPH, Senior Research Scientist; both of NORC at The University of Chicago.

Symposium

CLINICAL CARE & TRANSITIONS

TH213 Patient-Centered Medical Homes and Community-Based Organization Partnership in Caring for Older Adults
1:00 PM | Wrigley (West Tower, Bronze Level)
This symposium will highlight a white paper, “Patient-Centered Medical Homes (PCMHs) and the Care of Older Adults” by the Hartford PCMH Change Agents Program. PCMHs are now recognizing the need for connecting to community-based organizations that have access to long-term service supports, self-management programs, care transitions programs and dealing with social determinant needs. The approach to partnership will be explored.

Presenters: Joan Hatem-Roy, MSW, LICSW, Assistant Executive Director; Jennifer Raymond, MBA, Director, Evidence-Based Programs; both of Elder Services of Merrimack Valley, Inc.; Robert Schreiber, MD, CMD, Medical Director, Evidence-Based Programs, Hebrew SeniorLife.

TH215 The POLST Paradigm: Care Across the Continuum Toolkit
1:00 PM | Water Tower (West Tower, Bronze Level)
The POLST Paradigm: Care Across the Continuum Toolkit is a resource for hospitals, nursing homes, hospices and primary care offices that work with persons who are seriously ill or frail and potentially near death. Learn best practices in how to implement the POLST Paradigm to improve care in your facility and your community.

Presenters: Mercedes Bern-Klug, PhD, Associate Professor, University of Iowa School of Social Work; Jane Dohrmann, MSW, Director, Honoring Your Wishes, Iowa City Hospice; Amy Vandenbrucke, JD, Executive Director, National POLST Paradigm.

DIVERSITY & CULTURES OF AGING

TH217 Cultural Diversity and Caregiving: Improving Quality in Elder Care
1:00 PM | Columbus CD (East Tower, Gold Level)
The rates and quality of elder care vary across cultures. Learn how cultural perceptions of the caregiving role, use of support services and clinical presentations of cognitive and psychological changes have different effects on quality of care, and how decisions are impacted by cultural and social expectations, traditions and stigma.

Presenters: Vini Kalra, Graduate Student, Illinois School of Professional Psychology; Kevin Kukoleck, PsyD, Director, Northwest Suburban Intern Consortium; Dorothy Nguyen, MA, PsyD(cec), Doctoral Student, Illinois School of Professional Psychology; Emily Sproule, Northwest Suburban Intern Consortium.
A statewide collaborative for evidence-based programs is challenging in today’s changing health services environment. Learn how reduced funding prompted aging network agencies, public health, cooperative extension services and community-based organizations to collaborate on education and training for patients, caregivers, direct-care workers, health professionals and students.

**Presenters:** Dawn Contreras, PhD, Institute Director, Health and Nutrition; Joan Ilardo, PhD, Director, Michigan Aging Education Colla; both of Michigan State University, College of Human Medicine; Karen McCloskey, MA, Arthritis Program Coordinator, Michigan Department of Health & Human Services; Angela Zell, MPH, Project Coordinator, Office of Research, Michigan State University, College of Human Medicine.

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**Symposium**

**LIFELONG LEARNING, WELLNESS & ENGAGEMENT**

**TH221 Beyond Entertainment: Using Outcomes and Innovation to Elevate Programming**

1:00 PM | Michigan 2 (East Tower, Bronze Level)

Join us for this panel discussion about how wellness is evolving for seniors. We’ll cover a wide range of topics spanning partnerships for improving your programming to equipment that works. We’ll talk about how to measure program success and software options that might make your work life easier. Learn about options that are budget friendly and attainable without capital investments.

**Presenters:** Bethany Garrity, MS, Director, National Institute for Fitness and Sport (NIFS); Sara Kyle, MEd, PhD, Director of Operations, Nicoya Health & Lifestyle Management; Jolene Moore, MEd, MS, Corporate Director of Lifestyles, Vi Living; Kelly Stranburg, MEd, EP-C, CSCS, Director of Vitality and Well-being, Sharon Towers.

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**Symposium**

**MENTAL HEALTH**

**TH227 Developing an Interprofessional Community-Based Research Team to Promote Older Adult Health**

1:00 PM | Michigan 1 (East Tower, Bronze Level)

A primary aim within the Healthy Brain, Healthy Mind Interprofessional Research Collaborative is to develop a sustainable interprofessional geriatric research infrastructure across the state of Oklahoma. This presentation will highlight the challenges of establishing a community-based research team and outline steps to ensure success.

**Presenters:** Andrew Dentino, MD, FACP, AGSF, FGSA, Clinical Director, OHAI Central Region, Professor and Vice Chairman, University of Oklahoma Department of Geriatric Medicine; Keith Kleszynski, PhD, Assistant Program Director, Oklahoma Healthy Aging Initiative; Kristen Sirocco, PhD, Associate Professor, University of Oklahoma Health Sciences Center.
Symposium

POLICY, ADVOCACY & ETHICS

TH231  A Social Insurance Approach to Financing Long-Term Care
1:00 PM | Columbian (West Tower, Bronze Level)

The lack of universal, cost-effective coverage for long-term care (LTC) is a looming crisis for the U.S. One viable solution to the challenge of financing LTC to support the daily living needs of seniors and individuals with disabilities would be the creation of a social insurance program dedicated to this purpose. The panel will discuss how such a program could be structured and implemented.

Presenters: Alexandra Bradley, MPH, Health Policy Analyst, National Academy of Social Insurance; Howard Gleckman, Senior Fellow, Tax Policy Center, The Urban Institute; Megan Juring, Program Officer, The SCAN Foundation; Benjamin Veghte, PhD, Vice President for Policy, National Academy of Social Insurance.

TH235  Innovative Strategies to Combat Financial Exploitation
1:00 PM | Gold Coast (West Tower, Bronze Level)

This panel will provide information on new and innovative strategies being employed to combat financial exploitation of older adults. Each panelist will provide a unique perspective about implementation of strategies from the national policy level to successful use of multidisciplinary teams, incorporation of the financial services industry, the latest technological solutions and how each impacts individual clients.

Presenters: Jilienne Gunther, MSW, JD, Senior Strategic Policy Advisor, AARP; Shelly Jackson, PhD, Elder Abuse and Financial Exploitation, US DOJ, Elder Justice Initiative; Judith Kozlowski, JD, Expert Consultant, Administration for Community Living; Liz Loewy, JD, General Counsel & Senior Vice President, EverSafe; Stephanie Skees, MSW, Case Specialist, Elder Client Initiatives, Compliance Department, Wells Fargo Advisors, LLC.

TH237  The Growing Administrative Diversity of Medicaid Long-Term Care Systems
1:00 PM | Randolph 3 (East Tower, Bronze Level)

Public long-term-care systems have been changing rapidly since 2000. This symposium will focus on the most important changes from the perspective of the aging network.

Presenters: Robert Applebaum, MSW, PhD, Professor and Director of Long-Term Care Project, Miami University Scripps Gerontology Center; Larry Polivka, MSW, PhD, Director, Claude Pepper Center, Florida State University; Robyn Stone, DrPH, Executive Director, Center for Applied Research, LeadingAge.

TH239  What’s in a Name: How Social Security Terminology Affects Retirement Decisions
1:00 PM | Soldier Field (West Tower, Bronze Level)

Many people take Social Security benefits early. While there are circumstances in which early retirement and claiming Social Security as soon as possible can be emotionally and rationally the right decision, in many cases it can have negative consequences for the individuals and their family members. Join us to learn about factors that affect this decision.

Presenters: Laith Alattar, PhD, Social Science Research Analyst, Social Security Administration; Jeffrey Love, PhD, Director, Strategic Issues Research, AARP; Rebecca Perron, PhD, Senior Research Advisor, AARP; Debra Whitman, PhD, Executive Vice President Policy, Strategy and International Affairs, AARP.
TH241  The San Francisco Tech Council: A Unique Multi-Stakeholder Approach to Digital Inclusion

1:00 PM | Haymarket (West Tower, Bronze Level)

San Francisco is proud of its innovative culture, yet 30% of city residents age 65+ lack home Internet access compared to 4% under age 45. The multi-sector SF Tech Council addresses this gap through advancing digital inclusion for older adults and people with disabilities so all can participate in the city’s connected community. Learn about the background, structure and work of the Council and how to start a Tech Council in your community.

Presenters: Anne Hinton, MA, Co-Chair, San Francisco Tech Council; David Lindeman, PhD, Director, CITRIS Health Initiative, University of California Berkeley; Scott Mauvais, Director, Technology & Civic Innovation, Microsoft.

3:00–4:00 PM | 60-Minute Workshops

AGING IN COMMUNITY

TH245  Cantata’s Experience With a New Model of Home Support

3:00 PM | Soldier Field (West Tower, Bronze Level)

Learn about a new model of home care called Take2 that enables elders to get the help at home that they need, when they need it. Teams of six work in neighborhoods and visit up to 40 clients in an eight-hour shift. We will explain the model then discuss the benefits and potential drawbacks from three perspectives: provider/business, team members, and clients/family.

Presenters: Kevin Heraty, MBA, Chief Marketing and Development Officer; Michelle Sherbun, PCC, CEO; both of Cantata Best Life Foundation.

TH247  College and Community: Partnership to Empower Older Adults

3:00 PM | Roosevelt 1 (East Tower, Bronze Level)

The workshop will present an innovative service delivery model via a partnership between a university and senior residences. Novel programming, Let’s Go, targeting wellness to ensure health, safety, and continued participation in valued occupations is presented. The related research, efficacy of the program and the potential for implementation in other sites across the country will be discussed.

Presenters: Heather McNally, Resident Service Coordinator, California Commercial Investment Group, Inc.; Claire Mulry, OTD, Assistant Professor, Occupational Therapy, Kean University.

TH249  Encore Talent Works: Models and Resources From Around the U.S.

3:00 PM | Columbus KL (East Tower, Gold Level)

The use of encore talent—the skills and life experience of adults after midlife—has become a defining feature of initiatives by community foundations and nonprofits that have found ways to match this talent with community need. This session will look at models from New York City, Cleveland and Denver. Resources and new research on the impact that encore talent can deliver will be shared.

Presenters: Kara Copeland, MS; Program Officer, Cleveland Foundation; Therese Ellery, Senior Program Officer, Aging Program, Rose Community Foundation; Jim Emerman, Executive Vice President, Encore.org; Terry Kaelber, MPA, Director, Community Engagement Projects, United Neighborhood Houses.

TH251  Integrating Back Into the Community From LTC: The Impact of Comprehensive Case Management

3:00 PM | Columbus GH (East Tower, Gold Level)

This presentation will report on the health and well-being outcomes of an intensive case management program provided to older adults transitioning from long-term care to independent living. Individuals discharged from long-term-care facilities were provided apartments with various support and case management services provided on site. A quasi-experimental, longitudinal, mixed-method study was conducted to evaluate the impact on their lives.

Presenters: William Dionne, Executive Director; Dozene Guishard, EdD, Director, Metro East 99th Street Adult Day Project; both of Carter Burden Center for the Aging Inc; Manoj Pardasani, PhD, LCSW, ACSW, Associate Dean and Associate Professor, Fordham University Graduate School of Social Service.

TH253  Naturally Occurring Retirement Communities: The New York Experience

3:00 PM | Columbus CD (East Tower, Gold Level)

For nearly 20 years the New York City Department for the Aging has supported the NORC (naturally occurring retirement community) program model to promote aging in the community. Learn how this model has been successful in providing needed services to older adults and building a strong sense of community.

Presenters: Ronald Bruno, MSW, Executive Director, Morningside Retirement and Health Services; Karen Taylor, MA, Assistant Commissioner, New York City Department for the Aging.

TH255  Transforming Dementia Care and Quality of Life Using Innovative Touchscreen Computer Engagement

3:00 PM | Columbus AB (East Tower, Gold Level)

When faced with the epidemic of dementia and dementia-related disorders, Westminster-Canterbury used an innovative practice of engaging residents with touchscreen computer technology to yield positive outcomes with several biomarkers and quality of life. Learn about this first-of-its-kind research study.

Presenters: Victoria Crenshaw, PhD, Senior Director of Resident Life and Health Services, Westminster-Canterbury on Chesapeake Bay; Jack York, Founder, It’s Never 2 Late.
ASA Chair’s Lecture

TH257 Social Security Spotlight: The Nation’s Biggest (Hidden) Economic Stimulus
3:00 PM | Wrigley (West Tower, Bronze Level)
We will demonstrate the often-unrecognized positive economic impact of Social Security at various geographic and political levels to demonstrate its importance at the state and local levels. Results are displayed in innovative ways using interactive maps and tables illustrating results for each state and all counties in the U.S.

Presenters: Peter Arno, PhD, Senior Fellow and Director of Health Policy Research, University of Massachusetts Amherst, Political Economy Research Institute; Carroll Estes, PhD, Chair of the Board of Directors, National Committee to Preserve Social Security and Medicare Foundation.

CAREGIVING

TH259 CareAware: Help and Hope for Family Caregivers
3:00 PM | Randolph 1 (East Tower, Bronze Level)
CareAware’s Help and Hope for Family Caregivers is a six-part video series and accompanying resources designed for use in caregiver support groups. This session will introduce this free resource and describe how the series has been implemented as part of a faith community outreach in Central Indiana. The series also is available for webinars, classes, community presentations and individual viewing.

Presenters: Mary Austrom, PhD, Professor, Associate Dean and Leader IAD, Indiana University School of Medicine; Orion Bell, MBA, President and CEO; Dana Robinson, Director, Marketing and Communications; both of CICOA Aging and In-Home Solutions.

TH261 Disrupting the Image of the Male Caregiver
3:00 PM | Michigan 1 (East Tower, Bronze Level)
There are currently 40 million family caregivers in the U.S. providing unpaid care valued at about $470 billion a year. While caregiving can be rewarding and positive, many family caregivers experience significant physical, psychological, and financial stressors with their caregiving role. While family caregivers are predominantly female, men are increasingly acting as caregivers. Understanding their experiences and identifying policy solutions to meet their unique needs is vital.

Presenters: Jean Accius, PhD, Vice President, Long-Term Services and Supports Group, AARP Public Policy Institute; Aisha Bonner, PhD, Research Advisor, AARP; Cassandra Burton, MA, Senior Research Advisor, AARP.

TH263 The Family Caregiver Platform Project: A Grassroots Movement to Expand Support for Caregivers
3:00 PM | Columbus EF (East Tower, Gold Level)
This workshop will describe how the Center for Elder Care and Advanced Illness built a grassroots movement involving 14 national partners and an array of volunteers to increase policy-maker awareness of the issues facing family caregivers through use of the state party platform system. This process allows state citizens to connect with state politicians, state parties, and others on important issues, enabling family caregivers to form a strong united voice.

Presenters: Elizabeth Blair, MPP, Research and Management Associate, Center for Elder Care and Advanced Illness; Josephine Kalipeni, MA, Director of Policy and Partnerships, Caring Across Generations; Anne Montgomery, MS, Deputy Director, Altarum Institute.

CLINICAL CARE & TRANSITIONS

TH265 Preventing Unnecessary Placement of Mentally Ill Older Adults in Skilled Nursing Facilities
3:00 PM | Columbian (West Tower, Bronze Level)
Behavioral health is emerging as one of the primary target areas for healthcare reform. Learn how the Bridge Model’s person-centered, social work-led approach to transitional care, which traditionally was designed for older adults, has shown promising results when adapted for implementation at a local Chicago hospital’s behavioral health unit.

Presenters: Renae Alvarez, MPH, Policy Analyst, Center for Long Term Care Reform, Health & Medicine Policy Research Group; Amy Crawford, MSW, Bridge Model National Office and Transitions Care Program Manager; Jessica Grabowski, AM, LCSW, Director of Social Services; both of Aging Care Connections; Shabbir Zari, MD, Assistant Professor, Clinical Psychiatry, Loyola University Medical Center.

DIVERSITY & CULTURES OF AGING

TH267 Addressing Gaps in Inclusion of LGBT Populations in State Plans on Aging
3:00 PM | Michigan 3 (East Tower, Bronze Level)
On June 21, the ACL proposed program instruction that encourages state plans on aging to include LGBT older adults as a group with “greatest social need.” This session will discuss how current state plans address and assess the needs of LGBT populations through targeted outreach, data collection and special programs. Tools will be introduced that may assist state units on aging in drafting LGBT-inclusive goals and measurable objectives.

Presenters: James Moorhead, MA, Aging Services Coordinator, State of Georgia Division of Aging Services; Sherrill Wayland, MSW, Manager, National Projects, Services and Advocacy for GLBT Elders (SAGE).

TH269 National Honor Our LGBT Elders Day: Bring It to Your Community
3:00 PM | Randolph 3 (East Tower, Bronze Level)
The LGBT Health Resource Center of Chase Brexton Health Care launched National Honor Our LGBT Elders Day in May 2016 to draw awareness to and appreciation for the lifetime of contributions made by LGBT elders. Learn how to join this national movement and how bringing this and other programming to your agency/community can positively impact the lives of LGBT older adults.
TH271  CircleTalk: Enter as Strangers, Leave as Friends
3:00 PM | Columbus IJ (East Tower, Gold Level)

This session will allow participants to experience the CircleTalk method to enrich relationships and purposeful engagement among seniors. They will learn how this curriculum and program supports building trust, connection and a sense of belonging wherever seniors gather. They also will learn key techniques for leading circles to facilitate a positive, supportive and safe group experience.

Presenters: Cammie Cloman, Certified CircleTalk Leader; Deborah Skovron, Director/Creative Director; both of CircleTalk.

TH273  Embracing a Trauma-Informed Service Approach
3:00 PM | Comiskey (West Tower, Bronze Level)

As residents age or are exposed to challenges such as building renovations and on-site or off-site relocation, their previous experience with trauma can impact their resiliency and capacity to manage stressful situations. Embracing a trauma-informed service approach takes into account resident and staff experience of traumatic events and the effect they can have on individuals and the community.

Presenters: Susan Dichter, MS, Director of Social and Supportive Services; Megan Mariner, MA, Social Service Supervisor; both of Northern California Presbyterian Homes and Services.

TH275  Mental Health Care: Identifying Needs in Nontraditional Settings
3:00 PM | Roosevelt 3 (East Tower, Bronze Level)

The mental health needs of older adults often go unnoticed and undiagnosed. This session will highlight identifying and treating geriatric mental health needs in non-traditional settings. Assessment and treatment includes PHQ-9 and other screening tools, along with evidence-based practice modalities. This session will explore successes and challenges in providing care.

Presenters: Tobi Abramson, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; Harriet Blank, LCSW, Director Geriatric Services, Ohel Children’s Home and Family Services.

TH277  Suicide Assessment and Intervention With Older Adults
3:00 PM | Michigan 2 (East Tower, Bronze Level)

The older adult with suicidal ideation can be one of the most challenging aspects of clinical practice. Conversely, the chronically suicidal client can lead to clinician complacency, a potentially dangerous situation. This session will share assessment tools that can be put to immediate use. Specific intervention strategies will be shared.

Presenters: Rosann Corcoran, MSW, LCSW, Manager, Counseling Services; Sharon Dornberg-Lee, AM, LCSW, Clinical Supervisor, Counseling Services; both of CJE SeniorLife.

TH279  Building Successful Statewide Elder Abuse Awareness and Elder Justice Initiatives
3:00 PM | Water Tower (West Tower, Bronze Level)

We are stronger when we work together. Nothing could be truer in the field of elder abuse/elder justice as multidisciplinary, multi-stakeholder and multimedia initiatives are the key to success. Learn how the California Association of Area Agencies on Aging worked to develop a successful elder abuse awareness and elder justice initiative. Presenters will share their successes, challenges, tools and strategies.

Presenters: Cynthia Banks, Director, County of Los Angeles Workforce Development; Alexandra Pierce, MSW, Deputy Director, Merced County Human Services Agency.

TH281  Developing a Comprehensive Model to Address the Needs of Elder Abuse Victims
3:00 PM | Gold Coast (West Tower, Bronze Level)

This session describes the New York City Department for the Aging’s roadmap for growing an $800,000 voluntary elder abuse services program into a $4,000,000 program serving abused elders in a state that does not require mandatory reporting. The roadmap included advocacy with stakeholders for additional government funding, development of interdisciplinary teams, capacity-building, public awareness, and more.

Presenters: Donna Corrado, PhD, Commissioner; Caryn Resnick, Deputy Commissioner; both of New York City Department for the Aging.

TH283  Medicare’s Limited Income NET Program
3:00 PM | Randolph 2 (East Tower, Bronze Level)

Medicare’s Limited Income NET Program is a temporary prescription drug plan for low-income Medicare beneficiaries that have no other drug coverage. The program is designed to eliminate gaps in coverage for beneficiaries who have aged into Medicare and were unaware that they needed to enroll in a Medicare part D plan. This presentation will provide an overview of the program and eligibility requirements.

Presenters: Kell Dixon, Pharmacy Consultant; Cheryl Payne, Associates, Process Consultant; both of Medicare’s Limited Income NET Program.
3:00–4:00 PM and 6:00–7:30 PM

**TH285 Welcome to Illinois: Advocating for Older Persons in the Midst of an Extended Stalemate**

**3:00 PM | Haymarket (West Tower, Bronze Level)**

Illinois experienced a monumental political standoff, which resulted in a state budget impasse lasting for the entire state fiscal year. Learn how the aging network in the state demonstrated remarkable resiliency, commitment and patience, and how they refused to die and fought to continue services.

Presenters: Joyce Gallagher, MA, Executive Director, Chicago Area Agency on Aging, Chicago Department of Family and Support Services; Jonathan Lavin, MPA, President and CEO, AgeOptions.

**TECHNOLOGY, ACCESSIBILITY & TRANSPORTATION**

**TH287 Mobile Technology and Aging: How Seniors Are Keeping Up and Connecting**

**3:00 PM | Crystal A (West Tower, Green Level)**

Many stereotypes exist about seniors’ use of technology (or lack thereof). Our longitudinal research over the last five years shows how the aging population is effectively using technology to stay connected to issues, peers and family. Learn how using our PN Styles survey can help us identify trends and behaviors and make predictions about the future of seniors’ technology use.

Presenters: Justin Greeves, Senior Vice President; Rosemay McGillean, Executive Vice President and Partner, Healthcare; both of Porter Novelli.

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**Final Night Reception**

**Crystal B (West Tower, Green Level)**

*Sponsored by PK Management and Senior Lifestyle.*

Fee: $0. Pre-registration is required.

ASA’s 2017 Aging in America Conference offers many opportunities for networking, and this evening reception is one not to miss. Join your colleagues for an evening with hors d’oeuvres, an open bar, delightful conversation, music, dancing and a fun surprise or two. Come and meet other attendees, ASA board members, participants in our leadership institute, conference co-chairs, and committee members.

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Managed care web seminars available on demand

The Aging and Disability Business Institute Series, a collaboration of n4a and ASA, has archived a web seminar series to help prepare, educate and support community-based organizations and healthcare payers to provide quality care and services. See below for recorded web seminars you can access.

- We Know We Do Good Work, Now What? How to Package Your CBO Services to Attract Interest From Payers
- Is My Organization Ready? Assessing CBO Capacity to Partner With Health Care Entities
- Leadership and Change Management for Community-Based Organizations
- AAAs and Hospitals–Partnerships Toward Common Goals
- It Takes a Community: Population Health Management for Members With Chronic Conditions and Functional Needs
- Tapping into New Payment and Delivery Models: An Innovative AAA-ACO Partnership to Improve Care and Reduce Costs
- A Promising Collaboration: Managed Care and Independent Living
- Preparing Community-Based Organizations for Successful Health Care Partnerships: How to Make the Business Case
- Finding Champions and Building Partnerships between CBOs and Healthcare Entities
- Times of Transformation: The Changing LTSS Environment for the Aging and Disability Networks

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Sneak Preview at the ASA Conference
March 21, 2017 9:00-10:30 am
Panelists: Nat Kendall-Taylor, Donna Butts, Paul Irving

MacArthur Foundation
AARP
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FR101  2017 Managed Care Academy Summit

Presented by the Aging and Disability Business Institute.

Friday, March 24 | 9:00 AM–1:00 PM

Regency C (West Tower, Gold Level)

CEU Credits: 4

No fee for AiA17 conference registrants.
One-day rate: $80 ASA Member/$115 Non-member (includes coffee and light breakfast). Pre-registration is required.

This Summit will prepare community-based organizations (CBOs) to recraft systems, business practices, and processes resulting in effective responses to shifting incentives. Leadership teams who adapt to externally imposed changes are better positioned to bring about desired outcomes like value-oriented healthcare and a social service system that improves the older adult experience and care quality while driving down costs. Learn steps to start an organization on the road to robust new partnerships with healthcare providers and payers.

Agenda:

9:00–9:05 AM | Welcome and Introductions. Presenter: Bob Blancato, ASA Board Chair
9:05–9:30 AM | Preparing CBO’s to Diversify Business Strategies and Better Serve Its Population. Presenter: Bruce Chernof, MD, FACP, President & CEO, The SCAN Foundation
9:30–10:10 AM | Four Domains of Organizational Assessment. Presenter: Lori Peterson, CEO, Collaborative Consulting
10:10–10:30 AM | Assessment Results and Insights Gained Shared by Two Organizations. Presenters: Eli Gelardin, Marin Center for Independent Living; Christopher Lee, President & CEO, Colorado Visiting Nurses Association
10:30–10:45 AM | Open Questions to the Panel. Moderator: Lori Peterson
11:30–11:50 AM | Acumen From Leaders on Mapping the External Environment. Presenters: Abigail Morgan, Vice President of Planning and Quality Improvement (PQI), Akron Canton Area Agency on Aging and Disabilities; Rigo J. Saborio, President & CEO, St. Barnabas Senior Services.
11:50–12:10 PM | Open Questions to the Panel. Moderator: Lori Peterson
12:10–12:40 PM | A Review of the Significant Resources Available From the Aging and Disability Business Institute. Presenter: Nora Super, Chief, Programs and Services, National Association of Area Agencies on Aging.
12:55–1:00 PM | Summary and Adjournment. Presenter: Lori Peterson.

The Aging and Disability Business Institute is funded by The SCAN Foundation, The John A. Hartford Foundation, the Administration for Community Living, the Gary and Mary West Foundation, the Marin Community Foundation, and the Colorado Health Foundation. Under this grant, ASA is collaborating with n4A; other partners include Independent Living Research Utilization/National Center for Aging and Disability, Partners in Care Foundation, and Elder Services of the Merrimack Valley/Healthy Living Center of Excellence.
FR102  ASA/APA Summit on Livable Communities:  
Planners and Aging Network Professionals  
Working Together to Plan  
Livable Communities for All Ages

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Presented by the American Society on Aging (ASA)  
and the American Planning Association (APA).

Friday, March 24 | 9:00 AM–1:00 PM
Regency AB (West Tower, Gold Level)

CEU Credits: 4  
Approved for 4 American Institute of Certified Planners (AICP) certification maintenance (CM) credits.  
Fee: $15 (includes coffee). Pre-registration is required.  
Session-only attendee: $50 (ASA Member/Non-member)

Urban planners work with communities of all sizes to envision the form of future growth that fosters livable communities. Aging Network professionals also create plans to help people live well in their homes and communities for as long as possible. Policy researchers provide crucial information and tools applicable to practitioners in the field.

Join our esteemed panel of presenters representing the planning, aging network and policy research disciplines for an interactive and information rich summit.

Explore the latest planning tools including AARP’s Livability Index and Future of Housing Toolkit. Learn about planning best practices from the field from speakers representing regional, county, city and urban/suburban communities. Engage with colleagues across disciplines in facilitated break-out groups to identify how to better collaborate to develop and implement policies and plans that advance livable communities for all people, regardless of their age or ability.

Presenters:  
Bill Armbruster, MS, Program Manager, AARP Network of Age Friendly Communities, and Associate State Director, AARP; Cathy Boyer-Shesol, MPA, KC Communities for All Ages Project Manager, Mid-America Regional Council; James Drinan, JD, Executive Director, American Planning Association; Stephanie Firestone, MUP, Senior Strategic Policy Advisor, AARP Office of International Affairs; Jacqueline Forbes, MS, Transportation Planner, Kane County Division of Transportation; Esther Greenhouse, MS, CAPS, Environmental Gerontologist, Esther Greenhouse, LLC; Rodney Harrell, PhD, Director, Livable Communities/Long-Term Services and Supports, AARP Public Policy Institute; Laura Keyes, BS, MS, AICP, Doctoral Student, University of North Texas; Katherine Knapp, MUP, Transportation & Mobility Coordinator, City of Evanston; Nick Kushner, MURP, MA, Project Manager, Age-Friendly DC; Jana Lynott, MP, AICP, Senior Strategic Policy Advisor, Transportation and Livable Communities, AARP Public Policy Institute; Kim McCahill, Director, Planning, Program Design and Grants Management, AgeOptions; Robert Stein, CAE, MBA, President and CEO, American Society on Aging; Brad Winick, MUPP, MArch, AICP, Consultant/Catalyst/Dot Connector, Planning/Aging.
ASA and USC
Offer New Online Courses in
Understanding and
Preventing Elder Mistreatment

In partnership with USC Leonard Davis School of Gerontology, American Society on Aging is offering two online educational courses in Elder Mistreatment.

Understanding Abuse and Neglect launched in January and will repeat in August
and
Prevention of Abuse and Neglect launches in June and will also repeat in August

Additionally, our flagship courses, Fundamentals of Gerontology and Managing Health and Chronic Conditions in Older Adults return, with courses starting in April and August.

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**TU229** A Guide to Partnerships: Nursing Programs and Supportive Housing Sites

**TU231** A Model for Collective Impact: Baltimore Neighborhood Provider Collaborative

**TU233** How to Get and Manage Your First Small Grant in Aging Services

**TU235** Innovative Approaches to Measure Program Impact and Identify Partnership Opportunities

**TU237** The Benefits of an Integrative Memory Enhancement Program

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**Better Health and Well-Being**

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SEE OUR “HEALTH CENTER WITHOUT WALLS” CONCEPT ON DISPLAY IN THE EXHIBIT HALL.

We’re empowering and inspiring vulnerable, hard-to-reach people to take charge of their health and connect with the health care system.

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www.thekioskforlivingwell.org

Visit us at Booth #221 or call toll-free 1-844-990-4500

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HYATT REGENCY CHICAGO

WELCOME TO HYATT REGENCY CHICAGO. Meeting rooms, ballrooms, restaurants and guest amenities are listed in alphabetical order and color coded by floor. For help, dial Guest Services at Extension 4460.

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  West Tower, Ballroom Level
- ADDAMS
  West Tower, Third Floor
- AMERICAN CRAFT KITCHEN & BAR
  East Tower, Lobby Level
- ATLANTA
  West Tower, Ballroom Level
- BELL DESK
  East Tower, Skyway Level
- BIG BAR
  East Tower, Skyway Level
- BURNHAM
  West Tower, Third Floor
- BUSINESS CENTER, PACKAGE ROOM
  East Tower, Exhibit Level
- COLUMBIAN
  West Tower, Concourse Level
- COLUMBUS HALL (ROOMS A-L)
  East Tower, Ballroom Level
- COMISKEY
  West Tower, Concourse Level
- CONCOURSE WEST MEETING ROOMS
  West Tower, Concourse Level
- CONCIERGE
  East Tower, Lobby Level
- CRYSTAL BALLROOM
  West Tower, Lobby Level
- DUSABLE
  West Tower, Third Floor
- EAST TOWER MAIN ENTRANCE
  East Tower, Lobby Level
- EAST TOWER PARKING
  East Tower, Ballroom Level
- FIELD
  West Tower, Third Floor
- FITNESS CENTER
  West Tower, Skyway Level
- FRONT DESK
  East Tower, Skyway Level
- THE GALLERY COLLECTION
  West Tower, Skyway Level
- GIFT SHOP
  East Tower, Concourse Level
- GOLD COAST
  West Tower, Concourse Level
- GOLD PASSPORT
  East Tower, Skyway Level
- GRAND BALLROOM
  East Tower, Ballroom Level
- GRAND SUITES
  East Tower, Ballroom Level
- HAYMARKET
  West Tower, Concourse Level
- HERTZ
  East Tower, Lobby Level
- HONG KONG
  West Tower, Ballroom Level
- HORNER
  West Tower, Third Floor
- CONCOURSE EAST MEETING ROOMS
  East Tower, Concourse Level
- Michigan Meeting Rooms
- Randolph Meeting Rooms
- Roosevelt Meeting Rooms
- THE LIVING ROOM
  West Tower, Skyway Level
- MARKET CHICAGO
  East Tower, Lobby Level
- McCORMICK
  West Tower, Third Floor
- NEW ORLEANS
  West Tower, Ballroom Level
- OGDEN
  West Tower, Third Floor
- PACKAGE PICK-UP
  East Tower, Exhibit Level
- PICASSO
  West Tower, Concourse Level
- PLAZA BALLROOM
  East Tower, Lobby Level
- REGENCY BALLROOM
  West Tower, Ballroom Level
- RIVERSIDE CENTER
  East Tower, Exhibit Level
- SALES AND EVENT SERVICES
  East Tower, Concourse Level
- SAN FRANCISCO
  West Tower, Ballroom Level
- SANDBURG
  West Tower, Third Floor
- SKYWAY MEETING ROOMS
  East Tower, Skyway Level
- SOLDIER FIELD
  West Tower, Concourse Level
- STETSON CONFERENCE CENTER
  West Tower, Exhibit Level
- STETSONS MODERN STEAK + SUSHI
  East Tower, Lobby Level
- TORONTO
  West Tower, Ballroom Level
- WATER TOWER
  West Tower, Concourse Level
- WEST TOWER PARKING
  West Tower, Exhibit Level
- WRIGHT
  West Tower, Third Floor
- WRIGLEY
  West Tower, Concourse Level

- BIG BAR
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- CONCOURSE EAST MEETING ROOMS
  East Tower, Concourse Level
- CROSSING BETWEEN TOWERS:
  Cross between towers via the Skybridge or the Concourse. You may also cross from the lobby level via the crosswalk on Stetson Drive.

- WELCOME TO HYATT REGENCY CHICAGO.
Hyatt Regency Chicago

Dine-around and site visits
bus pickup

Registration

Poster
Sessions
and
Roundtables

Exhibit Hall

Grab & Go lunch

ESCALATORS, ELEVATORS AND RESTROOMS are indicated on each floor. Elevators are conveniently located throughout the hotel for guests with disabilities or where no escalator is present.

CROSSING BETWEEN TOWERS: Cross between towers via the Skybridge or the Concourse. You may also cross from the lobby level via the crosswalk on Stetson Drive.
Roundtable Sessions will take place on Wednesday, March 22 from 4:45 PM–5:45 PM in the Exhibit Hall.
Poster Sessions will take place on Wednesday, March 22 from 12:00 PM–1:30 PM in the Exhibit Hall

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JOIN Family Caregiver Alliance at these AiA17 events

RECEPTION for the recipients of the 2016 Rosalinde Gilbert Innovations in Alzheimer’s Disease Caregiving Legacy Awards
FCA’s National Center on Caregiving and The Rosalinde and Arthur Gilbert Foundation honor the winners with presentations, hors d’oeuvres, and a drink!
Wed, Mar 22, 6 to 8 pm (ALL are welcome)
Hyatt Regency Chicago, Crystal C Rm

FIGHT BACK against cognitive decline associated with aging, Alzheimer’s disease and dementia with NECC’s ground breaking brain health programs. The product of 10 years of scientific research and development, Mind Aerobics provide progressive and whole brain workouts designed to target six major areas of the brain. Available at five cognitive levels ranging from normal/healthy to moderate/severe Alzheimer’s, the programs provide enjoyable and challenging activities for small group delivery.

NECC’S PROGRAMS:
• Changing Minds
• Strengthening Independence
• Restoring Hope

WEB: caregiver.org | PHONE: 800.445.8106
@CaregiverAlly /FamilyCaregiverAlliance

Introducing Award Winning NECC Mind Aerobics Suite of Cognitive Fitness Programs™

SESSIoNS
National Forum on Family Caregiving
Key authors from ASA
Generations issue on Family Caregiving
Mon, Mar 20, 12:30–3:30 pm

WEB: caregiver.org | PHONE: 800.445.8106
@CaregiverAlly /FamilyCaregiverAlliance
Position your nurses as change agents with the NICHE Leadership Training Program

Educate your leaders and nurses in evidence-based best practices to reduce avoidable complications, re-hospitalizations, and promote interdisciplinary work. Earn 30 CEUs in this interactive, on-line program that includes discussion forums, coaching, webinars, peer learning, and the development of a sustainable implementation plan.

To learn more about the June and October 2017 Acute Care and Long-Term Care Leadership Training Programs, email membership@nicheprogram.org and mention ASA for a discount!

NICHÉ CONFERENCE
APRIL 19-22, 2017 | AUSTIN, TX

NICHÉ
NURSES IMPROVING CARE FOR HEALTHY SYSTEM ELDERS

MATZ, BLANCATO & ASSOCIATES
is proud to support

ASA’s 2017 Aging in America Conference

www.matzblancato.com

Unique Opportunity for Professionals in Health and Aging
Health and Aging Policy Fellows Program 2017/18 - Call for Applications

About The Program
We invite physicians, nurses, social workers, psychologists, healthcare administrators, epidemiologists, economists, and other professionals (from junior to senior levels) with a strong commitment to health and aging issues to join the next class of Health and Aging Policy Fellows (2017-18). Candidates from underrepresented groups are strongly encouraged to apply.

The program aims to create a cadre of leaders to serve as change agents in health and aging policy. Fellows are placed in congressional, executive or other settings and work on key policy issues. The year-long fellowship offers a unique training and enrichment program that incorporates mentorship by senior national policy leaders, policy analysis and communication skills development, and professional networking opportunities to provide fellows with the experience and skills necessary to positively affect health care policy for older adults.

Application – Key Dates
Submission deadline: April 17, 2017
Submission deadline for VA Fellows: March 30, 2017
Notification of finalists to be interviewed: mid-May
Interviews and selection of fellows: mid-June

To learn more, please visit Booth #220 or visit our website at www.healthandagingpolicy.org and/or contact:
Harold Pincus, MD (pincush@nyspi.columbia.edu) or
Kathleen Pike, PhD (kmp2@cumc.columbia.edu)

About the Program
Unique Opportunity for Professionals in Health and Aging

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Mathematical and Statistical Computing

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ASA’s 2017 Aging in America Conference

www.matzblancato.com
A new journey is launching within ASA.

Become a part of it with this inaugural program, and more!

The Corps of Accomplished Professional (CAPs) is a year-round program with a learning symposium incorporated into each Aging in America Conference, as described below. The purpose of the new ASA CAPs program, in line with ASA’s mission and Vision 2020, is to provide a home for accomplished professionals within ASA to stay connected to the field of aging and to one another, to enhance their professional and personal growth, and to enable them to use their talent and experience to give back to ASA and to its members. In addition to periodic learning opportunities, the CAPs program will offer peer to peer networking as well as opportunities for seasoned professionals to mentor students and emerging professionals. Web Seminars will be designed for CAPs participants as well.

The work of CAPs is so important and you are invited to join us. For more information contact Jutka Mandoki, ASA Director of Membership, at jmandoki@asaging.org

Corps of Accomplished Professionals (CAPs)
Inaugural Event
Wednesday, March 22 | 1:30–4:30 PM
Fee: $15 (includes coffee and networking reception). Pre-registration is required.
No CEU credits offered.

Are you a seasoned, accomplished professional at the pinnacle of your career and thinking about next steps? Then CAPs is for you! The purpose of the new ASA Corps of Accomplished Professionals (CAPs) is to provide a home for accomplished professionals within ASA to stay connected to the field of aging and to one another, to enhance their professional and personal growth, and to enable them to use their talent and experience to give back to the organization and its members. Join CAPs founders and other accomplished colleagues for a half-day inaugural program that will be a dynamic mix of content, interactive discussions, peer exchange, and a focus group. Right after the program, join us for a networking reception to continue the conversation.

Presenters: Tobi Abramson, PhD, Director of Geriatric Mental Health, New York City Department for the Aging; William Benson, Principal and Managing Partner, Health Benefits ABCs; Jennie Chin Hansen, RN, MS, FAAN, Former Chair, AARP Board; Louis Colbert, MSW, LSW, Vice President of Operations, Philadelphia Corporation for Aging; Helen Dennis, MA, Specialist in Aging, Employment & Retirement, Helen Dennis & Associates; Lynn Friss Feinberg, MSW, Senior Strategic Policy Advisor, AARP Public Policy Institute; Joanne Handy, RN, MS, Former President and CEO Emeritus, LeadingAge California; Marty Richards, MSW, LICSW, Retired Gerontological Social Worker, Richards and Richards; Sandra Timmermann, EdD, Business and Aging Strategist.
Organizations to end ageism
5. Work collaboratively with other
   sectors
4. Achieve advancement in their
   population effectively
3. Serve a more diverse older
   population
2. Use more evidence-based
   practices
1. Educate professionals
   regarding the definition of the
   field of aging and be relevant
   to those they influence

Our Mission
ASA is the essential resource to
advancing knowledge and
strengthening the field of aging;
advancing leadership, advance
our core programs

Our Impact
By 2020, ASA members

Our Priorities
1. Expand ASA's role as a
   leading resource in the
   field of aging
2. Diversity and grow
   ASA membership
3. Strengthen ASA's
   revenue
4. Achieve impact
   infrastructure & governance

2015 - 2020 Strategic Plan
2020 ASA Vision
Make plans now to attend Aging in America in 2018!

The conference will feature hundreds of replicable, innovative program and service models.

We invite you to join our esteemed presenter community by submitting a proposal to present at the conference.

Call for proposals opens in May.
Aging Policy Discussions
Join colleagues to learn about and discuss changes happening at the national level and what they mean to us. Included in the must-see sessions:

**2017 Panel of Pundits**
Wednesday, March 22 | 9:00-10:30 AM

**National Forum: A Message to the President on Aging Policy**
Tuesday, March 21 | 1:00-4:00 PM
(Pre-registration required.)

**The Political Power of the 50+ Voter**
Tuesday, March 21 | 9:00-10:30 AM
See page 16 for descriptions and a list of additional policy sessions.

The Exhibit Hall at AiA17—Discover valuable resources!
See the latest products, services and programs to help you in your work with older adults. Enjoy free lunch and enter to win great prizes! See page 41 for info.

**Tuesday, 5:30-7:00 PM | Grand Opening Reception**

**Wednesday, Noon-1:30 | Grab & Go Lunch in the Exhibit Hall**

Stop by booths 125 & 127 in the Exhibit Hall to see the car of the future presented by Securing America’s Future Energy (SAFE). Technology such as autonomous vehicles can provide solutions to decreased mobility, allowing older adults to live more healthy and independent lives. SAFE will also hold a presentation in the Product Theater on Wednesday from 12:30-1:00 PM.

Product Theater

*NEW THIS YEAR!*
Join us for the Product Theater in the Exhibit Hall.

**On Tuesday from 6:30-7:00 PM**, NCQA will present “LTSS: Delivering Efficient, High Quality, Person-Centered Care Through NCQA Accreditation Programs.”

**On Wednesday from 12:30-1:00 PM**, Securing America’s Future Energy (SAFE) will present “Aging in (Every) Place: Self-Driving Miss Daisy.”
See page 41 for more information.

Final Night Party
Unwind and mingle on the last evening of the conference, Thursday from 6:00-7:30 PM.

Win
an iPad Mini and other prizes at the end of each General Session. You must be present to win.

Conference App for AiA17
Stay connected throughout the conference with ASA’s mobile conference app. Look for “AiA17” at your favorite app store!